Case 2:21-cv-054@9\ppccoosteR \signature 109/21 \text{ Page 1 of 38}

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS			DEFENDANTS	5					
Dana Jennings, Joseph A. Furlong				Carvana, LLC					
(b) County of Residence of First Listed Plaintiff Philadelphia, PA (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Maricopa County, AZ (IN U.S. PLAINTIFF CASES ONLY)					
(2.102.1 1.11 0.0.1 2.11.11.1 0.1023)				NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
(c) Attorneys (Firm Name, A	Address, and Telephone Number)		Attorneys (If Known)					
	, 1500 Walnut Stree	t, Suite 900				gne@kleinbard.co nree Logan Squa		alnhia	РΔ
Philadelphia, PA	19102			19103. Teleph			ie, i illiade	лріпа,	
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VII. REQUESTED IN X CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint: COMPLAINT: UNDER RULE 23, F.R.Cv.P. JURY DEMAND: X Yes No									
VIII. RELATED CASE IF ANY	(See instructions):	JUDGE			D0	OCKET NUMBER			
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FOR OFFICE USE ONLY									
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Case 2:21-cv-05400ntdosuates districted 2000/21 Page 2 of 38 for the eastern district of pennsylvania

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: 1825 Penfield Street, Philadelph	ia, PA 19126; 3013 Old Nazareth Rd., Palmer Township, PA 18045					
Address of Defendant: 1930 W	Address of Defendant: 1930 W. Rio Salado Pkwy, Tempe, AZ 85281					
Place of Accident, Incident or Transaction:						
RELATED CASE, IF ANY:						
Case Number: Judge:	Date Terminated:					
Civil cases are deemed related when Yes is answered to any of the	following questions:					
1. Is this case related to property included in an earlier numbere previously terminated action in this court?	d suit pending or within one year Yes No					
2. Does this case involve the same issue of fact or grow out of t pending or within one year previously terminated action in the						
3. Does this case involve the validity or infringement of a paten numbered case pending or within one year previously terminates.						
4. Is this case a second or successive habeas corpus, social secu case filed by the same individual?	rity appeal, or pro se civil rights Yes No					
this court except as noted above. DATE: 12/09/2021	t related to any case now pending or within one year previously terminated action in 42009 Orney-at-Law / Pro Se Plaintiff Attorney I.D. # (if applicable)					
CIVIL: (Place a √ in one category only)						
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:					
1. Indemnity Contract, Marine Contract, and All Other Contract, 2. FELA 3. Jones Act-Personal Injury 4. Antitrust 5. Patent 6. Labor-Management Relations 7. Civil Rights 8. Habeas Corpus 9. Securities Act(s) Cases 10. Social Security Review Cases 11. All other Federal Question Cases (Please specify):	 2. Airplane Personal Injury 3. Assault, Defamation 4. Marine Personal Injury 5. Motor Vehicle Personal Injury 6. Other Personal Injury (Please specify): 7. Products Liability 8. Products Liability – Asbestos 9. All other Diversity Cases (Please specify): 					
	RBITRATION CERTIFICATION					
(The effect of this certification is to remove the case from eligibility for arbitration.)						
I,, counsel of recor	d or pro se plaintiff, do hereby certify:					
Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the exceed the sum of \$150,000.00 exclusive of interest and	best of my knowledge and belief, the damages recoverable in this civil action case costs:					
Relief other than monetary damages is sought.						
DATE: 12/09/2021	42009					
	orney-at-Law / Pro Se Plaintiff Attorney I.D. # (if applicable)					

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

DANA JENNINGS, on his own behalf and)
on behalf of other similarly situated persons,)
1825 Penfield St.) Case No.
Philadelphia, PA 19126-1539	,)
• ,) CLASS ACTION
JOSEPH A. FURLONG, on his own behalf)
and on behalf of other similarly situated) JURY TRIAL DEMANDED
persons,)
3013 Old Nazareth Rd.,)
Palmer Township, PA 18045-2447)
Plaintiff ,) ,)
v.)
CARVANA, LLC))
1043 N. Front St.)
Philadelphia, PA 19123)
Defendant.)

NOTICE OF REMOVAL OF CARVANA, LLC

Pursuant to 28 U.S.C. §§ 1332, 1441, 1446 and 1453, Defendant Carvana, LLC ("Carvana"), by and through its counsel, hereby gives notice of removal of this action from the Court of Common Pleas, Philadelphia County, Pennsylvania to the United States District Court for the Eastern District of Pennsylvania, stating as follows:

I. FACTUAL BACKGROUND

1. On or about November 5, 2021, Plaintiffs Dana Jennings and Joseph A. Furlong ("Plaintiffs") filed their Complaint in the Court of Common Pleas, Philadelphia County, Pennsylvania captioned *Jennings*, et al. v. Carvana, LLC, Case ID 211100526. A copy of the Complaint is attached hereto as Exhibit 1. Plaintiffs served Carvana with a copy of the Complaint on November 12, 2021. See Summons (Ex. 2); Affidavit / Return of Service (Ex. 3).

- 2. Plaintiffs allege that Jennings is "an adult individual presently residing . . . in Philadelphia County." Compl. (Ex. 1) \P 1.
- 3. Plaintiffs allege that Furlong is "an adult individual presently residing" at an address in Palmer Township, Pennsylvania. *Id.* \P 2.
 - 4. Plaintiffs allege that Carvana is a "Georgia corporation." *Id.* ¶ 3.
- 5. Plaintiffs seek to represent themselves as well as a class of "persons in the United States east of the Mississippi River who entered into contracts with Carvana to purchase vehicles in the two years before the commencement of this action and Carvana [allegedly] agreed to provide car registration services with non-temporary vehicle registrations in the state of their residence" and a subclass of persons from the Commonwealth of Pennsylvania who are members of the proposed class. Compl. (Ex. 1) ¶ 32.
- 6. The Complaint alleges that Carvana breached certain contracts with Plaintiffs and members of the proposed class and subclass when Carvana allegedly failed to provide vehicle licenses and registrations in compliance with applicable laws and regulations. *Id.* ¶¶ 11, 23, 26, 52-59.
- 7. The Complaint further alleges that Carvana violated Pennsylvania's Unfair Trade Practice Consumer Protection Law ("UTPCPL") vis-à-vis the proposed subclass by allegedly collecting registration, licensing, and/or transit fees improperly and issuing temporary registrations without the right to do so. *Id.* ¶¶ 60-68.

