

1 Ben F. Pierce Gore (SBN 128515)  
PRATT & ASSOCIATES  
2 1871 The Alameda, Suite 425  
San Jose, CA 95126  
3 Telephone: (408) 429-6506  
Fax: (408) 369-0752  
4 pgore@prattattorneys.com

5 *Attorney for Plaintiffs*

6  
7 IN THE UNITED STATES DISTRICT COURT  
8 FOR THE NORTHERN DISTRICT OF CALIFORNIA  
9 SAN JOSE DIVISION

10 AMY MAXWELL, individually and on behalf  
11 of all others similarly situated,

12 Plaintiff,

13 v.

14 UNILEVER UNITED STATES, INC.,  
15 PEPSICO, INC., and PEPSI LIPTON TEA  
PARTNERSHIP,

16 Defendants.

Case No. CV12-01736 (EJD)

**SECOND AMENDED CLASS ACTION  
AND REPRESENTATIVE ACTION  
COMPLAINT FOR DAMAGES,  
EQUITABLE AND INJUNCTIVE  
RELIEF**

**JURY TRIAL DEMANDED**

17  
18 Plaintiff, Amy Maxwell, (“Plaintiff”) through her undersigned attorneys, brings this  
19 lawsuit against Defendants Unilever United States, Inc. (“Unilever”), Pepsico, Inc. and Pepsico  
20 Lipton Tea Partnership (collectively “Pepsi”) as to her own acts upon personal knowledge, and as  
21 to all other matters upon information and belief.

22 **DEFINITIONS**

- 23 1. “Class Period” is April 6, 2008 to the present.
- 24 2. “Purchased Products” are the 8 products listed below (2a-2h) that were purchased  
25 by Plaintiff during the Class Period. Pictures of the Purchased Products along with specific  
26 descriptions of the relevant label representations are included in ¶¶ 143-189 below.
- 27 a. Lipton Pure Leaf Iced Tea – Sweetened (6-16 oz bottles);
- 28 b. Lipton Iced Green Tea to Go w/ Mandarin & Mango (14 sticks);

- 1 c. Lipton Vanilla Caramel Truffle Black Tea (20 bags);
- 2 d. Lipton Green Tea Decaffeinated (20 bags);
- 3 e. Lipton Decaffeinated Tea (72 bags);
- 4 f. Lipton Sweet Tea (1 gallon plastic bottle);
- 5 g. Lipton Brisk Lemon Iced Tea (8 fl oz plastic bottle);
- 6 h. Pepsi.

7 3. “Substantially Similar Products” are the products listed in paragraph 4 below.  
 8 Each of these listed products: (i) make the same label representations, as described herein, as the  
 9 Purchased Products and (ii) violate the same regulations of the Sherman Food Drug & Cosmetic  
 10 Law, California Health & Safety Code § 109875 *et seq.* (the “Sherman Law”) as the Purchased  
 11 Products, as described herein.

12 4. Upon information and belief, these Substantially Similar Products are the  
 13 Defendants’ products, sold during the Class Period, listed below. Plaintiff reserves the right to  
 14 supplement this list if evidence is adduced during discovery to show that other products had  
 15 labels which violate the same provisions of the Sherman Law and have the same label  
 16 representations as the Purchased Products:

Pure Leaf Unsweetened Iced Tea	Black Tea - Bavarian Wild Berry
Pure Leaf Iced Tea with Lemon	Black Tea - Black Pearl
Pure Leaf Green Tea with Honey	Black Tea - Tuscan Lemon
Pure Leaf Iced Tea with Peach	100% Natural Green Tea with Citrus
Pure Leaf Iced Tea with Raspberry	100% Natural Green Tea w/ Passionfruit
Pure Leaf Extra Sweet Iced Tea	Mango
Pure Leaf Diet Iced Tea with Lemon	100% Natural Iced Tea with Pomegranate
Pure Leaf Diet Iced Tea with Peach	Blueberry
Brisk Tea No-Cal Lemon Iced Tea	Iced Tea Lemonade
Brisk Tea Strawberry Iced Tea	Diet Green Tea with Citrus
Brisk Tea Peach Iced Tea	Diet Green Tea with Watermelon
Brisk Tea Sweet Tea	Diet Iced Tea with Lemon
Brisk Tea Fruit Punch Iced Tea	Diet Sparkling Green Tea with Strawberry
Brisk Tea Lemonade Iced Tea	Kiwi
Brisk Tea Sugar Free Lemonade	Diet Sparkling Green Tea with Mixed Berry
Brisk Tea Mango Dragon Fruit Iced Tea	Diet White Tea with Raspberry Flavor
Brisk Tea Orangeade Iced Tea	Iced Black Tea Pitcher Size
Brisk Tea Sugar Free Orangeade Iced Tea	Iced Green Tea Blackberry Pomegranate
100% Natural Green Tea	Picher Size
Green Tea with Citrus	Iced Green Tea Peach Passion Pitcher Size
Cranberry Pomegranate Green Tea	Decaf Cold Brew Family Size Tea Bags
Orange, Passionfruit & Jasmine Green Tea	Green Tea Honey & Lemon Iced Tea Mix
Lemon Ginseng Green Tea	Wild Raspberry White Iced Tea Mix

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Honey Green Tea	Decaf Lemon Iced Tea Mix
Mixed Berry Green Tea	Diet Lemon Iced Tea Mix
Pyramid Green Tea with Mandarin Orange	Diet Raspberry Iced Tea Mix
Purple Acai and Blueberry Green Tea Superfruit	Diet Peach Iced Tea Mix
Red Goji and Raspberry Green Tea Superfruit	Diet Decaf Lemon Iced Tea Mix
Passionfruit and Coconut Green Tea Superfruit	Unsweetened Decaf Iced Tea Mix
Acai, Dragonfruit and Melon Green Tea Superfruit	Unsweetened Iced Tea Mix
Black Currant and Vanilla Superfruit	White Tea with Island Mango & Peach
Decaf Honey Lemon Green Tea	White Tea with Blueberry & Pomegranate
Decaf Blackberry and Pomegranate Green Tea	Flavor
Superfruit	Red Tea with Harvest Strawberry and
Black Currant Raspberry Iced Tea Black Tea To Go	Passionfruit
Packets	Caffeine Free Pepsi
Lemon Iced Black Tea To Go Packets	Pepsi MAX
Mango Pineapple Iced Tea To Go Packets	Pepsi NEXT
Blackberry Pomegranate Iced Green Tea To Go	Pepsi One
Packets	Pepsi Wild Cherry
Strawberry Acai Decaf Iced Green Tea To Go Packets	Diet Pepsi
Lemon Iced Black Tea Pitcher Packets	Caffeine Free Diet Pepsi
Peach Apricot Iced Black Tea Pitcher Packets	Diet Pepsi Lime
Mango Pineapple Iced Green Tea Pitcher Packets	Diet Pepsi Vanilla
Blackberry Pomegranate Iced Green Tea Pitcher	Diet Pepsi Wild Cherry
Packets	Pepsi Made in Mexico
	Pepsi Throwback

5. The class definition, listed in paragraph 214, is a combined list of the Purchased Products and Substantially Similar Products.

**SUMMARY OF THE CASE**

6. Plaintiff’s case has two distinct facets. First, the “UCL unlawful” part. Plaintiff’s first cause of action is brought pursuant to the unlawful prong of California’s Unfair Competition Law, Cal. Bus. & Prof. Code § 17200 (“UCL”). Plaintiff alleges that Defendants package and label the Purchased Products in violation of California’s Sherman Law which adopts, incorporates – and is identical – to the federal Food Drug & Cosmetic Act, 21 U.S.C. § 301 *et seq.* (“FDCA”). These violations (which do not require a finding that the labels are “misleading”) render the Purchased Products “misbranded” which is no small thing. Under California law, a food product that is misbranded cannot legally be manufactured, advertised, distributed, held or sold. Misbranded products cannot be legally sold, possessed, have no economic value, and are legally worthless. Indeed, the sale, purchase or possession of misbranded food is a criminal act in California and the FDA even threatens food companies with seizure of misbranded products. This “misbranding” – standing alone without any allegations of deception by Defendants or

1 review of or reliance on the labels by Plaintiff – give rise to Plaintiff’s first cause of action under  
2 the UCL. To state a claim under the unlawful prong, Plaintiff need only allege that she would not  
3 have purchased the product had she known it was misbranded because she would have a product  
4 that is illegal to own or possess.

5 7. Second, the “fraudulent” part. Plaintiff alleges that the illegal statements contained  
6 on the labels of the Purchased Products – aside from being unlawful under the Sherman Law – are  
7 also misleading, deceptive, unfair and fraudulent. Plaintiff describes these labels and how they  
8 are misleading. Plaintiff alleges that prior to purchase she reviewed the illegal statements on the  
9 labels on the Purchased Products, reasonably relied in substantial part on the labels, and was  
10 thereby deceived, in deciding to purchase these products. Had Plaintiff known the truth about the  
11 products there would have been no purchases.

12 8. Plaintiff did not know, and had no reason to know, that the Defendants’ Purchased  
13 Products were misbranded under the Sherman Law and bore food labeling claims that failed to  
14 meet the requirements to make those food labeling claims. Similarly, Plaintiff did not know, and  
15 had no reason to know, that Defendants’ Purchased Products were false and misleading.

### 16 **BACKGROUND**

17 9. Every day millions of Americans purchase and consume packaged foods. To  
18 protect these consumers, identical California and federal laws require truthful, accurate  
19 information on the labels of packaged foods. This case is about companies that flout those laws  
20 and sell misbranded food to unsuspecting consumers. The law, however, is clear: misbranded  
21 food cannot legally be manufactured, held, advertised, distributed or sold. Misbranded food is  
22 worthless as a matter of law, and purchasers of misbranded food are entitled to a refund of their  
23 purchase price.

24 10. Unilever is a multinational corporation with 400 brands, including Lipton Tea.  
25 Unilever’s website claims that “[o]n any given day, two billion people use our products.” Lipton  
26 employs “more than 80,000 people.” According to Unilever, “tea is the second most widely-  
27 consumed beverage on earth, behind water.” In the U.S., Unilever markets Lipton Tea under  
28 more than twelve labels.

1 11. Additionally Unilever markets ready to drink teas under the Lipton and Brisk Tea  
2 brands through Defendant Pepsi Lipton Tea Partnership, a joint venture with Defendant PepsiCo,  
3 Inc.

4 12. Unilever recognizes that health claims drive sales, and actively promotes the  
5 purported health benefits of Lipton Tea. Unilever’s website claims:

6 Made from real tea leaves, many Lipton teas contain tea flavonoids. The  
7 flavonoid content per serving can be found on all Lipton tea packages with the  
8 Tea Goodness seal which signals that the tea contains a specific level of tea  
9 flavonoids. Flavonoids are dietary compounds found in tea, wine, cocoa, fruit and  
vegetables. They contribute significantly to taste and color, and possibly help  
maintain certain normal, healthy body functions. A diet rich in flavonoids is  
generally associated with helping maintain normal healthy heart function.

10 <http://www.unileverusa.com/brands/foodbrands/lipton/index.aspx>.

11 13. On its Lipton Tea website, Unilever goes even further in promoting the health  
12 benefits of Lipton Tea:

13 Studies suggest that drinking black or green tea may help maintain normal, healthy  
14 heart function as part of a diet that is consistent with dietary guidelines. Research  
15 suggests that drinking 2 to 3 cups per day of black or green tea may help support  
normal, healthy vascular function. The mechanism behind this effect has yet to be  
fully demonstrated, but research suggests that tea flavonoids may be responsible.

16 [http://www.lipton.com/tea\\_health/healthy\\_diet/index.aspx](http://www.lipton.com/tea_health/healthy_diet/index.aspx).

17 14. Unilever also makes health nutrient claims directly on packages of its tea. For  
18 example, the package front panel of certain Lipton Tea products bears the “AOX Naturally  
19 Protective Antioxidants” label. The back panel further touts the “protective flavonoid  
20 antioxidants” and “flavonoid content” of Lipton Tea, by comparing Lipton Tea to “selected  
21 beverages and fruits,” including orange juice, broccoli, cranberry juice and coffee.

22 15. In promoting the alleged health benefits of its products, Unilever purportedly  
23 adopted “Global Principles for Responsible Food and Beverage Marketing.” These Global  
24 Principles apply to “all of Unilever’s food and beverage marketing activities and  
25 communications,” and include the following provisions:

26 These marketing activities and communications include but are not limited to  
27 packaging and labeling . . .

28 Marketing communications must comply with all relevant laws/regulations in the  
local country . . .

1 All food and beverage marketing communications must be truthful and not  
2 misleading.

3 [www.unileverusa.com/Images/30370 Global Principles A5 PDF-2 tcm23-48998.pdf](http://www.unileverusa.com/Images/30370_Global_Principles_A5_PDF-2_tcm23-48998.pdf)

4 16. Unfortunately, as discussed below, Unilever has violated these principles by using  
5 food labels that (i) violate the Sherman Law and thereby render the products misbranded and (ii)  
6 are misleading and deceptive.

7 17. PepsiCo, Inc., the manufacture of the carbonated beverage Pepsi, also recognizes  
8 that health and wellness issues are important to its sales and success. PepsiCo states in its most  
9 recent annual report that “[o]ur success depends on our ability to respond to consumer trends,  
10 including concerns of consumers regarding health and wellness, obesity, product attributes and  
11 ingredients, and to expand into adjacent categories.”

12 18. If a manufacturer is going to make a claim on a food label, the label must meet  
13 certain legal requirements that help consumers make informed choices and ensure that they are  
14 not misled. As described more fully below, Defendants have made, and continue to make, false  
15 and deceptive claims in violation of California and federal laws that govern the types of  
16 representations that can be made on food labels. These laws recognize that reasonable consumers  
17 are likely to choose products claiming to have a health or nutritional benefit over otherwise  
18 similar food products that do not claim such benefits.

19 19. Under California law, which is identical to federal law, a number of the  
20 Defendants’ food labeling practices are unlawful because they are deceptive and misleading to  
21 consumers. These are:

- 22 A. Representing food products to be “all natural” or “natural” when  
23 they contain chemical preservatives, synthetic chemicals, added  
24 artificial color and other artificial ingredients;
- 25 B. Failing to disclose the presence of chemical preservatives, artificial  
26 flavorings or artificial added colors as required by law;
- 27 C. Making unlawful nutrient content claims on the labels of food  
28 products that fail to meet the minimum nutritional requirements  
legally required for the nutrient content claims being made;
- D. Making unlawful antioxidant claims on the labels of food products  
that fail to meet the minimum nutritional requirements legally  
required for the antioxidant claims being made;

1 E. Unilever makes unlawful and unapproved health claims about its  
2 products on the Lipton website that are prohibited by law.

3 20. These practices are not only illegal but they mislead consumers and deprive them  
4 of the information they require to make informed purchasing decisions. Thus, for example, a  
5 mother who reads labels because she wants to purchase natural or healthy foods for her children  
6 would be misled by Defendants' practices and labeling.

7 21. California and federal laws have placed numerous requirements on food  
8 companies that are designed to ensure that the claims that companies make about their products to  
9 consumers are truthful, accurate and backed by acceptable forms of scientific proof. When  
10 companies such as Defendants make unlawful nutrient content, antioxidant, or health claims that  
11 are prohibited by California law, consumers such as Plaintiff are misled.

12 22. Identical California and federal laws regulate the content of labels on packaged  
13 food. The requirements of the FDCA were adopted by the California legislature in the Sherman  
14 Law. Under both the Sherman Law and FDCA section 403(a), food is "misbranded" if "its  
15 labeling is false or misleading in any particular," or if it does not contain certain information on  
16 its label or its labeling. 21 U.S.C. § 343(a).

17 23. Under the FDCA, the term "false" has its usual meaning of "untruthful," while the  
18 term "misleading" is a term of art. Misbranding reaches not only false claims, but also those  
19 claims that might be technically true, but still misleading. If any one representation in the  
20 labeling is misleading, the entire food is misbranded, nor can any other statement in the labeling  
21 cure a misleading statement. "Misleading" is judged in reference to "the ignorant, the unthinking  
22 and the credulous who, when making a purchase, do not stop to analyze." *United States v. El-O-*  
23 *Pathic Pharmacy*, 192 F.2d 62, 75 (9th Cir. 1951). Under the FDCA, it is not necessary to prove  
24 that anyone was actually misled.

