

NOTICE OF CYBER SECURITY EVENT

Updated: September 23, 2026

What Happened? On January 27, 2026, Modoc became aware of unauthorized access to certain files on our network. We promptly took steps to secure our systems and launched an investigation into the nature and scope of the issue with the assistance of cybersecurity specialists. Our investigation determined that an unknown actor accessed a limited number of Modoc systems and downloaded certain files from those systems between January 19, 2026, and January 27, 2026. Following our investigation, we launched a comprehensive and time-intensive third-party review of the affected files to determine the contents of the files, to whom the information relates, and identify contact information for those individuals. This review was recently completed, and relevant individuals were notified via U.S. mail.

What Information Was Involved? The information impacted varies by individual, but may include: name, Social Security number, driver's license or state identification number, financial account information, payment card information, Passport number, military identification number, medical information, and health insurance information.

What We Are Doing. The privacy and security of information in our care are amongst Modoc's highest priorities. Upon identifying the event, we promptly launched an investigation to determine its nature and scope while we worked quickly to secure our systems. Additionally, we reported the event to federal law enforcement and appropriate government regulators. As part of our ongoing commitment to information security, we are working to update a range of privacy and security safeguards designed to enhance our existing protections.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account and free credit reports for suspicious activity and to detect errors. Suspicious activity should be promptly reported to relevant parties including an insurance company, healthcare provider, and/or financial institution. You may also review the *Steps You Can Take To Help Protect Personal Information*, found below.

For More Information. For questions about this notice, you may write to Modoc Medical Center at 1111 North Nagle Street, Alturas, CA 96101, or contact the toll-free dedicated assistance line at (888) 780-4985, Monday through Friday from 8:00AM to 5:30PM Central Time, excluding U.S. holidays.