	Case 3:18-cv-02256-BEN-BLM D	ocument 1	Filed 09/27/18	PageID.1	Page 1 of 15			
1 2 3 4 5 6 7 8 9	Madar Law Corporation Alex S. Madar, Esq. (SBN: 31974 alex@madarlaw.net 1763 Missouri St. San Diego, CA 92109 Telephone: 858-299-5879 Fax: 619-354-7281 Attorneys for Kyle Miholich UNITED ST. SOUTHERN 1	FATES DIS	STRICT COU					
10 11 12 13 14 15 16 17	Kyle Miholich, Individually and on Behalf Of All Others Similarly Situated, Plaintiffs, vs. Vimo, Inc., DOES 1-10, ABC CORPORATIONS 1-10, ZYZ, LLC's 1-10 Defendants) C F V V V V V V V V V	CLASS ACTION COR DAMAGE NJUNCTIVE DESCRIPTION OF THE PROPERTY	- ON COMP ES AND RELIEF I OF TELEF ROTECT ET SEQ.	FOR PHONE FION ACT,			
18 19 20			TION					
21	INTRODUCTION 1. Wyle Mihelieh ("Dleintiff") by and through his attermacy, beings this Class Action							
22	1. Kyle Miholich ("Plaintiff"), by and through his attorneys, brings this Class Action							
23	Complaint for damages, injunctive relief, and any other available legal or equitable remedies resulting from the illegal actions of Defendants Vimo, Inc., hereinafter "Defendants" is							
24 25	negligently or intentionally contacting							
	negrigerary or intentionally contacting	COMPLAI		i telephone,	in violation of			

the Telephone Consumer Protection Act, 47 U.S. C. §227 et seq., ("TCPA"), thereby seriously invading Plaintiff's privacy. Plaintiff alleges as follows, upon personal knowledge as to himself and his own acts and experiences, and, as to all other matters, upon information and belief, including investigation conducted by his attorneys.

- 2. In enacting the TCPA, Congress intended to give consumers a choice as to how creditors and telemarketers may call them, and made specific findings that "[t]echnologies that might allow consumers to avoid receiving such calls are not universally available, are costly, are unlikely to be enforced, or place an inordinate burden on the consumer. TCPA, Pub.L. No. 102-243, § 11. Toward this end, Congress found that:
 - [b]anning such automated or prerecorded telephone calls to the home, except when the receiving party consents to receiving the call or when such calls are necessary in an emergency situation affecting the health and safety of the consumer, is the only effective means of protecting telephone consumers from this nuisance and privacy invasion. *Id.* at § 12; see also Martin v. Leading Edge Recovery Solutions, LLC, 2012 WL 3292838, a*4 (N.D.III. Aug. 10, 2012) (citing Congressional findings on TCPA's purpose).
- 3. Congress also specifically found that "the evidence presented to the Congress indicates that automated or prerecorded calls are a nuisance and an invasion of privacy, regardless of the type of call..." Id. At §§ 12-13. See also, *Mims*, 132 S. Ct. At 744. Plaintiff alleges that the call from Defendants was dialed by an automatic telephone dialing system (ATDS). Plaintiff never granted Defendants permission to solicit through telemarketing with an ATDS or otherwise.
- 4. As Judge Easterbrook of the Seventh Circuit recently explained in a TCPA case regarding calls to a non-debtor similar to this one:
 - The Telephone Consumer Protection Act...is well known for it's provisions limiting junk-fax transmissions. A less-litigated part of the Act curtails the use of automated dialers and prerecorded messages to cell phones, whose subscribers often are billed by the minute as soon as the call is answered--and routing a call to

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voicemail counts as answering the call. An automated call to a landline phone can be an annovance; an automated call to a cell phone adds expense to annovance. Soppet v. Enhanced Recovery Co., LLC, 679 F.3d 637, 638 (7th Cir. 2012).

