Case 1:17-cv-05745 Document 1 Filed 10/01/17 Page 1 of 12 PageID #: 1

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

NAOMI MISONZHNIK on behalf of herself and all other similarly situated consumers

Plaintiff,

-against-

ARS NATIONAL SERVICES, INC.

Defendant.

CLASS ACTION COMPLAINT

Introduction

 Plaintiff, Naomi Misonzhnik, brings this action against ARS National Services, Inc. for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et *seq.* ("FDCPA"). The FDCPA prohibits debt collectors from engaging in abusive, deceptive and unfair collection practices while attempting to collect on debts.

Parties

- 2. Plaintiff is a citizen of the State of New York who resides within this District.
- 3. Plaintiff is a consumer as that term is defined by Section 1692(a)(3) of the FDCPA, in that the alleged debt that Defendant sought to collect from Plaintiff a consumer debt.
- Upon information and belief, Defendant's principal place of business is located in Escondido, California.
- 5. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.

6. Defendant is a "debt collector" as that term is defined by the FDCPA, 15 U.S.C. § 1692(a)(6).

Jurisdiction and Venue

- This Court has federal question jurisdiction under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1331.
- 8. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b), as the acts and transactions that give rise to this action occurred, in substantial part, in this district.

Allegations Particular to Naomi Misonzhnik

- 9. Upon information and belief, on a date better known by Defendant, Defendant began to attempt to collect an alleged consumer debt from the Plaintiff.
- 10. On or about February 1, 2017, Defendant sent the Plaintiff a collection letter.
- 11. The February 1, 2017 letter stated in part: "Please be advised that your account balance stated above is subject to change, including possible increases due to interest and other charges according to the terms of your original credit agreement"
- 12. 15 U.S.C. § 1692g provides that within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing certain enumerated information.
- 13. One such requirement is that the debt collector provide "the amount of the debt." 15U.S.C. § 1692g(a)(1).
- 14. A debt collector has the obligation not just to convey the amount of the debt, but to convey such clearly.
- 15. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or

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misleading representation or means in connection with the collection of any debt.

- 16. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 17. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on any non-enumerated practice.
- 18. A collection letter is deceptive under 15 U.S.C. § 1692e if it can reasonably be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate.
- 19. A collection letter is also deceptive under 15 U.S.C. § 1692e if it is reasonably susceptible to an inaccurate reading by the least sophisticated consumer.
- 20. The February 1, 2017 letter failed to inform Plaintiff whether the amount listed is the actual amount of the debt due.
- 21. The February 1, 2017 letter failed to inform Plaintiff whether the amount listed already includes accrued "interest."
- 22. The February 1, 2017 letter failed to inform Plaintiff whether the amount listed already includes "other charges."
- 23. The February 1, 2017 letter failed to advise Plaintiff what portion of the amount listed is principal.
- 24. The February 1, 2017 letter failed to inform Plaintiff whether the amount listed will increase.
- 25. The February 1, 2017 letter failed to inform Plaintiff what "other charges" might apply.
- 26. The February 1, 2017 letter failed to inform Plaintiff if "other charges" are applied, when such "other charges" will be applied.

- 27. The February 1, 2017 letter failed to inform Plaintiff if "other charges" are applied, what the amount of those "other charges" will be.
- 28. The February 1, 2017 letter failed to inform Plaintiff of the nature of the "other charges."
- 29. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," what the amount of the accrued interest will be.
- 30. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," when such interest will be applied.
- 31. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," what the interest rate is.
- 32. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," the amount of money the amount listed will increase per day.
- 33. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," the amount of money the amount listed will increase per week.
- 34. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," the amount of money the amount listed will increase per month.
- 35. The February 1, 2017 letter failed to inform Plaintiff if there is accrued "interest," the amount of money the amount listed will increase per any measurable period.
- 36. The February 1, 2017 letter, because of the aforementioned failures, would render the least sophisticated consumer unable to determine the amount of his or her debt.
- 37. The least sophisticated consumer could reasonably believe that the debt could be satisfied by remitting the listed amount as of the date of the letter, at any time after receipt of the letter.
- 38. The sophisticated consumer could reasonably believe that the amount listed was accurate

only on the date of the February 1, 2017 letter.