25 24. On August 23, 2010, the FDA sent a warning letter to Unilever, informing  
26 Unilever of its failure to comply with the requirements of the FDCA and its regulations (the  
27 "FDA Warning Letter," attached hereto as Exhibit 1). The FDA Warning Letter stated, in  
28 pertinent part:

## 1 **Unauthorized Nutrient Content Claims**

2 Under section 403(r)(1)(A) of the Act [21 U.S.C. 343(r)(1)(A)], a claim that  
3 characterizes the level of a nutrient which is of the type required to be in the  
4 labeling of the food must be made in accordance with a regulation promulgated by  
5 the Secretary (and, by delegation, FDA) authorizing the use of such a claim. The  
6 use of a term, not defined by regulation, in food labeling to characterize the level  
7 of a nutrient misbrands a product under section 403(r)(1)(A) of the Act.

8 Nutrient content claims using the term “antioxidant” must also comply with the  
9 requirements listed in 21 CFR 101.54(g). These requirements state, in part, that for  
10 a product to bear such a claim, an RDI must have been established for each of the  
11 nutrients that are the subject of the claim (21 CFR 101.54(g)(1)), and these  
12 nutrients must have recognized antioxidant activity (21 CFR 101.54(g)(2). The  
13 level of each nutrient that is the subject of the claim must also be sufficient to  
14 qualify for the claim under 21 CFR 101.54(b), (c), or (e) (21 CFR 101.54(g)(3)).  
15 For example, to bear the claim “high in antioxidant vitamin C,” the product must  
16 contain 20 percent or more of the RDI for vitamin C under 21 CFR 101.54(b).  
17 Such a claim must also include the names of the nutrients that are the subject of  
18 the claim as part of the claim or, alternatively, the term “antioxidant” or  
19 “antioxidants” may be linked by a symbol (e.g., an asterisk) that refers to the same  
20 symbol that appears elsewhere on the same panel of the product label, followed by  
21 the name or names of the nutrients with recognized antioxidant activity (21 CFR  
22 101.54(g)(4)). The use of a nutrient content claim that uses the term “antioxidant”  
23 but does not comply with the requirements of 21 CFR 101.54(g) misbrands a  
24 product under section 403(r)(2)(A)(i) of the Act.

25 Your webpage entitled “Tea and Health” and subtitled “Tea Antioxidants”  
26 includes the statement, “LIPTON Tea is made from tea leaves rich in naturally  
27 protective antioxidants.” The term “rich in” is defined in 21 CFR 101.54(b) and  
28 may be used to characterize the level of antioxidant nutrients (21 CFR  
101.54(g)(3)). However, this claim does not comply with 21 CFR 101.54(g)(4)  
because it does not include the nutrients that are the subject of the claim or use a  
symbol to link the term “antioxidant” to those nutrients. Thus, this claim  
misbrands your product under section 403(r)(2)(A)(i) of the Act.

19 This webpage also states that “tea is a naturally rich source of antioxidants.” The  
20 term “rich source” characterizes the level of antioxidant nutrients in the product  
21 and, therefore, this claim is a nutrient content claim (see section 403(r)(1) of the  
22 Act and 21 CFR 101.13(b)). Even if we determined that the term “rich source”  
23 could be considered a synonym for a term defined by regulation (e.g., “high” or  
24 “good source”), nutrient content claims that use the term “antioxidant” must meet  
25 the requirements of 21 CFR 101.54(g). The claim “tea is a naturally rich source of  
26 antioxidants” does not include the nutrients that are the subject of the claim or use  
27 a symbol to link the term “antioxidant” to those nutrients, as required by 21 CFR  
28 101.54(g)(4). Thus, this claim misbrands your product under section  
403(r)(2)(A)(i) of the Act. The product label back panel includes the statement  
“packed with protective FLAVONOID ANTIOXIDANTS.” The term “packed  
with” characterizes the level of flavonoid antioxidants in the product; therefore,  
this claim is a nutrient content claim (see section 403(r)(1) of the Act and 21 CFR  
101.13(b)). Even if we determined that the term “packed with” could be  
considered a synonym for a term defined by regulation, nutrient content claims  
that use the term “antioxidant” must meet the requirements of 21 CFR 101.54(g).  
The claim “packed with FLAVONOID ANTIOXIDANTS” does not comply with  
21 CFR 101.54(g)(1) because no RDI has been established for flavonoids. Thus,



1 this unauthorized nutrient content claim causes your product to be misbranded  
2 under section 403(r)(2)(A)(i) of the Act.

3 The above violations are not meant to be an all-inclusive list of deficiencies in  
4 your products or their labeling. It is your responsibility to ensure that all of your  
5 products are in compliance with the laws and regulations enforced by FDA. You  
6 should take prompt action to correct the violations. Failure to promptly correct  
7 these violations may result in regulatory actions without further notice, such as  
8 seizure and/or injunction.

9 We note that your label contains a chart entitled “Flavonoid Content of selected  
10 beverages and foods.” The chart appears to compare the amounts of antioxidants in  
11 your product with the amount of antioxidants in orange juice, broccoli, cranberry  
12 juice and coffee. However, the information provided may be misinterpreted by the  
13 consumer because although the chart is labeled, in part, “Flavonoid Content,” the  
14 y-axis is labeled “AOX”; therefore, the consumer might believe that the chart is  
15 stating the total amount of antioxidants rather than specifically measuring the  
16 amount of flavonoids in the product.

17 <http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/ucm224509.htm>

18 25. In response to the FDA Warning letter, Unilever modified its Lipton web site and  
19 its packaging by removing some of the most outlandish claims of health and therapeutic benefits  
20 that FDA had found in violation of law. However, there are several unlawful statements on  
21 Lipton’s web site that remain: “*Flavonoids are dietary compounds found in tea, wine, cocoa, fruit  
22 and vegetables. They contribute significantly to taste and color, and possibly help maintain  
23 certain normal, healthy body functions. A diet rich in flavonoids is generally associated with  
24 helping maintain normal, healthy heart function.*”

25 26. “Flavonoids” are a substance or nutrient without an established referenced daily  
26 intake value (“RDI”).

27 27. Defendants have made, and continue to make, unlawful and misleading claims on  
28 food labels that are prohibited by California and federal law and which render these products  
misbranded. Under federal and California law, such products cannot legally be manufactured,  
advertised, distributed, held or sold. Defendants’ violations of law include the illegal advertising,  
marketing, distribution, delivery and sale of these products to consumers in California and  
throughout the United States.

**PARTIES**

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2           28. Plaintiff Amy Maxwell is a resident of San Jose, California who bought the  
3 Purchased Products listed in paragraph 2 during the Class Period. Plaintiff bought the Purchased  
4 Products on numerous occasions both before and after various label changes by Defendants as  
5 discussed herein. Plaintiff purchased in excess of \$25 worth of the Purchased Products in the  
6 Class Period.

7           29. Defendant Unilever United States, Inc. (“Unilever”) is a Delaware corporation  
8 with its principle place of business at 700 Sylvan Avenue, Englewood Cliffs, New Jersey.  
9 Unilever manufactures, markets, distributes and sells Lipton Tea products and Brisk Tea  
10 products.

11           30. Defendant PepsiCo, Inc. (“PepsiCo”) is a North Carolina corporation with its  
12 principle place of business at 700 Anderson Hill Road, Purchase, New York. On the label of  
13 certain ready to drink Lipton Tea products bought by the Plaintiff it is represented that the  
14 products are bottled under the authority of PepsiCo. PepsiCo also manufactures, markets,  
15 distributes and sells other beverages that contain an artificial flavoring, artificial coloring, or  
16 chemical preservative but fail to bear a statement on their label to that effect.

17           31. Defendant Pepsi Lipton Tea Partnership (the “Partnership”) is a joint venture  
18 between Unilever and PepsiCo. Unilever and PepsiCo created the “Partnership” in 1991.  
19 Unilever created a joint venture with PepsiCo, the Pepsi Lipton Tea Partnership for the marketing  
20 of ready to drink teas in North America. The Partnership operates as a subsidiary of PepsiCo,  
21 with its principle place of business at 700 Anderson Hill Road, Purchase, New York. PepsiCo and  
22 Lipton each control 50% of the shares in the Partnership. The Partnership manufactures,  
23 distributes and sells certain ready to drink Lipton Tea products and Brisk Tea Products. Upon  
24 information and belief, the joint venture is controlled by a board that is evenly split between  
25 Pepsico personnel and Unilever personnel and its operations are conducted by personnel that  
26 remain Pepsico and Unilever employees.

27           32. On information and belief, Unilever through its subsidiary Lipton, provides the tea  
28 ingredient to the Joint Venture and Pepsi through its subsidiaries and affiliates mix, bottle, label

1 and distribute the products using its extensive bottling and distribution network used in the  
2 manufacture and sales of its other Pepsi products. Both Unilever and Pepsi market the products of  
3 the Joint Venture. The 1994 10K Annual Report of PepsiCo, Inc. describes the Joint Venture as  
4 follows: “The Pepsi/Lipton Tea Partnership, a joint venture of PCNA [PepsiCo or North  
5 America] and Thomas J. Lipton Co., develops and sells tea concentrate to Pepsi-Cola  
6 bottlers and develops and markets ready-to-drink tea products under the LIPTON trademark.  
7 Such products are distributed by Pepsi-Cola bottlers throughout the United States.”

8 33. PepsiCo employees played an active role in the design and approval of the labeling  
9 of Purchased Products and the manufacturing, marketing and distribution of Purchased Products.  
10 This was not limited to Pepsi products but also to Lipton Brisk tea products and ready to drink  
11 Lipton Tea products. The Lipton White Tea Raspberry states on its cap that it was “manufactured  
12 by independent bottlers under the authority of PepsiCo, Inc.,” and lists PepsiCo’s location in  
13 Purchase, New York and its zip code. Similarly, the Lipton Brisk Lemon Iced Tea, purchased by  
14 Plaintiff, states on its cap that it was “manufactured by independent bottlers under the authority of  
15 PepsiCo, Inc.,” and lists PepsiCo’s location in Purchase, New York and its zip code.

16 34. The December 16, 2009 proof for the label of the Lipton Sweet Tea purchased by  
17 the Plaintiff shows that the “Project Initiator” was an employee of PepsiCo, Eric Fuller, who  
18 during the Class Period titles included Lipton Brand Marketing; Marketing Director Lipton  
19 Portfolio of Brands, Pepsi Lipton Partnership and PepsiCo Marketing Director. The proof for the  
20 label of the Lipton Sweet Tea purchased by the Plaintiff also shows that the “DG Art Director”  
21 was another employee of PepsiCo, Maria Mileo-Rega, whose title during the class period included  
22 PepsiCo / Pepsi Design Group and whose duties included designing labels for the Pepsi/Lipton  
23 Tea Partnership.

24 35. The November 17, 2009 proof for the label of the Lipton Sweet Tea purchased by  
25 the Plaintiff shows that the “Project Initiator” was an employee of PepsiCo, Jamal Henderson,  
26 who during the class period titles included Brand Manager – Lipton Brisk and Associate Brand  
27 Manager –Pepsi Lipton Tea Partnership. The proof for the label of the Lipton Sweet Tea  
28 purchased by the Plaintiff also shows that the “DG Art Director” was another employee of

1 Pepsico, Mike Gottschalk, whose title during the class period Senior Art Director for Pepsico and  
2 whose duties included the design of Lipton Brisk labels.

3 36. Upon information and belief, Pepsico's executive vice president and chief  
4 marketing officer was responsible during the class period for the worldwide marketing and  
5 advertising for all Pepsico brands including Pepsi, Diet Pepsi, Lipton Iced Tea and Lipton Brisk.  
6 Pepsico identifies Pepsi, Diet Pepsi, Lipton Brisk and Lipton Iced Tea as Pepsico brands and  
7 Pepsico websites contain advertising, marketing and labeling claims for these brands.

8 37. Collectively, Defendants are leading producers of retail food products, including  
9 the Purchased Products. Defendants sell their food products to consumers through grocery and  
10 other retail stores throughout California.

### 11 JURISDICTION AND VENUE

12 38. This Court has original jurisdiction over this action under 28 U.S.C. § 1332(d)  
13 because this is a class action in which: (1) there are over 100 members in the proposed class;  
14 (2) members of the proposed class have a different citizenship from Defendants; and (3) the  
15 claims of the proposed class members exceed \$5,000,000 in the aggregate.

16 39. Alternatively, the Court has jurisdiction over all claims alleged herein pursuant  
17 to 28 U.S.C. § 1332, because the matter in controversy exceeds the sum or value of \$75,000, and  
18 is between citizens of different states.

19 40. The Court has personal jurisdiction over Defendants because a substantial  
20 portion of the wrongdoing alleged in this Second Amended Complaint occurred in California,  
21 Defendants are authorized to do business in California, have sufficient minimum contacts with  
22 California, and otherwise intentionally avail themselves of the markets in California through the  
23 promotion, marketing and sale of merchandise, sufficient to render the exercise of jurisdiction by  
24 this Court permissible under traditional notions of fair play and substantial justice.

25 41. Because a substantial part of the events or omissions giving rise to these claims  
26 occurred in this District and because the Court has personal jurisdiction over Defendants, venue is  
27 proper in this Court pursuant to 28 U.S.C. § 1391(a) and (b).

28

**FACTUAL ALLEGATIONS****A. Identical California and Federal Laws Regulate Food Labeling**

42. Food manufacturers are required to comply with identical state and federal laws and regulations that govern the labeling of food products. First and foremost among these is the FDCA and its labeling regulations, including those set forth in 21 C.F.R. § 101.

43. Pursuant to the Sherman Law, California has expressly adopted the federal labeling requirements as its own and indicated that “[a]ll food labeling regulations and any amendments to those regulations adopted pursuant to the federal act, in effect on January 1, 1993, or adopted on or after that date shall be the food regulations of this state.” California Health & Safety Code § 110100.

44. In addition to its blanket adoption of federal labeling requirements, California has also enacted a number of laws and regulations that adopt and incorporate specific enumerated federal food laws and regulations. For example, food products are misbranded under California Health & Safety Code § 110660 if their labeling is false and misleading in one or more particulars; are misbranded under California Health & Safety Code § 110665 if their labeling fails to conform to the requirements for nutrient labeling set forth in 21 U.S.C. § 343(q) and regulations adopted thereto; are misbranded under California Health & Safety Code § 110670 if their labeling fails to conform with the requirements for nutrient content and health claims set forth in 21 U.S.C. § 343(r) and regulations adopted thereto; are misbranded under California Health & Safety Code § 110705 if words, statements and other information required by the Sherman Law to appear on their labeling are either missing or not sufficiently conspicuous; are misbranded under California Health & Safety Code § 110735 if they are represented as having special dietary uses but fail to bear labeling that adequately informs consumers of their value for that use; and are misbranded under California Health & Safety Code § 110740 if they contain artificial flavoring, artificial coloring and chemical preservatives but fail to adequately disclose that fact on their labeling.

1           **B.     FDA Enforcement History**

2           45.     In recent years the FDA has become increasingly concerned that food  
3 manufacturers have been disregarding food labeling regulations. To address this concern, the  
4 FDA elected to take steps to inform the food industry of its concerns and to place the industry on  
5 notice that food labeling compliance was an area of enforcement priority.

6           46.     In October 2009, the FDA issued a *Guidance For Industry: Letter regarding Point*  
7 *Of Purchase Food Labeling* (“2009 FOP Guidance”) to address its concerns about front of  
8 package labels. The 2009 FOP Guidance advised the food industry:

9           FDA’s research has found that with FOP labeling, people are less likely to check  
10 the Nutrition Facts label on the information panel of foods (usually, the back or  
11 side of the package). It is thus essential that both the criteria and symbols used in  
12 front-of-package and shelf-labeling systems be nutritionally sound, well-designed  
13 to help consumers make informed and healthy food choices, and not be false or  
14 misleading. The agency is currently analyzing FOP labels that appear to be  
15 misleading. The agency is also looking for symbols that either expressly or by  
16 implication are nutrient content claims. We are assessing the criteria established by  
17 food manufacturers for such symbols and comparing them to our regulatory  
18 criteria.

19           It is important to note that nutrition-related FOP and shelf labeling, while currently  
20 voluntary, is subject to the provisions of the Federal Food, Drug, and Cosmetic  
21 Act that prohibit false or misleading claims and restrict nutrient content claims to  
22 those defined in FDA regulations. Therefore, FOP and shelf labeling that is used in  
23 a manner that is false or misleading misbrands the products it accompanies.  
24 Similarly, a food that bears FOP or shelf labeling with a nutrient content claim that  
25 does not comply with the regulatory criteria for the claim as defined in Title 21  
26 Code of Federal Regulations (CFR) 101.13 and Subpart D of Part 101 is  
27 misbranded. We will consider enforcement actions against clear violations of these  
28 established labeling requirements. . .

