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14	on behalf of all others similarly situated							
15	UNITED STATE	S DISTRICT COURT						
16		RICT OF CALIFORNIA						
17								
18	LAUREN HUGHES and JANE DOE,	) Case No.:						
19	individually and on behalf of all others similarly situated,	) )						
20	Plaintiffs,	) CLASS ACTION COMPLAINT						
21	v.	) ) JURY TRIAL DEMANDED						
22	APPLE, INC.	) ) 1. Negligence						
23	Defendant.	) 2. Strict Liability- Design Defect (Consumer Expectation Test)						
24		<ul><li>3. Strict Liability-Design Defect (Risk- Benefit Test)</li></ul>						
25		<ul> <li>4. Unjust Enrichment</li> <li>5. Intrusion Upon Seclusion</li> </ul>						
26		6. Violations of California's Constitutional Right to Privacy						
27 28		<ul> <li>7. Violations of CIPA, Cal. Pen. C. §§630,</li> <li>et seq.</li> <li>8. Negligence Per Se</li> <li>9. Violations of UCL's Unlawful Prong,</li> </ul>						

1	)	Cal. Bus. & Prof. C. §§17200, et seq.  10. Violations of UCL's Unfair Prong, Cal. Bus. & Prof. C. §§17200, et seq.  11. Violations of UCL's Fraudulent Prong, Cal. Bus. & Prof. C. §§17200, et seq.  12. Violations of N.Y. Bus. Law §349
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#### INTRODUCTION

- 1. Each year, an estimated 13.5 million people are victims of stalking in the United States, with nearly one in three women and one in six men experiencing stalking at some point in their lifetime.<sup>1</sup>
- 2. Stalking can manifest in a host of ways, most often through unwanted and repeated behaviors such as phone calls, texts, visits, gifts, internet posts, or any other series of acts that would cause fear in a reasonable person. Regardless of the acts the stalker employs, the common theme of stalking behavior is the fear elicited in the victim.
- 3. This fear undermines and erodes a victim's autonomy and drastically disrupts their day-to-day life. One in eight employed stalking victims miss time from work because of their victimization and more than half lose more than five days of work.<sup>2</sup> One in seven stalking victims move as a result of their victimization.<sup>3</sup> Unsurprisingly, stalking victims suffer much higher rates of depression, anxiety, insomnia, and social dysfunction than people in the general population.<sup>4</sup>
- 4. Technology has increased the tools available to a stalker, with burner phones or call blocking software providing anonymity, and free email services and social media platforms providing a limitless vector for harassing electronic messages and posts.
- 5. One of the most dangerous and frightening technologies employed by stalkers is the use of real-time location information to track victims. These technologies allow stalkers to follow their victims' movements in real time and to undo any attempt on the part of the victim to

<sup>&</sup>lt;sup>1</sup> Stalking Prevention Awareness and Resource Center (SPARC), Stalking Fact Sheet (available at <a href="https://www.stalkingawareness.org/wp-content/uploads/2019/01/SPARC">https://www.stalkingawareness.org/wp-content/uploads/2019/01/SPARC</a> StalkingFactSheet 2018 FINAL.pdf)

<sup>&</sup>lt;sup>2</sup> Baum, K., Catalano, S., & Rand, M. (2009). Stalking Victimization in the United States. Washington, DC: Bureau of Justice Statistics

 $<sup>^3</sup>$  *Id*.

<sup>&</sup>lt;sup>4</sup> Blaauw, E., Arensman, E., Winkel, F.W., Freeve, A., & Sheridan, L. (2002). The Toll of Stalking. Journal of Interpersonal Violence 17(1): 50-63

evade or hide from the stalker. If one's location is constantly being transmitted to an abuser, there is no place to run.

- 6. One of the products that has revolutionized the scope, breadth, and ease of location-based stalking is the Apple AirTag. Introduced in April 2021, this device is roughly the size of a quarter, and its sole purpose is to transmit its location to its owner.
- 7. What separates the AirTag from any competitor product is its unparalleled accuracy, ease of use (it fits seamlessly into Apple's existing suite of products), and affordability. With a price point of just \$29, it has become the weapon of choice of stalkers and abusers.
- 8. The AirTag works by emitting signals that are detected by Bluetooth sensors on the hundreds of millions of Apple products across the United States. These sensors comprise Apple's "FindMy" network. When a device on the network detects a signal from the missing device, it reports that missing device's location back to Apple, which in turn reports it to the owner.
- 9. The ubiquity of Apple products, and their constituency in the FindMy network, means that an AirTag can more reliably transmit location data than any competitor. Indeed, in all metropolitan areas, and even many rural areas, one is never more than 100 yards away from an Apple device. Thus, one is never more than 100 yards away from having location data transmitted back to Apple.
- 10. None of this came as a surprise to Apple. Prior to and upon the AirTag's release, advocates and technologists urged the company to rethink the product and to consider its inevitable use in stalking. In response, Apple heedlessly forged ahead, dismissing concerns and pointing to mitigation features that it claimed rendered the devices "stalker proof."
- 11. The concerns were well founded. Immediately after the AirTag's release, and consistently since, reports have proliferated of people finding AirTags placed in their purses, in or on their cars, and even sewn into the lining of their clothes, by stalkers in order to track their whereabouts. The consequences have been as severe as possible: at least two reported murders have occurred in which the murderer used an AirTag to track the victim.

- 12. Its "stalker proof" protections exposed as totally inadequate, Apple spent the rest of 2021 and 2022 scrambling to address its failures in protecting people from unwanted, dangerous tracking. To date, most if not all, of these failures persist.
- 13. Plaintiffs, each of whom are victims of stalking through the use of an AirTag, bring this action on behalf of themselves and a class and subclasses of individuals who have been and who are at risk of stalking via this dangerous product.
- 14. Apple's acts and practices, as detailed further herein, amount to acts of negligence, negligence *per se*, intrusion-upon-seclusion, and product liability, constitute unjust enrichment, and violate California's constitutional right to privacy, California's Invasion of Privacy Act, Cal. Pen. Code § 630, *et seq*. ("CIPA"), California's Unfair Competition Law, Cal. Bus. & Prof. Code § 17200, *et seq*. ("UCL"), and New York General Business Law § 349 ("GBL"). Plaintiffs, in a representative capacity, seek statutory damages, actual damages, and punitive damages, as well as injunctive and declaratory relief against Apple, correcting Apple's practice of releasing an unreasonably dangerous product into the stream of commerce, misrepresenting the harms associated therewith, and facilitating the unwanted and unconsented to location tracking of Plaintiffs and Class members.

#### **PARTIES**

- 15. Plaintiff Lauren Hughes is a citizen of Travis County, Texas.
- 16. Plaintiff Jane Doe is a citizen of Kings County, New York.
- 17. Defendant Apple, Inc. ("Apple") is an American multinational technology company headquartered in Cupertino, California. Among Apple's flagship items of consumer electronics is the AirTag, and Apple generally oversees all aspects of this device, including but not limited to its design, manufacture, marketing, and technical support and maintenance.

### **JURISDICTION AND VENUE**

18. Pursuant to 28 U.S.C. § 1332, as amended by the Class Action Fairness Act of 2005 ("CAFA"), this Court has subject matter jurisdiction over this putative nationwide class action because the matter in controversy exceeds \$5,000,000.00, exclusive of interest and costs,

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and is a class action in which some members of the Class are citizens of states different than Defendant. See 28 U.S.C. § 1332(d)(2)(A).

19. This Court has personal jurisdiction over Defendant because its worldwide headquarters are in California, and because it conducts in California substantial business from which the claims in this case arise.

#### INTRADISTRICT ASSIGNMENT

20. Venue properly lies in this district pursuant to 28 U.S.C. § 1391(b)(1) because Apple is headquartered in this district and a substantial part of the events or omissions which give rise to the claims alleged herein occurred in in this district.

#### **FACTUAL ALLEGATIONS**

#### A. Apple AirTags, Generally

21. The AirTag was introduced in April 2021 as a standalone product. Roughly the size of a US quarter, it is a tracking beacon, meant to help consumers locate other objects, such as keys or purses.<sup>5</sup>



Fig. 1

<sup>&</sup>lt;sup>5</sup> Apple, "*Apple introduces AirTag*" Press Release (Apr. 20, 2021) (available at https://www.apple.com/newsroom/2021/04/apple-introduces-airtag/).