JURISDICTION AND VENUE

- 5. This Court has federal question jurisdiction because this case arises out of violation of federal law. 47 U.S.C. §227, et seq; Mims v. Arrow Fin. Servs., LLC, 132 S. Ct. 740 (2012).
- 6. Venue is proper pursuant to 28 U.S.C. § 1391 for the following reasons: (i) Plaintiff resides in the County of San Diego, State of California which is within this judicial district; (ii) the conduct complained of herein occurred within this judicial district; and, (iii) Defendants conducted business within this judicial district at all times relevant.

PARTIES

- 7. Plaintiff is, and at all times mentioned herein was, a citizen and resident of the County of San Diego, State of California. Plaintiff is, and at all times mentioned herein was, a "person" as defined by 47 U.S.C. § 153 (39).
- 8. Plaintiff is informed and believes, and thereon alleges, that Defendant Vimo, Inc. is, and at all times mentioned herein was, a corporation whose state of incorporation is in the State of Delaware and its principal place of business is in the State of California, with an operating address of 1305 Terra Bella Avenue, Mountain View, CA 94043.
- 9. Plaintiff alleges that at all times relevant herein Defendants conducted business in the State of California and in the County of San Diego, and within this judicial district.

FACTUAL ALLEGATIONS

- 10. At all times relevant, Plaintiff was domiciled in and a citizen of the State of California. Plaintiff is, and at all times mentioned herein was, a "person" as defined by 47 U.S.C. § 153 (39).
- 11. On July 16, 2018, and on other dates, Defendants called Plaintiff on Plaintiff's cell phone number 760-845-5823 from 800-269-4382 and left a pre-recorded voicemail identifying the caller as from "GetInsured.com" and soliciting Plaintiff's business.
 - 12. "GetInsured.com" is a wholly owned subsidiary or DBA of Vimo, Inc.
- 13. All Defendants named herein are vicariously liable for the acts and actions of its agents for violating the TCPA. See *Gomez vs. Campbell-Ewald Co.*, 768 F.3d 871 (2014), upheld by US Supreme Court on January 20, 2016, 136 S.Ct. 663 (2016).
- 14. The harm and injury in this matter is not divorced from the TCPA violations. Rather, it is because of the TCPA violations (illegal solicitation call to cellular phones with an ATDS) that Plaintiff has suffered an invasion of privacy, additional phone charges, lost minutes on phone plan and additional utility bills.
- 15. Plaintiff lost time at work while having to answer the solicitation call or decipher the pre-recorded voicemail of Defendants and thus Plaintiff has lost income that could have been earned working instead of wasted time on the sale call in order to ascertain the identity of the telemarketer. Each Class member also lost time answering Defendant's illegal telemarketing calls or deciphering the pre-recorded voicemails, and thus each Class member has the same or similar concrete injury.
- 16. Defendants failed to properly scrub their telemarketing lead lists against the national do not call registry in order to delete and redact protected numbers like Plaintiff's cell phone.

- 17. Plaintiff suffered concrete injury as a result of the fact of the solicitation call and not necessarily based on the manner or method in which the call was actually dialed.
- 18. At all times relevant Defendants purposefully availed themselves of the benefits and protections of California law as well as conducted business in the State of California and in the County of San Diego, within this judicial district.
- 19. At no time has Plaintiff ever provided Defendants with his cellular telephone number.
- 20. The calls Defendants placed to Plaintiff's cellular telephone were placed via an "automatic telephone dialing system," ("ATDS") as defined by 47 U.S.C. § 227(b)(1)(A). Plaintiff never granted permission to Defendants or their agents to call Plaintiff with an ATDS.
- 21. This ATDS has the capacity to store or produce telephone numbers to be dialed, using a random or sequential number generator.
- 22. The telephone number that Defendants, or their agents, called were assigned to a cellular telephone service for which Plaintiff incurs a charge for incoming calls pursuant to 47 U.S.C. § 227(b)(1) as well as incurred a serious and significant depletion of his phone battery which forced Plaintiff to have to pay for the electricity to recharge his phone. Additionally, Plaintiff could not use his phone while it was being recharged due to the battery depletion suffered by Plaintiff as a legal and proximate cause of Defendants wrong actions.
- 23. This telephone call constituted a call that was not for emergency purposes as defined by 47 U.S.C. § 227(b)(1)(A)(i) and said call was a serious annoyance and invasion of Plaintiff's privacy rights.
- 24. Plaintiff is neither a subscriber nor client of Defendants' services, has never contacted Defendants, nor provided Defendants with his personal information or cellular telephone number. Thus, at no time did Plaintiff provide Defendants or their agents with prior

