UNITED STATES DISTRICT COURT WESTERN DISTRICT OF OKLAHOMA

1.Barbara Henderson, et al.,	· :	
Plaintiffs, v.	CIV-19-941-PRW Civil Action No.: COMPLAINT AND DEMAND FOR JURY TRIAL	
1.Ford Motor Company,		
Defendant.		
	· .	

For this Complaint, Plaintiff Barbara Henderson and all Plaintiffs identified in <u>Exhibit A</u> to this complaint, by undersigned counsel, state as follows:

PRELIMINARY STATEMENT

1. This is not a class action, but a group action brought by owners and/or lessees of Ford Motor Company manufactured automobiles sold with defective and dangerous Takata airbags.

2. An automotive component supplier that manufactures and sells airbags in automobiles and vehicle manufacturers must take all necessary steps to ensure that its products – which can literally mean the difference between life and death in an accident – function as designed, specified, promised, and intended. Profits take a back seat to safety for the airbag manufacturer and the automobile manufacturer in making its product sourcing decisions. Yet Takata Corporation, and its related entities ("Takata"), and Ford Motor Company ("Ford" and/or "Manufacturer") put profits ahead of safety. Takata cut corners to build cheaper airbags, and Ford bought their airbags from Takata to save money. The result is that instead of saving lives, faulty Takata airbags are killing and maiming drivers and passengers involved in otherwise minor and survivable accidents. Even more alarming, rather than take the issue head-on and

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 2 of 33

immediately do everything in their power to prevent further injury and loss of life, Takata and Ford have engaged in a ten-year pattern of deception and obfuscation, only very recently beginning a complete recall of affected vehicles.

3. Airbags are a critical component in the safety features of virtually every motor vehicle sold in the United States and throughout the world. Currently, about 37,000 people are killed in motor vehicle accidents each year in the United States. Remarkably, that number is nearly half of what it was in 1972, when over 54,000 Americans died in car crashes. The drastic reduction is, in large part, due to tremendous advances in vehicle occupant safety, including the widespread use of seatbelts and airbags.

4. In order to prevent serious injury and death resulting from bodily impact with the hard interior surfaces of automobiles, like windshields, steering columns, dashboards, and pillars, upon a vehicle experiencing a specified change in velocity in a collision, accelerometers and sensors in the vehicle frame trigger the vehicle airbags to deploy. Because collisions can occur at rates of speed that can cause serious injury, to be effective, airbags must deploy timely and at appropriate velocity to be effective, but not subject the occupant to additional unnecessary harm. To accomplish this, the airbag system uses highly conductive metals, such as gold, and small explosive charges to immediately inflate the airbags upon being triggered. This case flows directly from the now-admitted fact that Takata's explosive charge components in its airbag systems were defectively manufactured since as early as 2001, and perhaps earlier.

5. Rather than deploying the airbags to prevent injuries, the defective Takata airbag inflators quite literally blew up like hand-grenades, deploying at excessive forces and in many incidents, sending lethal metal and plastic shrapnel into the vehicle cockpit and into the bodies of the drivers and passengers.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 3 of 33

6. Takata and Ford knew of the deadly airbag defect at least 17 years ago, but did nothing to prevent ongoing injury and loss of life. Takata's first airbag defect recall stemmed from defective manufacturing in 2000, but was limited (by Takata) to a recall of select Isuzu vehicles. In Alabama, in 2004, a Takata airbag in a Honda Accord exploded, shooting out metal fragments which gravely injured the driver. Honda and Takata unilaterally deemed it "an anomaly" and did not issue a recall, adequately investigate themselves, or seek the involvement of federal safety regulators. Instead, they brushed it under the rug: Takata kept making defective airbags; and Honda and other vehicle manufacturers like Ford kept putting them in its vehicles while marketing them as highly safe and of high quality.

JURISDICTION AND VENUE

7. This Court has jurisdiction over this matter pursuant to the Magnuson-Moss Federal Act, 15 U.S.C. § 2310(d)(1)(B), in that the Plaintiffs claim more than \$50,000.00 in damages, exclusive of interest and costs, and under the doctrine of supplemental jurisdiction as set forth in 28 U.S.C. § 1367.

8. Venue is appropriate in this Court pursuant to 28 U.S.C. § 1391(b)(1) as Defendant is subject to personal jurisdiction in this District and where Defendant, as principal, directs and controls repairs of Ford-manufactured vehicles through its agents consisting of a dealership network located in this District.

9. Further, venue is appropriate in this Court pursuant to 28 U.S.C. § 1391(b)(2) in that a substantial part of the events giving rise to the Plaintiffs' claims occurred within this District.

PARTIES

10. Plaintiff Barbara Henderson is an adult individual who resides in Oklahoma City, Oklahoma, and owns a 2012 Ford Fusion, Vehicle Identification Number 3FAHP0HA6CR420853.

11. All Plaintiffs identified in <u>Exhibit A</u> were, at all relevant times, adult individuals who either reside in Oklahoma or who purchased motor vehicles in Oklahoma which were manufactured or sold by Defendant.

12. Defendant Ford Motor Company (hereafter "Ford" or Defendant") is a business entity with a principal place of business at One American Road, Dearborn, Michigan 48126. At all relevant times, Ford engaged in the business of marketing, supplying, and selling motor vehicles accompanied by written warranties to the public at large through a system of authorized dealerships in the State of Oklahoma and throughout the United States.

FACTUAL ALLEGATIONS APPLICABLE TO ALL PLAINTIFFS

13. As used in this Complaint, "Defective Vehicles" refers to all vehicles purchased or leased in the United States that have airbags manufactured by Takata and have been subject to an airbag-related warning or recall, including, but not limited to, the following Ford manufactured vehicles:

- 2007-2010 Ford Edge
- 2006-2012 Ford Fusion
- 2005-2006 Ford GT
- 2005-2014 Ford Mustang
- 2004-2011 Ford Ranger
- 2007-2010 Lincoln MKX

- 2006-2012 Lincoln Zephyr/MKZ
- 2006-2011 Mercury Milan

14. The Defective Vehicles contain airbags manufactured by Takata that, instead of protecting vehicle occupants from bodily injury during accidents, violently explode using excessive force, and in many incidents, expel lethal amounts of metal debris and shrapnel at vehicle occupants.

15. All Takata airbags in the Defective Vehicles share a common, uniform defect: the use of ammonium nitrate, a notoriously volatile and unstable compound, as the propellant in their defectively designed inflators (the "Inflator Defect"). The inflator, as its name suggests, is supposed to inflate the airbag upon vehicle impact. In the milliseconds following a crash, the inflator ignites a propellant to produce gas that is released into the airbag cushion, causing the airbag cushion to expand and deploy.

16. "Defective Airbags" refers to all airbag modules (including inflators) manufactured by Takata that are subject to the recalls, all Takata airbags subject to any subsequent expansion of pre-existing recalls, and new recalls, relating to the tendency of such airbags to over-aggressively deploy, rupture, or fail to deploy. All Defective Airbags contain the Inflator Defect. As a result of the Inflator Defect, Defective Airbags have an unreasonably dangerous tendency to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

17. Airbags are meant to inflate timely during an automobile collision, but with only such force necessary to cushion the occupant from impact to the vehicle's interior and not cause

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 6 of 33

additional enhanced injury. When people operate a motor vehicle or ride in one as a passenger, they trust and rely on the manufacturers of those motor vehicles to make those vehicles safe.

18. In the late 1990s, Takata shelved a safer chemical propellant in favor of ammonium nitrate, a far cheaper and more unstable compound that is much better suited for large demolitions in mining and construction.

19. Under ordinary conditions, including daily temperature swings and contact with moisture in the air, Takata's ammonium nitrate propellant transforms and destabilizes, causing irregular and dangerous behavior ranging from inertness to violent combustion. When Takata decided to abandon the safer propellant in favor of the more dangerous but cheaper one, it was aware of these risks and did so over the objections and concerns of its engineers in Michigan. Tellingly, Takata is the only major airbag manufacturer that uses ammonium nitrate as the primary propellant in its airbag inflators.

20. As a result of the common, uniform Inflator Defect, instead of protecting vehicle occupants from bodily injury during accidents, the defective Takata airbags too often either fail to deploy or violently explode, sometimes expelling metal debris and shrapnel at vehicle occupants. As of January 2015, complaints to regulators blame Takata airbags for at least seven deaths and 139 injuries, including at least 37 reports of airbags that ruptured or spewed metal or chemicals.

21. When Ford purchased Takata's airbags for their vehicles, it was aware that the airbags used the volatile and unstable ammonium nitrate as the primary propellant in the inflators.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 7 of 33

22. The volatility and instability of Takata's ammonium nitrate propellant has been underscored by the glaring and persistent quality control problems that have plagued Takata's manufacturing operations.

23. The manufacturing defect in Takata's airbags dates back to at least April 2000, when, according to one recall notice, some Takata airbags produced between April 2000 and September 2002 contained manufacturing defects. Takata became aware of the defect at least as early as 2001 when the first recall was issued relating to the exploding Takata airbags in Isuzu vehicles.

24. In 2004, a Takata airbag in a Honda Accord exploded in Alabama, shooting out metal shrapnel and severely injuring the car's driver. Honda and Takata deemed the incident "an anomaly" and did nothing about it. Honda did not issue a recall. Neither Honda nor Takata sought the involvement of federal safety regulators. In fact, Honda did not tell regulators about this event until an inquiry into its 2009 recall, the first with respect to the Takata airbags. After additional Takata-manufactured airbags ruptured, Honda issued additional recalls in 2010, 2011, 2013 and 2014.

25. Only in 2008 did U.S. safety regulators begin to slowly become apprised of the serious dangers posed by the lethal Takata airbags, and even then federal officials lacked a complete and accurate understanding of the risks due to the Takata's obfuscation and destruction of relevant documents. Indeed, Honda received three additional reports of airbag rupture incidents in 2007, but never issued recalls or told U.S. safety regulators that the incidents involved exploding airbags. Finally, in November 2008, Honda informed U.S. authorities that it had a problem with some of the Takata airbags installed in its vehicles. However, at that time Honda recalled only 4000 Accords and Civics.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 8 of 33

26. In April 2009, six months after the limited 2008 recall, a Takata airbag in a Florida resident's Honda Civic exploded after a minor accident. The lethal explosion sent a twoinch piece of shrapnel from the airbag flying into the driver's neck. Although the driver survived, when highway troopers found her, blood was gushing from a gash in her neck. The driver's car was not part of the 2008 Recall.

27. In May 2009, a month after the above accident, an 18-year-old driver was killed while driving a 2001 Honda Accord when the Takata airbag in her car exploded after her car bumped into another car in a parking lot. While she apparently survived her accident, the metal shrapnel that shot out of the exploding Takata airbag sliced open her carotid artery and she bled to death. Her car was not one of those recalled six months earlier by Honda.

28. It wasn't until two months after this death that Honda expanded its 2008 recall to about 400,000 vehicles, summoning back additional 2001 and 2002 Acura, Civic, and Accord models.

29. In recent incidents, first responders have been baffled by the fact that victims of apparently minor accidents suffered injuries more consistent with being shot or stabbed repeatedly, or unexplained cervical fractures.

30. For example, around July 2014, a South Florida resident was involved in a crash while driving her 2001 Honda Civic. While she survived the automobile accident, she was badly injured when a chunk of metal exploded from her car's Takata airbag into her forehead.

31. On September 29, 2014, a Florida resident died four days after her 2001 Honda Accord struck another car in Orlando and the Takata airbag exploded, sending shrapnel into her neck. The medical examiner stated that the shrapnel tore through the airbag, hitting the driver and causing "stab-type wounds" and cutting her trachea. Indeed, her death was initially

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 9 of 33

investigated as a homicide by detectives. A week after she died, a letter arrived at her house in the mail from Honda urging her to get her car fixed because of faulty airbags that could explode.

32. Despite this shocking record, both Takata and the vehicle manufacturers, including Ford, have been slow to report the full extent of the danger to drivers and passengers and have failed to issue appropriate recalls. Both Ford and Takata provided contradictory and inconsistent explanations to regulators for the defects in Takata's airbags, leading to more confusion and delay. Indeed, the danger of exploding airbags and the number of vehicles affected was not disclosed for years after it became apparent there was a potentially lethal problem. Instead, Takata and Ford repeatedly failed to fully investigate the problem and issue proper recalls, allowing the problem to proliferate.

33. Ford was on notice as early as 2008 when Honda first notified regulators of a problem with its Takata airbags. Ford knew or should have known at that time that there might be a safety problem with the Ford manufactured vehicles equipped with Takata airbags and should have launched its own investigation and notified customers.

34. In June 2014, NHTSA announced that BMW, Chrysler, Ford, Honda, Mazda, Nissan, and Toyota were conducting limited regional recalls to address a possible safety defect involving Takata brand airbag inflators, with approximately 58,669 Ford vehicles being subject of this limited campaign. The action was influenced by a NHTSA investigation into six reports of airbag inflator ruptures, all of which occurred in Florida and Puerto Rico.

