



**Must be  
postmarked or  
submitted online  
NO LATER THAN  
February 17, 2026.**

23andMe  
c/o Kroll Settlement Administration LLC  
PO Box 225391  
New York, NY 10150-5391

[www.23andMeDataSettlement.com](http://www.23andMeDataSettlement.com)

## 23andMe Customer Data Security Breach Claim Form

### SETTLEMENT BENEFITS – WHAT YOU MAY GET

If you (a) were a customer of 23andMe<sup>1</sup> (now known as “Chrome”) at any time during May 1, 2023 through October 1, 2023 (the “Cyber Security Incident Period”); (b) resided in the U.S. during the Cyber Security Incident Period; and (c) received a notice from 23andMe notifying you that your personal information was compromised in the Cyber Security Incident, you may submit a claim for benefits from this Settlement.

You may submit this Claim Form by (1) filling out the form and submitting it online at [www.23andMeDataSettlement.com](http://www.23andMeDataSettlement.com) or (2) completing the form and mailing it to the address above. If you are making a claim for cash benefits, and you file your claim online, you will receive an electronic payment unless you designate otherwise. If you mail this Claim Form and make a claim for cash benefits, you will receive your payment via check.

***The easiest way to submit a claim and request electronic payment is to fill out this Claim Form and submit it online at [www.23andMeDataSettlement.com](http://www.23andMeDataSettlement.com).***

**Monitoring Service.** Use this Claim Form to pre-enroll in up to five years of Privacy & Medical Shield + Genetic Monitoring. Once the Settlement is approved and becomes final, you will receive an email reminding you of your enrollment code and containing instructions on how to complete the enrollment process and begin this service when it becomes available. For a comprehensive list of the benefits this service provides, please see the Class Notice and/or FAQ #14 at [www.23andMeDataSettlement.com](http://www.23andMeDataSettlement.com).

**Cash Benefits.** Use this Claim Form to request a payment for Extraordinary Claims and/or Statutory Cash Claims.

- 1. Extraordinary Claims:** If you spent money related to the Cyber Security Incident on or after May 1, 2023, through October 2, 2025, for which you have not been reimbursed, you can receive up to \$10,000 for documented approved costs. These costs are limited to: (1) unreimbursed costs, expenses, losses or charges incurred as a direct result of identity fraud or falsified tax returns that a Settlement Class Member establishes were incurred in response to the Cyber Security Incident; (2) unreimbursed costs or expenses associated with the purchase of a physical security or monitoring system that a Settlement Class Member establishes were purchased in response to the Cyber Security Incident; and/or (3) unreimbursed costs or expenses associated with seeking professional mental health counseling or treatment that you incurred as a result of the Cyber Security Incident.

<sup>1</sup> On July 27, 2025, the Bankruptcy Court in *In re Chrome Holding Co. (f/k/a 23andMe Holding Co.), et al.*, Case No. 25-40976 (Bankr. E.D. Mo.) approved the sale of 23andMe Holding Co. and 23andMe, Inc.’s assets to TTAM Research Institute, which sale was completed on July 14, 2025. After the completion of the sale, 23andMe Holding Co. and 23andMe, Inc. formally changed their legal names to Chrome Holding Co. and ChromeCo, Inc., respectively. For ease of reference, Chrome Holding Co. and ChromeCo, Inc. are referenced herein as “23andMe”.



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2. **Statutory Cash Claims:** If you are a Settlement Class Member and you were a resident of Alaska, California, Illinois, or Oregon at any time during the Cyber Security Incident Period, you may submit a Statutory Cash Claim.

**If you qualify, you may file a claim to receive any or all of the benefits set forth above.**

**Claims for Cash benefits must be submitted online or mailed (postmarked) by February 17, 2026. Claims asking for enrollment in the monitoring service may be submitted (online or via mail) at any time during the five-year period the service is being offered, but you are encouraged to pre-enroll now.**

**Use the address at the top of this form for mailed claims.**

Please note: For claims that require documentation, the Settlement Administrator may contact you to request additional documents needed to process your claim.

**Cash benefits for Extraordinary Claims are subject to pro rata reduction. Statutory Cash Claim benefits may decrease or increase depending on the number of valid Statutory Cash Claims filed and the amount of claims submitted for Extraordinary Claims.**

For more information and answers to FAQs, a description of the monitoring program or other Settlement benefits, please visit [www.23andMeDataSettlement.com](http://www.23andMeDataSettlement.com).

**Please note: Settlement benefits will be distributed only after the Settlement is approved by the Court, the Bankruptcy reconciliation process is resolved, and any appeals are concluded.**



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Page 2 of 6



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## Your Information

*We will use this information to contact you and process your claim. It will not be used for any other purpose. If any of the following information changes, you must promptly notify us by using the Contact Us form on the Settlement Website or emailing [info@23andMeDataSettlement.com](mailto:info@23andMeDataSettlement.com).*

<b>1. NAME (REQUIRED):</b>	<div>First</div> <div>Mi</div> <div>Last</div>
<b>2. MAILING ADDRESS (REQUIRED):</b>	<div>Street Address</div> <div>Apt. No.</div> <div>City</div> <div>State</div> <div>Zip</div>
<b>3. CURRENT PHONE NUMBER (REQUIRED):</b>	( ) -
<b>4. EMAIL ADDRESS (REQUIRED):</b>	@
<b>5. CLAIM ID(REQUIRED):</b>	Claim ID:
<b>6. EMAIL ADDRESS ASSOCIATED WITH 23ANDME ACCOUNT (REQUIRED IF CLAIM ID IS NOT PROVIDED ABOVE)</b>	<p>If you do not have or are unable to locate the Claim ID provided in the email you received regarding this Settlement, you must provide the email address associated with your 23andMe account.</p> <div>@</div>



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Page 3 of 6



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## Privacy & Medical Shield + Genetic Monitoring

All Settlement Class Members are entitled to receive five years of this comprehensive service as a benefit of the Settlement. To pre-enroll in this service, check the box below to be notified when your enrollment code and service is ready for use.