... Accurate food labeling information can assist consumers in making healthy  
nutritional choices. FDA intends to monitor and evaluate the various FOP labeling  
systems and their effect on consumers' food choices and perceptions. FDA  
recommends that manufacturers and distributors of food products that include FOP  
labeling ensure that the label statements are consistent with FDA laws and  
regulations. FDA will proceed with enforcement action against products that bear  
FOP labeling that are explicit or implied nutrient content claims and that are not  
consistent with current nutrient content claim requirements. FDA will also proceed  
with enforcement action where such FOP labeling or labeling systems are used in a  
manner that is false or misleading.

47.     The 2009 FOP Guidance recommended that “manufacturers and distributors of  
food products that include FOP labeling ensure that the label statements are consistent with FDA  
law and regulations” and specifically advised the food industry that it would “proceed with

1 enforcement action where such FOP labeling or labeling systems are used in a manner that is  
2 false or misleading.”

3 48. Despite the issuance of the 2009 FOP Guidance, Defendants did not remove the  
4 unlawful and misleading food labeling claims from their products.

5 49. On March 3, 2010, the FDA issued an “Open Letter to Industry from [FDA  
6 Commissioner] Dr. Hamburg” (hereinafter, “Open Letter”). The Open Letter reiterated the FDA’s  
7 concern regarding false and misleading labeling by food manufacturers. In pertinent part the letter  
8 stated:

9 In the early 1990s, the Food and Drug Administration (FDA) and the food industry  
10 worked together to create a uniform national system of nutrition labeling, which  
11 includes the now-iconic Nutrition Facts panel on most food packages. Our citizens  
12 appreciate that effort, and many use this nutrition information to make food  
13 choices. Today, ready access to reliable information about the calorie and nutrient  
14 content of food is even more important, given the prevalence of obesity and diet-  
15 related diseases in the United States. This need is highlighted by the  
16 announcement recently by the First Lady of a coordinated national campaign to  
17 reduce the incidence of obesity among our citizens, particularly our children.  
18 With that in mind, I have made improving the scientific accuracy and usefulness of  
19 food labeling one of my priorities as Commissioner of Food and Drugs. The latest  
20 focus in this area, of course, is on information provided on the principal display  
21 panel of food packages and commonly referred to as “front-of-pack” labeling. The  
22 use of front-of-pack nutrition symbols and other claims has grown tremendously in  
23 recent years, and it is clear to me as a working mother that such information can be  
24 helpful to busy shoppers who are often pressed for time in making their food  
25 selections. ....

18 As we move forward in those areas, I must note, however, that there is one area in  
19 which more progress is needed. As you will recall, we recently expressed concern,  
20 in a “Dear Industry” letter, about the number and variety of label claims that may  
21 not help consumers distinguish healthy food choices from less healthy ones and,  
22 indeed, may be false or misleading.

21 At that time, we urged food manufacturers to examine their product labels in the  
22 context of the provisions of the Federal Food, Drug, and Cosmetic Act that  
23 prohibit false or misleading claims and restrict nutrient content claims to those  
24 defined in FDA regulations. As a result, some manufacturers have revised their  
25 labels to bring them into line with the goals of the Nutrition Labeling and  
26 Education Act of 1990. Unfortunately, however, we continue to see products  
27 marketed with labeling that violates established labeling standards.

25 To address these concerns, FDA is notifying a number of manufacturers that their  
26 labels are in violation of the law and subject to legal proceedings to remove  
27 misbranded products from the marketplace. While the warning letters that convey  
28 our regulatory intentions do not attempt to cover all products with violative labels,  
they do cover a range of concerns about how false or misleading labels can  
undermine the intention of Congress to provide consumers with labeling  
information that enables consumers to make informed and healthy food choices.

1 For example: ...

- 2 • Products that claim to treat or mitigate disease are considered to be drugs
- 3 and must meet the regulatory requirements for drugs, including the
- 4 requirement to prove that the product is safe and effective for its intended
- 5 use.
- 6 • Misleading “healthy” claims continue to appear on foods that do not meet
- 7 the long- and well-established definition for use of that term.

8 These examples and others that are cited in our warning letters are not indicative  
 9 of the labeling practices of the food industry as a whole. In my conversations with  
 10 industry leaders, I sense a strong desire within the industry for a level playing field  
 11 and a commitment to producing safe, healthy products. That reinforces my belief  
 12 that FDA should provide as clear and consistent guidance as possible about food  
 13 labeling claims and nutrition information in general, and specifically about how  
 14 the growing use of front-of-pack calorie and nutrient information can best help  
 15 consumers construct healthy diets.

16 I will close with the hope that these warning letters will give food manufacturers  
 17 further clarification about what is expected of them as they review their current  
 18 labeling. I am confident that our past cooperative efforts on nutrition information  
 19 and claims in food labeling will continue as we jointly develop a practical,  
 20 science-based front-of-pack regime that we can all use to help consumers choose  
 21 healthier foods and healthier diets.

22 50. Notwithstanding the Open Letter, Defendants have continued to utilize unlawful  
 23 food labeling claims despite the express guidance of the FDA in the Open Letter.

24 51. In addition to its guidance to industry, the FDA has sent warning letters to the  
 25 industry, including many of Defendants’ peer food manufacturers, for the same types of unlawful  
 26 nutrient content claims described above.

27 52. In these letters dealing with unlawful nutrient content claims, the FDA indicated  
 28 that, as a result of the same type of claims utilized by Defendants, products were in “violation of  
 the Federal Food, Drug, and Cosmetic Act ... and the applicable regulations in Title 21, Code of  
 Federal Regulations, Part 101 (21 CFR § 101)” and “misbranded within the meaning of section  
 403(r)(1)(A) because the product label bears a nutrient content claim but does not meet the  
 requirements to make the claim.” Similarly, letters for unlawful “all natural” claims similar to  
 those at issue here, indicated that the products at issue were “misbranded under section 403(a)(1)  
 of the Act” because their labels were “false and misleading.”

53. These warning letters were not isolated as the FDA has issued other warning  
 letters to other companies for the same type of food labeling claims at issue in this case.



1           54.     The FDA stated that the agency not only expected companies that received  
2 warning letters to correct their labeling practices but also anticipated that other firms would  
3 examine their food labels to ensure that they are in full compliance with food labeling  
4 requirements and make changes where necessary. Defendants did not change the labels on their  
5 products in response to the warning letters sent to other companies.

6           55.     Defendants also continued to ignore the FDA's Guidance for Industry, A Food  
7 Labeling Guide which details the FDA's guidance on how to make food labeling claims.  
8 Defendants continued to utilize unlawful claims on the labels of their products. As such, the  
9 Purchased Products, continue to run afoul of FDA guidance as well as identical federal and  
10 California law.

11           56.     Despite the FDA's numerous warnings to industry, Defendants have continued to  
12 sell products bearing unlawful food labeling claims without meeting the requirements to make  
13 them.

14           57.     Plaintiff did not know, and had no reason to know, that the Defendants' Purchased  
15 Products were misbranded and bore food labeling claims despite failing to meet the requirements  
16 to make those food labeling claims. Similarly, Plaintiff did not know, and had no reason to know,  
17 that the Defendants' Purchased Products were misbranded because their labeling was false and  
18 misleading.

## 19                   **OVERVIEW OF APPLICABLE SHERMAN LAW VIOLATIONS**

### 20           **A.     “Nutrient Content” Claims**

21           58.     The following Purchased Products have an unlawful and misleading “nutrient  
22 content” claim:

23                   Lipton Pure Leaf Iced Tea – Sweetened  
24                   Lipton Iced Green Tea to Go w/ Mandarin & Mango  
25                   Lipton Vanilla Caramel Truffle Black Tea  
26                   Lipton Green Tea Decaffeinated  
27                   Lipton Decaffeinated Tea  
28                   Lipton Sweet Tea

29           59.     Pursuant to Section 403 of the FDCA, a claim that characterizes the level of a  
30 nutrient in a food is a “nutrient content claim” that must be made in accordance with the

1 regulations that authorize the use of such claims. 21 U.S.C. § 343(r)(1)(A). California expressly  
2 adopted the requirements of 21 U.S.C. § 343(r) in § 110670 of the Sherman Law.

3 60. Nutrient content claims are claims about specific nutrients contained in a product.  
4 They are typically made on food packaging in a font large enough to be read by the average  
5 consumer. Because consumers, including Plaintiff, rely upon these claims when making  
6 purchasing decisions, the regulations govern what claims can be made in order to prevent  
7 misleading claims.

8 61. Section 403(r)(1)(A) of the FDCA governs the use of expressed and implied  
9 nutrient content claims on labels of food products that are intended for sale for human  
10 consumption. 21 C.F.R. § 101.13.

11 62. 21 C.F.R. § 101.13 provides the general requirements for nutrient content claims,  
12 which California has expressly adopted. California Health & Safety Code § 110100.

13 63. An “expressed nutrient content claim” is defined as any direct statement about the  
14 level (or range) of a nutrient in the food (*e.g.*, “low sodium” or “contains 100 calories”). 21  
15 C.F.R. § 101.13(b)(1).

16 64. An “implied nutrient content claim” is defined as any claim that: (i) describes the  
17 food or an ingredient therein in a manner that suggests that a nutrient is absent or present in a  
18 certain amount (*e.g.*, “high in oat bran”); or (ii) suggests that the food, because of its nutrient  
19 content, may be useful in maintaining healthy dietary practices and is made in association with an  
20 explicit claim or statement about a nutrient (*e.g.*, “healthy, contains 3 grams (g) of fat”). 21  
21 C.F.R. § 101.13(b)(2)(i-ii).

22 65. These regulations authorize use of a limited number of defined nutrient content  
23 claims. In addition to authorizing the use of only a limited set of defined nutrient content terms on  
24 food labels, these regulations authorize the use of only certain synonyms for these defined terms.  
25 If a nutrient content claim or its synonym is not included in the food labeling regulations it cannot  
26 be used on a label. Only those claims, or their synonyms, that are specifically defined in the  
27 regulations may be used. All other claims are prohibited. 21 C.F.R. § 101.13(b).  
28

1           66.     Only approved nutrient content claims will be permitted on the food label, and all  
2 other nutrient content claims will misbrand a food. It is thus clear which types of claims are  
3 prohibited and which types are permitted. Manufacturers are on notice that the use of an  
4 unapproved nutrient content claim is prohibited conduct. 58 F.R. 2302. In addition, 21 USC §  
5 343(r)(2), whose requirements have been adopted by California, prohibits using unauthorized  
6 undefined terms and declares foods that do so to be misbranded.

7           67.     Similarly, the regulations specify absolute and comparative levels at which foods  
8 qualify to make these claims for particular nutrients (*e.g.*, low fat . . . more vitamin C) and list  
9 synonyms that may be used in lieu of the defined terms. Certain implied nutrient content claims  
10 (*e.g.*, “healthy”) also are defined. The daily values (DVs) for nutrients that the FDA has  
11 established for nutrition labeling purposes have application for nutrient content claims, as well.  
12 Claims are defined under current regulations for use with nutrients having established DVs;  
13 moreover, relative claims are defined in terms of a difference in the percent DV of a nutrient  
14 provided by one food as compared to another. *See e.g.*, 21 C.F.R. §§ 101.13 and 101.54.

15           68.     In order to appeal to consumer preferences, Defendants have repeatedly made false  
16 and unlawful nutrient content claims about antioxidants and other nutrients that either fail to  
17 utilize one of the limited defined terms or use one the defined terms improperly. These nutrient  
18 content claims are unlawful because they fail to comply with the nutrient content claim provisions  
19 in violation of 21 C.F.R. §§ 101.13 and 101.54, which are incorporated in California’s Sherman  
20 Law. To the extent that the terms used by Defendants to describe nutrients and antioxidants are  
21 deemed to be a synonym for a defined term like “contain” the claim would still be unlawful  
22 because either the terms are being used improperly or the nutrients and antioxidants at issue do  
23 not have established daily values and thus cannot serve as the basis for a term that has a minimum  
24 daily value threshold as the defined terms at issue here do.

25           69.     Defendants’ claims concerning unnamed antioxidants, other antioxidants and  
26 nutrients are false because Defendants’ use of a defined term is in effect a claim that the products  
27 have met the minimum nutritional requirements for the use of the defined term when they have  
28 not.

1           70. For example, nutrient content claims that Defendants make on the labels of the (i)  
2 Lipton Pure Leaf Iced Tea – Sweetened, (ii) Lipton Iced Green Tea to Go w/ Mandarin & Mango,  
3 (iii) Lipton Green Tea Decaffeinated, (iv) Lipton Decaffeinated Tea, (v) Lipton Vanilla Caramel  
4 Truffle Black Tea, and (vi) Lipton Sweet Tea are false and unlawful because they use the defined  
5 term “contains” improperly. Defendants use this term to describe antioxidants and flavonoids that  
6 fail to satisfy the minimum nutritional thresholds for these defined terms. “Contains” requires a  
7 nutrient to be present at a level at least 10% of the Daily Value for that nutrient.

8           71. Defendants’ misuse of defined terms is not limited the nutrient content claims on  
9 one or two products. Defendants’ tea related claims are part of a widespread practice of misusing  
10 defined nutrient content claims to overstate the nutrient content of their tea products. For  
11 example, Defendants’ claims that tea “contain” antioxidants or flavonoids are unlawful because  
12 neither of these nutrients have a DV and thus they cannot satisfy the 10% DV required for a  
13 “contains” nutrient content claim. Defendants make numerous other false and unlawful nutrient  
14 content claims such as Defendants’ claims that tea is “rich in” nutrients when it is not.

15           72. Defendants also falsely and unlawfully use undefined terms such as “packed with,  
16 “found in” and “source of.” By using undefined terms such as “packed with, “found in” and  
17 “source of,” Defendants are, in effect, falsely asserting that their products meet at least the lowest  
18 minimum threshold for any nutrient content claim which would be 10% of the daily value of the  
19 nutrient at issue. Such a threshold represents the lowest level that a nutrient can be present in a  
20 food before it becomes deceptive and misleading to highlight its presence in a nutrient content  
21 claim. Thus, for example, it is deceptive and misleading for Defendants to claim that their teas are  
22 “packed with antioxidants.” It is similarly deceptive and misleading for Defendants to claim that  
23 teas are a “source” of antioxidants or that such nutrients are “found” in tea. None of these  
24 nutrients has a DV and thus it is unlawful to make nutrient content claims about them.

25           73. FDA enforcement actions targeting identical or similar claims to those made by  
26 Defendants have made clear the unlawfulness of such claims. For example, on March 24, 2011,  
27 the FDA sent Jonathan Sprouts, Inc. a warning letter where it specifically targeted a “source” type  
28 claim like the one used by Defendants. In that letter the FDA stated:

1 Your Organic Clover Sprouts product label bears the claim “Phytoestrogen  
2 Source[.]” Your webpage entitled “Sprouts, The Miracle Food! - Rich in  
3 Vitamins, Minerals and Phytochemicals” bears the claim “Alfalfa sprouts are one  
4 of our finest food sources of . . . saponin.” These claims are nutrient content  
5 claims subject to section 403(r)(1)(A) of the Act because they characterize the  
6 level of nutrients of a type required to be in nutrition labeling (phytoestrogen and  
7 saponin) in your products by use of the term “source.” Under section 403(r)(2)(A)  
8 of the Act, nutrient content claims may be made only if the characterization of the  
9 level made in the claim uses terms which are defined by regulation. However,  
10 FDA has not defined the characterization “source” by regulation. Therefore, this  
11 characterization may not be used in nutrient content claims.

12 74. It is thus clear that a “source” claim is unlawful because the “FDA has not defined  
13 the characterization ‘source’ by regulation” and thus such a “characterization may not be used in  
14 nutrient content claims.” Similarly, a claim that a nutrient is “found” in tea is improper because it  
15 is either an undefined characterization that a nutrient is found in a food at some undefined level or  
16 because it is a synonym for a defined term like “contains” as there is no difference in meaning  
17 between the statement “tea contains antioxidants” and the statement “antioxidants are found in  
18 tea.” Both characterize the fact the tea contains antioxidants at some undefined level. The types of  
19 misrepresentations made above would be considered by a reasonable consumer like the Plaintiff  
20 when deciding to purchase the products.

