IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

MICHELLE LECHUGA, individually, and on behalf of all others similarly situated,

Plaintiff,

Case No. 1:19-cv-05989

v.

GREAT AMERICAN POWER, LLC,

Defendant.

CLASS ACTION COMPLAINT

NOW COMES Plaintiff, MICHELLE LECHUGA, individually, and on behalf of all others similarly situated, through counsel, SULAIMAN LAW GROUP, LTD., complaining of Defendant, GREAT AMERICAN POWER, LLC, as follows:

NATURE OF THE ACTION

1. Plaintiff brings this action seeking damages as well as injunctive relief for the Defendant's violations of Telephone Consumer Protection Act, 47 U.S.C. § 227 et seq. ("TCPA").

JURISDICTION AND VENUE

- 2. This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1331.
- 3. Venue in this district is proper under 28 U.S.C. § 1391(b)(2).

PARTIES

- 4. MICHELLE LECHUGA ("Plaintiff") is a natural person, over 18-years-of-age, who at all times relevant resided in this District.
 - 5. Plaintiff is a "person" as defined by 47 U.S.C. § 153(39).

- 6. GREAT AMERICAN POWER, LLC ("Defendant") is a foreign limited liability company with its principal place of business located in Dallas, Texas.
 - 7. Defendant is a "person" as defined by 47 U.S.C. § 153(39).

GENERAL ALLEGATIONS

- 8. Defendant develops marketing campaigns using a combination of sales channels, with an emphasis on outbound telemarketing.
 - 9. Defendant utilizes third party vendors to market its services.
 - 10. Defendant's vendors are essential to their telemarketing activities.
- 11. Defendant's ability to increase revenues depends significantly on their access to high-quality vendors.
- 12. Defendant is subject to liability under the TCPA for actions of their third party vendors who are engaging in outbound telemarketing efforts on their behalf.
- 13. Defendant's third party vendors identify themselves as representatives of "Great American Power, LLC."
- 14. Upon information and belief, Defendant's outbound telemarketing efforts include the use of an automated telephone dialing system ("ATDS") to solicit consumers nationwide.
- 15. The Federal Trade Commission ("FTC") has held that a basic function of an ATDS is the ability to dial thousands of numbers in a short time period.
- 16. The technology employed by Defendant has the *capacity* (A) to store or produce telephone numbers to be called, using a random or sequential number generator; and (B) to dial such numbers.
- 17. An ATDS allows its telemarketing agents to only communicate with consumers who answer their phone.

18. Consequently, Defendant shifts the burden of wasted time to consumers with unsolicited calls and messages.

FACTUAL ALLEGATIONS

- 19. At all times relevant, Plaintiff was the sole operator, possessor, and subscriber of the cellular telephone number ending in 2896.
- 20. At all times relevant, Plaintiff's number ending in 2896 was assigned to a cellular telephone service as specified in 47 U.S.C. § 227(b)(1)(A)(iii).
- 21. At all times relevant, Plaintiff was financially responsible for her cellular telephone equipment and services.
- 22. On or before February 6, 2019, Plaintiff started to receive unsolicited telephone calls from Defendant.
- 23. These calls were made in an attempt to market Defendant's electric services to Plaintiff.
- 24. On March 20, 2019 and July 17, 2019, Plaintiff answered Defendant's phone calls. Each time, Plaintiff experienced noticeable pause prior to being connected to Defendant.
- 25. Each time, Plaintiff informed Defendant that she was not interested in Defendant's electric services before asking that Defendant stop calling.
- 26. On July 17, 2019, Defendant defiantly told Plaintiff that they "couldn't and wouldn't stop calling."
- 27. In spite of Plaintiff's requests that Defendant stop calling, Defendant continues to place calls to Plaintiff's cellular telephone.
- 28. On July 19, 2019, once more, Plaintiff answered. Plaintiff received an automated/prerecorded message soliciting electric service savings.