35. On October 22, 2014, NHTSA expanded the recall list to cover ten automakers and 7.8 million vehicles, over 5 million of which were Hondas. In a Consumer Advisory dated October 22, 2014, NHTSA sent an urgent warning to the owners of the now "7.8 million Affected Vehicles":

The National Highway Traffic Safety Administration urges owners of certain Toyota, Honda, Mazda, BMW, Nissan, Mitsubishi, Subaru, Chrysler, Ford and General Motors vehicles to act immediately on recall notices to replace defective Takata airbags. Over seven million vehicles are involved in these recalls, which have occurred as far back as 18 months ago and as recently as Monday. The message comes with urgency, especially for owners of vehicles affected by regional recalls in the following areas: Florida, Puerto Rico, limited areas near the Gulf of Mexico in Texas, Alabama, Mississippi, Florida, and Louisiana, as well as Guam, Saipan, American Samoa, Virgin Islands and Hawaii.

36. On October 29, 2014, NHTSA sent letters to ten automakers regarding the safety risks posed by the Takata airbags. The letter stated that "[t]he ongoing cooperation of all manufacturers who have recalled vehicles is essential to address this safety risk," and that the "NHTSA team is engaged with you in critical work to better understand the failures and take action to remedy the safety risk...." NHTSA's letter also asked the automakers to provide NHTSA with information as to their recall process, urged a faster response from them, and stated that "more can and should be done as soon as possible to prevent any further tragedies."

37. The U.S. Department of Justice also opened an investigation whether Takata committed any crimes. On November 13, 2014, the United States District Court for the Southern District of New York issued a federal grand jury subpoena to Takata and Honda.

38. By November 2014, in anticipation of a United States Senate hearing to be attended by Takata and the major automakers, NHTSA demanded that the recall be expanded to the entire country for certain driver's side airbags, citing airbag rupture incidents in North Carolina and California. Incredibly, Takata refused, and testified at Congressional hearings that vehicles in non-humid regions were safe, even as it claimed that it had not yet determined the root cause of the failures.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 11 of 33

39. With additional pressure and public scrutiny, Takata and affected vehicle manufacturers eventually agreed to NHTSA's demand. At that point, the total number of recalled vehicles escalated to approximately 17 million in the United States and 25 million worldwide.

40. On December 18, 2014, Ford announced its first national recall campaign involving only about 462,911 vehicles, principally for driver side airbags.

41. Having misrepresented and omitted the nature and scope of the Inflator Defect for over a decade, the 10 vehicle manufacturers, including Ford, met in December 2014 to "sort out a way to understand the technical issues involved."

42. In response to public scrutiny and pressure from NHTSA and private plaintiffs, Ford, Takata, and other vehicle manufacturers, were forced to consult with external explosives and airbag specialists, and performed additional testing on Takata's airbags. This testing confirmed what Ford, Takata, and other vehicle manufacturers already knew: Takata's airbags containing ammonium nitrate were defective and prone to over-aggressive deployment and rupture.

43. In light of this testing, Takata was unable to deny the existence of the Inflator Defect any longer. On May 18, 2015, Takata filed four Defect Information Reports ("DIRs") with NHTSA and agreed to a Consent Order regarding its (1) PSDI, PSDI-4, and PSDI-4K driver air bag inflators; (2) SPI passenger air bag inflators; (3) PSPI-L passenger air bag inflators; and (4) PSPI passenger air bag inflators, respectively. After concealing the Inflator Defect for more than a decade, Takata finally admitted that "a defect related to motor vehicle safety may arise in some of the subject inflators." And in testimony presented to Congress following the submission of its DIRs, Takata's representative admitted that the use of ammonium nitrate was a factor that

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 12 of 33

contributed to the tendency of Takata's airbags to rupture, and that as a result, Takata would phase out the use of ammonium nitrate.

44. As a result of Takata's admission that its inflators are defective, in January of 2017, Ford expanded its recall to 816,000 Ford, Lincoln, and Mercury vehicles made in North America, including 654,695 sold in the U.S. Although most vehicles were included in prior recall actions, the new recall added the passenger-side airbag inflators.

45. On January 13, 2017, Takata pleaded guilty to deceiving automakers about the safety of its airbags.

46. In March of 2017, Ford recalled another 32,000 2016-17 Ford Edge, 2016-17 Lincoln MKX and 2017 Lincoln Continental vehicles to replace the driver frontal airbag module, and expended the recall yet again in July of 2017.

47. In January of 2018 the NHTSA issued an advisory urging owners of 2006 Ford Ranger pickup trucks to stop driving them after it confirmed a second Takata airbag-related death involving the 2006 Ford Ranger, and in February of 2018 issued a rare stop-driving recall affecting 30,603 2006 Ford Ranger vehicles until their defective airbags are replaced.

48. In January of 2019, Ford expended its recall yet again by recalling 782,384 Ford, Lincoln, and Mercury vehicles to have their passenger-side front airbag inflators replaced.

49. Over the past 17 years that Takata has known there was a problem with the safety of its airbags, there have been at least seven deaths and 139 injuries linked to defective Takata airbags. As detailed above, the incidents date back to at least 2003, and involve vehicles made by Acura, BMW, Chevrolet, Ford, Honda, Mazda, Subaru, and Toyota. Therefore, Ford knew of the Inflator Defect by virtue of these incidents, but failed to disclose the nature and scope of the Inflator Defect.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 13 of 33

50. Defendant was on further notice due to unusual Takata airbag deployments that should have prompted further inquiry into the airbags' fitness for use. A review of publicly available NHTSA complaints shows dozens of incidents of Takata airbags inadvertently deploying in the vehicles equipped with defective Takata airbags, an event that may be tied to the unstable and volatile ammonium nitrate propellant. These complaints started as early as September 2005, and involve vehicles manufactured by Acura, BMW, Dodge, Ford, Mitsubishi, Pontiac, Subaru, and Toyota. Some of these incidents showed still further signs of the Inflator Defect, including airbags that deployed with such force that they caused the windshield to crack, break, or shatter, and others that caused unusual smoke and fire (or both).

51. In light of recalled vehicles reaching over 34 million, and due to unavailability of parts, consumers found themselves in the frightening position of having to drive dangerous vehicles for many years while they wait for Ford to replace the defective airbags in their cars. For example, Ford has recommended owners prohibit anyone from riding in the passenger seat until the defective passenger side airbag is replaced. As a result, many consumers were effectively left without a safe vehicle to take them to and from work, to pick up their children from school or childcare, or, in the most urgent situations, to transport themselves or someone else to a hospital.

52. Ford knew or should have known that the Takata airbags installed in hundreds of thousands of its vehicles were defective. Both Takata and Ford, who concealed their knowledge of the nature and extent of the defect from the public while continuing to advertise their products as safe and reliable, have shown a blatant disregard for public welfare and safety. Moreover, Ford has violated their affirmative duty, imposed under the Transportation Recall Enhancement,

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 14 of 33

Accountability, and Documentation Act (the "TREAD Act"), to promptly advise customers about known defects.

53. Even before purchasing inflators from Takata, Ford was aware that Takata used volatile and unstable ammonium nitrate as the primary propellant in its inflators, and thus Ford was on notice of the Inflator Defect even before it installed the inflators in the Ford vehicles, because Takata reviewed the designs of the inflators with Ford and Ford approved the designs. Ford was also put on notice of the Inflator Defect no later than 2008, when Honda first notified regulators of a problem with its Takata airbags. Because Ford's vehicles also contained Takata airbags, Ford knew or should have known at that time that there was a safety problem with its airbags, and Ford should have launched its own investigations and notified its customers. That responsibility only grew as incidents multiplied.

54. Instead, Ford put profits ahead of safety. Takata cut corners to build cheaper airbags, and Ford sold Plaintiffs vehicles that it knew or should have known contained those defective airbags. For several years Ford engaged in a pattern of reckless disregard, deception, concealment, and obfuscation, and sold its vehicles as "Safe" and "Reliable."

55. Examples of Ford's safety and reliability representations, from 2006 through the present, include the following:

- a. In 2006, Ford represented in brochures that its cars possessed "up-to-the-minute safety and security systems help protect you and your passengers out there on the road."
- b. In 2006, Ford also represented in brochures that its cars contained a: "Personal Safety System®," which "enhances protection for the driver and front passenger in certain frontal collisions. The system customizes the deployment of the dual-

stage front airbags based on several criteria, including the driver's seat position, whether the front safety belts are in use, the amount of pressure exerted on the front-passenger's seat, and the overall severity of the impact."

c. In 2015, Ford represented on its website: "At Ford, we hold ourselves to very high standards for vehicle safety. The fact is, vehicle safety is a critical part of our brand promise to Go Further. We aim to give customers peace of mind and make the world safer by developing advanced safety technologies and making them available across a wide range of vehicles."

56. As a result of Ford's misconduct, Plaintiffs were harmed and suffered actual damages. The defective Takata airbags significantly diminish the value of the vehicles in which they are installed.

57. Plaintiff Barbara Henderson and all Plaintiffs identified in <u>Exhibit A</u> purchased their Defective Vehicles primarily for personal, family, and household use. Plaintiff Barbara Henderson and all Plaintiffs identified in <u>Exhibit A</u> were harmed and suffered actual damages. The defective Takata airbags significantly diminish the value of the vehicles in which they are installed. Such vehicles have been stigmatized as a result of being recalled and equipped with Takata airbags, and the widespread publicity of the Inflator Defect.

58. Further, Plaintiff Barbara Henderson and all Plaintiffs identified in Exhibit A did not receive the benefit of their bargain; rather, they purchased and leased vehicles that are of a lesser standard, grade, and quality than represented, and they did not receive vehicles that met ordinary and reasonable consumer expectations regarding safe and reliable operation. Plaintiff Barbara Henderson and all Plaintiffs identified in Exhibit A paid, either through a higher purchase price or higher lease payments, more than they would have had the Inflator Defect been

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 16 of 33

disclosed. Plaintiff Barbara Henderson and all Plaintiffs identified in <u>Exhibit A</u> were deprived of having a safe, defect-free airbag installed in their vehicles, and Ford unjustly benefited from its unconscionable delay in recalling its defective products, as it avoided incurring the costs associated with recalls and installing replacement parts for many years.

59. Plaintiff Barbara Henderson and all Plaintiffs identified in <u>Exhibit A</u> also suffered damages in the form of out-of-pocket and loss-of-use expenses and costs, including but not limited to expenses and costs associated with taking time off from work, paying for rental cars or other transportation arrangements, and child care.

60. The defective Takata airbags create a dangerous condition that gives rise to a clear, substantial, and unreasonable danger of death or personal injury to Plaintiff Barbara Henderson and all Plaintiffs identified in Exhibit A.

FORD'S LIMITED EXPRESS WARRANTY

61. In connection with the sale and/or lease of each one of its new Defective Vehicles, Ford provided express limited warranty on each Defective Vehicle, such as the New Vehicle Limited Warranty ("NVLW") and the Safety Belts and Air Bag Supplemental Restraint System Warranty that promised to fix both design and manufacturing defects.

62. In its New Vehicle Limited Warranty and in advertisements, brochures, press kits, and other statements in the media, Ford expressly warranted that it would repair or replace defects in material or workmanship free of charge if they became apparent during the warranty period.

63. Ford also expressly warranted that it would remedy any defects in the design and manufacturing processes that result in vehicle part malfunction or failure during the warranty period.

64. The following uniform language appears in all 2007-2014 Ford Warranty Guides:

Your NEW VEHICLE LIMITED WARRANTY gives you specific legal rights. You may have other rights that vary from state to state. Under your New Vehicle Limited Warranty if . . . your Ford vehicle is properly operated and maintained, and . . . was taken to a Ford dealership for a warranted repair during the warranty period, then authorized Ford Motor Company dealers will, without charge, repair, replace, or adjust all parts on your vehicle that malfunction or fail during normal use during the applicable coverage period due to a manufacturing defect in factory-supplied materials or factory workmanship.

This warranty does not mean that each Ford vehicle is defect free. **Defects may be unintentionally introduced into vehicles during the design and manufacturing processes and such defects could result in the need for repairs.** For this reason, Ford provides the New Vehicle Limited Warranty in order to remedy any such defects that result in vehicle part malfunction or failure during the warranty period.

65. With regard to Defective Vehicles, the duration of the NVLW for bumper-tobumper protection is three years or 36,000 miles, whichever comes first.

66. For all 2007-2014 Defective Vehicles, the Air Bag Supplemental Restraint System Warranty is five years or 60,000 miles, whichever comes first.

