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CONSUMER PROTECTION

CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

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July 24, 2025

Via First Class Mail

Consumer Protection Bureau, Office of the
Attorney General
33 Capitol Street
Concord, NH 03301

RE: Data Incident Notification

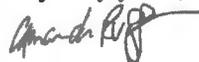
To Whom It May Concern:

We serve as counsel for 360training.com, Inc ("360training"), located at 6504 Bridge Point Parkway, Suite 100, Austin, TX 78730, and write to inform you of a data security incident. By providing this notice, 360training.com, Inc. does not waive any rights or defenses under New Hampshire law, including the data breach notification statute.

On or around May 12, 2025, 360 training.com discovered suspicious activity related to a website for one of its brands, Mortgage Educators and Compliance ("MEC"). Upon discovery, 360training took immediate action to secure the MEC website and engaged a team of third-party specialists to investigate. On May 30, 2025, the investigation determined that an unauthorized party added malicious code to the mortgageeducators.com website for the purpose of capturing credit card data. This code potentially affected customers who purchased courses on the mortgageeducators.com website between May 12, 2025, and May 15, 2025. 360training then compiled a list of potentially affected customers and diligently worked to obtain address information in order to provide notification and completed this process on June 18, 2025. On July 16, 2025, 360training discovered that information related to one (1) resident of New Hampshire may have been accessed by an unauthorized party in connection with this incident. The information was limited to first and last names in combination with payment card information.

On July 23, 2025, 360training sent written notice of this incident to the potentially impacted New Hampshire resident pursuant to New Hampshire law. The notice letter included an offer of complimentary credit monitoring and identity protection services for twelve (12) months. The notice letter sent to the individual is substantially similar to the letter attached hereto as Exhibit "A."

Very truly yours,



Amanda A. Ruggieri, Esq.
CIPRIANI & WERNER, P.C.

EXHIBIT A

Mortgage Educators and Compliance
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



P
[Redacted]



July 23, 2025

Dear [Redacted]

Mortgage Educators and Compliance (“MEC”), a website owned and operated by 360training.com, Inc., writes to inform you of an incident that may have involved your information described below. We take the privacy and security of all customer information seriously. That is why we are providing information about the event and steps you can take to help protect your information, should you feel it is appropriate to do so.

What Happened: On or around May 12, 2025, MEC discovered suspicious activity related to our website. Upon discovery, we took immediate action to secure our website and engaged a team of third-party specialists to investigate. On May 30, 2025, the investigation determined that an unauthorized party added malicious code to the mortgageeducators.com website for the purpose of capturing credit card data. This code potentially affected customers who purchased courses on the mortgageeducators.com website between May 12, 2025, and May 15, 2025. We then compiled a list of potentially affected customers and diligently worked to obtain address information in order to provide notification and completed this process on June 18, 2025.

What Information Was Involved: The potentially affected information includes your name in combination with [Redacted]

What We Are Doing: Upon learning of this incident, we promptly took steps to confirm the security of our website. We also undertook an investigation with the assistance of third-party forensic specialists, including a thorough review of our website to ensure any unauthorized code was removed, and implemented technical measures to prevent a similar incident from occurring in the future. As an additional safeguard, we are offering you twelve (12) months of complimentary credit monitoring and identity protection services. Information about how to enroll in these services along with additional resources available to you are included in the attached *Steps You Can Take to Help Protect Your Information*.

What You Can Do: In addition to enrolling in the complimentary credit monitoring service detailed below, we recommend that you remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly change your password, contact the financial institution or company if applicable, and take any additional steps needed to protect your account. Additionally, please report any suspicious incidents to local law enforcement and/or your state Attorney General.

For More Information: We sincerely regret any concern this incident may cause you. Should you have questions or concerns regarding this matter, please call our assistance line at 1-800-405-6108 between 8 am and 8 pm Eastern Time, Monday through Friday, excluding holidays, or write us at 6504 Bridge Point Parkway, Suite 100, Austin, TX 78730.

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The security of customer information is of the utmost importance to us, and we will continue to take steps to protect information in our care.

Sincerely,

William R. Paape
Chief Financial Officer

360training.com, Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring Services

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services:

 In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.



Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069

TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788
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Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>. Mortgage Educators and Compliance may be contacted at 6504 Bridge Point Parkway, Suite 100, Austin, TX 78730.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to employers; (v) you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; (vi) and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.