# IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF OKLAHOMA

LANCE MOOREHEAD,	)	
Individually and on behalf of all other	)	
persons similarly situated, known	)	
and unknown,	)	
	)	
Plaintiff,	)	
	)	
ν.	)	Case No. <u>CIV-17-1308-F</u>
	)	
CALIBER HOLDINGS CORPORATION	)	
d/b/a CALIBER COLLISION CENTERS,	)	
CALIBER COLLISION, and	)	
CALIBER COLLISION EXPRESS	)	
	)	JURY TRIAL DEMANDED
Defendant.	)	

# **COLLECTIVE ACTION COMPLAINT**

COMES NOW the Plaintiff Lance Moorehead, on behalf of himself and all other persons similarly situated, known and unknown, through his attorneys, and for his Complaint against Defendant Caliber Holdings Corporation d/b/a Caliber Collision Centers, Caliber Collision, and Caliber Collision Express ("Caliber" or "Defendant"), states as follows:

# PARTIES

1. The Plaintiff is Lance Moorehead, an adult male resident of Cleveland County, State of Oklahoma, and citizen of Oklahoma.

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Caliber is a Delaware company doing business in Oklahoma County, 2. State of Oklahoma, and having its principal place of business in Lewisville, Texas. Caliber maintains The Corporation Company, 1833 S. Morgan Road, Oklahoma City, OK 73128 as its service agent with the Oklahoma Secretary of State.<sup>1</sup> Caliber claims to have 470 "state-of-the-art repair centers" in seventeen states and the District of Arizona, California, Colorado, Delaware, Florida, Georgia, Columbia, including: Maryland, Nevada, New Jersey, New Mexico, North Carolina, Oklahoma, Pennsylvania, South Carolina, Texas, Virginia, and West Virginia. There are three Oklahoma Caliber locations including: Edmond at 3501 South Broadway; Midwest City at 801 West Curtis Drive; and northwest Oklahoma City at 8020 Northwest Expressway. Caliber anticipates substantial growth for 2017 including adding an additional 120 - 150 new locations and increasing revenue from \$1.65 billion to \$2.5 billion.

#### JURISDICTION AND VENUE

3. Plaintiff, individually and on behalf of others similarly situated, brings claims for failure to pay wages, including minimum wages in violation of Oklahoma's Protection of Labor Act as set out in 40 O.S. §165.1, et seq. and the Fair Labor Standards Act as set out in 29 U.S.C. §206, et seq. Plaintiff brings an individual claim,

<sup>&</sup>lt;sup>1</sup> As of March 15, 2017, the Oklahoma Secretary of State's records reflected that Caliber Holdings Corporation was in a suspended state associated with an unidentified Oklahoma Tax Commission issue.

and original jurisdiction is had in this action which is being brought pursuant to the Fair Labor Standards Act ("FLSA"), codified at 29 U.S.C. §201, *et seq.* Plaintiff brings an individual action for retaliation (including termination) after Plaintiff complained of such wage violations in violation of the FLSA and Oklahoma's public policy. Jurisdiction over the federal claims is vested in this Court under 28 U.S.C. §1331. This Court also has supplemental jurisdiction over the Oklahoma State Law claims under 28 U.S.C. §1367 in that all such claims are so related to claims in this action that they form part of the same cause or controversy under Article III of the United States Constitution.

4. Defendant's wrongful actions taken against the Plaintiff occurred in Oklahoma County, Oklahoma and the Defendant can be served in that county in which it operates at least three locations. The foregoing is within the Western District of the United States District Courts for Oklahoma wherefore venue is proper in this Court under 28 U.S.C. § 1391(b).

5. Plaintiff, individually and on behalf of others similarly situated brings this claim for failure to pay wages for all hours worked, failure to pay minimum wages, overtime wages, and stand-by wages in violation of Oklahoma's Protection of Labor Act, as set out in 40 O.S. §161, *et seq.* and the FLSA as set out in 29 U.S.C. §206, *et se.* Plaintiff brings an individual claim for retaliation (including termination) after Plaintiff complained of such wage violations in violation of the FLSA, as set forth in 29 U.S.C. arise out of the same core of facts, jurisdiction is vested over those claims under 28 U.S.C. §1367(a). Plaintiff seeks damages on his own account and on behalf of a class of others similarly situated.

6. Caliber is a foreign company doing business in Oklahoma County, Oklahoma and Defendant can be served in that county. Oklahoma County is within the Western District Courts for Oklahoma wherefore venue is proper in this Court under 28 U.S.C. § 1391(b).

7. The matter in controversy exceeds the sum or value of Seventy-Five Thousand Dollars (\$75,000.00).

## **COLLECTIVE ACTION ALLEGATIONS**

8. Plaintiff brings this action on behalf of himself and all other similarlysituated employees or former employees. The class Plaintiff seeks to represent is defined as follows: "All persons who worked for Caliber in the last three years and performed Class Duties, regardless of the person's title.

9. "Class Duties" means examining vehicles to determine damaged parts, taking pictures of damage, and entering data associated with damage into Defendant's computer system. From time to time Plaintiff would also physically repair the damage to the vehicles. Plaintiff was called both a "body technician" and a "service advisor," but in both positions, he undertook Class Duties. 10. Defendant is aware or should be aware that federal law requires it to pay all employees full minimum wage and overtime wages for all hours over 40 worked in any work week.

11. Plaintiff is similarly-situated to Defendant's other employees undertaking Class Duties because those employees were also paid in violation of the FLSA and subjected to Defendant's illegal policy or practice of: (a) failing to pay Plaintiff a minimum wage for hours worked; and (b) failing to pay Plaintiff overtime for all hours worked over 40 in a workweek.

12. There are numerous similarly-situated current and former employees of Defendant who worked at the Defendant's service centers who would benefit from the Court authorizing issuance of notice of this lawsuit so that these employees may opt-in to this lawsuit.

13. Similarly-situated employees doing Class Duties are known to Defendant and are identifiable in Defendant's payroll records.

### FACT ALLEGATIONS

14. Defendant is a company who has approximately 470 repair centers in 17 states and the District of Columbia. Defendant's business provides collision repair services to consumers.

15. Defendant's business provides collision repair services to consumers. Defendant is a private subsidiary of OMERS Private Equity Inc. with revenues estimated

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at \$1.65 billion and roughly 10,000 employees. See "How Caliber Collision is Dominating the Industry, Glenn Hunter, <u>CEO Magazine</u>, March 2017 (available online at <u>https://www.dmagazine.com/publications/d-ceo/2017/march/how-caliber-collision-is-</u> <u>dominating-the-industry/</u>). Accordingly, Defendants' yearly gross receipts exceed \$500,000.

16. For the reasons set out in the paragraphs above, Defendant is a covered employer for the purposes of the FLSA.

17. Plaintiff was employed with the title of "Service Advisor" and/or "Body Technician" from September 16, 2013 until his employment was terminated by Defendant in December 2015. During that entire time, he undertook and was responsible for Class Duties.

18. At any given time, Defendant employs 2 to 5 persons to undertake Class Duties at each of its approximately 470 repair centers located in various states. Thus, the class is easily expected to exceed 1,000 members.