Fig. 2

22. AirTags are not themselves connected to the Internet. Instead, they utilize Bluetooth technology, emitting Bluetooth signals to any Apple device that is nearby. In turn, those Apple devices report where an AirTag has last been seen.<sup>6</sup> Once an AirTag is identified as being near an Apple device or multiple Apple devices, the devices act as crowdsourced beacons, pinging with the AirTag to locate it for the AirTag's owner. The owner sees the AirTag on a map, and as they get closer to the AirTag, the owner switches interfaces and is directed with an arrow, sending them right to the AirTag. *E.g.* 



Fig. 3

<sup>&</sup>lt;sup>6</sup> Ryan Mac and Kashmir Hill, "*Are Apple AirTags Being Used to Track People and Steal Cars?*" New York Times (Dec. 30, 2021) (available at https://www.nytimes.com/2021/12/30/technology/apple-airtags-tracking-stalking.html)

23. Bluetooth range is approximately 30 feet. Thus, for an AirTag to be identified by
an Apple device, it must come within 30 feet of that device, at which time, the AirTag will have
been located on Apple's network of iPhones, iPads, iPods, etc. that are owned and used by
consumers in the United States. <sup>7</sup> This network is vast: as of 2017, 64% of Americans owned an
Apple product. <sup>8</sup>

- 24. Because of this technology and because of the ubiquity of Apple products, it is virtually impossible to hide from an AirTag in most, if not all, populated areas. As one commentator challenged his readers: "try getting through the day without coming within 30 feet of an iPhone or iPad."
- 25. Eva Galperin, the director of cybersecurity at the Electronic Frontier Foundation, points out that this ubiquity of Apple products makes AirTags "uniquely harmful," explaining "Apple automatically turned every iOS device into part of the network that AirTags use to report the location of an AirTag....The network that Apple has access to is larger and more powerful than that used by the other trackers. It's more powerful for tracking and more dangerous for stalking." <sup>10</sup>

# B. Within Days of the Release of the AirTag, Technologists and Advocates Urged Apple to Consider the Risk Inherent in the Product

26. Immediately after Apple announced the release of the AirTag, prominent voices in the tech and domestic violence advocacy spaces began warning Apple of the risks inherent in its new product.

<sup>&</sup>lt;sup>7</sup> Albert Fox Cahn, "Apple's AirTags Are A Gift to Stalkers," Wired (May 13, 2021) (available at <a href="https://www.wired.com/story/opinion-apples-air-tags-are-a-gift-to-stalkers/">https://www.wired.com/story/opinion-apples-air-tags-are-a-gift-to-stalkers/</a>)

<sup>&</sup>lt;sup>8</sup> Steve Leisman, "America loves its Apple. Poll finds that the average household owns more than two Apple products" CNBC (Oct. 10, 2017) (available at <a href="https://www.cnbc.com/2017/10/09/the-average-american-household-owns-more-than-two-apple-products.html">https://www.cnbc.com/2017/10/09/the-average-american-household-owns-more-than-two-apple-products.html</a>)

<sup>&</sup>lt;sup>9</sup> "Apple's AirTags Are A Gift to Stalkers," note 7, supra.

<sup>&</sup>lt;sup>10</sup> "Are Apple AirTags Being Used to Track People and Steal Cars?" note 6, supra.

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27. Within roughly a week of the product's announcement, representatives from the National Network to End Domestic Violence spoke out about the serious harms that AirTags pose. Erica Olsen, the Safety Net Project Director at NNEDV, explained: "When somebody tries to leave an abusive person, or they are planning to leave, that can be one of the most dangerous times that stalking and assault can escalate. So it's extremely important if people are planning to leave an abusive person, they're able to do so without the person tracking them down and finding them. It's definitely a concern that people will be using any type of [tracking] product they can."

28. Corbin Streett, a Technology Safety Specialist at NNEDV, elaborated further that individuals being abused by domestic partners were particularly susceptible to being victimized by AirTags: "[Apple] is thinking about the threat model where it's a stalker who is walking by someone on the street they don't know—that stranger danger model—but what about when it is the person you come home to every day?...[H]ow do you build it in a way that those folks who are in relationships, so that this can't be used against them? I hope Apple keeps their learning hat on and works to figure out that piece of the puzzle." 12

29. As another example, on May 5, 2021, Geoffrey Fowler, the prominent tech reporter for the Washington Post, published a story titled *Apple's AirTag trackers made it frighteningly easy to 'stalk' me in a test—Apple knows its tiny new lost-item gadgets could empower domestic abuse but doesn't do enough to stop it,*" in which he cautioned:

Along with helping you find lost items, AirTags are a new means of inexpensive, effective stalking. I know because I tested AirTags by letting a Washington Post colleague pretend to stalk me. And Apple's efforts to stop the misuse of its trackers just aren't sufficient.

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<sup>11</sup> Mark Wilson, "Apple AirTags could enable domestic abuse in terrifying ways," Fast Company (Apr. 29, 2021) (available at <a href="https://www.fastcompany.com/90630404/apple-airtags-could-enable-domestic-abuse-in-terrifying-ways">https://www.fastcompany.com/90630404/apple-airtags-could-enable-domestic-abuse-in-terrifying-ways</a>)

<sup>&</sup>lt;sup>12</sup> *Id*.

1	AirTags show how even Apple, a company known for emphasizing						
2	security and privacy, can struggle to understand all the risks involved in creating tech that puts everyday things online.						
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5	For most people, AirTags will be a useful convenience that offers precise tracking and a replaceable battery. So why focus on these problems? Because personal tech is no longer just about you. My						
6 7	job as a consumer advocate is to consider the people technology helps — and those it hurts Digital stalking is remarkably						
8	common, experts say, and it's strongly linked to physical abuse, including murder. 13						
9	30. Eva Galperin, the director of cybersecurity at the Electronic Frontier Foundation,						
10	expressed her concerns even before the product's launch last spring: "I was concerned ahead of						
11	their release as soon as I figured out how they worked. I was concerned very shortly after they						
12	were released when I started seeing reports of stalking and being contacted by people who were						
13	being stalked using these devices." While acknowledging that Apple subsequently engaged in						
14	mitigation efforts—see, Section E, infra—Galperin went on to state that "[t]he mitigations that						
15	Apple had in place at the time that the AirTag came out were woefully insufficient," and "the						
16	fact that they chose to bring the product to market in the state that it was in last year, is						
17	shameful." <sup>14</sup>						
18	31. Wired released a story on the issue in a May 13, 2021 titled "Apple's AirTags Are						
19	a Gift to Stalkers," in which the author, Albert Fox Cahn, warned:						
20	Apple needs to take domestic abuse and stalking seriously. More						
21	than 10 million Americans have likely faced stalking in their lifetimes, with more than a million facing this threat every						
22	year. The rates for intimate partner violence is even starker, with more than a quarter of women and 10 percent of men						
23	reporting abuse. These are not outliers, this is an epidemic of						
24	13 Geoffrey Fowler, "Apple's AirTag trackers made it frighteningly easy to 'stalk' me in a test—						
25 26	Apple knows its tiny new lost-item gadgets could empower domestic abuse but doesn't do enough to stop it," Washington Post (May 5, 2021) (available at <a href="https://www.washingtonpost.com/technology/2021/05/05/apple-airtags-stalking/">https://www.washingtonpost.com/technology/2021/05/05/apple-airtags-stalking/</a> )						

<sup>&</sup>lt;sup>14</sup> Michael Levitt, "AirTags are being used to track people and cars. Here's what is being done about it" NPR (Feb. 18, 2022) (available at <a href="https://www.npr.org/2022/02/18/1080944193/apple-airtags-theft-stalking-privacy-tech">https://www.npr.org/2022/02/18/1080944193/apple-airtags-theft-stalking-privacy-tech</a>).

violence touching nearly every corner of our globe. When Apple fails to protect survivors, the consequences can be fatal. Apple leadership needs to give abuse survivors and experts a central place in its development process, incorporating their feedback from the start. Otherwise, the company will continue to make products that endanger people more than they help. 15

# C. Apple Affirmatively Sought to Dismiss and Minimize Concerns About the Threats Surrounding AirTags, Going So Far As to Call the Product "Stalker-Proof"

32. Upon the release of AirTags, rather than heed the concerns of outside groups and commentators, Apple proactively sought to minimize and dismiss those concerns, arranging for interviews with high-level executive <sup>16</sup> touting the safety of the product. Apple went so far as to represent, in multiple media outlets, that AirTags are "Stalker-Proof":

