## UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

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JACOB LEITNER on behalf of himself and all other similarly situated consumers

Plaintiff,

-against-

FIRSTSOURCE ADVANTAGE, LLC

Defendant.

OI AGG A CITION COMPLAIN

#### CLASS ACTION COMPLAINT

#### Introduction

1. Plaintiff, Jacob Leitner, brings this action against Firstsource Advantage, LLC for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et *seq*. ("FDCPA"). The FDCPA prohibits debt collectors from engaging in abusive, deceptive and unfair collection practices while attempting to collect on debts.

#### **Parties**

- 2. Plaintiff is a citizen of the State of New York who resides within this District.
- 3. Plaintiff is a consumer as that term is defined by Section 1692(a)(3) of the FDCPA, in that the alleged debt that Defendant sought to collect from Plaintiff a consumer debt.
- Upon information and belief, Defendant's principal place of business is located in Buffalo, New York.
- 5. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.
- 6. Defendant is a "debt collector" as that term is defined by the FDCPA, 15 U.S.C. § 1692(a)(6).

#### **Jurisdiction and Venue**

- 7. This Court has federal question jurisdiction under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1331.
- 8. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b), as the acts and transactions that give rise to this action occurred, in substantial part, in this district.

#### **Allegations Particular to Jacob Leitner**

- 9. Upon information and belief, on a date better known by Defendant, Defendant began to attempt to collect an alleged consumer debt from the Plaintiff.
- 10. On or about November 22, 2016, Defendant sent the Plaintiff a collection letter.
- 11. The said letter was an effort to collect on a consumer debt.
- 12. The said letter identified the amount owing as the "Account Balance," and then stated below: "The Amount Due above reflects the total balance as of the date of this letter."
- 13. Said words imply that the balance may increase at a later stage. See <u>Chuway v. National</u>

  <u>Action Financial Services</u>, 362 F.3d 944 (7th Cir.2004) (Letter stating the balance but inviting the debtor to call to obtain "the most current balance information" creates doubt as to whether the balance stated is increasing and violates the FDCPA unless an explanation is provided.)
- 14. The Plaintiff was left uncertain as to whether the "Account Balance" "as of the date of this letter" would increase there was no disclosure that indicated otherwise.
- The letter does not clearly state either that the amount will or will not increase. See <u>Avila</u>
   <u>v. Riexinger & Associates, LLC, 817 F.3d 72, (2d Cir. 1016)</u>.
- 16. The said letter provided a column with an itemized accounting of the debt as required by New York state statute which informed the consumer that no interest or fees have been added post charge-off.

- 17. However, the period of time that has elapsed since charge-off is not stated in the collection letter, confusing the least sophisticated consumer as to whether interest or fees will be added in the future.
- 18. While it is typical for collection letters to state an "amount due" or a "current balance", it is not typical for a letter to state that the amount owed is as of a specific date as such language would imply the potential of a different balance on a different date.
- 19. The FDCPA requires debt collectors, when notifying consumers of their account balance, to disclose that the balance may increase due to interest and fees; failure to include such disclosures would harm consumers such as Plaintiff who may hold the reasonable but mistaken belief, that timely payment will satisfy their debts and it would abrogate the Congressional purpose of full and fair disclosure to consumers that is embodied in Section 1692e.
- 20. Collection notices that state only the "Account Balance," but do not disclose that the balance might increase due to interest and fees, are "misleading" within the meaning of Section 1692e. See <u>Islam v. Am. Recovery Serv.</u>, 2017 U.S. Dist. LEXIS 180415("If a collection letter is ambiguous as to interest, Avila holds, then it violates §1692e. I recognize that ambiguity can be indicative of a misleading or deceptive communication. But Avila compels the conclusion that any ambiguity as to post-dated accruals in a collection notice gives rise to a claim under the general prohibition of § 1692e even if the ambiguity does no harm or even inures to the benefit of the debtor." Language such as the "current balance" or "as of the date of this letter" is insufficient disclosure to a debtor that her balance is either dynamic or static and such ambiguity violates the framework of Avila.)
- 21. The Defendant violated 15 U.S.C. § 1692e(2)(A) for misrepresenting the amount of the

debt owed by the Plaintiff.

