# UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

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ISAC LEIFER on behalf of himself and all other similarly situated consumers

Plaintiff,

-against-

CLIENT SERVICES, INC.

Defendant.

## CLASS ACTION COMPLAINT

#### Introduction

1. Plaintiff, Isac Leifer, brings this action against Client Services, Inc. for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et *seq.* ("FDCPA"). The FDCPA prohibits debt collectors from engaging in abusive, deceptive and unfair collection practices while attempting to collect on debts.

## **Parties**

- 2. Plaintiff is a citizen of the State of New York who resides within this District.
- 3. Plaintiff is a consumer as that term is defined by Section 1692(a)(3) of the FDCPA, in that the alleged debt that Defendant sought to collect from Plaintiff a consumer debt.
- Upon information and belief, Defendant's principal place of business is located in Saint Charles, Missouri.
- 5. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.

6. Defendant is a "debt collector" as that term is defined by the FDCPA, 15 U.S.C. § 1692(a)(6).

## **Jurisdiction and Venue**

- 7. This Court has federal question jurisdiction under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1331.
- 8. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b), as the acts and transactions that give rise to this action occurred, in substantial part, in this district.

# **Allegations Particular to Isac Leifer**

- 9. Upon information and belief, on a date better known by Defendant, Defendant began to attempt to collect an alleged consumer debt from the Plaintiff.
- 10. On or about May 15, 2017, Defendant sent the Plaintiff a collection letter.
- 11. The said letter was an effort to collect on a defaulted consumer debt.
- 12. The said May 15, 2017 letter was Defendant's initial communication with the Plaintiff.
- 13. Section 1692g of the FDCPA requires that, within 5 days of a debt collector's first communication to a consumer, it must provide consumers with several pieces of information the amount of the debt, the 30-day validation notice and "(2) the name of the creditor to whom the debt is owed", see, 15 U.S.C. § 1692g(a).
- 14. It is not enough to provide the information required by § 1692g of the FDCPA; rather, that information must be effectively conveyed.<sup>1</sup>

Datiz v. Int'l Recovery Assocs., No. 15-CV-3549 (ADS)(AKT), 2016 U.S. Dist. LEXIS 102695, at \*14-33 (E.D.N.Y. Aug. 4, 2016) (The Court is not convinced that the least sophisticated consumer would be able to deduce from the caption, "Re: John T. Mather Hospital," that John T. Mather Hospital is the current creditor to whom the Plaintiff's debt is owed for purposes of Section 1692g(a)(2), particularly given the fact that the Letter does not specify the Defendant's relationship to John T. Mather Hospital.); McGinty v. Prof'l Claims Bureau, Inc., 2016 U.S. Dist. LEXIS 143627 ([Defendant's] Collection Letters are similarly deficient because: (i) the letters' captions, which read "Re: NSLIJ PHYSICIANS - DEPT OF ORTHOPEDIC SURGERY" and "Re: ST CATHERINE OF SIENNA," fail to identify the Medical Providers as Plaintiffs' current creditors; and (ii) the letters, which state that "[t]he above referenced account has been referred to our offices for collection," fail to make clear on whose behalf PCB was acting when it sent the Collection Letters.); Clomon v. Jackson, 988 F.2d 1314, 1993 U.S. App. LEXIS 4965 (2d Cir. Conn. 1993); Miller v. Wolpoff & Abramson, L.L.P., 321 F.3d 292, 2003 U.S. App. LEXIS 3409, 55 Fed. R. Serv. 3d (Callaghan) 746 (2d Cir. N.Y. 1998); Savino v. Computer Credit, 164 F.3d 81, 1998 U.S. App. LEXIS 31652, 42 Fed. R. Serv. 3d (Callaghan) 1154 (2d Cir. N.Y. 1998);