19. Defendant does not sell automobiles and does not operate a car dealership. The Defendant's service centers provide estimates to customers with the goal of securing the associated repair work. Potential customers are steered to Defendant in conjunction with a contractual agreement with various insurance companies, such as USAA, Farmers, Horace Mann, Allstate, and others to steer their insureds to Defendants' shops. These insurance companies in the above-noted relationship with Defendant will

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be referenced herein as "Steering Insurance Companies". Defendant's business model requires those undertaking Class Duties to step into the shoes, regarding a limited subset of tasks, of and provide the insurance adjustment services previously undertaken by Steering Insurance Companies' adjusters, only with less authority and training.

20. Plaintiff and others similarly situated, are not licensed adjustors, and do not exercise discretion or independent judgment with matters of significance regarding adjusting insurance claims. Instead, Plaintiff and others similarly situated mechanically followed Steering Insurance Company's' claims procedure and used claims adjusting software that generated an estimate as a mechanical result of the damaged car components revealed by Plaintiff's inspection of the vehicle.

21. Steering Insurance Companies direct their insureds that they are required to secure an estimate from one of Defendant's service centers.

22. Even if the Steering Insurance Company's insured informed Plaintiff that they do not intend on using Defendant's services to repair their automobile, Plaintiff was without discretion to refuse to provide the requested estimate.

23. If Plaintiff or others similarly situated deem an automobile as a total loss, the Steering Insurance Companies can negate that decision limiting the repairs to only those they authorize.

24. Defendant operates as Steering Insurance Company's de facto outsourced damage inspection and data entry service.

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25. Steering Insurance Companies retain control over the process and can modify or negate the estimates provide by Plaintiff. Steering Insurance Companies retain the tasks of interviewing the insureds and witnesses, evaluating the damage through the pictures and estimates provided by individuals such as Plaintiff, evaluating coverage issues, providing coverage recommendations, and determining liability. Plaintiff simply surveyed the damage, took photographs, and input that data into computer models to arrive at a mechanical calculation of damage.

26. Plaintiff and others similarly situated, are supposed to be paid a commission of circa 5% of the repair costs after the repairs had been completed and the subject vehicle removed from Defendant's location.

27. If the sales attributed to Plaintiff are below a minimum standard set by the Defendant, Plaintiff and others similarly situated, are paid less than minimum wage and, at times, are paid nothing.

28. Plaintiff and others similarly situated complained about the way Defendant's pay him for Class Duties. In addition, they have asked Defendant to explain the indecipherable paystubs provided by Defendant. Complaints, such as these, often lead to the termination of that employee's employment with Defendant, as was the case with Plaintiff.

29. Throughout the time of Plaintiff's employment, Defendant maintained Policies and Procedures requiring the Plaintiff and others similarly situated, to work no

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less than 50 hours per week. Plaintiff and others similarly situated, are required to man their posts from 7:30 a.m. to 5:30 p.m. at least five days a week. The hours Plaintiff and other similarly situated were required to work was driven by the workload at the Defendant's service center. Regardless of the hours worked in a week Plaintiff and other similarly situated were not paid overtime for any hours worked over 40 in a week.

30. Plaintiff and others similarly situated were rarely allowed to take a lunch break. However, Defendant automatically deducted 30 minutes each day from the hours worked as a lunch break. Even if Plaintiff found time to eat lunch, Plaintiff and others similarly situated, are not relieved of their duties such that this time should not to count as hours worked.

31. Defendant made no effort to track and record the Plaintiff's work hours. Thus, Defendant has failed for many years to properly account and track the long hours worked by Plaintiff and others similarly situated.

32. Defendant maintains a workplace that violates numerous Federal and Oklahoma wage and hour laws. Specifically, they exploit Plaintiff and others similarly situated, by refusing to pay overtime compensation, refusing to pay for all hours worked, refusing to pay minimum wage, refusing to provide accurate and understandable, itemized wage statements.

33. Throughout, Plaintiff's and other similarly situated employment, Defendant failed to provide accurate and itemized wage statements, among other things, gross wages earned, total hours worked, net wages earned, and all applicable hourly rates in effect during each pay period and the corresponding number of hours worked at each hourly rate. Defendant also failed to maintain complete and accurate payroll records for Plaintiff and others similarly situated showing, among other things, gross wages earned, total hours worked, net wages earned, and all applicable hourly rates in effect during each pay period and the corresponding number of hours worked at each hourly rate.

34. Plaintiff lodged a pro-se complaint at the Oklahoma Department of Labor ("ODOL") related to a portion of the claims asserted herein. (See Exhibit 1, documents associated with Plaintiff's pro-se ODOL complaint.)

# FIRST CAUSE OF ACTION VIOLATIONS OF FLSA (29 U.S.C. §206)

35. Plaintiff, for the First Cause of Action against the Defendant, Caliber, adopts and realleges the allegations contained in the numerical paragraphs above, and in addition, alleges and states:

36. As alleged herein, at all relevant times, the FLSA applied to the Plaintiff and others similarly situated in their capacity as employees of the Defendant. 29 U.S.C. §206 states in pertinent part, that every employer shall be paid to each employee, not less than \$5.85 an hour, beginning on the 60th day after May 25, 2007; \$6.55 an hour, beginning 12 months after that 60th day; and \$7.25 an hour, beginning 24 months after

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that 6oth day. FLSA requires that all employees must be paid minimum wage, which is currently \$7.25 an hour.

37. As alleged herein, Plaintiff and others similarly situated, were required to work for wages less than the legal minimum fixed by Federal and State law and/or were required to work without any payment of wages whatsoever.

38. Plaintiff and others similarly situated, bring this action to recover the balance of all unpaid wages owed, with interest thereon, under 29 U.S.C. §206, as well as under Oklahoma's Protection of Labor Act, as set out in 40 O.S. §161, *et seq*.

39. For Defendant's failure to pay, Plaintiff and others similarly situated, the legal minimum wage and/or payment of actual wages for all hours worked as required under Federal and State law, to the fullest extent permitted under the statutory timeframe.

40. In addition to payment of the past wages and all applicable penalties allowable under the law, with interest thereon, Plaintiff, and others similarly situated seek attorneys' fees and cost incurred in prosecuting this action under the FLSA (29 U.S.C. §§215 and 216) and Oklahoma's Protection of Labor Act, as set out in 40 O.S. §161, *et seq.* 

# SECOND CAUSE OF ACTION VIOLATIONS OF FLSA (29 U.S.C. §207)

41. Plaintiff, for his Second Cause of Action against the Defendant, Caliber, adopts and realleges the allegations contained in the numerical paragraphs above, and in addition, alleges and states:

42. Pursuant to the FLSA (29 U.S.C. §207) employees must be paid extra compensation for working overtime and no employer shall require an employee to work during any meal break and/or were interrupted by Defendant in violation of the law. Defendant counted this interrupted meal break as hours not worked by the Plaintiffs and others similarly situated.

43. As a result of Defendant's failure to provide overtime pay, and time off for meal breaks that were not counted by Defendant as hours worked, Plaintiff and others similarly situated sustained damages in the amount of extra compensation due them for each overtime hour, as well as wages due for one additional hour at their regular rate of pay for each time they were not permitted an interrupted meal break, to the fullest extent permitted under the statutory timeframe and pursuant to FLSA (29 U.S.C. §§215 and 216) and Oklahoma's Protection of Labor Act, as set out in 40 O.S. §161, *et seq*.

