UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

PETER KHAIMOV on behalf of himself and all other similarly situated consumers

Plaintiff,

Case No.

-against-

NATIONAL RECOVERY AGENCY

Defendant.

CLASS ACTION COMPLAINT

Introduction

 Plaintiff, Peter Khaimov, brings this action against National Recovery Agency for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et *seq*. ("FDCPA"). The FDCPA prohibits debt collectors from engaging in abusive, deceptive and unfair collection practices while attempting to collect on debts.

Parties

- 2. Plaintiff is a citizen of the State of New York who resides within this District.
- 3. Plaintiff is a consumer as that term is defined by Section 1692(a)(3) of the FDCPA, in that the alleged debt that Defendant sought to collect from Plaintiff a consumer debt.
- Upon information and belief, Defendant's principal place of business is located in Harrisburg, Pennsylvania.
- 5. Defendant is regularly engaged, for profit, in the collection of debts allegedly owed by consumers.
- 6. Defendant is a "debt collector" as that term is defined by the FDCPA, 15 U.S.C. § 1692(a)(6).

Jurisdiction and Venue

- This Court has federal question jurisdiction under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1331.
- 8. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b), as the acts and transactions that give rise to this action occurred, in substantial part, in this district.

Allegations Particular to Peter Khaimov

- 9. Upon information and belief, on a date better known by Defendant, Defendant began to attempt to collect an alleged consumer debt from the Plaintiff.
- 10. On or about January 16th, 2017 Defendant sent the Plaintiff a collection letter.
- 11. The said letter was an effort to collect on a defaulted consumer debt.
- 12. Such a collection letter, like the said January 16th, 2017 collection letter, is open to one of multiple interpretations and would likely be misunderstood by an unsophisticated consumer.
- § 1692e requires debt collectors, when informing debtors of their account balance, to disclose whether the balance may increase due to interest and fees. <u>Avila v. Riexinger</u> <u>Associates, LLC, 817 F.3d 72, 76 (2d Cir. 2016)</u>.
- Defendant's collection letter fails to include the safe harbor language set out in <u>Avila v.</u> <u>Riexinger Associates, LLC, 817 F.3d 72, 76 (2d Cir. 2016)</u>.
- 15. An unsophisticated consumer would be left uncertain by the said letter as to whether the said account was accruing interest or not.
- 16. Pursuant to section 5001 of New York Civil Practice Law and Rules, a creditor shall recover prejudgment interest "upon a sum awarded because of a breach of performance of a contract." N.Y. C.P.L.R. § 5001(a); see also <u>Rhodes v. Davis, 628 Fed. Appx. 787, 794 (2d Cir. 2015)</u> (Under New York Law, "[i]nterest is generally mandatory "upon a sum awarded because of a breach of performance of a contract" (citing Id. §

5001(a))).

- 17. Section 5004 sets the rate of prejudgment interest at nine percent. N.Y. C.P.L.R. § 5004.When calculating the interest due, it "shall be computed from the earliest ascertainable date the cause of action existed." Id. § 5001(b).
- "In New York, a breach of contract cause of action accrues at the time of the breach."
 <u>Ely-Cruikshank Co. v. Bank of Montreal, 81 N.Y.2d 399, 402, 615 N.E.2d 985, 599</u>
 <u>N.Y.S.2d 501 (1993)</u> (citations omitted).
- 19. Prejudgment interest on defaulted debt obligations "shall be computed from the earliest ascertainable date the cause of action existed," which is when the debtor fails to make the payment. N.Y. C.P.L.R. § 5001(b).
- 20. "New York law provides that "[i]nterest shall be recovered upon a sum awarded because of a breach of performance of a contract," N.Y. C.P.L.R. § 5001(a), and that interest is to be computed "from the earliest date the cause of action existed," N.Y. C.P.L.R. § 5001(b), at the rate of nine percent per annum, N.Y. C.P.L.R. § 5004. Accordingly, Plaintiffs are entitled to prejudgment interest on the installments that were not timely paid." Kasperek v. City Wire Works, Inc., No. 03 CV 3986 (RML), 2009 U.S. Dist. LEXIS 19803, at *8 (E.D.N.Y. Mar. 12, 2009).
- 21. The said January 16th, 2017 letter failed to correctly state the in full the amount of the debt allegedly owed.
- 22. Though the January 16th, 2017 letter listed an "amount due" and demanded payment in full, the letter did not state on which date the "amount due" was calculated, and did not explain that contractual or statutory interest and/or legal fees would continue to accrue on the unpaid principal; thus, the Plaintiff's total balance might be greater on the date she makes a payment.
- 23. A reasonable consumer could read the notice and be misled into believing that he or she

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could pay her debt in full by paying the amount listed on the notice.

