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Attorneys for Plaintiff Our File No.: 115777

UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY NEWARK DIVISION

Anthony Mezzo, individually and on behalf of all others similarly situated,

vs.

Plaintiff,

Americollect, Inc.,

Defendant.

Docket No:

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

Anthony Mezzo, individually and on behalf of all others similarly situated (hereinafter referred to as "*Plaintiff*"), by and through the undersigned counsel, complains, states and alleges against Americollect, Inc. (hereinafter referred to as "*Defendant*"), as follows:

INTRODUCTION

1. This action seeks to recover for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, *et seq.* ("FDCPA").

JURISDICTION AND VENUE

- 2. This Court has federal subject matter jurisdiction pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692k(d).
- 3. Venue is proper under 28 U.S.C. § 1391(b) because a substantial part of the events or omissions giving rise to the claim occurred in this Judicial District.
- 4. At all relevant times, Defendant conducted business within the State of New Jersey.

PARTIES

- 5. Plaintiff Anthony Mezzo is an individual who is a citizen of the State of New Jersey residing in Somerset County, New Jersey.
 - 6. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3).
- 7. On information and belief, Defendant Americollect, Inc., is a Wisconsin Corporation with a principal place of business in Manitowoc County, Wisconsin.
- 8. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.
 - 9. Defendant is a "debt collector" as defined by 15 U.S.C. § 1692a(6).

ALLEGATIONS

- 10. Defendant alleges Plaintiff owes a debt ("the Debt").
- 11. The Debt was primarily for personal, family or household purposes and is therefore a "debt" as defined by 15 U.S.C. § 1692a(5).
- 12. Sometime after the incurrence of the Debt, Plaintiff fell behind on payments owed.
- 13. Thereafter, at an exact time known only to Defendant, the Debt was assigned or otherwise transferred to Defendant for collection.
- 14. In its efforts to collect the debt, Defendant contacted Plaintiff by letter ("the Letter") dated June 4, 2018. ("Exhibit 1.")
 - 15. The Letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 16. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 17. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on any non-enumerated practice.
- 18. The question of whether a collection letter is deceptive is determined from the perspective of the "least sophisticated consumer."
- 19. A collection letter is deceptive under 15 U.S.C. § 1692e if it can reasonably be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate.
 - 20. A collection letter is also deceptive under 15 U.S.C. § 1692e if it is reasonably

susceptible to an inaccurate reading by the least sophisticated consumer.

- 21. For purposes of 15 U.S.C. § 1692e, the failure to clearly and accurately identify the creditor to whom the debt is owed is unfair and deceptive to the least sophisticated consumer.
- 22. The identity of creditor to whom the debt is owed is a material piece of information to a consumer.
 - 23. Knowing the identity of creditor to whom the debt.
- 24. A debt collector has the obligation not just to convey the name of the creditor to whom the debt is owed, but also to convey such clearly.
- 25. A debt collector has the obligation not just to convey the name of the creditor to whom the debt is owed, but also to state such explicitly.
- 26. Even if a debt collector conveys the required information, the debt collector nonetheless violates the FDCPA if it conveys that information in a confusing or contradictory fashion so as to cloud the required message with uncertainty.
- 27. When determining whether the name of the creditor to whom the debt is owed has been conveyed clearly, an objective standard, measured by how the "least sophisticated consumer" would interpret the notice, is applied.
- 28. The Letter fails to identify by name and label any entity as "creditor," "original creditor," "current creditor," "account owner," or "creditor to whom the debt is owed."
 - 29. The Letter fails to indicate the account owner.
 - 30. The Letter fails to indicate Plaintiff's creditor.
 - 31. The Letter fails to indicate Plaintiff's current creditor.
 - 32. The Letter fails to indicate Plaintiff's original creditor.
 - 33. The Letter fails to indicate the creditor to whom the debt is owed.
 - 34. The Letter fails to indicate who referred the account to Defendant.
 - 35. The Letter fails to indicate who Defendant represents.
 - 36. The Letter fails to indicate who is Defendant's client.
- 37. Defendant failed to explicitly state the name of the creditor to whom the debt is owed.
- 38. Defendant failed to clearly state the name of the creditor to whom the debt is owed.
 - 39. The least sophisticated consumer would likely be confused as to the name of the

creditor to whom the debt is owed.

- 40. The least sophisticated consumer would likely be uncertain as to the name of the creditor to whom the debt is owed.
- 41. Because the Letter can reasonably be read by the least sophisticated consumer to have two or more meanings, one of which is inaccurate, as described, it is deceptive within the meaning of 15 U.S.C. § 1692e.
- 42. Because the Letter is reasonably susceptible to an inaccurate reading by the least sophisticated consumer, as described, it is deceptive within the meaning of 15 U.S.C. § 1692e.
 - 43. The least sophisticated consumer would likely be deceived by the Letter.
- 44. The least sophisticated consumer would likely be deceived in a material way by the Letter.
- 45. Defendant violated § 1692e by using a false, deceptive and misleading representation in its attempt to collect a debt.

