

Notice of Data Security Incident

Enzo Clinical Labs is committed to protecting the privacy and security of the information in our care. Regrettably, we recently had a cybersecurity incident that involved some of that information. This notice explains the incident and measures we have taken in response.

On April 6, 2023, we identified a ransomware incident on our computer network. We immediately took steps to secure our systems and began an investigation with the assistance of a cybersecurity firm. The investigation determined that an unauthorized party accessed files on our systems between April 4, 2023, and April 6, 2023.

The files contained patient names, dates of service, clinical test information, and, in some instances, Social Security numbers. Patient financial and payment information was **not** involved in this incident.

We are mailing letters to affected patients and offering complimentary credit monitoring and identity theft protection services to those whose Social Security numbers were involved. If you believe you are affected by this incident and do not receive a letter by July 5, 2023, please call our dedicated assistance line available at (866) 547-1115, Monday through Friday, 9:00 a.m.–6:30 p.m. Eastern Time.

Enzo takes this incident very seriously and regrets any inconvenience or concern this may cause those who are affected. To help prevent something like this from happening in the future, we have and will continue to take steps to enhance the security of our computer systems and the data we maintain.