II. GROUNDS FOR REMOVAL

8. This case is removable, and this Court has jurisdiction over this action under the Class Action Fairness Act ("CAFA"), 28 U.S.C. §§ 1332(d), 1441 and 1453, because (1) this case is a putative class action with more than 100 members in the proposed class, (2) there is minimal diversity, because Carvana and at least one member of the proposed class are citizens of different

states, and (3) the Complaint places in controversy an amount that exceeds \$5 million in the aggregate.

A. The Proposed Class Readily Exceeds 100 Members

- 9. For purposes of removal, CAFA requires that the proposed class consist of at least 100 members. *See* 28 U.S.C. § 1332(d)(5). Plaintiffs define the proposed nationwide class as "[a]ll persons in the United States east of the Mississippi River who entered into contracts with Carvana to purchase vehicles in the two years before the commencement of this action and Carvana agreed to provide car registration services with non-temporary vehicle registrations in the state of their residence." Compl. (Ex. 1) ¶ 32. Plaintiffs then define a subclass of "[a]ll persons from the Commonwealth of Pennsylvania who are members of the Nationwide Class." *Id*.
- 10. The proposed class for purposes of removal easily includes more than 100 members, given that information currently available to Carvana shows that, from November 5, 2019 through November 5, 2021, more than 100 persons in the states east of the Mississippi River (including more than 100 persons in the Commonwealth of Pennsylvania) entered into contracts with Carvana to purchase vehicles and paid certain fees related to registration, title, and/or licenses. *See, e.g., Lincoln Ben. Life Co. v. AEI Life, LLC*, 800 F.3d 99, 107 & n.30 (3d Cir. 2015) (allegations on "information and belief" are sufficient for purposes of removal petition, because removal statute tracks language of Fed. R. Civ. P. 8(a)). Accordingly, the requirement of 28 U.S.C. § 1332(d)(5) is satisfied.

B. Minimal Diversity Exists Among The Parties

11. For purposes of establishing federal jurisdiction, CAFA requires only minimal diversity, and a defendant need only show that "any member of a class of plaintiffs is a citizen of a State different from any defendant." *See* 28 U.S.C. § 1332(d)(2)(A)

- 12. According to the Complaint, Plaintiffs are both residents of Pennsylvania. Compl. (Ex. 1) ¶¶ 1-2. Upon information and belief, Plaintiffs are citizens of the State of Pennsylvania for purposes of diversity jurisdiction. *See* 28 U.S.C. § 1332(a)(1). Plaintiffs also seek to represent a class of individuals from all of the states east of the Mississippi River as well as a subclass of Pennsylvania residents. *See* Compl. (Ex. 1) ¶ 32.
- 13. Plaintiffs allege that Carvana is a Georgia corporation. *See* Compl. (Ex. 1) ¶ 3. As alleged, Carvana would be a citizen of the State of Georgia for purposes of diversity jurisdiction. *See* 28 U.S.C. § 1332(d)(10). In fact, however, Carvana is organized under the laws of the State of Arizona and has its principal place of business in the State of Arizona. *See also* Decl. of R. Collins III (Ex. 4) at Ex. A. Carvana is thus a citizen of the State of Arizona for purposes of diversity jurisdiction. *See* 28 U.S.C. § 1332(d)(10).
- 14. Either in fact or as alleged, sufficient diversity of citizenship exists between Plaintiffs and Carvana or, alternatively, between at least one other member of the proposed class and Carvana, and removal is proper. *See* 28 U.S.C. § 1332(d)(2)(A).

C. The Amount In Controversy Exceeds \$5 Million

- 15. CAFA provides that "[i]n any class action, the claims of the individual class members shall be aggregated to determine whether the matter in controversy exceeds the sum or value of \$5,000,000, exclusive of interests and costs." 28 U.S.C. § 1332(d)(6). Where a complaint does not allege a dollar amount, a defendant's notice of removal under CAFA need include "only a plausible allegation that the amount in controversy exceeds the jurisdictional threshold." *Dart Cherokee Basin Operating Co., LLC v. Owens*, 574 U.S. 81, 81 (2014).
- 16. Plaintiffs seek actual damages, including the refund of all registration and title fees. Compl. (Ex. 1) ¶¶ 27-28; Prayer for Damages. Plaintiffs specifically allege such fees amount to \$93 for each of the Plaintiffs. Compl. (Ex. 1) at ¶¶ 27-28. Plaintiffs also seek to represent a class

of vehicle purchasers in the two years before Plaintiffs initiated this action on or about November 5, 2019. *Id.* ¶ 32. Information currently available to Carvana shows that, from November 5, 2019 through November 5, 2021, the average registration fees paid by customers in states east of the Mississippi River was \$185.63. Information currently available to Carvana also shows that, from November 5, 2019 through November 5, 2021, more than 30,000 persons in the states east of the Mississippi River entered into contracts with Carvana to purchase a vehicle and paid registration fees.

- 17. In addition, Plaintiffs seek treble damages under the UTPCPL. Compl. (Ex. 1) at Prayer for Damages. It is well-established that "[w]hen both actual and punitive damages are recoverable, punitive damages are properly considered in determining whether the jurisdictional amount has been satisfied." *Neri v. State Farm Fire & Casualty Co.*, 2019 WL 3821538, at *3 (E.D. Pa. Aug. 13, 2019) (quoting *Packard v. Provident Nat'l Bank*, 994 F.2d 1039, 1046 (3d Cir. 1993)).
- 18. Carvana denies any and all liability and contends that Plaintiffs' allegations are entirely without merit. For purposes of this Notice of Removal, however, taking Plaintiffs' factual and legal allegations as true, the amount-in-controversy exceeds \$5,000,000, exclusive of interest and costs, and satisfies the amount-in-controversy requirement of CAFA. *See* 28 U.S.C. § 1332(d)(2).