44. As alleged herein, Plaintiff and others similarly situated, were required to work for wages less than the legal minimum fixed by Federal and State law and/or were required to work without any payment of wages whatsoever.

45. In addition to payment of the past wages and all applicable penalties allowable under the law, with interest thereon, Plaintiff, and others similarly situated

seek attorneys' fees and cost incurred in prosecuting this action under the FLSA (29 U.S.C. §§215 and 216).

# THIRD CAUSE OF ACTION RETALIATORY DISCHARGE IN VIOLATION OF THE FLSA

46. Plaintiff, for his Third Cause of Action against the Defendant, Caliber, adopts and realleges the allegations contained in the numerical paragraphs above, and in addition, alleges and states:

47. Plaintiff and others similarly situated, were wrongful discharged after complaints of Defendant's failure to pay wages and that the terminations were in violation of the FLSA, 29 U.S.C. §215. Plaintiff's and others similarly situated, terminations were also a violation of Oklahoma's public policy against discharging employees for complaining of failure to pay wages in accordance with Oklahoma law as set out in *Reynolds v. Avance, Inc.*, 232 P.3d 907 (2009) and 40 O.S. §165.1 to .3, .7 to .9, .11 and 40 O.S. §199.

48. As a direct result of Defendant's actions, the Plaintiff and other similarly situated, have suffered (and continues to suffer) lost wages in the form of back pay, present and front pay (along with the value of benefits associated with such wages), emotional distress and dignitary harm including worry, anxiety, sleeplessness, and similar unpleasant emotions. A significant factor in Plaintiff's termination was his complaints of working and not being paid.

49. Because one of more of the Defendant's conduct was either willful, malicious, or at least, in reckless disregard of Plaintiff's rights, Plaintiff is entitled to recover punitive damages under the state claim and liquidated damages under the FLSA.

WHEREFORE, Plaintiff and others similarly situated, pray that the Court enter judgment against Defendant, as follows:

- A. For damages under the FLSA and Oklahoma's wage laws, Plaintiff and others similarly situated are entitled to unpaid wages, prejudgment interest, post judgment interest, liquated damages, attorney fees and costs.
- B. Plaintiff and others similarly situated are entitled to equitable relief in the form of a declaration that Defendant's wage policy is unlawful as applied both to Plaintiff and to other employees similarly situated and an injunction against the continued use and enforcement of such policy as to Defendant's other employees.
- C. Because the actions of Defendant were willful, Plaintiff is entitled to liquidated damages under the FLSA in an amount equal to the unpaid wages and overtime.
- D. Under the anti-retaliation provisions of the FLSA and under Oklahoma's public policy wrongful discharge doctrine Plaintiff is entitled to recover for dignitary harms in addition to past, present, and future lost earnings and punitive damages under the public policy claim.
- E. Because the actions of Defendant were willful, wanton, malicious or, at the least, in reckless disregard of Plaintiff's state and federal rights, Plaintiff is entitled to punitive damages both under the state law public policy wrongful discharge claim and under the FLSA's anti-retaliation provisions.
- F. Because Plaintiff's injuries arise from an unlawful policy, Plaintiff should, upon discovery of the identity of the similarly treated employees, be entitled to a certification of a class of injured employees entitled to such relief. There are approximately, to Plaintiff's

knowledge, over sixty employees who would be subject to the same unlawful policy and who would have suffered the same injury with the only distinction between the amounts of injury each suffered.

G. Be granted judgment in favor and against the Defendant on all his claims and that this Court grant the Plaintiff all available compensatory damages, punitive damages, liquidated damages, preand post-judgment interest, costs, attorney's fees and any other legal or equitable relief allowed by law.

Respectfully submitted,

ATTORNEY LIEN CLAIMED

<u>/s/ Jacque Pearsall</u> Jacque Pearsall, OBA # 18317 2548 NW Expressway, Suite 102 Oklahoma City, OK 73112 Telephone: (405) 609.6601 Facsimile: (405) 673.5785 Email: jacquepearsall@gmail.com

Attorney for Plaintiff and Others Similarly Situated

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# **CONSENT TO BECOME A PARTY PLAINTIFF**

Pursuant to the Fair Labor Standards Act of 1938, 29 U.S.C. §216(b), I hereby

consent to be a party plaintiff in the foregoing action, and I verify that I have reviewed

the Complaint and approve of its allegations.

Date: 10/22/17

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Lance Moorehead

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Oklahoma Department of Labor



Melissa McLawhorn Houston COMMISSIONER OF LABOR

January 20, 2016

Lance Moorehead 8801 Bella Ranch Drive Choctaw, OK 73020

# MEMORANDUM - WRITTEN RESPONSE REQUIRED

Re: Wage Claim Number..... 201600406 RAB Labor Compliance Officer.... Robin A. Brookins

Enclosed is a copy of the response received from your former employer regarding your claim for unpaid wages. Please review and **respond in writing to me no later than January 27, 2016** or your claim may be dismissed. Please feel free to contact me by telephone at (405) 521-6595 or by email at <u>robin.brookins@labor.ok.gov</u> if you have any questions.

Phone: (405) 521-6595 or toll free 1-888-269-5353 Fax: (405) 521-6017 Email: robin.brookins@labor.ok.gov

# **CALIBER COLLISION**

January 7, 2016

Oklahoma Department of Labor 3017 N. Stiles Suite 100 Oklahoma City, OK 73105

JAN 20 2016 DEPT OF LABOR OKLAHOMA CITY, OK

Claimant: Lance Moorehead Wage Claim No: 201600406RAB –Lance Moorehead

To Whom It May Concern:

We do not believe any additional earnings are due to the claimant based on the following information:

Lance transferred from the position of Body Tech to Service Advisor – Commission at the Midwest City center on June 1, 2015. He was placed on a \$1634.62 weekly guarantee for 3 weeks while his WIP was being established. Please see attached offer letter.

• The last receipt of the guarantee payment was June 19, 2015.

Lance signed the Service Advisor comp plan, which describes the pay methodology. He signed the document on June 19, 2015. Please see attached signed comp documents.

The Service Advisor Compensation Plan verbiage (below) details how the Service Advisor will be paid each week.

#### Commission of Sales & Advance

- Each week the service advisor is paid a weekly advance for that week regardless of commissions earned. If the Service Advisor's closed sales for that week are less than the amount required to have earned the established weekly advance amount, the additional commissions required to meet the advance will be adjusted to the following week's earnings.
  - Service Advisors receive a weekly advance regardless of commissions earned.
  - Commissions are calculated on total closed sales listed on the SA Sales Report from C1.
  - Commissions are calculated and paid for the prior week's closed sales.
  - The weekly Advance is paid thru current pay date.
  - If calculated commissioned earnings are less than the weekly advance for that week, the commission
    deficit will be carried forward to the following week.