67. Further, all 2004-2006 Ford Warranty Guides state Ford "will repair, replace, or adjust all parts on [Plaintiffs'] vehicle[s] that are defective in factory-supplied materials or workmanship" and warrants "air bag Supplemental Restraint System (SRS) against defects in factory-supplied materials or workmanship" for five years or 50,000 miles, whichever occurs first.

TOLLING OF STATUTES OF LIMITATIONS

I. Fraudulent Concealment Tolling

68. Plaintiffs did not and could not have known that the vehicles were equipped with Defective Airbags at the time that they purchased the subject vehicles or any time thereafter.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 18 of 33

69. The breach of warranties four-year statute of limitations, which might otherwise apply to bar some of the Plaintiffs' claims, should be tolled because of Defendant's knowing and active concealment of the fact that the subject vehicles were equipped with defective airbags.

70. Takata has known of the Inflator Defect in the Defective Vehicles since at least 1990s. Prior to installing the airbags with Inflator Defect in its vehicles, Ford knew or should have known of the Inflator Defect, because Takata informed Ford that the airbags contained the volatile and unstable ammonium nitrate. In addition, Ford was again made aware of the Inflator Defect in Takata's airbags no later than 2008 following the rupture incidents in Honda vehicles equipped with the same defective airbags. Ford has concealed from or failed to notify Plaintiffs of the full and complete nature of the Inflator Defect.

71. Although Ford has now acknowledged that Takata airbags in its vehicles are defective, for years, Ford did not fully investigate or disclose the seriousness of the issue and in fact downplayed the widespread prevalence of the problem.

72. Any applicable statute of limitations has therefore been tolled by Ford's knowledge, active concealment, and denial of the facts alleged herein.

II. Discovery Rule Tolling

73. The causes of action alleged herein did not accrue until Plaintiffs discovered that their vehicles had the airbags with Inflator Defect.

74. Plaintiffs, however, had no realistic ability to discern that the vehicles were defective until – at the earliest – after either the defective airbag exploded or their vehicles were recalled. And even then, Plaintiffs had no reason to discover their causes of action because of Ford's active concealment of the true nature of the defect.

III. Estoppel

75. Ford was under a continuous duty to disclose to the Plaintiffs the true character, quality, and nature of the subject vehicles.

76. Ford knowingly, affirmatively, and actively concealed the true nature, quality, and character of the subject vehicles from Plaintiffs, and knowingly made misrepresentations about the quality, reliability, characteristics, and performance of the vehicles.

77. Plaintiffs reasonably relied upon Ford's knowing and affirmative misrepresentations and/or active concealment of these facts. Based on the foregoing, Ford is estopped from relying on any statute of limitations in defense of this action.

IV. Class Action Tolling

78. All Plaintiffs opted out of the class action settlement reached in *Koehler, et al. v. Takata Corporation, et al.* (Case No. 1:14-cv-24009; MDL No. 2599). *See* Exhibit A.

The statutes of limitation applicable to Plaintiffs' claims – including, without limitation, their express warranty – are tolled by class action tolling in light of the *Koehler, et al. v. Takata Corporation, et al.* (Case No. 1:14-cv-24009) Complaint, filed October 27, 2014, and Second Amended Complaint, filed June 15, 2015, (attached hereto as <u>Exhibit B</u>). *See Crown, Cork & Seal Co. v. Parker*, 462 U.S. 345, 350, 103 S. Ct. 2392, 2396 (1983) ("The filing of a class action tolls the statute of limitations 'as to all asserted members of the class"").

FIRST CAUSE OF ACTION Breach of Warranty Pursuant to the Magnuson-Moss Warranty Act, 15 U.S.C. §2301, *et seq*.

79. The Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.

80. Each Plaintiff is a "consumer" as defined in 15 U.S.C. § 2301(3).

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 20 of 33

81. Defendant is a "supplier" and "warrantor" as defined in 15 U.S.C. § 2301(4) and (5).

Befective Vehicles are each a "consumer product" as defined in 15 U.S.C. §
 2301(6).

83. 15 U.S.C. § 2310(d)(1) provides a cause of action for any consumer who is damaged by the failure of a warrantor to comply with the written and implied warranties.

84. The Defendant's failure to repair the Inflator Defect in the Defective Vehicles within the applicable warranty period constitutes a breach of the written and implied warranties applicable to the Defective Vehicles.

85. Defendant has failed to remedy the Defective Vehicles' defects within a reasonable period of time, and/or a reasonable number of attempts, thereby breaching the written and implied warranties applicable to the Defective Vehicles.

86. Any efforts to limit the implied warranties in a manner that would exclude coverage of the subject vehicles is unconscionable, and any such effort to disclaim, or otherwise limit, liability for the subject vehicles is null and void.

87. Any limitations on the warranties are procedurally unconscionable. There was unequal bargaining power between the Defendant, on the one hand, and Plaintiffs, on the other.

88. Any limitations on the warranties are substantively unconscionable. Defendant knew that the subject vehicles were defective and would continue to pose safety risks after the warranties purportedly expired. Defendant failed to disclose the Inflator Defect to Plaintiffs. Thus, the Defendant's enforcement of the durational limitations on those warranties is harsh and shocks the conscience.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 21 of 33

89. Defendant's breach of the written and implied warranties constitutes a breach of the Magnusson-Moss Warranty Act, 15 U.S.C. §2301, *et seq*.

90. As a result of Defendant's breach of the written and implied warranties, and Defendant's failure to remedy the same within a reasonable time, Plaintiffs have suffered damages.

91. The amount in controversy of this action exceeds the sum of \$50,000, exclusive of interest and costs, computed on the basis of all claims to be determined in this lawsuit. Plaintiffs seek all damages permitted by law, including diminution in value of their vehicles, in an amount to be proven at trial. In addition, pursuant to 15 U.S.C. § 2310(d)(2), Plaintiffs are entitled to recover a sum equal to the aggregate amount of costs and expenses (including attorneys' fees based on actual time expended) determined by the Court to have reasonably been incurred by Plaintiffs in connection with the commencement and prosecution of this action.

SECOND CAUSE OF ACTION Breach of Express Warranty under 12A OK Stat § 12A-2-313

92. Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.

93. In connection with the sale or lease of the Defective Vehicles to Plaintiffs, Defendant provided Plaintiffs with a New Vehicle Limited Warranty, under which it agreed to repair original components found to be defective in material or workmanship.

94. Defendants expressly represented and warranted, by and through statements, descriptions and affirmations of fact made by them and their authorized agents and representatives, that the Defective Vehicles were safe for ordinary use.

95. Plaintiffs relied on Defendant's warranties when they agreed to purchase or lease the Defective Vehicles and Defendant's warranties were part of the basis of the bargain.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 22 of 33

96. The Defective Vehicles failed to comply with the express warranties because they suffered from the inherent Inflator Defect that, from the date of purchase forward, rendered the Defective Vehicles unfit for their intended use and purpose and made them not free from defects.

97. Defendant knew or had reason to know that the Defective Vehicles did not conform to the express representations because the vehicles were neither as safe, usable, or free from defects as represented.

98. Plaintiffs notified Defendant of the breach within a reasonable time and/or were not required to do so because affording Defendant a reasonable opportunity to cure their breach of written warranty would have been futile.

99. Plaintiffs have given Defendant reasonable opportunity to cure said defect, but Defendant has been unable to do so within a reasonable time.

100. As a result of said nonconformities, Plaintiffs cannot reasonably rely on the Defective Vehicles for the ordinary purpose of safe, comfortable, and reliable transportation.

101. Plaintiffs could not reasonably have discovered said nonconformities with the Defective Vehicles prior to Plaintiffs' acceptance of their respective Vehicles.

102. Plaintiffs would not have purchased the Defective Vehicles, or would have paid less for the Defective Vehicles, had they known, prior to their respective time of purchase or lease, that Defective Vehicles suffered from the Inflator Defect.

103. As a direct and proximate cause of Defendant's breach, Plaintiffs have suffered damages and continue to suffer damages, including economic damages at the point of sale or lease, that is, the difference between the value of the vehicle as promised and the value of the vehicle as delivered.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 23 of 33

104. Plaintiffs are entitled to legal relief against Defendant, including damages, consequential damages, attorneys' fees, costs of suit, and other relief as appropriate.

<u>THIRD CAUSE OF ACTION</u> Breach of Implied Warranty of Merchantability Pursuant to the Magnuson-Moss Warranty Act, 15 U.S.C. §2301, *et seq.* and 12A OK Stat § 12A-2-314

105. Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.

106. Defendant is a merchant with respect to motor vehicles.

107. The subject vehicles were each subject to implied warranties of merchantability, as defined in 15 U.S.C. § 2308 and 12A OK Stat § 12A-2-314, running from the Defendant to

the Plaintiffs.

108. Under 12A OK Stat § 12A-2-314, a warranty that the subject vehicles, and by extension, the Defective Airbags, were in merchantable condition was implied by law in the transactions when Plaintiffs purchased or leased their vehicles.

109. Namely, as a part of the implied warranty of merchantability, Defendant warranted that the subject vehicles were fit for their ordinary purpose as safe passenger motor vehicles, would pass without objection in the trade as designed, manufactured, and marketed, and were adequately contained, packaged, and labeled.

110. The subject vehicles, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used, because they are fitted with Defective Airbags containing the Inflator Defect which causes, among other things, the Defective Airbags to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyperaggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether. Defendant has admitted that the subject vehicles are defective in issuing its recalls.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 24 of 33

111. Plaintiffs, at all relevant times, were intended third-party beneficiaries of: (a) Takata's sale of the Defective Airbags to the Defendant, and (b) the Defendant's sale of vehicles containing the Defective Airbags to Plaintiffs.

112. Defendant was provided notice of these issues by its knowledge of the issues, by customer complaints, by numerous complaints filed against it and/or others, by internal investigations, and by numerous individual letters and communications sent by the consumers before or within a reasonable amount of time after Ford issued the recalls and the allegations of the Inflator Defect became public.

113. Furthermore, affording the Defendant an opportunity to cure its breach of written warranties would be unnecessary and futile here. At the time of sale or lease of each subject vehicle, Defendant knew, should have known, or was reckless in not knowing of its misrepresentations concerning the subject vehicle's inability to perform as warranted, but nonetheless failed to rectify the situation and/or disclose the defect. Under the circumstances, any requirement that Plaintiffs provide Defendant a reasonable opportunity to cure its breach of warranties is excused and thereby deemed satisfied.

114. Nevertheless, Plaintiffs notified Defendant of the Airbag Defects in the subject vehicles within a reasonable time after Plaintiffs discovered them, but Defendant failed to cure the defect within reasonable time.

115. Plaintiffs would suffer economic hardship if they returned their vehicles but did not receive the return of all payments made by them. Because the Defendant is refusing to acknowledge any revocation of acceptance and return immediately any payments made, Plaintiffs have not re-accepted their defective vehicles by retaining them.

116. As a result of Defendant's breach of the implied warranty of merchantability, Plaintiffs have suffered damages, including but not limited to incidental and consequential damages.

FOURTH CAUSE OF ACTION Unjust Enrichment

117. Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.

118. Defendant has received and retained a benefit from the Plaintiffs and inequity has resulted.

119. Defendant benefitted through its unjust conduct, by selling subject vehicles with a concealed safety-and-reliability related defect, at a profit, for more than these vehicles were worth, to Plaintiffs, who overpaid for these vehicles, and/or would not have purchased these vehicles at all; and who have been forced to pay other costs.

120. It is inequitable for Defendant to retain these benefits.

121. Plaintiffs do not have an adequate remedy at law.

122. As a result of Defendant's conduct, the amount of its unjust enrichment should be disgorged, in an amount to be proven at trial.

FIFTH CAUSE OF ACTION Fraudulent Concealment

123. The Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.

124. Defendant concealed and suppressed material facts regarding the subject vehicles – most importantly, the fact that they were equipped with Defective Airbags which, among other things, (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 26 of 33

serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

125. Defendant took steps to ensure that its employees did not reveal the known safety Inflator Defect to regulators or consumers.

126. Defendant had a duty to disclose the Inflator Defect because it:

- a. Had exclusive and/or far superior knowledge and access to the facts, and Defendant knew the facts were not known to or reasonably discoverable by the Plaintiffs;
- b. Intentionally concealed the foregoing from the Plaintiffs; and/or
- c. Made incomplete representations about the safety and reliability of the subject vehicles, while purposefully withholding material facts from the Plaintiffs that contradicted these representations.

127. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly impact the value of the subject vehicles purchased or leased by the Plaintiffs. Whether a manufacturer's products are safe and reliable, and whether that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs trusted Defendant not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

128. Defendant concealed and suppressed these material facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by Defendant and reasonably expected by consumers.

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 27 of 33

129. Defendant actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and avoid recalls that would hurt the brand's image and cost Defendant money, and it did so at the expense of the Plaintiffs.

130. Plaintiffs were unaware of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

131. Because of the concealment and/or suppression of the facts, Plaintiffs sustained damage because they own vehicles that diminished in value as a result of Defendant's concealment of, and failure to timely disclose, the serious Inflator Defect in hundreds of thousands of its vehicles and the serious safety and quality issues caused by Defendant's conduct.