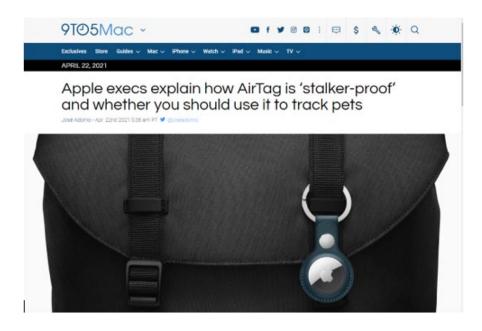
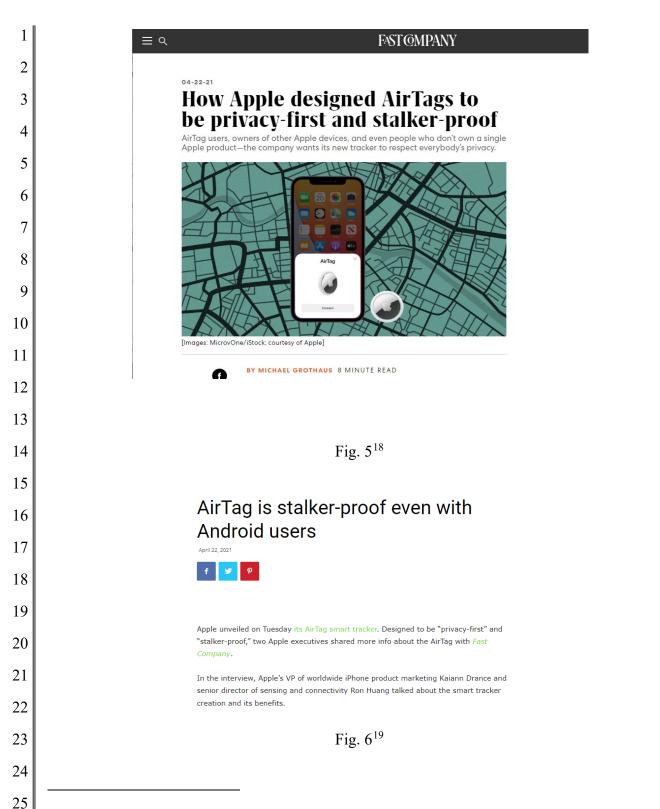


Fig. 4<sup>17</sup>

<sup>&</sup>lt;sup>15</sup> "Apple's AirTags Are A Gift to Stalkers," note 7, supra.

<sup>&</sup>lt;sup>16</sup> The principal interviewees appear to be Kaiann Drance, Apple's VP of worldwide iPhone product marketing, and Ron Huang, the Apple's senior director of sensing and connectivity.

<sup>&</sup>lt;sup>17</sup> José Adorno, "Apple execs explain how AirTag is 'stalker-proof' and whether you should use it to track pets," 9to5 Mac (Apr. 22, 2021) (available at <a href="https://9to5mac.com/2021/04/22/apple-execs-explain-how-airtag-is-stalker-proof-and-whether-you-should-use-it-to-track-pets/">https://9to5mac.com/2021/04/22/apple-execs-explain-how-airtag-is-stalker-proof-and-whether-you-should-use-it-to-track-pets/</a>)



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<sup>18</sup> Michael Grothaus, "How Apple designed AirTags to be privacy-first and stalker-proof," Fast Company (Apr. 22, 2021) (available at <a href="https://www.fastcompany.com/90628073/apple-airtag-privacy-security">https://www.fastcompany.com/90628073/apple-airtag-privacy-security</a>) (interviewing Drance and Huang)

<sup>19</sup> "AirTag is stalker-proof even with Android users," Telegraph (Apr. 22, 2021) (available at https://techtelegraph.co.uk/airtag-is-stalker-proof-even-with-android-users/)

HOME > TECH NEWS

# Apple Says AirTags Are Stalker-Proof, Not For Tracking Kids and Pets

An Apple executive spoke about what AirTags are meant to be used for.





Fig. 7<sup>20</sup>

33. These representations, and others, were part of an intentional, coordinated press campaign on the part of Apple, in which its executives and its publicists actively sought to portray the AirTag as a harmless—indeed "stalker-proof"—product. Thus, not only did Apple fail to adequately disclose the risks associated with the AirTag, it affirmatively *misled* the public and the press as to those risks.

#### D. Following Its Release, Reports Proliferated of People Being Stalked Via AirTags

34. Within months of the release of AirTags, reports began to abound of people being stalked by the product. A recent article in The Verge explained

There's no question that AirTags can be — and have been — abused. Sports Illustrated model Brooks Nader recently reported finding a stranger's AirTag in her coat. One Connecticut man was arrested for placing an AirTag on his ex-girlfriend's car; a Texas man admitted to doing the same to his estranged wife last month.

<sup>&</sup>lt;sup>20</sup> Dave LeClair, "Apple Says AirTags Are Stalker-Proof, Not For Tracking Kids and Pets," (Apr. 22, 2021) (available at https://www.makeuseof.com/airtags-stalker-proof-not-kids-pets/)

AirTag Found Moving With You

Fig. 8<sup>32</sup>

44. This alert, however, is not immediate. Originally, Apple's algorithm would wait 72 hours before notifying an individual that they had been in the proximity of an unknown AirTag. Put another way, a victim could have been stalked for three days before Apple alerted them of the potential danger.<sup>33</sup> Recently, Apple reduced the time period for the notification, but individuals still report not receiving an alert after as much as a day of being tracked— "[a]ccording to Apple, the timing of the alerts can vary depending on the iPhone's operating system and location settings,"34 but users have no control over this. As a report by an industry

<sup>32</sup> https://support.apple.com/en-us/HT212227

<sup>&</sup>lt;sup>33</sup> "AirTags Are Dangerous — Here's How Apple Could Fix Them," note 21, supra.

<sup>&</sup>lt;sup>34</sup> "Are Apple AirTags Being Used to Track People and Steal Cars?" note 6, supra.

<sup>37</sup> https://gs.statcounter.com/os-market-share/mobile/united-states-of-america

- 49. *First*, the Android device owner would have to be alerted to, or suspect, the potential of AirTag stalking in the first instance, and would then have to search the Google App Store to find Apple's app. Apple has not taken meaningful steps to alert Android users of the threat posed by AirTags, and to date, Tracker Detect has only (roughly) one million downloads, worldwide.<sup>38</sup> Thus, virtually every Android phone user would be oblivious to being tracked by an AirTag.
- 50. Second, the app itself has been described as an example of Apple "fulfilling its obligations to the least extent possible."<sup>39</sup>

The Android app is little more than a button to scan the surrounding area for any nearby trackers. It doesn't perform background scanning or issue push notifications, and it certainly doesn't let Android users track items on the Find My network or set up Find My compatible devices. 40

- 51. This limitation is critical and, potentially, deadly: unlike the "always-on" scan that Apple provides for iPhone, iPad, or iPod Touch owners (meaning that these devices constantly conduct background scans for unwanted AirTags), an Android owner must selectively, and intentionally, engage Tracker Detect to conduct a scan. Once that scan concludes, the app will not scan for AirTags again until the Android device owner once more engages the app. Put another way, any Android owner who downloads Tracker Detect must decide when and where to scan for AirTags—something a person being unknowingly tracked would be unlikely to do.
- 52. Nor is this technology particularly helpful in densely populated areas, where myriad AirTags are likely to be present. As demonstrated by the experience of Plaintiff Doe—see Paragraph 82, *infra*—downloading Tracker Detect was fruitless for determining whether a specific AirTag was in her vicinity. All it could tell her was that AirTags, in general, were nearby.

<sup>38</sup> https://play.google.com/store/apps/details?id=com.apple.trackerdetect&hl=en\_US&gl=US

<sup>&</sup>lt;sup>39</sup> "Apple has an AirTag Problem—here's how to solve it," note 35, supra.

<sup>&</sup>lt;sup>40</sup> *Id*.