III. COMPLIANCE WITH REMOVAL STATUTE

19. The Notice of Removal was properly filed in the United States District Court for the Eastern District of Pennsylvania, because the Court of Common Pleas, Philadelphia County, Pennsylvania is located in this federal judicial district. *See* 28 U.S.C. § 1441(a); 28 U.S.C. § 93(a)(1).

- 20. The Notice of Removal is signed pursuant to Rule 11 of the Federal Rules of Civil Procedure. *See* 28 U.S.C. § 1446(a).
- 21. Pursuant to 28 U.S.C. § 1446(a), attached hereto and marked as Exhibits 1 and 2, are true and correct copies of the Complaint and all process, pleadings, and orders served upon Carvana. *See* Compl. (Ex. 1); Summons (Ex. 2). Carvana has not filed an answer or other response to the Complaint in the Court of Common Pleas, Philadelphia County, Pennsylvania and is not aware of any currently pending motions in that court.
- 22. The Complaint was served on Carvana on November 12, 2021. *See* Affidavit / Return of Service (Ex. 3). This Notice of Removal is therefore timely under 28 U.S.C. § 1446(b)(1).
- 23. Pursuant to 28 U.S.C. § 1446(d), a copy of this Notice of Removal is being served on counsel for Plaintiffs, and a copy, along with a Notice of Filing of the Notice of Removal, is also being filed with the Clerk of the Court of Common Pleas, Philadelphia County, Pennsylvania today.
- 24. Carvana reserves the right to amend or supplement this Notice of Removal. Carvana further reserves all rights and defenses, including those available under Federal Rule of Civil Procedure and including all rights to move to compel arbitration and/or to enforce a class waiver provision.

IV. CONCLUSION

Carvana respectfully requests that this Court exercise jurisdiction over this action and enter orders and grant relief as may be necessary to secure removal and to prevent further proceedings

in this matter in the Court of Common Pleas, Philadelphia County, Pennsylvania. Carvana further requests such other relief as the Court deems appropriate.

Dated: December 9, 2021 Respectfully submitted,

/s/ Paul G. Gagne

Paul G. Gagne, one of the Attorneys for

Carvana, LLC

Paul G. Gagne (Pennsylvania ID No. 42009)

pgagne@kleinbard.com

KLEINBARD LLC

Three Logan Square

Philadelphia, PA 19103

Telephone: (215) 523-5302

Eric Leon (New York Bar No. 2626562) (Pro Hac Vice to be filed)

Eric.leon@lw.com

LATHAM & WATKINS LLP

1271 Avenue of the Americas

New York, New York 10020

Telephone: (212) 906-1200

Facsimile: (212) 751-4864

Robert C. Collins III (Illinois Bar No. 6304674) (Pro Hac Vice to be filed)

robert.collins@lw.com

LATHAM & WATKINS LLP

330 North Wabash Avenue, Suite 2800

Chicago, Illinois 60611 Telephone: (312) 876-7700

Facsimile: (312) 993-9767

EXHIBIT 1

ROBERT P. COCCO, P.C. BY: Robert P. Cocco Identification No.: 61907 1500 Walnut Street - Suite 900 Philadelphia, PA 19102 bob.cocco@phillyconsumerlaw.com

DANA JENNINGS, on his own behalf and on behalf of other similarly situated persons, 1825 Penfield St.
Philadelphia, PA 19126-1539

JOSEPH A. FURLONG, on his own behalf and on behalf of other similarly situated persons, 3013 Old Nazareth Rd.,
Palmer Township, PA 18045-2447

Plaintiffs,

CARVANA, LLC 1043 N. Front St.

Philadelphia, PA 19123,

CIVIL DIVISION

No.

behalf of

CLASS ACTION

Attorneys for Plaintiffs

COURT OF COMMON PLEAS

PHILADELPHIA COUNTY, PENNSYLVANIA

JURY TRIAL DEMANDED

Defendant.

NOTICE

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP.

Lawyer Reference Service
One Reading Center, 11th & Market Sts.
Philadelphia, Pennsylvania 19107
Telephone: (215) 238-1701

AVISO

Filed and Attested by the

Office of Judicial Records

05 NOV 2021 11:46 am

M. RUSSO

Le han demando a usted en la corte. Si usted quiere defenderse de estas demandas expuestas en las paginas siguientes, usted yiene veinte (20) dias de plazo al partir de la fecha de la demanda y la notification. Hace falta a sentar una comparencia escrita o en persona o con un abogado y entregar a la corte en forma escrita sus definsas o sus objeciones a las demanda en contra de su persona. Sea a visado que si usted no se defiende, la corte tomara medidas y puede continuar la demanda en contra suya sin previo aviso o notification. Ademas, la corte puede decidir a favor del demandante y requiere que usted cumpla con todas las provisiones de esta demanda. Usted puede perder dinero o sus propiedades o otros derechos importantes para usted.

derechos importantes para usted.
LLEVE ESTA DEMANDA A UN ABOGADO
INMEDIATAMENTE. SI NO TIENE ABOGADO O SI NO
TIENE EL DINERO SUFICIENTE DE PAGAR TAL
SERVICIO. VAYA EN PERSONA O LLAME POR
TELEFONO A LA OFCINA CUYA DIRECCION SE
ENCUENTRA ESCRITA ABAJO PARA AVERIGUAR
DONDE SE PUEDE CONSEGUIR ASISTENCIA LEGAL.

Lawyer Reference Service
One Reading Center, 11th & Market Sts.
Philadelphia, Pennsylvania 19107
Telephone: (215) 238-1701

ROBERT P. COCCO, P.C.

