



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data Breach

Dear <<Full Name>>:

Modoc Medical Center (“Modoc”) writes to make you aware of an event that may involve some of your information. Although we have no indication that identity theft or fraud has occurred as a result of this event, this notice provides information about this event, our response, and resources available to help protect your personal information, should you feel it is appropriate.

What Happened? On January 27, 2026, we became aware of unauthorized access to certain files on our network. We promptly took steps to secure our systems and launched an investigation into the nature and scope of the issue with the assistance of cybersecurity specialists. Our investigation determined that an unknown actor accessed a limited number of Modoc systems and downloaded certain files from those systems between January 19, 2026, and January 27, 2026. Following our investigation, we launched a comprehensive and time-intensive third-party review of the affected files to determine the contents of the files, to whom the information relates, and identify contact information for those individuals. This review was recently completed. We are notifying you because the review determined that certain information of yours was contained within the files.

What Information Was Involved? Our review determined that the following information related to you was present in the impacted files: <<Data Elements>><<Variable data 1>><<Variable data 2>>, and name.

What We Are Doing. The privacy and security of information in our care are amongst Modoc’s highest priorities. Upon identifying the event, we promptly launched an investigation to determine its nature and scope while we worked quickly to secure our systems. Additionally, we reported the event to federal law enforcement and appropriate government regulators. As part of our ongoing commitment to information security, we are working to update a range of privacy and security safeguards designed to enhance our existing protections.

As an added precaution, we are also offering you <<12/24>> months of credit monitoring and identity restoration services at no cost to you through Experian. Enrollment instructions are enclosed with this letter.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements, credit reports, and explanations of benefits for unusual activity and to detect errors. Please review the enclosed *Steps You Can Take to Help Protect Your Personal Information* for useful information on what you can do to better protect against possible misuse of your information.

For More Information. If you have questions, please call our toll-free assistance line at 888-780-4985 between the hours of 6:00 a.m. and 6:00 p.m. Pacific Time, Monday through Friday. You may also write to Modoc at 1111 North Nagle Street, Alturas, CA 96101.

Sincerely,

Modoc Medical Center