132. Had they been aware of the Defective Airbags installed in their vehicles, and the Defendant's callous disregard for safety, Plaintiffs would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendant's fraudulent concealment.

133. The value of the subject vehicles has diminished as a result of Defendant's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the subject vehicles, let alone pay what otherwise would have been fair market value for the vehicles.

134. Accordingly, Defendant is liable for Plaintiffs' damages in an amount to be proven at trial.

135. Defendant's acts were done maliciously, oppressively, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' rights and well-being, and with the aim of enriching Defendant. Defendant's conduct, which exhibits the highest degree of reprehensibility,

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 28 of 33

being intentional, continuous, placing others at risk of death and injury, and affecting public safety, warrants an assessment of punitive damages in an amount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

SIXTH CAUSE OF ACTION Violation of the Oklahoma Consumer Protection Act, 15 Okl. St. § 751, et seq.

136. The Plaintiffs incorporate by reference all of the above paragraphs of this Complaint as though fully stated herein.

137. The sale or lease of the Defective Vehicles to the Plaintiffs under the guise that they were free from defects that would substantially impair the use, safety, or value of such vehicles represents an unlawful or deceptive trade practice under the Oklahoma Consumer Protection Act ("OCPA"), 15 Okl. St. § 751, *et seq*.

138. Specifically, in the course of its business, Defendant failed to disclose and actively concealed the dangers and risks posed by the subject vehicles and/or Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendant also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the subject vehicles and/or the Defective Airbags installed in them.

139. Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to installing the Defective Airbags in its vehicles, Defendant knew or should have known of the Inflator Defect, because Takata informed it that the Defective Airbags contained the volatile and unstable ammonium nitrate and Defendant approved Takata's designs. In addition, Honda was made aware of the Inflator Defect in the Takata airbags in Honda's vehicles

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 29 of 33

in 2004, following a rupture incident. And Defendant was again made aware of the Inflator Defect in Takata's airbags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags.

140. By intentionally failing to disclose and by actively concealing the Inflator Defect in the subject vehicles and/or the Defective Airbags installed in them, by permitting the subject vehicles to be marketed as safe, reliable, and of high quality, and by presenting itself as a reputable manufacturer that values safety, Defendant engaged in an unconscionable act or practice under OCPA because, to the detriment of Plaintiffs, that conduct took advantage of their lack of knowledge, ability, and experience to a grossly unfair degree. That unconscionable act or practice was a producing cause of the economic damages sustained by Plaintiffs. Defendant deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the subject vehicles.

141. In the course of the Defendant's business, it willfully failed to disclose and actively concealed the dangerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendant compounded the deception by repeatedly asserting that the subject vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be a reputable manufacturer that values safety.

142. Defendant's unfair or deceptive acts or practices, including these concealments, omissions, and suppressions of material facts, had a tendency or capacity to mislead, tended to create a false impression in consumers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true safety and reliability of subject vehicles and/or the

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 30 of 33

Defective Airbags installed in them, the quality of Defendant's brand, and the true value of the subject vehicles.

143. Defendant intentionally and knowingly misrepresented material facts regarding the subject vehicles and/or the Defective Airbags installed in them with an intent to mislead the Plaintiffs.

144. Defendant knew or should have known that its conduct was in violation of OCPA.

145. Defendant made material statements about the safety and reliability of the subject vehicles and/or the Defective Airbags installed in them that were either false or misleading.

146. To protect its profits and to avoid remediation costs and a public relations nightmare, Defendant concealed the dangers and risks posed by the subject vehicles and/or the Defective Airbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy/lease the subject vehicles, and allowed them to continue driving highly dangerous vehicles.

147. Defendant owed Plaintiffs a duty to disclose the true safety and reliability of the subject vehicles and/or the Defective Airbags installed in them because the Defendant:

- a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;
- b. Intentionally concealed the foregoing from Plaintiffs; and/or
- c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

148. Because Defendant fraudulently concealed the Inflator Defect in the subject vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the subject vehicles has

Case 5:19-cv-00941-PRW Document 1 Filed 10/10/19 Page 31 of 33

greatly diminished. In light of the stigma attached to the subject vehicles by Defendant's conduct, they are now worth significantly less than they otherwise would be.

149. Defendant's failure to disclose and active concealment of the dangers and risks posed by the Defective Airbags in the subject vehicles were material to the Plaintiffs. A vehicle containing components produced by a reputable manufacturer is worth more than an otherwise comparable vehicle containing critical safety components made by a disreputable manufacturer of unsafe products that conceals defects rather than promptly remedies them.

150. Plaintiffs suffered ascertainable loss caused by Defendant's misrepresentations and its failure to disclose material information. Had they been aware of the Inflator Defect that existed in the subject vehicles and/or the Defective Airbags installed in them, and the Defendant's complete disregard for safety, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendant's misconduct.

151. Defendant's violations present a continuing risk to the Plaintiffs, as well as to the general public. Defendant's unlawful acts and practices complained of herein affect the public interest.

152. Plaintiffs have provided adequate notice to Defendant.

153. As a direct and proximate result of the Defendant's violations of OCPA, Plaintiffs have suffered injury-in-fact and/or actual damage.

154. Plaintiffs seek monetary relief against Defendant in the amount of actual damages, as well as punitive damages because Defendant acted with fraud and/or malice and/or was grossly negligent.

155. Plaintiffs also seek an order enjoining Defendant's unfair and/or deceptive acts or practices, punitive damages, and attorneys' fees, and any other just and proper relief available under OCPA.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiffs demand judgment against Defendant as follows:

- a. An order approving revocation of acceptance of the subject vehicles;
- Money damages, in the form of a refund of the full contract prices, including, trade-in allowance, taxes, fees, insurance premiums, interest, and costs, and a refund of all payments made by Plaintiffs on the subject contracts;
- c. Equitable relief including, but not limited to, replacement of the subject vehicles with new vehicles, or repair of the defective subject vehicles with an extension of the express and implied warranties, and service contracts which are or were applicable to the subject vehicles, in the event that Plaintiffs are not found to be entitled to revocation;
- d. Incidental and consequential damages;
- e. Punitive damages;
- f. Reasonable attorneys' fees; and
- g. Such other and further relief as this Court deems just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: October 10, 2019

Respectfully submitted,

/s/ Sergei Lemberg

Sergei Lemberg, Esq. LEMBERG LAW, LLC 43 Danbury Road Wilton, CT 06897 Telephone: (203) 653-2250 Facsimile: (203) 653-3424 slemberg@lemberglaw.com *Attorneys for the Plaintiffs*

EXHIBIT A

#	Full Name	Vehicle	Vehicle	Vehicle Model	Vehicle VIN
		Year	Make		
1	Abrams, Helen	2011	Ford	Fusion SEL	3FAHP0JA2BR201767
2	Collins, Roy and	2011	Ford	Lincoln MKZ	3LNHL2GCXBR761283
	Donna				
3	Condrin, Walker	2012	Ford	Fusion	3FAHP0JA4CR233377
4	Ferrell, Maria	2014	Ford	Mustang	1ZVBP8AM7E5245132
5	Hale, Jeremy	2012	Ford	Fusion	3FAHP0JA1CR126108
6	Henderson, Barbara	2012	Ford	Fusion	3FAHP0HA6CR420853
7	Hollenbeck, Randy	2011	Ford	Ranger	1FTKR1EE7BPA81307
8	Iversen, Steven	2014	Ford	Mustang	1ZVBP8AM8E5252302
9	King, Charlotte	2011	Ford	Mustang	1ZVBP8CF4B5104318
10	McGuire, Benny	2011	Ford	Fusion	3FAHP0CG8BR342702
11	Moore, Tommy D	2012	Ford	Fusion	3FAHP0HA5CR141541
12	Obee, Richard and	2012	Ford	Fusion SEL	3FAHP0JA9CR316657
	Obee Mary				
13	Pirkle, David and	2011	Ford	Fusion SEL	3FAHP0JG8BR127811
	Shelly				
14	Price, Carol	2010	Ford	Fusion	3FAHP0HA2AR276845
15	Reidenbach, Tina	2012	Ford	Fusion SE	3FAHP0HA3CR376715
16	Richards, Billy	2011	Ford	Ranger	1FTLR4FE0BPA91794
17	Salis, Andrew	2012	Ford	Fusion	3FAHP0HA6CR378359
18	Smith, Mykel and	2008	Ford	Fusion	3FAHP08Z48R240302
	Smith, Terry				
	Sundberg, Kraig	2012	Ford	Fusion	3FAHP0HA7CR264662
	Terbush, Stewart	2012	Ford	Mustang	1ZVBP8FF7C5243520
21	White, Bobby	2010	Ford	Fusion SE	3FAHP0HA7AR136046
22	Woodruff, Tammy	2011	Ford	Ranger	1FTLR4FE7BPA04702
23	Woodruff, Tammy	2004	Ford	Ranger	1FTYR10D63PA15826

EXHIBIT B

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA MIAMI DIVISION

IN RE: TAKATA AIRBAG PRODUCT LIABILITY LITIGATION

This Document Relates to All Economic Loss Class Actions and:

PAMELA KOEHLER, et al., individually and on behalf of all others similarly situated,

Plaintiffs,

v.

TAKATA CORPORATION, TK HOLDINGS, INC., HONDA MOTOR CO., LTD., AMERICAN HONDA MOTOR CO., INC., BAYERISCHE MOTOREN WERKE AG, BMW OF NORTH AMERICA, LLC, BMW MANUFACTURING CO., LLC, FORD MOTOR COMPANY, TOYOTA MOTOR CORPORATION, TOYOTA MOTOR SALES, U.S.A., INC., AND TOYOTA MOTOR ENGINEERING & MANUFACTURING NORTH AMERICA, INC., MAZDA MOTOR CORPORATION, MAZDA MOTOR OF AMERICA, INC., MITSUBISHI MOTORS CORP., MITSUBISHI MOTORS NORTH AMERICA, INC., NISSAN MOTOR CO., LTD., NISSAN NORTH AMERICA, INC., FUJI HEAVY INDUSTRIES, LTD., SUBARU OF AMERICA, INC.,

Defendants.

MDL No. 2599

Master File No.15- MD 2599-FAM

S.D. Fla. Case No. 1:14-cv-24009-FAM

JURY TRIAL DEMANDED

SECOND AMENDED CONSOLIDATED CLASS ACTION COMPLAINT

TABLE OF CONTENTS

Page

NATURE	E OF C	LAIM	1S	1		
JURISDI	CTION	N ANI	O VENUE	. 10		
THE PAR	RTIES.			. 11		
I.	Т	Takata Defendants				
II.	V	/ehicle	e Manufacturer Defendants	. 12		
III	í. P	lainti	ffs	16		
	A	Α.	Consumer Plaintiffs	. 16		
	E	3.	Automotive Recycler Plaintiffs	. 78		
GENERA	L FA	CTUA	L ALLEGATIONS	. 80		
I.	Т	Takata	is a Major Manufacturer of Airbags and Inflators.	. 87		
II.	Т	Takata	's Airbags Have A Common, Uniform Defect	. 88		
	A	Α.	Takata Recklessly Chose An Inexpensive and Dangerous Propellant	88		
	E	3.	Takata's Knowledge of the Inflator Defect	. 91		
III	í. T	Takata	Airbag Failures and Defendants' Inadequate Response	. 94		
	A	Α.	2003-2008: Early Incidents and the 2008 Honda Recall (08V-593)	. 94		
	E	3.	2008-2009: Additional Incidents, the 2009 Honda Recall (09V-259), and Honda's and Takata's Misleading Reporting to NHTSA	. 97		
	C	2.	2010: The 2010 Recall (10V-041) and Honda's Shifting Explanations	101		
	Γ).	2011-2012: Mounting Honda Recalls, Including the 2011 Recall (11V-260)	102		
	E	Ξ.	2013-2014: Takata's Belated Admissions of Broader Defects and the 2013 Recall (13V-132)	104		
	F	·.	2014-2015: Forced National Recall And Takata's Admission of a Defect	110		
IV			chicle Manufacturer Defendants Sold Their Vehicles As "Safe" and ole"	115		
V.	. [Defend	lants' Inadequate Recalls and Failure to Assist Impacted Consumers	120		
	A	Α.	Slow and Inadequate Recalls	120		
	E	B .	Failure to Pursue National Passenger-Side Recall	122		
	C	2.	Failure to Provide Replacement Vehicles	123		
	Γ).	Defective Replacement Airbags	123		