- 39. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate the applicable interest rate.
- 40. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate what the amount of the accrued interest will be.
- 41. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate when such interest will be applied.
- 42. If interest is continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate the amount of money the amount listed will increase at any measurable period.
- 43. If "other charges" are continuing to accrue, the least sophisticated consumer would not know the amount of the debt because the letter fails to indicate the nature of the "other charges."¹
- 44. The letter failed to advise Plaintiff that if Plaintiff pays the amount listed, an adjustment may be necessary after Defendant receives payment.
- 45. The letter failed to advise Plaintiff that if Plaintiff pays the amount listed, Defendant will inform Plaintiff of the balance difference before depositing payment.
- 46. The Defendant's failures are purposeful.
- 47. In order to induce payments from consumers that would not otherwise be made if the

¹ Carlin v. Davidson Fink LLP, 852 F.3d 207 (2d Cir. 2017), Balke v. All. One Receivables Mgmt., No. 16-cv-5624(ADS)(AKT), 2017 U.S. <u>Dist. LEXIS 94021, at *14 (E.D.N.Y. June 19, 2017)</u> ("[T]he Collection Letter in this case refers with vagueness to "accrued interest or other charges," without providing any information regarding the rate of interest; the nature of the "other charges"; how any such charges would be calculated; and what portion of the balance due, if any, reflects already-accrued interest and other charges. By failing to provide even the most basic level of specificity in this regard, the Court "cannot say whether those amounts are properly part of the amount of the debt," for purposes of section 1692g.Carlin, 852 F.3d at 216. Further, as set forth in Carlin, without any clarifying details, the Collection Letter states only that these unspecified assessments may be added to the balance due, which the Court finds to be insufficient to "accurately inform[] the [Plaintiff] that the amount of the debt stated in the letter will increase over time.")

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consumer knew the true amount due, Defendant does not inform the consumer whether the amount listed will increase.

- 48. In order to induce payments from consumers that would not otherwise be made if the consumer knew the true amount due, Defendant does not inform the consumer what "other charges" might apply.
- 49. In order to induce payments from consumers that would not otherwise be made if the consumer knew the true amount due, Defendant does not inform the consumer when such "other charges" will be applied.
- 50. Defendant failed to clearly and unambiguously state the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).
- 51. The February 1, 2017 letter would likely make the least sophisticated consumer uncertain as to the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).
- 52. The February 1, 2017 letter would likely make the least sophisticated consumer confused as to the amount of the debt, in violation of 15 U.S.C. § 1692g(a)(1).
- 53. Defendant's conduct constitutes a false, deceptive and misleading means and representation in connection with the collection of the debt, in violation of 15 U.S.C. § 1692e.
- 54. The February 1, 2017 letter can reasonably be read by the least sophisticated consumer to have two or more meanings concerning the actual balance due, one of which must is inaccurate, in violation of 15 U.S.C. § 1692e.
- 55. Defendant's conduct violated 15 U.S.C. §§ 1692g(a)(1) and 1692e.
- Plaintiff suffered injury in fact by being subjected to unfair and abusive practices of the Defendant.

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- 57. Plaintiff suffered actual harm by being the target of the Defendant's misleading debt collection communications.
- 58. Defendant violated the Plaintiff's right not to be the target of misleading debt collection communications.
- 59. Defendant violated the Plaintiff's right to a truthful and fair debt collection process.
- 60. Defendant used materially false, deceptive, misleading representations and means in its attempted collection of Plaintiff's alleged debt.
- 61. Defendant's communications were designed to cause the debtor to suffer a harmful disadvantage in charting a course of action in response to Defendant's collection efforts.
- 62. The FDCPA ensures that consumers are fully and truthfully apprised of the facts and of their rights, the act enables them to understand, make informed decisions about, and participate fully and meaningfully in the debt collection process. The purpose of the FDCPA is to provide information that helps consumers to choose intelligently. The Defendant's false representations misled the Plaintiff in a manner that deprived her of her right to enjoy these benefits, these materially misleading statements trigger liability under section 1692e of the Act.
- 63. These deceptive communications additionally violated the FDCPA since they frustrate the consumer's ability to intelligently choose his or her response.
- 64. Plaintiff seeks to end these violations of the FDCPA. Plaintiff has suffered damages including but not limited to, fear, stress, mental anguish, emotional stress and acute embarrassment. Plaintiff and putative class members are entitled to preliminary and permanent injunctive relief, including, declaratory relief, and damages.

CLASS ALLEGATIONS

- 65. This action is brought as a class action. Plaintiff brings this action on behalf of herself and on behalf of all other persons similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure.
- 66. The identities of all class members are readily ascertainable from the records of ARS National Services, Inc. and those business and governmental entities on whose behalf it attempts to collect debts.
- 67. Excluded from the Plaintiff's Class is the Defendant and all officers, members, partners, managers, directors, and employees of ARS National Services, Inc., and all of their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.
- 68. There are questions of law and fact common to the Plaintiff's Class, which common issues predominate over any issues involving only individual class members. The principal issues are whether Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
- 69. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories.
- 70. The Plaintiff will fairly and adequately protect the interests of the Plaintiff's Class defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor her attorneys have any interests, which might cause them not to vigorously pursue this action.