#### Remedies That Do Not Rely on a Specific Operating System (and Their Limitations) 2 53. Sound notifications: if an unknown AirTag is away from its owner for a long 3 time—Apple does not specify precisely how long but says between eight and 24 hours—Apple 4 states that the AirTag will play a chime-like sound so that it can be found. 5 54. However, the alert sound is roughly 60 decibels, which is approximately as loud 6 as a normal conversation between two people, or background music. Moreover, the sound is not 7 particularly distinctive, meaning that it can be mistaken for other, benign and ambient noises 8 coming from other devices. As one reporter who tested the security feature noted: "the sound 9 was easy to confuse with all the other beeps and boops gadgets make these days. It also stopped 10 playing long before [the tester] was able to find it."41 Ultimately, "[w]hether you hear the 11 AirTag chime feels like a crapshoot."42 12 55. This is particularly problematic if the victim is hearing impaired or in a loud 13 environment, or if the stalker places the AirTag in a place where it will be muffled or out of 14 range of hearing (like the outside of a car). As one commentator noted, "If [an AirTag is] behind 15 your license plate and you're driving, you're never going to hear that."43 16 56. "Many victims other reporter wrote, stalking 17 cases have complained that when they received the warning that an AirTag was traveling with 18 them, they were unable to find it after searching. This left them feeling exposed and vulnerable, 19 as they weren't sure if the AirTag was still nearby."44 20 21 22 <sup>41</sup> "AirTags Are Dangerous — Here's How Apple Could Fix Them," note 21, supra. 23 <sup>42</sup> *Id*. 24 <sup>43</sup> *Id*. 25 <sup>44</sup> Sarah Perez, "Apple to Address AirTag Stalking Problems With Upcoming Features," 26 TechCrunch (Feb. 10, 2022)" (available at <a href="https://techcrunch.com/2022/02/10/apple-to-address-">https://techcrunch.com/2022/02/10/apple-to-address-</a> 27 airtag-stalking-problem-with-upcomingfeatures/#:~:text=Many%20stalking%20victims%20in%20AirTag,the%20AirTag%20was%20sti

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11%20nearby.)

- 57. Worse, still, people have figured out how to disable the speaker on AirTags, and are selling modified "silent AirTags" on mainstream e-commerce sites like eBay and Etsy. 45 Per similar reporting, "tutorials that illustrate how to deactivate or completely remove the AirTag's speaker are readily available online. There are no software updates that Apple can release that will make a physically modified AirTag start to make noise again, and the other included safety features are still dependent on victims not only having an up-to-date smartphone but also being technically savvy enough to download and use the necessary apps to find rogue AirTags nearby. The risks involved with a product like this being abused still seem like they far outweigh the convenience of finding a misplaced set of keys."<sup>46</sup>
- 58. Further, in the event an individual finds the AirTag, they must still figure out what to do with it. AirTags can be deactivated by removing the battery. Doing so not only stops it from updating its current location but also alerts the device's owner. However, law enforcement agencies have pointed out that removing the AirTag's battery could potentially contaminate it as evidence.47
- 59. Other options to deal with a found AirTag can be equally fraught: "If the offender is monitoring the victim's actions and sees that the AirTag has now gone to [somewhere like a] police station, that can escalate the situation and put a victim more in danger," cautions Jennifer Landhuis, the director of the Stalking Prevention Awareness and Resource Center. 48

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<sup>21</sup> <sup>45</sup> Hartley Charlton, "Sale of 'Silent AirTags' on eBay and Etsy Raises Privacy Concerns," MacRumors (Feb. 3, 2022) (available at https://www.macrumors.com/2022/02/03/silent-airtags-22 privacy-

concerns/#:~:text=The%20modified%20AirTags%2C%20dubbed%20%22Silent.battery%20to% 20disconnect%20the%20speaker)

<sup>&</sup>lt;sup>46</sup> Andrew Liszewski, "Silenced AirTags With Disabled Speakers Are Popping Up for Sale Online," Gizmodo (Feb. 3, 2022) (available at https://gizmodo.com/silenced-airtags-withdisabled-speakers-for-sale-online-1848473673)

<sup>&</sup>lt;sup>47</sup> "AirTags are being used to track people and cars. Here's what is being done about it," note 14, *supra*.

<sup>&</sup>lt;sup>48</sup> "AirTags are being used to track people and cars. Here's what is being done about it," note 14, *supra*.

### F. Victims of Stalking Via AirTags Have Little Meaningful Recourse

60. Even in the event that a victim of AirTag stalking is able to discover the AirTag and bring it to law enforcement, there are very few, meaningful protections that such a victim would then be able to receive. At present, only 23 states have electronic tracking laws,<sup>49</sup> and stalking, in and of itself, is a crime that often goes unprosecuted:

Stalking goes unrecognized, uncharged, and unprosecuted for a number of reasons. Victims, police, and prosecutors often fail to recognize patterns of behavior as "stalking," or associate the term exclusively with following, monitoring, or surveillance--acts that represent only one variety of the many types of behavior that may fit the statutory definition of stalking. Police and prosecutors may focus on a specific incident that resulted in a law enforcement response (e.g., an assault, an isolated threat, an act of vandalism) and fail to explore the context within which the act was committed—context that may include a course of conduct chargeable as stalking. Prosecutors, failing to understand the strategic value of a stalking charge, may wonder why they should bother "complicating" their case when they have strong evidence of a crime that is perceived to be more serious and easier to prosecute. 50

61. Indeed, the number of individuals who are stalked in the United States is jaw-dropping. More than 6 million people over the age of 18 are stalked each year in the United States, according to data from the Department of Justice's Bureau of Justice Statistics (BJS).<sup>51</sup> That number is believed to be much higher, however, as BJS statistics indicate just 40% of stalking cases are reported to police.<sup>52</sup> According to the Stalking Prevention, Awareness, and Resource Center (SPARC), one in six women and one in 17 men are stalking survivors. Roughly

<sup>&</sup>lt;sup>49</sup> Alexis McAdams, "Apple AirTags, meant to help you track your stuff, have become tools of stalkers and criminals," Fox News (June 14, 2022) (available at <a href="https://www.foxnews.com/tech/apple-airtag-stalking-dangerous-crime">https://www.foxnews.com/tech/apple-airtag-stalking-dangerous-crime</a>).

<sup>&</sup>lt;sup>50</sup> Stalking Prevention Awareness and Resource Center ("SPARC"). *Prosecutor's Guide to Stalking* (2020) (available at <a href="https://www.stalkingawareness.org/wp-content/uploads/2020/01/SPA-19.005-Prosecutors-Guide-to-Stalking-00000002.pdf">https://www.stalkingawareness.org/wp-content/uploads/2020/01/SPA-19.005-Prosecutors-Guide-to-Stalking-000000002.pdf</a>)

<sup>&</sup>lt;sup>51</sup> Megan Stone, "After 9-year fight to prosecute her stalker, woman shares story to help other survivors," ABC News (Jan. 5, 2021) (available at <a href="https://abcnews.go.com/GMA/Living/year-fight-prosecute-stalker-woman-shares-story-survivors/story?id=74878256">https://abcnews.go.com/GMA/Living/year-fight-prosecute-stalker-woman-shares-story-survivors/story?id=74878256</a>)

<sup>&</sup>lt;sup>52</sup> *Id*.

15% of those individuals said the stalking forced them to move.<sup>53</sup> Yet, once reported to the police, only 8% of stalking perpetrators are arrested.<sup>54</sup>

# G. The Federal Trade Commission Makes Clear That Stalking Technologies and Unwanted Location Tracking Violates Section 5 of the FTC Act.

- 62. Recent enforcement actions by the FTC directly speak to the plainly-illegal, dangerous, and fundamentally unfair nature of Apple's conduct.
- 63. For example, in August 2022, the Commission filed suit against the data broker Kochava, Inc.

[F]or selling geolocation data from hundreds of millions of mobile devices that can be used to trace the movements of individuals to and from sensitive locations. Kochava's data can reveal people's visits to reproductive health clinics, places of worship, homeless and domestic violence shelters, and addiction recovery facilities. The FTC alleges that by selling data tracking people, Kochava is enabling others to identify individuals and exposing them to threats of stigma, stalking, discrimination, job loss, and even physical violence.<sup>55</sup>

- 64. Per the Commission, the lawsuit involves Kochava's "vast troves of location information derived from hundreds of millions of mobile devices....People are often unaware that their location data is being purchased and shared by Kochava and have no control over its sale or use." 56
- 65. Risks associated with the unwanted collection of location data include identification of individuals' home addresses, and, more broadly, "puts consumers at significant risk. The company's data allows purchasers to track people at sensitive locations that could reveal information about their personal health decisions, religious beliefs, and steps they are

' | 54 *Id*.

<sup>&</sup>lt;sup>53</sup> *Id*.