21 75. These very same types of violations at issue here over nutrient content claims for  
22 food products were condemned in an FDA warning letter to Unilever in which, the FDA stated:

23 The product label back panel includes the statement “packed with protective  
24 FLAVONOID ANTIOXIDANTS.” The term “packed with” characterizes the  
25 level of flavonoid antioxidants in the product; therefore, this claim is a nutrient  
26 content claim (see section 403(r)(1) of the Act and 21 CFR 101.13(b)). Even if we  
27 determined that the term “packed with” could be considered a synonym for a term  
28 defined by regulation, nutrient content claims that use the term “antioxidant” must  
meet the requirements of 21 CFR 101.54(g). The claim “packed with  
FLAVONOID ANTIOXIDANTS” does not comply with 21 CFR 101.54(g)1  
because no RDI has been established for flavonoids.

76. Just as the FDA found Unilever’s use of the phrase “packed with flavonoid  
antioxidants” to be in violation of law for the particular tea products focused on by the FDA,  
Unilever’s use on its website and package labels of terms such as “packed with antioxidants” is in  
violation of law as are Defendants’ other nutrient content claims. Therefore, such violations  
cause products “to be misbranded under section 403(r)(2)(A)(i) of the Act.”

1           77.     The nutrient content claims regulations discussed above are intended to ensure that  
2 consumers are not misled as to the actual or relative levels of nutrients in food products.

3           78.     For these reasons, Defendants’ “contains” nutrient content claims are false and  
4 misleading and in violation of 21 C.F.R. §§ 101.13 and 101.54 and identical California law, and  
5 the products at issue are misbranded as a matter of law. Defendants have violated these  
6 referenced regulations. Therefore, Defendants’ (i) Lipton Pure Leaf Iced Tea – Sweetened, (ii)  
7 Lipton Iced Green Tea to Go w/ Mandarin & Mango, (iii) Lipton Vanilla Caramel Truffle Black  
8 Tea, (iv) Lipton Green Tea Decaffeinated, (v) Lipton Decaffeinated Tea, and (vi) Lipton Sweet  
9 Tea. These products are misbranded as a matter of California and federal law and cannot be sold  
10 or held and thus are legally worthless.

11           79.     Defendants’ claims in this respect are false and misleading and are in this respect  
12 misbranded under identical California and federal laws. Misbranded products cannot be legally  
13 sold and are legally worthless. Plaintiff and members of the Class who purchased such products  
14 paid an unwarranted premium for these products.

15           **B.     “Antioxidant Nutrient Content” Claims**

16           80.     The following Purchased Products have an unlawful and misleading “antioxidant  
17 nutrient content” claim:

18                   Lipton Pure Leaf Iced Tea – Sweetened  
19                   Lipton Iced Green Tea to Go w/ Mandarin & Mango  
20                   Lipton Vanilla Caramel Truffle Black Tea  
21                   Lipton Green Tea Decaffeinated  
22                   Lipton Decaffeinated Tea  
23                   Lipton Sweet Tea

24           81.     Defendants violate identical California and federal antioxidant labeling  
25 regulations.

26           82.     Both California and federal regulations regulate antioxidant claims as a particular  
27 type of nutrient content claim. Specifically, 21 C.F.R. § 101.54(g), which has been adopted by  
28 California, contains special requirements for nutrient claims that use the term “antioxidant:”

- (1)     the name of the antioxidant must be disclosed;
- (2)     there must be an established RDI for that antioxidant, and if not, no  
“antioxidant” claim can be made about it;

- 1 (3) the label claim must include the specific name of the nutrient that is an  
2 antioxidant and cannot simply say “antioxidants” (e.g., “high in antioxidant  
3 vitamins C and E”), *see* 21 C.F.R. § 101.54(g)(4);
- 4 (4) the nutrient that is the subject of the antioxidant claim must also have  
5 recognized antioxidant activity, *i.e.*, there must be scientific evidence that  
6 after it is eaten and absorbed from the gastrointestinal tract, the substance  
7 participates in physiological, biochemical or cellular processes that  
8 inactivate free radicals or prevent free radical-initiated chemical reactions,  
9 *see* 21 C.F.R. § 101.54(g)(2);
- 10 (5) the antioxidant nutrient must meet the requirements for nutrient content  
11 claims in 21 C.F.R. § 101.54(b), (c), or (e) for “High” claims, “Good  
12 Source” claims, and “More” claims, respectively. For example, to use a  
13 “High” claim, the food would have to contain 20% or more of the Daily  
14 Reference Value (“DRV”) or RDI per serving. For a “Good Source”  
15 claim, the food would have to contain between 10-19% of the DRV or RDI  
16 per serving, *see* 21 C.F.R. § 101.54(g)(3); and
- 17 (6) the antioxidant nutrient claim must also comply with general nutrient  
18 content claim requirements such as those contained in 21 C.F.R. §  
19 101.13(h) that prescribe the circumstances in which a nutrient content  
20 claim can be made on the label of products high in fat, saturated fat,  
21 cholesterol or sodium.

22 83. Defendant has labels that violate federal and California law: (1) because the  
23 antioxidants are not named, (2) because there are no RDIs for the unnamed antioxidants being  
24 touted (3) because no antioxidants are capable of qualifying for a “good source” claim and (4)  
25 because Defendants lack adequate scientific evidence that the claimed antioxidant nutrients  
26 participate in physiological, biochemical, or cellular processes that inactivate free radicals or  
27 prevent free radical-initiated chemical reactions after they are eaten and absorbed from the  
28 gastrointestinal tract.

84. The FDA has issued at least 7 warning letters addressing similar unlawful  
antioxidant nutrient content claims. Defendants knew or should have known of these FDA  
warning letters.

85. Ignoring the legal requirements regarding antioxidant claims, Defendants have  
made multiple unlawful antioxidant claims about their products.

86. Not only do Defendants’ antioxidant nutrient content claims regarding the benefits  
of unnamed antioxidants, flavonoids and other nutrients violate FDA rules and regulations as  
previously interpreted by FDA in the above mentioned warning letters and in its publications,

1 they directly contradict Unilever's own current scientific research, which has concluded after  
2 researching antioxidant properties that:

3 despite more than 50 studies convincingly showing that flavonoids possess potent  
4 antioxidant activity *in vitro*, the ability of flavonoids to act as an antioxidant *in*  
*vivo* [in humans], has not been demonstrated....

5 No evidence has been provided to establish that having antioxidant  
6 activity/content and/or antioxidant properties is a beneficial physiological effect.

7 Rycroft, Jane, "The Antioxidant Hypothesis Needs to be Updated," Vol. 1, *Tea Quarterly Tea*  
8 *Science Overview*, Lipton Tea Institute of Tea Research (Jan. 2011), pp. 2-3.

9 87. In fact, the USDA recently removed the USDA ORAC Database for Selected  
10 Foods from its website "due to mounting evidence that the values indicating antioxidant capacity  
11 have no relevance to the effects of specific bioactive compounds, including polyphenols on  
12 human health." It was this database that the Defendants premised a number of their labeling  
13 claims including the graphs of antioxidant and/or flavonoid content they placed on their labels.

14 According to the USDA:

15 ORAC values are routinely misused by food and dietary supplement  
16 manufacturing companies to promote their products and by consumers to guide  
their food and dietary supplement choices....

17 There is no evidence that the beneficial effects of polyphenol-rich foods can be  
18 attributed to the antioxidant properties of these foods. The data for antioxidant  
19 capacity of foods generated by *in vitro* (test-tube) methods cannot be extrapolated  
20 to *in vivo* (human) effects and the clinical trials to test benefits of dietary  
antioxidants have produced mixed results. We know now that antioxidant  
molecules in food have a wide range of functions, many of which are unrelated to  
the ability to absorb free radicals.

21 For these reasons the ORAC table, previously available on this web site has been withdrawn.

22 88. Scientific evidence and consensus establishes the improper nature of the  
23 Defendants' antioxidant claims as they cannot satisfy the legal and regulatory requirement that  
24 the nutrient that is the subject of the antioxidant claim must have recognized antioxidant activity,  
25 *i.e.*, there must be scientific evidence that after it is eaten and absorbed from the gastrointestinal  
26 tract, the substance participates in physiological, biochemical or cellular processes that inactivate  
27 free radicals or prevent free radical-initiated chemical reactions, *see* 21 C.F.R. § 101.54(g)(2).

28 89. In addition to the FDA Warning Letter to Unilever discussed above (Exhibit 1),



1 the FDA has issued warning letters addressing similar unlawful antioxidant nutrient content  
2 claims. *See e.g.*, Exhibit 2 (FDA warning letter dated August 30, 2010 to Dr. Pepper Snapple  
3 Group regarding its misbranded Canada Dry Sparkling Green Tea Ginger Ale product because  
4 green tea and green tea flavonoids “are not nutrients with recognized antioxidant activity”);  
5 Exhibit 3 (FDA warning letter dated February 22, 2010 to Redco Foods, Inc. regarding its  
6 misbranded Salada Naturally Decaffeinated Green Tea product because “there are no RDIs for  
7 (the antioxidants) grapeskins, rooibos (red tea) and anthocyanins”); Exhibit 4 (FDA warning letter  
8 dated February 22, 2010 to Fleminger Inc. regarding its misbranded TeaForHealth products  
9 because the admonition “[d]rink high antioxidant green tea” . . . “does not include the nutrients  
10 that are the subject of the claim or use a symbol to link the term antioxidant to those nutrients”).

11 90. Defendants are aware of these FDA warning letters.

12 91. The antioxidant regulations discussed above are intended to ensure that consumers  
13 are not misled as to the actual or relative levels of antioxidants in food products.

14 92. For these reasons, Defendants’ antioxidant claims at issue in this Second Amended  
15 Complaint are false and misleading and in violation of 21 C.F.R. §§ 101.13 and 101.54 and  
16 identical California law, and Defendant’s (i) Lipton Pure Leaf Iced Tea – Sweetened, (ii) Lipton  
17 Iced Green Tea to Go w/ Mandarin & Mango, (iii) Lipton Vanilla Caramel Truffle Black Tea, (iv)  
18 Lipton Green Tea Decaffeinated, (v) Lipton Decaffeinated Tea, and (vi) Lipton Sweet Tea are  
19 misbranded as a matter of law. Defendants have violated these referenced regulations. Therefore,  
20 these products are misbranded as a matter of California and federal law and cannot be sold or held  
21 and thus are legally worthless.

22 93. Defendants’ claims in this respect are false and misleading and the products are in  
23 this respect misbranded under identical California and federal laws, Misbranded products cannot  
24 be legally sold and are legally worthless. Plaintiff and members of the Class who purchased these  
25 products paid an unwarranted premium for these products.

26 **D. Nutritional Value Claims**

27 94. The following Purchased Products have an unlawful and misleading “nutritional  
28 value” claim:

1 Lipton Pure Leaf Iced Tea – Sweetened  
2 Lipton Iced Green Tea to Go w/ Mandarin & Mango  
3 Lipton Green Tea Decaffeinated  
4 Lipton Sweet Tea

5 95. Defendants have also violated 21 C.F.R. § 101.54(g)(1), which prohibits food  
6 manufacturers from making claims regarding the nutritional value of their products when the  
7 products fail to disclose that no RDI has been established for the touted nutrients.

8 96. Certain Lipton products claim to be “rich in” antioxidants, “packed with flavonoid  
9 antioxidants” (old labels) or “packed with flavonoids” (new labels) or to “contain” or “provide”  
10 antioxidants or flavonoids but they fail to disclose that no RDI has been established for flavonoids  
11 or the antioxidants in tea. Thus, these products violate 21 C.F.R. § 101.54(g)(1).

12 97. The types of misrepresentations made above would be considered by a reasonable  
13 consumer interested in purchasing healthy products and products containing beneficial  
14 antioxidants when deciding to purchase such products. The failure to comply with the labeling  
15 requirements of 21 C.F.R. § 101.54 renders such products misbranded as a matter of federal and  
16 California law.

17 98. The nutrient content claims regulations discussed above are intended to ensure that  
18 consumers are not misled as to the actual or relative levels of nutrients in food products.

19 99. For these reasons, Defendants’ nutritional value claims at issue in this Second  
20 Amended Complaint are false and misleading and in violation of 21 C.F.R. §§ 101.13 and 101.54  
21 and identical California law, such products are misbranded as a matter of law. Defendants have  
22 violated these referenced regulation, therefore, (i) Lipton Pure Leaf Iced Tea – Sweetened, (ii)  
23 Lipton Iced Green Tea to Go w/ Mandarin & Mango, (iii) Lipton Green Tea Decaffeinated, (iv)  
24 and Lipton Sweet Tea are misbranded as a matter of California and federal law and cannot be sold  
25 or held and thus are legally worthless.

26 100. Defendants’ claims in this respect are false and misleading and the products are in  
27 this respect misbranded under identical California and federal laws. Misbranded products cannot  
28 be legally sold and are legally worthless. Plaintiff and members of the Class who purchased these  
products paid an unwarranted premium for these products.

1           **E.     “Natural” Claims**

2           101.    The following Purchased Products have an unlawful and misleading “natural”  
3 claim:

4                   Lipton Pure Leaf Iced Tea – Sweetened  
5                   Lipton Brisk Lemon Iced Tea

6           102.    In its rule-making and warning letters to manufacturers, the FDA has repeatedly  
7 stated its policy to restrict the use of the term “natural” in connection with added color, synthetic  
8 substances and flavors as provided in 21 C.F.R. § 101.22.

9           103.    The FDA has also repeatedly affirmed its policy regarding the use of the term  
10 “natural” as meaning that nothing artificial or synthetic (including all color additives regardless of  
11 source) has been included in, or has been added to, a food that would not normally be expected to  
12 be in the food.

13           104.    For example, 21 C.F.R. § 70.3(f) makes clear that “where a food substance such as  
14 beet juice is deliberately used as a color, as in pink lemonade, it is a color additive.” Similarly,  
15 any coloring or preservative can preclude the use of the term “natural” even if the coloring or  
16 preservative is derived from natural sources. Further, the FDA distinguishes between natural and  
17 artificial flavors in 21 C.F.R. § 101.22.

18           105.    Defendants’ “all natural” and “natural” labeling practices violate FDA Compliance  
19 Guide CPG Sec. 587.100, which states: [t]he use of the words “food color added,” “natural  
20 color,” or similar words containing the term “food” or “natural” may be erroneously interpreted to  
21 mean the color is a naturally occurring constituent in the food. Since all added colors result in an  
22 artificially colored food, we would object to the declaration of any added color as “food” or  
23 “natural.”

24           106.    Likewise, California Health & Safety Code § 110740 prohibits the use of artificial  
25 flavoring, artificial coloring and chemical preservatives unless those ingredients are adequately  
26 disclosed on the labeling.

27           107.    The FDA has sent out numerous warning letters concerning this issue. *See e.g.*,  
28 Exhibit 5 (August 16, 2001 FDA warning letter to Oak Tree Farm Dairy because there was citric  
acid in its all natural iced tea); Exhibit 6 (August 29, 2001 FDA warning letter to Hirzel Canning

1 Company because there was citric acid or calcium chloride in its all natural tomato products);  
2 Exhibit 7 (August 2, 2001 FDA warning letter to GMP Manufacturing, Inc. stating: “[t]he  
3 products, Cytomax Exercise and Recovery Drink (Peachy Keen flavor) and Cytomax Lite  
4 (Lemon Iced Tea Flavor) are misbranded because they contain colors but are labeled using the  
5 term “no artificial colors.”). Defendants are aware of these FDA warning letters.

6 108. Defendants have unlawfully labeled (i) Lipton Pure Leaf Iced Tea – Sweetened,  
7 and (ii) Lipton Brisk Lemon Iced Tea “all natural” or having “natural flavors” when they actually  
8 contain artificial ingredients and flavorings, artificial coloring and chemical preservatives.

9 109. Consumers are thus misled into purchasing such products with synthetic unnatural  
10 ingredients that are not “all natural” as falsely represented on their labeling. Defendants’  
11 products in this respect are misbranded under federal and California law.

12 110. For these reasons, Defendants’ “all natural” and “natural flavors” claims at issue in  
13 this Second Amended Complaint are false and misleading and in violation of identical California  
14 and federal law, and the products at issue are misbranded as a matter of law. Therefore, these  
15 products are misbranded as a matter of California and federal law and cannot be sold or held and  
16 thus are legally worthless.

17 111. Defendants’ claims in this respect are false and misleading and the products are in  
18 this respect misbranded under identical California and federal laws, Misbranded products cannot  
19 be legally sold and are legally worthless. Plaintiff and members of the Class who purchased these  
20 products paid an unwarranted premium for these products.