- 24. However, since contractual or statutory interest is automatically accruing daily, and since there are undisclosed legal fees that will accrue, a consumer who pays the "amount due" stated on the notice will be unaware as to whether or not the debt has been paid in full.
- 25. The debt collector could still seek the automatically accrued contractual or statutory interest that accumulated after the notice was sent but before the balance was paid, or sell the consumer's debt to a third party, which itself could seek the interest and fees from the consumer.
- 26. A letter that states "amount due," without notice that the amount is already increasing due to accruing automatically accruing contractual or statutory interest or other charges, would mislead the unsophisticated consumer into believing that payment of the amount stated will clear his or her account.
- 27. The FDCPA requires debt collectors, when notifying consumers of their account balance, to disclose that the balance may increase due to interest and fees; failure to include such disclosures would harm consumers such as the Plaintiff who may hold the reasonable but mistaken belief, that timely payment will satisfy their debts and it would abrogate the Congressional purpose of full and fair disclosure to consumers that is embodied in Section 1692e.
- 28. Pursuant to New York state law, statutory interest starts to accrue on the debt from the date of the breach of contract at the rate of 9% per annum.
- 29. The amount of the contractual or statutory interest, automatically increases each day that the defaulted debt remains unpaid due to the automatically contractual or statutory accrued interest.
- 30. Collection notices that state only the "amount due," but fail to disclose that the balance

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might increase due to interest and fees, are "misleading" within the meaning of Section 1692e.

- 31. To the extent that the Creditor or the Defendant intended to waive the automatically accrued and accruing interest, it was required to disclose that in the most conspicuous of terms.
- 32. National Recovery Agency was required to include a disclosure that the automatically accrued interest <u>was</u> accruing, or in the alternative, National Recovery Agency was required to disclose that the creditor has made an intentional decision to waive the automatically accruing interest; yet the Defendant failed to make any such disclosures, violating Section 1692e of the FDCPA.
- 33. Failure to disclose such a waiver of the automatically accruing interest is in of itself deceptive and "misleading" within the meaning of Section 1692e of the FDCPA.
- 34. National Recovery Agency knew that the balance would increase due to interest, fees and/or disbursements.
- 35. The Second Circuit adopted a safe harbor disclaimer stating "that requiring such disclosure best achieves the Congressional purpose of full and fair disclosure to consumers that is embodied in Section 1692e. It also protects consumers such as the Plaintiff, who may hold the reasonable but mistaken belief that timely payment will satisfy their debts." <u>Avila v. Riexinger & Assocs., LLC, 817 F.3d 72, 76 (2d Cir. 2016)</u>
- 36. Because the statement of the "amount due" that included original principal, fees, and contractual interest, without notice that the accruing interest was expressly waived can mislead the least sophisticated consumer into believing that payment of the amount stated will clear her account, the FDCPA requires debt collectors, when they notify consumers of their account balance, to expressly disclose that interest and/or fees have stopped accruing.