VI.	Airbag	notive Recyclers Purchased Class Vehicles Containing Defective as for Amounts Greater than Their Actual Value and Maintained the live Airbags for the Purposes of Resale	124		
CHOICE OF	CHOICE OF LAW ALLEGATIONS				
I.	Takata	Takata			
II.	BMW		126		
III.	Ford		127		
IV.	Honda				
V.	Mazda	۱	127		
VI.	Mitsuł	pishi	128		
VII.	Nissan	۱	128		
VIII.	Subarı	1	129		
IX.	Toyota	1	129		
TOLLING OF THE STATUTE OF LIMITATIONS					
CLASS ACT	ION AL	LEGATIONS	131		
CLAIMS FO	R RELI	EF	139		
I.	Nationwide Claims				
	A.	Federal Claims	139		
	1.	Violation of 18 U.S.C. § 1962(c), the Racketeer Influenced and Corrupt Organizations Act ("RICO"), against the Takata Defendants	139		
	2.	Violation of 18 U.S.C. § 1962(d), the Racketeer Influenced And Corrupt Organizations Act ("RICO"), against the Takata Defendants and the Honda Defendants	151		
	3.	Violation of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 <i>et seq.</i>	156		
	B.	Common Law and State Law Claims against the Takata Defendants	160		

-

Page

	4.	Fraudulent Concealment	160
	5.	Breach of Implied Warranty	163
	6.	Unjust Enrichment	164
	7.	Violation of the Michigan Consumer Protection Act, Mich. Comp. Laws §§ 445.903, et seq.	164
	8.	Negligence	169
C.		Common Law and State Law Claims Against the Honda Defendants	170
	9.	Fraudulent Concealment	170
	10.	Violation Of Song-Beverly Consumer Warranty Act For Breach Of Implied Warranty Of Merchantability (California Lemon Law)	173
	11.		
	12.	Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, <i>et seq.</i>	176
	13.	Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, <i>et seq.</i>	179
	14.	Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, et seq.	
	15.	Negligent Failure to Recall	187
D.		Common Law and State Law Claims Against BMW	189
	16.	Fraudulent Concealment	189
	17.	Breach of Implied Warranty of Merchantability, N.J. Stat. Ann. § 12a:2-314	191
	18.	Unjust Enrichment	192
	19.	Violation of the New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, <i>et seq.</i>	193
E.		Common Law and State Law Claims Against Ford	197

Page

	20.	Fraudulent Concealment	197
	21.	Breach of Implied Warranty of Merchantability	200
	22.	Unjust Enrichment	201
	23.	Violation of the Michigan Consumer Protection Act	202
	24.	Negligence	206
F.		Common Law and State Law Claims Against Mazda	208
	25.	Fraudulent Concealment	208
	26.	Violation Of Song-Beverly Consumer Warranty Act For Breach Of Implied Warranty Of Merchantability (California Lemon Law)	210
	27.	Unjust Enrichment	
	28.	Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, <i>et seq.</i>	
	29.	Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, <i>et seq.</i>	217
	30.	Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, <i>et seq.</i>	223
	31.	Negligent Failure to Recall	225
G.		Common Law and State Law Claims Against Nissan	227
	32.	Fraudulent Concealment	227
	33.	Breach of Implied Warranty	229
	34.	Unjust Enrichment	230
	35.	Violation of the Tennessee Consumer Protection Act Tenn. Code Ann. §§ 47-18-101, et seq.	231
H.		Common Law and State Law Claims Against Subaru	235
	36.	Fraudulent Concealment	235
	37.	Breach of Implied Warranty of Merchantability (N.J. Stat. Ann. § 12a:2-314)	238
	38.	Unjust Enrichment	239
	39.	Violation of the New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, et seq.	240
I.		Common Law and State Law Claims Against Toyota	

	40.	Fraudulent Concealment	244
	41.	Violation Of Song-Beverly Consumer Warranty Act For Breach Of Implied Warranty Of Merchantability	
		(California Lemon Law)	246
	42.	Unjust Enrichment	248
	43.	Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, <i>et seq.</i>	249
	44.	Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, <i>et seq.</i>	253
	45.	Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, <i>et seq.</i>	260
	46.	Negligent Failure to Recall	261
S	State Sub	-Class Claims	263
ŀ	A. C	laims Brought on Behalf of the Florida Sub-Class	263
	47.	Violation of the Florida Deceptive and Unfair Trade Practices Act Fla. Stat. §§ 501.201, <i>et seq.</i>	263
	48.	Breach of Implied Warranty of Merchantability Fla. Stat. § 672.314, <i>et seq.</i>	267
I	B. C	laims Brought on Behalf of the Alabama Sub-Class	268
	49.	Violation of the Alabama Deceptive Trade Practices Act Ala. Code §§ 8-19-1, <i>et seq.</i>	268
(C. C	laims Brought on Behalf of the Arizona Sub-Class	272
	50.	Violation of the Consumer Fraud Act Ariz. Rev. Stat. §§ 44-1521, et seq.	272
Ι	D. C	laims Brought on Behalf of the California Sub-Class	276

II.

	51.	Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, <i>et seq.</i>	276
	52.	Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, <i>et seq.</i>	279
	53.	Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, <i>et seq.</i>	
	54.	Violation of the Song-Beverly Consumer Warranty Act for Breach of the Implied Warranty of Merchantability Cal. Civ. Code §§ 1791.1 & 1792	288
	55.	Negligent Failure to Recall	
E.	55.	Claims Brought on Behalf of the Colorado Sub-Class	
2.	56.	Violation of the Colorado Consumer Protection Act Colo. Rev. Stat. §§ 6-1-101, <i>et seq.</i>	
	57.	Breach of the Implied Warranty of Merchantability Colo. Rev. Stat. § 4-2-314	296
F.		Claims Brought on Behalf of the Connecticut Sub-Class	297
	58.	Violation of the Connecticut Unlawful Trade Practices Act Conn. Gen. Stat. §§ 42-110A, et. seq	297
G.		Claims Brought on Behalf of the Georgia Sub-Class	300
	59.	Violation of the Georgia Fair Business Practices Act Ga. Code Ann. §§ 10-1-390, et seq.	300
	60.	Violation of the Georgia Uniform Deceptive Trade Practices Act Ga. Code Ann. §§ 10-1-370, <i>et seq.</i>	305
H.		Claims Brought on Behalf of the Hawaii Sub-Class	308
	61.	Unfair and Deceptive Acts in Violation of Hawaii Law Haw. Rev. Stat. §§ 480, <i>et seq.</i>	
	62.	Breach of the Implied Warranty of Merchantability Haw. Rev. Stat. §490:2-314	313
I.		Claims Brought on Behalf of the Illinois Sub-Class	314
	63.	Violation of the Illinois Consumer Fraud and Deceptive Business Practices Act 815 ILCS 505/1, et seq	314
	64.	Violation of the Illinois Uniform Deceptive Trade Practices Act 815 ILCS 510/1, <i>et seq.</i>	318
J.		Claims Brought on Behalf of the Indiana Sub-Class	319

Page

	65.	1	
		Ind. Code §§ 24-5-0.5-3	319
	66.	Breach of the Implied Warranty of Merchantability Ind. Code § 26-1-2-314	324
K.		Claims Brought on Behalf of the Iowa Sub-Class	325
	67.	Violation of the Private Right of Action for Consumer Frauds Act Iowa Code § 714H.1, et seq.	325
L.		Claims Brought on Behalf of the Louisiana Sub-Class	329
	68.	Violation of the Louisiana Unfair Trade Practices and Consumer Protection Law La. Rev. Stat. §§ 51:1401, <i>et seq.</i>	
	69.	Breach of the Implied Warranty of Merchantability/Warranty Against Redhibitory Defects La. Civ. Code Art. 2520, 2524	332
M.		Claims Brought on Behalf of the Massachusetts Sub-Class	334
	70.	Deceptive Acts or Practices Prohibited by Massachusetts Law Mass. Gen. Laws Ch. 93A, §§ 1, <i>et seq.</i>	334
	71.	Breach of the Implied Warranty of Merchantability ALM GL. Ch. 106, § 2-314, et seq.	
N.		Claims Brought on Behalf of the Michigan Sub-Class	339
	72.	Violation of the Michigan Consumer Protection Act Mich. Comp. Laws §§ 445.903 et seq	339
	73.	Breach of Implied Warranty of Merchantability Mich. Comp. Laws § 440.2314	344
О.		Claims Brought on Behalf of the Minnesota Sub-Class	345
	74.	Violation of the Minnesota Prevention of Consumer Fraud Act Minn. Stat. §§ 325F.68, <i>et seq.</i>	345
	75.	Violation of the Minnesota Uniform Deceptive Trade Practices Act Minn. Stat. §§ 325D.43-48, <i>et seq.</i>	349
	76.	Breach of the Implied Warranty of Merchantability Minn. Stat. § 336.2-314	353
P.		Claims Brought on Behalf of the Missouri Sub-Class	354

-

Page

	77.	Violation of the Missouri Merchandising Practices Act Mo. Rev. Stat. §§ 407.010 <i>et seq</i> .	354
	78.	Breach of the Implied Warranty of Merchantability Mo. Rev. Stat. § 400.2-314	358
Q.		Claims Brought on Behalf of the Nevada Sub-Class	359
	79.	Violation of the Nevada Deceptive Trade Practices Act Nev. Rev. Stat. §§ 598.0903, et seq	359
	80.	Breach of the Implied Warranty of Merchantability Nev. Rev. Stat. § 104.2314	364
R.		Claims Brought on Behalf of the New Jersey Sub-Class	365
	81.	Breach of Implied Warranty of Merchantability, N.J. Stat. Ann. § 12a:2-314	365
	82.	Violation of the New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, <i>et seq.</i>	
S.		Claims Brought on Behalf of the New York Sub-Class	370
	83.	Violation of the New York General Business Law N.Y. Gen. Bus. Law § 349	370
	84.	Violation of the New York General Business Law N.Y. Gen. Bus. Law § 350	374
T.		Claims Brought on Behalf of the North Carolina Sub-Class	376
	85.	Violation of the North Carolina Unfair and Deceptive Trade Practices Act N.C. Gen. Stat. §§ 75-1.1, <i>et seq.</i>	
	86.	Breach of the Implied Warranty of Merchantability N.C. Gen. Stat. § 25-2-314	380
U.		Claims Brought on Behalf of the Ohio Sub-Class	381
	87.	Violation of the Consumer Sales Practices Act Ohio Rev. Code §§ 1345.01, <i>et seq.</i>	
V.		Claims Brought on Behalf of the Oregon Sub-Class	385
	88.	Violation of the Oregon Unlawful Trade Practices Act Or. Rev. Stat. §§ 646.605, <i>et seq.</i>	
W.		Claims Brought on Behalf of the Pennsylvania Sub-Class	389

89	. Violation of the Unfair Trade Practices and Consumer Protection Law Pa. Stat. Ann. §§ 201-1, <i>et seq.</i>	389
90	Breach of the Implied Warranty of Merchantability 13 PA. Stat. Ann. §2314	393
X.	Claims Brought on Behalf of the Rhode Island Sub-Class	394
91	. Violation of the Rhode Island Unfair Trade Practices and Consumer Protection Act R.I. Gen. Laws §§ 6-13.1, <i>et seq.</i>	394
92	Breach of the Implied Warranty of Merchantability R.I. Gen Laws § 6A-2-314	399
Υ.	Claims Brought on Behalf of the South Carolina Sub-Class	400
93	. Violation of the South Carolina Unfair Trade Practices Act S.C. Code Ann. §§ 39-5-10, <i>et seq.</i>	400
94	 Violation of the South Carolina Regulation of Manufacturers, Distributors, and Dealers Act S.C. Code Ann. §§56-15-10, <i>et seq.</i> 	404
95	. Breach of the Implied Warranty of Merchantability S.C. Code § 36-2-314	405
Z.	Claims Brought on Behalf of Tennessee Sub-Class	406
96	. Violation of the Tennessee Consumer Protection Act Tenn. Code Ann. §§ 47-18-101, <i>et seq.</i>	406
AA.	Claims Brought on Behalf of the Texas Sub-Class	410
97	. Violation of the Deceptive Trade Practices Act Tex. Bus. & Com. Code §§ 17.41, <i>et seq.</i>	410
98	Breach of the Implied Warranty of Merchantability Tex. Bus. & Com. Code § 2.314	415
BB.	Claims Brought on Behalf of the Virginia Sub-Class	416
99	 Violation of the Virginia Consumer Protection Act Va. Code Ann. §§ 59.1-196, <i>et seq.</i> 	416
10	0. Breach of the Implied Warranty of Merchantability Va. Code Ann. § 8.2-314	420
CC.	Claims Brought on Behalf of the Washington Sub-Class	421
10	1. Violation of the Consumer Protection Act Wash. Rev. Code Ann. §§ 19.86.010, <i>et seq.</i>	421
DD.	Claims Brought on Behalf of the West Virginia Sub-Class	425

Page

	102.	Violation of the Consumer Credit and Protection Act W. Va. Code §§ 46A-1-101, <i>et seq.</i>	425
	103.	Breach of the Implied Warranty of Merchantability W. Va. Code § 46-2-314	430
III. A	Automotiv	e Recycler Claims	431
	104.	Fraudulent Misrepresentation & Fraudulent Concealment	431
	105.	Violations of State Deceptive Trade Practices Statutes	432
	106.	Violation of Florida's Deceptive and Unfair Trade Practices Act, Fla. Stat. § 501.201, et. seq	435
PRAYER FOR	RELIEF.		437
DEMAND FOR	R JURY T	RIAL	438

Plaintiffs, based on personal knowledge as to them selves, and upon infor mation and belief as to all other matters, allege as follows:

NATURE OF CLAIMS

1. People trust and rely on the manufacturers of motor vehicles and of critical safety devices to make safe products that do not give rise to a clear dange r of death or personal injury. An airbag is a critical safety feature of any m otor vehicle. Ai rbags are meant to inflate rap idly during an automobile collision to p revent occupants from striking hard objects in the v ehicle, such as the steering wheel, dashboard, or windshield.