- 71. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
 - (a) <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff's Class defined above is so numerous that joinder of all members would be impractical.
 - (b) <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff's Class and those questions predominate over any questions or issues involving only individual class members. The principal issues are whether the Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
 - (c) <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the class members. Plaintiff and all members of the Plaintiff's Class defined in this complaint have claims arising out of the Defendant's common uniform course of conduct complained of herein.
 - (d) Adequacy: The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor her counsel have any interests, which might cause them not to vigorously pursue the instant class action lawsuit.

- (e) Superiority: A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender. Certification of a class under Rule 23(b)(l)(A) of the Federal Rules of Civil Procedure is appropriate because adjudications with respect to individual members create a risk of inconsistent or varying adjudications which could establish incompatible standards of conduct for Defendant who, on information and belief, collects debts throughout the United States of America.
- 72. Certification of a class under Rule 23(b)(2) of the Federal Rules of Civil Procedure is also appropriate in that a determination that the above stated claims, violate provisions of the Fair Debt Collection Practices Act, and is tantamount to declaratory relief and any monetary relief under the FDCPA would be merely incidental to that determination.
- 73. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff's Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.

- Further, Defendant has acted, or failed to act, on grounds generally applicable to the Rule(b)(l)(A) and (b)(2) Class, thereby making appropriate final injunctive relief with respect to the Class as a whole.
- 75. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify one or more classes only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

CAUSE OF ACTION

Violations of the Fair Debt Collection Practices Act brought by Plaintiff on behalf of herself and the members of a class, as against the Defendant.

- 76. Plaintiff repeats, reiterates, and incorporates the allegations contained in paragraphs numbered one (1) through seventy five (75) herein with the same force and effect is if the same were set forth at length herein.
- 77. This cause of action is brought on behalf of Plaintiff and the members of a class.
- 78. The class involves all individuals whom Defendant's records reflect resided in the State of New York and who were sent a collection letter in substantially the same form letter as the letter sent to the Plaintiff on or about February 1, 2017; and (a) the collection letter was sent to a consumer seeking payment of a personal debt; and (b) the collection letter was not returned by the postal service as undelivered; and (c) the Plaintiff asserts that the letter contained violations of 15 U.S.C. §§ 1692e and 1692g(a)(1) for the use of any false representation or deceptive means to collect or attempt to collect any debt, for misrepresenting the amount of the debt owed by Plaintiff and for failing to accurately state the amount of the debt in the initial communication.

Violations of the Fair Debt Collection Practices Act

- 79. The Defendant's actions as set forth above in the within complaint violates the Fair Debt Collection Practices Act.
- 80. Because the Defendant violated the Fair Debt Collection Practices Act, the Plaintiff and the members of the class are entitled to damages in accordance with the Fair Debt Collection Practices Act.

WHEREFORE, Plaintiff, respectfully requests preliminary and permanent injunctive relief, and that this Court enter judgment in Plaintiff's favor and against the Defendant and award damages as follows:

- (a) Statutory damages provided under the FDCPA, 15 U.S.C. § 1692(k);
- (b) Attorney fees, litigation expenses and costs incurred in bringing this action; and
- (c) Any other relief that this Court deems appropriate and just under the circumstances.

Dated: Brooklyn, New York October 1, 2017

> /s/ Maxim Maximov Maxim Maximov, Esq. Attorneys for the Plaintiff Maxim Maximov, LLP 1701 Avenue P Brooklyn, New York 11229 Office: (718) 395-3459 Facsimile: (718) 408-9570 E-mail: m@maximovlaw.com

Plaintiff requests trial by jury on all issues so triable.

/s/ Maxim Maximov Maxim Maximov, Esq.