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- 37. Requiring such disclosure best achieves the Congressional purpose of full and fair disclosure to consumers that is embodied in Section 1692e. It also protects consumers such as the Plaintiff, who may hold the reasonable, but mistaken belief that timely payment will satisfy their debts and it protects them from other debt collectors seeking further interest on this debt in the future.
- 38. According to the Second Circuit's finding that the "amount due" must contain a full and fair disclosure, if a credit card account was being charged interest, pursuant to a contract and the interest was intended to be waived, disclosure of such a waiver is necessary or the consumer would not know what the balance is. "[i]n fact, however, if interest is accruing daily, [or was not expressly waived] a consumer who pays the 'current balance' stated on the notice will not know whether the debt has been paid in full. The debt collector could still seek the [accruing or un-waived] interest and fees that accumulated after the notice was sent but before the balance was paid, or sell the consumer's debt to a third party, which itself could seek the interest and fees from the consumer." <u>Avila v. Riexinger & Assocs., *LLC*, 817 F.3d 72, 76 (2d Cir. 2016)</u>
- 39. The 8th Circuit in <u>Haney v. Portfolio Recovery Assocs., No. 15-1932, 2016 U.S. App.</u> <u>LEXIS 17287 (8th Cir. Sep. 21, 2016)</u> clearly explains that merely not including interest in post charge off statements is not express waiver of interest, and the debt collector or creditor can seek the interest in the future.
- 40. In fact, in this case the Plaintiff is still not sure whether there was any intent to waive the interest. There was definitely no express waiver and disclosure of waiver is mandatory if interest was originally accruing. The consumer could not know what the real balance is.
- 41. The intent to waive a contractual right must be unmistakably manifested and may not be inferred from doubtful or equivocal acts. <u>Navillus Tile, Inc. v. Turner Const. Co., 2</u>

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<u>A.D.3d 209, 770 N.Y.S.2d 3 (1st Dep't 2003)</u>. A waiver of a contract right does not occur by negligence, oversight or thoughtlessness and cannot be inferred from mere silence. <u>Acumen Re Management Corp. v. General Sec. Nat. Ins. Co., 2012 WL 3890128, at *6 (S.D. N.Y. 2012)</u>, reconsideration denied, motion to certify appeal granted, 2012 WL 6053936 (S.D. N.Y. 2012).

- 42. The 8th Circuit Court of Appeals found that the fact that the debt was charged off and that the creditor or debt buyer did not charge statutory or prejudgment interest in its statements post charge off does not constitute an express waiver and statutory or prejudgment interest is still continuing to accrue and may be charged at a future time.
- 43. According to the Second Circuit in *Avila*, any such a debt would need full and complete disclosure. See <u>Haney v. Portfolio Recovery Assocs.</u>, No. 15-1932, 2016 U.S. App. <u>LEXIS 17287 (8th Cir. Sep. 21, 2016)</u> ("Nothing inherent in the process of charging off a debt precludes a claim for statutory interest, and [the states] prejudgment interest statute does not expressly preclude statutory prejudgment interest following a waiver of contractual interest...[The debtor] received monthly periodic statements from the original creditors prior to charge-off, and at least as to the *Wal-Mart* account, the charge-off statement itself is attached to the pleadings. [The debtor] received a demand for payment of his accounts when due. We conclude any demand requirement that exists as a precondition to the accrual of statutory prejudgment interest was satisfied by the original creditors' demands upon [the debtor].")
- 44. Failure to disclose such a waiver of the automatically accruing interest is in of itself deceptive and "misleading" within the meaning of Section 1692e. The Defendant knew that the balance would increase due to interest, fees and/or disbursements.
- 45. Since the "amount due" is for an amount that includes original principal, fees, and contractual interest, the collection notice must accurately inform the consumer that

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interest is accruing daily or that interest has stopped accruing. "Applying these principles, we hold that Plaintiffs have stated a claim that the collection notices at issue here are misleading within the meaning of Section 1692e... a consumer who pays the "current balance" stated on the notice will not know whether the debt has been paid in full." <u>Avila v. Riexinger & Assocs., LLC, Nos. 15-1584(L), 15-1597(Con), 2016 U.S.</u> App. LEXIS 5327, at *10-11 (2d Cir. Mar. 22, 2016)

- 46. Although the January 16th, 2017 letter stated a "amount due" and demanded payment in full, the letter also failed to disclose to the Plaintiff that the Defendant would attempt to collect the additional accruing interest at a later date.
- 47. "The Court therefore finds that [the debt collectors] letters to [the debtor] are subject to two different interpretations as to the accumulation of interest, rendering them deceptive under § 1692e(10) ... The logic [applies] to stated outstanding debt and the need for consumers to be aware that this debt may be dynamic or static. They are concerned with a consumer's inability to discern whether an amount owed may grow with time, regardless of whether offers to settle are on the table or not. As [plaintiff] states, this information is relevant in a consumer's payment calculus, especially when some debts must be paid at the expense of others. And, of course, the existence of settlement offers would be entirely irrelevant to these considerations for the many consumers who are unable to take advantage of them...Plaintiff's claim is not that the stated balance was not itemized, but that it was unclear whether it was subject to future interest" <u>Michalek v. ARS Nat'l Sys., No. 3:11-CV-1374, 2011 U.S. Dist. LEXIS 142976, at *16-17 (M.D. Pa. Dec. 13, 2011)</u>
- 48. Absent a disclosure by the holder of the debt that the automatic interest is waived, even if the debtor pays the "amount due" the Defendant and or the creditor <u>could</u> still seek the automatic interest that accumulated after the breach of contract, or sell the consumer's

