

Data Breach Notification Letter: Personal Information or Personal Health Information

13107 121st Way NE Ste A
Kirkland WA 98034
425-505-2200

January 22, 2026

Re: Notice of Neurological Associates of Washinton Data Security Incident

Dear patient:

We are sending this letter to you as part of our continuing commitment to your privacy. In this regard, we are writing to inform you of a data security incident which took place. Our facilities server that stored medical records from 2019-2025 was attacked and encrypted. We discovered some of the data one of our computers was stolen. Although we have no evidence that your personal information has been misused, we are writing to make you aware of this security incident so that you may take any necessary precautions.

What Happened?

In early **January** our organization became aware that your private information may have been compromised, possibly including **name, address, social security number, DOB, diagnosis, disability code, medical information, or other types of information** as a result of **the Dragonforce ransomware group**.

We reported this incident to the FBI when it came to our attention in early January. With their assistance, we now believe the date of this breach to have occurred [the data was released on the darkweb] around December 28, 2025.

We are notifying the affected people as timely as possible so both our organization and you can take swift action to reduce harm. At this time, our investigation **continues and reports have been filed with the FBI, HHS and local law enforcement**.

What Information was Involved?

The incident involving **health and personal information** resulted from a theft of medical records from a ransomware attack affecting patients here from 2019-2025.

However, as noted, there is no confirmation that any personal information was actually misused. Nevertheless, as a precautionary measure, we wanted to notify you so that you can take steps to protect your information.

What We Are Doing

We have taken a number of steps to investigate this breach and prevent or mitigate any potential harm to you. **We have migrated our electronic health records to the cloud and prior records are securely kept on a computer with no internet access.**

As a courtesy, we can provide individuals with identity protection services. Identity protection services including 12 months of credit monitoring. Please contact us for further information.

What You Can Do

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission recommends that you check your credit reports periodically. You also may want to consider placing a security freeze on your credit files. A freeze prevents an unauthorized person from using your personal identifying information to open new accounts or borrow money in your name.

We encourage you to consider these additional measures to monitor and protect your personal information and to remain vigilant for potential incidents of fraud and identity theft:

- Obtain a free credit report from each of the three national consumer credit reporting companies (Equifax, Experian, and TransUnion) by calling (877) 322-8228 or by logging on to www.annualcreditreport.com.
- Consider placing a “fraud alert” on your credit file to ask creditors to contact you before they open any new accounts or change your existing accounts. This request, which can be made from any of the three national consumer credit reporting companies, can help detect any possible misuse of your personal information. The initial fraud alert is active for 90 days and can be renewed.

Consider placing a “security freeze” on your credit files. A freeze prevents an unauthorized person from using your personal identifying information to open new accounts or borrow money in your name. You will need to contact the three national consumer credit reporting companies at the toll-free telephone numbers or websites listed below. Under Section 301(a)(2) of the Economic Growth, Regulatory Relief, and Consumer Protection Act, you have the right to place (and remove) a security freeze on your credit report free of charge. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze.

Equifax
P.O. Box 105069
Atlanta, GA 30348
(800) 525-6285
www.equifax.com

Experian
P.O. Box 4500
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion
P.O. Box 105281
Atlanta, GA 30348
(800) 680-7289
www.transunion.com

- Regularly monitor your financial accounts and, if you see any unfamiliar activity, promptly contact your financial institution.
- The FTC website has further information regarding preventing fraud and identity theft, including additional information about “fraud alerts” and “security freezes,” and about how to monitor and protect your credit and finances:

Federal Trade Commission

600 Pennsylvania Avenue, NW

Washington, D.C. 20580

(202) 326-2222

1-877-382-4357

www.consumer.ftc.gov/features/feature-0014-identity-theft

www.IdentityTheft.gov

- If you have not already filed your most recent tax return, consider filing your tax return electronically at the earliest convenience. If your electronic return has already been filed, that may dissuade perpetrators from attempting to file a fraudulent return in your name.
- The Internal Revenue Service provides information in the event that tax-related identity theft may be suspected: <https://www.irs.gov/uac/Taxpayer-Guide-to-Identity-Theft>
- In addition, the Internal Revenue Service offers victim assistance at: <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works>
- If you believe you have been the victim of identity theft, you should report the identity theft to local law enforcement, including your local police office, the state Attorney General, and/or the FTC.

For More Information

We understand that this incident may pose an inconvenience to you, and we sincerely regret that this situation has occurred. **Neurological Associates of Washington** is committed to protecting the privacy and security of your personal information, and we want to assure you that we have implemented appropriate measures to safeguard that information.

If you have any questions regarding this incident or if you desire further information or assistance, you may reach us by:

1. Calling us at 425-505-2200 between the hours of **8-4pm**.
2. Sending an e-mail message to **medicalrecords@neuroassociates.us**
3. Writing a letter to our postal address.

Sincerely,

Neurological Associates of Washington

Drs. Kutsy, Fishel, Plawner and Nazor