	Case 3:22-cv-01970-BEN-DDL Docume	ent 1 Filed 12/13	/22 PageID.1	Page 1 of 14			
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9	SOUTHERN DI	<b>STRICT OF C</b>	ALIFORNIA				
10			100 01/4070				
11	DREW HUNTHAUSEN, individual on behalf of all others similarly situa	ly and Case No ted,	D. <b>'22CV1970</b>	BEN DDL			
12	Plaintiff,						
13	V.	CLASS	ACTION C	OMPLAINT			
14	SPINE MEDIA LLC a Delaware liu						
15	SPINE MEDIA, LLC, a Delaware lin liability company, and DOES 1 throu 25, inclusive,	ıgh					
16	Defendants.						
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	CLASS	ACTION COMPLAIN	NT				

I. **INTRODUCTION** 

Whenever someone clicks on a video link on www.yourbump.com (the "Website"), Defendants secretly report all the details to Facebook: the visitor's identity, the titles, and more. Why? So Facebook can bombard the person with *more* ads urging the person to buy products from Defendant's advertising partners.

As shown below, Defendants' actions violate the Video Privacy Protection Act ("VPPA"). As such, Defendants are liable to each class member for \$2,500 and related relief.

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#### II. JURISDICTION AND VENUE

1. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1331 because it arises under the Video Privacy Protection Act ("VPPA"), a federal law.

2. Venue is proper pursuant to 28 U.S.C. § 1391 because a substantial part of 13 the acts and events giving rise to the class claims occurred in this District. 14

3. Defendants are subject to personal jurisdiction because they have sufficient 15 minimum contacts with California and do business with California residents. 16

III.

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Plaintiff Drew Hunthausen ("Hunthausen") is a resident and citizen of 4. California. 19

PARTIES

Defendant is a Delaware limited liability company that owns, operates, 5. 20 and/or controls the Website. 21

The above-named Defendants, along with their affiliates and agents, are 6. collectively referred to as "Defendants." The true names and capacities of the Defendants sued herein as DOE DEFENDANTS 1 through 25, inclusive, are currently unknown to Plaintiff, who therefore sues such Defendants by fictitious names. Each of the Defendants

> - 2 -CLASS ACTION COMPLAINT

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designated herein as a DOE is legally responsible for the unlawful acts alleged herein. 1 Plaintiff will seek leave of Court to amend the Complaint to reflect the true names and 2 capacities of the DOE Defendants when such identities become known. 3

7. Plaintiff is informed and believes that at all relevant times, every Defendant 4 was acting as an agent and/or employee of each of the other Defendants and was acting within the course and scope of said agency and/or employment with the full knowledge 6 and consent of each of the other Defendants, and that each of the acts and/or omissions 7 complained of herein was ratified by each of the other Defendants. 8

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#### FACTUAL ALLEGATIONS IV.

#### A. 10

# THE FACEBOOK TRACKING PIXEL

8. Facebook is a social networking company where users are required to 11 identify themselves by "the name they go by in everyday life."<sup>1</sup> To create a Facebook 12 account, a user must provide first name, last name, date of birth and gender.<sup>2</sup> 13

9. Facebook generates revenue by selling advertising space on its website 14 based upon its ability to identify user interests.<sup>3</sup> Facebook can identify user interests by 15 monitoring "offsite" user activity, which allows Facebook to judge user interests beyond 16 what users freely disclose.<sup>4</sup> 17

10. Facebook enables advertisers to identify "people who have already shown 18 interest in [their] business", which Facebook calls "Custom Audiences."<sup>5</sup> The Custom 19 20

- 21 FACEBOOK, COMMUNITY STANDARDS, PART IV INTEGRITY AND AUTHENTICITY 22
- https://www.facebook.com/communitystandards/integrity authenticity (last visited November 30, 2022) 23
- FACEBOOK, SIGN UP, https://www.facebook.com/ (last visited November 30, 2022). 24
- FACEBOOK. WHY ADVERTISE FACEBOOK. https:/www.facebook.com/business/help/20502906038706 (last visited November 30, 25

ACEBOOK, AD TARGETING: HELP YOUR ADS FIND THE PEOPLE WHO 26

DUR\_BUSINESS, https://www.facebook.com/business/ads/ad-targeting (last visited 27 November 30, 2022).

