### UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

JODIANN LEWIS, on behalf of herself and all others similarly situated,

Plaintiffs,

-against-

SOUTHWEST CREDIT SYSTEMS, L.P.

Defendant.

### **CIVIL ACTION**

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff JODIANN LEWIS (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through her attorneys, Joseph H. Mizrahi Law, P.C., against Defendant SOUTHWEST CREDIT SYSTEMS, L.P. (hereinafter "Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

### INTRODUCTION/PRELIMINARY STATEMENT

- 1. Congress enacted the FDCPA in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to material instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws . . . [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).
- 2. Congress explained that the purpose of the Act was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using

abusive debt collection practices are not competitively disadvantaged." *Id.* § 1692(e). After determining that the existing consumer protection laws were inadequate, *id.* § 1692(b), Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.* § 1692k.

### JURISDICTION AND VENUE

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
- 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

### **NATURE OF THE ACTION**

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's illegal practices, in connection with the collection of a debt allegedly owed by Plaintiff in violation of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA").
- 6. Defendant's actions violated § 1692 *et seq*. of Title 15 of the United States Code, commonly referred to as the "FDCPA," which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
- 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

### **PARTIES**

- 8. Plaintiff is a natural person and a resident of the State of New York, and is a "Consumer" as defined by 15 U.S.C. §1692(a)(3).
- 9. Defendant is a collection agency with an office maintained in Carrollton, Texas.
- 10. Defendant is a company that uses the mail, telephone, and facsimile and regularly engages in business the principal purpose of which is to attempt to collect debts alleged to be due another.

11. Defendant is a "debt collector," as defined by the FDCPA under 15 U.S.C. § 1692a (6).

### **CLASS ALLEGATIONS**

- 12. Plaintiff brings claims, pursuant to the Federal Rules of Civil Procedure (hereinafter "FRCP")
  Rule 23, individually and on behalf of the following nationwide consumer class (the "Class"):
  - The class consists of all persons whom Defendants' records reflect resided in the State of New York and who were sent a collection letter in substantially the same form letter as the letter sent to the Plaintiff on or about March 11, 2017; and (a) the collection letter was sent to a consumer seeking payment of a personal debt purportedly owed to T-Mobile; and (b) the collection letter was not returned by the postal service as undelivered; (c) and Plaintiff asserts that the letter contained violations of 15 U.S.C. §§ 1692e and 1692f, for sending a collection letter which, among other things, attempts to collect an amount in excess of what is permitted by applicable law.
  - The Class period begins one year to the filing of this Action.
- 13. The Class satisfies all the requirements of Rule 23 of the FRCP for maintaining a class action:
  - Upon information and belief, the Class is so numerous that joinder of all members is impracticable because there are hundreds and/or thousands of persons who have received debt collection letters and/or notices from Defendant that violate specific provisions of the FDCPA. Plaintiff is complaining of a standard form letter and/or notice that was sent to hundreds of persons (*See* Exhibit A, except that the undersigned attorney has, in accordance with Fed. R. Civ. P. 5.2 partially redacted the financial account numbers in an effort to protect Plaintiff's privacy);

- There are questions of law and fact which are common to the Class and which
  predominate over questions affecting any individual Class member. These common
  questions of law and fact include, without limitation:
  - a. Whether Defendant violated various provisions of the FDCPA;
  - b. Whether Plaintiff and the Class have been injured by Defendant's conduct;
  - c. Whether Plaintiff and the Class have sustained damages and are entitled to restitution as a result of Defendant's wrongdoing and if so, what is the proper measure and appropriate statutory formula to be applied in determining such damages and restitution; and
  - d. Whether Plaintiff and the Class are entitled to declaratory and/or injunctive relief.
  - Plaintiff's claims are typical of the Class, which all arise from the same operative facts and are based on the same legal theories.
  - Plaintiff has no interest adverse or antagonistic to the interest of the other members of the Class.
  - Plaintiff will fairly and adequately protect the interest of the Class and has retained experienced and competent attorneys to represent the Class.
  - A Class Action is superior to other methods for the fair and efficient adjudication of the claims herein asserted. Plaintiff anticipates that no unusual difficulties are likely to be encountered in the management of this class action.
  - A Class Action will permit large numbers of similarly situated persons to prosecute their common claims in a single forum simultaneously and without the duplication

