

SHAWN TUMA
DIRECT DIAL: 972-324-0317
stuma@spencerfane.com

July 22, 2025

VIA U.S. MAIL

Consumer Protection Bureau
Office of the New Hampshire Attorney General
33 Capitol Event
Concord, NH 03301

Re: Notification of Data Event

Dear Sir or Madam:

Be advised that the undersigned and this law firm have been retained to represent Infinite Services, Inc. ("Infinite Services") located at 2632 Atlantic Ave, Brooklyn, NY 11207 in connection with the recent data event that may affect the security of some personal information relating to five (5) New Hampshire residents.

Nature of the Data Event

On May 5, 2025, Infinite Services was alerted to suspicious activity when employees were unable to log into the network. Several servers were off, but one remained on which had an extension from the threat actor group. The electricity was unplugged from the entire network, interrupting the encryption process. The threat actor was able to log into one of the servers. Infinite Services then engaged counsel, who obtained a third-party forensics group. The FBI was also notified.

On June 23, 2025, Infinite Services ascertained certain patient and employee personally identifiable information was contained within the server. Despite ongoing communication with the threat actors, no ransom was paid and to-date, and there has been no data publication. In a desire to notify current and former employees, rather than wait on data mining, Infinite Services opted to notify anyone who potentially had information on the server, including 8 New Hampshire residents. The information that could have been subject to unauthorized access includes name, address, Social Security number, member identification number, date of birth, and health insurance information.

July 22, 2025
Page 2

Notice to New Hampshire Residents

Letters are scheduled for mailing Friday, July 25, 2025. Written notice is being provided in substantially the same form as the letter attached herein as **Exh. A**. Each resident will receive complimentary credit monitoring and a zero-deductible, \$1,000,000 identity theft insurance policy.

Infinite Services is undergoing an internal review of their current cybersecurity practices to ensure such a breach does not happen again.

Please do not hesitate to contact me for further information.

Respectfully,



Shawn Tuma JD, CIPP/US

Enclosure:
Notice of Data Breach

SET/cac

DOCID: DOCPROPERTY DOCXDOCID DMS=FileSystem Format=<<NAME>> DATE