- 15. The Defendant stated the creditor as "RE: CHASE BANK USA, N.A."
- 16. The Defendant's letter was supposed to identify the name "CHASE BANK USA, N.A." either as the "original creditor," "current creditor," or "the creditor to whom the debt is owed."
- 17. Merely naming the creditor without specifically identifying the entity as the current creditor to whom the debt is owed is not sufficient to comply with 15 U.S.C. § 1692g(a)(2).
- 18. An unsophisticated consumer is left in the dark as to whether or not "CHASE BANK USA, N.A." is in fact the creditor to whom the alleged debt is owed.<sup>2</sup>
- 19. An unsophisticated consumer is left confused as to who the creditor is in this case.<sup>3</sup>
- 20. Defendant failed to effectively state "the name of the creditor to whom the debt is owed."
- 21. Therefore, Defendant's form collection letter violates §§ 1692g and 1692g(2) of the FDCPA.

McStay v. I.C. Sys., 308 F.3d 188, 2002 U.S. App. LEXIS 21542 (2d Cir. N.Y. 2002) see also, 15 U.S.C. § 1692g(b)., Jacobson v. Healthcare Fin. Servs., Inc., 516 F.3d 85, 90 (2d Cir. 2008) citing Russell v. Equifax A.R.S., 74 F.3d 30, 35 (2d Cir. 1996).

<sup>2</sup> Janetos v. Fulton, Friedman & Gullace, LLP, 2015 U.S. Dist. LEXIS 48774 (N.D. Ill., Apr. 13, 2015) (Thus, standing alone the fact that the form letter included the words "Asset Acceptance, LLC" [creditor] did not establish compliance with § 1692g(a)(2). The Act required [Defendant's] letter to identify Asset Acceptance as the "creditor to whom the debt is owed." 15 U.S.C. § 1692g(a)(2). The letter had to make that identification clearly enough that the recipient would likely understand it.); Beltrez v. Credit Collection Servs., 2015 U.S. Dist. LEXIS 160161 (E.D.N.Y. Nov. 25, 2015) ("As Plaintiff has stated a plausible claim that the Defendant's failure to explicitly and accurately name the creditor to whom the debt is owed would likely confuse the least sophisticated consumer as to the name of the actual creditor to whom the debt is owed, Defendant's motion must be denied."); Schneider v. TSYS Total Debt Mgmt., Inc., No. 06-C-345, 2006 WL 1982499 (B.D. Wis. July 13, 2006) ("[T]hroughout its briefs, [the debt collector] implies that the full and complete name of the creditor includes the name 'Target.' Yet, without the full and complete name of the creditor, be it Target National Bank, Target Customs Brokers, Inc., or a corporation that simply identifies itself by the acronym T.A.R.G.E.T, it would be impossible for this court to decide whether [the debt collector] sufficiently identified the creditor to whom [the consumer's] debt is owed. Moreover, given that the full and complete name of the creditor is unknown, at least to the cornt, and given the fact-based nature of the confusion question, it would not be appropriate, at this early stage of the litigation, for the court to determine whether the unsophisticated debtor would be confused by the collection letter."); Amina v. WMC Mortgage Corp., No. CIV. 10-00165 JMS, 2011 WL 1869835 (D. Haw, May 16, 2011) ("[A] genuine issue of material fact exists regarding whether [the debt collector] complied with § 1692g(a)(2)'s requirement that [the debt collector] identify the current creditor. [The debt collector] identified the creditor only as 'CHASE,' and it should go without saying that there are multiple Chase entities. Further, there is no evidence on the record establishing that Chase is indeed the current creditor.")