of effort and expense that numerous individual actions would engender. Class treatment will also permit the adjudication of relatively small claims by many Class members who could not otherwise afford to seek legal redress for the wrongs complained of herein. Absent a Class Action, class members will continue to suffer losses of statutory protected rights as well as monetary damages. If Defendant's conduct is allowed proceed to without remedy they will continue to reap and retain the proceeds of their ill-gotten gains.

Defendant has acted on grounds generally applicable to the entire Class, thereby making appropriate final injunctive relief or corresponding declaratory relief with respect to the Class as a whole.

### **ALLEGATIONS PARTICULAR TO JODIANN LEWIS**

- 14. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "13" herein with the same force and effect as if the same were set forth at length herein.
- 15. Some time prior to March 11, 2017, an obligation was allegedly incurred by Plaintiff to T-Mobile.
- 16. The aforesaid obligation arose out of a transaction in which money, property, insurance or services, which are the subject of the transaction, are primarily for personal, family or household purposes.
- 17. The alleged T-Mobile obligation is a "debt" as defined by 15 U.S.C.§ 1692a(5).
- 18. T-Mobile is a "creditor" as defined by 15 U.S.C.§ 1692a(4).
- 19. Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3) of the FDCPA.
- 20. Defendant is a "debt collector" as defined by 15 U.S.C. § 1692a(6) of the FDCPA.
- 21. At a time known only to Defendant, T-Mobile, directly or through an intermediary, contracted Defendant to collect T-Mobile's debt.

- 22. In its effort to collect on the T-Mobile obligation, Defendant contacted Plaintiff by written correspondence on March 11, 2017. *See* Exhibit A.
- 23. The Letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. §1692a(6).
- 24. The Letter is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 25. 15 U.S.C. § 1692f prohibits the collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law.
- 26. Congress adopted the provisions of section 1692f with the stated intent to prohibit debt collectors from attempting collection of any amount unless such amount is expressly authorized by the agreement creating the debt or permitted by law.
- 27. Defendant's attempt at collecting more than what it initially stated was owed is exactly the type of harm Congress contemplated when enacting Section 1692f.
- 28. As such, Defendant's violations of the FDCPA created the risk of real harm that Plaintiff would overpay and thereby incur a significant monetary deficit due to Defendant's actions, when in reality; the amount allegedly owed on the debt would preclude such action.
- 29. Defendant's actions as described herein are part of a pattern and practice used to collect debts.
- 30. As set forth in the following Counts Defendant violated the FDCPA.

# First Count Violation of 15 U.S.C. §§ 1692e, 1692f et seq The Charging of Unlawful Fees

- 31. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "30" herein with the same force and effect as if the same were set forth at length herein.
- 32. Collection letters such as those sent by defendant are to be evaluated by the objective standard of the hypothetical "least sophisticated consumer."

### 33. Section 1692e(10) states that:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt.... the following conduct is a violation of this section:

(10) the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.

### 34. Section 1692f(1) states that:

A debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

- (1) The collection of any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law.
- 35. That Defendant attempts to recover a Collection Fee in the amount of \$19.00 is improper.
- 36. That said Collection Fee is a fee charged and collected by Defendant.
- 37. That same is not expressly authorized by any agreement that Plaintiff has with the original creditor.
- 38. That the Collection Fee is not permitted by any applicable law.
- 39. That, as and for an alternative, Defendant retains all or a portion of the Collection Fee.
- 40. That Defendant's retention of all or a portion of the Collection Fee is not expressly authorized by any agreement that plaintiff has with the original creditor.
- 41. That Defendant's statement in its collection letter regarding the Collection Fee is an attempt to collect an amount which is not permitted by the FDCPA, § 1692f (1).
- 42. That Defendant's statement in its collection letter regarding the Collection Fee constitutes an unfair and unconscionable means used by Defendant in its attempt to collect a debt, in violation of the FDCPA, including but not limited to § 1692f (1).
- 43. That further, Defendant's statement in its collection letter regarding the Collection Fee also falsely represents the compensation which may be lawfully received by Defendant for the