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**RESTORING THE RHYTHM OF YOUR LIFE**\*

During employment as Service Advisor - Commission, Lance was paid total gross earnings of \$47,456.09

- His total gross Regular earnings were \$20,653.82.
  - Received the guarantee advance of \$1634.62 each week while on the guarantee, for the period of June 1<sup>st</sup> through June 19<sup>th</sup> (a total of 3 weeks)
  - Received the weekly advance of \$769.23 for the period of June 19th through December 11th (a total of 25 weeks)
- His total gross Commissions earnings were \$22,207.77
- His total gross Holiday earnings were \$461.54
- His total gross PPT earnings were \$3,145.01
  - This includes the final PPT payout of \$741.16
- His total gross Bonus earnings were \$987.94

Lance was paid as follows for each pay period:

- Pay date of 6/5/15: received \$1634.62 in gross earnings
  - $\circ$  \$1,634.62 guarantee amount for the period of June 1<sup>st</sup> 7<sup>th</sup>
- Pay date of 6/12/15: Lance received \$1,634.62 in gross earnings
   \$1,634.62 guarantee amount for the period of June 8<sup>st</sup> 14<sup>th</sup>
  - Pay date of 6/19/15: Lance received \$2,417.98 in gross earnings
    - $\circ$  \$1,634.62 PPT earnings for the period of June 15<sup>th</sup> 21<sup>st</sup>
    - \$783.36 in Commission for sales closed during the period of June 8<sup>th</sup> 14<sup>th</sup>
- Pay date of 6/26/15: Lance received \$2,045.61 in gross earnings
  - \$769.23 advance rate for the period of June  $22^{nd} 28^{th}$
  - \$1,276.38 in Commission for sales closed during the period of June 15<sup>th</sup> 21<sup>st</sup>
  - Pay date of 7/3/15: Lance received \$1,810.67 in gross earnings
    - o \$769.23 advance rate for the period of June 29th July 5th
    - \$1,041.44 in Commission for sales closed during the period of June 22<sup>nd</sup> 28<sup>th</sup>
    - Pay date of 7/10/15: Lance received \$2,104.24 in gross earnings
      - \$615.38 advance rate for the period of July 6<sup>th</sup> July 12<sup>th</sup>
      - o \$153.85 in Holiday Pay for the Independence Day Holiday
      - o \$1,335.01 in Commission for sales closed during the period of June 29th July 5th
- Pay date of 7/17/15: Lance received \$1,286.09 in gross earnings
  - \$461.54 advance rate for the period of July 13<sup>th</sup> 19<sup>th</sup>
  - \$8524.56 in Commission for sales closed during the period of June 29<sup>th</sup> July 5<sup>th</sup>
- Pay date of 7/24/15: Lance received \$1,011.08 in gross earnings
  - o \$769.23 advance rate for the period of July 20th 26th
  - o \$241.85 in Commission for sales closed during the period of July 13th 19th
- Pay date of 7/31/15: Lance received \$2,178.31 in gross earnings
  - o \$769.23 advance rate for the period of July 27th Aug 2nd
  - \$1,409.08 in Commission for sales closed during the period of July 20<sup>th</sup> 26<sup>th</sup>
  - Pay date of 8/7/15: Lance received \$2,211.13 in gross earnings
    - \$769.23 advance rate for the period of Aug 3<sup>rd</sup> 9<sup>th</sup>
    - \$1,441.90 in Commission for sales closed during the period of July 27<sup>th</sup> Aug 2<sup>nd</sup>
  - Pay date of 8/14/15: Lance received \$769.23 in gross earnings
    - \$769.23 advance rate for the period of Aug 10<sup>th</sup> 16<sup>th</sup>
  - Pay date of 8/21/15: Lance received \$1,570.05 in gross earnings
    - \$615.38 advance rate for the period of Aug 17<sup>th</sup> 23<sup>rd</sup>
    - \$954.67 in Commission for sales closed during the period of Aug 10<sup>th</sup> 16<sup>th</sup>
- Pay date of 8/28/15: Lance received \$2,208.64 in gross earnings
  - \$615.38 advance rate for the period of Aug 24<sup>th</sup> 30<sup>th</sup>

- \$1,593.25 in Commission for sales closed during the period of Aug 17<sup>th</sup> 23<sup>rd</sup>
- •

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- Pay date of 9/4/15: Lance received \$2,067.30 in gross earnings
  - \$769.23 advance rate for the period of Aug 31<sup>st</sup> Sept 6<sup>th</sup>
  - \$1,298.07 in Commission for sales closed during the period of Aug 17<sup>th</sup> 23<sup>rd</sup>
  - Pay date of 9/11/15: Lance received \$1,478.97 in gross earnings
  - \$769.23 advance rate for the period of Sept 7<sup>th</sup> 13<sup>th</sup>
    - \$709.74 in Commission for sales closed during the period of Aug 31<sup>st</sup> Sept 6<sup>th</sup>
- Pay date of 9/18/15: Lance received \$1,136.24 in gross earnings
  - \$615.38 advance rate for the period of Sept 14<sup>th</sup> 20<sup>th</sup>
    - o \$153.85 in Holiday Pay for the Labor Day Holiday
  - \$367.01 in Commission for sales closed during the period of Sept 7<sup>th</sup> 13<sup>th</sup>
  - Pay date of 9/25/15: Lance received \$2,231.38 in gross earnings
    - \$769.23 advance rate for the period of Sept 21<sup>st</sup> 27<sup>th</sup>
      - \$1,111.78 in Commission for sales closed during the period of Sept 14<sup>th</sup> 20<sup>th</sup>
      - o \$350.37 in Bonus for August results
- Pay date of 10/2/15: Lance received \$1,458.57 in gross earnings
  - \$769.23 advance rate for the period of Sept 28<sup>th</sup> Oct 4<sup>th</sup>
    - \$689.34 in Commission for sales closed during the period of Sept 21<sup>st</sup> 27<sup>th</sup>
  - Pay date of 10/9/15: Lance received \$2,188.56 in gross earnings
    - \$769.23 advance rate for the period of Oct 5<sup>th</sup> 11<sup>th</sup>
    - \$1,419.33 in Commission for sales closed during the period of Sept 28<sup>th</sup> Oct 4<sup>th</sup>
    - Pay date of 10/16/15: Lance received \$2,000.20 in gross earnings
      - o \$769.23 advance rate for the period of Oct 12th 18th
      - \$1,230.97 in Commission for sales closed during the period of Oct 5<sup>th</sup> Oct 11<sup>th</sup>
    - Pay date of 10/23/15: Lance received \$769.23 in gross earnings
      - \$461.54 advance rate for the period of Oct 19<sup>th</sup> 25<sup>th</sup>
      - o \$307.69 in PPT earnings
- Pay date of 10/30/15: Lance received \$2,741.02 in gross earnings
  - \$461.54 advance rate for the period of Oct 26<sup>th</sup> Nov 1<sup>st</sup>
    - o \$307.69 in PPT earnings
    - \$1,334.22 in Commission for sales closed during the period of Oct 19th 25th
    - o \$637.57 in Bonus for September results
- Pay date of 11/6/15. Lance received \$2,050.90 in gross earnings
  - \$615.38 advance rate for the period of Nov 2<sup>nd</sup> 8<sup>th</sup>
  - o \$153.85 in PPT earnings
  - \$1,281.67 in Commission for sales closed during the period of Oct 26<sup>th</sup> Nov 1<sup>st</sup>
  - Pay date of 11/13/15: Lance received \$883.67 in gross earnings
  - \$769.23 advance rate for the period of Nov 9<sup>th</sup> 15<sup>th</sup>
    - \$114.44 in Commission for sales closed during the period of Nov 2<sup>nd</sup> 8<sup>th</sup>
  - Pay date of 11/20/15: Lance received \$769.23 in gross earnings
  - \$769.23 advance rate for the period of Nov 16<sup>th</sup> 22<sup>nd</sup>
- Pay date of 11/27/15: Lance received \$1,542.56 in gross earnings
  - \$769.23 advance rate for the period of Nov 23<sup>rd</sup> 29<sup>th</sup>
  - \$773.33 in Commission for sales closed during the period of Nov 16<sup>th</sup> 22<sup>nd</sup>
  - Pay date of 12/4/15: Lance received \$769.23 in gross earnings
- \$615.38 advance rate for the period of Nov 30<sup>th</sup> Dec 6<sup>th</sup>
  - Pay date of 12/11/15: Lance received \$1,666.28 in gross earnings
    - \$769.23 advance rate for the period of Dec 7<sup>th</sup> 13<sup>th</sup>
      - \$897.05 in Commission for sales closed during the period of Nov 30<sup>th</sup> Dec 6<sup>th</sup>
    - Pay date of 12/18/15: Lance received \$820.48 in gross earnings

- \$79.31 in Commission for sales closed during the period of Dec 7<sup>th</sup> Dec 13<sup>th</sup>
  - \$741.16 PPT earnings

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Lance was paid through his termination date of 12/08/15. The week of Dec 7<sup>th</sup> – 13<sup>th</sup>, Lance had \$16,970.90 closed in sales. This amount was not enough to cover the advance draw he was given.

The total of sales closed during the employment period totaled  $872,616.57 (872,616.57 \pm 5.0\% = 43,630.83)$ .

# In regards to the list of Repair Orders Mr. Moorehead provided, all commission was calculated on the eligible sales closed during his employment period.

Lance lists the following Repair Orders (RO) in his claim as closed during his final result period (December 7-13):

- R0703002759 in the sales amount of \$6,133.44
- The final eligible amount of sales for this RO was \$5,917.70 which was applied to his existing deficit.
  RO703002774 in the sales amount of \$1,902.57
  - The final eligible amount of sales for this RO was \$1,827.96 which was applied to his existing deficit.
     RO703002784 in the sales amount of \$143.68
- The final eligible amount of sales for this RO was \$143.68 which was applied to his existing deficit.
- RO703002781 in the sales amount of \$1,165.76
- The final eligible amount of sales for this RO was \$1,135.93 which was applied to his existing deficit.
- RO703002769 in the sales amount of \$2,693.65
- The final eligible amount of sales for this RO was \$2,557.56 which was applied to his existing deficit. RO703002778 in the sales amount of \$4,411.99
- The final eligible amount of sales for this RO was \$4,186.07 which was applied to his existing deficit.
- RO703002767 in the sales amount of \$1,202.00
  - This RO was not included in the list but the final eligible amount of sales for this RO was \$1,202.00 which was applied to his existing deficit.
- RO703002794 in the sales amount of \$16,989.23
  - This RO was considered a total loss and not eligible for commission payout.
- RO703002801 in the sales amount of \$497.85
  - RO was closed after Lance's termination during the result period of (December 14 20)
- R0703002802 in the sales amount of \$1,967.92
- $\circ$  RO was closed after Lance's termination during the result period of (December 14 20)
- RO70302772 in the sales amount of \$278.98
  - RO was closed after Lance's termination during the result period of (December 14 20)
- RO70302526 in the sales amount of \$0.00
- This RO was considered a total loss and not eligible for commission payout.
- RO70302747 in the sales amount of \$3,520.41
  - This RO was considered a total loss and not eligible for commission payout.
- RO70302799 in the sales amount of \$3,490.89
  - RO was closed after Lance's termination during the result period of (December 21 27)
- RO70302807 in the sales amount of \$1,419.30
- RO was closed after Lance's termination during the result period of (December 14 20)
- R070302744 in the sales amount of \$6,389.92
  - RO is currently in the Open status
- RO70302749 in the sales amount of \$13,550.71
- RO was closed after Lance's termination during the result period of (December 14 20)
- RO70302795 in the sales amount of \$6,553.97
  - $\circ$  RO was closed after Lance's termination during the result period of (December 14 20)
  - RO70302798 in the sales amount of \$1,448.67
    - RO was closed after Lance's termination during the result period of (December 14 20)
- RO70302796 in the sales amount of \$848.45
- RO was closed after Lance's termination during the result period of (December 14 20)
- RO70302797 in the sales amount of \$5,506.45
  - RO was closed after Lance's termination during the result period of (December 14 20)

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- RO70302786 in the sales amount of \$2,682.84
- RO was closed after Lance's termination during the result period of (December 14 20)
   RO70302792 in the sales amount of \$4,275.01
  - $\circ$  RO was closed after Lance's termination during the result period of (December 14 20)
- RO70302780 in the sales amount of \$1,887.11
  - RO was closed after Lance's termination during the result period of (December 14 20)

I have also included all pay calculations and copies of his checks. Please let me know if you have any additional questions.

Sincerely, Amber ivers

Amber livers Senior Compensation Analyst

Enclosure

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**RESTORING THE RHYTHM OF YOUR LIFE\*** 

VETATATATATATATATA

# **CALIBER COLLISION**

RESTORING THE RHYTHM OF YOUR LIFE

SA Name Lance Moorehead Location Midwest City/ 703

Service Advisor

#### **Compensation Plan - Effective May 2014**

#### Plan Description

The Service Advisor compensation plan is commission-based and includes a monthly bonus opportunity when established targets and other conditions are met. The commission percentage and monthly bonus incentive opportunity are determined by key performance drivers. Due to sales fluctuations that occur during the month in the regular course of business, the Plan incorporates a weekly advance against commission earnings to help level monthly earnings.

#### Commission of Sales & Advance

Each week the service advisor is paid a weekly advance for that week regardless of commissions earned. If the Service Advisor's closed sales for that week are less than the amount required to have earned the established weekly advance amount, the additional commissions required to meet the advance will be adjusted to the following week's earnings.

Th

Initial

- Service Advisors receive a weekly advance regardless of commissions earned.
- . Commissions are calculated on total closed sales listed on the SA Sales Report from C1. Commissions are calculated and paid for the prior water's closed sales.
- Commissions are calculated and paid for the prior week's closed sales. Initial
- . The weekly Advance is paid thru current pay date. \_ Initial
- Or Initial If calculated commissioned earnings are less than the weekly advance for that week, the commission deficit will be carried forward to the following week.