By: Robert P. Cocco, Esquire
Pa. Id. No. 61907
1500 Walnut Street, Suite 900
Philadelphia, PA 19102
215-351-0200
bob.cocco@phillyconsumerlaw.com

DANA JENNINGS, on his own behalf and on

behalf of other similarly situated persons, 1825 Penfield St.

Philadelphia, PA 19126-1539

JOSEPH A. FURLONG, on his own behalf and on behalf of other similarly situated persons, 3013 Old Nazareth Rd., Palmer Township, PA 18045-2447

Plaintiffs,

v.

CARVANA, LLC 1043 N. Front St. Philadelphia, PA 19123,

Defendant.

Attorneys for Plaintiffs

COURT OF COMMON PLEAS PHILADELPHIA COUNTY, PENNSYLVANIA CIVIL DIVISION

No.

JURY TRIAL DEMANDED

COMPLAINT - CLASS ACTION

I. INTRODUCTION

This is a consumer protection action brought to redress and restrain common law violations and violations of the Pennsylvania Unfair and Deceptive Trade Practices Act against a national used car dealer for its delay in permanently transferring the car's title for months and months which it had contractually represented to hold and agreed to transfer. As a result, consumers are often unable to legally drive the cars they purchased because they cannot timely register the car or get adequate insurance coverage.

II. PARTIES

 Plaintiff, DANA JENNINGS, is an adult individual presently residing at the above captioned address in Philadelphia County.

- Plaintiff, JOSEPH A. FURLONG, is an adult individual presently residing at 3013
 Old Nazareth Rd., Palmer Township, PA 18045-2447.
- 3. Defendant, CARVANA LLC ("CARVANA") is a Georgia corporation regularly conducting business nationally and in the Commonwealth of Pennsylvania and in the County of Philadelphia. CARVANA is also a licensed used car dealer required to comply with the laws of this Commonwealth.

III. FACTUAL ALLEGATIONS

Care ID 2111FE

- 4. At all times relevant hereto, defendant acted by and through its agents, servants, and employees who acted within the scope of their authority and within the course of their employment.
- At all times relevant hereto, Arizona permits a non-resident to purchase a ninety (90) day non-resident permit, a temporary paper license plate, to allow the individual to drive their vehicle back to the state in which they reside, 28 § 2156.
- 6. At all times relevant hereto, Tennessee does not permit renewal thirty (30) days after a temporary tag's issuance, Tenn. Code Ann. § 55-4-103(a)(1)-(2).
- 7. At all times relevant hereto, temporary registration plates for newly purchased motor vehicles expire within thirty (30) days of issuance and cannot be re-issued, Pa. Code 67 § 43.12. (c) (1)(C).

A. Facts Concerning Plaintiff Jenning's Transaction

- 8. On or around December 29, 2020, Plaintiff purchased online from Defendant a 2017 Kia Sportage, VIN# ending in XXXX2620 (hereinafter referred to as "the Vehicle") by executing a written retail installment contract ("RISC") (attached hereto as Exhibit A) with the following material terms:
 - a. The RISC would be subject to Pennsylvania law.

- b. The Parties agreed to a \$14,990.00 cash sale price;
- c. CARVANA imposed a State Registration Fee of \$38.00;
- d. CARVANA imposed a License Plate fee of \$16.00;
- e. CARVANA imposed a State Title Fee of \$55.00
- 9. CARVANA delivered the vehicle with an Arizona temporary license tag to Plaintiff's residence address in Pennsylvania.
- 10. At the time of the aforesaid delivery, Plaintiff signed the sales and delivery documents for the transaction in paper and electronic form both on-line and in person upon delivery of the vehicle to him by Defendant.
- 11. After repeated promises in six (6) emails from February through October 2021, CARVANA failed to provide Plaintiff with his permanent registration as it was required to do so pursuant to Plaintiff's payment for such service reflected in the RISC.
- 12. Instead, without the legal right or authorization to do so, CARVANA provided plaintiff with six (6) temporary license tags, from the date of sale through the most recently issued one which expired on October 23, 2021, from the Arizona Department of Transportation (2), the Tennessee Department of Revenue (2) and the Commonwealth of Pennsylvania (1).
- 13. When it provided the aforesaid improper temporary registrations, CARVANA concealed from the Plaintiff that it was not authorized by either the States of Tennessee or Arizona to do so.
- 14. Plaintiff relied upon the RISC and CARVANA's promises to have the vehicle properly registered in the Commonwealth of Pennsylvania as evidenced by his agreements in the RISC, his trade-in of his prior vehicle, and his payments on the purchased vehicle (which included the fees imposed and thereafter collected by CARVANA that are specified in ¶ 7 supra).

- As of the date of this filing, CARVANA has still not provided Plaintiff permanent registration as it was required to do so pursuant to the RISC and for which Plaintiff paid it to do so.
 - B. Facts Concerning Plaintiff Furlong's Transaction of the seasons of the seasons
 - 16. At all times relevant hereto, Arizona permits a non-resident to purchase a 90-day non-resident permit, a temporary paper license plate, to allow the individual to drive their vehicle back to the state in which they reside, 28 § 2156.
 - temporary tag's issuance, Tenn. Code Ann. § 55-4-103(a)(1)-(2).
 - Toyota RAV4, VIN# ending in XXXX5526 (hereinafter referred to as "the Vehicle") by executing a written retail installment contract ("RISC") (attached hereto as Exhibit A) with the following material terms:
 - a. The RISC would be subject to Pennsylvania law.
 - b. The Parties agreed to a \$33,990.00 cash sale price;
 - c. CARVANA imposed a State Registration Fee of \$38.00;
 - d. CARVANA imposed a License Plate fee of \$16.00;
 - e. CARVANA imposed a State Title Fee of \$55.00.

Case ID 3110052

- 19. CARVANA delivered the vehicle with an Arizona temporary license tag to Plaintiff's residence address in Pennsylvania.
- 20. At the time of the aforesaid delivery, Plaintiff signed the sales and delivery documents for the transaction in paper and electronic form both on-line and in person upon delivery of the vehicle to him by Defendant.