- collection of the debt, in violation of the FDCPA, including but not limited to Section 1692e and 1692e(2)(B).
- 44. That Defendant's statement in its collection letter regarding the Collection Fee constitutes a false, deceptive, and misleading representation or means used by Defendant in connection with the collection of a debt, in violation of the FDCPA Sections 1692e and 1692e(10).
- 45. That further, Defendant's statement in its collection letter regarding the Collection Fee is a threat to take an action that cannot be legally taken, viz., to add a fee that is not authorized by any law or by the agreement between Plaintiff and the original creditor which created the alleged debt, and is therefore a violation of the FDCPA, Section 1692e (5).
- 46. Defendant used false representation and deceptive means to attempt to collect \$70.99 in Collection Fees without evidencing the basis for the added fee in violation of 15 U.S.C. §§ 1692e, 1692e (2), 1692e (5), 1692e (10), and 1692f (1).
- 47. Plaintiff seeks to end these violations of the FDCPA. Plaintiff and putative class members are entitled to preliminary and permanent injunctive relief, including, declaratory relief, and damages.
- 48. By reason thereof, Defendant is liable to Plaintiff for judgment that Defendant's conduct violated Section 1692f *et seq*. of the FDCPA, actual damages, statutory damages, costs and attorneys' fees.

# Second Count Violation of 15 U.S.C. §§ 1692e(5), et seq. False or Misleading Representations as to the Rights of the Consumer

- 49. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "48" herein with the same force and effect as if the same were set forth at length herein.
- 50. 15 U.S.C. § 1692e(5) prohibits debt collectors from making a "threat to take any action that cannot legally be taken or that is not intended to be taken."

- 51. Said letter states in pertinent part: "our client [is] willing to resolve your account in full for 60%..However the full discounted amount should be received...within 45 days of receiving this letter."
- 52. Congress adopted the provisions of section 1692e(5) with the stated intent to prohibit debt collectors from making a "threat to take any action that cannot legally be taken or that is not intended to be taken."
- 53. Defendant's statement is effectively a threat to take action that Defendant does not intend to take, precisely because Defendant is authorized, and upon information and belief, will accept the proffered settlement at any time.
- 54. Defendant's violations of the FDCPA created the risk of real harm that the Plaintiff would perceive Defendant's statement as a threat to take further action on the account when in reality Defendant's offer is not a "take it or leave it" offer is it implies by its communication.
- 55. Defendant's actions as described herein are part of a pattern and practice used to collect debts.
- 56. Said offer falsely states or implies that the respective settlement offer is valid only if first payment is "within 45 days of receiving this letter."
- 57. Statements that a settlement offer is a "limited time offer," or that the offer expires on a specific date, or that payments must be received by that date, are false and misleading because the same offer is, upon information and belief, available at any time.
- 58. Such false statements are materially false statements, as they impart in the unsophisticated consumer, a false belief that he or she must hurry to take advantage of a limited time opportunity, when in reality, there is no such time limit.
- 59. The Seventh Circuit has established "safe harbor" language regarding settlement offers in collection letters: As in previous cases in which we have created safe-harbor language for use in

cases under the Fair Debt Collection Practices Act, we think the present concern can be adequately addressed yet the unsophisticated consumer still be protected against receiving a false impression of his options by the debt collector's including with the offer the following language: "We are not obligated to renew this offer." The word "obligated" is strong and even the unsophisticated consumer will realize that there is a renewal possibility but that it is not assured. *Evory v. RJM Acquisitions Funding L.L.C.*, 505 F.3d 769, 775-76 (7th Cir. 2007).