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debt to a third party, which itself could seek the automatic interest and from the consumer. *Avila*, at *10-11.

- 49. A waiver of interest, even when made explicitly, has not prevented debt collection agencies from continuing to illegally charge the waived interest. At the bare minimum a debt collection agency must clearly convey, even to the unsophisticated consumer that it intends to waive the automatically accruing interest, or that the debt has stopped accruing interest.
- 50. Upon receiving the January 16th, 2017 letter, the Plaintiff was uncertain whether the "amount Due" was accruing interest as there was no disclosure or admonition indicating otherwise.
- 51. A debtor who pays the "amount due" stated in the collection letter will be left unsure as to whether or not the debt has been paid in full, as the Defendant could still attempt to collect on any interest and fees that accumulated after the letter was sent but before the balance was paid.
- 52. The January 16th, 2017 letter would cause the unsophisticated consumer uncertainty and force him to guess how much money he allegedly owed to the Defendant, how much money would accrue daily on his alleged debt, how much additional money he would owe if he paid the amount demanded in the January 16th, 2017 letter, and if or when the Defendant's collection efforts would actually discontinue if he remitted "amount due" that the Defendant demanded.
- 53. Section 1692e of the FDCPA prohibits a debt collector from using any false, or any deceptive or misleading representation or means in connection with the collection of a debt, including the false representation of the character, amount or legal status of any debt, see, 15 U.S.C. § 1692e(2)(A) and § 1692e(10).
- 54. Upon information and belief, such actions are part of a scheme or business of the

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Defendant when attempting to collect alleged debts from consumers in the State of New York.

- 55. Upon information and belief, the Defendant's collection letters, such as the said January 16th, 2017 collection letter, number in at least the hundreds.
- 56. The Defendant, by failing to state that it would add interest to the amount of the debt, made materially false statements, in violation of 15 U.S.C. § 1692e of the FDCPA.
- 57. Defendant's January 16th, 2017 letter is in violation of 15 U.S.C. §§ 1692e, 1692e(2)(A) and 1692e(10) of the FDCPA for the use of any false representation or deceptive means to collect or attempt to collect any debt and for misrepresenting the amount of the debt owed by the Plaintiff.
- Plaintiff suffered injury in fact by being subjected to unfair and abusive practices of the Defendant.
- 59. Plaintiff suffered actual harm by being the target of the Defendant's misleading debt collection communications.
- 60. Defendant violated the Plaintiff's right not to be the target of misleading debt collection communications.
- 61. Defendant violated the Plaintiff's right to a truthful and fair debt collection process.
- 62. Defendant used materially false, deceptive, misleading representations and means in its attempted collection of Plaintiff's alleged debt.
- 63. Defendant's communications were designed to cause the debtor to suffer a harmful disadvantage in charting a course of action in response to the Defendant's collection efforts.
- 64. The FDCPA ensures that consumers are fully and truthfully apprised of the facts and of their rights, the act enables them to understand, make informed decisions about, and participate fully and meaningfully in the debt collection process. The purpose of the

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FDCPA is to provide information that helps consumers to choose intelligently. The Defendant's false representations misled the Plaintiff in a manner that deprived him of his right to enjoy these benefits, these materially misleading statements trigger liability under section 1692e of the Act.

