

Notice of Data Event
July 24, 2026

On or about February 18, 2026, Lifespark Management Services, Inc. (“Lifespark”) discovered suspicious activity within their email environment. Upon discovery, we took action to address and investigate the event, which included engaging third-party computer forensic specialists to assist with determining the nature and scope of the event. A thorough investigation determined that certain information was subject to unauthorized access for a limited period of time. We then began a comprehensive and time-consuming review of the potentially impacted data to determine the type(s) of information contained within the data and to whom that information related. The type(s) of information potentially impacted varies by individual but may include name and one or more of the following: date of birth, medical information (including treatment information, diagnosis information, disability information, medical record number, provider information, prescription information), health insurance information, driver license/state ID, financial account information, payment card information, Social Security number, and/or passport number.

We are providing additional information about steps you can take to help protect yourself against fraud and identity theft, should you feel it appropriate to do so. If you have any questions, please reach out to our dedicated call center who can be reached at 1-866-898-3999.

In general, we encourage individuals to remain vigilant in regularly reviewing and monitoring all account statements, explanation of benefits statements, and credit history to guard against any unauthorized transactions or activity. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended fraud alert on a credit file at no cost. If individuals are a victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a credit freeze on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion
1-800-680-7289
www.transunion.com

Experian
1-888-397-3742
www.experian.com

Equifax
1-888-298-0045
www.equifax.com

You can further educate yourself regarding identity theft, fraud alerts, credit freezes and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC.