HIPP Workforce Solutions c/o Cyberscout PO Box 1286 Dearborn, MI 48120-9998





September 10, 2025



HIPP Workforce Solutions takes the privacy and security of the personal information of its employees seriously. As part of that commitment, we write to notify you of a data privacy incident which may have involved your personal information, including your name, address, and Social Security number. This notice contains resources and steps you may take to protect your information, should you feel it appropriate to do so. Please read this letter carefully.

As an added precaution, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no cost to you. These services provide you with alerts for 24 months from the date of enrolment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you discovery suspicious activity. These services will be provided by TransUnion (through Cyberscout) a company specializing in fraud assistance and remediation services. Instructions about how to enroll in these services are below. Additional resources you may take advantage of, should you find it appropriate to do so, are included in the enclosed "Steps You Can Take to Help Protect Your Information."

As a general matter, it is prudent to remain vigilant against incidents of identity theft and fraud, from any source, by reviewing your credit reports and account statements for suspicious activity and to detect errors. If you discover any suspicious or unusual activity on your accounts, please promptly contact the financial institution or service provider. You may also file a report with law enforcement, the state attorney general, and/or the Federal Trade Commission.

To enroll in the offered Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services: . In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Should you have any questions or concerns, please contact our incident help line at 1-800-405-6108 between 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday excluding major U.S. holidays. Please know that the security of information is of the utmost importance to us. We remain committed to protecting the privacy and security of information entrusted in our care.

Very truly yours,

Junius B Hipp, Jr.

HIPP Workforce Solutions

Junius B Hipp, Jr.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

<u>Monitor Your Accounts and Credit Reports.</u> Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To obtain a free annual credit report, visit <u>www.annualcreditreport.com</u> or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

Report Suspected Fraud. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.

<u>Place Fraud Alerts.</u> You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

<u>Place Security Freeze.</u> As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you should provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Address for the prior two to five years;
- 5. Proof of current address, such as a current utility or telephone bill;
- 6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

To place a fraud alert or credit freeze, contact the three major credit reporting bureaus listed below:

TransUnion	Experian	Equifax
1- 800-916-8800	1-888-397-3742	1-888-378-4329
www.transunion.com	www.experian.com	www.equifax.com
TransUnion Fraud Alert	Experian Fraud Alert	Equifax Fraud Alert
P.O. Box 2000	P.O. Box 9554	P.O. Box 105069
Chester, PA 19016-2000	Allen, TX 75013	Atlanta, GA 30348-5069
TransUnion Credit Freeze	Experian Credit Freeze	Equifax Credit Freeze
P.O. Box 160	P.O. Box 9554	P.O. Box 105788
Woodlyn, PA 19094	Allen, TX 75013	Atlanta, GA 30348-5788

Obtain Additional Information. You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC.

HIPP Workforce Solutions may be contacted by mail at 2301 Rexwoods Drive, Suite 200 Raleigh, NC 27607. This notice has not been delayed by law enforcement.

For additional information on steps you may take to help protect your information from potential misuse, you may contact the Massachusetts Attorney General's Office at https://www.mass.gov/contact-the-attorney-generals-office or (617) 727-2200; or the Massachusetts Office of Consumer Affairs & Business Regulation at www.mass.gov/ocabr or (888) 283-3757. This notice has not been delayed by law enforcement.