<sup>&</sup>lt;sup>3</sup> Lee v. Forster & Garbus LLP, 12 cv 420, 2013 WL 776740 (E.D. N.Y. 2013) ("Defendants fare no better insisting that any misidentification in the Collection Letter was immaterial. As an initial matter, this argument only could apply to the alleged Section 1692e and Section 1692f violations. Section 1692(g)[(a)](2) specifically requires debt collectors to identify the creditor to whom the debt is owed in the initial communication or within five days of the initial communication. There is nothing in the statute requiring the identity of the creditor to be "material" to the communication. In addition, even assuming, arguendo, that a deceptive statement must be material to violate Section 1692e and Section 1692f, failing to identify the creditor here 7 after "pay to the order of" on the payment check to ensure that the debt is satisfied. Accordingly, Defendants' materiality argument is without merit."); Pardo v. Allied Interstate, LLC, 2015 U.S. Dist. LEXIS 125526 (S.D. Ind. Sept. 21, 2015); Walls v. United Collection Bureau, Inc., 2012 U.S. Dist. LEXIS 68079, \*4-5, 2012 WL 1755751 (N.D. Ill. May 16, 2012); Deschaine v. Nat'l Enter. Sys., 2013 U.S. Dist. LEXIS 31349, \*3-5 (N.D. Ill. Mar. 7, 2013).

- 22. An unsophisticated consumer would likely be deceived by Defendant's conduct.
- 23. Said letter is also deceptive and misleading in violation of 15 U.S.C. §§ 1692e and 1692e(10).
- 24. Said May 15, 2017 letter is deceptive and misleading as it failed to correctly identify the name of the creditor to whom the debt is owed in violation of 15 U.S.C. §§ 1692e, 1692e(10), 1692g and 1692g(a)(2).
- 25. Plaintiff suffered injury in fact by being subjected to unfair and abusive practices of the Defendant.
- 26. Plaintiff suffered actual harm by being the target of the Defendant's misleading debt collection communications.
- 27. Defendant violated the Plaintiff's right not to be the target of misleading debt collection communications.
- 28. Defendant violated the Plaintiff's right to a truthful and fair debt collection process.
- 29. Defendant used materially false, deceptive, misleading representations and means in its attempted collection of Plaintiff's alleged debt.
- 30. Defendant's communications were designed to cause the debtor to suffer a harmful disadvantage in charting a course of action in response to Defendant's collection efforts.
- 31. The FDCPA ensures that consumers are fully and truthfully apprised of the facts and of their rights, the act enables them to understand, make informed decisions about, and participate fully and meaningfully in the debt collection process. The purpose of the FDCPA is to provide information that helps consumers to choose intelligently. The Defendant's false representations misled the Plaintiff in a manner that deprived her of her right to enjoy these benefits, these materially misleading statements trigger liability under

- section 1692e of the Act.
- 32. These deceptive communications additionally violated the FDCPA since they frustrate the consumer's ability to intelligently choose his or her response.
- 33. Plaintiff seeks to end these violations of the FDCPA. Plaintiff has suffered damages including but not limited to, fear, stress, mental anguish, emotional stress and acute embarrassment. Plaintiff and putative class members are entitled to preliminary and permanent injunctive relief, including, declaratory relief, and damages.

# **CLASS ALLEGATIONS**

- 34. This action is brought as a class action. Plaintiff brings this action on behalf of herself and on behalf of all other persons similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure.
- 35. The identities of all class members are readily ascertainable from the records of Defendant and those business and governmental entities on whose behalf it attempts to collect debts.
- 36. Excluded from the Plaintiff's Class is the Defendant and all officers, members, partners, managers, directors, and employees of Defendant, and all of their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.
- 37. There are questions of law and fact common to the Plaintiff's Class, which common issues predominate over any issues involving only individual class members. The principal issues are whether Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.

- 38. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories.
- 39. The Plaintiff will fairly and adequately protect the interests of the Plaintiff's Class defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor her attorneys have any interests, which might cause them not to vigorously pursue this action.
- 40. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
  - (a) <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff's Class defined above is so numerous that joinder of all members would be impractical.
  - (b) <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff's Class and those questions predominate over any questions or issues involving only individual class members. The principal issues are whether the Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
  - (c) **Typicality:** The Plaintiff's claims are typical of the claims of the class members. Plaintiff and all members of the Plaintiff's Class defined in this complaint have claims arising out of the Defendant's common uniform course of conduct complained of herein.