- 21. After the first temporary license tag expired October 12, 2021, CARVANA failed to provide Plaintiff with his permanent registration as it was required to do so pursuant to Plaintiff's payment for such service reflected in the RISC.
- 22. Instead, on or about October 7, 2021, without the legal right or authorization to do so, CARVANA provided plaintiff with a new temporary license tag for the duration of thirty (30) days issued by Tennessee's Department of Motor Vehicles. When it provided the improper Tennessee registration, CARVANA concealed from the Plaintiff that it was not authorized by the State of Tennessee to do so.
- 23. Plaintiff relied upon the RISC and CARVANA's promises to have the vehicle properly registered in the Commonwealth of Pennsylvania as evidenced by his agreements in the RISC, his trade-in of his prior vehicle, and his payments on the purchased vehicle (which included the fees imposed and thereafter collected by CARVANA that are specified in ¶ 16 supra).
- 24. As of the date of this filing, CARVANA has still not provided Plaintiff permanent registration as it was required to do so pursuant to the RISC and for which Plaintiff paid it to do so.

C. Carvana's Relevant Unlawful Activities in Other State Jurisdictions

- 25. In August 2021, the State of North Carolina revoked CARVANA's Raleigh area dealers license for, among other infractions of dealer licensing laws, not delivering the vehicle title to the DMV in a timely manner and improperly issuing out-of-state temporary tags and plates to buyers similarly situated to the Plaintiff who otherwise had no connection to the states from which the temporary tags and plates issued.
- Upon information and belief, it is averred that CARVANA's state law compliance policies and practices are such that it routinely issues multiple temporary license tags in violation of state laws governing the issuance of temporary license tags. More specifically, class discovery will

reveal that CARVANA's records indicate routine repeated generation of temporary license tag reissuances by CARVANA's computer system in connection with sales transactions in the Commonwealth of Pennsylvania and throughout the United States in the same manner and form as what occurred with the Plaintiff. This belief is based in part on other consumer's experiences and also the administration action taken against CARVANA recently by the State of North Carolina.

- 27. Plaintiff Jennings suffered actual damages from CARVANA's aforesaid conduct in that he paid CARVANA fees and charges in the amount of \$93.00 for licensing and registration for the vehicle which CARVANA failed to complete.
- 28. Plaintiff Furlong suffered actual damages from CARVANA's aforesaid conduct in that he paid CARVANA fees and charges in the amount of \$93.00 for licensing and registration for the vehicle which CARVANA failed to complete.
 - 29. The RISC contains no forced arbitration clause.
 - Agreement" purporting to require the Parties to participate in forced arbitration, but this clause is void under the Pennsylvania Motor Vehicles Sales Finance Act ("MVSFA"), 69 P.S. § 613(A) and (B) which requires, respectively, that all retail installment agreements between the parties must be placed on <u>one (1)</u> document and must be complete as to all material provisions. *Knight v. Springfield Hyundai*, No. 3089 EDA 2012, (Pa. Super. 2012). Handainimha to labraganum distillib

III. Class Action Allegations

Case III 21110052

- 31. The allegations above are re-alleged and incorporated herein by reference.
- 32. The prerequisites of Pennsylvania Rule 1702 can be met by the following proposed class action proposing the following class, subject to amendment: bail leading had some class

- a. Nationwide Title Class: All persons in the United States east of the Mississippi
 River who entered into contracts with CARVANA to purchase vehicles in the two
 years before the commencement of this action and CARVANA agreed to provide
 car registration services with non-temporary vehicle registrations in the state of
 their residence.
- b. Pennsylvania Title Class: All persons from the Commonwealth of Pennsylvania who are members of the Nationwide Class.
- Plaintiffs both qualify as a member of each of the proposed classes in the preceding paragraph.
- 34. Excluded from each of the putative classes are any person who falls within the definitions if the person is (i) an employee or independent contractor of CARVANA; (ii) a relative of an employee or independent contractor of the CARVANA; or (iii) an employee of the Court where this action is pending.
- 35. The proposed class definitions in \P 32 as limited by \P 34 may be amended or modified from time to time.
- 36. The particular members of the (i) Nationwide Title Class, and (ii) Pennsylvania Title Class, (collectively referred to "Proposed Classes") are capable of being described without difficult managerial or administrative problems. The members of the putative classes are also readily identifiable from the information and records in the possession or control of the Defendant or its affiliates and agents, and from public records.
- 37. The Proposed Classes are sufficiently numerous and exceed more than fifty persons each, such that individual joinder of all members is impractical. This allegation is based on a publically filed data disclosed by CARVANA's public filings.

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- 38. The Proposed Classes are so numerous that joinder of all members is impracticable.
- 39. There are questions of law and fact common to the Proposed Classes which predominate over any questions affecting only individual members of the putative class and subclass. The wrongs alleged against Defendant by the members of the Proposed Classes and the remedies sought by Named Plaintiff and the putative class members against CARVANA are identical.
 - monetary relief as the common issues identified above are also the predominant issues in this action in that the common issues related to the National and state Class members include, but are certainly not limited to:
 - Nhether CARVANA breached its contracts by failing to provide the agreed upon non-temporary automobile registrations agreed to with the class members;
 - b. Whether CARVANA had the right to issue temporary registrations from the States other than class members' legal residence to the class members' vehicles when the transaction did not concern vehicles purchased from or sold to class members from outside their state of residence; and
 - c. Whether CARVANA's conduct was unfair, unconscionable, or constituted unfair
 - d. Whether CARVANA is liable to the class members for the damages and losses, including nominal damages, in the form of the fees agreed upon for the services not reasonable provided.