<sup>&</sup>lt;sup>55</sup> Federal Trade Commission, "FTC Sues Kochava for Selling Data that Tracks People at Reproductive Health Clinics, Places of Worship, and Other Sensitive Locations" (August 29, 2022) (available at <a href="https://www.ftc.gov/news-events/news/press-releases/2022/08/ftc-sues-kochava-selling-data-tracks-people-reproductive-health-clinics-places-worship-other">https://www.ftc.gov/news-events/news/press-releases/2022/08/ftc-sues-kochava-selling-data-tracks-people-reproductive-health-clinics-places-worship-other</a>)

<sup>&</sup>lt;sup>56</sup> *Id*.

taking to protect themselves from abusers. The release of this data could expose them to stigma, discrimination, physical violence, emotional distress, and other harms."<sup>57</sup>

- 66. Such acts and practices "reveal consumers' visits to sensitive locations, including, among others, locations associated with medical care, reproductive health, religious worship, mental health, temporary shelters, such as shelters for the homeless, domestic violence survivors, or other at-risk populations, and addiction recovery" and, in turn "cause or are likely to cause substantial injury to consumers that consumers cannot reasonably avoid themselves and that is not outweighed by countervailing benefits to consumers or competition." Accordingly, they "constitute unfair acts or practices in violation of Section 5 of the FTC Act."<sup>58</sup>
- 67. The enforcement action against Kochava is not an outlier. In 2019, the FTC brought an enforcement action against Retina-X, a company accused of creating "stalking apps," that could be placed on users phones in order to surreptitiously surveil them. Like the Kochava action, and like the instant action against Apple, "these apps were designed to run surreptitiously in the background and are uniquely suited to illegal and dangerous uses. Under these circumstances, we will seek to hold app developers accountable for designing and marketing a dangerous product."<sup>59</sup>
- 68. There, as here, the defendant "sold monitoring products and services that required circumventing certain security protections implemented by the Mobile Device operating system or manufacturer, and did so without taking reasonable steps to ensure that the monitoring products and services will be used only for legitimate and lawful purposes by the purchaser. Respondents' actions cause or are likely to cause substantial injury to consumers that consumers cannot reasonably avoid themselves and that is not outweighed by countervailing benefits to

<sup>57</sup> *Id*.

<sup>&</sup>lt;sup>58</sup> Complaint, Federal Trade Commission v. Kochava, Inc., Case No. 2:22-cv-377 (D. Idaho), Dkt. No. 1 at ¶¶ 36-38.

<sup>&</sup>lt;sup>59</sup> Federal Trade Commission, "FTC Brings First Case Against Developers of 'Stalking' Apps," (October 22, 2019) (available at <a href="https://www.ftc.gov/news-events/news/press-releases/2019/10/ftc-brings-first-case-against-developers-stalking-apps">https://www.ftc.gov/news-events/news/press-releases/2019/10/ftc-brings-first-case-against-developers-stalking-apps</a>)

consumers or competition. This practice is an unfair act or practice [in violation of the FTC Act]"60

### H. Plaintiffs' Experience With AirTags.

#### i. Lauren Hughes

- 69. Plaintiff Hughes began being stalked online in late August 2021, following the breakup of a three-month relationship. Her stalker began by making abusive posts on various social media accounts, as well as using fake accounts to try to follow Plaintiff Hughes's own, private social media accounts (as Ms. Hughes had previously blocked her stalker).
- 70. The stalker continued his campaign, calling Ms. Hughes from blocked numbers and leaving threatening voicemails. When she ignored him, he posted screenshots of their text conversations to his Twitter account, seeking to embarrass Ms. Hughes by revealing the contents of private conversations.
- 71. Throughout September, the stalker's behavior escalated, with him creating fake social media accounts under Ms. Hughes' name, and continuing to leave threatening messages from blocked numbers and even leaving objects at Ms. Hughes' residence. *E.g.*,

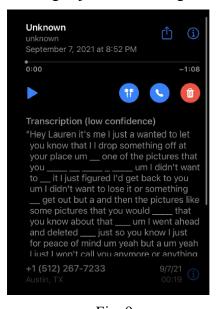


Fig. 9

<sup>&</sup>lt;sup>60</sup> In the Matter of Retina-X Studios, LLC, a limited liability company; and James N. Johns, Jr., individually and as sole member of Retina-X Studios, LLC., FTC Matter/File Number 172-3118, Complaint, at ¶ 32.



Fig. 10

- 72. By October 2021, Ms. Hughes elected to move, fearing for her safety and staying in a hotel until she could fully move from her current residence.
- 73. On October 7, Ms. Hughes was returning to her hotel room from her apartment, after having spent the day packing for her move. Once she got to the hotel, she received a notification on her iPhone that an unknown AirTag was traveling in her vicinity. Ms. Hughes attempted to engage the feature causing the AirTag to beep, but could only get it to work one time.
- 74. Ms. Hughes searched her car and found an AirTag, placed by her stalker, in the wheel well of the rear passenger tire of her car. The AirTag had been colored with a sharpie marker and tied up in a plastic baggie.



Fig. 11

- 75. Terrified that her stalker now knew the location of both her hotel and her new residence, Ms. Hughes took the AirTag to a nearby Apple Store and asked how long the AirTag had been on her car. The employees stated that they could not tell.
- 76. Ms. Hughes brought the AirTag back to her apartment and then returned to her hotel. The following day, Plaintiff returned to her apartment to continue the process of moving. On her way to her apartment, she encountered a strange man who was lurking near her apartment and looking at his phone. Ms. Hughes entered her apartment to find that the door jamb had been damaged and the AirTag was making noise. Ms. Hughes believes that the stranger had been sent by her stalker to retrieve the AirTag.
- 77. Thereafter, Ms. Hughes went to her local police department and was told by a detective that they could read the stalker a cease and desist, "but that's about it."

78. Ms. Hughes subsequently moved. However, by March 15, 2022, her stalker once again posted on social media, showing a picture of a taco truck in Plaintiff's new neighborhood, including hashtags referencing streets in Plaintiff's new neighborhood, and including a winking emoji with the separate hashtag "#airt2.0"



Fig. 12

79. Ms. Hughes continues to fear for her safety—at minimum, her stalker has evidenced a commitment to continuing to use AirTags to track, harass, and threaten her, and continues to use AirTags to find her location.

# 

#### ii. Plaintiff Jane Doe<sup>61</sup>

- 80. Plaintiff Doe first encountered an unwanted AirTag in the Summer of 2022. In the wake of a contentious divorce, she found her former spouse harassing her, challenging her about where she went and when, particularly when she was with the couple's child.
- 81. Ms. Doe was unable to figure out how her former spouse could follow her movements so closely, until one day she found an AirTag in her child's backpack. She attempted to disable or otherwise render ineffective that AirTag, but another one soon showed up in its place.
- 82. Ms. Doe asked a friend to download the Tracker Detect app to see if she could confirm the presence of additional, hidden AirTags moving forward. However, she lives in a densely populated area, meaning that the app would constantly tell her (unsurprisingly) that AirTags abounded nearby, but the app was unable to help her confirm or deny whether a specific AirTag was being placed in her child's effects by her estranged spouse.
- 83. Ms. Doe continues to fear for her safety—at minimum, her stalker has evidenced a commitment to continuing to use AirTags to track, harass, and threaten her, and continues to use AirTags to find Plaintiff's location.
- 84. Plaintiff Doe seeks to bring this action anonymously due to the real risk that being identified would expose her to increased risk of harassment and/or physical harm.

When a plaintiff asks to proceed anonymously, the court must balance "the general presumption that parties' identities are public information" against "(1) the severity of the threatened harm; (2) the reasonableness of the anonymous party's fears; and (3) the anonymous party's vulnerability to . . . retaliation." *Doe v. Ayers*, 789 F.3d 944, 945 (9th Cir. 2015). The Ninth Circuit has stated that, "[i]n this circuit, we allow parties to use pseudonyms in the 'unusual case' when nondisclosure of the party's identity 'is necessary . . . to protect a person from harassment, injury, ridicule or personal embarrassment" and then noted that in *Doe v. Madison Sch. Dist. No. 321*, 147 F.3d 832, 834 n.1 (9th Cir. 1998), *vacated on other grounds*, 177 F.3d 789 (9th Cir. 1999) (en banc), the "plaintiff filed [the] case as 'Jane Doe' because she feared retaliation by the community." *Does I thru XXIII v. Advanced Textile Corp.*, 214 F.3d 1058, 1067-68 (9th Cir. 2000) (cleaned up). Here, Plaintiff Doe is involved in a contentious divorce, in which an estranged former spouse is engaging in paradigmatically abusive behavior. The threat of harm is severe; Plaintiff's fears are reasonable, and the threat of retaliation is substantial.