21 **F. Failing to Disclose the Presence of Chemical Preservatives, Artificial Colors**  
22 **and Artificial Flavors**

23 112. The following Purchased Products have an unlawful and misleading label that fails  
24 to disclose the presence of preservatives, artificial colors and artificial flavors:

25 Lipton Sweet Tea  
26 Lipton Brisk Lemon Iced Tea  
27 Pepsi  
28

1 113. The Defendants violated California and federal law by failing to disclose the  
2 presence of such chemical preservatives, artificial colors and artificial flavors as mandated by  
3 identical California and federal law.

4 114. “Under California law “food is misbranded if it bears or contains any artificial  
5 flavoring, artificial coloring, or chemical preservative, unless its labeling states that fact  
6 (California Health & Safety Code § 110740). California’s law is identical to federal law on this  
7 point.

8 115. Pursuant to 21 C.F.R. § 101.22 which has been adopted by California, “[a]  
9 statement of artificial flavoring, artificial coloring, or chemical preservative shall be placed on the  
10 food or on its container or wrapper, or on any two or all three of these, as may be necessary to  
11 render such statement likely to be read by the ordinary person under customary conditions of  
12 purchase and use of such food.” 21 C.F.R. § 101.22 defines a chemical preservative as “any  
13 chemical that, when added to food, tends to prevent or retard deterioration thereof, but does not  
14 include common salt, sugars, vinegars, spices, or oils extracted from spices, substances added to  
15 food by direct exposure thereof to wood smoke, or chemicals applied for their insecticidal or  
16 herbicidal properties.”

17 116. Defendants’ Lipton Sweet Tea, Lipton Brisk Lemon Iced Tea and Pepsi are  
18 misbranded because they contain artificial flavors, chemical preservatives and added colors but  
19 fail to disclose that fact.

20 117. A reasonable consumer would also expect that when Defendants lists their  
21 products’ ingredients that it would make all disclosures required by law such as the disclosure of  
22 chemical preservatives and coloring mandated by identical California and federal law.

23 118. Plaintiff did not know, and had no reason to know, that the Lipton Sweet Tea,  
24 Lipton Brisk Lemon Iced Tea, and Pepsi contained undisclosed chemical preservatives and other  
25 artificial ingredients because 1) the Defendants falsely represented on its label that the products  
26 were free of artificial ingredients & preservatives and 2) failed to disclose those chemical  
27 preservatives and artificial ingredients as required by California and federal law.  
28

1 119. Consumers were thus misled into purchasing Defendants' products with false and  
 2 misleading labeling statements and ingredient descriptions, which did not describe the basic  
 3 nature of the ingredients, as required by California Health & Safety Code § 110740 and 21  
 4 C.F.R. §§ 101.22 which has been adopted as law by California.

5 120. Had Plaintiff been aware that these products contained undisclosed chemical  
 6 preservatives and artificial ingredients she would not have purchased these products.

7 121. Because of their false label representations and omissions about chemical  
 8 preservatives and artificial ingredients Defendants' Lipton Sweet Tea, Lipton Brisk Lemon Iced  
 9 Tea and Pepsi are misbranded under identical federal and California law, including California  
 10 Health & Safety Code § 110740. Misbranded products cannot be legally sold and are legally  
 11 worthless. Plaintiff and members of the Class who purchased these products paid an unwarranted  
 12 premium for these products.

13 **G. Website Health Claims**

14 122. The following Purchased Products are misbranded because they have the Lipton  
 15 website on the label, www.lipton.com, and therefore, any unlawful health claims made on the  
 16 website are attributed to the product label. Unilever's website generically described its products  
 17 by category: black tea, green tea, etc.

18 Lipton Pure Leaf Iced Tea – Sweetened  
 19 Lipton Iced Green Tea to Go w/ Mandarin & Mango  
 20 Lipton Vanilla Caramel Truffle Black Tea  
 21 Lipton Green Tea Decaffeinated  
 22 Lipton Decaffeinated Tea  
 23 Lipton Sweet Tea  
 24 Lipton Brisk Lemon Iced Tea

25 123. A health claim is a statement expressly or implicitly linking the consumption of a  
 26 food substance (*e.g.*, ingredient, nutrient, or complete food) to risk of a disease (*e.g.*,  
 27 cardiovascular disease) or a health-related condition (*e.g.*, hypertension). *See* 21 C.F.R.  
 28 §101.14(a)(1), (a)(2), and (a)(5). Only health claims made in accordance with FDCA  
 requirements, or authorized by FDA as qualified health claims, may be included in food labeling.  
 Other express or implied statements that constitute health claims, but that do not meet statutory  
 requirements, are prohibited in labeling foods.

1           124. 21 C.F.R. § 101.14, which has been expressly adopted by California, provides  
2 when and how a manufacturer may make a health claim about its product. A “Health Claim”  
3 means any claim made on the label or in labeling of a food, including a dietary supplement, that  
4 expressly or by implication, including “third party” references, written statements (e.g., a brand  
5 name including a term such as “heart”), symbols (e.g., a heart symbol), or vignettes, characterizes  
6 the relationship of any substance to a disease or health-related condition. Implied health claims  
7 include those statements, symbols, vignettes, or other forms of communication that suggest,  
8 within the context in which they are presented, that a relationship exists between the presence or  
9 level of a substance in the food and a disease or health-related condition (*see* 21 C.F.R. §  
10 101.14(a)(1)).

11           125. Further, health claims are limited to claims about disease risk reduction, and  
12 cannot be claims about the diagnosis, cure, mitigation, or treatment of disease. An example of an  
13 authorized health claim is: “Three grams of soluble fiber from oatmeal daily in a diet low in  
14 saturated fat and cholesterol may reduce the risk of heart disease. This cereal has 2 grams per  
15 serving.”

16           126. A claim that a substance may be used in the diagnosis, cure, mitigation, treatment,  
17 or prevention of a disease is a drug claim and may not be made for a food. 21 U.S.C. §  
18 321(g)(1)(D).

19           127. The use of the term “healthy” is not a health claim but rather an implied nutrient  
20 content claim about general nutrition that is defined by FDA regulation. 21 C.F.R. § 101.65,  
21 which has been adopted by California, sets certain minimum nutritional requirements for making  
22 an implied nutrient content claim that a product is healthy. For example, for unspecified foods  
23 the food must supply at least 10 percent of the RDI of one or more specified nutrients.

24 Defendants have misrepresented the healthiness of their products while failing to meet the  
25 regulatory requirements for making such claims. In general, the term may be used in labeling an  
26 individual food product that:

27           Qualifies as both low fat and low saturated fat;

28           Contains 480 mg or less of sodium per reference amount and per labeled serving,

1 and per 50 g (as prepared for typically rehydrated foods) if the food has a  
2 reference amount of 30 g or 2 tbsps or less;

3 Does not exceed the disclosure level for cholesterol (*e.g.*, for most individual food  
4 products, 60 mg or less per reference amount and per labeled serving size); *and*

5 Except for raw fruits and vegetables, certain frozen or canned fruits and  
6 vegetables, and enriched cereal-grain products that conform to a standard of  
7 identity, provides at least 10% of the daily value (DV) of vitamin A, vitamin C,  
8 calcium, iron, protein, *or* fiber per reference amount. Where eligibility is based on  
9 a nutrient that has been added to the food, such fortification must comply with  
10 FDA's fortification policy.

11 21 C.F.R. § 101.65(d)(2).

12 128. The FDA's regulation on the use of the term healthy also encompasses other,  
13 derivative uses of the term health (*e.g.*, healthful, healthier) in food labeling. 21 C.F.R. §  
14 101.65(d).

15 129. Unilever has violated the provisions of § 21 C.F.R. §101.14, 21 C.F.R. §101.65,  
16 21 U.S.C. § 321(g)(1)(D) and 21 U.S.C. § 352(f)(1) by including certain claims on its website.  
17 For example, until recently on the link to its webpage entitled "Tea and Health," subtitled "Heart  
18 Health Research" and further subtitled "Cholesterol Research" the following claim is made:  
19 "[F]our recent studies in people at risk for coronary disease have shown a significant cholesterol  
20 lowering effect from tea or tea flavonoids ... One of these studies, on post-menopausal women,  
21 found that total cholesterol was lowered by 8% after drinking 8 cups of green tea daily for 12  
22 weeks ...."

23 130. The therapeutic claims on its website establish that the product is a drug because it  
24 is intended for use in the cure, mitigation, treatment, or prevention of disease. Lipton's products  
25 are not generally recognized as safe and effective for the above referenced uses and, therefore, the  
26 products would be "new drug[s]" under section 201(p) of the Act [21 U.S.C. § 321(p)]. New  
27 drugs may not be legally marketed in the U.S. without prior approval from the FDA as described  
28 in section 505(a) of the Act [21 U.S.C. § 355(a)]. FDA approves a new drug on the basis of  
scientific data submitted by a drug sponsor to demonstrate that the drug is safe and effective.

131. As stated, the FDA conducted a review of one of Defendants' products (Lipton  
Green Tea 100% Natural Naturally Decaffeinated Tea) and concluded that Lipton was "in



1 violation of the Federal Food, Drug, and Cosmetic Act ... and the applicable regulations in Title  
 2 21, Code of Federal Regulations, Part 101 (21 CFR 101).” FDA found the product to be  
 3 misbranded stating:

4 Your Lipton Green Tea 100% Natural Naturally Decaffeinated product is offered  
 5 for conditions that are not amenable to self-diagnosis and treatment by individuals  
 6 who are not medical practitioners; therefore, adequate directions for use cannot be  
 7 written so that a layperson can use this drug safely for its intended purposes.  
 8 Thus, your Lipton Green Tea 100% Natural Naturally Decaffeinated product is  
 9 misbranded under section 502(f)(1) of the Act in that the labeling for this drug  
 10 fails to bear adequate directions for use [21 U.S.C. § 352(f)(1)].

11 *See Exhibit 1.*

12 132. In response to the FDA Warning Letter, Lipton modified its web site and its  
 13 packaging by removing some of the most outlandish claims of health and therapeutic benefits that  
 14 FDA had found in violation of law. However, a number of unlawful statements on Lipton’s web  
 15 site remain. For example, on the present day web site the following statements appear:

16 A large number of studies suggest that tea may help address key health issues.

17 Tea and Heart Health

18 A heart healthy diet typically contains flavonoid rich foods. Studies have also  
 19 shown that tea can improve endothelial/ blood vessel function.

20 STAY HEALTHY

21 The secret is out: tea is good for your body. Research suggests that tea which  
 22 contains goodies including flavonoids, may help maintain your health. So tea can  
 23 truly be part of your healthy lifestyle. Take a closer look at The Power of the Leaf.  
 24 Just step inside to discover the possibilities.

25 Natural components of tea may help maintain good oral health.

26 Tea which is rich in flavonoids, can help improve your vascular function ... And  
 27 Lipton Tea is made from tea leaves naturally rich in flavonoids plus other good  
 28 stuff your body loves.

Flavonoids are dietary compounds found in tea, wine, cocoa, fruit and vegetables.  
 They contribute significantly to taste and color, and possibly help maintain certain  
 normal, healthy body functions. A diet rich in flavonoids is generally associated  
 with helping maintain normal, healthy heart function.” And the package front  
 panel of many Lipton Tea products claims a level of “flavonoids,” a substance or  
 nutrient without an established referenced daily intake value (RDI), and contains  
 the following statement, “Regular tea drinking, as part of a healthy diet, may help  
 maintain healthy vascular function.

133. In addition, the labels of Lipton tea products tell consumers to call or go to the  
 Lipton website to learn more about “tea’s role in a healthy lifestyle” or “tea and health.”

1           134. Such health claims are in violation of 21 U.S.C. § 352(f)(1) and therefore the  
2 products are misbranded.

3           135. Not only do Unilever’s website health claims regarding the benefits of “tea  
4 flavonoids” violate FDA rules and regulations, they directly contradict Unilever’s own scientific  
5 research, which has concluded: “[T]he evidence today does not support a direct relationship  
6 between tea consumption and a physiological AOX [antioxidant] benefit.” This conclusion was  
7 reported by Dr. Jane Rycroft, Director of Lipton Tea Institute of Tea, in an article published in  
8 January, 2011.

9           136. This is further confirmed by the USDA which recently removed the USDA ORAC  
10 Database for Selected Foods from its website “due to mounting evidence that the values  
11 indicating antioxidant capacity have no relevance to the effects of specific bioactive compounds,  
12 including polyphenols on human health.” It was this database that the defendants premised a  
13 number of their labeling claims including the graphs of antioxidant and/or flavonoid content they  
14 placed on their labels.

15           137. Nonetheless, Unilever continues to tout the benefits of “tea flavonoids” on its  
16 product labels and on its website.

17           138. Defendants’ materials and advertisements not only violate regulations adopted by  
18 California such as 21 C.F.R. § 101.14, they also violate California Health & Safety Code §  
19 110403 which prohibits the advertisement of products that are represented to have any effect on  
20 enumerated conditions, disorders and diseases.

21           139. Defendants’ health related claims are unlawful and the products are in this respect  
22 misbranded under identical California and federal laws. Misbranded products cannot be legally  
23 sold and thus are legally worthless.

1           **THE PURCHASED PRODUCTS ARE MISBRANDED UNDER THE SHERMAN**  
2           **LAW AND ARE MISLEADING AND DECEPTIVE**

3           140. There are eight (8) Purchased Products. Plaintiff purchased all eight (8) in  
4 California during the Class Period.

5           141. Each Purchased Product has a label that violates the Sherman Law and is therefore  
6 misbranded and may not be sold or purchased.

7           142. Each Purchased Product has a label that is false, misleading and deceptive.

8           **a. Lipton Pure Leaf Iced Tea - Sweetened (6-16 oz bottles)**

9           143. Plaintiff purchased Lipton Pure Leaf Iced Tea – Sweetened (6-16 oz bottles) in the  
10 Class Period. The label of the package purchased by Plaintiff is as follows:





144. The following unlawful and misleading language appears on the label:

***“ALL NATURAL”***

\* \* \*

***“Contains Natural Antioxidants” [AOX logo]***

145. Plaintiff reasonably relied on these label representations in paragraph 144 and based and justified the decision to purchase the product, in substantial part, on these label representations. Also, Plaintiff reasonably relied and believed that this product was not misbranded under the Sherman Law and was therefore legal to buy and possess and would not have purchased it had she known it was misbranded.

146. Plaintiff was misled by Defendants’ unlawful and misleading label on this product. Plaintiff would not have otherwise purchased this product had she known the truth about this product, *i.e.*, that it was not all natural and that it did not contain an antioxidant nutrient with beneficial qualities. In addition, Plaintiff paid an unwarranted premium for this product. Plaintiff had other food alternatives that satisfied legal standards and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled by these label representations in the same way(s) as Plaintiff.

147. This product is unlawful, misbranded and violates the Sherman Law (through California Health & Safety Code § 110660, § 110740, and incorporation of 21 C.F.R. § 101.22)

1 because the label uses the phrase “All Natural” even though this product contains the following  
 2 artificial ingredients: apple extract (color) and citric acid. This product is also misleading and  
 3 deceptive because the label uses the phrase “All Natural” on food that contains artificial  
 4 ingredients and, therefore, is not truly “all natural.”

5 148. This product is unlawful, misbranded, violates the Sherman Law (through  
 6 incorporation of 21 C.F.R. § 101.13 and § 101.54(g)), and is misleading and deceptive because in  
 7 the label uses the phrase “*Contains Natural Antioxidants*” (on the AOX logo) and (1) the  
 8 antioxidants are not named, (2) because there are no RDIs for the unnamed antioxidants being  
 9 touted (3) no antioxidants are capable of qualifying for a “good source” claim (which a “contains”  
 10 claim must do), and (4) Defendants lack adequate scientific evidence that the claimed antioxidant  
 11 nutrients participate in physiological, biochemical, or cellular processes that inactivate free  
 12 radicals or prevent free radical-initiated chemical reactions after they are eaten and absorbed from  
 13 the gastrointestinal tract.

14 149. The August 2010 FDA warning letter (Exhibit 1) gave Defendant notice of these  
 15 violations. Defendant did not change this label despite this warning letter.

16 **b. Lipton Iced Green Tea to Go with Mandarin & Mango (14 sticks)**

17 150. Plaintiff purchased Lipton Iced Green Tea to Go with Mandarin & Mango (14  
 18 sticks) in the Class Period. The label of the package purchased by Plaintiff is as follows:



1 151. The following unlawful and misleading language appears on the label:

2 ***“Contains Tea Flavonoids”***

3 152. Plaintiff reasonably relied on the label representation in paragraph 151 and based  
4 and justified the decision to purchase the product, in substantial part, on this label representation.  
5 Also, Plaintiff reasonably relied and believed that this product was not misbranded under the  
6 Sherman Law and was therefore legal to buy and possess and would not have purchased it had  
7 she known it was misbranded.