Case ID 2111005

- for each of the member of the Proposed Classes and will be based on the same legal and factual theories.
- Proposed Classes in that common questions predominate over any individual questions and a class action is superior for the fair and efficient adjudication of this controversy.
- 43. A class action will cause an orderly and expeditious administration of claims by the members of the Proposed Classes and economies of time, effort and expenses will be fostered and uniformity of decisions will be insured.
- 44. The only individual questions concern the identification of members of the Proposed Classes. This information can be determined by a ministerial examination of public records or from CARVANA's business records or other sources including those from the States of Arizona and Tennessee, which are admissible as an exception to the hearsay rule and as a statement by a party.
- 45. The Named Plaintiffs' class claims are typical of the claims of the members of the Proposed Classes since they are based on and arise out of identical facts constituting the wrongful conduct of the CARVANA (directly and indirectly).
- Proposed Classes. They are similarly situated with, and has suffered similar injuries as, the Proposed Classes she proposes to represent. They also have retained counsel experienced in consumer class actions including actions involving unlawful collection and mortgage servicing practices. Plaintiffs do not have any interests which might cause them not to vigorously prosecute this action or are otherwise adverse to the interests of the members of the Proposed

Classes. They feel that they and the putative class members have been wronged, wish to obtain redress of the wrong, and want CARVANA stopped from failing to comply with its mandatory duties that form the basis of the class claims.

- 47. Plaintiffs have also hired attorneys who meet the criteria of Rule 1709 as they can adequately represent the class since they are experienced attorneys with substantial class action experience. Plaintiffs and counsel have adequate financial resources to assure that the class will not be harmed.
 - 48. The Proposed Class members have suffered actual damages, losses, and harm similar to those sustained by the Plaintiffs.

PATTERN AND PRACTICE

- 49. The allegations regarding the additional victims set forth below are pleaded in accordance with case law and Pa.R.E. 404(b)(2) to demonstrate CARVANA's motive, knowledge, notice, plan, scheme and the absence of mistake or accident, and to demonstrate the propriety of exemplary damages under the UTPCPL. Pa.R.E. 404(b)(2) ("[e]vidence of other crimes, wrongs, or acts may be admitted [into evidence] for other purposes, such as proof of motive, opportunity, intent, preparation, plan knowledge, identity or absence of mistake or accident.") (emphasis added). These allegations also substantiate and support Mr. Stout's claim(s) for punitive and/or exemplary damages.
 - 50. CARVANA is a repeat offender.
 - 51. CARVANA has engaged in a pattern and practice of fraud and deceit and have defrauded and deceived and harmed numerous consumers.

IV. CAUSES OF ACTION

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COUNT I - BREACH OF CONTRACT
(CLASS CLAIM ON BEHALF OF THE TITLE CLASS AND THE PENNSYLVANIA TITLE CLASS)

- 52. Plaintiffs incorporate the preceding paragraphs herein. This claim is brought on behalf of the Plaintiff individually and on behalf of the Nationwide Title Class and the Pennsylvania
- Title Class members.

 53. As described herein, Plaintiffs and Nationwide Title Class and the Pennsylvania
 Title Class members formed contracts with CARVANA.
- 54. Every contract imposes the duty of good faith and fair dealing upon the parties in performance and enforcement of the contract.
- 55. An express and/or implied term of the contracts between the Plaintiffs and the Nationwide Title Class and the Pennsylvania Title Class members, CARVANA agreed that the sale was being conducted in compliance with all laws and regulations governing such sales.
- 56. By failing to permanently license and register the vehicles properly in exchange for the fees it charged and collected from the plaintiff and the Nationwide Title Class and the Pennsylvania Title Class members, Defendant CARVANA failed to conduct the sale of the vehicles to the Plaintiffs and class members in compliance with all laws and regulations governing such sales and it improperly issued temporary registrations from the States of Arizona and Tennessee without the right to do so since, under both Arizona and Tennessee law, it could not issue temporary vehicle registrations to vehicles with no nexus to the States of Arizona and Tennessee in the sales transaction.
- 57. By its aforesaid conduct, Defendant CARVANA breached the terms of the contracts it had with the Plaintiff and the Nationwide Title Class and the Pennsylvania Title Class members, including any implied or express warranties therein, and acted in bad faith.

- 58. Defendant CARVANA has wrongfully, recklessly, and/or intentionally breached the duty of good faith by denying Plaintiffs and the Nationwide Title Class and the Pennsylvania Title Class members the benefits to which they bargained and paid for in their sales contracts.
 - have proximately and directly caused damages to Plaintiffs and the Nationwide Title Class and the Pennsylvania Title Class members.

COUNT II - UNFAIR TRADE PRACTICE CONSUMER PROTECTION LAW ("UTPCPL")

(CLASS CLAIM ON BEHALF OF THE PENNSYLVANIA TITLE CLASS)

- 60. Plaintiffs incorporate the preceding paragraphs herein. This claim is brought on behalf of the Plaintiffs individually and on behalf of the Pennsylvania Title Class and the Pennsylvania Transit Fee Class members.
- 61. The used motor vehicle sales practices described herein related to Defendant constitute trade and commerce under the UTPCPL, 73 P.S. §201-2(3).
- 62. The UTPCPL, 73 P.S. §§201-2(4) prohibits unfair or deceptive trade practices in the sale of goods such as used motor vehicle sales as provided by CARVANA, and also prohibits unfair or deceptive trade practices in the sale or provision of such services as described in this action.
 - 63. Plaintiffs purchased the for personal, family, and/or household purposes.
- 64. CARVANA by its acts or omissions described herein, made materially false, misleading oral or written statements or other representations, directly and indirectly through authorized agents and employees, including but not limited to the following:
 - a. Imposing and collecting car registration fees for which it did not perform then agree upon service and/or utilized an unfair and deceptive practice of issuing temporary registrations from the State of Ohio without the right to do so.

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- b. Imposing and collecting a bogus Transit Fee not authorized by 12 Pa. Stat. and Cons. Stat. Ann. § 6233 or in the alternative, if authorized, inflating the fee to a sum in excess of its actual related costs for the purported service.
- and transit fees described herein.
- 66. As a licensed installment seller CARVANA knew or should have known prior to making the sales to Plaintiffs and Pennsylvania Title Class and the Pennsylvania Transit Fee Class members the laws governing the transactions.
- 67. CARVANA's routine business practices subject to this claim disregarded the laws governing the transaction.
- 68. No reasonable person would assume that a licensed installment seller would violate the laws governing its activities. Plaintiffs and the Pennsylvania Title Class and the Pennsylvania Transit Fee Class members justifiably relied on CARVANA's acts and omissions by believing the fees charged a to them were lawful and bona fide and they paid the fees as further evidence of that reasonable reliance.
- 69. By the aforesaid misrepresentations and others referenced herein, these misrepresentations and omissions had the capacity, tendency, or effect of deceiving or misleading the plaintiff to purchase the subject vehicle in violation of the UTPCPL by, including but not limited to causing a likelihood of confusion or misunderstanding as to the propriety of the registration fee, all in violation 73 P.S. § 201-1(4)(xxi).
- 70. By its deceptive conduct towards plaintiff as described above, CARVANA is strictly liable to Plaintiffs for damages they incurred.

Case 11 #1110061

PRAYER FOR DAMAGES

WHEREFORE, Plaintiffs request that the Court grant judgment against the Defendant as follows:

- A. Certifying this action as a Class Action with the Proposed Classed as defined above and with Plaintiff as the representative of the Proposed Classes;
- B. Awarding Plaintiff and the Proposed Class members appropriate actual damages under the legal theories alleged herein together with pre-judgment interest;
- C. Ordering Defendant to pay treble damages under the UTPCPL;
- D. Ordering Defendant to pay costs, penalties, and attorney's fees;
- E. Granting such other relief as the Court deems just and proper.

JURY DEMAND

Plaintiff demands a trial by jury.

/s/Robert P. Cocco ROBERT P. COCCO, P.C. Pa. Id. No. 61907 1500 Walnut Street, Suite 900 Philadelphia, PA 19102 215-351-0200

Dated: November 5, 2021

Attorney for Plaintiffs and the Putative Classes

VERIFICATION

I, Dana Jennings, plaintiff in this matter, verify that I have read the foregoing complaint at the factual information contained therein is true and correct to the best of my personal knowledge information and belief.

To the extent that the foregoing complaint contains legal conclusions, they are the produc of my attorneys.

I understand that the statements made in the foregoing complaint are made subject to the penalties of 18 Pa. §4904 relating to unsworn falsification to authorities.

Dated:

Dana Jennings

VERIFICATION

I, Joseph A. Furlong, plaintiff in this matter, verify that I have read the foregoing complaint and the factual information contained therein is true and correct to the best of my personal knowledge, information and belief.

To the extent that the foregoing complaint contains legal conclusions, they are the product of my attorneys.

I understand that the statements made in the foregoing complaint are made subject to the penalties of 18 Pa. \$4904 relating to unsworn falsification to authorities.

Dated:

Joseph A. Furlong

EXHIBIT 2

ROBERT P. COCCO, P.C. BY: Robert P. Cocco Identification No.: 61907 1500 Walnut Street - Suite 900 Philadelphia, PA 19102 bob.cocco@phillyconsumerlaw.com

DANA JENNINGS, on his own behalf and on behalf of other similarly situated persons, 1825 Penfield St.
Philadelphia, PA 19126-1539

JOSEPH A. FURLONG, on his own behalf and on behalf of other similarly situated persons, 3013 Old Nazareth Rd., Palmer Township, PA 18045-2447

Plaintiffs,

CARVANA, LLC 1043 N. Front St. Philadelphia, PA 19123, Filed and Attested by the Office of Judicial Records 05 NOV 2021 11:46 am M. RUSSO

Attorneys for Plaintiffs

COURT OF COMMON PLEAS PHILADELPHIA COUNTY, PENNSYLVANIA CIVIL DIVISION

No.

CLASS ACTION

JURY TRIAL DEMANDED

Defendant.

NOTICE

You have been sued in court. If you wish to defend against the claims set forth in the following pages, you must take action within twenty (20) days after this complaint and notice are served, by entering a written appearance personally or by attorney and filing in writing with the court your defenses or objections to the claims set forth against you. You are warned that if you fail to do so the case may proceed without you and a judgment may be entered against you by the court without further notice for any money claimed in the complaint or for any other claim or relief requested by the plaintiff. You may lose money or property or other rights important to you.

YOU SHOULD TAKE THIS PAPER TO YOUR LAWYER AT ONCE. IF YOU DO NOT HAVE A LAWYER OR CANNOT AFFORD ONE, GO TO OR TELEPHONE THE OFFICE SET FORTH BELOW TO FIND OUT WHERE YOU CAN GET LEGAL HELP.

Lawyer Reference Service
One Reading Center, 11th & Market Sts.
Philadelphia, Pennsylvania 19107
Telephone: (215) 238-1701

AVISO

Le han demando a usted en la corte. Si usted quiere defenderse de estas demandas expuestas en las paginas siguientes, usted yiene veinte (20) dias de plazo al partir de la fecha de la demanda y la notification. Hace falta a sentar una comparencia escrita o en persona o con un abogado y entregar a la corte en forma escrita sus definsas o sus objeciones a las demanda en contra de su persona. Sea a visado que si usted no se defiende, la corte tomara medidas y puede continuar la demanda en contra suya sin previo aviso o notification. Ademas, la corte puede decidir a favor del demandante y requiere que usted cumpla con todas las provisiones de esta demanda. Usted puede perder dinero o sus propiedades o otros derechos importantes para usted.

derechos importantes para usted.

LLEVE ESTA DEMANDA A UN ABOGADO
INMEDIATAMENTE. SI NO TIENE ABOGADO O SI NO
TIENE EL DINERO SUFICIENTE DE PAGAR TAL
SERVICIO. VAYA EN PERSONA O LLAME POR
TELEFONO A LA OFCINA CUYA DIRECCION SE
ENCUENTRA ESCRITA ABAJO PARA AVERIGUAR
DONDE SE PUEDE CONSEGUIR ASISTENCIA LEGAL.

Lawyer Reference Service
One Reading Center, 11th & Market Sts.
Philadelphia, Pennsylvania 19107
Telephone: (215) 238-1701

EXHIBIT 3

Case 2:21-cv-05400 Document 1 Filed 12/09/21 Page 31 of 38

Affidavit / Return of Service

Plaintiff:	JOSEPH A FURLONG DANA JENNINGS	Court Term & No.: 211100526
		E-File# 2111027318
Defendant:	CARVANA LLC	Document Served: Plaintiff's Complaint
	1043 N. FRONT ST.	Company Reference/Control No.: 21-11018

Served and Made Known to CARVANA LLC on 11/12/2021 at 01:34 PM, in the manner described below:

Agent or person in charge of Party's office or usual place of business. NAME: ANDREW BOSTIC

Age:		Height:	Weight:	Race:	Sex:	
Description	35	6' 2"	170 lbs.	Caucasian	Male	
	Other: TEAM LEADER					

Company Profile:

GILL GILL & ASSOCIATES INC 1500 WALNUT ST. SUITE 1050

PHILADELPHIA PA 19102 PHONE: (215)790-0800 Name of Server: TIMOTHY MADUZIA

Being duly sworn according to law, deposes and says that he/she is process server herein names; and that the facts herein set forth above are true and correct to the best of their knowledge, information and belief.

Deputy Sheriff:

FILED AND ATTESTED PRO-PROTHY 12 NOV 2021 03:03 PM

EXHIBIT 4

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

DANA JENNINGS , on his own behalf and	
on behalf of other similarly situated persons,	
1825 Penfield St.	Case No.
Philadelphia, PA 19126-1539	
i ,	CLASS ACTION
JOSEPH A. FURLONG, on his own behalf	
and on behalf of other similarly situated	JURY TRIAL DEMANDED
persons,	
3013 Old Nazareth Rd.,	
Palmer Township, PA 18045-2447	
Plaintiff,	
v.	
CADVANA LLC	
CARVANA, LLC	
Defendant.))

DECLARATION OF ROBERT C. COLLINS III IN SUPPORT OF NOTICE OF REMOVAL OF CARVANA, LLC

- I, Robert C. Collins III, hereby declare as follows:
- 1. I am a partner at the law firm of Latham & Watkins LLP. I have knowledge of the facts stated in this declaration and make this declaration in support of the Notice of Removal of Carvana, LLC in the above-captioned action. I am over 18 years of age. The facts contained in this declaration are based on my personal knowledge.
- 2. A true and correct copy of an Entity Search printout for Carvana, LLC obtained from the Arizona Secretary of State's website is attached hereto as Exhibit A.

I declare under penalty of perjury that the foregoing is true and correct, and that this declaration was executed on this 9th day of December, 2021.

Folest Collins

EXHIBIT A

ENTITY INFORMATION

Search Date and Time: 12/6/2021 10:44:17 AM

Entity Details

Entity Name:

CARVANA, LLC

Entity ID:

L17453586

Entity Type:

Domestic LLC

Entity Status:

Active

Formation Date:

3/9/2012

Reason for Status:

In Good Standing

Approval Date:

3/13/2012

Status Date:

Original Incorporation Date:

3/9/2012

Life Period:

Perpetual

Business Type:

Last Annual Report Filed:

Domicile State:

Arizona

Annual Report Due Date:

Years Due:

Original Publish Date:

 $Pri\sqrt[5]{2} \frac{1}{2} \frac{1}{2}$

Statutory Agent Information

Name:

CORPORATION SERVICE COMPANY

Appointed Status:

Active 2/26/2019

Attention:

Address:

8825 N 23RD AVENUE SUITE 100, PHOENIX, AZ 85021, USA

Agent Last Updated:

2/26/2019

E-mail:

Attention:

Mailing Address:

8825 N 23RD AVENUE SUITE 100, PHOENIX, AZ 85021, USA

County:

Maricopa

Principal Information

Title	Name	Attention	Address	Date of Taking Office	Last Updated
Manager	CARVANA GROUP LLC		1930 W RIO SALADO PKWY, TEMPE, AZ, 85281, USA	2/8/2016	8/8/2017
Member	CARVANA CO SUB LLC		1930 W RIO SALADO PKWY, TEMPE, AZ, 85281, USA	8/7/2017	8/9/2017
Member	CARVANA GROUP LLC		1930 W RIO SALADO PKWY, TEMPE, AZ, 85281, USA	2/8/2016	8/8/2017

Page 1 of 1, records 1 to 3 of 3



Attention:

Address: ATTN: LICENSING DEPT 1930 W RIO SALADO PKWY, TEMPE, AZ, 85281, USA

County: Maricopa

Last Updated: 3/9/2012

Entity Principal Office Address

Attention:

Address:

County:

Last Updated:

Back

Return to Search

Return to Results

Document History

Name/Restructuring History

Pending Documents

Microfilm History

CERTIFICATE OF SERVICE

I, Paul G. Gagne, hereby certify that I caused a copy of the foregoing Petition for Removal, Civil Cover Sheet, Designation Form, Rule 7.1 Statement and Notice of Filing of Notice of Removal to be served on the parties listed below, by email and prepaid, First Class United States mail, on December 9, 2021.

Robert P. Cocco ROBERT P. COCCO, P.C. Pa. Id. No. 61907 1500 Walnut Street, Suite 900 Philadelphia, PA 19102 Telephone: (215) 351-0200

Email: bob.cocco@phillyconsumerlaw.com

Attorney for Plaintiffs

/s/ Paul g. Gagne

Paul G. Gagne, One of the Attorneys for Carvana, LLC.

Paul G. Gagne
pgagne@kleinbard.com
KLEINBARD LLC
Three Logan Square
Philadelphia, PA 19103
Telephone: (215) 523-5302

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Carvana Hit with Class Action Over Alleged 'Months and Months' of Delays in Transferring Vehicle Titles</u>