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annoying calls. All of Plaintiff's injuries are concrete and de facto. For an injury to be

"particularized" means that the injury must "affect the plaintiff in a personal and individual way." *Spokeo, Inc. v. Robins, 578 U.S.* ___ (2016) at 7. In the instant case, it was Plaintiff's phone that was called and it was Plaintiff himself who answered the calls. It was Plaintiff's personal privacy and peace that was invaded by Defendant's phone call using an ATDS; despite Plaintiff having no prior business relationship with Defendants and Plaintiff's attempt to avoid the damage by registering his number on the DNC Registry. Finally, Plaintiff alone is responsible to pay the bill on his cellular phone and to pay the bill for his electric utility company kilowatt-hour power usage. All of these injuries are particularized and specific to Plaintiff, and will be the same injuries suffered by each plaintiff separately.

B. The "Traceable to the Conduct of Defendants" Prong

The second prong required to establish standing at the pleadings phase is that Plaintiff must allege facts to show that his injury is traceable to the conduct of Defendants. In the instant case, this prong is met by the fact that the call to Plaintiff's cellular phone was placed either by Defendants directly, or by Defendant's agent at the direction of Defendants.

C. The "Injury is Likely to be Redressed by a Favorable Judicial Opinion" Prong

The third prong to establish standing at the pleadings phase requires Plaintiff to allege facts to show that the injury is likely to be redressed by a favorable judicial opinion. In the present case, Plaintiff's Prayers for Relief include a request for damages for each call made by Defendants, as authorized by statute in 47 U.S.C. § 227. The statutory damages were set by Congress and specifically redress the financial damages suffered by Plaintiff. Furthermore, Plaintiff's Prayers for Relief request injunctive relief to restrain Defendants from the alleged abusive practices in the future. The award of monetary damages and the order for injunctive relief redress the injuries of the past, and prevent further injury in the future. Because all standing

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requirements of Article III of the U.S. Constitution have been met, as laid out in *Spokeo, Inc. v. Robins*, 578 U.S. (2016), Plaintiff has standing to sue Defendants on the stated claims.

"...[C]ourts in the Ninth Circuit have held that "allegations of nuisance and invasions of privacy in TCPA actions are concrete" injuries that establish standing. See Mbazomo v. ETourandtravel, Inc., 16-CV-2229-SB, 2016 U.S. Dist. LEXIS 170186, 2016 WL 7165693, at *2 (E.D. Cal. Dec. 8, 2016); Cabiness v. Educ. Fin. Sols., LLC, 16-CV-1109-JST, 2016 U.S. Dist. LEXIS 142005, 2016 WL 5791411, at *5 (N.D. Cal. Sept. 1, 2016); Juarez v. Citibank, N.A., No. 16-CV-1984-WHO, 2016 U.S. Dist. LEXIS 118483, 2016 WL 4547914, at *3 (N.D. Cal. Sept. 1, 2016); Hewlett v. Consolidated World Travel, Inc., 16-713 WBS AC, 2016 U.S. Dist. LEXIS 112553, 2016 WL 4466536, at *2 (E.D. Cal. Aug. 23, 2016); Cour v. Life360, Inc., 16-CV-00805-TEH, 2016 U.S. Dist. LEXIS 98945, 2016 WL 4039279, at *2 (N.D. Cal. July 28, 2016); Booth v. Appstack, Inc., No. 13-1553JLR, 2016 U.S. Dist. LEXIS 68886, 2016 WL 3030256, at *7 (W.D. Wash. May 25, 2016). In *Mbazamo*, the court held that a violation of the TCPA represents a concrete injury because "[t]he history of sustaining claims against both unwelcome intrusion into a plaintiff's seclusion and unceasing debt-collector harassment are squarely 'harm[s] that [have] traditionally been regarded as providing a basis for a lawsuit." Mbazomo, 2016 U.S. Dist. LEXIS 170186, 2016 WL 7165693, at *2 (quoting Spokeo, 136 S.Ct. at 1549-50). The court declined to follow Romero, explaining that Romero "improperly erodes the pleading standard set under Fed. R. Civ. P. 8(a). ... A plaintiff [need only] plausibly tie the alleged acts of the defendant to the alleged harms suffered." Id.