#### 22. 15 U.S.C. § 1692e of the FDCPA provides:

A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

- (2) The false representation of --
- (A) the character, amount, or legal status of any debt; or
- (10) the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer.

#### 23. 15 U.S.C. § 1692g of the FDCPA provides:

- (a) Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing-
- (1) the amount of the debt.
- 24. The Defendant failed to provide the consumer with the actual amount of the debt in its initial communication with the Plaintiff.<sup>1</sup>
- 25. Upon information and belief, such actions are part of a scheme or business of Defendant when attempting to collect alleged debts from consumers in the State of New York.
- 26. Upon information and belief, the Defendant's collection letters, such as the said November 22, 2016 collection letter, number in at least the hundreds.
- 27. Defendant's November 22, 2016 letter is in violation of 15 U.S.C. §§ 1692e, 1692e(2), 1692e(10), 1692g and 1692g(a)(1) for failing to clearly state the amount of the debt which is due and owing, by implying that a payment sooner rather than later will be more

<sup>&</sup>lt;sup>1</sup> Beauchamp v. Fin. Recovery Services, Inc., 2011 U.S. Dist. LEXIS 25512, 2011 WL 891320, at \*2 (S.D.N.Y. Mar. 14, 2011) (Ultimately, the critical question [in determining whether a communication violates the F.D.C.P.A.] is . . . whether the notice fails to convey the required information clearly and effectively and thereby makes the least sophisticated consumer uncertain as to the [6] meaning of the message. . . . letter may, in violation of 15 U.S.C. § 1692g, make the least sophisticated consumer uncertain as to her rights and confused about the total amount she owes where the "[1]etter provides that the outstanding balance may increase".)

- economical for the consumer and by employing false, deceptive and misleading representations in connection with the collection of a debt.
- 28. Plaintiff suffered injury in fact by being subjected to unfair and abusive practices of the Defendant.
- 29. Plaintiff suffered actual harm by being the target of the Defendant's misleading debt collection communications.
- 30. Defendant violated the Plaintiff's right not to be the target of misleading debt collection communications.
- 31. Defendant violated the Plaintiff's right to a truthful and fair debt collection process.
- 32. Defendant used materially false, deceptive, misleading representations and means in its attempted collection of Plaintiff's alleged debt.
- 33. Defendant's communications were designed to cause the debtor to suffer a harmful disadvantage in charting a course of action in response to Defendant's collection efforts.
- 34. The FDCPA ensures that consumers are fully and truthfully apprised of the facts and of their rights, the act enables them to understand, make informed decisions about, and participate fully and meaningfully in the debt collection process. The purpose of the FDCPA is to provide information that helps consumers to choose intelligently. The Defendant's false representations misled the Plaintiff in a manner that deprived him of his right to enjoy these benefits, these materially misleading statements trigger liability under section 1692e of the Act.
- 35. These deceptive communications additionally violated the FDCPA since they frustrate the consumer's ability to intelligently choose his or her response.
- 36. Plaintiff seeks to end these violations of the FDCPA. Plaintiff has suffered damages including but not limited to, fear, stress, mental anguish, emotional stress and acute

embarrassment. Plaintiff and putative class members are entitled to preliminary and permanent injunctive relief, including, declaratory relief, and damages.

#### **CLASS ALLEGATIONS**

- 37. This action is brought as a class action. Plaintiff brings this action on behalf of himself and on behalf of all other persons similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure.
- 38. The identities of all class members are readily ascertainable from the records of Firstsource Advantage, LLC and those business and governmental entities on whose behalf it attempts to collect debts.
- 39. Excluded from the Plaintiff's Class is the Defendant and all officers, members, partners, managers, directors, and employees of Firstsource Advantage, LLC, and all of their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.
- 40. There are questions of law and fact common to the Plaintiff's Class, which common issues predominate over any issues involving only individual class members. The principal issues are whether the Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
- 41. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories.
- 42. The Plaintiff will fairly and adequately protect the interests of the Plaintiff's Class defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor his attorneys have any interests, which might cause them not to vigorously pursue this action.

