

Notification of Data Security Incident

September 4, 2026

On or around September 1, 2026, IDScan.net received information indicating that certain data may have been accessed without authorization. Upon this discovery, we took immediate steps to secure our systems and engaged a team of third-party specialists to help determine the full nature and scope of the incident. This investigation is currently ongoing.

While the investigation is ongoing, IDScan.net has determined that an unauthorized third party may have accessed and/or copied certain customer information stored within their accounts on the IDScan.net cloud. The types of information contained within the affected data may include full names and driver's license or other government-issued identification numbers.

Though full access to the information required payment, in an abundance of caution, we are notifying potentially impacted individuals of this incident and providing access to free credit monitoring and identity protection services. If you have questions about this incident or would like to enroll in the credit monitoring and identity protection services, please call 1-833-516-2980, Monday through Friday, between 8 AM and 8 PM ET, excluding holidays. You may also write to us at 8814 Veterans Memorial Blvd, Suite 3-124, Metairie, LA 70003.

Individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports and account statements for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

In response to this incident, we immediately began an investigation and reviewed our policies and procedures related to data security. We are also cooperating with federal law enforcement on their investigation.