Similarly, in *Cabiness*, the court held that a violation of the TCPA represents a concrete injury because "[e]every unconsented call through the use of an ATDS to a consumer's cellular phone results in actual harm: the recipient wastes her time and incurs charges for the call if she answers the phone, and her cell phone's battery is depleted even if she does not answer the phone unsolicited calls also cause intangible harm by annoying the consumer." *Cabiness*, 2016 U.S. Dist. LEXIS 142005, 2016 WL 5791411, at *5 (internal citations omitted). And in *Juarez*, the court held that the plaintiff's allegation "that he received repeated unwanted calls that caused him aggravation, nuisance, and an invasion of privacy, is sufficient to allege a 'concrete' and 'particularized'

Messerlian v. Rentokil N. Am., Inc. (C.D.Cal. Dec. 15, 2016, No. CV 16-6941-GW (GJSx)) 2016 U.S.Dist.LEXIS 175224, at *7-8.

injury that establishes standing under Spokeo." Juarez, 2016 U.S. Dist.

CLASS ACTION ALLEGATIONS

- 27. Plaintiff brings this action on behalf of himself and on behalf of all others similarly situated ("the Class").
 - 28. Plaintiff represents, and is a member of the Class, consisting of:

LEXIS 118483, 2016 WL 4547914, at *3.

All persons within the United States who received any telephone call/s from Defendants or their agent/s and/or employee/s to said person's cellular telephone made through the use of any automatic telephone dialing system within the four years prior to the filing of the Complaint.

- 29. Defendants and their employees or agents are excluded from the Class. Plaintiff does not know the number of members in the Class, but believes the Class members number in the hundreds of thousands, if not more. Thus, this matter should be certified as a Class action to assist in the expeditious litigation of this matter.
- 30. Plaintiff and members of the Class were harmed by the acts of Defendants in at least the following ways: Defendants, either directly or through its agents, illegally contacted Plaintiff and the Class members via their cellular telephones by using an ATDS, thereby causing Plaintiff and the Class members to incur certain cellular telephone charges or reduce cellular telephone time for which Plaintiff and the Class members previously paid, and invading the privacy of said Plaintiff and the Class members. Plaintiff and the Class members were damaged thereby.
- 31. This suit seeks only damages and injunctive relief for recovery of economic injury on behalf of the Class, and it expressly is not intended to request any recovery for personal injury

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and claims related thereto. Plaintiff reserves the right to expand the Class definition to seek recovery on behalf of additional persons as warranted as facts are learned in further investigation and discovery.