- 29. When prompted to "[p]ress 1" if she was interested in electric service savings, Plaintiff simply hung up this call.
- 30. Each time, Defendant used caller ID spoofing to make it appear that these phone calls were placed from local numbers:

(815) 740-1122

(773) 928-8910

(773) 489-5209

(331) 645-7966

- 31. In total, Defendant placed or caused others to place no less than 10 unsolicited phone calls to Plaintiff's cellular telephone.
- 32. At no time did Defendant obtain consent from Plaintiff to receive robocalls or prerecorded messages to her cellular telephone number ending in 2896.
- 33. Defendant's unsolicited telemarketing phone calls resulted in aggravation that accompanies unsolicited telephone calls, anxiety, diminished value and utility of telephone equipment and telephone subscription services, emotional distress, increased risk of personal injury resulting from the distraction caused by the phone calls, intrusion upon and occupation of Plaintiff's cellular telephone capacity, invasion of privacy, loss of battery charge, loss of concentration, mental anguish, nuisance, the per-kilowatt electricity costs required to recharge her cellular telephone as a result of increased usage of her telephone services, and wasting Plaintiff's time.

CLASS ALLEGATIONS

34. All paragraphs of this Complaint are expressly adopted and incorporated herein as though fully set forth herein.

35. Plaintiff brings this action pursuant to Fed. R. Civ. P. 23(b)(2) and 23(b)(3) individually, and on behalf of all others similarly situated ("Putative Class") defined as follows:

All persons within the United States: (a) to whom Defendant and/or a third party acting on Defendant's behalf, made one or more non-emergency phone call(s); (b) promoting Defendant's products or services; (c) to their cellular telephone number; (d) using an automated telephone dialing system or an artificial or prerecorded voice; and (e) at any time in the period that begins four years before the date of filing this Complaint through the date of class certification.

36. The following individuals are excluded from the Putative Class: (1) any Judge or Magistrate presiding over this action and members of their families; (2) Defendant, Defendant's subsidiaries, parents, successors, predecessors, and any entity in which Defendant or their parents have a controlling interest and their current or former employees, officers and directors; (3) Plaintiff's attorneys; (4) persons who properly execute and file a timely request for exclusion from the Putative Class; (5) the legal representatives, successors or assigns of any such executed persons; and (6) persons whose claims against Defendant have been fully and finally adjudicated and/or released.

A. Numerosity:

- 37. The exact number of members of the Putative Class are unknown and not available to Plaintiff at this time, but it is clear that individual joinder is impracticable.
- 38. On information and belief, Defendant made phone calls to hundreds of consumers who fall into the definition of the Putative Class.
- 39. Members of the Putative Class can be objectively identified from records of Defendant and any affiliated marketers to be gained in discovery.

B. Commonality and Predominance:

- 40. There are many questions of law and fact common to the claims of Plaintiff and the Putative Class, and those questions predominate over any questions that may affect individual members of the Putative Class. Common questions for the Putative Class include, but are not necessarily limited to the following:
 - i. Whether Defendant used an "automatic telephone dialing system" as defined by TCPA and applicable FCC regulations and orders;
 - ii. Whether Defendant had prior express consent to contact Plaintiff and the members of the Putative Class when it placed, or caused to be placed phone calls to their cell phones using an automatic telephone dialing system;
 - iii. Damages, including whether Defendant's violations were performed willfully or knowingly such that Plaintiff and the members of the Putative Class are entitled to treble damages.

C. Typicality.

41. Plaintiff's claims are typical of members of the Putative Class because Plaintiff and members of the Putative Class are entitled to damages as result of Defendant's conduct.

D. Superiority and Manageability.

- 42. This case is also appropriate for class certification as class proceedings are superior to all other available methods for the efficient and fair adjudication of this controversy.
- 43. The damages suffered by the individual members of the Putative Class will likely be relatively small, especially given the burden and expense required for individual prosecution.
- 44. By contrast, a class action provides the benefits of single adjudication, economies of scale and comprehensive supervision by a single court.

