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U.S. DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON

ANTHONY JAMES LEO, on behalf of himself
and all others similarly situated,

Plaintiff,

vs.

APPFOLIO, INC.,

Defendant.

NO.

CLASS ACTION COMPLAINT

JURY DEMAND

I. PRELIMINARY STATEMENT

On behalf of himself and all others similarly situated, Plaintiff Anthony James Leo (“Plaintiff” or “Mr. Leo”), by and through his attorneys, Francis & Mailman, PC, and Terrell Marshall Law Group, PLLC, respectfully allege as follows:

II. NATURE OF THE ACTION

1. This is a consumer class action brought for violations of the Fair Credit Reporting Act, 15 U.S.C. §§ 1681-1681x (“FCRA”), against Defendant AppFolio, Inc. (“Defendant” or “AppFolio”), a consumer reporting agency (“CRA”). Defendant deprives consumers of their rights under the FCRA by failing to comply with the law and refusing to adopt procedures to assure maximum possible accuracy of a consumer’s information before it prepares consumer

1 reports. Defendant furthermore systemically fails to clearly and accurately identify to consumers
2 the source of the public record information (such as eviction records) that it places on their
3 consumer reports. Defendant thus deprives consumers of valuable congressionally-mandated
4 information and makes it more difficult for consumers such as Plaintiff to correct errors relating
5 to these public records that are caused by Defendant and/or its private vendor sources, but not by
6 any courthouse or other government body that Defendant misidentifies as its source. Further,
7 Defendant deprives consumers of their rights under the FCRA by failing to disclose the identity
8 of each person or end-user that has obtained the consumers' credit reports.

9 III. PARTIES

10 2. Plaintiff Anthony James Leo is an adult individual residing in Tacoma,
11 Washington and is a "consumer" as that term is defined by 15 U.S.C. § 1681a(c).

12 3. Defendant AppFolio is a "person" and "consumer reporting agency" as defined by
13 15 U.S.C. § 1681a(b) and 15 U.S.C. § 1681a(f), respectively. Defendant is authorized to do
14 business in the State of Washington, has substantial contacts in this District, and is headquartered
15 at 50 Castilian Drive, Goleta, California, 93117.

16 IV. JURISDICTION & VENUE

17 4. Jurisdiction of this Court arises under 15 U.S.C. § 1681p and 28 U.S.C. § 1331.

18 5. Venue lies properly in this District pursuant to 28 U.S.C. § 1391(b).

19 V. FACTUAL ALLEGATIONS

20 A. AppFolio Fails to Accurately Report Consumer Information

21 6. Defendant is regulated by the FCRA and sells consumer reports (commonly
22 called "credit reports") about thousands of consumers. Defendant regularly sells credit reports
23 for residential screening purposes.
24

1 7. Defendant fails to follow reasonable procedures to assure the maximum possible
2 accuracy regarding the information it sells about consumers. *See* 15 U.S.C. § 1681e(b).

3 8. One of the most well-known and prevalent inaccuracies that occur in the
4 consumer reporting industry is a “mixed file.”

5 9. A mixed file is a consumer report in which some or all of the information in the
6 report pertains to an individual who is not the subject of the report.

7 10. The main cause of mixed files is a CRA’s failure to use full identifying
8 information to match records to the personal identifying information of consumers who are the
9 subjects of its reports.

10 11. Defendant AppFolio’s standard practice is to use only partial matching and not
11 full identifying information in preparing consumer reports.

12 12. Specifically, AppFolio does not require a match to full identifying information
13 (such as full last name and first name; middle initial; full street address; zip code; year of birth;
14 any generational designation; and social security number) before preparing a report that it
15 attributes to a particular consumer and sells about that consumer.

16 13. Defendant employs policies and procedures that do not include the use of a
17 reasonable number of identifiers, or even a precise first and last name, and that frequently allow
18 the information belonging to one consumer to appear in the consumer file of another.

