

NOTICE OF DATA INCIDENT

What Happened?

On June 22, 2026, Life Bridges identified unauthorized activity within its systems. We immediately began an investigation and took steps to contain the situation, including taking our systems offline, changing passwords, notifying local and federal law enforcement, and engaging cybersecurity and privacy professionals to assist.

The investigation found evidence that an unauthorized actor accessed Life Bridges's systems from June 17, 2026 through June 22, 2026 and copied certain data. We have worked continuously since identifying this Incident to investigate the nature of the Information impacted, in order to notify individuals as soon as possible. While our investigation has found no evidence that the unauthorized actor has misused any Information for identity theft or fraud in connection with this Incident, we are providing this notice to all individuals who may be potentially affected by this situation.

What Information Was Involved?

Based on the findings of the investigation, the following types of Information may have been impacted: name and demographic information such as address, date of birth, driver license number, social security number, clinical information such as diagnosis and medical condition, lab results, and treatment information including date(s) of service, and financial information such as insurance claims information, financial account information, and/or debit card information, and other identifiers including medical record number, Medicare number, Medicaid number or managed care organization number. Note that not every type of data listed was present for each individual, so this list may include many more types of data than pertain to you.

What We Are Doing.

We take this Incident and the security of your Information in our care seriously. Upon identifying this Incident, we promptly began an investigation, isolated potentially impacted systems, disabled relevant user accounts, initiated a global password reset, notified federal law enforcement, and engaged data security and privacy professionals to assist with our investigation and response.

What Can Impacted Individuals Do?

The investigation is ongoing and the full list of individuals who were affected is not yet known. However, out of an abundance of caution, we encourage individuals to remain attentive against potential identity theft and fraud, regularly monitor free credit reports, review account statements, and report any suspicious activity to financial institutions. Under U.S. law, individuals are entitled to one (1) free credit report annually from each of the three (3) major credit reporting bureaus. Presented below are steps that individuals can take to protect their personal information, including health and medical information.