- vii. Whether declaratory relief should be granted.
- c. Plaintiffs' claims are typical of the claims of the Class in that Plaintiffs, like all Class members, were subject to unwanted stalking via the Apple AirTag.
- d. Moreover, like all Class members, Plaintiffs suffer a substantial risk of repeated injury in the future. Each Plaintiff continues to be at risk of unwanted and unlawful tracking via an AirTag device. Because the conduct complained of herein is systemic, Plaintiffs and all Class Members face substantial risk of the same injury in the future. Apple's conduct is common to all Class members and represents a common pattern of conduct resulting in injury to all members of the Class. Plaintiffs have suffered the harm alleged and have no interests antagonistic to any other Class member.
- e. Plaintiffs will fairly and adequately protect the interests of the Class. Plaintiffs' interests do not conflict with the interests of the Class members. Furthermore, Plaintiffs have retained competent counsel experienced in class action litigation, consumer protection litigation, and electronic privacy litigation. Plaintiffs' counsel will fairly and adequately protect and represent the interests of the Class. FRCP 23(a)(4) and 23(g) are satisfied.
- f. In acting as above-alleged, and in failing and refusing to cease and desist despite public outcry, Apple has acted on grounds generally applicable to the entire Class, thereby making final injunctive relief and corresponding declaratory relief each appropriate with respect to the Class as a whole. The prosecution of separate actions by individual Class members would create the risk of inconsistent or varying adjudications with respect to individual Class members that would establish incompatible standards of conduct for Apple.
- g. Injunctive relief is necessary to prevent further unlawful and unfair conduct by Apple. Money damages, alone, could not afford adequate and complete relief, and injunctive relief is necessary to restrain Apple from continuing to commit its illegal and unfair violations of privacy.

#### **CAUSES OF ACTION**

## COUNT I (Negligence) (On Behalf of the Class)

- 90. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
- 91. Apple owed Plaintiffs and Class members a duty of care in its design, marketing, and introduction into the market of its AirTags. This duty is evidenced by, *inter alia*, Apple's unique position to monitor Plaintiffs' and Class members' behavior through AirTags' access to Apple's vast network of mobile devices, which in turn are used to locate Plaintiffs and Class members with unparalleled reach and precision. It is further supported by the surreptitious and non-intuitive nature of Defendant's tracking.
- 92. Apple breached that duty by rushing AirTags to market with insufficient safeguards to prohibit their use for stalking purposes.
- 93. This breach of duty on the part of Apple was the proximate or legal cause of injury suffered by Plaintiffs and Class members.
- 94. As a result of Apple's actions, Plaintiffs and Class members seek injunctive relief, damages and punitive damages in an amount to be determined at trial. Plaintiffs and Class members seek punitive damages because Apple's actions—which were malicious, oppressive, and willful—were calculated to injure Plaintiffs and Class members and made in conscious disregard of Plaintiffs' and Class members' rights. Punitive damages are warranted to deter Apple from engaging in future misconduct.

#### **COUNT II**

# (Strict Liability – Design Defect – Consumer Expectation Test) (On Behalf of the Class)

- 95. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
- 96. Apple manufactures, distributes, and sells its AirTag product.
- 97. Apple's design of the AirTag was defective because the product did not—and does not—perform as safely as an ordinary consumer would have expected it to perform when used or misused in an intended or reasonably foreseeable way. The foreseeability of the

1	Plaintiffs and the Class, and make clear that the risks associated with the AirTag outweigh the
2	benefits.
3	107. As a result of Apple's actions, Plaintiffs and Class members seek injunctive relief,
4	damages and punitive damages in an amount to be determined at trial. Plaintiffs and Class
5	members seek punitive damages because Apple's actions—which were malicious, oppressive,
6	and willful—were calculated to injure Plaintiffs and Class members and made in conscious
7	disregard of Plaintiffs' and Class members' rights. Punitive damages are warranted to deter
8	Apple from engaging in future misconduct.
9 10	COUNT IV (Unjust Enrichment) (On Behalf of the Class)
11	108. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
12	109. Apple should have not released the AirTags into the stream of commerce, because
13	of the dangers detailed herein.
14	110. As a result of Apple's selling the AirTags, Apple received a benefit, which it is
15	unjust for Apple to retain.
16	111. Under the circumstances, it is against equity and good conscience to permit Apple
17	to retain the ill-gotten benefits that it received from the conduct complained of herein.
18	112. As a direct and proximate result of Apple's actions, Apple has been unjustly
19	enriched. Plaintiffs and Class members have a right to restitution in an amount to be proven at
20	trial.
21	COUNT V
22	(Intrusion Upon Seclusion) (On Behalf of the iOS Stalked Class,
23	the iOS At-Risk-Of-Stalking Class and the Multistate Sub-Class)
24	113. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
25	114. Plaintiffs and Class members have reasonable expectations of privacy in their
26	persons and their whereabouts, generally. Plaintiffs' and Class members' private affairs include
27	their locations.
28	mon rounding.

- 115. The reasonableness of such expectations of privacy is supported by Apple's unique position to monitor Plaintiffs' and Class members' behavior through AirTags' access to Apple's vast network of mobile devices, which in turn are used to locate Plaintiffs and Class members with unparalleled reach and precision. It is further supported by the surreptitious and non-intuitive nature of Defendant's tracking.
- 116. Defendant intentionally intruded on and into Plaintiffs' and Class members' solitude, seclusion, or private affairs by intentionally geolocating them.
- 117. These intrusions are highly offensive to a reasonable person. This is evidenced by, *inter alia*, Supreme Court precedent (most recently and forcefully articulated in the *Carpenter* opinion), legislation enacted by Congress, rules promulgated and enforcement actions undertaken by the FTC, and countless studies, op-eds, and articles decrying location tracking, particularly in the context of stalking and abuse.
- 118. Plaintiffs and Class members were harmed by the intrusion into their private affairs as detailed throughout this Complaint.
- 119. Apple's actions and conduct complained of herein were a substantial factor in causing the harm suffered by Plaintiffs and Class members.
- 120. As a result of Apple's actions, Plaintiffs and Class members seek injunctive relief, damages and punitive damages in an amount to be determined at trial. Plaintiffs and Class members seek punitive damages because Apple's actions—which were malicious, oppressive, and willful—were calculated to injure Plaintiffs and Class members and made in conscious disregard of Plaintiffs' and Class members' rights. Punitive damages are warranted to deter Apple from engaging in future misconduct.

#### **COUNT VI**

(California Constitutional Right to Privacy) (On Behalf of the iOS Stalked Class and the iOS At-Risk-Of-Stalking Class)

121. Plaintiffs repeat and reallege all preceding paragraphs contained herein.

- 122. Plaintiffs and Class members have reasonable expectations of privacy in their persons and their whereabouts, generally. Plaintiffs' and Class members' private affairs include their locations.
- 123. Apple intentionally intruded on and into Plaintiffs' and Class members' solitude, seclusion, right of privacy, or private affairs by intentionally tracking their location with AirTags.
- 124. These intrusions are highly offensive to a reasonable person, because they disclosed sensitive and confidential location information, constituting an egregious breach of social norms. This is evidenced by, *inter alia*, Supreme Court precedent (most recently and forcefully articulated in the *Carpenter* opinion), legislation enacted by Congress, rules promulgated and enforcement actions undertaken by the FTC, and countless studies, op-eds, and articles decrying location tracking, particularly in the context of stalking and abuse.
- 125. Plaintiffs and Class members were harmed by the intrusion into their private affairs as detailed throughout this Complaint.
- 126. Apple's actions and conduct complained of herein were a substantial factor in causing the harm suffered by Plaintiffs and Class members.
- 127. As a result of Apple's actions, Plaintiffs and Class members seek injunctive relief, damages and punitive damages in an amount to be determined at trial. Plaintiffs and Class members seek punitive damages because Apple's actions—which were malicious, oppressive, and willful—were calculated to injure Plaintiffs and Class members and made in conscious disregard of Plaintiffs' and Class members' rights. Punitive damages are warranted to deter Apple from engaging in future misconduct.

#### **COUNT VII**

# (Violations of CIPA, Cal. Pen. Code §§ 630, et seq.) (On Behalf of the iOS Stalked Class and the iOS At-Risk-Of-Stalking Class)

- 128. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
- 129. Cal. Pen. Code § 630 provides that "[t]he Legislature hereby declares that advances in science and technology have led to the development of new devices and techniques

for the purpose of eavesdropping upon private communication and that the invasion of privacy resulting from the continual and increasing use of such devices and techniques has created a serious threat to the free exercise of personal liberties and cannot be tolerated in a free and civilized society."