- 32. The joinder of the Class members is impractical and the disposition of their claims in the Class action will provide substantial benefits both to the parties and to the court. The Class can be identified through Defendants' records or Defendants' agents' records.
- 33. There is a well-defined community of interest in the questions of law and fact involved affecting the parties to be represented. The questions of law and fact to the Class predominate over questions which may affect individual Class members, including the following:
 - Whether, within the four years prior to the filing of the Complaint, Defendants made any call/s (other than a call made for emergency purposes or made with the prior express written consent of the called party) to the Class members using any automatic telephone dialing system or an artificial or prerecorded voice to any telephone number assigned to a cellular telephone service.
 - b) Whether Defendants can meet their burden of showing they obtained prior express written consent;
 - Whether Defendants conduct was knowing and/or willful;
 - Whether Plaintiff and the Class members were damaged thereby, and the extent of damages for such violation; and
 - Whether Defendants and their agents should be enjoined from engaging in such conduct in the future.
- As a person that received at least one telephonic communication from 34. Defendants' ATDS without Plaintiff's prior express written consent, Plaintiff is asserting claims

that are typical of the Class. Plaintiff will fairly and adequately represent and protect the interests of the Class as the Plaintiff has no interests antagonistic to any member off the Class.

- 35. Plaintiff and the members of the Class have all suffered irreparable harm as a result of the Defendants' unlawful and wrongful conduct. Absent a class action, the Class will continue to face the potential for irreparable harm. In addition, these violations of law will be allowed to proceed without remedy and Defendants will likely continue such illegal conduct. Because of the size of the individual Class member's claims, few, if any, Class members could afford to seek legal redress for the wrongs complained of herein.
- 36. Plaintiff has retained counsel experienced in handling class action claims and claims involving violations of the Telephone Consumer Protection Act.
- 37. A class action is a superior method for the fair and efficient adjudication of this controversy. Class-wide damages are essential to induce Defendants to comply with federal and California law. The interest of Class members in individually controlling the prosecution of separate claims against Defendants is small because the maximum statutory damages in an individual action for violation of privacy are minimal. Management of these claims is likely to present significantly fewer difficulties than those presented in many class claims.
- 38. Defendants have acted on grounds generally applicable to the Class, thereby making appropriate final injunctive relief and corresponding declaratory relief with respect to the Class as a whole.

COUNT I

NEGLIGENT VIOLATIONS OF THE

TELEPHONE CONSUMER PROTECTION ACT (TCPA)

47 U.S.C. 227

- 39. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 40. The foregoing acts and omissions of Defendants constitute numerous and multiple negligent violations of the TCPA, including but not limited to each and every one of the abovecited provisions of 47 U.S.C. § 227 et seq.
- 41. As a result of Defendants negligent violations of 47 U.S.C. § 227 et seq., Plaintiff and The Class are entitled to an award of \$500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B).
- 42. Plaintiff and the Class are also entitled to and seek injunctive relief prohibiting such conduct in the future.

COUNT II

KNOWING AND/OR WILLFUL VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT (TCPA)

47 U.S.C. 227

- 43. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 44. The foregoing acts and omissions of Defendants constitute numerous and multiple knowing and/or willful violations of the TCPA, including but not limited to each and every one of the above-cited provisions of 47 U.S.C. § 227 et seq.
- 45. As a result of Defendants knowing and/or willful violations of 47 U.S.C. § 227 et seq., Plaintiff and The Class are entitled to an award of \$1,500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).
- 46. Plaintiff and the Class are also entitled to and seek injunctive relief prohibiting such conduct in the future.

COMPLAINT - 12

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PRAYER FOR RELIEF

WHEREFORE, Plaintiff and The Class Members pray for judgment as follows:

- Certifying the Class as requested herein;
- Providing such further relief as may be deemed just and proper.
- For an injunction prohibiting Defendants from violating the TCPA in the future.

In addition, Plaintiff and The Class Members pray for further judgment as follows:

COUNT I FOR NEGLIGENT VIOLATIONS OF

THE (TCPA), 47 U.S.C. 227 ET. SEQ.

- As a result of Defendants negligent violations of 47 U.S.C. § 227(b)(1), Plaintiff seeks for himself and each Class member \$500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B).
- Pursuant to 47 U.S.C. § 227(b)(3)(A), injunctive relief prohibiting such conduct in the future.
- Any other relief the Court may deem just and proper.

COUNT II FOR KNOWING/WILLFUL VIOLATION OF

THE (TCPA), 47 U.S.C. 227 ET. SEQ.