19 14. Furthermore, Defendant does not require that the identifiers that it does use to
20 match character-for-character. For example, Defendant does not require names to match
21 character-for-character.

22 15. Defendant employs these loose matching procedures in order to maximize the
23 number of reports it generates and sells, regardless of the accuracy of those reports. AppFolio
24 intentionally employs procedures that maximize the likelihood of a match between any inquiry

1 and some data in its database about one or more consumers, purposefully prioritizing quantity of
2 matches over accuracy of matches.

3 16. Defendant's reporting of inaccurate public record information is not accidental,
4 nor a result of simple negligence, but instead a result of deliberately designed policies and
5 procedures.

6 **B. AppFolio Fails to Disclose the True Source of its Public Records Information**

7 17. Defendant obtains its information about evictions, civil judgments or liens (*i.e.*,
8 "public records" information) from other private businesses, or "vendors."

9 18. AppFolio does not retrieve public records from courthouses or actual government
10 offices.

11 19. Nevertheless, on its credit reports that it provides to third parties regarding
12 consumers and to the consumers themselves, AppFolio falsely lists the names and addresses of
13 courthouses or other government offices as the true "source" of its public record information.

14 20. The public record information that Defendant receives from its vendors is not the
15 actual court records. Rather, Defendant receives a distilled version of court records, which does
16 not include all of the information available at the actual courthouses or government offices where
17 the true records are housed.

18 21. Defendant knows that both it and its public records vendors make mistakes in the
19 distilled public records information that is acquired for purposes of credit reporting.

20 22. These distilled records frequently have numerical and other factual errors, do not
21 contain the most updated status of the public records, invert the debtor and creditor, and are
22 placed in the wrong consumer's file.

1 23. Further, the FCRA unambiguously requires CRAs such as Defendant to “clearly
2 and accurately disclose to the consumer” who requests his or her credit file “the sources” that
3 supplied any “information” to the CRA about that consumer. 15 U.S.C. § 1681g(a)(2).

4 24. Disclosure of the true source of a CRA’s information is vital so that certain credit
5 reporting errors that originate at the source can be corrected, and so that consumers always know
6 who is furnishing important credit information about them.

7 25. Nevertheless, and despite the clear mandate of FCRA § 1681g(a)(2), Defendant
8 never discloses to consumers the true sources of the public records information that it collects
9 and reports about them.

10 26. In this regard, Defendant is more interested in maintaining the appearance that it
11 receives actual public records from true government sources and in protecting its low-cost
12 private sources of public records data than in disclosing to consumers vital information that
13 Congress required CRAs to disclose pursuant to § 1681g(a)(2).

14 **C. AppFolio Fails to Disclose the Identity of Each Person Including End-Users that**
15 **Has Procured A Consumer’s Report**

16 27. Defendant maintains records in consumer files of each person including end-users
17 that procure an AppFolio consumer report.

18 28. Defendant also maintains billing records of each person including end-users that
19 procure an AppFolio consumer report.

20 29. As part of a file disclosure to a consumer, Defendant is required to disclose the
21 identity of each person or end-user who has requested that consumer’s report for any purpose
22 within a one-year period prior to the date that the consumer made the request. 15 U.S.C.
23 §1681g(a)(3)(A)(ii).

1 30. Disclosure of the identity of everyone who has requested a consumer's report is
2 vital so that a consumer can always be aware of who has obtained important credit information
3 about them.

4 31. Nevertheless, and despite the clear mandate of 15 U.S.C. § 1681g(a)(3)(A)(ii),
5 Defendant never discloses to consumers the identity of each person including end-users who
6 have requested a consumer's credit report information.

7 **D. The Experience of the Representative Plaintiff**

8 32. Plaintiff is a consumer about whom Defendant sold inaccurate public record
9 information, and to whom Defendant failed to disclose information as required by the FCRA.