ABOUT **EVENTS CUSTOM** AUDIENCE, 28 https://www.facebook.com/business/help/366151833804507?id=300360584271273 (last visited November 30, 2022).

Audiences tool requires advertisers to supply user data to Facebook, and most do so via
 the Facebook Tracking Pixel.<sup>6</sup>

11. The Facebook Tracking Pixel is a device included programming code that
advertisers can integrate into their website. Once activated, the Facebook Tracking Pixel
"tracks the people and type of actions they take."<sup>7</sup> When the Facebook Tracking Pixel
captures an action, it sends a record to Facebook, which Facebook then assimilates into
the Custom Audiences dataset.

8 12. Advertisers control what actions—or, as Facebook calls it, "events"— the
9 Facebook Tracking Pixel will collect, including the website's metadata, along with what
10 pages a visitor views.<sup>8</sup>

Advertisers control how the Facebook Tracking Pixel identifies visitors. The
 Facebook Tracking Pixel is configured to automatically collect "HTTP Headers" and
 "Pixel-specific Data."<sup>9</sup> HTTP Headers collect "IP addresses, information about the web
 browser, page location, document, referrer and persons using the website."<sup>10</sup> Pixel specific Data includes "the Pixel ID and cookie."<sup>11</sup>

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B.

## YOURBUMP.COM AND THE FACEBOOK PIXEL

17 14. Defendants' business plan involves persuading consumers to visit their
18 website via the use of entertaining videos. Defendants earn display advertising revenue
19 from digital advertisements placed alongside their video content. As such, Defendants
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 <sup>6</sup> FACEBOOK, CREATE A CUSTOMER LIST CUSTOM AUDIENCE, https://www.facebook.com/business/help/170456843145568?id=2469097533764 94 (last visited November 30, 2022); FACEBOOK, CREATE A WEBSITE CUSTOM AUDIENCE,

 $\| {}^{10} Ia. \\ \| {}^{11} Id.$ 

<sup>&</sup>lt;sup>23</sup> https://www.facebook.com/business/help/1474662202748341?id=2469097953376494 (last visited November 30, 2022).

 <sup>&</sup>lt;sup>24</sup> <sup>7</sup> FACEBOOK, RETARGETING, https://www.facebook.com/business/oals/reta getting.
 <sup>8</sup> See FACEBOOK, FACEBOOK PIXEL, ACCURATE EVENT TRACKING, ADVANCED, https://developers.facebook.com/docs/facebook-pixel/advanced/; see also
 FACEBOOK, BEST PRACTICES FOR FACEBOOK PIXEL SETUP, https://www.facebook.com/business/help/218844828315224?id=1205376682832142
 (last visited November 30, 2022).

 <sup>&</sup>lt;sup>27</sup>
 <sup>9</sup> FACEBOOK, FACEBOOK PIXEL, https://developers.facebook.com/docs/facebook-pixel/ (last visited November 30, 2022).
 <sup>10</sup> Id.

are "video tape service providers" under the VPPA because, as part of their business,
 they deliver "prerecorded video" content or other "similar audio visual materials."

15. Yourbump.com hosts and delivers content including videos.

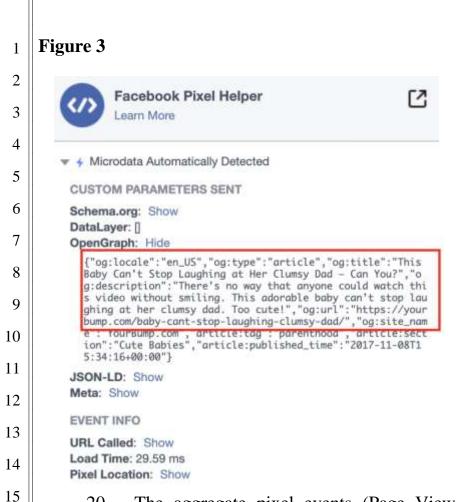
4 16. Yourbump.com hosts four Facebook tracking Pixels and transmits
5 numerous distinct events to Facebook.<sup>12</sup>

Figure 1

<sup>12</sup> This data is derived from a tool created and offered by Facebook.