- 130. Apple's acts and practices complained of herein violated and continue to violate Cal. Pen. Code § 637.7.
- 131. Cal. Pen. Code § 637.7(a) prohibits the use of an electronic tracking device to determine the location or movement of a person. As used in Cal. Pen. Code § 637.7, "electronic tracking device" means "any device attached to a vehicle or other movable thing that reveals its location or movement by the transmission of electronic signals." Cal. Pen. Code § 637.7(d).
- 132. In direct violation of this prohibition and without the consent of Plaintiffs or Class members, Apple has knowingly introduced into the stream of commerce a standalone device whose sole purpose is to locate whatever it is affixed to. Apple has done this despite being warned prior to and immediately after the release of the AirTag that the product is a dangerous tool that enables stalkers and abusers.
- 133. As described herein, AirTags are "electronic tracking devices" as defined by Cal. Pen. Code § 637.7(d), used "to determine the location or movement of a person." Cal. Pen. Code § 637.7(a).
- 134. As a result of Apple's violations of Cal. Pen. Code § 637.7, and pursuant to Cal. Pen. Code § 637.2, Plaintiffs and Class members are entitled to the following relief: (1) A declaration that Apple's conduct violates CIPA; (2) Statutory damages and/or trebled actual damages; (3) Injunctive relief in the form of, *inter alia*, an order enjoining Apple from using AirTags to geolocate Class members in violation of CIPA; (4) Injunctive relief in the form of, *inter alia*, an order requiring Apple to destroy all data created or otherwise obtained from its illegal tracking of Class members; and (5) An award of attorney's fees and costs of litigation as provided by CIPA, the private attorney general doctrine existing at common law and also codified at California Civil Code Section 1021.5, and all other applicable laws.

1	COUNT VIII (Negligence <i>Per Se</i> )
2	(On Behalf of the iOS Stalked Class, the iOS At-Risk-Of-Stalking Class,
3	and the New York Class)
4	135. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
5	136. As set forth above, Apple's conduct complained of herein violated both CIPA and
6	California's Constitutional Right to Privacy. Additionally, as set forth in Paragraphs 161-169,
7	infra, Apple's conduct violates New York General Business Law § 349.
8	137. These violations of CIPA and California's Constitutional Right to Privacy
9	proximately caused injury to Plaintiff Hughes and the iOS Stalked Class and the iOS At-Risk-
10	Of-Stalking Class. The violations of NY GBL § 349 proximately caused injury to Plaintiff Doe
11	and the New York Class.
12	138. These injuries resulted from an occurrence, the nature of which CIPA,
13	California's Constitutional Right to Privacy, and NY GBL § 349 were designed to prevent.
14	139. Plaintiff Hughes, the iOS Stalked Class, and the iOS At-Risk-Of-Stalking Class
15	are a part of the class of persons for whose protection CIPA and California's Constitutional
16	Right to Privacy were made into law, respectively. Plaintiff Doe and the New York Class are a
17	part of the class of persons for whose protection NY GBL § 349 was made into law.
18	140. As a result of Apple's actions, Plaintiffs and Class members seek injunctive relief,
19	damages and punitive damages in an amount to be determined at trial. Plaintiffs and Class
20	members seek punitive damages because Apple's actions—which were malicious, oppressive,
21	and willful—were calculated to injure Plaintiffs and Class members and made in conscious
22	disregard of Plaintiffs' and Class members' rights. Punitive damages are warranted to deter
23	Apple from engaging in future misconduct.
24	COUNT IX
25	(California Bus. and Prof. Code § 17200, et seq. – Unlawful Prong) (On Behalf of the iOS Stalked Class and
26	the iOS At-Risk-Of-Stalking Class)
27	141. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
28	

- 142. As set forth above, Apple's conduct violates multiple laws of the State of California, including CIPA and California's Constitutional Right to Privacy, and amount to acts of negligence, negligence *per se*, intrusion-upon-seclusion, and product liability. Each of these independent violations of law also serve as predicate violations of the UCL's unlawful prong.
- 143. Plaintiff Hughes has standing to pursue this claim as she suffered injury in fact and has lost money or property as a result of Apple's actions as set forth herein. Specifically, Plaintiff Hughes has been forced to move at least once—and perhaps more times in the future—as a result of having her whereabouts monitored, by her stalker, via Apple's AirTags.
- 144. Pursuant to section 17203 of the UCL, Plaintiff Hughes, individually and on behalf of the iOS Stalked Class and the iOS At-Risk-Of-Stalking Class, seeks restitution and an order of this Court enjoining Apple from engaging in the unlawful business practices alleged herein in connection with the sale of AirTags.

#### COUNT X

### (California Bus. and Prof. Code § 17200, et seq. – Unfair Prong) (On Behalf of the iOS Stalked Class and the iOS At-Risk-Of-Stalking Class)

- 145. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
- 146. Apple's business practices, as alleged herein, are unfair because its conduct in releasing AirTags into the marketplace is immoral, unethical, oppressive, unscrupulous or substantially injurious to consumers. The gravity of the harm to consumers is not outweighed by the utility of Apple's conduct.
- 147. Apple's business practices are also unfair because they undermine public policy, which is tethered to specific statutory provisions, including CIPA and the California Constitutional Right to Privacy.
- 148. Lastly, Apple's business practices are unfair because: (1) the injury to the consumer is substantial; (2) the injury is not outweighed by any countervailing benefits to consumers or competition; and (3) consumers could not reasonably have avoided the injury.
- 149. There were reasonably available alternatives to further Apple's legitimate business interests, other than the conduct described above.

- 150. Apple's wrongful business practices constituted, and constitute, a continuing course of conduct of unfair competition since Apple is continuing to sell AirTags.
- 151. Plaintiff Hughes has standing to pursue this claim as she suffered injury in fact and has lost money or property as a result of Apple's actions as set forth herein. Specifically, Plaintiff Hughes has been forced to move at least once—and perhaps more times in the future—as a result of having her whereabouts monitored, by her stalker, via Apple's AirTags.
- 152. Pursuant to section 17203 of the UCL, Plaintiff Hughes, individually and on behalf of the iOS Stalked Class and the iOS At-Risk-Of-Stalking Class, seeks restitution and an order of this Court enjoining Apple from engaging in the unlawful business practices alleged herein in connection with the sale of AirTags.

#### **COUNT XI**

### (California Bus. and Prof. Code § 17200, et seq. – Fraudulent Prong) (On Behalf of the iOS Stalked Class and the iOS At-Risk-Of-Stalking Class)

- 153. Plaintiffs repeat and reallege all preceding paragraphs contained herein.
- 154. Apple has engaged in numerous fraudulent statements and omissions in connection with the release and sale of AirTags.
- 155. First, Apple affirmatively sought to deceive the public by representing, and causing to be represented in the media, that AirTags are "stalker-proof" (see Paragraphs 32-33, supra). Such representations were meant to assuage or preempt concerns of advocacy groups, law enforcement, and members of the general public. This deceptive representation had its intended effect, and further still has the likelihood of deceiving these same entities, by and large.
- 156. Similarly, Apple's failure to candidly and publicly address the dangers associated with its AirTags—and its efforts to downplay same—deceive the general public (including Class members) by failing to alert them of the dangers associated with AirTags. This is problematic for all Class members, as they are unlikely to learn of the dangers associated with AirTags until they have become victims of stalking. At minimum, they will not learn about the dangers through any affirmative representations or public undertaking on the part of Apple.

167. Defendant's conduct was misleading in a material way, because, *inter alia*, Apple materially misrepresented the dangers of AirTags to the public and further failed to provide adequate warnings and/or information about the risks of unwanted tracking.

168. By both making affirmatively misleading statements and by failing to adequately disclose risks inherent in AirTags, Apple caused injury to Plaintiffs and Class members, in the form of unwanted tracking of their personal and private locations, coupled with heightened risk of similar stalking in the future.

169. Because Defendant's willful and knowing conduct caused injury to Plaintiffs and Class members, the Class seeks recovery of actual damages or \$50, whichever is greater, discretionary treble damages up to \$1,000, punitive damages, reasonable attorneys' fees and costs, an order enjoining Defendant's deceptive conduct, and any other just and proper relief available under N.Y. Gen. Bus. Law § 349. Plaintiffs and Class members seek punitive damages because Defendant's actions—which were malicious, oppressive, willful—were calculated to injure Plaintiffs and made in conscious disregard of Plaintiffs' and Class members' rights. Punitive damages are warranted to deter Defendant from engaging in future misconduct.