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)*

I. (a) PLAINTIFFS				DEFENDANTS			
NAOMI MISONZHNIK				ARS NATIONAL SERVICES, INC.			
(b) County of Residence of First Listed Plaintiff <u>KINGS</u> (EXCEPT IN U.S. PLAINTIFF CASES)			County of Residence of First Listed Defendant				
			(IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.				
				THE TRA	CT OF LAND INVOLVED.	THE LOCATION OF	
(c) Attorneys (Firm Name, Address, and Telephone Number)MAXIM MAXIMOV, LLPOFFICE: (718) 395-34591701 AVENUE PFAX: (718) 408-9570BROOKLYN, NEW YORK 11229E-MAIL: M@MAXIMOVLAW			Attorneys (If Known)				
II. BASIS OF JURISDI		ne Box Only)	III. CITI	ZENSHIP OF	PRINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff	
□ 1 U.S. Government	✗ 3 Federal Question (U.S. Government Not a Party)		(Fo	(For Diversity Cases Only) and One Box for Defendant) PTF DEF PTF DEF Citizen of This State □ 1 □ 1 Incorporated or Principal Place □ 4 □ 4 of Business In This State □ 1 □ 1 Incorporated or Principal Place □ 4 □ 4			
Plaintiff			Citizen o				
2 U.S. Government Defendant Image: 4 Diversity (Indicate Citizent)		ip of Parties in Item III)	Citizen o	f Another State	2 2 Incorporated and of Business In	Principal Place	
				Citizen or Subject of a 3 3 5 Foreign Nation 6 6 6			
IV. NATURE OF SUIT		11					
CONTRACT		ORTS	1	EITURE/PENALTY		OTHER STATUTES	
 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 	PERSONAL INJURY PERSONAL INJURY □ 310 Airplane □ 365 Personal Injury - Product Liability □ 15 Airplane Product □ 367 Health Care/			orug Related Seizure of Property 21 USC 88 other	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157	 375 False Claims Act 400 State Reapportionment 410 Antitrust 430 Banks and Banking 	
□ 150 Recovery of Overpayment	320 Assault, Libel &	Pharmaceutical			PROPERTY RIGHTS	□ 450 Commerce	
& Enforcement of Judgment	Slander 330 Federal Employers'	Personal Injury Product Liability			 820 Copyrights 830 Patent 	 460 Deportation 470 Racketeer Influenced and 	
152 Recovery of Defaulted Student Loans	Liability 340 Marine	368 Asbestos Personal Injury Product	l		840 Trademark	Corrupt Organizations ¥ 480 Consumer Credit	
(Excludes Veterans)	345 Marine Product	Liability		LABOR	SOCIAL SECURITY	□ 490 Cable/Sat TV	
□ 153 Recovery of Overpayment of Veteran's Benefits	Liability 350 Motor Vehicle	PERSONAL PROPER ☐ 370 Other Fraud		air Labor Standards Act	 861 HIA (1395ff) 862 Black Lung (923) 	850 Securities/Commodities/ Exchange	
 160 Stockholders' Suits 190 Other Contract 	355 Motor Vehicle Draduat Liability	 371 Truth in Lending 380 Other Personal 		abor/Management Relations	□ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI	 890 Other Statutory Actions 891 Agricultural Acts 	
195 Contract Product Liability	Product Liability 360 Other Personal	Property Damage	🗖 740 R	ailway Labor Act	\square 865 RSI (405(g))	893 Environmental Matters	
□ 196 Franchise	Injury 362 Personal Injury -	385 Property Damage Product Liability		amily and Medical eave Act		895 Freedom of Information Act	
	Medical Malpractice		🗖 790 C	ther Labor Litigation		□ 896 Arbitration	
REAL PROPERTY □ 210 Land Condemnation	CIVIL RIGHTS 440 Other Civil Rights	PRISONER PETITIO Habeas Corpus:		mployee Retirement acome Security Act	FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff	□ 899 Administrative Procedure Act/Review or Appeal of	
□ 220 Foreclosure	□ 441 Voting □ 463 Alien Detainee				or Defendant)	Agency Decision	
 230 Rent Lease & Ejectment 240 Torts to Land 	 442 Employment 443 Housing/ 	510 Motions to Vacate Sentence	e		871 IRS—Third Party 26 USC 7609	950 Constitutionality of State Statutes	
 245 Tort Product Liability 290 All Other Real Property 	Accommodations 🗖 530 General			MMIGRATION	_		
D 290 All Ouler Real Property	□ 445 Amer. w/Disabilities - □ 535 Death Penalty Employment Other:		🗖 462 N	aturalization Applicat	ion		
	446 Amer. w/Disabilities - Other	 540 Mandamus & Oth 550 Civil Rights 		ther Immigration			
	□ 448 Education	555 Prison Condition	Г	ctions			
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		Confinement					
V. ORIGIN (Place an "X" in	n One Box Only)						
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	15 U.S.C. SECTI	tute under which you a ON 1692 FAIR Γ	re filing (<i>Do 1</i> DEBT COL	ot cite jurisdictional s	statutes unless diversity): CTICES ACT (FDCPA)		
VI. CAUSE OF ACTIO	DN Brief description of ca						
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION 3, F.R.Cv.P.	N DEM	IAND \$	CHECK YES only JURY DEMANE	y if demanded in complaint: D: X Yes □ No	
VIII. RELATED CASH IF ANY	(S) (See instructions): JUDGE			DOCKET NUMBER			
DATE		SIGNATURE OF AT					
10/01/2017 FOR OFFICE USE ONLY		/S/ MAXIM MA	XIMOV, E	SQ.			
RECEIPT # AN	40UNT	APPLYING IFP		JUDGE	MAG. JI	JDGE	