- 60. Defendant did not use the safe harbor language in its communication to Plaintiff.
- 61. Upon information and belief, the deadline in <u>Exhibit A</u> to respond to the settlement offer is a sham. There is no actual deadline. The sole purpose of the purported deadline is to impart in the consumer a false sense of urgency.
- 62. The statement in Defendant's March 11, 2017 Letter is false and misleading, in violation of 15 U.S.C. §§ 1692e, 1692e(2), and 1692e(10).
- 63. Defendant could have taken the steps necessary to bring its actions within compliance of the FDCPA, but neglected to do so and failed to adequately review its actions to ensure conformance to the law.

# Third Count Violation of 15 U.S.C. §§ 1692e(5), et seq. False or Misleading Representations as to the Rights of the Consumer

- 64. Plaintiff repeats, reiterates and incorporates the allegations contained in paragraphs numbered "1" through "63" herein with the same force and effect as if the same were set forth at length herein.
- 65. 15 U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representation or means in connection with the collection of any debt.
- 66. While § 1692e specifically prohibits certain practices, the list is non-exhaustive, and does not preclude a claim of falsity or deception based on any non-enumerated practice.

- 67. Collection letters are deceptive if they can be reasonably read to have two or more different meanings, one of which is inaccurate.
- 68. Defendants March 11, 2017 communication purports to offer Plaintiff a one-time opportunity to resolve her account if payment is received "within 45 days of receiving this letter."
- 69. This is an equivocal statement intended to confuse the least sophisticated consumer because there is no way for Defendant to verify whether Plaintiff called within the 45 days.
- 70. This leaves the settlement offer acceptable or not at the whim of the Defendant, when in fact the least sophisticated consumer would believe they were in the allotted time period.
- 71. Because Defendant failed to employ the "we are not obligated to renew this offer" safe harbor language, the least sophisticated consumer interested in accepting the offer would be left in the dark as to when the offer would *actually* expire.
- 72. Furthermore, Plaintiff and the least sophisticated consumer would be confused as to whether or not the offer is *actually* acceptable "within 45 days of receiving this letter."
- 73. "within 45 days of receiving this letter" is an ambiguous time period, one that is not readily verifiable, and therefore confusing and misleading to Plaintiff under Section 1692e, *et seq*.

### PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against Defendant as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative, and Joseph H. Mizrahi, Esq., as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff and the Class actual damages;
- (d) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;

- (e) Awarding pre-judgment interest and post-judgment interest; and
- (f) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

Respectfully submitted,

By: /s/ Joseph H. Mizrahi Joseph H. Mizrahi, Esq. Joseph H. Mizrahi Law, P.C. 300 Cadman Plaza West, 12 Floor Brooklyn, New York 11201 Phone: (917) 299-6612 Attorney for Plaintiff

### **DEMAND FOR TRIAL BY JURY**

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Joseph H. Mizrahi
Joseph H. Mizrahi, Esq.

Dated: Brooklyn, New York September 28, 2017 JS 44 (Rev. 06/17)

