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November 17, 2025

VIA ELECTRONIC MAIL

Attorney General John Formella
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
DOJ-CPB@doj.nh.gov

Re: Notice of Data Security Incident

Dear Attorney General Formella:

Constangy, Brooks, Smith & Prophete, LLP, represents NAHGA Claims Services (“NAHGA”) in connection with a recent data security incident. NAHGA takes the protection of all information within its possession very seriously and has taken measures to reduce the likelihood of a similar incident reoccurring. This notice is being sent on behalf of NAHGA because personal information for 26 New Hampshire residents could have been involved in the data security incident.

1. Nature of the Security Incident

On April 10, 2025, NAHGA became aware of unusual activity involving its network systems. NAHGA engaged independent cybersecurity experts to assist with a comprehensive investigation of the activity. The investigation determined that certain files may have been acquired without authorization between April 8, 2025 and April 11, 2025. NAHGA thereafter undertook comprehensive review of all potentially affected emails to identify individuals whose information may have been involved and gather contact information needed to provide notice. This process concluded on October 17, 2025, at which time NAHGA arranged to provide notification to affected individuals.

The potentially affected personal information varied for each individual, but may have included individuals’ names, dates of birth, Social Security number, driver’s license number, passport number, treatment or diagnosis information, and/or health insurance information.

2. Number of New Hampshire Residents Affected

NAHGA notified 26 New Hampshire residents within the potentially affected population whose personal information may have been involved on November 14, 2025, via USPS First-Class Mail. A sample copy of the notification letter sent to the potentially affected individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

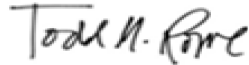
As soon as NAHGA discovered the unusual network activity, it took steps to secure its systems and launched an investigation to learn more about what happened and what information could have been involved. NAHGA has also implemented security measures to further enhance its network security and reduce the likelihood of a similar incident occurring in the future

NAHGA has established a toll-free call center through IDX to answer questions about the incident and address related concerns. Additionally, NAHGA is providing notified individuals with access to 12 months of free credit monitoring and identity protection services through IDX.

4. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at 773.558.2363 or trowe@constangy.com.

Sincerely,



Todd Rowe

Partner, Constangy Cyber Team

Attachment: Sample Notification Letter