CLASS ALLEGATIONS

- 46. Plaintiff brings this action individually and as a class action on behalf of all persons similarly situated in the State of New Jersey from whom Defendant attempted to collect a consumer debt using a collection letter that fails to identify by name and label any entity as "creditor," "original creditor," "current creditor," "account owner," or "creditor to whom the debt is owed," from one year before the date of this Complaint to the present.
- 47. This action seeks a finding that Defendant's conduct violates the FDCPA, and asks that the Court award damages as authorized by 15 U.S.C. § 1692k.
 - 48. Defendant regularly engages in debt collection.
- 49. The Class consists of more than 35 persons from whom Defendant attempted to collect delinquent consumer debts using a collection letter that fails to identify by name and label any entity as "creditor," "original creditor," "current creditor," "account owner," or "creditor to whom the debt is owed."
- 50. Plaintiff's claims are typical of the claims of the Class. Common questions of law or fact raised by this class action complaint affect all members of the Class and predominate over any individual issues. Common relief is therefore sought on behalf of all members of the Class. This class action is superior to other available methods for the fair and efficient adjudication of

this controversy.

- 51. The prosecution of separate actions by individual members of the Class would create a risk of inconsistent or varying adjudications with respect to the individual members of the Class, and a risk that any adjudications with respect to individual members of the Class would, as a practical matter, either be dispositive of the interests of other members of the Class not party to the adjudication, or substantially impair or impede their ability to protect their interests. Defendant has acted in a manner applicable to the Class as a whole such that declaratory relief is warranted.
- 52. Plaintiff will fairly and adequately protect and represent the interests of the Class. The management of the class action proposed is not extraordinarily difficult, and the factual and legal issues raised by this class action complaint will not require extended contact with the members of the Class, because Defendant's conduct was perpetrated on all members of the Class and will be established by common proof. Moreover, Plaintiff has retained counsel experienced in actions brought under consumer protection laws.

JURY DEMAND

53. Plaintiff hereby demands a trial of this action by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully requests judgment as follows:

- a. Certify this action as a class action; and
- b. Appoint Plaintiff as Class Representative of the Class, and Plaintiff's attorneys as Class Counsel; and
- c. Find that Defendant's actions violate the FDCPA; and
- d. Grant damages against Defendant pursuant to 15 U.S.C. § 1692k; and
- e. Grant Plaintiff's attorneys' fees pursuant to 15 U.S.C. § 1692k; and
- f. Grant Plaintiff's costs; together with
- g. Such other relief that the Court determines is just and proper.

DATED: August 2, 2018

BARSHAY SANDERS, PLLC

By: <u>/s/ Todd D. Muhlstock</u>
Todd D. Muhlstock, Esq.
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Attorneys for Plaintiff
Our File No.: 115777

Case 2:18-cv-12559 Document 1-1 Filed 08/08/18 Page 1 of 1 PageID: 7 YING BY CREDIT CARD, FILL OUT BELOW. CHECK NO FEES - IF P VISA WE ACCEPT: PO BOX 1690 PHONE MANITOWOC, WI 54221-1690 (8) PLEASE PRINT NAM NO STATEMENT DATE Phone 920-686-8891 | Toll Free 1-855-385-0585 LiveChat \$450.00 06/04/18 info@americollectpay.com Call us CST: Mon-Fri 7AM-11PM, Sat 8AM-5PM Hablamos Español Pay online at: www.americollectpay.com User ID: Password: SHOW AMOUNT PAID HERE ADDRESSEE PLEASE MAKE CHECKS PAYABLE AND SEND TO: 06/04/18 - 41HV լվուլուլիլիայինի արևանի արևարի արևարի հայարարության և գլիկերիկիկերի հրգիսթիկիի հանկիներինու AMERICOLLECT, INC Anthony Mezzo PO BOX 1566 101 Woodward Ln MANITOWOC, WI 54221-1566 Basking Ridge, NJ 07920-2728 Detach upper portion and return with payment Please check box if address or phone number has changed and indicate on back. YOUR BALANCE IS PAST DUE Please call us toll free at: 1-855-385-0585 We accept checks over the phone or pay by credit card! No processing fees for checks or credit cards. Previously you were sent a validation notice. Call our direct line 920-686-8891 or 1-855-385-0585 if you have any questions. PROVIDER/ACCOUNT # **BALANCE** PATIENT UNIV RAD AT ROBERT WOOD JOHNSON PRIN: MEZZO, ANTHONY \$75.00 PT DOB: 03/15/1967 3296 ACCT \$75.00 PROV: GRANT PRICE MD **DATE OF SERVICE: 11/18/2016** TOTAL: LOC: ROB WOOD JOHNSON SOMERSET MEZZO, ANTHONY PRIN: UNIV RAD AT ROBERT WOOD JOHNSON \$75.00 2098 PT DOB: 03/15/1967 ACCT \$75.00 PROV: ROBERT JAFFE MD **DATE OF SERVICE: 07/11/2016** TOTAL: LOC: ROB WOOD JOHNSON SOMERSET **UNIV RAD AT ROBERT WOOD JOHNSON** MEZZO, ANTHONY PRIN: \$75.00 2763 PT DOB: 03/15/1967 ACCT \$75.00 PROV: ALAN SAUNDERS MD DATE OF SERVICE: 06/07/2016 TOTAL: LOC: ROB WOOD JOHNSON SOMERSET This is a communication from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose. To report complaints about Americollect please email complaint@americollectpay.com or call 1-855-238-8524. ** NOTICE - SEE REVERSE SIDE FOR IMPORTANT INFORMATION ** AMERICOLLECT, INC. AMOUNT DUE \$450.00 1851 S ALVERNO RD