- 43. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
  - (a) <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff's Class defined above is so numerous that joinder of all members would be impractical.
  - (b) <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff's Class and those questions predominate over any questions or issues involving only individual class members. The principal issues are whether the Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
  - (c) **Typicality:** The Plaintiff's claims are typical of the claims of the class members. Plaintiff and all members of the Plaintiff's Class defined in this complaint have claims arising out of the Defendant's common uniform course of conduct complained of herein.
  - (d) Adequacy: The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor his counsel have any interests, which might cause them not to vigorously pursue the instant class action lawsuit.

- (e) Superiority: A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender. Certification of a class under Rule 23(b)(l)(A) of the Federal Rules of Civil Procedure is appropriate because adjudications with respect to individual members create a risk of inconsistent or varying adjudications which could establish incompatible standards of conduct for Defendant who, on information and belief, collects debts throughout the United States of America.
- 44. Certification of a class under Rule 23(b)(2) of the Federal Rules of Civil Procedure is also appropriate in that a determination that the above stated claims, violate provisions of the Fair Debt Collection Practices Act, and is tantamount to declaratory relief and any monetary relief under the FDCPA would be merely incidental to that determination.
- 45. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff's Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 46. Further, Defendant has acted, or failed to act, on grounds generally applicable to the Rule (b)(l)(A) and (b)(2) Class, thereby making appropriate final injunctive relief with respect to the Class as a whole.

47. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify one or more classes only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

#### **CAUSE OF ACTION**

# Violations of the Fair Debt Collection Practices Act brought by Plaintiff on behalf of himself and the members of a class, as against the Defendant.

- 48. Plaintiff repeats, reiterates, and incorporates the allegations contained in paragraphs numbered one (1) through forty seven (47) herein with the same force and effect is if the same were set forth at length herein.
- 49. This cause of action is brought on behalf of Plaintiff and the members of a class.
- 50. The class involves all individuals whom Defendant's records reflect resided in the State of New York and who were sent a collection letter in substantially the same form letter as the letter sent to the Plaintiff on or about November 22, 2016; and (a) the collection letter was sent to a consumer seeking payment of a personal debt; and (b) the collection letter was not returned by the postal service as undelivered; and (c) the Plaintiff asserts that the letter contained violations of 15 U.S.C. §§ 1692e, 1692e(2), 1692e(10), 1692g and 1692g(a)(1) for failing to clearly state the amount of the debt which is due and owing, by implying that a payment sooner rather than later will be more economical for the consumer and by employing false, deceptive and misleading representations in connection with the collection of a debt.

#### **Violations of the Fair Debt Collection Practices Act**

51. The Defendant's actions as set forth above in the within complaint violates the Fair Debt Collection Practices Act.

52. Because the Defendant violated the Fair Debt Collection Practices Act, the Plaintiff and

the members of the class are entitled to damages in accordance with the Fair Debt

Collection Practices Act.

WHEREFORE, Plaintiff, respectfully requests preliminary and permanent injunctive relief, and that this

Court enter judgment in Plaintiff's favor and against the Defendant and award damages as follows:

(a) Statutory damages provided under the FDCPA, 15 U.S.C. § 1692(k);

(b) Attorney fees, litigation expenses and costs incurred in bringing this action; and

(c) Any other relief that this Court deems appropriate and just under the

circumstances.

Dated: Brooklyn, New York November 21, 2017

/s/ Maxim Maximov\_

Maxim Maximov, Esq. Attorneys for the Plaintiff Maxim Maximov, LLP

1701 Avenue P

Brooklyn, New York 11229

Office: (718) 395-3459 Facsimile: (718) 408-9570

E-mail: m@maximovlaw.com

Plaintiff requests trial by jury on all issues so triable.

/s/ Maxim Maximov\_

Maxim Maximov, Esq.

