

Midwest Spine and Brain Institute
c/o Cyberscout



Dear [REDACTED]

The privacy and security of the personal information we maintain is of the utmost importance to Midwest Spine and Brain Institute ("MSBI"). We are writing with important information regarding a data security incident. As such, we want to provide you with information about the incident, let you know the services we are making available to you, and let you know that we continue to take significant measures to protect your information.

What Happened?

As a result of a cybersecurity incident, MSBI learned that an unauthorized actor gained access to the network environment of one of MSBI's third-party vendors.

What We Are Doing.

Upon learning of this issue, we immediately consulted with the vendor to ensure they contained the threat and secured their environment. We commenced a prompt and thorough investigation into the incident and worked very closely with external cybersecurity professionals experienced in handling these types of situations to help determine whether any personal or sensitive data had been compromised as a result of this incident. After an extensive forensic investigation and complex manual document review, we discovered on June 18, 2026, that the impacted systems, which were accessed on or about November 21, 2024, contained some of your personal information and/or protected health information as described in more detail below.

What Information Was Involved?

The information involved includes your full name and the following: [REDACTED]

What You Can Do.

We have no knowledge that your information has been or will be misused as a direct result of this incident. Out of an abundance of caution and to protect you from potential misuse of your information, we are offering complimentary access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge for 12 months.

This letter also provides other precautionary measures you can take to protect your personal information, including placing a fraud alert and/or security freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis. We have also included details on protecting your medical information.

For More Information.

We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

If you have any further questions regarding this incident, please call our toll-free response line at [REDACTED]. The response line is available Monday through Friday, 8:00 am to 8:00 pm EST, excluding major U.S. holidays.

Sincerely,

Midwest Spine and Brain Institute
1950 Curve Crest Blvd W, Suite 100
Stillwater, MN 55082