8 153. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
9 Plaintiff would not have otherwise purchased this product had she known the truth about this  
10 product, *i.e.*, that it did not meet the minimum nutritional threshold to make such claims. In  
11 addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food  
12 alternatives that that satisfied legal standards and Plaintiff also had cheaper alternatives.  
13 Reasonable consumers would be misled by these label representations in the same way(s) as  
14 Plaintiff.

15 154. This product is unlawful, misbranded, violates the Sherman Law (through  
16 incorporation of 21 C.F.R. § 101.13 and § 101.54(g)), and is misleading and deceptive because in  
17 the label uses the phrase *“Contains Tea Flavonoids”* (on the AOX logo) and (1) the antioxidants  
18 are not named, (2) because there are no RDIs for the unnamed antioxidants being touted (3) no  
19 antioxidants are capable of qualifying for a “good source” claim (which a “contains” claim must  
20 do), and (4) Defendants lack adequate scientific evidence that the claimed antioxidant nutrients  
21 participate in physiological, biochemical, or cellular processes that inactivate free radicals or  
22 prevent free radical-initiated chemical reactions after they are eaten and absorbed from the  
23 gastrointestinal tract.

24 155. The August 2010 FDA warning letter (Exhibit 1) gave Defendant notice of these  
25 violations. Defendant did not change this label despite this warning letter.

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c. **Lipton Vanilla Caramel Truffle Black Tea (20 bags)**

156. Plaintiff purchased Lipton Vanilla Caramel Truffle Black Tea (20 bags) in the Class Period. The label of the package purchased by Plaintiff is as follows:



1 157. The following unlawful and misleading language appears on the label:

2 *“contains 90 mg per serving of naturally protective antioxidants...”*

3 158. Plaintiff reasonably relied on the label representation in paragraph 157 and based  
4 and justified the decision to purchase the product, in substantial part, on this label representation.  
5 Also, Plaintiff reasonably relied and believed that this product was not misbranded under the  
6 Sherman Law and was therefore legal to buy and possess and would not have purchased it had  
7 she known it was misbranded.

8 159. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
9 Plaintiff would not have otherwise purchased this product had she known the truth about this  
10 product, *i.e.*, that it did not contain an antioxidant nutrient with beneficial qualities. In addition,  
11 Plaintiff paid on unwarranted premium for this product. Plaintiff had other food alternatives that  
12 that satisfied legal standards and Plaintiff also had cheaper alternatives. Reasonable consumers  
13 would be misled by these label representations in the same way(s) as Plaintiff.

14 160. This product is unlawful, misbranded, violates the Sherman Law (through  
15 incorporation of 21 C.F.R. § 101.13 and § 101.54(g)), and is misleading and deceptive because in  
16 the label uses the phrase *“contains...naturally protective antioxidants”* and (1) the antioxidants  
17 are not named, (2) because there are no RDIs for the unnamed antioxidants being touted (3) no  
18 antioxidants are capable of qualifying for a “good source” claim (which a “contains” claim must  
19 do), and (4) Defendants lack adequate scientific evidence that the claimed antioxidant nutrients  
20 participate in physiological, biochemical, or cellular processes that inactivate free radicals or  
21 prevent free radical-initiated chemical reactions after they are eaten and absorbed from the  
22 gastrointestinal tract.

23 161. The August 2010 FDA warning letter (Exhibit 1) gave Defendant notice of these  
24 violations. Defendant did not change this label despite this warning letter.

25 **d. Lipton Green Tea Decaffeinated (20 bags)**

26 162. Plaintiff purchased Lipton Green Tea Decaffeinated (20 bags) in the Class Period.  
27 The label of the package purchased by Plaintiff is as follows:  
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13       163.   The following unlawful and misleading language appears on the label:

14                       ***“Contains Tea Flavonoids”***

15       164.   Plaintiff reasonably relied on the label representation in paragraph 163 and based  
16 and justified the decision to purchase the product, in substantial part, on this label representation.  
17 Also, Plaintiff reasonably relied and believed that this product was not misbranded under the  
18 Sherman Law and was therefore legal to buy and possess and would not have purchased it had  
19 she known it was misbranded.

20       165.   Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
21 Plaintiff would not have otherwise purchased this product had she known the truth about this  
22 product, *i.e.*, that it did not contain an antioxidant nutrient with beneficial qualities. In addition,  
23 Plaintiff paid on unwarranted premium for this product. Plaintiff had other food alternatives that  
24 that satisfied legal standards and Plaintiff also had cheaper alternatives. Reasonable consumers  
25 would be misled by these label representations in the same way(s) as Plaintiff.

26       166.   This product is unlawful, misbranded, violates the Sherman Law (through  
27 incorporation of 21 C.F.R. § 101.13 and § 101.54(g)), and is misleading and deceptive because in  
28 the label uses the phrase “*Contains Tea Flavonoids*” and (1) the antioxidants are not named, (2)

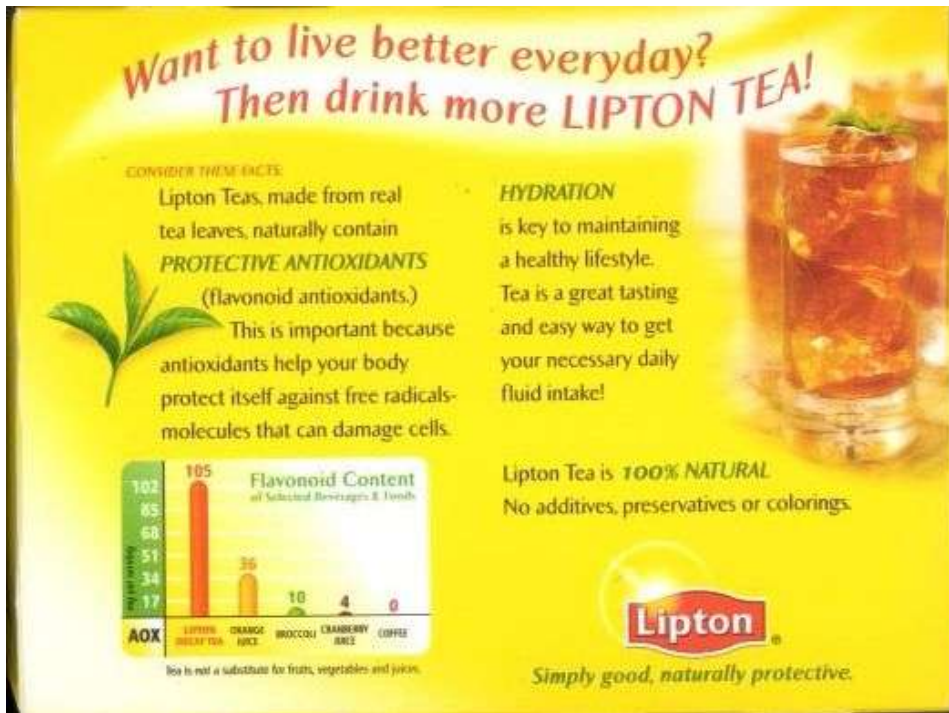
1 because there are no RDIs for the unnamed antioxidants being touted (3) no antioxidants are  
2 capable of qualifying for a “good source” claim (which a “contains” claim must do), and (4)  
3 Defendants lack adequate scientific evidence that the claimed antioxidant nutrients participate in  
4 physiological, biochemical, or cellular processes that inactivate free radicals or prevent free  
5 radical-initiated chemical reactions after they are eaten and absorbed from the gastrointestinal  
6 tract.

7 167. The August 2010 FDA warning letter (Exhibit 1) gave Defendant notice of these  
8 violations. Defendant did not change this label despite this warning letter.

9 **e. Lipton Decaffeinated Tea (72 bags)**

10 168. Plaintiff purchased Lipton Decaffeinated Tea (72 bags) in the Class Period. The  
11 label of the package purchased by Plaintiff is as follows:





169. The following unlawful and misleading language appears on the label:

***“naturally contain PROTECTIVE ANTIOXIDANTS”***

\* \* \*

***“Flavonoid Content” Graph***

170. Plaintiff reasonably relied on the label representations in paragraph 167 and based and justified the decision to purchase the product, in substantial part, on these label representations. Also, Plaintiff reasonably relied and believed that this product was not misbranded under the Sherman Law and was therefore legal to buy and possess and would not have purchased it had she known it was misbranded.

171. Plaintiff was misled by Defendants’ unlawful and misleading label on this product. Plaintiff would not have otherwise purchased this product had she known the truth about this product, *i.e.*, that it did not contain an antioxidant nutrient with beneficial qualities. In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food alternatives that

1 that satisfied legal standards and Plaintiff also had cheaper alternatives. Reasonable consumers  
2 would be misled by these label representations in the same way(s) as Plaintiff.

3 172. This product is unlawful, misbranded, violates the Sherman Law (through  
4 incorporation of 21 C.F.R. § 101.13 and § 101.54(g)), and is misleading and deceptive because in  
5 the label uses the phrase “*naturally contain Protective Antioxidants*” and shows a misleading  
6 “Flavonoid Content” graph and (1) the antioxidants are not named, (2) because there are no RDIs  
7 for the unnamed antioxidants being touted (3) no antioxidants are capable of qualifying for a  
8 “good source” claim (which a “contains” claim must do), (4) Defendants lack adequate scientific  
9 evidence that the claimed antioxidant nutrients participate in physiological, biochemical, or  
10 cellular processes that inactivate free radicals or prevent free radical-initiated chemical reactions  
11 after they are eaten and absorbed from the gastrointestinal tract, (5) the “Flavonoid Content”  
12 graph purports to show the total amount of antioxidants in the product as opposed to flavonoids.

13 173. The August 2010 FDA warning letter (Exhibit 1) gave Defendant notice of these  
14 violations. Defendant did not change this label despite this warning letter.

15 **f. Lipton Sweet Tea (1 gallon plastic bottle)**

16 174. Plaintiff purchased Lipton Sweet Tea (1 gallon plastic bottle) in the Class Period.  
17 The label of the package purchased by Plaintiff is as follows:



1 175. The following unlawful and misleading language appears on the label:

2 ***“Contains Tea Flavonoids”***

3 \* \* \*

4 ***“natural flavor”***

5 176. Plaintiff reasonably relied on the label representations in paragraph 173 and based  
6 and justified the decision to purchase the product, in substantial part, on these label  
7 representations. Also, Plaintiff reasonably relied and believed that this product was not  
8 misbranded under the Sherman Law and was therefore legal to buy and possess and would not  
9 have purchased it had she known it was misbranded.

10 177. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
11 Plaintiff would not have otherwise purchased this product had she known the truth about this  
12 product, *i.e.*, it did not meet the minimal nutritional threshold to make such claims and contains  
13 artificial flavors or artificial preservatives. In addition, Plaintiff paid on unwarranted premium for  
14 this product. Plaintiff had other food alternatives that that satisfied legal standards and Plaintiff  
15 also had cheaper alternatives. Reasonable consumers would be misled by these label  
16 representations in the same way(s) as Plaintiff.

17 178. This product is unlawful, misbranded, violates the Sherman Law (through  
18 incorporation of 21 C.F.R. § 101.13 and § 101.54(g)), and is misleading and deceptive because in  
19 the label uses the phrases “*Contains Tea Flavonoids,*” and (1) the antioxidants are not named, (2)  
20 because there are no RDIs for the unnamed antioxidants being touted (3) no antioxidants are  
21 capable of qualifying for a “good source” claim (which a “contains” claim must do), and (4)  
22 Defendants lack adequate scientific evidence that the claimed antioxidant nutrients participate in  
23 physiological, biochemical, or cellular processes that inactivate free radicals or prevent free  
24 radical-initiated chemical reactions after they are eaten and absorbed from the gastrointestinal  
25 tract.

26 179. This product is unlawful, misbranded and violates the Sherman Law (through  
27 California Health & Safety Code § 110660, § 110740, and incorporation of 21 C.F.R. § 101.22)  
28 because the label fails to disclose that chemical phosphoric acid is used as artificial preservative

1 and/or artificial flavor. This product is misleading and deceptive because the label suggests that  
2 the product is free of such artificial preservatives and/or artificial flavors.

3 **g. Lipton Brisk Lemon Iced Tea (8 fl oz plastic bottle)**

4 180. Plaintiff purchased Lipton Brisk Lemon Iced Tea (8 fl oz plastic bottle) in the  
5 Class Period. The label of the package purchased by Plaintiff is as follows:





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181. The following unlawful and misleading language appears on the label:

***“NATURAL FLAVORS”***

182. Plaintiff reasonably relied on the label representation in paragraph 179 and based and justified the decision to purchase the product, in substantial part, on this label representation. Also, Plaintiff reasonably relied and believed that this product was not misbranded under the Sherman Law and was therefore legal to buy and possess and would not have purchased it had she known it was misbranded.

183. Plaintiff was misled by Defendants’ unlawful and misleading label on this product. Plaintiff would not have otherwise purchased this product had she known the truth about this product, *i.e.*, that it was not all natural and contained artificial ingredients and that it contained artificial preservatives. In addition, Plaintiff paid on unwarranted premium for this product. Plaintiff had other food alternatives that that satisfied legal standards and Plaintiff also had cheaper alternatives. Reasonable consumers would be misled by these label representations in the same way(s) as Plaintiff.

1           184. This product is unlawful, misbranded and violates the Sherman Law (through  
2 California Health & Safety Code § 110740 and incorporation of 21 C.F.R. § 101.22) because the  
3 label fails to disclose that chemicals phosphoric acid and citric acid are used as artificial  
4 preservatives and/or artificial flavors and use of these chemicals precludes the use of the term  
5 “natural.” This product is misleading and deceptive because the label suggests that the product is  
6 free of such artificial preservatives and/or artificial flavors and has no such chemicals so as to  
7 truly be “natural.”

8                   **h.     Pepsi**

9           185. Plaintiff purchased Pepsi cola in the Class Period.

10           186. The following unlawful and misleading language appears on the label of Pepsi as  
11 an ingredient:

12                   ***“phosphoric acid” and “citric acid”***

13           187. Plaintiff reasonably relied on the label representations in paragraph 184 and based  
14 and justified the decision to purchase the product, in substantial part, on the label representations.  
15 Also, Plaintiff reasonably relied and believed that this product was not misbranded under the  
16 Sherman Law and was therefore legal to buy and possess and would not have purchased it had  
17 she known it was misbranded.

18           188. Plaintiff was misled by Defendants’ unlawful and misleading label on this product.  
19 Plaintiff would not have otherwise purchased this product had she known the truth about this  
20 product, i.e., that it contained artificial flavors or artificial preservatives. In addition, Plaintiff paid  
21 on unwarranted premium for this product. Plaintiff had other food alternatives that that satisfied  
22 legal standards and Plaintiff also had cheaper alternatives. Reasonable consumers would be  
23 misled by these label representations in the same way(s) as Plaintiff.

24           189. This product is unlawful, misbranded and violates the Sherman Law (through  
25 California Health & Safety Code § 110740 and incorporation of 21 C.F.R. § 101.22) because the  
26 label fails to disclose that chemicals phosphoric acid and citric acid are used as artificial  
27 preservatives and/or artificial flavors. This product is misleading and deceptive because the label  
28 suggests that the product is free of such artificial preservatives and/or artificial flavors.



1           **DEFENDANTS HAVE VIOLATED CALIFORNIA LAW BY MANUFACTURING,**  
2           **ADVERTISING, DISTRIBUTING AND SELLING PURCHASED PRODUCTS**

3           190. Defendants have manufactured, advertised, distributed and sold products that are  
4 misbranded under California law. Misbranded products cannot be legally manufactured,  
5 advertised, distributed, sold or held and are legally worthless as a matter of law.

6           191. Defendants have violated California Health & Safety Code § 110390 which makes  
7 it unlawful to disseminate false or misleading food advertisements that include statements on  
8 products and product packaging or labeling or any other medium used to directly or indirectly  
9 induce the purchase of a food product.

10          192. Defendants have violated California Health & Safety Code § 110395 which makes  
11 it unlawful to manufacture, sell, deliver, hold or offer to sell any falsely advertised food.

12          193. Defendants have violated California Health & Safety Code §§ 110398 and 110400  
13 which make it unlawful to advertise misbranded food or to deliver or proffer for delivery any  
14 food that has been falsely advertised.