#### Monthly Bonus

A monthly bonus, based on the individual's or learn's sales closed during that month, will be paid based on meeting or achieving one or more (up to 3) of the performance objectives listed below. Targets chosen will be based on the goal of enhancing the performance of the service advisor. This bonus will be paid on or before the last day of the following month. In addition to meeting performance objectives, the following conditions precedent must be satisfied for the Service Advisor to be bonus eligible:

- Service Advisor is still employed and in good standing on the bonus pay date.
- . Service Advisor was not on a guarantee anytime during the month any sales closed while receiving guaranteed earnings,

#### Monthly Bonus Calculator;

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La construction de la constructi	ESCA	liaton					
Center Level	Detra	actor	·		Ð	ata Source:	
Center CSEP Result Multiplier:					C	SEP Results	
Platinum	1.50	0%				n n n n n n n n n n n n n n n n n n n	
Gold	1.2	5%					
Silver	1.00	0%					
Bronze	0.80	0%					
Non-certified	0.00	0%					
2 Center GP Escalator/Detractor:					Sc	orecards = Financial Resu	ilts
+ 2% increase from Center Target	1.50	0%					
*+ 1% Increase from Center Target	1.25	5%					
At Center Target	1.00	0%					
»(-) 1% Decrease from Center Target	0.75	5%					
»(-) 2% Decrease from Center Target	0.25	5%					
More than 2% Decrease from Center							
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Improved over orior month		(/N	State Farm RPM Center Results
Between 850-899			State Farm RPM Center Results
900 or above			State Farm RPM Center Results
Progressive	1		State F BINTY IN CEINER RESONA
Labor hours per day	4.0	or higher	Progressive Report Supplied to VPs
ECD met	90.0%	or higher	Progressive
QI Rejects	7.0%	or lower	Progressive
Shop Ranking- ABC		1.0%	Progressive
Gelco		0.02.4 C 0.00	
Cycle Time days XD	3.5	or lower	Gelco report
Cycle Time days XF	8.0	or tower	Gelco report
CSI Quality	90.0%	or higher	Geico report
Allstate		a a territari	
CSI Refer Shop	85.0%	or higher	Update Promise/ AutocheX/ Autowat
CSI Kept Informed	95.0%	or higher	Update Promise/ AutocheX/ Autowat
Return for Additional Repairs	10.0%	or lower	Update Promise/ AutocheX/ Autowat
Difference from estimate to final bill	95.0%	or higher	Client Metric Center Results
Tier- 123	0-1	.0%	Allstate Center Results
Nationwide additional association	vio prestero	en este parpa	
CSI Refer Shop	9.4	or higher	Update Promise/ AutocheX/ Autowat
Cycle Time / Rental days	8.5	orless	ERAC & Hertz Center Results
APU Non-OEM	45.0%	or higher	Client Metric Center Results
AAA - So Cal and Texas	d the second	0.0000	
Courtesy of Repair Shop	MPR Avg	or higher	AAA Tarp
CSI Quality of Repairs	MPR Avg	or higher	AAA Tarp
Cycle Time / Rental days	9.0	orlower	ERAC & Hertz Center Results
Liberty Mutual of Booking States and	a ng tangé	. in Standard and St	
APU Non-OEM	35.0%	or higher	Liberly Mutual Center Results
Cycle Time / Rental days	9.0	or lower	ERAC & Hertz Center Results
Travelers many second second second		nutra te se	
Dashboard rating	4.0	or higher	Travelers
Cycle Time / Rental days	7.0	or lower	Travelers
CSAA MARKARA (MARKARA) MARKARA			
NPS	1		Updale Promise/ AutocheX/ Autowate
American Family states and states		بالجارية والم	
Tier-1234			American Family
Cycle Time / Rental days	8.5	or lower	ERAC & Hertz Center Results

The specific terms of each Service Advisor compensation plan are based on that center's financial results and are subject to review and adjustment based on material determining factors.

Payment of Accounts Within 60 Days as a Condition Precedent to Earning Commissions. An A/R aging report will be run on the first day of the month. Commissions are not consider earned unless and until the specific account is paid within 60 days. Put differently, payment of the account within 60 days is a condition precedent to you earning commissions.

Treatment of PPT, Holiday and Time off

Service advisors who take full days off and have available PPT and Holiday earnings will be receive PPT Pay and/or Holiday pay equal to a daily pro rata portion of their weekly advance. In contrast, Service advisors who take full days off and who do not have available PPT and Holiday pay will not receive pay equal to a daily pro rata portion of their weekly advance. PPT hours taken will be tracked and any awarded PPT hours remaining at the time of termination will be paid at the hourly advance rate in effect at that time.

Service Advisor Acknowledgement

You understand that the above described Service Advisor Compensation Plan ("Plan") applies to you and provides the terms and conditions of your compensation. Of course, you know that the Plan does not constitute guarantee of continued employment of a guarantee that you will earn a specific amount of compensation. You understand that your employment relationship is at will therefore, can be altered or terminated with or without cause, for any reason, and with or without notice by either you or Caliber. Your at will employment status cannot be modified except in writing signed by both you and the CEO and/or President of the Company. Caliber reserves the right at any time to amend, suspend or terminate the Plan, in whole, or in part, for any reason without notice and without the consent of any participant, beneficiary or other person or enlity.

×-61 Service Advist .Ńar

Service Advisor Signature

Date

Center Manager Name

Center Manager Signature

Date

Regional Manager Name

Regional Manager Signature

Date

CALIBE	R COLLISION			Assoc	iate S	tatus Change Form
Name	Social Security - (List last four digits only) Effective Date of Change					e Date of Change
	Lance Moorehead		XXX - XX-	885		. 06/22/15
Associate ID#	Position	Depa	Department Code Region			Center Name
112730	Service Advisor		000061 Okla		na	Midwest City
Action						
Reassi Interna or Job/ Transf From o To ano Promo Reassi Posilio Increas	ne Location/Center ther Location/Center tion gnment to a New Job n with a Salary/Wage e occurring at the same time of Absence of Absence Type rom: \$	From: Position Dept# Location: Dept# Position Dept# Date from		Change To: Hourly Flag	To: Position Dept# Location Dept# Position Dept# Date to: \$ [ \$ [	
	stect Base or Sales see Sales Ssion \$ \$ 1,634.32 P/T Temporary for Action c	Mechan Refinish		Draw - Select Base or Sa Draw - Select Base or Sa Draw - Select Base or Sa Salary F/T P/T	\$ \$	Frame Mechanical Refinish \$769.23 5.00% % Temporary 06/18/15 Date
Termination	Voluntary	······		Involuntary		<u></u>
Notes		ista 10				
Approvals						Date
Center Manager	r/Department Manager					
						06/18/15
Regional Manag						6/18/2015
, taman noodale						
For Office Use Only HVR Inpul Date P/R Input Date	:: 8y:				<u></u>	<b>/</b>

- 1. You must forward to Oklahoma Department of Labor, to the attention of the Labor Compliance Officer noted above, either a copy of the above referred statement(s) i.e. pay stub, or
- 2. Submit a check for Five Hundred Dollars (\$500.00) payable to the Oklahoma Department of Labor <u>along with the</u> <u>completed statement herein below.</u>
- Note: Failure to comply with one of the two <u>methods</u> above will result in collection efforts by the Oklahoma Department of Labor that include any and all legal means under Oklahoma law and the possibility of attorney fees and costs being assessed as well.

Thank you for your cooperation.

Enc (2): Employee's Wage Claim Employer's Wage Claim Response Form

Certified Receipt # 9114 9011 5981 8141 8368 73

FAILURE TO PROVIDE PAYSTUB ACKNOWLEDGEMENT

To avoid the potential expense and delay of an administrative hearing – to which the undersigned knowingly waives its 40 O.S. §165.7 right – the undersigned, either on his/her behalf or as authorized representative of the respondent named herein, does hereby concede to a finding of non-compliance with the mandatory, brief itemized deduction statement (i.e., pay stub) required by 40 O.S. §165.2 on two or more occasions within a six-month period. Along with this concession the undersigned does hereby tender payment in full of \$500.00 made payable to the "Oklahoma Department of Labor." This concession does not apply to any other claim within this case: other concessions, if any, shall be made through a separate agreement.