10 33. On or about October 16, 2016, Plaintiff applied for an apartment with Aspen Real
11 Estate & Property Management Group NW, Inc. ("Aspen Real Estate").

12 34. On or about October 17, 2016, Aspen Real Estate ordered an AppFolio consumer
13 tenant screening report for Plaintiff, after obtaining the Plaintiff's name, address, social security
14 number and date of birth, which Plaintiff provided as part of his credit application, and which
15 Aspen Real Estate transmitted to Defendant in seeking a credit report about Plaintiff.

16 35. Defendant sold Aspen Real Estate an AppFolio consumer report purportedly
17 about Plaintiff that same day for a fee.

18 36. Despite having been provided with Plaintiff's name, address, social security
19 number and date of birth, Defendant did not use all of those personal identifiers in determining
20 whether Plaintiff had a public record history.

21 37. The consumer report Defendant sold to Aspen Real Estate about Plaintiff
22 inaccurately stated that he had an eviction record from 2015, even though the record states that
23 the eviction defendant was "Tanya Lee" and occurred in West Greenville, South Carolina. This
24

1 eviction record belongs to an unrelated person, and Plaintiff does not have a civil judgment for
2 an eviction from 2015 in West Greenville, South Carolina.

3 38. This mixing of the files was a result of Defendant's use of an imprecise name
4 matching procedure to match eviction records to apartment rental applicants, such as Plaintiff.

5 39. The name matching procedure is so imprecise that it does not account for the fact
6 that neither the first name nor the last name matched character-for-character.

7 40. On or about October 17, 2016, Aspen Real Estate denied Plaintiff's lease
8 application in substantial part because the AppFolio report included a record of a recent eviction.

9 41. When Plaintiff learned he had been denied because of a recent eviction from West
10 Greenville, South Carolina, he was shocked and concerned. Mr. Leo contacted the West
11 Greenville Summary Court on several occasions over the next two-week period, and it was
12 confirmed to him that the eviction did not belong to him, but to an unrelated individual named
13 "Tanya Lee."

14 42. In or around April 2017, Plaintiff sent correspondence to AppFolio requesting a
15 copy of his "complete file."

16 43. On or about May 3, 2017, Plaintiff received a copy of his file from AppFolio.

17 44. In the May 2017 disclosure, Defendant represented its source for the public record
18 of the 2015 eviction was "Court West Greenville, Greenville."

19 45. Upon information and belief, Defendant did not obtain any public record
20 information about Plaintiff or about any consumer from a court in West Greenville, South
21 Carolina.

22 46. Rather, Defendant obtained this public record information from one of its private
23 vendors.

1 47. Nevertheless, and pursuant to its systematic practice, Defendant failed to disclose
2 to Plaintiff any information about its vendor, Defendant's true source of the public record at
3 issue.

4 48. In the May 2017 disclosure to Plaintiff, Defendant also failed to disclose the
5 identity of each person including end-users that procured a consumer report about Plaintiff
6 within the previous year.

7 49. Notwithstanding the FCRA's requirements, AppFolio deprived Plaintiff of this
8 valuable information according to its standard practice and procedure.

9 50. At all times pertinent hereto, Defendant's conduct was a result of its deliberate
10 policies and practices, was willful, and carried out in reckless disregard for a consumer's rights
11 as set forth under § 1681e(b), § 1681g(a)(2), § 1681g(a)(1) and § 1681g(a)(3)(A)(ii) of the
12 FCRA, and further assumed an unjustifiable high risk of harm.

13 51. As of result of Defendant's conduct, Plaintiff has suffered damages in the form of
14 (a) lost rental opportunity, (b) harm to reputation, and (c) emotional distress.

15 52. At all times pertinent hereto, Defendant was acting by and through its agents,
16 servants and or employees who were acting within the course and scope of their agency or
17 employment, and under the direct supervision and control of the Defendant herein.