15          194. Defendants have violated California Health & Safety Code § 110403 which  
16 prohibits the advertisement of products that are represented to have any effect on enumerated  
17 conditions, disorders and diseases.

18          195. Defendants have violated California Health & Safety Code § 110660 because their  
19 labeling is false and misleading in one or more ways.

20          196. Defendants' Purchased Products are misbranded under California Health & Safety  
21 Code § 110665 because their labeling fails to conform to the requirements for nutrient labeling set  
22 forth in 21 U.S.C. § 343(q) and the regulations adopted thereto.

23          197. Defendants' Purchased Products are misbranded under California Health & Safety  
24 Code § 110670 because their labeling fails to conform with the requirements for nutrient content  
25 and health claims set forth in 21 U.S.C. § 343(r) and the regulations adopted thereto.

26          198. Defendants' Purchased Products are misbranded under California Health & Safety  
27 Code § 110735 because they purport to be or are represented for special dietary uses, and their  
28 labels fail to bear such information concerning their vitamin, mineral, and other dietary properties

1 as the Secretary determines to be, and by regulations prescribes as, necessary in order fully to  
2 inform purchasers as to its value for such uses.

3 199. Defendants' Purchased Products are misbranded under California Health & Safety  
4 Code § 110740 because they contain artificial flavoring, artificial coloring and chemical  
5 preservatives but fail to adequately disclose that fact on their labeling.

6 200. Defendants have violated California Health & Safety Code § 110760 which makes  
7 it unlawful for any person to manufacture, sell, deliver, hold, or offer for sale any food that is  
8 misbranded.

9 201. Defendants have violated California Health & Safety Code § 110765 which makes  
10 it unlawful for any person to misbrand any food.

11 202. Defendants have violated California Health & Safety Code § 110770 which makes  
12 it unlawful for any person to receive in commerce any food that is misbranded or to deliver or  
13 proffer for delivery any such food.

14 203. Defendants have violated the standard set by 21 C.F.R. § 101.22, which has been  
15 incorporated by reference in the Sherman Law, by failing to include on their product labels the  
16 nutritional information required by law.

17 204. Defendants have violated the standards set by 21 CFR §§ 101.13, 101.14, and  
18 101.54 which have been adopted and incorporated by reference in the Sherman Law, by including  
19 unauthorized antioxidant and nutrient content claims on their products.

20 205. Defendants have violated the standards set by 21 CFR §§ 101.14, and 101.65,  
21 which have been adopted by reference in the Sherman Law, by including unauthorized health and  
22 healthy claims on their products.

23 **PLAINTIFF AND THE PURCHASED PRODUCTS**

24 206. Plaintiff cares about the nutritional content of food and seeks to maintain a healthy  
25 diet. Plaintiff read and reasonably relied on the labels as described herein when buying the  
26 Purchased Products. Plaintiff relied on Defendants' labeling and based and justified the decision  
27 to purchase Defendants' products, in substantial part, on these labels.  
28

1           207. At point of sale, Plaintiff did not know, and had no reason to know, that the  
2 Purchased Products did not contain the beneficial nutrients represented on the labels and in fact  
3 were unlawful and misbranded as set forth herein, and would not have bought the products had  
4 she known the truth about them, *i.e.*, that the products were illegal to purchase and possess.

5           208. After Plaintiff learned that Defendants' Purchased Products were falsely labeled,  
6 Plaintiff stopped purchasing them.

7           209. As a result of Defendants unlawful misrepresentations, Plaintiff and thousands of  
8 others in California and throughout the United States purchased the Purchased Products and the  
9 Substantially Similar Products at issue.

10           210. Defendants' labeling as alleged herein is false and misleading and was designed to  
11 increase sales of the products at issue. Defendants' misrepresentations are part of its systematic  
12 labeling practice and a reasonable person would attach importance to Defendants'  
13 misrepresentations in determining whether to purchase the products at issue.

14           211. A reasonable person would also attach importance to whether Defendants'  
15 products were "misbranded," *i.e.*, legally salable, and capable of legal possession, and to  
16 Defendants' representations about these issues in determining whether to purchase the products at  
17 issue. Plaintiff would not have purchased Defendants' products had she known they were not  
18 capable of being legally sold or held.

19           212. Plaintiff's purchase of the Purchased Products damaged Plaintiff because  
20 misbranded products cannot be legally sold, possessed, have no economic value, and are legally  
21 worthless. In addition, Plaintiff had cheaper alternatives available and paid an unwarranted  
22 premium for the Purchased Products.

### 23                           **SUBSTANTIALLY SIMILAR PRODUCT CLAIMS**

24           213. The products listed in paragraph 4 have the same label representations and  
25 Sherman Law violations as the Purchased Products as described herein.

<p>1 <b><i>“all natural”</i></b>                  2 <b><i>“Contains Natural Antioxidants” [AOX logo]</i></b>                  3 <b><i>“contains flavonoid antioxidants”</i></b></p> <p>4 Pure Leaf Unsweetened Iced Tea                  5 Pure Leaf Iced Tea with Lemon                  6 Pure Leaf Green Tea with Honey                  7 Pure Leaf Iced Tea with Peach                  8 Pure Leaf Iced Tea with Raspberry                  9 Pure Leaf Extra Sweet Iced Tea                  10 Pure Leaf Diet Iced Tea with Lemon                  11 Pure Leaf Diet Iced Tea with Peach</p> <hr/> <p>12 <b><i>“natural flavors”</i></b></p> <p>13 Brisk Tea No-Cal Lemon Iced Tea                  14 Brisk Tea Strawberry Iced Tea                  15 Brisk Tea Peach Iced Tea                  16 Brisk Tea Sweet Tea                  17 Brisk Tea Fruit Punch Iced Tea                  18 Brisk Tea Lemonade Iced Tea                  19 Brisk Tea Sugar Free Lemonade                  20 Brisk Tea Mango Dragon Fruit Iced Tea                  21 Brisk Tea Orangeade Iced Tea                  22 Brisk Tea Sugar Free Orangeade Iced Tea</p> <hr/> <p>23 <b><i>“contains tea antioxidants”</i></b>                  24 <b><i>“contains tea flavonoids”</i></b>                  25 <b><i>“contains protective antioxidants”</i></b></p> <p>26 100% Natural Green Tea                  27 Green Tea with Citrus                  28 Cranberry Pomegranate Green Tea                  Orange, Passionfruit &amp; Jasmine Green Tea                  Lemon Ginseng Green Tea                  Honey Green Tea                  Mixed Berry Green Tea                  Pyramid Green Tea with Mandarin Orange                  Purple Acai and Blueberry Green Tea Superfruit                  Red Goji and Raspberry Green Tea Superfruit                  Passionfruit and Coconut Green Tea Superfruit                  Acai, Dragonfruit and Melon Green Tea Superfruit                  Black Currant and Vanilla Superfruit                  Decaf Honey Lemon Green Tea                  Decaf Blackberry and Pomegranate Green Tea                  Superfruit</p> <hr/> <p>30 <b><i>“contains tea flavonoids”</i></b></p> <p>31 Black Currant Raspberry Iced Tea Black Tea To Go                  32 Packets                  33 Lemon Iced Black Tea To Go Packets                  34 Mango Pineapple Iced Tea To Go Packets                  35 Blackberry Pomegranate Iced Green Tea To Go                  36 Packets</p>	<p><b><i>Failure to disclose artificial flavors and preservatives</i></b></p> <p>Caffeine Free Pepsi                  Pepsi MAX                  Pepsi NEXT                  Pepsi One                  Pepsi Wild Cherry                  Diet Pepsi                  Caffeine Free Diet Pepsi                  Diet Pepsi Lime                  Diet Pepsi Vanilla                  Diet Pepsi Wild Cherry                  Pepsi Made in Mexico                  Pepsi Throwback</p> <hr/> <p><b><i>“Naturally Protective Antioxidants”</i></b></p> <p>Black Tea - Bavarian Wild Berry                  Black Tea - Black Pearl                  Black Tea - Tuscan Lemon</p> <hr/> <p><b><i>“All Natural”</i></b>  <b><i>“Natural”</i></b>  <b><i>“Natural Flavors”</i></b></p> <p>100% Natural Green Tea with Citrus                  100% Natural Green Tea w/ Passionfruit                  Mango                  100% Natural Iced Tea with Pomegranate                  Blueberry                  Iced Tea Lemonade                  Diet Green Tea with Citrus                  Diet Green Tea with Watermelon                  Diet Iced Tea with Lemon                  Diet Sparkling Green Tea with Strawberry                  Kiwi                  Diet Sparkling Green Tea with Mixed Berry                  Diet White Tea with Raspberry Flavor</p> <hr/> <p><b><i>“contains tea antioxidants”</i></b>  <b><i>“contains tea flavonoids”</i></b></p> <p>Iced Black Tea Pitcher Size                  Iced Green Tea Blackberry Pomegranate                  Picher Size                  Iced Green Tea Peach Passion Pitcher Size                  Decaf Cold Brew Family Size Tea Bags                  Green Tea Honey &amp; Lemon Iced Tea Mix                  Wild Raspberry White Iced Tea Mix                  Decaf Lemon Iced Tea Mix                  Diet Lemon Iced Tea Mix                  Diet Raspberry Iced Tea Mix                  Diet Peach Iced Tea Mix                  Diet Decaf Lemon Iced Tea Mix</p>
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<p>1 Strawberry Acai Decaf Iced Green Tea To Go Packets                  2 Lemon Iced Black Tea Pitcher Packets                  3 Peach Apricot Iced Black Tea Pitcher Packets                  4 Mango Pineapple Iced Green Tea Pitcher Packets                  5 Blackberry Pomegranate Iced Green Tea Pitcher                  6 Packets</p>	<p>Unsweetened Decaf Iced Tea Mix                  Unsweetened Iced Tea Mix</p> <hr/> <p><i>“contains tea antioxidants”</i>  <i>“contains tea flavonoids”</i>  <i>“contains protective antioxidants”</i></p> <p>White Tea with Island Mango &amp; Peach                  White Tea with Blueberry &amp; Pomegranate                  Flavor                  Red Tea with Harvest Strawberry and                  Passionfruit</p>
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**CLASS ACTION ALLEGATIONS**

214. Plaintiff brings this action as a class action pursuant to Federal Rule of Procedure 23(b)(2) and 23(b)(3) on behalf of the following class: All persons in the United States, or alternatively California, who since April 6, 2008, purchased one of the following products:

<p>12 Lipton Pure Leaf Iced Tea – Sweetened                  13 Lipton Iced Green Tea to Go w/ Mandarin &amp; Mango                  14 Lipton Vanilla Caramel Truffle Black Tea                  15 Lipton Green Tea Decaffeinated                  16 Lipton Decaffeinated Tea                  17 Lipton Sweet Tea                  18 Lipton Brisk Lemon Iced Tea                  19 Pepsi                  20 Pure Leaf Unsweetened Iced Tea                  21 Pure Leaf Iced Tea with Lemon                  22 Pure Leaf Green Tea with Honey                  23 Pure Leaf Iced Tea with Peach                  24 Pure Leaf Iced Tea with Raspberry                  25 Pure Leaf Extra Sweet Iced Tea                  26 Pure Leaf Diet Iced Tea with Lemon                  27 Pure Leaf Diet Iced Tea with Peach                  28 Brisk Tea No-Cal Lemon Iced Tea                  Brisk Tea Strawberry Iced Tea                  Brisk Tea Peach Iced Tea                  Brisk Tea Sweet Tea                  Brisk Tea Fruit Punch Iced Tea                  Brisk Tea Lemonade Iced Tea                  Brisk Tea Sugar Free Lemonade                  Brisk Tea Mango Dragon Fruit Iced Tea                  Brisk Tea Orangeade Iced Tea                  Brisk Tea Sugar Free Orangeade Iced Tea                  100% Natural Green Tea                  Green Tea with Citrus                  Cranberry Pomegranate Green Tea                  Orange, Passionfruit &amp; Jasmine Green Tea                  Lemon Ginseng Green Tea                  Honey Green Tea                  Mixed Berry Green Tea                  Pyramid Green Tea with Mandarin Orange</p>	<p>Black Tea - Bavarian Wild Berry                  Black Tea - Black Pearl                  Black Tea - Tuscan Lemon                  100% Natural Green Tea with Citrus                  100% Natural Green Tea w/ Passionfruit                  Mango                  100% Natural Iced Tea with Pomegranate                  Blueberry                  Iced Tea Lemonade                  Diet Green Tea with Citrus                  Diet Green Tea with Watermelon                  Diet Iced Tea with Lemon                  Diet Sparkling Green Tea with Strawberry                  Kiwi                  Diet Sparkling Green Tea with Mixed Berry                  Diet White Tea with Raspberry Flavor                  Iced Black Tea Pitcher Size                  Iced Green Tea Blackberry Pomegranate                  Picher Size                  Iced Green Tea Peach Passion Pitcher Size                  Decaf Cold Brew Family Size Tea Bags                  Green Tea Honey &amp; Lemon Iced Tea Mix                  Wild Raspberry White Iced Tea Mix                  Decaf Lemon Iced Tea Mix                  Diet Lemon Iced Tea Mix                  Diet Raspberry Iced Tea Mix                  Diet Peach Iced Tea Mix                  Diet Decaf Lemon Iced Tea Mix                  Unsweetened Decaf Iced Tea Mix                  Unsweetened Iced Tea Mix                  White Tea with Island Mango &amp; Peach                  White Tea with Blueberry &amp; Pomegranate                  Flavor                  Red Tea with Harvest Strawberry and</p>
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1	Purple Acai and Blueberry Green Tea Superfruit	Passionfruit
2	Red Goji and Raspberry Green Tea Superfruit	Caffeine Free Pepsi
3	Passionfruit and Coconut Green Tea Superfruit	Pepsi MAX
4	Acai, Dragonfruit and Melon Green Tea Superfruit	Pepsi NEXT
5	Black Currant and Vanilla Superfruit	Pepsi One
6	Decaf Honey Lemon Green Tea	Pepsi Wild Cherry
7	Decaf Blackberry and Pomegranate Green Tea	Diet Pepsi
8	Superfruit	Caffeine Free Diet Pepsi
9	Black Currant Raspberry Iced Tea Black Tea To Go	Diet Pepsi Lime
10	Packets	Diet Pepsi Vanilla
11	Lemon Iced Black Tea To Go Packets	Diet Pepsi Wild Cherry
12	Mango Pineapple Iced Tea To Go Packets	Pepsi Made in Mexico
13	Blackberry Pomegranate Iced Green Tea To Go	Pepsi Throwback
14	Packets	
15	Strawberry Acai Decaf Iced Green Tea To Go Packets	
16	Lemon Iced Black Tea Pitcher Packets	
17	Peach Apricot Iced Black Tea Pitcher Packets	
18	Mango Pineapple Iced Green Tea Pitcher Packets	
19	Blackberry Pomegranate Iced Green Tea Pitcher	
20	Packets	

215. The following persons are expressly excluded from the Class: (1) Defendants and their subsidiaries and affiliates; (2) all persons who make a timely election to be excluded from the proposed Class; (3) governmental entities; and (4) the Court to which this case is assigned and its staff.

216. This action can be maintained as a class action because there is a well-defined community of interest in the litigation and the proposed Class is easily ascertainable.

217. Membership in the Class is so numerous as to make it impractical to bring all Class members before the Court. The exact number of Class members is unknown, but Plaintiff reasonably estimates and believes that there are thousands of persons in the Class.

218. There are questions of law and fact common to the Class which predominate over any questions which may affect only individual members of the Class, including but not limited to the following:

- (a) Whether Defendants engaged in unfair or deceptive business practices by failing to properly package and label products sold to consumers;
- (b) Whether the food products at issue were misbranded or unlawfully packaged and labeled under the Sherman Law;
- (c) Whether Defendants made unlawful and misleading “All Natural,” preservative, and nutrient content claims with respect to their food products sold to consumers;

- 1 (d) Whether Defendants violated California Bus. & Prof. Code § 17200 *et seq.*,  
2 California Bus. & Prof. Code § 17500 *et seq.*, the Consumers Legal  
3 Remedies Act, Cal. Civ. Code §1750 *et seq.*, California Civ. Code § 1790  
4 *et seq.*, 15 U.S.C. § 2301 *et seq.*, and the Sherman Law;
- 5 (e) Whether Plaintiff and the Class are entitled to equitable and/or injunctive  
6 relief; and
- 7 (f) Whether Defendants' unlawful, unfair and/or deceptive practices harmed  
8 Plaintiff and the Class.