- 65. These deceptive communications additionally violated the FDCPA since they frustrate the consumer's ability to intelligently choose his or her response.
- 66. The said letter also directs Plaintiff to Defendant's website. Defendant's website is www.nationalrecovery.com.
- 67. The website is a "communication" as defined by 15 U.S.C. § 1692a(2).
- 68. Defendant's website provides a payment portal at https://nragroup.123 fastpay.com/MasterPayment.aspx for consumers to make payments online. Plaintiff accessed Defendant's website.
- 69. U.S.C. § 1692f provides a debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt. 15 U.S.C. § 1692f(1) prohibits the collection of any amount, including any interest, fee, charge, or expense incidental to the debt, unless such amount is expressly authorized by the agreement creating the debt or permitted by law.
- 70. Defendant's payment portal sets forth that Defendant charges a "convenience fee" of \$7.95. Such convenience fee is neither expressly authorized by the agreement creating the debt, nor permitted by law. Such convenience fee is prohibited by 15 U.S.C. § 1692f(1).
- 71. Defendant violated 15 U.S.C. § 1692f by charging a convenience fee. Defendant violated 15 U.S.C. § 1692f by attempting to charge a convenience fee.
- 72. U.S.C. § 1692e prohibits a debt collector from using any false, deceptive, or misleading representations or means in connection with the collection of any debt. 15 U.S.C. §

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1692e(2)(A) prohibits the false representation of the character, amount, or legal status of any debt. 15 U.S.C. § 1692e(2)(B) prohibits the false representation of any services rendered or compensation that may be lawfully received by any debt collector for the collection of a debt.

- 73. Defendant violated § 1692e by making a false representation that it is entitled to receive compensation for payment via a convenience fee. The least sophisticated consumer would likely be deceived by the convenience fee language into believing that Defendant was legally entitled to collect the fee. Defendant violated § 1692e by using a false, deceptive and misleading representation in its attempt to collect a debt.
- 74. Plaintiff seeks to end these violations of the FDCPA. Plaintiff has suffered damages including but not limited to, fear, stress, mental anguish, emotional stress and acute embarrassment. Plaintiff and putative class members are entitled to preliminary and permanent injunctive relief, including, declaratory relief, and damages.

CLASS ALLEGATIONS

- 75. This action is brought as a class action. Plaintiff brings this action on behalf of himself and on behalf of all other persons similarly situated pursuant to Rule 23 of the Federal Rules of Civil Procedure.
- 76. The identities of all class members are readily ascertainable from the records of National Recovery Agency and those business and governmental entities on whose behalf it attempts to collect debts.
- 77. Excluded from the Plaintiff's Class is the Defendant and all officers, members, partners, managers, directors, and employees of National Recovery Agency, and all of their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.

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- 78. There are questions of law and fact common to the Plaintiff's Class, which common issues predominate over any issues involving only individual class members. The principal issues are whether the Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
- 79. The Plaintiff's claims are typical of the class members, as all are based upon the same facts and legal theories.
- 80. The Plaintiff will fairly and adequately protect the interests of the Plaintiff's Class defined in this complaint. The Plaintiff has retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor his attorneys have any interests, which might cause them not to vigorously pursue this action.
- 81. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Rule 23 of the Federal Rules of Civil Procedure because there is a well-defined community interest in the litigation:
 - (a) <u>Numerosity</u>: The Plaintiff is informed and believes, and on that basis alleges, that the Plaintiff's Class defined above is so numerous that joinder of all members would be impractical.
 - (b) <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Plaintiff's Class and those questions predominate over any questions or issues involving only individual class members. The principal issues are whether the Defendant's communications with the Plaintiff, such as the above stated claims, violate provisions of the Fair Debt Collection Practices Act.
 - (c) **<u>Typicality:</u>** The Plaintiff's claims are typical of the claims of the class members. Plaintiff and all members of the Plaintiff's Class defined in

this complaint have claims arising out of the Defendant's common uniform course of conduct complained of herein.

- (d) <u>Adequacy:</u> The Plaintiff will fairly and adequately protect the interests of the class members insofar as Plaintiff has no interests that are adverse to the absent class members. The Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel experienced in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor his counsel have any interests, which might cause them not to vigorously pursue the instant class action lawsuit.
- (e) Superiority: A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense that individual actions would engender. Certification of a class under Rule 23(b)(1)(A) of the Federal Rules of Civil Procedure is appropriate because adjudications with respect to individual members create a risk of inconsistent or varying adjudications which could establish incompatible standards of conduct for Defendant who, on information and belief, collects debts throughout the United States of America.
- 82. Certification of a class under Rule 23(b)(2) of the Federal Rules of Civil Procedure is also appropriate in that a determination that the above stated claims, violate provisions of the Fair Debt Collection Practices Act, and is tantamount to declaratory relief and any monetary relief under the FDCPA would be merely incidental to that determination.