2. An airbag supplier m ust take all necessa ry steps to ensure that its products which litera lly can m ake the dif ference betwe en life and death in an accident—function as designed, specified, promised, and intended. Profits must take a back seat to safety for the airbag manufacturer, and also for the automobile m anufacturer when it m akes its product sourcing decisions.

3. This action concerns defective airbag s m anufactured by Defendant Takata Corporation and its related en tities ("Taka ta"), and equipped in vehicles m anufactured by Defendants Honda, BMW, Ford, Mazda, Mitsubish i, Nissan, Subaru, and Toyota, and their related en tities (collectively the "Vehicle Manufacturer Defendants"), and in vehicles manufactured by Chrysler and General Motors.¹

¹ GM and Chrysler, prior to their bankruptcies, also manufactured vehicles with defective Takata airbags. Certain actions consolidated in and tran sferred to this MDL asserted cla ims against the post-bankruptcy versions of GM and Chrysler based on vehicl es manufactured and sold by the pre-bankruptcy versions of t hose entities. Although claim s against Chrysler and GM based on their pre-bankruptcy vehicles have not been asserted in this Amended Consolidated Class Action Complaint, such claims against those entities remain pending in "civil suspense" pursuant to the Court's Order Appointing Plaintiffs' Counsel and Setting Schedule. (Dkt. 393 at 2.) As a result, this Amended Consolidated Class Action Complaint neither waives nor dismisses any claims for relief against any defendant not included in this pleading that are asserted by any other plaintiffs in actions that have been or will be m ade part of this MDL proceedin g, except by operation o f the class notice and any opt-out provisions on cl aims or common questions asserted in th is Complaint and certified by this Court. Certain claims for certain parties may, consistent with 28 U.S.C. § 1407 and the caselaw thereunder, be matters for determination on remand by transferor courts. In addition, although claim s are not being asserted against Chrysler and GM based on *Footnote continued on next page*

4. All Takata airbags at issue in this litigation share a common, uniform defect: the use of ammonium nitrate, a notoriously volatile and unstable compound, as the propellant in their defectively designed inflators (the "Inflator Defect"). The inflat or, as its nam e suggests, is supposed to inflate the airbag upon vehicle imp act. In the m illiseconds following a crash, the inflator ignites a propellant to produ ce gas that is releas ed into the airb ag cushion, causing the airbag cushion to expan d and deplo y. The term "airbag" shall b e used herein to refer to the entire airbag module, including the inflator.

5. The following basic illustration depicts Takata's airbag module:



Footnote continued from previous page

vehicles manufactured and sold pr ior to their bankruptcies, claim s are being asserted against the Takata Defendants based on those vehicles.

6. In the late 1990s, Takata shelved a sa fer chem ical propellant in favor of ammonium nitrate, a far cheape r and m ore unstable com pound that is m uch better suited for large demolitions in mining and construction.

7. Under ordinary conditions, including daily temperature swings and contact with moisture in the air, Tak ata's ammonium nitrate propellant transforms and destabilizes, causing irregular and dangerous behavior ranging from inertness to viol ent combustion. W hen Takata decided to abandon the safer propellant in favor of the more dangerous but cheaper one, it was aware of these risks and did so over the objections and concerns of its engineers in Mich igan. Tellingly, T akata is the only m ajor airb ag m anufacturer that use s ammonium nitrate as the primary propellant in its airbag inflators.

8. As a result of the common, unifor m Inflator Defect, instead of protecting vehicle occupants from bodily injury during accidents, the defective Takata airbags too often either fail to deploy or violently explode, som etimes expe lling m etal debris and shrapnel at vehicle occupants. As of January 2015, complaints to re gulators blame Takata airbags for at least seven deaths and 139 injuries, including at least 37 report s of airbags that ruptured or spewed m etal or chemicals.

9. When the V ehicle Manufacturer Defendants purchased Tak ata's airbags for their vehicles, they were aware that the airbags used the volatile and unstable ammonium nitrate as the primary propellant in the inflators.

10. The volatility and in stability of Tak ata's ammonium nitrate propellant has been underscored by the glaring and persistent quality control problems that have plagued Takata's manufacturing operations.

11. Takata and the Vehicle Manuf acturer Defendants first rece ived word of startling airbag failures no later than 2003, when a T akata inflator ruptured in a BMW vehicle in Switzerland. BMW and Takata jointly inves tigated the in cident in one of Takata's Michigan facilities, and inaccurately minimized the incident as an anomaly, without alerting federal safety regulators.

- 3 -

12. Similarly, in 2004, a Takata airbag in a Honda Accord in Alabama exploded, shot out m etal shrapnel, and severely injured the car's driver. Honda and Ta kata investigated the incident and inaccurately m inimized it as "an an omaly." Honda did not i ssue a recall. Neither Honda nor Takata sought the involvement of federal safety regulators.

13. The serious danger posed by the Inflator De fect was not disclosed to U. S. safety regulators until 2008, despite red flags raised by prior r Takata airbag ruptures or explosions. It took three addition al reports of airb ag rupture incidents in 2007 to prompt the 2008 disclosure, and even then, Takata and Honda falsely assure d regulators that they needed to recall only approximately 4,000 Honda vehicles, claiming that they had identified all "possible vehicles that could potentially experience the problem."

14. Behind the scenes, how ever, Takata and Honda were busy conducting tests that revealed far m ore serio us problem s. As reported in *The New York Times*, Takata conducted secret tests in 2004, which confirmed that its inflators were defective, and then destroyed those test results to conceal the defect. After a 2007 airbag rupture, Honda began collecting inflators for further testing as well.

15. Tragically, these airbag failures were the first of m any to com e. Honda and Takata were forced to issue further recalls in 2009, 2010, and 2011, but they did so in a limited and misleading way, apparently in an effort to avoid the huge costs and bad publicity that would have been associated with a ppropriately-sized and broader re calls. Despite the rep eated Takata/Honda recalls, and t hough the other Vehicle Manufact urer Defendants knew their vehicles were also equipped with Takata airbag s containing a mmonium nitrate, they failed to take reasonable measures to investigate.

16. Over a decade after the first incidents of airbag ruptures, Defendants' obfuscation and inaction broke down in the f ace of mounting incidents and increased scrutiny by regulators, the press, and private plain tiffs. By the m iddle of 2013, the pace of the recalls in creased exponentially as the National Highway Traffic Safety Administration ("NHTSA") began to force Defendants into a ction. W hereas approximately 3 m illion vehicles had been re called up until

- 4 -

that point (the vast majority of which were Hondas), the April-May 2013 recalls added 4 million more vehicles to the list, across ten manufacturers. Just one year later, in June 2014, another 5.6 million vehicles were recalled. By October 2014, global recalls reached 16.5 million vehicles.

17. Even then, Defendants worked hard to limit the scope of the recall to hu mid parts of the country. They strenuously and falsely claim ed that the risks caused by the Inflator Defect disappeared to the north of some arbitrary la titude in the Am erican South. And the y mischaracterized the Inflator Defect as the product of idiosyncratic manufacturing flaws.

18. By Nove mber 2014, in anticipation of a United States Senate hearing to be attended by Takata and the m ajor automakers, NHTSA demanded that the recall be expanded to the entire country for certain driver's side ai rbags, citing airbag rupt ure incidents in North Carolina and California. Incredibly, Takata refused, and testified at Congre ssional hearings that vehicles in non-hum id regions were safe, *even as it claimed that it had not yet determined the root cause of the failures*.

19. With additional pressure and public scrutiny, the Vehicle M anufacturer Defendants eventually agreed to NHTSA's de mand. At that point, the to tal number of recalled vehicles escalated to approximately 17 million in the United States and 25 million worldwide.

20. In response to the additional pressure and public scrutiny, Defendants were forced to consult with ex ternal explosives and a irbag specialists, and perform ed additional testing on Takata's air bags. This testing confirmed what Defendants already kne w: Tak ata's airbag s containing ammonium nitrate were defective and prone to rupture.

21. In light of this testing, Takata was unable e to deny the existence of the Inflator Defect any longer. On May 18, 2015, Takata f iled four Defect Information Reports ("DIRs") with NHTSA and agreed to a Consent Order regarding its (1) PSDI, PSDI-4, and PSDI-4K driver air bag inflators; (2) SPI passenge r air bag inflators; (3) PSPI-L passenger air bag inflators; and (4) PSPI passenger air bag inflator s, respectively. After concealing the Inflator Defect for m ore than a decade, Takata finally admitted that "a defect related to motor vehicle safety may arise in some of the subject inflators." And in testimony presented to Congress following the submission

- 5 -

of its DIRs, Takata's representative admitted that the use of ammonium nitrate is a f actor that contributes to the tendency of Taka ta's airbags to rupture, and that as a result, Takata will phase out the use of a mmonium nitrate. Still, even Takata's recent defect admission is inaccurate and misleading, because the Inflator Defect is manifess time ach of Takata's inflatos resonation is ammonium nitrate. And shockingly, Takata s till in tends to produce new inflators with ammonium nitrate, even after conceding that in flators containing ammonium nitrate create an unacceptable public safety hazard.

22. Further, in its DIRs, Takata acknowledged that the defect is present in inflators that were installed in vehicles as rep lacement parts through prior recall s, necessitating a second recall of those vehicles.

23. As a result of Takata's admission that its inflators are defective, an additional 17 million vehicles m ust b e rec alled in the Unite d State s, pu shing the total number of recalled vehicles nationwide over 34 m illion. W hile Takata has records of which manufacturers it sold defective in flators to, it claim s not to have records of which vehicles those inflators were installed in. The Vehi cle Manufacturers possess those records, however, and are thus in the process of identifying which vehicles must be recalled based on Takata's DIRs.

24. Still, Takata refuses to immediately conduct nationwide recalls of all airbags containing the Inflator Defect. In stead, it is still insisting on regional, phased recalls of vehicles equipped with its PSPI-L passenger air bag inflators and PSPI passenger air bag inflators.

25. As a result of De fendants' concealment of the Inflator De fect for more than a decade, the recalls now underway cannot be implemented effectively. Defendants have acknowledged that the process could take at least three *years* because of supply constraints. Even before the number of recalled vehicles nationwide doubled from approximately 17 million to 34 m illion, Honda's spokesm an acknowledged that "[t]here's s imply not enough parts to repair every recalled single car immediately."

26. Even if there were enough airbags, dealers are unable to keep up with the volume of customers rushing to get their Takata airbags replaced. Following the expanded recalls in late

- 6 -

2014, som e dealers reported receiving up to 900 calls per day about the recalls, and told customers that they m ay have to wait m onths before airbags can be replaced. And following Takata's submission of the May 18th DIRs, NHTSA 's recall website received over one million visits.

27. Consumers are, therefore, in the frightening position of having to drive dangerous vehicles for many months (or even years) while they wait for Defendants to replace the defective airbags in their cars. Most of the Defendants are not providing replacem ent or loaner vehicles, even though there is an immediate need to provide safe vehicles to Plaintiffs and Class members. For example, Toyota has sim ply disabled the da ngerous passenger-side airbags in vehicles, and has offered stickers to paste onto the dashboard as a rem inder not to sit in that seat. Likewise, General Motors has recommended owners prohibit anyone from riding in the passenger seat. As a result, m any consumers are effect ively left without a safe vehicle to take them to and from work, to pick up their children from school or ch ildcare, or, in the most urgent situations, to transport themselves or someone else to a hospital.

28. Worse yet, certain recalls for pass enger-side airbags rem ain regional in scope. This is an indefensible and unneces sarily risky approach because: (a) Defendants have claim ed they have yet to uncover the root cause of the Inflator Defect, making their geographic boundaries arbitrary at best; (b) the passenger-side airbags are made with the same unstable and dangerous ammonium nitrate prop ellant that is prone to ove rly-aggressive com bustion and becoming inert; (c) vehicles are by definition mobile and theref ore can and likely will be operated in high humidity regions; and (d) weather and climate are unpredictable and variable.