18 VI. CLASS ACTION ALLEGATIONS

19 53. Plaintiff brings this action pursuant to the Federal Rules of Civil Procedure 23(a)
20 and 23(b)(3) on behalf of the following Classes:

- 21 a. All persons residing in the United States (including all
22 Territories and other political subdivisions of the United
23 States), beginning five years prior to the filing of this
24 Complaint and continuing through the resolution of this
action, about whom AppFolio furnished a consumer report
which included one or more record(s) which did not pertain

1 to the person who was the subject of the report, as a result of
2 AppFolio's matching procedures.

3 b. All persons residing in the United States (including all
4 Territories and other political subdivisions of the United
5 States), beginning five years prior to the filing of this
6 Complaint and continuing through the resolution of this
7 action, about whom AppFolio furnished a consumer report
8 which included one or more record(s) for which the first or
9 last name on the record was different from the first or last
10 name of the consumer who was the subject of the report.

11 c. All persons residing in the United States (including all
12 Territories and other political subdivisions of the United
13 States), beginning five years prior to the filing of this
14 Complaint and continuing through the resolution of this
15 action to whom AppFolio provided a credit file disclosure
16 which did not identify the end-user(s) to whom AppFolio
17 had sold a consumer report within the previous twelve
18 months.

19 d. All persons residing in the United States (including all
20 Territories and other political subdivisions of the United
21 States), beginning five years prior to the filing of this
22 Complaint and continuing through the resolution of this
23 action, (a) who requested their consumer file from AppFolio
24 or any of its affiliated companies or subsidiaries, and (b) to
whom AppFolio provided a response that did not include any
reference to its public records vendor as the source of public
records information within the consumer's file disclosure.

54. Plaintiff reserves the right to amend the definition of the Classes based on
discovery or legal developments.

55. **Numerosity. FED. R. CIV. P. 23(a)(1).** The Class members within each Class are
so numerous that joinder of all is impractical. Upon information and belief Defendant procures
and sells hundreds if not thousands of consumer reports each year, and those persons' names and
addresses are identifiable through documents maintained by Defendant.

1 56. **Existence and Predominance of Common Questions of Law and Fact. FED. R.**
2 **CIV. P. 23(a)(2).** Common questions of law and fact exist as to all members of the Classes and
3 predominate over the questions affecting only individual members. The principal questions
4 concern whether Defendant violated the FCRA by misrepresenting the true source of its public
5 records information from its consumer file disclosures, as well as whether the Defendant follows
6 reasonable procedures to assure maximum possible accuracy of the information contained in
7 consumers' files, and disclosed all end users who procured the consumer's report.

8 57. **Typicality. FED. R. CIV. P. 23(a)(3).** Plaintiff's claims are typical of the claims of
9 each Class member. Plaintiff has the same claims for statutory and punitive damages as Class
10 members, arising out of Defendant's common course of conduct.

11 58. **Adequacy. FED. R. CIV. P. 23(a)(4).** Plaintiff is an adequate representative of the
12 Classes. His interests are aligned with and are not antagonistic to, the interests of the members of
13 the Classes he seeks to represent, he has retained counsel competent and experienced in such
14 litigation, and he intends to prosecute this action vigorously. Plaintiff and his counsel will fairly
15 and adequately protect the interests of members of the Classes.

16 59. **Predominance and Superiority. FED. R. CIV. P. 23(b)(3).** Questions of law and
17 fact common to the Class members predominate over questions affecting only individual
18 members, and a class action is superior to other available methods for fair and efficient
19 adjudication of the controversy. The statutory and punitive damages sought by each member are
20 such that individual prosecution would prove burdensome and expensive given the complex and
21 extensive litigation necessitated by Defendant's conduct. It would be virtually impossible for the
22 members of the Classes individually to redress effectively the wrongs done to them. Even if the
23 members of the Classes themselves could afford such individual litigation, it would be an
24 unnecessary burden on the courts. Furthermore, individualized litigation presents a potential for

1 inconsistent or contradictory judgments and increases the delay and expenses to all parties and to
2 the court system presented by the complex legal and factual issues raised by Defendant's
3 conduct. By contrast, the class action device will result in substantial benefits to the litigants and
4 the Court by allowing the Court to resolve numerous individual claims based upon a single set of
5 proof in a unified proceeding.