- 83. Certification of a class under Rule 23(b)(3) of the Federal Rules of Civil Procedure is also appropriate in that the questions of law and fact common to members of the Plaintiff's Class predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 84. Further, Defendant has acted, or failed to act, on grounds generally applicable to the Rule (b)(l)(A) and (b)(2) Class, thereby making appropriate final injunctive relief with respect to the Class as a whole.
- 85. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify one or more classes only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

AS AND FOR FIRST CAUSE OF ACTION

Violations of the Fair Debt Collection Practices Act brought by Plaintiff on behalf of himself and the members of a class, as against the Defendant.

- 86. Plaintiff repeats, reiterates, and incorporates the allegations contained in paragraphs numbered one (1) through eighty five (85) herein with the same force and effect is if the same were set forth at length herein.
- 87. This cause of action is brought on behalf of Plaintiff and the members of a class.
- 88. The class involves all individuals whom Defendant's records reflect resided in the State of New York and who were sent a collection letter in substantially the same form letter as the letter sent to the Plaintiff on or about January 17th, 2017; and (a) the collection letter was sent to a consumer seeking payment of a personal debt; and (b) the collection letter was not returned by the postal service as undelivered; and (c) the Plaintiff asserts that the letter contained violations of 15 U.S.C. §§ 1692e, 1692e(2)(A), and 1692e(10) of the FDCPA for the use of any false representation or deceptive means to collect or

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attempt to collect any debt and for misrepresenting the amount of the debt owed by the Plaintiff.

AS AND FOR SECOND CAUSE OF ACTION

Violations of the Fair Debt Collection Practices Act brought by Plaintiff on behalf of himself and the members of a class, as against the Defendant.

- 89. Plaintiff repeats, reiterates, and incorporates the allegations contained in paragraphs numbered one (1) through eighty eight (88) herein with the same force and effect is if the same were set forth at length herein.
- 90. This cause of action is brought on behalf of Plaintiff and the members of a class.
- 91. The class involves all individuals whom Defendant's records reflect resided in the State of New York and who were sent a collection letter in substantially the same form letter as the letter sent to the Plaintiff on or about January 17th, 2017; and (a) the collection letter was sent to a consumer seeking payment of a personal debt; and (b) the collection letter was not returned by the postal service as undelivered; and (c) the Plaintiff asserts that the letter contained violations of 15 U.S.C. §§ 1692f and 1692e of the FDCPA for collecting or attempting to collect a convenience fee from the Plaintiff.

Violations of the Fair Debt Collection Practices Act

- 92. The Defendant's actions as set forth above in the within complaint violates the Fair Debt Collection Practices Act.
- 93. Because the Defendant violated the Fair Debt Collection Practices Act, the Plaintiff and the members of the class are entitled to damages in accordance with the Fair Debt Collection Practices Act.

WHEREFORE, Plaintiff, respectfully requests preliminary and permanent injunctive relief, and that this Court enter judgment in Plaintiff's favor and against the Defendant and award damages as follows:

(a) Statutory damages provided under the FDCPA, 15 U.S.C. § 1692(k);

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- (b) Attorney fees, litigation expenses and costs incurred in bringing this action; and
- (c) Any other relief that this Court deems appropriate and just under the circumstances.

Dated: Brooklyn, New York January 30th, 2017

> <u>/s/ Igor Litvak</u> Igor Litvak, Esq. Attorneys for the Plaintiff The Litvak Law Firm, PLLC 1701 Avenue P Brooklyn, New York 11229 Office: (718) 989-2908 Facsimile: (718) 989-2908 E-mail: Igor@LitvakLawNY.com

Plaintiff requests trial by jury on all issues so triable.

<u>/s/ Igor Litvak</u> Igor Litvak, Esq. Case 1:17-cv-00535 Document 1-1 Filed 01/30/17 Page 1 of 1 PageID #: 18

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

Case No.

PETER KHAIMOV on behalf of herself and all other similarly situated consumers

Plaintiff,

-against-

NATIONAL RECOVERY AGENCY

Defendant.