My signature affixed hereto acknowledges my knowing and voluntary agreement with the above statement in bold type.

Signature

Date

Printed Name

#### OKLAHOMA DEPARTMENT OF LABOR EMPLOYMENT STANDARDS DIVISION WAGE & HOUR UNIT

3017 North Stiles, Suite 100
 Oklahoma City, Oklahoma 73105-2811

 (405) 521-6100
 FAX (405) 521-6017
 TOLL FREE (888) 269-5353



1. CLAIMANT NAME Lance Moorehead	EMPLOYER Caliber Bodyworks of (	Oklahoma, Inc d	FILE DATE:1/5/16 ba Caliber Collision (	
2. NAME OF BUSINESS:	hideoro (smyatico	Telephone:	1948 9526	
3. Business Address: 401 C	- · · ·	isville	State $T\lambda$	Zip 743245-7
4. Point of Contact Name:	Contact Email			
Phone Number	Address	City	State	t-x Zip 75257
5. Federal ID No.33-1773 0797-1	Is the Business Incorporated?	Yes() No()	Annual Dolla	ar Volume:
	Aeven Ginnistraci-	Telep	hone: Life Cirly	ani
	Dr Stalsz City Lew	· · · · · ·		ZIP TYLS7
7. COMPANY VICE PRESIDENT/MANAG			phone: 1169 90	15 9420
	Ste 10,72 City Liter			Zip 75257-
8. COMPANY SECRETARY/TREASUREF	Pebert Gran	Telephone:	469948	and the second se
Address Batters 4	of C. Lapenne D selle Leen	wille	State TV-	Zip TSUST
9. SERVICE AGENT: Gree MICE		Telephone:	-169 148 1	50-
Address Hill Construct	Ya SUIND City Line	isuite	State X	Zip 7/525 7
10. Is Claimant Related To Owner/Officer		If Yes, What is	Relationship?	
11. Is Business Still Operating?	485	Current Numb	er of Employees: 🏹	الم ت
12. If Business is Closed Has Any Action F	een Filed in Bankruptcy Court?	Yes()	No ( )	
Trustee's Name:	Ca	1se#:		
Trustee's Complete Address:				
13. List Other Businesses Operated by Co	rporation or Owner:			
	EMPLOYMENT AGR	EEMENT	·····	
14. Who Hired Claimant? Will Refe	n Saley	Date of Hire:	116/2013	
15. Claimant's Starting Employment Date:	91161203	Last Day of Emp	Noyment: 121 81	15
16. What Was Agreed pay Period? (Attac				
17. What Was Agreed Rate of Pay (If more \$ しいていろう REGUL	a than one type of wage, fill in each amou AR Acheconic Drzecz	USE T	HIS SPACE TC	
sсомми		Please	See a Grael	ved 12
·	M WAGE			v
\$BENEFI	т	22pk;	nalle-	
\$OVERT	ME	1		

WHRF-01-11

18, Was Agreen Orat ()	ent Written, attach copy (X).	Does Claimant Have Any of Your Property? Yes ( ) No ( ) If Yes, explain:
19. Did Claiman Yes (V) No	Sign Any Documents Authorizing Deductions Othe () If yes (enclose copy) and explain:	er Than Regular Payroll Deductions:
Yes ( ) No Explain:	r Hourly Wages or Salary, did Claimant Work Wee () (Attach copies of time cards and other re	cords)
21. If Claim is Fo	r Holiday, Vacation, Overtime, Severance, Bonuse	s or Other Similar Advantages of Pay Promised, Do You Have a Policy
	f Making Such Payments? Yes () No ()	
(Attach copi	es of any written policies of agreement includin	g claimants signature page)
22. Did Claiman	Meet Conditions of Such Policies or Practices? Y	es ( ) NO ( )
Explain:		
23. Has Claimar	t Been Paid Any of Wages in Question?	Yes (X) No ( )
		copies to verify payment, i.e. certified checks copied front and back)
•	-	
Date Paid: _	$\frac{12}{12} \frac{11}{12} Cash()$	Check (X) Other, explain ()
24. What Gross	Amount Do You Acknowledge is Owed Claimant?	
	K	(Attach check in that amount made payable to claimant)
NOTE:	to pay an employee wages as required under	E in accordance with Title 40 O.S., Section 165.3B. "If an employer fails subsection A of this section, such employer shall be additionally liable to the ant of two percent (2%) of the unpaid wages for EACH DAY upon which such h payment is required; or in the amount EQUAL to the unpaid wages, whichever
25. State Your F	Reasons For Not Paying the Amount Alleged by Cla	imant:

#### INSTRUCTIONS FOR FILING EMPLOYER WAGE CLAIM RESPONSE

Pursuant to Title 40 O.S. § 197.7 and 165.7, as an employer in the State of Oklahoma, you are required by law to complete an **Employer's Wage Claim Response Form.** Your response <u>must also include all documentation</u> (i.e., policies, checks, payroll, timecards) with regard to your defense of this claim. Your completed response form must be returned to this department in writing within fifteen (15) days of date on accompanying notice.

I HEREBY CERTIFY that, to the best of my knowledge and belief, this is a true statement of wages, benefits, and/or deduction statements due to the claimant from me. I understand acceptance of this response form by the Oklahoma Department of Labor does not guarantee collection.

In accordance with 17 O.S. §426,<sup>1</sup> I state, under penalty of perjury, under the laws of the State of Oklahoma that the foregoing wage claim response is true and correct.

Date: 1/19/16	County & City where signed:	Dallar	Lunsville
+1/-			
(Employer's Signature)		•	
Annix Wars			
(Employer's Printed Name)	. 1		
DEDICE (Copper And dry)	(.p.+		

# Oklahoma Department of Labor



January 5, 2016

Melissa McLawhorn Houston COMMISSIONER OF LABOR

Caliber Bodyworks of Oklahoma, Inc dba Caliber Collision Centers 801 Curtis Drive Midwest City, OK 73110

Re: Wage Claim Number......201600406RAB - Lance Moorehead Amount......\$3,535.60 Labor Compliance Officer...Robin A. Brookins (405) 521-6595 Fax: (405) 521-6018 E-Mail Address.....robin.brookins@labor.ok.gov Specific Complaint.....Non payment of wages

Pursuant to Oklahoma Statutes, Title 40, Section 165.1 et.seq. and 197.1 et.seq., the referenced claimant has filed a claim alleging your failure to pay the agreed, earned and due wages while in your employment. This issue will be resolved by one of the two following methods:

- 1. If you agree that wages are due, send to the Oklahoma Department of Labor, 3017 North Stiles, Suite 100, Oklahoma City, OK 73105, the total amount of the wage claim, payable to the claimant, or pay the amount you concede to be due, with documentation to substantiate the claim of legal offsets against wages (Section 165.3) and OAC 380:30-1-7(c).
- 2. Please complete and return the Employer's Wage Claim Response Form, explanation letter and check for the amount of wages payable to claimant. If you disagree that wages are due, please return the completed Employer's Wage Claim Response Form, explanation letter and documentation to support disagreement.

Failure to pay earned and due wages shall subject you to civil liabilities and liquidated damages of two (2%) percent of the unpaid wages for each day the earned wage remains unpaid (Section 165.3-B). The two (2%) percent of the gross amount applicable to this claim, if proven to be valid, will be assessed at \$70.71 per day. If you fail to complete and return the Employer Response Form within fifteen (15) days from notice, the Department may make a determination based upon the facts in evidence and documents on file regarding the issuance of the Order of Determination as provided in OAC 380:30-3.3.1.