- As a result of Defendants knowing and/or willful violations of 47 U.S.C. § 227(b)(1),
 Plaintiff seeks for himself and each Class member \$1,500.00 in statutory damages, for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B).
- Pursuant to 47 U.S.C. § 227(b)(3)(A), injunctive relief prohibiting such conduct in the future.
- Any other relief the Court may deem just and proper.

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	TDIAL DV HIDV								
1	TRIAL BY JURY								
2	47. Pursuant to the seventh amendment to the Constitution of the United States of								
3	America, Plaintiff is entitled to, and demands, a trial by jury.								
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5	Respectfully submitted,								
6	Madar Law Corporation								
7	Dated this 27th day of September, 2018								
8	/S/ Alex S. Madar Alex S. Madar, Esq.								
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	COMPLAINT - 14								

CERTIFICATION OF WORD COUNT

I, Alex Madar, hereby certify that, according to the computer program used to prepare this document, Complaint, contains 3963 words.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on this 27th day of September, 2018, in San Diego, California.

/s/ Alex S. Madar Alex S. Madar

$_{ m JS~44~(Rev.~06)}$ Case 3:18-cv-02256-BEN-BLM-1 Pocument LA Single-09/27/18 Page ID.16 Page 1 of 1

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM)

	ocket sheet. (SEE INSTRUCTIONS ON NEXT PAG						
I. (a) PLAINTIFFS	*		DEFENDANTS .				
(c) Attorneys (Firm Name, Alex S. Madar, Es	Address, and Telephone Number)		County of Residence of First Listed Defendant Santa Clara (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known) 18 CV2256 BEN BLM				
II. BASIS OF JURISDI	CTION (Place an "X" in One Box Only)	III. CI	TIZENSHIP OF PI	RINCIPAL PARTIES	(Place an "X" in One Box for Plainti		
□ 1 U.S. Government Plaintiff	Ճ 3 Federal Question (U.S. Government Not a Party)		(For Diversity Cases Only) PT en of This State				
2 U.S. Government Defendant	Diversity A Diversity Aladicate Citizenship of Parties in Item III)		en of Another State	2			
	a .		en or Subject of a reign Country	3 🗇 3 Foreign Nation	□ 6 □ 6		
IV. NATURE OF SUIT					of Suit Code Descriptions.		
 □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property 	PERSONAL INJURY 310 Airplane 315 Aipplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities- Employment 446 Amer. w/Disabilities- Cityle Ade Amer. w/Disabilities- Cityle Amer. w/Disabilities- Cityle Ade Amer. w/Disability City	IURY 62 y - lity 69 all y y itty onal et PERTY 71 ing age 72 age 74 itty 75 COther 46 Other 46	CASE CONTROLLEY CONTRO	## BANKRUPTCY ## 422 Appeal 28 USC 158 ## 423 Withdrawal 28 USC 157 ## PROPERTY RIGHTS ## 830 Patent ## 835 Patent - Abbreviated New Drug Application ## 840 Trademark ## SOCIAL SECURITY ## 861 HIA (1395ff) ## 863 DIWC/DIWW (405(g)) ## 864 SSID Title XVI ## 865 RSI (405(g)) ## FEDERAL TAX SUITS ## 870 Taxes (U.S. Plaintiff or Defendant) ## 871 IRS—Third Party 26 USC 7609	OTHER STATUTES □ 375 False Claims Act □ 376 Qui Tam (31 USC		
	Cite the U.S. Civil Statute under which you	ou are filing (pened Another (specify) Do not cite jurisdictional state	District Litigation Transfer utes unless diversity):	Litigation - Direct File		
VIII. RELATED CASE		· · · · · · · · · · · · · · · · · · ·		John Dimento	A		
IF ANY	JUDGE			DOCKET NUMBER			
DATE 9/27/2018							
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ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>TCPA Suit Filed Against GetInsured.com Over Alleged Telemarketing Calls</u>