SUMMONS IN A CIVIL ACTION

TO: NATIONAL RECOVERY AGENCY 2491 PAXTON STREET HARRISBURG, PA 17111

YOU ARE HEREBY SUMMONED and required to file with the Clerk of this Court and serve upon PLAINTIFF'S ATTORNEY:

IGOR B. LITVAK, ESQ. THE LITVAK LAW FIRM, PLLC 1701 AVENUE P BROOKLYN, NEW YORK 11229

an answer to the complaint which is herewith served upon you, with **21** days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint.

CLERK

DATE

BY DEPUTY CLERK

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2491 Paxton Street, Harrisburg PA 17111 Toll Free: (800) 814-6580

Petr Khaimov 7130 Yellowstone Blvd Forest Hills, NY 11375-3540 PIN #: 963 NRA ID: 27Y6 TOTAL DUE: \$507.17

Dear Petr Khaimov,

Your account has been forwarded to this office for collections.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

Below is a listing of accounts included in the total amount due listed above:

CREDITOR	ACCOUNT #	<u>DATE</u>	<u>AMOUNT</u>	<u>COSTS</u>	<u>AMT OWED</u>
NATIONAL GRID NY	2711	02/05/15	507.17	.00	507.17

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt, or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request of this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

Unless you dispute this debt, your payment should be made directly to this office. Please choose one of the following methods of payment. Please note that a service charge of twenty dollars will be added to all checks returned to us by your bank as permitted by law.

NOTICE: SEE REVERSE SIDE FOR IMPORTANT NOTICES AND CONSUMER RIGHTS



<u>Telephone Hours:</u> Monday – Thursday 8:00 A.M. to 8:30 P.M. Friday 8:00 A.M. to 5:00 P.M. Saturday 8:00 A.M. to 12:30 P.M. Eastern Standard Time (800) 814-6580



<u>Send Mail To:</u> NATIONAL RECOVERY AGENCY PO BOX 67015

HARRISBURG, PA 17106-7015

Pay or cl

Via Internet:	
Pay online by credit card	
or check at	
www.nationalrecovery.cor	r

Calls to or from NATIONAL RECOVERY AGENCY may be recorded or monitored. To ensure proper credit to your account please detach bottom portion and return it with payment in the enclosed envelope.

PO Box 67015 Harrisburg, PA 17106-7015

IF PAYI	NG BY CREDI	T CARD, FIL	LOUT BELOW.	
V		8-10-C	MasterCard	
CARD NUMBER			SECURITY/C	/V2 CODE
SIGNATURE			EXP. DATE	
TOTAL DUE \$507.17	\$ PAY!	MENT AMOUNT	NR	ND# YY6
	Payments vis	sit <u>www.na</u>	tionalrecovery	.com

Toll Free: (800) 814-6580 Statement Date: January 16, 2017

Ներինը հերինենին հերիներին հերինին հերիներին հերիներին

Petr Khaimov 7130 Yellowstone Blvd Forest Hills, NY 11375-3540 MAKE PAYMENT AND REMIT TO:

ւկկելությունյելությելիլիլիրելիներինորելո

NATIONAL RECOVERY AGENCY PO Box 67015 Harrisburg, PA 17106-7015

NEW YORK CITY RESIDENTS:

New York City Department of Consumer Affairs License number: 1239906

Pursuant to New York law, 23 N.Y.C.R.R. § 1.2, debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to: a) the use or threat of violence; b) the use of obscene or profane language; and c) repeated phone calls made with the intent to annoy, abuse or harass.

Pursuant to New York law, 23 N.Y.C.R.R. § 1.2, if a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt: 1) Supplement security income (SSI); 2) social security; 3) public assistance (welfare); 4) spousal support, maintenance (alimony) or child support; 5) unemployment benefits; 6) disability benefits; 7) workers' compensation benefits; 8) public or private pensions; 9) veterans' benefits; 10) federal student loans, federal student grants, and federal work study funds; and 11) ninety percent (90%) of your wages or salary earned in the last sixty (60) days.