1	Figure 2	
2		
3	Facebook Pixel Helper Learn More	2
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5	Pixel ID; 128270004577381 click to copy	Troubleshoot Pixel View Analytics
6	QuizConversion	
7	🐨 🧔 PageView	
8	EVENT INFO	
9	Setup Method: Manual URL Called: Hide	
10	https://www.facebook.com/tn/7id-12827000 w&dl=https%3A%2F%2Fyourbump.com%2Fbaby-c clumsy-dad%2F&rl=&if=false&ts=1670694758	ant-stop-laughing-
11	4v=2.9.89&r=stable&ec=0&o=30&rbp=fb.1.16 958⁢=1670694757784&coo=false&rgm=GET&d	70295938587.523590
12	syipmvlebgx68apl Load Time: 27.88 ms	
13	Pixel Code: Show Pixel Location: Show	
14	Frame: Window	
15	18. In the above figure, for	or example
16	Universal Resource Locator ("URL").	-
10	19. Microdata discloses the v	
17	17. Where data discloses the v	
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<sup>15</sup> 20. The aggregate pixel events (Page View and Microdata Automatically
 <sup>16</sup> Detected) permit an ordinary person to identify a video's content, title, and location.

21. When a visitor watches a video on Yourbump.com while logged into Facebook, Defendants compel a visitor's browser to transmit the c user cookie to Facebook. The c user cookie contains that visitor's unencrypted Facebook ID. When accessing the above video, for example, Defendants compelled the browser to send ten cookies:

Figure 4				
Name	Value	Domain		
fr	0iLmxmGApZkrtQX6F.AWVDqk-8PGt	.facebook.com		
xs	4%3AI3ZgZNYD9ILjxA%3A2%3A16	.facebook.com		
c_user	100087271304389	.facebook.com		
dpr	2	.facebook.com		
wd	1403x722	.facebook.com		
datr	ErdeY8DwZw6OUY5T3qHVChfr	.facebook.com		
presence	C%7B%22t3%22%3A%5B%5D%2	.facebook.com		
sb	Z7VeY5082dzpP0ecvF3j2thu	.facebook.com		
	or's browser has recently logg			
Figure 5				
Name	Value	Domain		
locale	en_US	.facebook.com		
fr	0iLmxmGApZkrtQX6F.AWUCUnLReD	.facebook.com		
dpr	2	.facebook.com		
sb	Z7VeY5082dzpP0ecvF3j2thu	.facebook.com		
datr wd	ErdeY8DwZw6OUY5T3gHVChfr 1403x722	.facebook.com .facebook.com		
23. The fr cookie	e contains an encrypted Faceb	book ID and browser ident		
The datr cookies also ider	tifies a browser. <sup>14</sup> Facebook,	at a minimum, uses the fr		
o identify particular users	S. <sup>15</sup>			
24. The _fbp cookie contains, at least, an unencrypted value that unique				
identifies a browser. <sup>16</sup> As with the fr cookie, Facebook uses the _fbp cookie to ident				
isers.				
<sup>3</sup> DATA PROTECTION	COMMISSIONER, FACEBO	OOK IRELAND LTD, RE		
OF RE-AUDIT (Sept. 21, last visited November 30	2012), http://www.europe-v1 , 2022).	facebook.org/ODPC_Revie		
<sup>14</sup> FACEBOOK, COOKIES & OTHER STORAGE TECHNOLOGI https://www.facebook.com/policy/cookies/ (last visited November 30, 2022).				
ttps://www.facebook.cor	n/policy/cookies/ (last visited	TORAGE TECHNOLO November 30, 2022). VERSION		

