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September 11, 2025

VIA EMAIL

Attorney General John Formella
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
Phone: (603) 271-3643
Fax: (603) 271-2110

Re: Integrity Testing & Safety Administrators Inc. – Incident Notification

Dear Attorney General Formella:

McDonald Hopkins PLC represents Integrity Testing & Safety Administrators Inc. (“Integrity”). I am writing to provide notification of an incident at Integrity that may have involved the data of our client, Frontier Airlines. Based on Integrity’s investigation, the personal information of approximately one New Hampshire resident may be involved. Integrity’s investigation is ongoing, and this notification will be supplemented if appropriate. By providing this notice, Integrity does not waive any rights or defenses regarding the applicability of New Hampshire law or personal jurisdiction.

Integrity experienced a data security incident on or about March 27, 2025. Upon learning of this issue, Integrity immediately commenced a prompt and thorough investigation. As part of the investigation, Integrity notified federal law enforcement of the incident, engaged external cybersecurity professionals who regularly investigate and analyze these types of situations to help determine the extent of any compromise of the information on the Integrity network and conducted a manual review. Based on that review, Integrity discovered on August 1, 2025 that certain files containing protected personal information within the Integrity network were impacted by the incident. The impacted data includes full names in combination with date of birth, Social Security Number, and Driver’s license number.

To date, Integrity is not aware of any incidents of identity theft or financial fraud as a result of the incident. Nevertheless, out of an abundance of caution, Integrity is providing notice to the affected individuals on August 15, 2025 in substantially the same form as the enclosed letter (Attached as Exhibit A). The notified individuals who have had their Social Security number impacted will receive complimentary credit monitoring services. Additionally, Integrity will advise all affected residents to remain vigilant in reviewing financial account statements for fraudulent or irregular activity on a regular basis. Integrity will further advise the affected residents about the process for placing a fraud alert and/or security freeze on their credit files and

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obtaining free credit reports. The affected residents are also being provided with the contact information for the consumer reporting agencies and the Federal Trade Commission.

Protecting the privacy of personal information is a top priority for Integrity. Integrity remains fully committed to maintaining the privacy of personal information in its possession and has taken many precautions to safeguard it. Integrity continually evaluates and modifies practices to enhance the security and privacy of personal information.

Should you have any questions regarding this notification, please contact me at (248) 593-2952 or cbattersby@mcdonaldhopkins.com. Thank you for your cooperation.

Very truly yours,

A handwritten signature in blue ink, appearing to read 'Colin Battersby', with a stylized, flowing script.

Colin Battersby

Encl.