An enrollment code was provided to you in the notice of Settlement you received. Once the Settlement is approved and becomes final (including resolution of the Bankruptcy reconciliation process and conclusion of any appeals), you may use this enrollment code to complete your enrollment in Privacy & Medical Shield + Genetic Monitoring.

Even if you do not pre-enroll at this time by filling out this Claim Form, you can still enroll for the monitoring services at any time up to or during the five years the monitoring is effective by following the instructions on the Settlement Website. If you enroll after the five year service term begins, you will only receive monitoring for the remainder of the five year service term. Information regarding how to enroll will be posted on the Settlement Website after the claims period has ended.

☐ I want to pre-enroll for five years of Privacy & Medical Shield + Genetic Monitoring and be notified when I may complete my enrollment and begin this service.

You will receive a notification email with activation instructions at the email address you provided above after the Settlement becomes final, subject to resolution of the bankruptcy reconciliation process and conclusion of any appeals. If you would like to receive the enrollment code and instructions at an alternative email address, please provide it here.

Email: \_\_\_\_\_@\_\_\_\_\_

## Cash Payment: Extraordinary Claim

If you spent money related to the Cyber Security Incident on or after May 1, 2023, through October 2, 2025, and you have not been reimbursed, you can be reimbursed up to \$10,000 for documented approved costs. These are limited to: (1) unreimbursed costs, expenses, losses or charges incurred as a direct result of identity fraud or falsified tax returns that a Settlement Class Member establishes were incurred as a result of the Cyber Security Incident; (2) unreimbursed costs or expenses associated with the purchase of a physical security or monitoring system that a Settlement Class Member establishes was purchased in response to the Cyber Security Incident; and/or (3) unreimbursed costs or expenses associated with seeking professional mental health counseling or treatment that you incurred as a result of the Cyber Security Incident.

You must submit Reasonable Documentation supporting your claim. This may include credit card statements, bank statements, invoices, receipts, or other documents substantiating unreimbursed costs, expenses, losses, or charges as a direct result of the Cyber Security Incident, subject to the limitations set forth above.

Personal certifications, declarations, or affidavits do not constitute Reasonable Documentation, but may be included to provide clarification, context, or support for other submitted Reasonable Documentation.

Complete the section below to the best of your ability and include or attach documentation supporting your claim.





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Loss Type and Examples of Documents	Date (if known)	Amount (if known)	Description of Loss or Money Spent and Supporting Documents (Identify what you are attaching, and why it's related to the Cyber Security Incident)
<p>Documents showing you lost money due to identity fraud or falsified tax returns as a direct result of the Cyber Security Incident between 5/1/2023 and 10/2/2025.</p> <p><i>Examples: Account statement with unauthorized charges highlighted; police reports; IRS documents; FTC Identity Theft Reports; letters refusing to refund fraudulent charges; invoices from accountants, lawyers, or others</i></p>	<p>___ / ___ / ____</p>	<p>\$ _____. ____</p>	<div></div> <div></div> <div></div> <div></div> <div></div> <div></div>
<p>Documents showing you purchased a physical security or monitoring system as a direct result of the Cyber Security Incident between 5/1/2023 and 10/2/2025.</p> <p><i>Examples: Receipts or statements for physical security or monitoring systems purchased as a result of the Cyber Security Incident</i></p>	<p>___ / ___ / ____</p>	<p>\$ _____. ____</p>	<div></div> <div></div> <div></div> <div></div> <div></div> <div></div>
<p>Documents showing you paid mental health professionals for counseling and/or treatment to help address harm related to the Cyber Security Incident between 5/1/2023 and 10/2/2025.</p> <p><i>Examples: Receipts, bills, and invoices from any mental health practitioner(s) you saw as a result of this Cyber Security Incident</i></p>	<p>___ / ___ / ____</p>	<p>\$ _____. ____</p>	<div></div> <div></div> <div></div> <div></div> <div></div> <div></div>





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## Cash Payment: Statutory Cash Claim

If you were a resident of Alaska, California, Illinois, or Oregon at any time between May 1, 2023, through October 1, 2023 (the "Cyber Security Incident Period"), you may file a Statutory Cash Claim.

- ☐ I want to receive a Statutory Cash Claim payment estimated to be \$100, **and**,
- ☐ I attest that I was a resident of Alaska, California, Illinois, or Oregon during the Cyber Security Incident Period.

Address during the Cyber Security Incident Period (if different than above):

Street Address

Apt./Suite No.

City

State

ZIP

## Signature

I affirm under the laws of the United States that the information I have supplied in this Claim Form and any copies of documents that I am sending to support my claim are true and correct to the best of my knowledge.

I understand that I may be asked to provide more information by the Settlement Administrator before my claim is complete. I understand that payment amounts may be more or less than the estimated amounts stated above.

Signature:

Dated:

\_\_\_\_/\_\_\_\_/\_\_\_\_

Print Name:

