



Return to IDX:
4145 SW Watson Ave
Suite 400
Beaverton, OR 97005

To Enroll, Please Call:
(888) 566-0464
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: [XXXXXXXXXX]

<<First Name>> <<Last Name>>
<<Address 1>>
<<Address 2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

September 1, 2023

<<Variable Text 1>>

Dear <<First Name>> <<Last Name>>:

Jaco Oil Company and its affiliates¹ (“Jaco”) is providing notice of an event that may affect the security of some of your information. We are providing you with information about the event, our response, and additional measures you can take to help protect your information, should you feel it appropriate to do so.

What Happened? On or around March 26, 2023, we discovered suspicious activity on our computer network. We immediately began an investigation, with the assistance of third-party forensic specialists. As part of this investigation, we learned that certain files were copied from our computer network without authorization on or about March 25, 2023. After identifying the files, we undertook a review of the files to determine their contents and to whom they were related in order to notify potentially affected individuals. We recently completed our review and determined that your information was potentially impacted.

What Information Was Involved? The reviewed files contain your: name, address, Social Security Number, and bank account information. The files may also include your driver’s license number or state identification card number, passport number, permanent resident identification number, information used for credit checks, and other documents provided to Jaco for the Department of Homeland Security Employment Eligibility Verification (I9) form. Some or all of these categories may apply to you.

What We Are Doing. We take this event and the security of information in our care seriously. Upon learning of this event, we promptly took steps to investigate and respond, assess the security of our systems, and notify potentially affected individuals. In response to this event, we are reviewing and enhancing our information security policies and procedures.

As an additional precaution, Jaco is offering you access to 12 months of complimentary credit monitoring, cyber scanning, identity theft insurance, and identity restoration services through IDX, A ZeroFox Company. Instructions on how to activate these services can be found in the enclosed “Steps You Can Take to Protect Personal Information”. **Please note, you may enroll either by calling IDX at (888) 566-0464 or online at <https://app.idx.us/account-creation/protect>.**

What You Can Do. In addition to enrolling in the complimentary monitoring and identity services, we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Please also review the enclosed “Steps You Can Take to Protect Personal Information”, which contains information on what you can do to safeguard against possible misuse of

¹ Fastrup Food Stores Inc. and WFI Equipment Inc. (formerly Wholesale Fuels Inc.).

your information.

For More Information. If you have additional questions, you may call us at (888) 566-0464 Monday through Friday from 6:00 am to 6:00 pm Pacific Time (excluding U.S. holidays). You may also write to Jaco at P.O. Box 82515, Bakersfield, CA 93308-2515.

Sincerely,

A handwritten signature in cursive script, appearing to read "T. Jamieson".

Thomas Jamieson
Jaco Oil

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Monitoring Services

- 1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. **Please note the deadline to enroll is October 17, 2023.**
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Please note, you must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at (888) 566-0464 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.