Case 1:17-cv-05ERSTIFICANTION 10F ARR BUTTRADITION Fage 18 bf 21 Prage ID #: 14

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, $\underline{N/A}$, counsel for _____, do hereby certify that the above captioned civil action is ineligible for compulsory arbitration for the following reason(s):

monetary damages sought are in excess of \$150,000, exclusive of interest and costs,

the complaint seeks injunctive relief,

the matter is otherwise ineligible for the following reason

DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1

Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:

N/A

RELATED CASE STATEMENT (Section VIII on the Front of this Form)

Please list all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the court."

NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)

- Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk County: NO
- If you answered "no" above:
 a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk County?

b) Did the events of omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? YES

If your answer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or Suffolk County, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or Suffolk County?

(Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).

BAR ADMISSION

I am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court. X Yes No

Are you currently the subject of any disciplinary action (s) in this or any other state or federal court?

(If yes, please explain)

Yes

No No

I certify the accuracy of all information provided above.

Signature: /S/ MAXIM MAXIMOV, ESQ.

Department #127199 P.O. Box 3005 Phoenixville, PA 19460

February 01, 2017

ı)[+][++[|111|]11|[1]+++131[411])]+[]+[]+[41-[+++4]1[]4] NAOMI MISONZHNIK 20

1495 E 18TH ST BROOKLYN NY 11230-6705

ARS National Services Inc. PO Box 469100 Escondido, CA 92046-9100 (800) 495-3854 Fax: (866) 422-0765 Live Chat and Online Payments: www.PavARS.com

ACCOUNT IDENTIFICATION

Creditor: Citibank, N.A./CITI VISA Account No.: ***********6692 ARS Reference No .: New Balance: \$6,341.97 Minimum Payment Due: \$1,182.10

Welcome to ARS!

Dear Sir/Madam:

ARS is a national organization experienced in helping customers resolve their outstanding balances. Citibank has placed your account referenced above with ARS. We look forward to working with you to find a repayment plan that fits within your budget. Please be advised that your account balance stated above is subject to change, including possible increases due to interest and other charges according to the terms of your original credit agreement.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

To review a range of payment options 24 hours a day, please visit our website at www.PayARS.com. To access your account, you'll be asked to provide your ARS Reference Number

ARS also offers "Quick Check" by phone, Western Union "Quick Collect" (Code City: ARS), and Moneygram "Express Payment" (Receive Code: 2471). Payments, made payable to Citibank, can be mailed to the ARS Escondido, CA address above.

We are committed to helping you resolve your balance. Please call us at (800) 495-3854 with any questions or to discuss all your payment options. Our office hours are Monday through Friday, 6:00 a.m. - 7:00 p.m. and Saturday 6:00 a.m. - 10:00 a.m. (Pacific Time). We look forward to hearing from you.

Sincerely, CELINA NAVA X1045 Account Representative

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. 1 of 1 127435-C8100-138

(SEE REVERSE SIDE FOR IMPORTANT INFORMATION)

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UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

NAOMI MISONZHNIK on behalf of herself and all other similarly situated consumers

Plaintiff,

-against-

ARS NATIONAL SERVICES, INC.

Defendant.

SUMMONS IN A CIVIL ACTION

TO: ARS NATIONAL SERVICES, INC. 201 WEST GRAND AVENUE ESCONDIDO, CALIFORNIA 92025

YOU ARE HEREBY SUMMONED and required to file with the Clerk of this Court and serve upon PLAINTIFF'S ATTORNEY:

MAXIM MAXIMOV, ESQ. MAXIM MAXIMOV, LLP 1701 AVENUE P BROOKLYN, NEW YORK 11229

an answer to the complaint which is herewith served upon you, with **21** days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint.

CLERK

DATE

BY DEPUTY CLERK

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>ARS National Services Sent Misleading Collection Letter, Suit Says</u>