### Case 1:17-cv-05700 Document 2-1 VEI ad 09/28/17 Page 1 of 2 PageID #: 13

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil do	ocket sheet. (SEE INSTRUC	TIONS ON NEXT FAGE C	n mis re						
I. (a) PLAINTIFFS				DEFENDANTS	8				
JODIANN LEWIS, on behalf of herself and all others similarly situation			ated	SOUTHWEST CREDIT SYSTEMS, L.P.					
(b) County of Residence of First Listed Plaintiff				County of Residence	e of First List	ed Defendant			
•	XCEPT IN U.S. PLAINTIFF CA	ISES)				PLAINTIFF CASES O			
				NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)		Attorneys (If Known)	)				
JOSEPH H. MIZRAHI LA NY 11201, (917) 299-661		Plz W, 12 Fl, Broo	oklyn,						
II. BASIS OF JURISDI	CTION (Place an "X" in C	ne Box Only)		ITIZENSHIP OF P (For Diversity Cases Only)	PRINCIPA	AL PARTIES	(Place an "X" in and One Box fo	-	-
☐ 1 U.S. Government Plaintiff	<b>★</b> 3 Federal Question (U.S. Government )	Not a Party)		P	TF DEF	Incorporated or Pri	incipal Place	PTF  4	DEF
☐ 2 U.S. Government Defendant	☐ 4 Diversity  (Indicate Citizensh	ip of Parties in Item III)	Citiz	en of Another State	<b>J</b> 2	Incorporated and F	Principal Place	□ 5	<b>□</b> 5
	, -	,		ten or Subject of a preign Country	3 3	Foreign Nation		□ 6	□ 6
IV. NATURE OF SUIT	(Place an "X" in One Box Or	aly)			Click	here for: Nature o	of Suit Code De	scription	<u>1S</u> .
CONTRACT		RTS		ORFEITURE/PENALTY		NKRUPTCY		STATUT	ES
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY  ☐ 310 Airplane	PERSONAL INJUR  ☐ 365 Personal Injury -	-	25 Drug Related Seizure of Property 21 USC 881	☐ 422 App	eal 28 USC 158 drawal	☐ 375 False Clau ☐ 376 Qui Tam		;
☐ 130 Miller Act	☐ 315 Airplane Product Liability	Product Liability  367 Health Care/	□ 69	90 Other	28 U	JSC 157	3729(a)	)	
☐ 140 Negotiable Instrument☐ 150 Recovery of Overpayment☐	☐ 320 Assault, Libel &	Pharmaceutical				RTY RIGHTS	☐ 400 State Re☐ 410 Antitrus	t	
& Enforcement of Judgment  151 Medicare Act	Slander  ☐ 330 Federal Employers'	Personal Injury Product Liability			☐ 820 Copy ☐ 830 Pate		<ul> <li>□ 430 Banks an</li> <li>□ 450 Comment</li> </ul>		g
☐ 152 Recovery of Defaulted	Liability	☐ 368 Asbestos Persona	1		□ 835 Pate	nt - Abbreviated	☐ 460 Deportate	tion	
Student Loans (Excludes Veterans)	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability			New ☐ 840 Trad	Drug Application emark	☐ 470 Racketee Corrupt	er Influenc Organizati	
☐ 153 Recovery of Overpayment of Veteran's Benefits	Liability  ☐ 350 Motor Vehicle	PERSONAL PROPEI  ☐ 370 Other Fraud		LABOR 10 Fair Labor Standards	SOCIAI	(1395ff)	■ 480 Consum ■ 490 Cable/Sa		
☐ 160 Stockholders' Suits	☐ 355 Motor Vehicle	☐ 371 Truth in Lending	j	Act	☐ 862 Blac	k Lung (923)	☐ 850 Securitie	es/Commo	odities/
☐ 190 Other Contract☐ 195 Contract Product Liability☐	Product Liability  360 Other Personal	☐ 380 Other Personal Property Damage		20 Labor/Management Relations	☐ 863 DIW	C/DIWW (405(g)) Title XVI	Exchange   890 Other St		ctions
☐ 196 Franchise	Injury ☐ 362 Personal Injury -	☐ 385 Property Damage	□ 74	40 Railway Labor Act 51 Family and Medical	☐ 865 RSI	(405(g))	☐ 891 Agricult ☐ 893 Environr	ural Acts	
	Medical Malpractice	Product Liability		Leave Act			□ 895 Freedom		
REAL PROPERTY  ☐ 210 Land Condemnation	CIVIL RIGHTS  ☐ 440 Other Civil Rights	PRISONER PETITIO Habeas Corpus:		90 Other Labor Litigation 91 Employee Retirement		s (U.S. Plaintiff	Act  ☐ 896 Arbitrati	ion	
☐ 220 Foreclosure	☐ 441 Voting	☐ 463 Alien Detainee		Income Security Act	or D	efendant)	☐ 899 Adminis	strative Pro	
☐ 230 Rent Lease & Ejectment☐ 240 Torts to Land☐	☐ 442 Employment ☐ 443 Housing/	☐ 510 Motions to Vacate Sentence	e			—Third Party JSC 7609	Act/Revi	iew or App Decision	peal of
☐ 245 Tort Product Liability ☐ 290 All Other Real Property	Accommodations  445 Amer. w/Disabilities -	☐ 530 General ☐ 535 Death Penalty		IMMIGRATION	4		☐ 950 Constitu State Sta	tionality o	of
290 All Other Real Floperty	Employment	Other:		62 Naturalization Application	n		State Sta	tutes	
	☐ 446 Amer. w/Disabilities - Other	☐ 540 Mandamus & Oth ☐ 550 Civil Rights	ner	65 Other Immigration Actions					
	☐ 448 Education	☐ 555 Prison Condition☐ 560 Civil Detainee -							
		Conditions of							
V ODICIN (N. (W)	0.000	Confinement							
		Remanded from Appellate Court	□ 4 Reir Reo	, I I WILDI	er District	☐ 6 Multidistr Litigation Transfer	-	Multidis Litigatio Direct Fi	on -
VI CAUSE OF ACTIO	115 USC 1692	tute under which you a	re filing (I	Do not cite jurisdictional sta				<u> </u>	10
VI. CAUSE OF ACTIO	Brief description of ca				_				
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	N D	DEMAND \$		CHECK YES only URY DEMAND:		complain	
VIII. RELATED CASI IF ANY	(See instructions):	JUDGE			DOCKI	ET NUMBER			
DATE		SIGNATURE OF AT	TORNEY (	OF RECORD	236M				
09/28/2017 FOR OFFICE USE ONLY		/s/ Joseph H. N							
RECEIPT # AM	MOUNT	APPLYING IFP		JUDGE		MAG. JUD	OGE		

