

**Life Bridges, Inc.**

Secure Processing Center  
P.O. Box 62  
Farmingdale, NY 11735

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

\*\*\*Postal IMB Barcode

August 20, 2026

<<Variable Data 1>>

Dear <<Full Name>>,

We are writing to inform you that Life Bridges, Inc. (“Life Bridges” or “we”) experienced a data incident (the “Incident”) that potentially involved your personal information (“Information”). Life Bridges most likely has your Information because you or your family member worked or received services at Life Bridges. This letter provides you with information about this Incident, our response, steps you can take, and if necessary, information on where to direct your questions. Additionally, although we are unaware of any identity theft or fraud in relation to the Incident, as a precaution we have also provided steps you can take to protect your Information, which include an offer for <<CM Duration>> months of credit monitoring at no cost to you.

**What Happened?**

On June 22, 2026, Life Bridges identified unauthorized activity within its systems. We immediately began an investigation and took steps to contain the situation, including taking our systems offline, changing passwords, notifying local and federal law enforcement, and engaging cybersecurity and privacy professionals to assist.

The investigation found evidence that an unauthorized actor accessed Life Bridges’s systems from June 17, 2026 through June 22, 2026 and copied certain data. We have worked continuously since identifying this Incident to investigate the nature of the Information impacted, in order to notify individuals as soon as possible. While our investigation has found no evidence that the unauthorized actor has misused any Information for identity theft or fraud in connection with this Incident, we are providing this notice to all individuals who may be potentially affected by this situation.

**What Information Was Involved?**

Based on the findings of the investigation, the following types of Information may have been impacted: name and demographic information such as address, date of birth, driver license number, Social Security number, clinical information such as diagnosis and medical condition, lab results, and treatment information including date(s) of service, and financial information such as insurance claims information, financial account information, and/or debit card information, and other identifiers including medical record number, Medicare number, Medicaid number or managed care organization number. Note that not every type of data listed was present for each individual, so this list may include many more types of data than pertain to you.

**What We Are Doing.**

We take this Incident and the security of your Information in our care seriously. Upon identifying this Incident, we promptly began an investigation, isolated potentially impacted systems, disabled relevant user accounts, initiated a global password reset, notified federal law enforcement, and engaged data security and privacy professionals to assist with our investigation and response.

To assist you in protecting your Information, we are offering <<CM Duration>> months of complimentary credit monitoring and identity theft protection services through Experian.

## What Can You Do?

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for <<CM Duration>> months. While identity restoration assistance is immediately available to you, we also encourage you to activate the complimentary <<CM Duration>>-month membership to Experian IdentityWorks and its fraud detection tools. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- You must enroll by <<Enrollment Deadline>> (Your code will not work after this date).
- Visit the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your activation code:<<Activation Code>>

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this Incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (877) 288-8057 by <<Enrollment Deadline>>. Be prepared to provide engagement number <<Engagement Number>> as proof of eligibility for the Identity Restoration services by Experian

Out of an abundance of caution, Life Bridges encourages individuals to remain vigilant, regularly monitor free credit reports, review account statements and explanation of benefits forms, report any suspicious activity to financial institutions, and monitor free credit reports for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one (1) free credit report annually from each of the three (3) major credit reporting bureaus. Please also review the "Additional Resources" section included with this letter, which outlines other resources you can utilize to protect your Information.

## For More Information.

If you have additional questions, you may call our toll-free assistance line at 888-650-4993 Monday through Friday from 9:00 am to 9:00 pm Eastern Time (excluding U.S. holidays).

Sincerely,



Diana Jackson, MSW, LCSW  
Chief Executive Officer

Encl.