# Case 3:22-cv-01970-BEN-DDL Document 1 Filed 12/13/22 PageID.9 Page 9 of 14

2 3 4 5 6 1 7 8 1 9						
3 4 5 6 1 7 8 1 9	Figure 6					
4 5 6 1 7 4 8 1 9 1	Name 🔺	Value	Domain			
5 6 7 8 1 9	_fbp	fb.1.1670695815646.2056106024	.yourbump.com			
6 1 7 2 8 1 9 1						
7 2 8 1 9 1	25. The Facebook Tracking Pixel uses both first- and third-party cookies. A					
8 1 9 1	first-party cookie is "created by the website the user is visiting"—i.e., Yourbump.com. <sup>17</sup>					
9	A third-party cookie is "created by a website with a domain name other than the one the					
	user is currently visiting"—i.e., Facebook. <sup>18</sup> The _fbp cookie is always transmitted as a					
10	first-party cookie. A duplicate _fbp cookie is sometimes sent as a third-party cookie,					
	depending on whether the browser has recently logged into Facebook.					
11	26. Facebook, at a minimum, uses the fr, _fbp, and c_user cookies to link to					
12	Facebook IDs and corresponding Facebook profiles.					
13	27. A Facebook ID is personally identifiable information. Anyone can identify					
14	a Facebook profile—and all personal information publicly listed on that profile—by					
15	appending the Facebook ID to the end of Facebook.com.					
16	28. Through the Facebook Tracking Pixel's code, these cookies combine the					
17    i	identifiers with the event data, allowing Facebook to know, among other things, what					
18	Yourbump.com videos a user has watched. <sup>19</sup>					
19	29. By compelling a	visitor's browser to disclo	se the c_user cookie alongside			
20	event data for videos, Defendants knowingly disclose information sufficiently permitting					
21	an ordinary person to identify a specific individual's video viewing behavior.					
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24						
25		MAG, FIRST-I clopedia/term/first-party-co	PARTY COOKIES, pokie (last visited November 30,			
26	track network activity.		ookie (last visited November 30, nspect a website's cookies and			
27	https://www.pcmag.com/ency	MAG, THIRD-I clopedia/term/third-party-c	ookie (last visited November			
28	30, 2022). This is also confirm <sup>19</sup> FACEBOOK, GET START started (last visited November	nable by tracking network a	activity.			

30. By compelling a visitor's browser to disclose the fr and \_fbp cookies
 alongside event data for videos, Defendants knowingly disclose information sufficient to
 permit an ordinary person to identify a specific individual's video viewing behavior.

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31. By compelling a visitor's browser to disclose the fr cookie and other browser identifiers alongside event data for videos, Defendants knowingly disclose information sufficiently permitting an ordinary person to identify a specific individual's video viewing behavior.

8 32. Facebook confirms that it matches activity on Yourbump.com with a user's 9 profile. Facebook allows users to download their "off-site activity," which is a "summary 10 of activity that businesses and organizations share with us about your interactions, such 11 as visiting their apps or websites."<sup>20</sup> The off-site activity report confirms Defendants 12 identify an individual's video viewing activities.

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C.

# **EXPERIENCE OF PLAINTIFF**

33. Plaintiff is a consumer privacy advocate with dual motivations for watching
a video on Defendants' Website. First, Plaintiff was genuinely interested in learning
more about the goods and services offered by Defendants. Second, Plaintiff is a "tester"
who works to ensure that companies abide by the privacy obligations imposed by federal
law. As someone who advances important public interests at the risk of vile personal
attacks, Plaintiff should be "praised rather than vilified." *Murray v. GMAC Mortgage Corp.*, 434 F.3d 948, 954 (7th Cir. 2006).