29. Even more troubling, many of the replacement airbags that Takata and the vehicle manufacturers are us ing to "repair" recalled vehicles suffer from the sam e common, unifor m defect that plagues the airbags being rem oved—they use unstable an d dangerous ammonium nitrate as the propellant within the inflator, a fact that Takata's representative admitted at a recent Congressional hearing in June 2015. At the Congressional hear ing, the Takata representative

- 7 -

repeatedly refused to provide assurances that Ta kata's replacement air bags are safe and defectfree.

30. Takata and the Vehicle Manufacturer Defendants knew or should have known that the Tak ata a irbags installed in m illions of vehicles were defective. Both Takata and the Vehicle Manufacturer Defendants, who concealed their knowledge of the nature and extent of the defect from the public while continuing to advertise their products as safe and reliable, have shown a blatant d isregard for public welfare and safety. Moreover, the Vehicle Manufacture r Defendants have violated their af firmative duty, im posed under the Transportation Recall Enhancement, Accountability, and Docum entation Act (the "TREAD Act"), to promptly advise customers about known defects.

31. The actions of Defenda nts Takata and Honda have been especially disturbing. Despite the shocking record of in juries and failures in Honda ve hicles, Takata and Honda were slow to rep ort the f ull extent of the danger to drivers and passengers, and they failed to issue appropriate recalls. Honda and Ta kata provided contradictory and inconsistent explanations to regulators for the Inflator Defect in Takata's airbags, which led to more confusion and delay. Indeed, the danger of defective airb ags and the number of vehicles affected was concealed for years after it became apparent there was a pot entially lethal problem. Although Takata and Honda repeatedly had actual knowledge and/or were on notice of, and failed to fully investigate, the problem and issue proper recalls, they allowed the problem to proliferate and cause numerous injuries and several deaths over the last 13 years.

32. Even before purchasing inflators from Takata, the V ehicle Manufacturer Defendants were aware that Tak ata used volatile and unstable ammonium nitrate as the prim ary propellant in its inflators, and thus the Vehi cle Manufacturer Defendant s were on notice of the Inflator Defect even before they installed the inflators in their vehicles, because Takata reviewed the designs of the infl ators with the Vehicl e Manufacturers and the Vehicle Manufacturers approved the designs. The Vehicle Manufacturer Defendants were also put on notice of the Inflator Defect no later than 2008, when Honda fi rst notified regulators of a problem with its

- 8 -

Takata airbags. Becau se their vehicles also contained Takata airbags, the Vehicle Manufacturer Defendants knew or should have known at that tim e that there was a safety problem with their airbags, and the Vehicle Manufacturer Defendants should have launched their own investigations and notified their customers. That responsibility only grew as incidents multiplied.

33. Instead, Defendants put profits ahead of safety. Takata cut corners to build cheaper airb ags, and the Vehicle M anufacturer Defendants sold Class m embers vehicles th at they knew or should have known contained those defective airbags. For several years Defendants engaged in a pattern of reckless disr egard, deception, concealment, and obfuscation. Only very recently – on the heels of m edia scrutiny – have Defendants begun recalling the millions of vehicles in the United States with the Inflator Defect.

34. As a result of De fendants' m is conduct, Plaintiffs and m embers of the proposed Classes were harm ed and suffered actual dam ages. The defective Takata airb ags significantly diminish the value of the vehicles in which they are installed.

35. Further, P laintiffs and the Classes did not receive the benefit of their bargain; rather, they purchased and leased v ehicles that are of a les ser standard, grade, and q uality than represented, and they did not receive vehicles that m et ordinary and reasonable consum er expectations regarding safe and reliable operation. Purchasers or lessees of the Class Vehicles paid m ore, either through a higher purchase pri ce or high er leas e pay ments, than they would have had the Inflator Defect been disclosed. Plaintiffs and the Classes were deprived of having a safe, defect-free airbag installed in their vehicles, and Defendant s unjustly benefited from their unconscionable delay in r ecalling their def ective products, as they a voided incurring the costs associated with recalls and installing replacement parts for many years.

36. Plaintiffs and the Classes also suffered damages in the form of out-of-pocket and loss-of-use expenses and costs, including but not limited to expenses and costs associated with taking time off from work, paying for rental cars or other transportation arrangements, and child care.

-9-

37. The defective Takata a irbags c reate a dangero us condition that gives rise to a clear, substantial, and unreasonable danger of death or personal injury.

38. In addition, as a result of De fendants' m isconduct, the class of Autom otive Recyclers, as defined below, has suffered economic dam age. Aut omotive Recyclers have purchased recalled veh icles and the defective Takata airbags contained in the veh icles, but are now unable to sell the airbags, w hich are essentially valueless. Ha d Autom otive Recyclers known the truth about the problem s associated with the Inflator Defect, they would not have purchased the recalled vehicles and airbags contained therein or would have paid a reduced amount. M oreover, Automotive Recyclers have su ffered economic injury as they have stored and maintained and continue to store and maintain the defective Takata airbags.

JURISDICTION AND VENUE

39. This Amended Consolidated Class Action Complain t formally amends the initial complaint filed in *Dunn, et al., v. Takata Corporation, et al.,* No. 14-cv-24009 (S.D. Fla.), pursuant to the Court's Order Se tting Schedule (Dkt. 393 at 2), wh ile all other cases asserting economic loss claims will be p laced in "civil sus pense" and provisionally closed, with leave to reopen after all pre-trial proceedings have concluded. This Amended Consolidated Class Action Complaint, therefore, do es not supe rsede any in dividual complaint in this MDL ex cept for the complaint filed in *Dunn, et al., v. Takata Corporation, et al.,* No. 14-cv-24009 (S.D. Fla.).

40. Jurisdiction is proper in this Court pursuant to the Class Action Fairness Act, 28 U.S.C. § 1332(d), because members of the proposed Plaintiff Class are citizens of states different from De fendants' hom e states, and the a ggregate am ount in controversy exceeds \$5,000,000, exclusive of interest and costs. Also, jurisdiction is proper in this Court pursuant to 28 U.S.C. § 1331, because Plaintiffs' RICO claim s arise under federal law, and this Court has supplem ental jurisdiction over Plaintiffs' state law claims under 28 U.S.C. § 1367.

41. This Court has person al jurisdiction over Plaintiffs b ecause Plaintiffs submit to the Court's jurisdiction. This Court has personal jurisdiction over Defendants, pursuant to

Florida Statutes § 48.193(1)(a)(1), (2), and (6), b ecause they conduct substantial business in this District; some of the actions giving rise to the Complaint took place in this District; and some of Plaintiffs' claims arise out of Defendants operating, conducting, engaging in, or carrying on a business or business venture in this state or having an office or agency in this state, committing a tortious act in th is state, and causing injury to property in this state arising out of Defendants' acts and omissions outside this stat e; and at or about th e time of such injuries Defendants were engaged in solic itation or se rvice a ctivities within this state, or products, materials, or things processed, serviced, or m anufactured by Defendants anyw here were used or consum ed within this state in the ordinary course of commerce, trade, or use.

42. This Court also has personal jurisdic tion over the Takata Defendants and the Honda Defendants under 18 U.S.C. § 1965 bec ause they are found or have agents or transact business in this District.

43. Venue is proper in this Court pursua nt to 28 U.S.C. § 1391(a) because a substantial part of the events or omissions giving rise to these claims occurred in this District, Defendants have caused harm to Class m embers residing in this District, and Defendants are residents of this District under 28 U.S.C. § 13 91(c)(2) because they are subject to personal jurisdiction in this district. Also, venue is proper in this district pursuant to 18 U.S.C. § 1965.

THE PARTIES

I. <u>Takata Defendants</u>

44. Defendant Takata Corporation ("Takata") is a foreign for-profit corporation with its principal place of bu siness in To kyo, Japan. Ta kata is a specialized supplier of autom otive safety systems that designs, manufactures, tests, markets, distributes, and sells airbags. Takata is a vertically-integrated company and manufactures component parts in its own facilities. Takata, either directly or through its wholly-owned subsidiaries, manufactures airbags for distribution in the United States and Florida, including the airbags at issue in this litigation. Takata delivers its products, including the airbags at is sue in th is litigation, into the stream of commerce with the expectation that they w ill be purchased by consumers in the United States and the State of Florida.

45. Defendant TK Holdings Inc. ("TK Hold ings") is a subsidiary of Takata Corporation and is headquartered in Auburn H ills, M ichigan. TK Holdings sells, des igns, manufactures, tests, m arkets, and distributes ai rbags in the United States. TK Holdings both directly and through subsidiaries, owns and ope rates 56 m anufacturing plants in twenty countries. TK Holdings m anufactures airbags in the United States, includi ng airbags at issue in this litigatio n. TK Holdings de livers its prod ucts in to the stre am of commerce with the expectation that they w ill be purchased by co nsumers in the United States and the State of Florida.

46. Defendants Takata and TK Holdings are collectively referred to as "Takata" or the "Takata Defendants." Takata is the manufacturer of all the defective airbags that are the subject of this Complaint.

II. Vehicle Manufacturer Defendants

47. Defendant Honda Motor Co., Ltd. ("H onda Motor") is a foreign for-profit corporation with its principal place of business in Tokyo, Japan. Honda Motor manufactures and sells motorcycles, automobiles, and power products through inde pendent retail dealers, outlets, and authorized dealerships primarily in Japan, North America, Europe, and Asia.

48. Defendant American Honda Motor Co., Inc. ("American Honda") is a subsidiary of Honda Motor headquartered in Torrance, California. Am erican Honda conducts the sale, marketing, and operational activities for Honda cars, trucks, sport utility vehicles, and automobile parts in the United States. Am erican Honda manufactures and assembles its vehicles for sale in the United States in automobile plants located in Greensburg, Indiana; East Liberty, Ohio; Lincoln, Alabama; and Marysville, Ohio.

49. Defendants Honda Motor and American Honda are collectively referred to as "Honda" or "Honda Defendants." Honda vehicles so ld in the United Stat es contain defective airbags manufactured by the Takata Defendants. The Honda Defendants deliver these products into the s tream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Florida.

50. Defendant Bayerische Motoren Werk e AG ("BM W AG") is a Germ an holding company a nd autom obile m anufacturer. BMW AG is headquartered in Munich, Bavaria, Germany. BM W Group is a subsidiary of BM W AG and is also headquartered in Munich. BMW AG, together with its subsidiaries, develops, manufactures, and sells cars and motorcycles worldwide.

51. Defendant BMW of North Am erica, LLC ("BMW North Am erica") is a subsidiary of BM W AG and is headquartered in Woodcliff Lake, New Je rsey. BMW of North America is the United States importer of BMW vehicles.

52. Defendants BM W AG and BM W North Am erica are collectively referred to as "BMW" or "BM W Defendants." BM W vehicles sold in the United State s contain defective airbags manufactured by the Takata Defendants. The BM W Defendants deliver these products into the s tream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Florida.

53. Defendant Ford Motor Com pany ("Ford ") is headquarter ed in Dearborn, Michigan. Ford develops, manufactures, distributes, and services vehicles, parts, and accessories worldwide, includ ing in the United States. For rd vehicles sold in the United States contain defective airbags manufactured by the Takata Defendants.

54. Defendant Mazda Corporation, along with its subsidiaries, develops, manufactures, and sells autom otive vehicles w orldwide. Mazda's g lobal headq uarters are located in Hiroshima, Japan.

55. Defendant Mazda Motor of America, Inc. doing busine ss as Mazda North American Operations ("Mazda North American"), a subsidiary of Mazda, is a California corporation with its corporate headquarters located in Irvine, California. Mazda North American

- 13 -

is responsible for the distribution, marketing and sales of Mazda brand automobiles in the United States.

56. Defendants Mazda and Mazda North Am erican are collectively referred to as "Mazda" or the "Mazda Defendants." Mazda vehicles sold in the United States contain defective airbags manufactured by the Takata Defendants. The Mazda Defendants deliver these products into the s tream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Florida.

57. Defendant Mitsubishi Motors Corpor ation ("Mitsubishi"), along with its subsidiaries, develops, m anufactures, and sells autom otive vehicl es w orldwide. Mitsub ishi's global headquarters are located in Tokyo, Japan.

58. Defendant Mitsubishi Motors North America, Inc. ("Mitsubishi North America"), a subsidiary of Mitsubishi, is a California cor poration with its corporat e headquarters located in Cypress, California. Mitsubishi North America is responsible for the distribution, marketing and sales of Mitsubishi brand automobiles in the United States.

59. Defendants Mitsubishi and Mitsubishi Nort h America are collectively referred to as "Mitsubishi" or the "Mitsub ishi Defendants." Mitsubis hi vehicles sold in the United State s contain defective airbags m anufactured by the Ta kata Defendants. The Mitsubishi Defendants deliver thes e products into the stream of comme rce with the expectation that they will be purchased by consumers in the United States and the State of Florida.