JS 44 (Rev. 1/2013)

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the

purpose of initiating the civil de			of the United States in September 1 F THIS FORM.)	1974, is required for the use of	the Clerk of Court for the	
I. (a) PLAINTIFFS			DEFENDANTS			
JACOB LEITNER			FIRSTSOURCE ADVANTAGE, LLC			
(b) County of Residence of	_	KINGS	County of Residence of First Listed Defendant			
(EZ	XCEPT IN U.S. PLAINTIFF CA	ASES)	(IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)	Attorneys (If Known)			
MAXIM MAXIMOV, LLP 1701 AVENUE P		(718) 395-3459 8) 408-9570				
BROOKLYN, NEW YORI	•	M@MAXIMOVLAW	/.COM			
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CITIZENSHIP OF P	RINCIPAL PARTIES		
□ 1 U.S. Government	■ 3 Federal Question		(For Diversity Cases Only) <b>P</b> '	TF DEF	and One Box for Defendant) PTF DEF	
Plaintiff	(U.S. Government)	Not a Party)	Citizen of This State	1 1		
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi)	ip of Parties in Item III)	Citizen of Another State	1 2		
			Citizen or Subject of a Foreign Country	1 3	□ 6 □ 6	
IV. NATURE OF SUIT		nly) DRTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
☐ 110 Insurance ☐ 120 Marine	PERSONAL INJURY ☐ 310 Airplane	PERSONAL INJURY  365 Personal Injury -	Y	☐ 422 Appeal 28 USC 158 ☐ 423 Withdrawal	☐ 375 False Claims Act ☐ 400 State Reapportionment	
☐ 130 Miller Act☐ 140 Negotiable Instrument	☐ 315 Airplane Product Liability	Product Liability  367 Health Care/	☐ 690 Other	28 USC 157	☐ 410 Antitrust ☐ 430 Banks and Banking	
☐ 150 Recovery of Overpayment & Enforcement of Judgment		Pharmaceutical Personal Injury		PROPERTY RIGHTS  ☐ 820 Copyrights	☐ 450 Commerce ☐ 460 Deportation	
☐ 151 Medicare Act☐ 152 Recovery of Defaulted☐	☐ 330 Federal Employers' Liability	Product Liability  ☐ 368 Asbestos Personal	·	☐ 830 Patent ☐ 840 Trademark	☐ 470 Racketeer Influenced and Corrupt Organizations	
Student Loans (Excludes Veterans)	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability	LABOR	SOCIAL SECURITY	■ 480 Consumer Credit ■ 490 Cable/Sat TV	
☐ 153 Recovery of Overpayment of Veteran's Benefits	Liability  ☐ 350 Motor Vehicle	PERSONAL PROPER  ☐ 370 Other Fraud	TY 710 Fair Labor Standards Act	☐ 861 HIA (1395ff) ☐ 862 Black Lung (923)	☐ 850 Securities/Commodities/ Exchange	
☐ 160 Stockholders' Suits	☐ 355 Motor Vehicle	☐ 371 Truth in Lending	☐ 720 Labor/Management Relations	□ 863 DIWC/DIWW (405(g))	☐ 890 Other Statutory Actions	
<ul><li>190 Other Contract</li><li>195 Contract Product Liability</li></ul>	Product Liability ☐ 360 Other Personal	☐ 380 Other Personal Property Damage	☐ 740 Railway Labor Act	☐ 864 SSID Title XVI ☐ 865 RSI (405(g))	□ 891 Agricultural Acts □ 893 Environmental Matters	
☐ 196 Franchise	Injury  362 Personal Injury -	☐ 385 Property Damage Product Liability	☐ 751 Family and Medical Leave Act		□ 895 Freedom of Information Act	
REAL PROPERTY	Medical Malpractice CIVIL RIGHTS	PRISONER PETITION	□ 790 Other Labor Litigation □ 791 Employee Retirement	FEDERAL TAX SUITS	☐ 896 Arbitration ☐ 899 Administrative Procedure	
☐ 210 Land Condemnation	☐ 440 Other Civil Rights	Habeas Corpus:	Income Security Act	☐ 870 Taxes (U.S. Plaintiff	Act/Review or Appeal of	
<ul><li>□ 220 Foreclosure</li><li>□ 230 Rent Lease &amp; Ejectment</li></ul>	☐ 441 Voting ☐ 442 Employment	☐ 463 Alien Detainee ☐ 510 Motions to Vacate	,	or Defendant) ☐ 871 IRS—Third Party	Agency Decision  950 Constitutionality of	
☐ 240 Torts to Land ☐ 245 Tort Product Liability	☐ 443 Housing/ Accommodations	Sentence  ☐ 530 General		26 USC 7609	State Statutes	
☐ 290 All Other Real Property	☐ 445 Amer. w/Disabilities - Employment	☐ 535 Death Penalty Other:	IMMIGRATION  ☐ 462 Naturalization Application	4		
	☐ 446 Amer. w/Disabilities - Other	☐ 540 Mandamus & Othe ☐ 550 Civil Rights				
	☐ 448 Education	☐ 555 Prison Condition	Actions			
		☐ 560 Civil Detainee - Conditions of Confinement				
V. ORIGIN (Place an "X" is	n One Box Only)			<u>. I                                   </u>		
		Remanded from Appellate Court	☐ 4 Reinstated or Reopened ☐ 5 Transft Another (specify	er District Litigation		
VI. CAUSE OF ACTION	15 U.S.C. SECTI	<u>ION 1692 FÁIR D</u>	re filing ( <i>Do not cite jurisdictional sta</i> DEBT COLLECTION PRACT			
	UNLAWFUL AND	D DECEITFUL DEB	BT COLLECTION BUSINES			
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A <b>CLASS ACTION</b> 3, F.R.Cv.P.	N DEMAND \$	CHECK YES only JURY DEMAND:	r if demanded in complaint:  : X Yes □ No	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER		
DATE 11/21/2017		SIGNATURE OF ATT	FORNEY OF RECORD XIMOV, ESQ.			
FOR OFFICE USE ONLY  RECEIPT # AM	MOUNT	APPLYING IFP	JUDGE	MAG. JUI	DGE	
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### Case 1:17-cv-06BRTIFICANTION 10F AFRBITIR ATTION PLAGGIB DE PTY ageID #: 12

