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June 11, 2025

VIA ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
Tel: 207-626-8800

Re: McLean Mortgage Company - Notice of Data Event

To Whom It May Concern:

We represent McLean Mortgage Corporation (“McLean”), located at 11325 Ransom Hills Road, Suite 400, Fairfax, Virginia 22030, and are writing to notify your office of an incident that may affect the security of certain personal information relating to approximately seventeen Maine residents. This notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, McLean does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

1. Nature of the Data Event

On October 17, 2024, McLean identified suspicious activity within its digital systems. Upon learning of this activity, McLean immediately took steps to secure the network and engaged digital forensics specialists to investigate what happened and help determine whether any sensitive information may have been impacted. Based on that investigation, McLean learned that an unauthorized actor gained access to its network and may have downloaded certain files. Following this confirmation, McLean conducted a comprehensive review of the potentially affected data and determined that personal information belonging to certain individuals may have been accessed in connection with this incident. This review was completed on May 12, 2025. McLean then worked diligently to effectuate notification to potentially affected individuals.

The information that could have been subject to unauthorized access includes first and last name, as well as Social Security number, driver’s license number, and financial account number.

2. Notice to Maine Residents

On or about June 11, 2025, McLean provided written notice of this incident to approximately seventeen (17) Maine residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

3. Other Steps Taken and To Be Taken

Upon discovering the event, McLean moved quickly to investigate and respond to the incident, assess the security of its network, and identify potentially affected individuals. Further, McLean notified federal law enforcement regarding the event. McLean is providing access to credit monitoring services for twelve (12) months, through IDX, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, McLean is providing impacted individuals with guidance on how to better protect against identity theft and fraud. McLean is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. McLean is providing written notice of this incident to relevant state regulators, as necessary.

4. Contact Information

Should you have any questions regarding this notification or other aspects of the data security event, please contact us at (718) 614-8371.

Very truly yours,

A handwritten signature in dark ink, appearing to read "D. McMillan", followed by a horizontal line extending to the right.

David McMillan of
Constangy, Brooks, Smith & Prophete LLP