6 **VII. CAUSES OF ACTION**

7 **COUNT I**

8 **15 U.S.C. § 1681e(b)**

9 60. Plaintiff incorporates the foregoing paragraphs as though the same were set forth
10 at length herein.

11 61. Plaintiff is a "consumer," as defined by the FCRA, 15 U.S.C. § 1681a(c).

12 62. The AppFolio report Defendant sold to Aspen Real Estate is a "consumer report"
13 within the meaning of 15 U.S.C. § 1681a(d).

14 63. Pursuant to 15 U.S.C. §§ 1681n and 1681o of the FCRA, Defendant is liable for
15 failing to follow reasonable procedures to assure maximum possible accuracy of the consumer
16 reports it sold in violation of 15 U.S.C. § 1681e(b).

17 **COUNT II**

18 **15 U.S.C. § 1681g(a)(2)**

19 64. Plaintiff incorporates the foregoing paragraphs as though the same were set forth
20 at length herein.

21 65. Pursuant to 15 U.S.C. §§ 1681n and 1681o, Defendant is liable for failing to
22 accurately and clearly disclose the true source of its public record information in consumer file
23 disclosures, in violation of 15 U.S.C. § 1681g(a)(2).

1 **COUNT III**

2 **15 U.S.C. § 1681g(a)(1)**

3 66. Plaintiff incorporates the foregoing paragraphs as though the same were set forth
4 at length herein.

5 67. Pursuant to 15 U.S.C. §§ 1681n and 1681o, Defendant is liable for failing to
6 clearly and accurately disclose all information in the consumer's file at the time of a consumer's
7 request, in violation of 15 U.S.C. § 1681g(a)(1).

8 **COUNT IV**

9 **15 U.S.C. §g(a)(3)(A)(ii)**

10 68. Plaintiff incorporates the foregoing paragraphs as though the same were set forth
11 at length herein.

12 69. Pursuant to 15 U.S.C. §§ 1681n and 1681o, Defendant is liable for failing to
13 accurately and completely disclose, upon the request of a consumer, the identity of each person
14 including end-users who have requested consumer file disclosures, in violation of 15 U.S.C.
15 § 1681g(a)(3)(A)(ii).

16 **VIII. PRAYER FOR RELIEF**

17 WHEREFORE, Plaintiff and the Classes pray for relief as follows:

18 A. An order certifying the case as a class action on behalf of the proposed Classes
19 under Federal Rule of Civil Procedure 23 and appointing Plaintiff and the undersigned counsel of
20 record to represent same;

21 B. An award of actual, statutory and punitive damages for Plaintiff and the Classes;

22 C. An award of pre-judgment and post-judgment interest as provided by law;

23 D. An award of attorney's fees and costs; and

24 E. Such other relief as the Court deems just and proper.

IX. TRIAL BY JURY

Plaintiff hereby requests a trial by jury on those causes of action where a trial by jury is allowed by law.

RESPECTFULLY SUBMITTED AND DATED this 27th day of September, 2017.

TERRELL MARSHALL LAW GROUP PLLC

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By: /s/ Erika L. Nusser, WSBA #40854
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*Pro hac vice applications forthcoming

Attorneys for Plaintiff

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS

ANTHONY JAMES LEO

(b) County of Residence of First Listed Plaintiff Pierce County, Washington (EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number) Beth E. Terrell, WSBA #26759, Erika L. Nusser, WSBA #40854, Elizabeth A. Adams, WSBA #49175, Terrell Marshall Law Group PLLC, 936 N. 34th St., Suite 300, Seattle, WA, 98103; (206) 816-6603

DEFENDANTS

APPFOLIO, INC.