45. Economies of effort, expense, and time will be fostered and uniformity of decisions ensured.

E. Adequate Representation.

- 46. Plaintiff will adequately and fairly represent and protect the interests of the Putative Class.
- 47. Plaintiff has no interests antagonistic to those of the Putative Class, and Defendant has no defenses unique to Plaintiff.
- 48. Plaintiff has retained competent and experienced counsel in consumer class action litigation.

CLAIMS FOR RELIEF

COUNT I:

Violation of 47 U.S.C. § 227 et seq. (On behalf of Plaintiff and the Members of Putative Class)

- 49. All paragraphs of this Complaint are expressly adopted and incorporated herein as though fully set forth herein.
- 50. Among other things, the TCPA prohibits certain calls to wireless and residential numbers unless the caller has the prior express consent of the called party. 47 U.S.C. § 227(b)(1)(A).
- 51. Under the TCPA Consent Rules, some types of calls require prior express *written* consent, while other types of calls do not require that the consent be in writing.
 - 52. "Prior express written consent" is required for:
 - All telemarketing/promotional calls/texts made using an ATDS placed to wireless numbers, and

- All artificial or prerecorded telemarketing/promotional voice calls to wireless and residential numbers.¹
- 53. The TCPA Consent Rules define "prior express written consent" as "an agreement, in writing, bearing the signature of the person called that clearly authorizes the seller to deliver or cause to be delivered to the person called advertisements or telemarketing messages using an ATDS or an artificial or prerecorded voice, and the telephone number to which the signatory authorizes such advertisements or telemarketing messages to be delivered."
- 54. Defendant placed or caused to be placed no less than 10 non-emergency calls without the prior express consent of Plaintiff to Plaintiff's cellular telephone number ending in 2896 utilizing an ATDS without Plaintiff's prior express written consent in violation of 47 U.S.C. \$227 (b)(1)(A)(iii).
- 55. Upon information and belief, based on the noticeable pause Plaintiff experienced, Defendant employed an ATDS to place calls to Plaintiff.
- 56. Upon information and belief, based on the fact that Defendant's informed Plaintiff that they "couldn't stop calling," Defendant employed an ATDS to place calls to Plaintiff.
- 57. Upon information and belief, the ATDS employed by Defendant transfers the call to a live representative once a human voice is detected, hence the clear pause.
- 58. Upon information and belief, based on the prerecorded messages received, Defendant employed an ATDS to place calls to Plaintiff.
- 59. Upon information and belief, the ATDS employed by Defendant has the *capacity* (A) to store or produce telephone numbers to be called, using a random or sequential number generator; and (B) to dial such numbers.

¹ 47 C.F.R. §§ 64.1200(a)(2), (a)(3).

- 60. Upon information and belief, Defendant has no database to maintain and update consumers' contact preferences and consent to call them.
- 61. As a result of Defendant's violations of 47 U.S.C. § 227 et seq., Plaintiff and the members of the Putative Class are entitled to receive \$500.00 in damages for each such violation.
- 62. As a result of Defendant's *knowing and willful violations* of 47 U.S.C. § 227 *et seq.*, Plaintiff and the members of the Putative Class entitled to receive up to \$1,500.00 in treble damages for each such violation.

WHEREFORE, Plaintiff, on behalf of herself and the members of the Putative Class, requests the following relief:

- A. an order granting certification of the proposed class, including the designation of Plaintiff as the named representatives, the appointment of the undersigned as Class Counsel, under the applicable provisions of Fed. R. Civ. P. 23;
- B. an order finding that Defendant violated 47 U.S.C. § 227 et seq.;
- C. an order enjoining Defendant from placing or causing to place violating calls to consumers;
- D. an award damages of \$500.00 to Plaintiff and the members of the Putative Class for each such violation;
- E. an award treble damages up to \$1,500.00 to Plaintiff and the members of the Putative Class for each such violation; and
- F. an award of such other relief as this Court deems just and proper.

DEMAND FOR JURY TRIAL

Pursuant to Fed. R. Civ. P. 38(b), Plaintiff demands a trial by jury of any and all issues in this action so triable of right.