- (d) Adequacy: The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor her counsel have any interests, which might cause them not to vigorously pursue the instant class action lawsuit.
- (e) Superiority: A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender. Certification of a class under Rule 23(b)(l)(A) of the Federal Rules of Civil Procedure is appropriate because adjudications with respect to individual members create a risk of inconsistent or varying adjudications which could establish incompatible standards of conduct for Defendant who, on information and belief, collects debts throughout the United States of America.
- 41. Certification of a class under Rule 23(b)(2) of the Federal Rules of Civil Procedure is also appropriate in that a determination that the above stated claims, violate provisions of the Fair Debt Collection Practices Act, and is tantamount to declaratory relief and any monetary relief under the FDCPA would be merely incidental to that determination.

- 42. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff's Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 43. Further, Defendant has acted, or failed to act, on grounds generally applicable to the Rule (b)(l)(A) and (b)(2) Class, thereby making appropriate final injunctive relief with respect to the Class as a whole.
- 44. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify one or more classes only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

## **CAUSE OF ACTION**

# Violations of the Fair Debt Collection Practices Act brought by Plaintiff on behalf of herself and the members of a class, as against the Defendant.

- 45. Plaintiff repeats, reiterates, and incorporates the allegations contained in paragraphs numbered one (1) through forty four (44) herein with the same force and effect is if the same were set forth at length herein.
- 46. This cause of action is brought on behalf of Plaintiff and the members of a class.
- 47. The class consists of all persons whom Defendant's records reflect resided in the State of New York and: (a) who were sent a collection letter in substantially the same form letter as the letter sent to the Plaintiff on or about May 15, 2017; and (b) the collection letter was sent to a consumer seeking payment of a personal debt; and (c) the collection letter was not returned by the postal service as undelivered; and (d) the Plaintiff asserts that the

letter contained violations of 15 U.S.C. §§ 1692e, 1692e(10), 1692g and 1692g(a)(2) for

failing to correctly identify the name of the creditor to whom the debt is owed.

**Violations of the Fair Debt Collection Practices Act** 

48. The Defendant's actions as set forth above in the within complaint violates the Fair Debt

Collection Practices Act.

49. Because the Defendant violated the Fair Debt Collection Practices Act, the Plaintiff and

the members of the class are entitled to damages in accordance with the Fair Debt

Collection Practices Act.

WHEREFORE, Plaintiff, respectfully requests preliminary and permanent injunctive relief, and that this

Court enter judgment in Plaintiff's favor and against the Defendant and award damages as follows:

(a) Statutory damages provided under the FDCPA, 15 U.S.C. § 1692(k);

(b) Attorney fees, litigation expenses and costs incurred in bringing this action; and

(c) Any other relief that this Court deems appropriate and just under the

circumstances.

Dated: Brooklyn, New York October 22, 2017

/s/ Maxim Maximov\_

Maxim Maximov, Esq. Attorneys for the Plaintiff

Maxim Maximov, LLP

1701 Avenue P

Brooklyn, New York 11229

Office: (718) 395-3459

Facsimile: (718) 408-9570 E-mail: m@maximovlaw.com

Plaintiff requests trial by jury on all issues so triable.

/s/ Maxim Maximov\_

Maxim Maximov, Esq.

