November 10, 2026

Via E-Mail

Office of the Attorney General of New Hampshire
Department of Justice
1 Granite Place South
Concord, NH 03301
Email: doj-cpb@doj.nh.gov

Re: Data Security Incident Notification

To the Office of the Attorney General:

New Horizon Counseling Center writes to inform you that notice is being sent to a New Hampshire resident regarding a data incident experienced by one of its electronic medical records (EMR) vendors. On August 25, 2026, our EMR vendor notified us of a cyber incident that affected its systems and caused a disruption in services.

The vendor informed us that they immediately isolated affected servers, notified law enforcement, and initiated an investigation with the assistance of third-party forensic experts. Their investigation determined that an unauthorized third party initially gained access to the vendor's systems on or around April 8, 2026 and potentially obtained customer information between June 4 and 8, 2026. Given the nature and complexity of the data involved, the vendor has been working diligently with a dedicated review team, including internal and external experts, to conduct a detailed analysis of the affected files to identify the personal information contained therein. Their investigation concluded on August 7, 2026.

Based on the vendor's investigation to date, New Horizon Counseling Center can confirm that the unauthorized party may have accessed personal information of one (1) New Hampshire resident. This personal information includes name and Social Security number. The vendor has taken steps to further strengthen and harden the security of its systems, including enhancing administrative and technical safeguards.

On November 10, 2026, New Horizon Counseling Center mailed a notification letter to the affected New Hampshire resident. The notification letter includes information about the incident and steps that they may take to further protect their information, should they feel it appropriate to do so. New Horizon Counseling Center has established a dedicated call center service to assist the affected resident with questions and is offering complimentary access to 12 months of identity theft protection services through Epiq. We've enclosed a sample notice provided to the New Hampshire resident.

Sincerely yours,

New Horizon Counseling Center
108-19 Rockaway Blvd
Ozone Park, NY 11420

Enclosure: Sample Notice