County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- 1 U.S. Government Plaintiff, 2 U.S. Government Defendant, 3 Federal Question (U.S. Government Not a Party), 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

Table with columns for Plaintiff (PTF) and Defendant (DEF) citizenship and business location (Citizen of This State, Citizen of Another State, Citizen or Subject of a Foreign Country, Incorporated or Principal Place of Business In This State, Incorporated and Principal Place of Business In Another State, Foreign Nation).

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Large table with categories: CONTRACT, REAL PROPERTY, CIVIL RIGHTS, PRISONER PETITIONS, TORTS, FORFEITURE/PENALTY, LABOR, IMMIGRATION, BANKRUPTCY, SOCIAL SECURITY, FEDERAL TAX SUITS, OTHER STATUTES.

V. ORIGIN (Place an "X" in One Box Only)

- 1 Original Proceeding, 2 Removed from State Court, 3 Remanded from Appellate Court, 4 Reinstated or Reopened, 5 Transferred from Another District (specify), 6 Multidistrict Litigation - Transfer, 8 Multidistrict Litigation - Direct File

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 15 U.S.C. § 1681. Brief description of cause: Fair Credit Reporting Act Violations

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P. DEMAND \$ CHECK YES only if demanded in complaint: JURY DEMAND: X Yes No

VIII. RELATED CASE(S) IF ANY

(See instructions): JUDGE DOCKET NUMBER

DATE 09/27/2017 SIGNATURE OF ATTORNEY OF RECORD /s/ Beth E. Terrell, WSBA #26759

FOR OFFICE USE ONLY

RECEIPT # AMOUNT APPLYING IFP JUDGE MAG. JUDGE

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence.** For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys.** Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.
 United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit.** Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: [Nature of Suit Code Descriptions](#).
- V. Origin.** Place an "X" in one of the seven boxes.
 Original Proceedings. (1) Cases which originate in the United States district courts.
 Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
 Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.
 Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.
PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.
- VI. Cause of Action.** Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint.** Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.
 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.
 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases.** This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

Western District of Washington

ANTHONY JAMES LEO, on behalf of himself and all others similarly situated,

Plaintiff(s)

v.

APPFOLIO, INC.,

Defendant(s)

Civil Action No.

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) APPFOLIO, INC.
c/o Corporation Service Company, Registered Agent
300 Deschutes Way SW, Suite 304
Tumwater, Washington 98501

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

Beth E. Terrell, WSBA #26759
Erika L. Nusser, WSBA #40854
Elizabeth A. Adams, WSBA #49175
TERRELL MARSHALL LAW GROUP PLLC
936 North 34th Street, Suite 300
Seattle, Washington 98103-8869; Telephone (206) 816-6603

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

Civil Action No. _____

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

This summons for *(name of individual and title, if any)* _____
was received by me on *(date)* _____ .

I personally served the summons on the individual at *(place)* _____
_____ on *(date)* _____ ; or

I left the summons at the individual's residence or usual place of abode with *(name)* _____
_____, a person of suitable age and discretion who resides there,
on *(date)* _____ , and mailed a copy to the individual's last known address; or

I served the summons on *(name of individual)* _____ , who is
designated by law to accept service of process on behalf of *(name of organization)* _____
_____ on *(date)* _____ ; or

I returned the summons unexecuted because _____ ; or

Other *(specify)*: _____

My fees are \$ _____ for travel and \$ _____ for services, for a total of \$ _____ 0.00 _____ .

I declare under penalty of perjury that this information is true.

Date: _____

Server's signature

Printed name and title

Server's address

Additional information regarding attempted service, etc:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: [WA Consumer Files Class Action Against Credit Reporting Co. AppFolio](#)