### Case 1:17-cv-05700 Document 1-1 Filed 09/28/17 Page 2 of 2 PageID #: 14

### CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, JOSEPH	H H. MIZRAHI	, counsel for PLAINTIFF, do hereby certify that the above captioned civil action is ompulsory arbitration for the following reason(s):
	X	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,
		the complaint seeks injunctive relief,
	☒	Question of law rather than question of fact predominates <u>DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1</u>
NONE		Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:
		RELATED CASE STATEMENT (Section VIII on the Front of this Form)
provides because same jud case: (A)	that "A ci the cases a lge and ma ) involves	that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) vil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or urise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the agistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power mine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the
		NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)
1.)	Is the ci County:	vil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk
2.)		nswered "no" above: the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk
	b) Did t District	he events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern
Suffolk	County, olk Count	question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau y?
		BAR ADMISSION
I am cui	rrently ad	mitted in the Eastern District of New York and currently a member in good standing of the bar of this court.  No
Are you	currently	y the subject of any disciplinary action (s) in this or any other state or federal court?  Yes (If yes, please explain) No

I certify the accuracy of all information provided above.

Signature: /s/ Joseph H. Mizrahi

### UNITED STATES DISTRICT COURT

for the

Eastern District of New York

Eastern Di	strict of New York
JODIANN LEWIS, on behalf of herself and all others similarly situated,	) ) )
Plaintiff(s) v. SOUTHWEST CREDIT SYSTEMS, L.P.	) Civil Action No. ) ) )
Defendant(s)	, )
SUMMONS	IN A CIVIL ACTION
To: (Defendant's name and address) SOUTHWEST CREDIT C/O CT CORPORATION 111 EIGHTH AVENUE NEW YORK, NEW YOR	N SYSTEM
are the United States or a United States agency, or an or P. 12 (a)(2) or (3) — you must serve on the plaintiff an	VEST, 12 FL
If you fail to respond, judgment by default will You also must file your answer or motion with the coun	be entered against you for the relief demanded in the complaint.  t.  DOUGLAS C. PALMER  CLERK OF COURT
Date:	Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

### PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

	This summons for (n	ame of individual and title, if an	yy)		
was rec	ceived by me on (date)		·		
	☐ I personally serve	ed the summons on the ind	ividual at (place)		
			on (date)	; or	
	☐ I left the summon	s at the individual's reside	ence or usual place of abode with (name)		
		,	a person of suitable age and discretion who res	ides there,	
	on (date)	, and mailed a	copy to the individual's last known address; or		
	☐ I served the sumn	nons on (name of individual)		, wł	no is
	designated by law to	accept service of process	on behalf of (name of organization)		
			On (date)	; or	
	☐ I returned the sum	nmons unexecuted because	e		; or
	☐ Other (specify):				
	My fees are \$	for travel and \$	for services, for a total of \$	0.00	
	I declare under pena	lty of perjury that this info	rmation is true.		
Date:					
2		<del>-</del>	Server's signature		
		_	Printed name and title		
		_	Server's address		

Additional information regarding attempted service, etc:

SouthwestCredit

4120 International Pkwy, Suite 1100 Carrollton, TX 75007-1958 Toll Free: 888-778-3220 • Fax: (972) 300-1701 Mon - Thurs 8:00AM to 9:00PM Friday 8:00AM to 5:00PM Saturday 8:00AM to 12:00 Noon

March 11, 2017

#### Dear JODIANN LEWIS,

Your account has been assigned to this office for collection. The records of T-MOBILE show that your account has a past due balance of \$94.99.

Reserving the right to negotiate, our client has advised us that they are willing to resolve your account in full for 60% of the total balance due. However, the full discounted amount should be received in our office by an agreed upon date. If you are interested in taking advantage of this offer, call us within 45 days of receiving this letter. If you are unable to take advantage of this offer, please contact us to see what other terms can be worked out to resolve your account.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current creditor.

Check or Credit Card payments can be made 24-hours a day through our secure website at www.swcpayonline.com.

Jeff Hazzard Southwest Credit Systems, L.P.

### **New York Residents:**

New York City Department of Consumer Affairs License Number 1153354

"Debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including, but not limited to: (i) the use or threat of violence; (ii) the use of obscene or profane language; and (iii) repeated phone calls made with the intent to annoy, abuse, or harass."

"If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt: 1. Supplemental security income, (SSI), 2. Social security, 3. Public assistance (welfare); 4. Spousal support, maintenance (alimony) or child support; 5. Unemployment benefits; 6. Disability benefits; 7. Workers' compensation benefits; 8. Public or private pensions; 9. Veterans' benefits; 10. Federal student loans, federal student grants, and federal work study funds; and 11. Ninety percent of your wages or salary earned in the last sixty days."

This account may be reported to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Creditor Account No. Southwest Reference No. Collection Fee Total Amount Due Discounted Amount & Total Payments received since

> \$19.00 PAYMENT OPTIONS

Higher Commission

392

1467

Principal

\$75.99

\$19.00

\$94.99

\$56.99

Charge Off

\$0.00

Adjustments made since

Charge Off

Creditor T-MOBILE

Receive Code: 4077

www.swcpayonline.com Visa, Mastercard, Debit Card and Check (ACH) accepted



888-778-3220 24-hour touch tone service Visa, MasterCard, Debit Card and Check (ACH) accepted

Send check or money order to PO Box 650543 Dallas, TX 75265-0543

This is an attempt to collect a debt by a debt collector. Any information obtained will be used for that purpose. Calls may be monitored and/or recorded.



\*\*\*Detach This Portion and Return with Payment\*\*\*

619CSSCGR01 00115 835693978

Debit or credit card charges will appear on your card statement from "SWC".
 Do not send cash through the mail.

▶ Include reference number on the check or money order.

Southwest Reference No.	Creditor Account No.			
03776 - T-MOBILE				
Payment Amount Enclosed	\$			

Please send correspondence to this address.

Southwest Credit Systems, L.P. PO Box 650543 Dallas, TX 75265-0543

PO Box 1022 Wixom MI 48393-1022 ADDRESS SERVICE REQUESTED

CSSCGR01

ի**իցիկներիանե**սումընկերի||կրդերնիներ JODIANN LEWIS

## **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Southwest Credit Systems Hit with FDCPA Class Action</u>