

McDonald Hopkins

A business advisory and advocacy law firm®

Blair L. Dawson, JD, MS CyS, FIP, CIPP/US, CIPP/E, CIPM
Direct Dial: 312-642-6131
E-mail: bdawson@mcdonaldhopkins.com

McDonald Hopkins LLC
300 N. LaSalle Street
Suite 1400
Chicago, IL 60654

P 1.312.280.0111
F 1.312.280.8232

April 17, 2026

VIA U.S. MAIL

John M. Formella
Office of the Attorney General
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301

RECEIVED

APR 20 2026

CONSUMER PROTECTION

Re: Innovative Scientific Solutions, LLC – Incident Notification

Dear Mr. Formella:

McDonald Hopkins PLC represents Innovative Scientific Solutions, LLC (“Innovative Scientific Solutions”) located at 1327 Miller Rd, Suite F, Greenville, SC 29607. I am writing to provide notification of an incident on behalf of Innovative Scientific Solutions that may affect the security of personal information of three (3) New Hampshire residents. By providing this notice, Innovative Scientific Solutions does not waive any rights or defenses regarding the applicability of New Hampshire law or personal jurisdiction.

On or around September 6, 2025, Innovative Scientific Solutions was alerted to unauthorized access to its network. Upon detecting the incident, Innovative Scientific Solutions commenced an immediate and thorough investigation. As part of the investigation, Innovative Scientific Solutions worked to identify what personal information, if any, might have been present in the accessed systems. Following a forensics investigation and complex manual document review, Innovative Scientific Solutions discovered on March 31, 2026, that the files in the impacted systems that were potentially accessed or acquired by the unauthorized third-party contained the resident’s personal information. This information included full name, date of birth, health insurance policy number/subscriber number, medical history, condition, treatment and/or diagnosis, dates of service, telephone numbers, and prescription information.

Innovative Scientific Solutions is not aware of any reports of identity fraud as a direct result of this incident. However, out of an abundance of caution, Innovative Scientific Solutions wanted to inform your Office (and the affected residents) of the incident. The affected residents were notified of the incident on April 7, 2026 in substantially the same form as the letter attached hereto. Innovative Scientific Solutions is offering the affected residents whose Social Security numbers were impacted complimentary memberships with a credit monitoring service. Innovative Scientific Solutions will advise the affected residents to always remain vigilant in reviewing financial account statements for fraudulent or irregular activity on a regular basis. Innovative Scientific Solutions will advise the affected residents about the process for placing a fraud alert and/or security freeze on their credit files and obtaining free credit reports. The affected residents

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are also being provided with the contact information for the consumer reporting agencies, and the Federal Trade Commission.

At Innovative Scientific Solutions, protecting the privacy of personal information is a top priority. Innovative Scientific Solutions is committed to maintaining the privacy of personal information in its possession and has taken precautions to safeguard it. Innovative Scientific Solutions continually evaluates and modifies its practices to enhance the security and privacy of the personal information it maintains.

Should you have any questions regarding this notification, please contact me at (312) 642-6131 or bdawson@mcdonaldhopkins.com.

Very truly yours,

A handwritten signature in black ink, appearing to read 'BLD', with a long horizontal flourish extending to the right.

Blair L. Dawson, JD, MS CyS, FIP, CIPP/US, CIPP/E, CIPM