<u>Notwithstanding the above</u>, every employer shall furnish to each employee at the time of payment of wages an itemized statement showing the pay basis, and any and all deductions therefrom such as taxes, insurance, retirement deductions, etc. as per Title 40 Section 165.2. The Commissioner of Labor or designee is authorized to assess an administrative fine of Five Hundred Dollars (\$500.00) against an employer operating in this state who is found to have violated <u>Title 40</u> Sections 165.1 through 165.4 two or more times within a six (6) month period, <u>Title 40 Section 165.2a</u>. The referenced claimant may have alleged you failed to provide such statement. If so, this issue will be resolved by one of the following methods:

. . . . . . . . . . .

38-44 (Rev. 06/17)

# **CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings of other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SFF INSTRUCTIONS ON NEXT PAGE OF THIS FORM)* 

I. (a) PLAINTIFFS			DEFENDANTS Caliber Holding Corporation d/b/a Caliber Collision				
Lance Moorehead, indivision similarly situated, known	· ·	f all other persons	Centers, Caliber C	ollision, and Caiber Colli	ision Express		
(1.)	· · · · · · · · · · · · · · · · · · ·	المتعامينا		CE I I I D for loss			
(b) County of Residence of First Listed Plaintiff Cleveland			County of Residence of First Listed Defendant				
(E.	XCEPT IN U.S. PLAINTIFF (>	(SES)	stored by taking the	IN U.S. PLAINTIFF CASES ( INDEMNATION CASES, USF T			
				ONDEMNATION CASES, USP 4 OF LAND INVOLVED.	HE LOCALINES OF		
(c) Attorneys (Firm Name, .	Address, and Telephone Number	'Jacque Pearsall	Attorneys (I/ Known)				
2548 Northwest Express							
Oklahoma City, Oklahom	a 73112 Phone 405.6	09.6601					
II. BASIS OF JURISDI	CTION (Place on "X" or 6	ine Box Onlys	III. CITIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" or One Box for Planuf		
			(For Diversity Cases Only)		and One Box for Defendanti		
T 1 U.S. Government Plaintiff	✗ 3 Federal Question (US Government)	Not a Party)		TF DEF D Incorporated or Pi of Business in 1			
7 2 U.S. Government Defendant	13 4 Diversity (Inducate Cruzensh)	ip of Parties in Item III)	Citizen of Another State	2 □ 2 Incorporated and of Business In .			
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IV. NATURE OF SUIT	CiPlane in "V" in Our Bax Of	(/v)		Click here for: Nature	of Suit Code Descriptions.		
CONTRACT		RTS	FORMETTURE/PENALTY	BANKRUPTCY	OTHER STATUTES		
<b>1</b> 110 Insurance	PERSONAL INJURY	PERSONAL INJUR	Y 3 625 Drug Related Seizure	17 422 Appeal 28 USC 158	71 375 False Claims Act		
🗇 120 Marine	🗇 310 Airplane	I 365 Personal Injury -	of Property 21 USC 881	□ 423 Withdrawai	7 376 Qui Tam (31 USC		
■ 130 Miller Act	315 Airplane Product	Product Liability <b>7</b> 367 Health Care/	🗇 690 Other	28 USC 157	3729(a)) 7 400 Stare Reapport-orment		
<ul> <li>140 Negotiable Instrument</li> <li>150 Recovery of Overpayment</li> </ul>	Liability 7 320 Assault, Libel &	Pharmaceutical		PROPERTY RIGHTS	- 410 Anitrust		
& Enforcement of Judgment		Personal Injury		17 820 Copyrights	🗇 430 Banks and Banking		
■ 151 Medicare Act	330 Federal Employers'	Product Liability		17 830 Patent	<b>1</b> 450 Commerce		
152 Recovery of Defaulted Student Loans	Liability 340 Marine	368 Asbestos Personal Injury Product		<ul> <li>835 Patent - Abbreviated</li> <li>New Drug Application</li> </ul>	<ul> <li>460 Deportation</li> <li>470 Rackeleer Influences and</li> </ul>		
(Excludes Veterans)	345 Marine Product	Liability		🗇 840 Trademark	Compt Organizations		
153 Recovery of Overpayment	Liability	PERSONAL PROPER		SOCIAL SECURITY	1 480 Consumer Credit		
of Veteran's Benefits	350 Motor Vehicle	<b>7</b> 370 Other Fraud	🗱 710 Fair Labor Standards	3 861 HIA (1395ff)	□ 490 Cable Sat TV □ 850 Securities Commodities		
160 Stockholders' Suits 190 Other Contract	355 Motor Vehicle Product Liability	<ul> <li>371 Truth in Lending</li> <li>380 Other Personal</li> </ul>	Act 720 Labor/Management	<ul> <li>□ 862 Black 1 ung (923)</li> <li>□ 863 DIWC DIWW (405(g))</li> </ul>	Exchange		
195 Contract Product Liability	360 Other Personal	Property Damage	Relations	7 864 SSID Title XVI	3 890 Other Statutory Actions		
196 Franchise	Injury	385 Property Damage	740 Rashway Labor Act	🗇 865 RSI (405(g))	<b>3</b> 89) Agricultural Acts		
	362 Personal Injury - Medical Malpractice	Product Liability	751 Family and Medical Leave Act		□ 893 Environmental Matters □ 895 Freedom of Information		
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITION		FEDERAL TAX SUITS	Act .		
210 Land Condemnation	<b>7</b> 440 Other Civil Rights	Habeas Corpus:	791 Employee Retirement	□ 870 Taxes (U.S. Plaintiff	C 896 Arbitration		
<ul> <li>220 Foreclosure</li> <li>220 Poreclosure</li> </ul>	J 441 Voung	□ 463 Alten Detainee	Income Security Act	or Defendant;	7 894 Administrative Procedure Act Review of Appeal of		
230 Rent Lease & Ejectment 240 Torts to Land	442 Employment     443 Housing	510 Motions to Vacate Sentence		26 USC 7609	Agency Decision		
245 Ton Product Liability	Accommodations	7 530 General		1	7 950 Constitutionality of		
296 All Other Real Property	J 445 Amer. w/Disabilities -	D 535 Death Penalty Other:	IMMIGRATION 7 46? Naturalization Application	4	State Statutes		
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V. ORIGIN (Place on "X" ).	n One Box Only)						
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	Cite the U.S. Civil St	itute under which you ar	e filing (Do not cite jurisdictional stat				
VI. CAUSE OF ACTIO	Eair Labor Stands		et. seq. and related Oklaho		r Act		
VI. CAUSE OF ACTIC	inner description of c		etaliation in violation of the F	-I SA			
VII. REQUESTED IN	<b>1</b>	18 A CLASS ACTION			if demanded in complaint.		
COMPLAINT:	UNDER RULE 2		100,000.00	JURY DEMAND:			
VIII. RELATED CASI		· · · · · · · · · · · · · · · · · · ·	100,000.00				
LF ANY	(See Instructions)	JUDGE		DOCKFT NUMBER			
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# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Lawsuit Seeks to Inspect Caliber Collisions' Pay Practices