9 219. Plaintiff is a member of the Class she seeks to represent. Plaintiff's claims are  
10 typical of the Class members' claims. Plaintiff will fairly and adequately protect the interests of  
11 the Class in that Plaintiff's claims are typical and representative of the Class.

12 220. There are no unique defenses which may be asserted against Plaintiff individually,  
13 as distinguished from the Class. The claims of Plaintiff are the same as those of the Class.

14 221. There exist no conflicts of interest as between Plaintiff and the other Class  
15 members. Plaintiff has retained counsel that is competent and experienced in complex class  
16 action litigation. Plaintiff and counsel will fairly and adequately represent and protect the interests  
17 of the Class.

18 222. Plaintiff and Plaintiff's counsel have the necessary financial resources to  
19 adequately and vigorously litigate this class action. Plaintiff is aware of the fiduciary  
20 responsibilities to the Class and agrees to diligently discharge those duties.

21 223. The questions of law and/or fact common to the members of the Class predominate  
22 over questions that may affect only individual members. The common nucleus of operative fact  
23 herein centers on Defendant's conduct.

24 224. This class action is superior to any other method for the fair and efficient  
25 adjudication of this dispute. The damages suffered by many members of the Class are small in  
26 relation to the expense and burden of individual litigation and, therefore, it is highly impractical  
27 for individual Class members to attempt to vindicate their interests individually. There will be no  
28 extraordinary difficulty in the management of this Class action.

29 225. The prerequisites to maintaining a class action for injunctive or equitable relief  
30 pursuant to Fed. R. Civ. P. 23(b)(2) are met as Defendant has acted or refused to act on grounds

1 generally applicable to the Class, thereby making appropriate final injunctive or equitable relief  
2 with respect to the Class as a whole.

3 226. Plaintiff and Plaintiff's counsel are unaware of any difficulties that are likely to be  
4 encountered in the management of this action that would preclude its maintenance as a class  
5 action.

## 6 CAUSES OF ACTION

### 7 FIRST CAUSE OF ACTION 8 **Business and Professions Code § 17200 *et seq.*** 9 **Unlawful Business Acts and Practices**

10 227. Plaintiff incorporates by reference each allegation set forth above.

11 228. Defendants' conduct constitutes unlawful business acts and practices.

12 229. Defendants sold the Purchased Products in California and throughout the United  
13 States during the Class Period which were misbranded.

14 230. Defendants are corporations and, therefore, each is a "person" within the meaning  
15 of the Sherman Law.

16 231. Defendants' business practices are unlawful under § 17200 *et seq.* by virtue of  
17 Defendants' violations of the advertising provisions of Article 3 of the Sherman Law and the  
18 misbranded food provisions of Article 6 of the Sherman Law.

19 232. Defendants' business practices are unlawful under § 17200 *et seq.* by virtue of  
20 Defendants' violations of § 17500 *et seq.*, which forbids untrue and misleading advertising.

21 233. Defendants' business practices are unlawful under § 17200 *et seq.* by virtue of  
22 Defendants' violations of the Consumers Legal Remedies Act, Cal. Civ. Code § 1750 *et seq.*

23 234. Defendants sold Plaintiff and the Class products that were not capable of being  
24 sold or held legally, and which were legally worthless. Plaintiff and the Class paid a premium  
25 price for these products.

26 235. As a result of Defendants' illegal business practices, Plaintiff and the Class,  
27 pursuant to Business and Professions Code § 17203, are entitled to an order enjoining such future  
28 conduct and such other orders and judgments which may be necessary to disgorge Defendants'  
ill-gotten gains and to restore to any Class Member any money paid.



1 236. Defendants' unlawful business acts present a threat and reasonable continued  
2 likelihood of injury to Plaintiff and the Class.

3 237. As a result of Defendants' conduct, Plaintiff and the Class, pursuant to Business  
4 and Professions Code § 17203, are entitled to an order enjoining such future conduct by  
5 Defendants, and such other orders and judgments which may be necessary to disgorge  
6 Defendants' ill-gotten gains and restore any money paid by Plaintiff and the Class.

7 **SECOND CAUSE OF ACTION**  
8 **Business and Professions Code § 17200 *et seq.***  
9 **Unfair Business Acts and Practices**

9 238. Plaintiff incorporates by reference each allegation set forth above.

10 239. Defendants' conduct as set forth herein constitutes unfair business acts and  
11 practices.

12 240. Defendants sold the Purchased Products in California and throughout the United  
13 States during the Class Period which were misbranded.

14 241. Plaintiff and members of the Class suffered a substantial injury by virtue of buying  
15 Defendants' misbranded products that they would not have purchased absent Defendants' illegal  
16 conduct.

17 242. Defendants' deceptive packaging and labeling of their products as described herein  
18 and their sale of unsalable misbranded products that were illegal to possess was of no benefit to  
19 consumers, and the harm to consumers and competition is substantial.

20 243. Defendants sold Plaintiff and the Class products that were not capable of being  
21 legally sold or held and that were legally worthless. Plaintiff and the Class paid a premium price  
22 for these products.

23 244. Plaintiff and the Class who purchased Defendants' products had no way of  
24 reasonably knowing that the products were misbranded and were not properly marketed,  
25 advertised, packaged and labeled, and thus could not have reasonably avoided the injury each of  
26 them suffered.

27 245. The consequences of Defendants' conduct as set forth herein outweigh any  
28 justification, motive or reason therefore. Defendants' conduct is and continues to be immoral,

1 unethical, unscrupulous, contrary to public policy, and is substantially injurious to Plaintiff and  
2 the Class.

3 246. As a result of Defendants' conduct, Plaintiff and the Class, pursuant to Business  
4 and Professions Code § 17203, are entitled to an order enjoining such future conduct by  
5 Defendants, and such other orders and judgments which may be necessary to disgorge  
6 Defendants' ill-gotten gains and restore any money paid by Plaintiff and the Class.

7 **THIRD CAUSE OF ACTION**  
8 **Business and Professions Code § 17200 *et seq.***  
9 **Fraudulent Business Acts and Practices**

10 247. Plaintiff incorporates by reference each allegation set forth above.

11 248. Defendants' conduct as set forth herein constitutes fraudulent business practices  
12 under California Business and Professions Code sections § 17200 *et seq.*

13 249. Defendants' conduct in mislabeling and misbranding originated from and was  
14 approved at Defendants' headquarters in California.

15 250. Defendants sold Purchased Products in California and throughout the United  
16 States during the Class Period which were misbranded.

17 251. Defendants' misleading packaging and labeling of its products and their  
18 misrepresentations that the products were salable, capable of legal possession and not misbranded  
19 were likely to deceive reasonable consumers, and in fact, Plaintiff and members of the Class were  
20 deceived. Defendants have engaged in fraudulent business acts and practices.

21 252. Defendants' fraud and deception caused Plaintiff and the Class to purchase  
22 Defendants Purchased Products that they would otherwise not have purchased had they known  
23 the true nature of those products.

24 253. Defendants sold Plaintiff and the Class Purchased Products that were not capable  
25 of being sold or held legally and that were legally worthless. In addition, Plaintiff and the Class  
26 paid a premium price for the products.

27 254. As a result of Defendants' conduct as set forth herein, Plaintiff and the Class,  
28 pursuant to Business and Professions Code § 17203, are entitled to an order enjoining such future

1 conduct by Defendants, and such other orders and judgments which may be necessary to disgorge  
2 Defendants' ill-gotten gains and restore any money paid by Plaintiff and the Class.

3 **FOURTH CAUSE OF ACTION**  
4 **Business and Professions Code § 17500 *et seq.***  
5 **Misleading and Deceptive Advertising**

6 255. Plaintiff incorporates by reference each allegation set forth above.

7 256. Plaintiff asserts this cause of action for violations of California Business and  
8 Professions Code § 17500 *et seq.* for misleading and deceptive advertising against Defendants.

9 257. Defendants' conduct in mislabeling and misbranding its food products originated  
10 from and was approved at Defendants' headquarters in California.

11 258. Defendants sold products in California and throughout the United States during the  
12 Class Period which were misbranded.

13 259. Defendants engaged in a scheme of offering Defendants' products for sale to  
14 Plaintiff and members of the Class by way of, *inter alia*, product packaging and labeling. These  
15 materials misrepresented and/or omitted the true contents and nature of Defendants' products.  
16 Defendants' advertisements and inducements were made within California and throughout the  
17 United States and come within the definition of advertising as contained in Business and  
18 Professions Code § 17500 *et seq.* in that such product packaging and labeling were intended as  
19 inducements to purchase Defendants' products and are statements disseminated by Defendants to  
20 Plaintiff and the Class that were intended to reach members of the Class. Defendants knew, or in  
21 the exercise of reasonable care should have known, that these statements were misleading and  
22 deceptive as set forth herein.

23 260. In furtherance of their plan and scheme, Defendants prepared and distributed  
24 within California and nationwide via product packaging and labeling, the statements misleading  
25 and deceptive representations as described herein. Plaintiff and the Class necessarily and  
26 reasonably relied on Defendants' materials, and were the intended targets of such representations.

27 261. Defendants' conduct in disseminating misleading and deceptive statements in  
28 California and nationwide to Plaintiff and the Class was and is likely to deceive reasonable

1 consumers by obfuscating the true composition and nature of Defendants' products in violation of  
2 the "misleading prong" of California Business and Professions Code § 17500 *et seq.*

3 262. As a result of Defendants' violations of the "misleading prong" of California  
4 Business and Professions Code § 17500 *et seq.*, Defendants have been unjustly enriched at the  
5 expense of Plaintiff and the Class. Misbranded products cannot be legally sold or held and are  
6 legally worthless and Plaintiff and the Class paid a premium price for these products.

7 263. Plaintiff and the Class, pursuant to Business and Professions Code § 17535, are  
8 entitled to an order enjoining such future conduct by Defendants, and such other orders and  
9 judgments which may be necessary to disgorge Defendants' ill-gotten gains and restore any  
10 money paid by Plaintiff and the Class.

11 **FIFTH CAUSE OF ACTION**  
12 **Business and Professions Code § 17500 *et seq.***  
13 **Untrue Advertising**

14 264. Plaintiff incorporates by reference each allegation set forth above.

15 265. Plaintiff asserts this cause of action against Defendants for violations of California  
16 Business and Professions Code § 17500 *et seq.*, regarding untrue advertising.

17 266. Defendants' conduct in mislabeling and misbranding its food products originated  
18 from and was approved at Defendants' headquarters in California.

19 267. Defendants sold products in California and throughout the United States during the  
20 Class Period.

21 268. Defendants engaged in a scheme of offering Defendants' products for sale to  
22 Plaintiff and the Class by way of product packaging and labeling, and other promotional  
23 materials. These materials misrepresented and/or omitted the true contents and nature of  
24 Defendants' products. Defendants' advertisements and inducements were made in California and  
25 throughout the United States and come within the definition of advertising as contained in  
26 Business and Professions Code §17500 *et seq.* in that the product packaging and labeling, and  
27 promotional materials were intended as inducements to purchase Defendants' products, and are  
28 statements disseminated by Defendants to Plaintiff and the Class. Defendants knew, or in the  
exercise of reasonable care should have known, that these statements were untrue.



1           276. Defendants' actions, representations and conduct have violated, and continue to  
2 violate the CLRA, because they extend to transactions that are intended to result, or which have  
3 resulted, in the sale of goods or services to consumers.

4           277. Defendants sold products in California during the Class Period.

5           278. Plaintiff and members of the Class are "consumers" as that term is defined by the  
6 CLRA in Cal. Civ. Code §1761(d).

7           279. Defendants' products were and are "goods" within the meaning of Cal. Civ. Code  
8 §1761(a).

9           280. By engaging in the conduct set forth herein, Defendants violated and continue to  
10 violate Section 1770(a)(5), of the CLRA, because Defendants' conduct constitutes unfair methods  
11 of competition and unfair or fraudulent acts or practices, in that it misrepresents the particular  
12 ingredients, characteristics, uses, benefits and quantities of the goods.

13           281. By engaging in the conduct set forth herein, Defendants violated and continue to  
14 violate Section 1770(a)(7) of the CLRA, because Defendants' conduct constitutes unfair methods  
15 of competition and unfair or fraudulent acts or practices, in that it misrepresents the particular  
16 standard, quality or grade of the goods.

17           282. By engaging in the conduct set forth herein, Defendants violated and continue to  
18 violate Section 1770(a)(9) of the CLRA, because Defendants' conduct constitutes unfair methods  
19 of competition and unfair or fraudulent acts or practices, in that it advertises goods with the intent  
20 not to sell the goods as advertised.

21           283. By engaging in the conduct set forth herein, Defendants have violated and  
22 continue to violate Section 1770(a)(16) of the CLRA, because Defendants' conduct constitutes  
23 unfair methods of competition and unfair or fraudulent acts or practices, in that it represents that a  
24 subject of a transaction has been supplied in accordance with a previous representation when they  
25 have not.

26           284. Plaintiff requests that the Court enjoin Defendants from continuing to employ the  
27 unlawful methods, acts and practices alleged herein pursuant to Cal. Civ. Code § 1780(a)(2). If  
28

1 Defendants are not restrained from engaging in these practices in the future, Plaintiff and the  
2 Class will continue to suffer harm.

3 285. Pursuant to Section 1782(a) of the CLRA, on May 8, 2012, Plaintiff's counsel  
4 served Defendants with notice of Defendants' violations of the CLRA. As authorized by  
5 Defendants' counsel, Plaintiff's counsel served Defendants by certified mail, return receipt  
6 requested. Defendants, through its counsel, acknowledged receipt of Plaintiff's CLRA demand  
7 notice, by responding with a letter dated June 7, 2012.

8 286. Defendants have failed to provide appropriate relief for its violations of the CLRA  
9 within 30 days of its receipt of the CLRA demand notice. Accordingly, pursuant to Sections  
10 1780 and 1782(b) of the CLRA, Plaintiff is entitled to recover actual damages, punitive damages,  
11 attorneys' fees and costs, and any other relief the Court deems proper.

12 287. Plaintiff makes certain claims in this Second Amended Complaint that were not  
13 included in the original Complaint filed on April 11, 2012, and were not included in Plaintiff's  
14 CLRA demand notice.

15 288. At the time of any amendment seeking damages under the CLRA, Plaintiff will  
16 demonstrate that the violations of the CLRA by Defendants were willful, oppressive and  
17 fraudulent, thus supporting an award of punitive damages.

18 289. Consequently, Plaintiff and the Class will be entitled to actual and punitive  
19 damages against Defendants for its violations of the CLRA. In addition, pursuant to Cal. Civ.  
20 Code § 1782(a)(2), Plaintiff and the Class will be entitled to an order enjoining the above-  
21 described acts and practices, providing restitution to Plaintiff and the Class, ordering payment of  
22 costs and attorneys' fees, and any other relief deemed appropriate and proper by the Court  
23 pursuant to Cal. Civ. Code § 1780.

24 **JURY DEMAND**

25 Plaintiff hereby demands a trial by jury.

26 **PRAYER FOR RELIEF**

27 WHEREFORE, Plaintiff, individually and on behalf of all others similarly situated, and on  
28 behalf of the general public, prays for judgment against Defendants as follows:

1           A.     For an order certifying this case as a class action and appointing Plaintiff  
2 and her counsel to represent the Class;

3           B.     For an order awarding, as appropriate, damages in excess of five million  
4 dollars (\$5,000,000), restitution or disgorgement to Plaintiff and the Class for all causes of action;

5           C.     For an order requiring Defendants to immediately cease and desist from  
6 selling their products in the class definition above in violation of law; enjoining Defendants from  
7 continuing to market, advertise, distribute, and sell these products in the unlawful manner  
8 described herein; and ordering Defendants to engage in corrective action;

9           D.     For all remedies available pursuant to Cal. Civ. Code § 1780;

10          E.     For an order awarding attorneys' fees and costs;

11          F.     For an order awarding punitive damages;

12          G.     For an order awarding pre-and post-judgment interest; and

13          H.     For an order providing such further relief as this Court deems proper.

14                     Dated: April 24, 2013

Respectfully submitted,

15  
16   /s/ Pierce Gore  
17   Ben F. Pierce Gore (SBN 128515)  
18   PRATT & ASSOCIATES  
19   1871 The Alameda, Suite 425  
20   San Jose, CA 95126  
21   Telephone: (408) 429-6506  
22   Fax: (408) 369-0752  
23   pgore@prattattorneys.com

*Attorneys for Plaintiff*

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