

Return Mail Processing
PO Box 6508
Carol Stream, IL 60197

+ 0000007371 0000001 2100000018377162 NN NN NN



SAMPLE A. SAMPLE
123 MAIN STREET
ANYTOWN US 12345-6789



August 19, 2026

[Extra2]

Dear Sample A. Sample:

Legacy Bank and Trust ("Legacy") writes to inform you of an event that may involve your personal information. Although we are unaware of any identity theft or fraud in relation to the event, we are providing you with information about the event, our response, and resources we are making available to you to help protect your information, should you feel it appropriate to do so.

What Happened? Legacy recently completed its investigation into a cyber event involving unauthorized access to an employee email account that occurred on May 21, 2026. Working with third party specialists, we completed a time-intensive and comprehensive review of the emails and attachments that may have been accessed by the unauthorized actor. This review was completed on August 10, 2026, and we are notifying individuals based on the results of this review.

What Information Was Involved? The investigation determined [REDACTED] and the following information related to you were present in the email account: [Extra1]. Please note that Legacy is not aware of any actual or attempted misuse of your information.

What We Are Doing. The confidentiality, privacy, and security of information in our care are among our highest priorities. In response to this event, we took steps to secure our email environment, completed a thorough investigation, and reviewed the contents of the affected emails and files. As part of our ongoing commitment to the privacy of information in our care, we are reviewing existing security policies and implementing additional security measures to further protect against similar events occurring in the future.

As an added precaution, we are offering you credit monitoring and identity theft protection services for [Extra3] at no cost to you, through Experian. You can find information on how to enroll in these services in the enclosed *STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION*. We encourage you to enroll in these services as you will not be automatically enrolled, and we are not able to do so on your behalf.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your credit reports for suspicious activity and to detect errors. Please review the information contained in the enclosed *STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION*. There you will also find more information on the complimentary credit monitoring and identity theft protection services we are making available to you.

For More Information. We understand that you may have questions about this event that are not addressed in this letter. If you have additional questions, please call our dedicated assistance line at [REDACTED] between the hours of 9:00 a.m. - 9:00 p.m., Eastern Time, Monday through Friday, excluding major U.S. holidays. You may also write to us at [REDACTED].

Sincerely,

Legacy Bank and Trust