LiveChat

User ID:

COL / 41HV / 778052280279

info@americollectpay.com

Hablamos Español 877-563-5741

9595 / 0004780 / 0022

MANITOWOC, WI 54221-1566 | 1-855-385-0585

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UNITED STATES DISTRICT COURT

for the	ne
<u>DISTRICT</u> OF 1	NEW JERSEY
Anthony Mezzo, individually and on behalf of all others similarly situated Plaintiff(s) v. Americollect, Inc. Defendant(s)))) Civil Action No.)))
SUMMONS IN A	CIVIL ACTION
60 days if you are the United States, or a United States States described in Fed. R. Civ. P. 12 (a)(2) or (3) – y attached complaint or a motion under Rule 12 of the I motion must be served on the plaintiff or plaintiff's at BARSHAY SAN 100 GARDEN CITY I GARDEN CITY	rou must serve on the plaintiff an answer to the Federal Rules of Civil Procedure. The answer or torney, whose name and address are: NDERS PLLC PLAZA, SUITE 500
the complaint. You also must file your answer or mot	
	CLERK OF COURT
Anthony Mezzo, individually and on behalf of all others similarly situated Plaintiff(s) V. Americollect, Inc. Defendant(s) SUMMONS IN A To: (Defendant's name and address) Americollect, Inc. 1851 S. Alverno Road Manitowoc, Wisconsin 54221 A lawsuit has been filed against you. Within 21 days after service of this summons 60 days if you are the United States, or a United States States described in Fed. R. Civ. P. 12 (a)(2) or (3) – y attached complaint or a motion under Rule 12 of the I motion must be served on the plaintiff or plaintiff's at BARSHAY SAI 100 GARDEN CITY I GARDEN CITY I GARDEN CITY I I I I I I I I I I I I I I I I I I)))) Civil Action No.)) CIVIL ACTION C

Signature of Clerk or Deputy Clerk

Page 1 of 1 PageID: 9 Case 2:18-cv-12559 JS 44 (Rev. 07/16)

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the

purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM I. (a) PLAINTIFFS				DEFENDANTS				
ANTHONY MEZZO				AMERICOLLECT, INC.				
(b) County of Residence of First Listed Plaintiff SOMERSET (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.				
(c) Attorneys (Firm Name, Address, and Telephone Number) BARSHAY SANDERS, PLLC 100 Garden City Plaza, Ste 500, Garden City, NY 11530 (516) 203-7600				Attorneys (If Known)				
II. BASIS OF JURISDI	CTION (Place an "X" in C	One Box Only)		FIZENSHIP OF P Diversity Cases Only)	RINCIPAL PAR		" in One Box for Plaintiff Ine Box for Defendant)	
O 1 U.S. Government Plaintiff	• 3 Federal Question (U.S. Government)	Not a Party)		P		rated or Principal Place siness In This State	PIF DEF O 4 O 4	
O 2 U.S. Government Defendant	O 4 Diversity (Indicate Citizenshi)	4 Diversity (Indicate Citizenship of Parties in Item III)		en of Another State O 2 O 2 Incorporated <i>and</i> Principal Place O of Business In Another State				
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IV. NATURE OF SUIT CONTRACT		ly) DRTS	FO	RFEITURE/PENALTY	BANKRUPTC	Y OTH	IER STATUTES	
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write a brief statement of cause.)	18: (Enter U.S. Civil Statute u 15 USC §1692 – Fair Deb	_	numbe	er and judge for any associa separate attachment if nece	ated bankruptcy matter pro	reviously adjudicated by	a judge of this Court.	
VIII. REQUESTED IN COMPLAINT: • CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.			DE	EMAND \$		CHECK YES only if demanded in complaint: JURY DEMAND: • Yes ○ No		
IX. RELATED CASE IF ANY	(See Instructions)	JUDGE			DOCKET NUMB			
X. This Case (check one l	box) ☐ Is not a refiling of a	previously dismissed action	n 🗆	is a refiling of case numb	er previousl	ly dismissed by Judge		

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: New Jersey Consumer Alleges Americollect Failed to Properly Identify Creditor