### RELIEF REQUESTED

Plaintiffs, on behalf of themselves and members of the general public, requests the Court to enter judgment against Defendant, and accordingly, request the following:

- a. That judgment be entered against Defendant and in favor of Plaintiffs on the causes of action set forth in this Complaint;
- b. That judgment be entered against Defendant for all injunctive, declaratory, and other equitable relief sought, including but not limited to an order enjoining Apple from further unlawful, unfair and/or fraudulent practices with respect to the design, manufacture, and release into the market of its AirTags;
- c. That Plaintiffs and Class members be awarded actual, nominal, statutory, and/or punitive damages, in an amount to be determined at trial;
- d. Reasonable attorney's fees and litigation costs, pursuant to Cal. Civ. Proc. Code § 1021.5; and

1	e. All other such other re	elief as may be appropriate.					
2							
3	<u>JUI</u>	JURY TRIAL DEMANDED					
4	Plaintiffs demand a jury trial on all triable issues.						
5	Dated: December 5, 2022	MILSTEIN JACKSON FAIRCHILD & WADE, LLP					
6		/s/ Gillian L. Wade					
7		Gillian L. Wade Sara D. Avila					
8		Marc A. Castaneda					
9		10990 Wilshire Blvd., 8th Floor Los Angeles, California 90024					
10		Tel: (310) 396-9600 Fax: (310) 396-9635					
11		gwade@mjfwlaw.com					
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13		Edwin J. Kilpela, Jr.					
14		Elizabeth Pollock-Avery					
15		Kenneth A. Held LYNCH CARPENTER, LLP					
16		1133 Penn Ave, 5th Floor Pittsburgh, Pennsylvania 15222					
17		Tel: (412) 322-9243					
18		Fax: (412) 231-0246 ekilpela@lcllp.com					
19		elizabeth@lcllp.com					
20		ken@lcllp.com					
21		wh LAW David Slade					
		Brandon Haubert					
22		Jessica Hall 1 Riverfront Place, Suite 745					
23		North Little Rock, AR 72114 Telephone: 501.891.6000					
24		Facsimile: 501.222.3027					
25		slade@wh.law brandon@wh.law					
26		jessica@wh.law					
27		Attorneys for Plaintiffs Lauren Hughes					
28		and Jane Doe					
		41					

The JS-CAND 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

. (a) PLAINTIFFS				DEFENDANTS						
$LAUREN\ HUGHES\ and\ JANE\ DOE,\ individually\ and\ on\ behalf\ of\ all\ others\ similarly\ situated,$				APPLE, INC.						
(b) County of Residence of First Listed Plaintiff Travis County (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name, Address, and Telephone Number)  MILSTEIN JACKSON FAIRCHILD & WADE, LLP Tel: (310) 396-9600 10990 Wilshire Blvd., 8th Floor, Los Angeles, California 90024			THE TRACT OF LAND INVOLVED.  Attorneys (If Known)							
I. BASIS OF JURIS	SDICTION (Place an "X" in	One Box Only)			PRINCI	PAL P.	ARTIES (Place an '			laintiff
1 U.S. Government Plaintif	f × 3 Federal Question (U.S. Government No	t a Party)		Diversity Cases Only)  of This State	<b>PTF</b>	<b>DEF</b>	Incorporated or Princ		PTF 4	DEF 4
2 U.S. Government Defendant 4 Diversity (Indicate Citizenship of		Citizen  **Parties in Item III)  Citizen		of Another State 2 or Subject of a 3 or Country		2 3	of Business In This S Incorporated <i>and</i> Prin of Business In Anoth Foreign Nation	ncipal Place	5 6	5 6
IV. NATURE OF SI	U <b>IT</b> (Place an "X" in One Box (	Only)								
CONTRACT		RTS		FORFEITURE/PE	CNALTY	В	ANKRUPTCY	ОТНІ	ER STA	TUTES
110 Insurance 120 Marine 130 Miller Act	PERSONAL INJURY 310 Airplane	310 Airplane 365 Personal Injury – Pro		625 Drug Related Seizure of Property 21 USC § 881 690 Other		423 Wi	peal 28 USC § 158 thdrawal 28 USC 157	375 False Claims Act 376 Qui Tam (31 USC § 3729(a))		
140 Negotiable Instrument	315 Airplane Product Liability 320 Assault Libel & Slander	367 Health Care/		LABOR		PRO	PERTY RIGHTS	400 State Reapportionment		
140 Negotiable Instrument 150 Recovery of Overpayment Of Veteran's Benefits 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury -Medical Malpractice  CIVIL RIGHTS  440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities— Employment 446 Amer. w/Disabilities—Other 448 Education	967 Health Care/ Pharmaceuti Injury Product 1 Sample Personal Pers	cal Personal tet Liability tet Liability ROPERTY ding nal Property mage Product TITIONS DRPUS nee Vacate  ty R & Other ition nee— of	710 Fair Labor Star 720 Labor/Manager Relations 740 Railway Labor 751 Family and Me Leave Act 790 Other Labor Li 791 Employee Retir Income Securit IMMIGRATI 462 Naturalization Application 465 Other Immigrat Actions	Act dical tigation rement ty Act	820 Co 830 Par 835 Par Dr 840 Tr 880 De Ac SOCI 861 HI 862 Bl 863 DI 864 SS 865 RS FEDE 870 Ta D	pyrights	410 Antit 430 Bank 450 Com 460 Depc 470 Rack Corr 480 Cons 485 Tele Prote 490 Cabl 850 Secu Exch X 890 Othe 891 Agri 893 Envi 895 Freec Act 896 Arbi 899 Admi Act/ Agei	trust as and Bomerce ortation teteer Inc upt Orga sumer Cr phone Cr ection A e/Sat TV rities/Cr anange or Statute cultural ronment dom of I tration firstative Review ney Decis stitutiona	fluenced & anizations redit onsumer ct / ommodities/ ory Actions Acts al Matters information e Procedure or Appeal of
V. ORIGIN (Place an	Removed from 3 I	Remanded from Appellate Court	Reope	ened Anot	sferred from ther District	(specify)	6 Multidistrict Litigation–Trans		ultidistri tigation-	ict -Direct File
ACTION Ca	te the U.S. Civil Statute under al. Pen. C. §§630, et seq. ief description of cause: iolations of CIPA	which you are fili	ng (Do not c	ite jurisdictional statut	es unless di	versity):				
VII. REQUESTED II COMPLAINT:	N ✓ CHECK IF THIS IS A UNDER RULE 23, Fed		N DEM	AND \$ TBD at Tri	ial		CK YES only if dem Y DEMAND:	anded in co	omplair No	
VIII. RELATED CAS IF ANY (See instr				DOCKET N	NUMBER					
IX. DIVISIONAL A	ASSIGNMENT (Civil L	ocal Rule 3-2	)							
(Place an "X" in One Box O	,	NCISCO/OA		SA	AN JOSE	E	EUREKA-	MCKIN	LEYV	VILLE

OUNTALO

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS-CAND 44

**Authority For Civil Cover Sheet.** The JS-CAND 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I. a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)."
- II. Jurisdiction. The basis of jurisdiction is set forth under Federal Rule of Civil Procedure 8(a), which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
  - (1) United States plaintiff. Jurisdiction based on 28 USC §§ 1345 and 1348. Suits by agencies and officers of the United States are included here.
  - (2) United States defendant. When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
  - (3) <u>Federal question</u>. This refers to suits under 28 USC § 1331, where jurisdiction arises under the Constitution of the United States, an amendmen to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
  - (4) <u>Diversity of citizenship</u>. This refers to suits under 28 USC § 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.)**
- III. Residence (citizenship) of Principal Parties. This section of the JS-CAND 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the six boxes.
  - (1) Original Proceedings. Cases originating in the United States district courts.
  - (2) Removed from State Court. Proceedings initiated in state courts may be removed to the district courts under Title 28 USC § 1441. When the petition for removal is granted, check this box.
  - (3) Remanded from Appellate Court. Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
  - (4) Reinstated or Reopened. Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
  - (5) <u>Transferred from Another District</u>. For cases transferred under Title 28 USC § 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
  - (6) <u>Multidistrict Litigation Transfer</u>. Check this box when a multidistrict case is transferred into the district under authority of Title 28 USC § 1407. When this box is checked, do not check (5) above.
  - (8) Multidistrict Litigation Direct File. Check this box when a multidistrict litigation case is filed in the same district as the Master MDL docket.
  - Please note that there is no Origin Code 7. Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC § 553. <u>Brief Description</u>: Unauthorized reception of cable service.
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Federal Rule of Civil Procedure 23.
  - Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.
  - Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS-CAND 44 is used to identify related pending cases, if any. If there are related pending cases, insert the docke numbers and the corresponding judge names for such cases.
- **IX. Divisional Assignment.** If the Nature of Suit is under Property Rights or Prisoner Petitions or the matter is a Securities Class Action, leave this section blank. For all other cases, identify the divisional venue according to Civil Local Rule 3-2: "the county in which a substantial part of the events or omissions which give rise to the claim occurred or in which a substantial part of the property that is the subject of the action is situated."

Date and Attorney Signature. Date and sign the civil cover sheet.

# **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Apple AirTags Have Become Weapon of Choice for Stalkers, Class Action Alleges</u>