34. In enacting the VPAA, Congress intentionally chose to extend its
protections to all persons who watch videos, not simply those who purchase them or
claim pecuniary loss. As such, statutes like the VPPA are largely enforced by civicminded "testers" such as Plaintiff. *See Tourgeman v. Collins Fin. Servs., Inc.*, 755 F.3d
1109 (9th Cir. 2014) (explaining why testers have Article III standing and generally

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 <sup>&</sup>lt;sup>20</sup> See https://www.facebook.com/help/2207256696182627 (Off-Facebook Activity is only a "summary" and Facebook acknowledges "receiv[ing] more details and activity than what appears in your Facebook activity." What is more, it omits "information we've received when you're not logged into Facebook, or when we can't confirm that you've previously used Facebook on that device.") (last visited November 30, 2022).

discussing value and importance of testers in enforcement of consumer protection and
 civil rights statutes).<sup>21</sup>

3 35. During the relevant time period, Plaintiff visited Yourbump.com and
4 watched a video.

36. When Plaintiff clicked on videos on Yourbump.com, Defendants disclosed
event data, which recorded and disclosed the video's title, description, and URL.
Alongside this event data, Defendants also disclosed identifiers for Plaintiff, including
the c\_user and fr cookies. In other words, Defendants did exactly what the VPPA
prohibits: they disclosed Plaintiff's video viewing habits to a third party.

37. Visitors would be offended to know that Defendants secretly disclose to
Facebook all of key data regarding a visitors' viewing habits.

38. Defendants' conduct is illegal, offensive, and contrary to visitor
expectations: indeed, a recent study conducted by the Electronic Privacy Information
Center, a respected thought leader regarding digital privacy, found that: (1) nearly 9 in
adults are "very concerned" about data privacy, and (2) 75% of adults are unaware of
the extent to which companies gather, store, and exploit their personal data.

39. By disclosing his event data and identifiers, Defendant disclosed Plaintiff's
personally identifiable information ("PII") to a third-party.

40. Plaintiff discovered that Defendants surreptitiously collected and
transmitted his personally identifiable information in December 2022.

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CLASS ALLEGATIONS

41. Plaintiff brings this action individually and on behalf of all others similarly situated (the "Class") defined as follows:

<sup>&</sup>lt;sup>24</sup>
<sup>21</sup> Civil rights icon Rosa Parks was acting as a "tester" when she initiated the Montgomery Bus Boycott in 1955, as she voluntarily subjected herself to an illegal practice to obtain standing to challenge the practice in Court. *See* https://www.naacpldf.org/pressrelease/ldf-pays-tribute-to-rosa-parks-on-the-sixtieth-anniversary-of-her-courageousstand-against-segregation/ "(Contrary to popular myth, Rosa Parks was not just a tired seamstress who merely wanted to sit down on a bus seat that afternoon. She refused to give up her seat on principle. Parks had long served as the secretary of the Montgomery branch of the NAACP [and] challenging segregation in Montgomery's transportation system was on the local civil rights agenda for some time.") (last downloaded November 2022).

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All persons in the United States who watched video content on a website owned, operated, or controlled by Defendants and whose PII was disclosed by Defendants to Facebook during the Class Period.

Numerosity (Fed. R. Civ. P. 23(a)(1)): At this time, Plaintiff does not know 42. the exact number of members of the aforementioned Class. However, given the popularity of Defendant's website, the number of persons within the Class is believed to be so numerous that joinder of all members is impractical.

Commonality and Predominance (Fed.R.Civ.P. 23(a)(2), 23(b)(3)): 43. 8 There is a well-defined community of interest in the questions of law and fact involved 9 in this case. Questions of law and fact common to the members of the Class that 10 predominate over questions that may affect individual members of the Class include:

a) whether Defendants collected Plaintiff's and the Class's PII;

b) whether Defendants unlawfully disclosed and continues to disclose their users' PII in violation of the VPPA;

c) whether Defendants' disclosures were committed knowingly; and

d)whether Defendants disclosed Plaintiff's and the Class's PII without consent.