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the

purpose of initiating the civil de	ocket sheet. (SEE INSTRUC	TIONS ON NEXT PAGE OF T	HIS FORM.)	77, is required for the use of	the clerk of court for the	
I. (a) PLAINTIFFS			DEFENDANTS			
ISAC LEIFER			CLIENT SERVICES, INC.			
<b>(b)</b> County of Residence of (E.	f First Listed Plaintiff <u>L</u> XCEPT IN U.S. PLAINTIFF CA	KINGS ases)	County of Residence of First Listed Defendant  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, MAXIM MAXIMOV, LLP 1701 AVENUE P BROOKLYN, NEW YOR	OFFICE: FAX: (71	. <sub>r)</sub> (718) 395-3459 8) 408-9570 M@MAXIMOVLAW.C	Attorneys (If Known)			
II. BASIS OF JURISDI	ICTION (Place an "X" in C	One Box Only)	I. CITIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif	
☐ 1 U.S. Government Plaintiff	*		(For Diversity Cases Only)  PTF DEF  Citizen of This State  1  1  1  1  1  1  1  1  1  1  1  1  1			
☐ 2 U.S. Government Defendant	, and the second		Citizen of Another State			
			Citizen or Subject of a Foreign Country	3	□ 6 □ 6	
IV. NATURE OF SUIT		nly) DRTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise    REAL PROPERTY   □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY  □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY  365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPERTY  370 Other Fraud  371 Truth in Lending  380 Other Personal Property Damage Product Liability  PRISONER PETITIONS  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence  530 General  535 Death Penalty  Other:  540 Mandamus & Other  550 Civil Rights  555 Prison Condition  560 Civil Detainee - Conditions of Confinement	☐ 625 Drug Related Seizure of Property 21 USC 881 ☐ 690 Other	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157  PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark  SOCIAL SECURITY □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g))  FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations  3 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes	
VI. CAUSE OF ACTIO	Cite the U.S. Civil State 15 U.S.C. SECT Brief description of car UNLAWFUL ANI	Appellate Court atute under which you are fi ION 1692 FAIR DEE ause: D DECEITFUL DEBT	(specify) filing (Do not cite jurisdictional state BT COLLECTION PRACT COLLECTION BUSINES:	er District Litigation  iutes unless diversity):  TICES ACT (FDCPA)  S PRACTICES		
VII. REQUESTED IN COMPLAINT:	UNDER RULE 2	IS A <b>CLASS ACTION</b> 23, F.R.Cv.P.	DEMAND \$	CHECK YES only <b>JURY DEMAND:</b>	if demanded in complaint:  Yes □ No	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER		
DATE 10/22/2017	SIGNATURE OF ATTORNEY OF RECORD /S/ MAXIM MAXIMOV, ESQ.					
FOR OFFICE USE ONLY			·			
RECEIPT # AMOUNT APPLYING IFP		APPLYING IFP	JUDGE	MAG. JUI	DGE	

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exclusiv	e of intere		ons, actions seeking money damages only in an amount not in excess of \$150,000, tration. The amount of damages is presumed to be below the threshold amount unless a				
I N/A		counsel for	do hereby certify that the above cantioned civil action is				
ineligib	ole for c	ompulsory arbitration for the following	, do hereby certify that the above captioned civil action is ng reason(s):				
	monetary damages sought are in excess of \$150,000, exclusive of interest and costs,						
	☐ the complaint seeks injunctive relief,						
		the matter is otherwise ineligible for	or the following reason				
		DISCLOSURE STATEMEN	NT - FEDERAL RULES CIVIL PROCEDURE 7.1				
		Identify any parent corporation and an	y publicly held corporation that owns 10% or more or its stocks:				
N/A							
		RELATED CASE STATE	EMENT (Section VIII on the Front of this Form)				
provides because same jud case: (A)	that "A c the cases ge and m involves	civil case is "related" to another civil case for arise from the same transactions or events, a nagistrate judge." Rule 50.3.1 (b) provides that identical legal issues, or (B) involves the same	on of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) purposes of this guideline when, because of the similarity of facts and legal issues or substantial saving of judicial resources is likely to result from assigning both cases to the it "A civil case shall not be deemed "related" to another civil case merely because the civil ne parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power vil cases shall not be deemed to be "related" unless both cases are still pending before the				
		NY-E DIVIS	ION OF BUSINESS RULE 50.1(d)(2)				
1.)	Is the c County		rict removed from a New York State Court located in Nassau or Suffolk				
2.)		5 5	claim or claims, or a substantial part thereof, occur in Nassau or Suffolk				
	b) Did t District	5 5	claim or claims, or a substantial part thereof, occur in the Eastern				
Suffolk	County, olk Coun	or, in an interpleader action, does the claty?	ant (or a majority of the defendants, if there is more than one) reside in Nassau or a majority of the claimants, if there is more than one) reside in Nassau resident of the County in which it has the most significant contacts).				
	(1)	vote. At corporation shall be considered a					
			BAR ADMISSION				
I am cu	rently ac	dmitted in the Eastern District of New York Yes	ork and currently a member in good standing of the bar of this court.  No				
Are you	currentl	ly the subject of any disciplinary action (  Yes (If yes, please explai	s) in this or any other state or federal court? n) 🔀 No				
I certify	the accu	uracy of all information provided above.					
Signatu	re: /S	/ MAXIM MAXIMOV, ESQ.					



