hoag

P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address 2>>
<<City>>, <<State>> <<Zip Code>>

Enrollment Code: <<XXXXXXXX>>
Enrollment Deadline: February 4, 2027

To Enroll, Scan the QR Code Below:

SCAN ME

Or Visit:
https://app.idx.us/account-creation/protect

November 4, 2026

Subject: Notice of Data <<Variable Text 1 - Security Incident / Breach>>

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident experienced by Hoag Memorial Hospital Presbyterian ("Hoag Hospital") that may have involved your personal and/or protected health information. Hoag Hospital takes the privacy and security of all information within its possession very seriously. We encourage you to read this letter carefully and follow the steps you can take to help protect your personal information.

What Happened? On October 8, 2026, Hoag Hospital became aware of suspicious activity in our network. We immediately initiated an investigation into the matter and engaged independent forensic experts to assist with the process. As a result of the investigation, we learned that certain files may have been accessed without authorization. Hoag Hospital then engaged an independent team to conduct a comprehensive review of those files. On October 25, 2026, that review determined that some of your personal and/or protected health information may have been contained within the potentially affected data, which is the reason for this notice.

What Information Was Involved? We believe that the information involved in this incident may have included your name along with your <<Data Elements>>.

What We Are Doing. As soon as we discovered this incident, we launched an investigation and took steps to secure our digital environment, which included implementing enhanced security measures to help prevent a similar incident from occurring in the future. We are also providing you with information about steps you can take to protect your personal information.

Additionally, we are offering you the opportunity to enroll in credit monitoring and identity protection services through IDX, a data breach response and identity protection company, at no cost to you. The IDX services, which are free to you upon enrollment, include <<12/24>> months of credit and CyberScan dark web monitoring, a $1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. Please review this letter carefully, along with the guidance included about additional steps you can take to protect your information. In addition, we encourage you to enroll in the credit monitoring and identity theft protection services we are offering through IDX. To receive credit monitoring services, you must be over the age of 18 and have established credit in the United States, have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

You can enroll in the IDX identity protection services by calling 1-877-201-3399 or going to https://app.idx.us/account-creation/protect and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 6 AM to 6 PM Pacific Time. Please note the deadline to enroll is February 4, 2027. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

For More Information. If you have any questions regarding this incident or need assistance, IDX representatives are available between 6 AM to 6 PM Pacific Time, Monday through Friday, excluding major U.S. holidays. Please call 1-877-201-3399. Representatives are fully versed on this incident and can help answer questions you may have regarding the protection of your information.

Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you. Hoag remains committed to providing the highest level of care to our patients.

Very truly yours,

Kimberlee Rosa
Vice President, Chief Compliance & Integrity Officer
Hoag Memorial Hospital Presbyterian
1 Hoag Drive
Newport Beach, CA 92663

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies, Equifax, Experian, and TransUnion by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. This website allows you to request your credit reports from the three nationwide credit reporting agencies through one centralized website. Free weekly online access to your credit reports is currently available. You also can contact one of the following three national credit reporting agencies:

Equifax	**Experian**	**TransUnion**
P.O. Box 105851	P.O. Box 9532	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to place a security freeze on your credit file at no cost. A security freeze restricts access to your credit report by potential creditors, which can help prevent unauthorized credit accounts from being opened in your name. A security freeze remains in effect until you request that it be temporarily lifted or permanently removed. Placing or lifting a security freeze is free of charge. A security freeze may delay or interfere with your ability to obtain new credit, loans, or certain services that require a credit check. You must separately place a security freeze with each of the three nationwide credit reporting agencies. To place a security freeze, you may be required to provide identifying information, including your full name, Social Security number, date of birth, current and previous addresses, and documentation verifying your identity, such as a government-issued identification card or recent utility bill, bank statement, or insurance statement.

To place a security freeze, contact each of the three credit reporting agencies using the contact information provided below.

Equifax	**Experian**	**TransUnion**
P.O. Box 105788	P.O. Box 9554	P.O. Box 160
Atlanta, GA 30348	Allen, TX 75013	Woodlyn, PA 19094
888-298-0045	888-397-3742	833-799-5355
www.equifax.com/personal/credit-report-services/	www.experian.com/help/credit-freeze/	www.transunion.com/credit-freeze

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

California Attorney General
1300 I Street
Sacramento, CA 95814
oag.ca.gov/privacy
800-952-5225

South Carolina Attorney General
P.O. Box 11549
Columbia, S.C. 29211
scag.gov
1-803-734-3970

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

New York Attorney General
The Capitol
Albany, NY 12224
ag.ny.gov
800-771-7755

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
dos.ny.gov/consumerprotection
212.416.8433

Maryland Attorney General
St. Paul Plaza
200 St. Paul Place
Baltimore, MD 21202
oag.maryland.gov
1-888-743-0023

New Mexico Attorney General
408 Galisteo Street, Villagra Building
Santa Fe, NM 87501
nmdoj.gov/
505-490-4060

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Rhode Island Attorney General
150 South Main Street
Providence, RI 02903
riag.ri.gov
401-274-4400

Oregon Attorney General
1162 Court St., NE
Salem, OR 97301
doj.state.or.us/consumer-protection
877-877-9392

North Carolina Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers
877-566-7226

You also have certain rights under the Fair Credit Reporting Act ("FCRA"): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.

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Very truly yours,

Kimberlee Rosa
Vice President, Chief Compliance & Integrity Officer
Hoag Memorial Hospital Presbyterian
1 Hoag Drive
Newport Beach, CA 92663

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Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies, Equifax, Experian, and TransUnion by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. This website allows you to request your credit reports from the three nationwide credit reporting agencies through one centralized website. Free weekly online access to your credit reports is currently available. You also can contact one of the following three national credit reporting agencies:

Equifax	**Experian**	**TransUnion**
P.O. Box 105851	P.O. Box 9532	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com

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P.O. Box 105788	P.O. Box 9554	P.O. Box 160
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888-298-0045	888-397-3742	833-799-5355
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Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

California Attorney General
1300 I Street
Sacramento, CA 95814
oag.ca.gov/privacy
800-952-5225

South Carolina Attorney General
P.O. Box 11549
Columbia, S.C. 29211
scag.gov
1-803-734-3970

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

New York Attorney General
The Capitol
Albany, NY 12224
ag.ny.gov
800-771-7755

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
dos.ny.gov/consumerprotection
212.416.8433

Maryland Attorney General
St. Paul Plaza
200 St. Paul Place
Baltimore, MD 21202
oag.maryland.gov
1-888-743-0023

New Mexico Attorney General
408 Galisteo Street, Villagra Building
Santa Fe, NM 87501
nmdoj.gov/
505-490-4060

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Rhode Island Attorney General
150 South Main Street
Providence, RI 02903
riag.ri.gov
401-274-4400

Oregon Attorney General
1162 Court St., NE
Salem, OR 97301
doj.state.or.us/consumer-protection
877-877-9392

North Carolina Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers
877-566-7226

You also have certain rights under the Fair Credit Reporting Act ("FCRA"): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.