DATED: September 6, 2019 Respectfully submitted,

MICHELLE LECHUGA

By: /s/ Joseph S. Davidson

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as

purpose of initiating the civil do	This form, approved by the cket sheet. (SEE INSTRUCT	ne Judicial Conferen TIONS ON NEXT PAG	ce of the U E OF THIS	Juited States in September 19 FORM.)	974, is required for the use of t	the Clerk of Court for the
I. (a) PLAINTIFFS				DEFENDANTS		
MICHELLE LECHUGA, individually, and on behalf of all other similarly situated				GREAT AMERICAN POWER, LLC		
(b) County of Residence of First Listed Plaintiff Cook (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant		
				(IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.		
(c) Attorneys (Firm Name, Address, and Telephone Number) Joseph S. Davidson Sulaiman Law Group, Ltd. 2500 South Highland Avenue, Suite 200, Lombard, IL 60148 (630) 575-8181				Attorneys (If Known)		
II. BASIS OF JURISDI	ICTION (Place an "X" in	One Box Only)	III. CI	TIZENSHIP OF PRI	NCIPAL PARTIES (Pla	ce an "X" in One Box for Plaintiff
1 U.S. Government Plaintiff (U.S. Government Not a Party)			Ci	(For Diversity Cases Only) PTF DEF Citizen of This State 1		
2 U.S. Government Defendant			Ci	Citizen of Another State 2 2 Incorporated and Principal Place 5 5 6 of Business In Another State		
			Ci	itizen or Subject of a Foreign Country	3 Foreign Nation	6 6
IV. NATURE OF SUIT (Place an "X" in One Box Only)						
CONTRACT		RTS		FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities Employment 446 Amer. w/Disabilities Other 448 Education	PERSONAL INJ 365 Personal Injun Product Liabil 367 Health Care/ Pharmaceutica Personal Injun Product Liabil 368 Asbestos Pers Injury Product Liability PERSONAL PROI 370 Other Fraud 371 Truth in Lend 380 Other Persona Property Dam Product Liabil PRISONER PETIT 510 Motions to Va Sentence Habeas Corpus: 530 General 535 Death Penalty 540 Mandamus & 550 Civil Rights 555 Prison Condit Confinement	ry - lity	CABOR Tabor Standards Act Act Tabor Standards Act Act Act Act Act Act Act Act	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g)) FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations ■ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes
V. ORIGIN (Place an "X" in ☐ 1 Original ☐ 2 Ren Proceeding State	noved from 3 Rema	anded from ellate Court	Re	eopened Anotl		
VI. CAUSE OF ACTION (Enter U.S. Civil Statute under which you are filing and write a brief statement of cause.) Telephone Consumer Protection Act, 47 U.S.C. § 227 et seq. ("TCPA").			nu Us	VII. Previous Bankruptcy Matters (For nature of suit 422 and 423, enter the case number and judge for any associated bankruptcy matter previously adjudicated by a judge of this Court. Use a separate attachment if necessary.		
VIII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.)N	DEMAND \$	CHECK YES only i JURY DEMAND:	if demanded in complaint: Yes No	
IX. RELATED CASE(S) IF ANY (See instructions): JUDGE				DOCKET NUMBER		
X. This case (check one box) Is not a refiling of a previously dismissed action			on	☐ is a refiling of case number previously dismissed by Judge		

JS 44 (Rev. 3/13)

Case: 1/13/16/CP5989/CROGHORATE/#:CI-MPEHPAI:CQ/UPE/COVERSURE:TAFORMPAGAID #:11

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; NOTE: federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- **VII. Previous Bankruptcy Matters** For nature of suit 422 and 423 enter the case number and judge for any associated bankruptcy matter previously adjudicated by a judge of this court. Use a separate attachment if necessary.
- VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- IX. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.
- **X. Refiling Information.** Place an "X" in one of the two boxes indicating if the case is or is not a refilling of a previously dismissed action. If it is a refiling of a previously dismissed action, insert the case number and judge.

Date and Attorney Signature. Date and sign the civil cover sheet.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Proposed Class Action Claims Great American Power Violated the TCPA with Illicit Telemarketing Calls