

MAG Mutual Insurance Company - Notice of Privacy Incident

MAG Mutual Insurance Company ("MAG Mutual") is posting notice of a recent event that may impact the security of information related to certain individuals. Although MAG Mutual presently has no evidence that any potentially impacted information has been used to commit identity theft or fraud, MAG Mutual is providing information about the incident, steps taken since discovering the incident, and resources available to potentially affected individuals to help protect their information from possible misuse, should they feel it is appropriate to do so.

What Happened? On or around April 28, 2026, MAG Mutual became aware of suspicious activity within its computer environment, which MAG Mutual promptly began working to investigate and remediate. MAG Mutual was then alerted to ongoing activity on May 3, 2026. MAG Mutual continued its investigation and response with the assistance of third-party specialists to confirm the full nature and scope of the activity. The investigation determined there was unauthorized access to the environment between April 28, 2026, and May 4, 2026, and that certain files and folders within the network may have been improperly accessed or taken without authorization during that time.

What Information Was Affected? Based on our investigation to date, the information potentially affected may include a combination of certain individuals' names, clinical, demographic, and financial information.

What MAG Mutual is Doing. MAG Mutual takes this incident and the security of information in their care very seriously. Upon becoming aware of this incident, MAG Mutual promptly commenced an investigation to confirm the nature and scope of this incident. As part of MAG Mutual's ongoing commitment to the privacy of information in its care, MAG Mutual is reviewing its policies, procedures and processes to reduce the likelihood of a similar future event. MAG Mutual will also notify applicable regulatory authorities, and

impacted individuals where necessary. This notice is being provided by MAG Mutual in accordance with substitute notice requirements of the Health Insurance Portability and Accountability Act ("HIPAA"), as amended by the Health Information Technology for Economic and Clinical Health ("HITECH") Act.

For More Information. If you believe you are potentially impacted by this incident or have additional questions, you may contact MAG Mutual at (888)-289-7022, 9 a.m. – 9 p.m., ET, Monday through Friday, or by mail at PO Box 52979, Atlanta, GA 30355.

What You Can Do. We encourage potentially affected individuals to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors over the next 12 to 24 months. We also recommend they review the Steps You Can Take To Protect Personal Information section of this notice.