Typicality (Fed. R. Civ. P. 23(a)(3)): Plaintiff's claims are typical of those 44. of the Class because Plaintiff, like all members of the Class, had PII collected and disclosed by Defendants.

22 45. Adequacy (Fed. R. Civ. P. 23(a)(4)): Plaintiff has retained and is 23 represented by qualified and competent counsel who are highly experienced in complex 24 consumer class action litigation. Moreover, Plaintiff is able to fairly and adequately 25 represent and protect the interests of the Class.

26 46. Superiority (Fed. R. Civ. P. 23(b)(3)): A class action is superior to other 27 available methods for the fair and efficient adjudication of this controversy because 28 individual litigation of the claims of all members of the Class is impracticable. Even if

every member of the Class could afford to pursue individual litigation, the court system 1 could not. It would be unduly burdensome to the courts in which individual litigation of 2 numerous cases would proceed. Individualized litigation would also present the potential 3 for varying, inconsistent, or contradictory judgments, and would magnify the delay and 4 expense to all parties and to the court system resulting from multiple trials of the same 5 factual issues. By contrast, the maintenance of this action as a class action, with respect 6 to some or all of the issues presented herein, presents few management difficulties, 7 conserves the resources of the parties and of the court system and protects the rights of 8 each member of the Class. Plaintiff anticipates no difficulty in the management of this 9 action as a class action. 10

# **CAUSE OF ACTION**

# VIOLATION OF THE VIDEO PRIVACY PROTECTION ACT 18 U.S.C.§ 2710, et seq.

Defendants are a "video tape service provider" because they create, host, 47. and deliver videos on the website, thereby "engag[ing] in the business, in or affecting interstate or foreign commerce, of rental, sale, or delivery of prerecorded video cassette tapes or similar audio visual materials." 18 U.S.C. § 2710(a)(4). Defendants also use the videos to collect and disclose viewers' PII so it can later retarget them for advertisements.

Plaintiff and members of the Class are "consumers" because they have 48. watched videos on Yourbump.com. 18 U.S.C. § 2710(a)(1).

49. Defendants disclosed to a third party, Facebook, Plaintiff's and the Class members' personally identifiable information. Defendants utilized the Facebook Tracking Pixel to compel Plaintiff's web browser to transfer Plaintiff's identifying information, like his Facebook ID, along with Plaintiff's event data, like the title of the 24 videos he viewed.

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50. Plaintiff and the Class members clicked on videos on the website.

51. Defendants knowingly disclosed Plaintiff's PII because it used that data to 27 build audiences on Facebook and retarget them for its advertising campaigns. 28

52. Plaintiff and Class members did not provide Defendants with any form of
 consent—either written or otherwise—to disclose their PII to third parties.

53. Defendant's disclosures were not made in the "ordinary course of business"
as the term is defined by the VPPA because they were not necessary for "debt collection
activities, order fulfillment, request processing, [or] transfer of ownership." 18 U.S.C. §
2710(a)(2).

## **PRAYER FOR RELIEF**

8 WHEREFORE, Plaintiff seeks judgment against Defendant, individually and on
9 behalf of all others similarly situated, as follows:

- a. For an order certifying the Class under Rule 23 of the Federal Rules of Civil
   Procedure, naming Plaintiff as representative of the Class;
  - b. For an order declaring that Defendant's conduct violates the VPPA;
  - c. For an order finding in favor of Plaintiff and the Class on all counts asserted herein;
- d. An award of statutory damages under the VPAA;
  - e. An award of punitive damages;
- f. For prejudgment interest on all amounts awarded;
- g. For injunctive relief to stop the illegal conduct; and
- h. For an order awarding Plaintiff and the Class their reasonable attorneys' fees, expenses and costs of suit.

Dated: December 13, 2022

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PACIFIC TRIAL ATTORNEYS, APC

000 Bv:

Scott. J. Ferrell Attorneys for Plaintiff

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Yourbump.com Visitors' Personal Data</u> <u>Secretly Handed to Facebook, Class Action Claims</u>