And the second second

	MEDICAL PATIEN		MPLETE THE INFORMAT	ION BELOW	
	SEND F		OR DPY OF INSURANCE CAR	D	
Patient Name:	Date of Birth: Primary Ins				
Guarantor's Name:			Primary Insurance Co:		
Address:			Policy #: Group #:		
City: Phone #:	State:	Zip:	City: Effective Date:	State:	Zip:
Policy Holder Name:			Secondary Insurance Co: Policy #:	Group	#:
Address: City: Phone #:	State:	Zip:	Address: City: Effective Date:	State:	Zip:

JS 44 (Rev. 07/16) Case 1:17-cv-00535 Document 1-3 Filed 01/20/17 Page 1 of 2 PageID #: 21

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)*

I. (a) PLAINTIFFS				DEFENDANTS			
PETER KHAIMOV				NATIONAL RECO	VERY AGENCY		
(b) County of Residence of First Listed Plaintiff Queens (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, 2 IGOR B. LITVAK, ESQ. 1701 AVENUE P BROOKLYN, NEW YOR	THÈ LITVAK PHONE / FA	LAW FIRM, PLLC X: (718) 989-2908	COM	Attorneys (If Known)			
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff	
□ 1 U.S. Government Plaintiff Ø 3 Federal Question (U.S. Government Not a Party)			(For Diversity Cases Only) P1 en of This State				
2 U.S. Government Defendant Image: 4 Diversity (Indicate Citizenship of Parties in Item III)			en of Another State	of Business In	Another State		
				en or Subject of a reign Country	3 3 Foreign Nation		
IV. NATURE OF SUIT			E		DANIZDUDTCV	OTHED CTATUTES	
CONTRACT 110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY ☐ 310 Airplane ☐ 315 Airplane Product Liability ☐ 320 Assault, Libel &	RTS PERSONAL INJUR 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Othe 555 Prison Condition 560 Civil Rights 555 Prison Condition	Y □ 62 □ 69 xTY □ 71 □ 72 □ 74 □ 75 NS □ 79 × □ 46	DRFEITURE/PENALTY DRFEITURE/PENALTY Drug Related Seizure of Property 21 USC 881 Other USENTIAL OF CONTRACTION Characteristic Contract of the second s	BANKRUPTCY 422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 830 Patent 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	OTHER STATUTES 375 False Claims Act 376 Qui Tam (31 USC 3729(a)) 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations X 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 893 Environmental Matters 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes	
	moved from \Box 3	Remanded from Appellate Court	□ 4 Rein Reop	i i i i i i i i i i i i i i i i i i i	r District Litigation		
VI. CAUSE OF ACTIO	DN 15 U.S.C. SECT Brief description of ca	ION 1692 FÁIR E nuse:	DEBTIC	Do not cite jurisdictional stat	utes unless diversity): ICES ACT (FDCPA)		
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION		EMAND \$		if demanded in complaint: : X Yes □ No	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			DOCKET NUMBER		
DATE 01/30/2017 FOR OFFICE USE ONLY		SIGNATURE OF AT					
	/OUNT	APPLYING IFP		JUDGE	MAG. JU	DGE	
Print	Save As					Reset	

Case 1:17-cv-00535 Document 1-3 Filed 01/30/17 Page 2 of 2 PageID #: 22 CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, $\underline{N/A}$, counsel for _____, do hereby certify that the above captioned civil action is ineligible for compulsory arbitration for the following reason(s):

- monetary damages sought are in excess of \$150,000, exclusive of interest and costs,
- the complaint seeks injunctive relief,
- the matter is otherwise ineligible for the following reason

DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1

Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:

N/A

RELATED CASE STATEMENT (Section VIII on the Front of this Form)

Please list all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the court."

NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)

- 1.) Is the civil action being filed in the Eastern District removed from a New York State Court located in Nassau or Suffolk County: №
- If you answered "no" above:
 a) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in Nassau or Suffolk County? No

b) Did the events or omissions giving rise to the claim or claims, or a substantial part thereof, occur in the Eastern District? Yes

If your answer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or Suffolk County, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or Suffolk County?______

(Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).

BAR ADMISSION

I am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court. \bigvee Yes \bigvee No

Are you currently the subject of any disciplinary action (s) in this or any other state or federal court?

(If yes, please explain)

Yes

\mathbf{X}	No

I certify the accuracy of all information provided above.

Signature: /S/ IGOR B. LITVAK, ESQ.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>National Recovery Agency Facing FDCPA Class Action</u>