exclusiv	e of intere	on Rule 83.10 provides that with certain exceptions, actions seeking m terest and costs, are eligible for compulsory arbitration. The amount o the contrary is filed.				
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ineligib	ole for c	compulsory arbitration for the following reason(s):	toredy certary that the above capitoned ervir action is			
	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,					
	☐ the complaint seeks injunctive relief,					
		the matter is otherwise ineligible for the following rea	son			
		DISCLOSURE STATEMENT - FEDERAL R	ULES CIVIL PROCEDURE 7.1			
		Identify any parent corporation and any publicly held corporation	oration that owns 10% or more or its stocks:			
N/A						
		RELATED CASE STATEMENT (Section V	VIII on the Front of this Form)			
provides because same jud case: (A)	that "A of the cases lge and m involves	asses that are arguably related pursuant to Division of Business Rule 50 A civil case is "related" to another civil case for purposes of this guide ses arise from the same transactions or events, a substantial saving of jud magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not ves identical legal issues, or (B) involves the same parties." Rule 50.3. etermine otherwise pursuant to paragraph (d), civil cases shall not be determine otherwise pursuant to paragraph (d), civil cases shall not be determined.	tine when, because of the similarity of facts and legal issues or idicial resources is likely to result from assigning both cases to the ot be deemed "related" to another civil case merely because the civil (c) further provides that "Presumptively, and subject to the power			
		NY-E DIVISION OF BUSINESS	S RULE 50.1(d)(2)			
1.)	Is the c County	e civil action being filed in the Eastern District removed from a nty: NO	New York State Court located in Nassau or Suffolk			
2.)	a) Did	ou answered "no" above: id the events or omissions giving rise to the claim or claims, or a nty?_NO	substantial part thereof, occur in Nassau or Suffolk			
	/	id the events of omissions giving rise to the claim or claims, or arict? YES	a substantial part thereof, occur in the Eastern			
Suffolk	County, olk Coun		of the claimants, if there is more than one) reside in Nassau			
	(1)	(Note: A corporation shall be considered a resident of the Cour	ty in which it has the most significant contacts).			
		BAR ADMISSIO	<u>ON</u>			
I am cu	rrently a	y admitted in the Eastern District of New York and currently a m  Yes  No	nember in good standing of the bar of this court.			
Are you	current	ently the subject of any disciplinary action (s) in this or any othe  Yes (If yes, please explain)  No	state or federal court?			
I certify	the acci	ccuracy of all information provided above.				
Signatu	ıre: /S	/S/ MAXIM MAXIMOV, ESQ.				