3451 Harry S Truman Blvd. Saint Charles, MO 63301-4047 RE: CHASE BANK USA, N.A

ACCOUNT NUMBER: XXXXXXXXXXXX5051

**BALANCE DUE: \$3,241.60** 

REFERENCE NUMBER:

Office Hours (Central Time) Monday-Thursday: 8am-8pm Friday: 7am-5pm Saturday: 7am-11am Sunday: Closed

PHONE: 877-288-9903

DATE: 5/15/2017

## **DEBT VALIDATION NOTICE**

The above account has been placed with our organization for collections.

Balance Due At Charge-Off: 3,241.60 Interest Post-Charge Off: 0.00 Other Charges Post-Charge Off: 0.00 Payments Made Post-Charge-Off: 0.00 **Current Balance:** 3,241.60

Unless you notify our office within thirty (30) days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within thirty (30) days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within thirty (30) days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

We look forward to working with you in resolving this matter.

Mike Crafts

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT. ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

FOR IMPORTANT RIGHTS AND PRIVILEGES WHICH MIGHT APPLY TO YOUR STATE OF RESIDENCE, PLEASE SEE BELOW OR REVERSE SIDE (IF FAXED THEN FOLLOWING PAGE).

Send your payment in the enclosed envelope using the remittance coupon below.	Online: www.csiconsumercenter.com
Pay-by-Phone: 1-877-552-5905	If you are unable to pay the balance in full, contact our office at 877-288-9903 for payment options, which may be available to you.

Do not send correspondence to this address.

PO Box 1586 Saint Peters, MO 63376 REFERENCE NUMBER AMOUNT ENCLOSED



Checks Payable To: Client Services, Inc.

REMIT TO:

CLIENT SERVICES, INC. 3451 HARRY S. TRUMAN BLVD ST. CHARLES MO 63301-4047 լիննորուդուրդնորնինինիկիկիկիկիկիիննինիներին

ISAC LEIFER 35 WIENER DR UNIT 201 MONSEY NY 10952-1832

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**公公** 

117611-5450-809R

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK						
	LEIFER on behalf of himself and the similarly situated consumers					
	Plaintiff,					
	-against-					
CLIE	NT SERVICES, INC.					
	Defendant.					
	SUMMONS IN A CIVIL ACTION					
TO:	CLIENT SERVICES, INC. 3451 HARRY S TRUMAN BOULEVARD ST. CHARLES, MISSOURI 63301					
and se	YOU ARE HEREBY SUMMONED and required to file with the Clerk of this Court erve upon PLAINTIFF'S ATTORNEY:					
	MAXIM MAXIMOV, ESQ. MAXIM MAXIMOV, LLP 1701 AVENUE P BROOKLYN, NEW YORK 11229					
summ	wer to the complaint which is herewith served upon you, with <b>21</b> days after service of this ons upon you, exclusive of the day of service. If you fail to do so, judgment by default will en against you for the relief demanded in the complaint.					
CLER	.K DATE					
<del></del>						
BY D	EPUTY CLERK					

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: NY Man Claims Client Services Failed to Identify Creditor