Statement Date: 11-22-16
Creditor: AMERICAN EXPRESS

Our Reference #:

Creditor Account #: XXXXXXXXXXXX2005

Account Balance: \$7,211.05



Firstsource Advantage, LLC 205 Bryant Woods South, Amherst, NY 14228 • 1-877-426-5514

### An opportunity to resolve your debt with American Express Call 1-877-426-5514

#### Dear Jacob Leitner:

Your outstanding balance for the American Express account listed above is past due and has been sent to us by American Express for collections efforts. At Firstsource Advantage, LLC, we know you want to put this debt behind you. To do so, please send the total amount due, made payable to American Express, in the enclosed envelope.

In the event you are unable to send the total amount due, American Express has various payment options that may be available to you. Please call us toll-free at 1-877-426-5514 so that we can work with you and discuss options that are best suited for you. If you resolve the balance in full, there may be an opportunity for you to regain card membership with American Express.

We hope that you will address this matter. We are available Mon and Tues 8am-9pm, Wed - Fri 8am-8pm, Sat 8am-12pm Eastern Time.

This is a communication from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

In accordance with NY State regulatory requirements, please be advised of the following:

Total due as of charge-off: \$7,211.05

Total interest accrued since charge-off: \$0.00

Total non-interest charges or fees accrued since charge-off: \$0.00

Total payments made since charge-off: \$0.00

The Amount Due above reflects the total balance due as of the date of this letter. The itemization reflects the post charge-off activity we received from American Express and as such is subject to timing and system limitations.

Sincerely, Jashoo Muddappa Firstsource Advantage, LLC

A Professional Debt Recovery Agency

### Please see reverse side of this letter for important notices concerning your rights.

⊠ Send correspondence to: Firstsource Advantage, LLC, 205 Bryant Woods South, Amherst, NY 14228

For account information and payment options, you may access our website at <a href="www.fsapay.com">www.fsapay.com</a>

705CZFRST02\_N1OASIS\_279469785

\*\*\*Please <u>Detach Lower Pedition</u> + Return with Your Payment\*\*\*

Do not send correspondence to this address.

CZFRST02 PO Box 1022 Wixom MI 48393-1022 CHANGE SERVICE REQUESTED

11-22-16

<u>վիրորկովիրուրընտանիրիիիրիիրիիիիիի</u>

IF PAYIN	G BY CREDIT CARD,		JT BELOW.
CARD NUMBER			EXPIRATION DATE
SIGNATURE			PAYMENT DATE
ACCOUNT#	BALANCE DUE	┰┛	AMOUNT PAID
	\$7,211.05	\$	

Make Payment To:
FIRSTSOURCE ADVANTAGE, LLC
PO BOX 628
BUFFALO NY 14240-0628

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK						
	DB LEITNER on behalf of himself and ner similarly situated consumers	1				
	Plaintiff,					
	-against-					
FIRS'	ΓSOURCE ADVANTAGE, LLC					
	Defendant.					
	SUMMONS	IN A CIVIL ACTION				
то:	FIRSTSOURCE ADVANTAGE, L 205 BRYANT WOODS SOUTH BUFFALO, NEW YORK 14228	LC				
and so	YOU ARE HEREBY SUMMONE  erve upon PLAINTIFF'S ATTORNE	<b>ED</b> and required to file with the Clerk of this Court <i>Y</i> :				
	MAXIM MAXIMOV, ESQ. MAXIM MAXIMOV, LLP 1701 AVENUE P BROOKLYN, NEW YORK 11229					
summ		th served upon you, with <b>21</b> days after service of this service. If you fail to do so, judgment by default will d in the complaint.				
CLERK		DATE				
BY D	EPUTY CLERK					

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: FDCPA Class Action Filed Against Firstsource Advantage