60. Defendant Nissan Motor Com pany, Ltd. ("Ni ssan"), along with its subsidia ries, develops, manufactures, and sells automotive vehicles worldwide. Nissan's global headquarters are located in Yokohama, Japan.

61. Defendant Nissan North America, Inc. ("Nissan North America"), a subsidiary of Nissan, is a California corpora tion with its corporate headqua rters located in Franklin, Tennessee. Nissan North America is responsible for the distribution, marketing and sales of Nissan and Infiniti brand automobiles in the United States.

- 14 -

62. Defendants Nissan and Nissan North Am erica are collectively referred to as "Nissan" or the "Nissan Defendants." Nissan vehicles sold in the United States contain defective airbags manufactured by the Takata Defendants. The Nissan Defendants deliver these products into the s tream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Florida.

63. Defendant Fuji Heavy Industries ("Fuji"), the parent com pany of Subaru, is a transportation conglomerate. Along with its subsidiaries, Fuji de velops, manufactures, and sells automotive vehicles worldwide. Fuji's global headquarters are located in Tokyo, Japan.

64. Defendant Subaru ("Subaru"), a subsidiary of Fuji, develops, m anufactures, and sells automotive vehicles worldwide. Subaru's global headquarters are located in Tokyo, Japan.

65. Defendant Subaru of America, Inc. ("Subaru America"), a subsidiary of Fuji, is a New Jersey corporation with its corporate hea dquarters located in Cherry Hill, N ew Jersey. Subaru of America is responsible for the dist ribution, marketing and sales of Subaru brand automobiles in the United States.

66. Defendants Fuji, Subaru and Suba ru Am erica are collectively referred to as "Subaru" or the "Subaru Defendants." Subaru vehicles sold in the United S tates con tain defective airbags manufactured by the Takata Defendants. The Subaru Defendants deliver these products into the stream of commerce with the expectation that they will be purchased by consumers in the United States and the State of Florida.

67. Defendant Toyota Motor Corporation ("Toyota") is the world's largest automaker and the largest seller of autom obiles in the Un ited States. Toyota is a Japanese Corporation headquartered in Toyota City, Aichi Prefecture, Japan.

68. Defendant Toyota Motor Sales, U.S.A., Inc. ("Toyota U.S.A.") is a wholly-owned subsidiary of Toyota Motor Corporation and is responsible for the marketing, sales, and distribution in the United States of autom obiles manufactured by Toyota Motor Corporation. Toyota U.S.A. is headquartered in Torrance, California and is a subsidiary of Toyota Motor Corporation.

- 15 -

69. Toyota Motor Engineering & Manufacturi ng North America, Inc. ("TE MA") is headquartered in Erlanger, Kentucky with m ajor operations in Arizona, California, and Michigan. TEMA is responsible for Toyota's engineering design and development, research and development, and m anufacturing a ctivities in the U.S., Mexico, and Canada. TEMA is a subsidiary of Toyota Motor Corporation.

70. Defendants Toyota, Toyota U.S.A., and TEM A are collectively referred to as "Toyota" or the "Toyota Defendants." Toyota ve hicles sold in the United States contain defective airbags manufactured by the Takata De fendants. The Toyota Defendants deliver these products into the stream of co mmerce with the expectation that they will be p urchased by consumers in the United States and the State of Florida.

71. All of the non-Takata Defendants are collec tively referred to as the "Vehicle Manufacturer Defendants."

III. <u>Plaintiffs</u>

A. <u>Consumer Plaintiffs</u>

72. Unless otherwise indicated, all Plaintif fs identified below purchased their Class Vehicles primarily for personal, family, and house hold use. All Plaintif fs identified below and the proposed Classes were harm ed and suffered act ual damages. The defective Takata airbags significantly diminish the value of the vehicles in which they are installed. Such vehicles have been stigm atized as a result of being recalle d and equipped with Takata airbags, and the widespread publicity of the Inflator Defect.

73. Further, all Plaintiffs identified below and the proposed Classes did not receive the benefit of their bargain; rather, they purch ased and leased vehicles that are of a lesser standard, grade, and quality than represented, and they did not receive vehicles that met ordinary and reasonable consum er expectations regarding safe and reliable operation. All identified Plaintiffs identified below and the Classes, either through a higher purchase price or higher lease payments, than they would have had the Inflator Defect been disclosed. All Plaintiffs identified

- 16 -

below and the Classes were deprived of having a safe, defect-free airb ag ins talled in their vehicles, and Defendants unjustly benefited from their unconsci onable delay in recalling their defective products, as they avoi ded incurring the costs associat ed with recalls and installing replacement parts for many years.

74. All Plaintiffs identified below and the pr oposed Classes also suffered dam ages in the form of out-of-pocket and loss-of-use expenses and costs, including but not limited to expenses and costs asso ciated with taking time off from work, paying for rental cars or other transportation arrangements, and child care.

75. The defective Takata a irbags c reate a dangero us condition that gives rise to a clear, substantial, and unreasonable danger of death or personal injury to all identified Plaintiffs below and the proposed Classes.

Joseph Aliscio-Florida

76. Plaintiff Joseph Aliscio resid es in Port Sa int Lucie, Flor ida. Plain tiff Aliscio owns a 2004 Ford Ranger, which was purchas ed used for approximately \$11,000.00 on October 22, 2009 at Bev Sm ith Toyota in Ft. Pierce, Florid a. Plaintiff Aliscio believes that both the driver and passenger side airbags in his 2004 F ord Ranger were replaced in March 2015. The value of his 2004 Ford Ranger has been dim inished as a result of the Inflator Defect. Plaintiff Aliscio would not have purchased the 2004 Ford Ranger or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Keile Allen-Florida

77. Plaintiff Keile Allen reside s in Miam i, Florida. Pl aintiff Allen owns a 2002 Honda Odyssey, which was purchased used for approximately \$5,000 from a private seller in Weston, Florida. Plaintiff Alle n has received num erous safety recall notices relating to the vehicle's airbags. Plaintiff Alle n believes that b oth the driver and passenger side airbags in the 2002 Honda Odyssey were replaced. Plaintiff A llen has taken the 2002 Honda Odyssey twice to

- 17 -

be serviced for the airbags, in response to recalls. The value of Plaintiff Allen's 2002 Honda Odyssey has been diminished as a result of the Inflator Defect. Prior to purchasing the 2002 Honda Odyssey, Plaintiff Allen viewed or hear d about the Honda Odyssey through television commercials, ads in newspapers, and magazines, which reinforced and repeated the message that Hondas are safe, reliable, and appropriate for family use. In particular, Plaintiff Allen recalls seeing advertisements representing that the Honda Odyssey was best in its class for safety. These representations influenced Plaintiff Allen to purchase the 2002 Honda Odyssey. Plaintiff Allen would not have purchased the 2002 Honda Odyssey or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Timothy L. Archer-Hawaii

78. Plaintiff Timothy L. Archer resides in Mililani, Hawaii. Plaintiff Archer owns a 2004 Honda CRV, which was purchased new for approximately \$24,000.00 in April 2004 at the Tony Honda dealership in W aipahu, Hawaii. Pl aintiff Archer's 2004 Honda CRV was covered under the original m anufacturer's warranty. Plaintiff Archer pur chased a three-year extended warranty at the tim e of the vehicle purchase in April 2004. Plaintiff Archer subsequently purchased another three-year extended warranty in approxim ately 2011. Plaintiff Archer believes that both the driver and passenger side airbags in his 2004 Hond a CRV were replaced due to the most recent trecall not ice. But after having the repairs completed, Plaintiff Archer received another recall notice for the passenger side airbag. The value of Plaintiff Archer's 2004 Honda CRV has been diminished as a result of the Inflator Defect. Prior to purchasing the 2004 Honda CRV, Plaintiff Archer heard about the vehicle from general dealership advertisements on the radio as well as from dealer discussions an d Honda pamphlets that were provided to him at the dealership. Plaintiff Arch er would not have purchased the 2004 H onda CRV or would not

have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Richard Arnold—Georgia

79. Plaintiff Richard Arnold resi des in Atlanta, Georgia. Plaintiff Arnold owns a 2006 Honda Pilot, which was purchased us ed for \$16,500.00 on October 14, 2012 at Atlanta Toyota in Duluth, Georgia. Plaintiff Arnold believes that the airbags in his vehicle were replaced between December 2014 and January 2015. T he value of Plaintiff Arnold's 2006 Honda Pilot has been diminished as a result of the Inflator Defect. Plaintiff Arnold would not have purchased the 2006 H onda Pilot or would not have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Marjorie Michelle Avery-North Carolina

80. Plaintiff Marjorie Michelle Avery resides in Winterville, North Carolina. Plaintiff Avery owns a 2006 Honda Ridgeline which wa s purchased new for \$32,000.00 in August 2005 at Bob Barbour Honda in Greenville, North Carolina. Plaintiff Avery's 2006 Honda Ridgeline is currently covered or was covered by her new car warranty. The value of Plaintiff Avery's 2006 Honda Ridgeline has been dim inished as a result of the Inflator Defect. Plaintiff Avery would not have purchased the 2006 Honda Ridgeline or would not have paid as m uch for it if she ha d known of the problems associated with the vehicle's Inflator Defect.

Jina Bae-California

81. Plaintiff Jina Bae resides in Riverside, California. Plaint iff Bae owns a 2004 Honda Accord, which was purchased used for \$18,000.00 in Septem ber 2008 at Honda Cars of Corona in Corona, California. Plaintiff Bae believes that the airbags in the 2004 Honda Accord were replaced. The value of Plai ntiff Bae's 2004 Honda Accord has been diminished as a result of the Inflator Defect. Plaintiff Bae would not have purchased her 2004 Honda Accord or would not have paid as m uch for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Nancy Barnett—Texas

82. Plaintiff Nancy Barnett resides in Austi n, Texas. Plaintiff Barnett owns a 2007 Ford Mustang, which was purchased used for \$18,000.00 on July 7, 2008 at Henna Chevrolet LP in Austin, Texas. When she becam e aware of the Takata airbag recall, P laintiff Barnett contacted Maxwell Ford in Aust in, Texas regarding the airbag s in her 2007 Ford Mustang, but she was specifically told that the recall did not apply to h er vehicle. To Plaintiff Barnett's knowledge, the airbags in her 2007 Ford Mustang ha ve never been repaired or replaced. The value of her 2007 Ford Mustang has been dim inished as a result of the Infl ator Defect. Plaintiff Barnett would not have purchased her 2007 Ford Mu stang or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Robert A. Barto-Pennsylvania

83. Plaintiff Robert A. Barto resides in Kitanning, Pennsylvania. Plaintiff Barto owns a 2004 Niss an Sentra, which was purchased u sed for \$5,3 50.00 in M arch 2011 in Pittsbu rgh, Pennsylvania. Plaintiff Barto received a writte n notice in the m ail that his 2004 Nissan Sentra was subject to a recall for the front passenger airbags. Plaintiff Barto communicated with Nissan and a Nissan Dealer, who replaced the front pas senger airbags on November 6, 2014. The value of Plaintiff Barto's 2004 Nissan Sentra has been dim inished as a result of the Inflator Defect. Plaintiff Barto would not have purchased the 2004 Nissan Sentra or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Alicia Benton - South Carolina

84. Plaintiff Alicia Benton resides in Mt. Pl easant, South Carolina. Plaintiff Benton owns a 2010 Ford Mustang, which was purch ased used for \$22,295.00 in August of 2010 at Summerville Ford in Summerville, South Carolina. Plaintiff Benton's 2010 Ford Mustang is or was covered by a written warranty. To Plaintif f Benton's knowledge, the airbags in her 2010 Ford Mustang have not been replaced. The value of her vehicle has been dim inished as a result of the Inflator Defect. Prior to purchasing her 2010 Ford Must ang, Plaintiff Benton perform ed some online internet research regarding the vehicle. Plaintiff Benton would not have purchased her 2010 Ford Mustang or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Justin S. Birdsall - Pennsylvania

85. Plaintiff Justin S. Birdsall res ides in Apalachin, New York . Plaintiff Birdsall owns a 2004 Mazda 6i, which was purchased used in June 2008 for \$13,000.00 at Simm ons-Rockwell in Sayre, Pennsylvania. To Plaint iff Birdsall's knowledge, the airbags in his 2004 Mazda 6i have never been repaired or repl aced. The value of his 2004 Mazda has been diminished as a result of the In flator Defect. Prior to purcha sing his 2004 Mazda 6i, Plaintiff Birdsall viewed or heard about the vehicle through television adver tisements. Plaintiff Birdsall also viewed or heard about the 2004 Mazda 6i through online research of the Mazda website and other online vehicle forum s. Ultim ately, Plain tiff Birdsall's decision to purchas e his 2004 Mazda 6i was influenced or affected by advertisements, promotional materials, and/or dealership communications portraying Mazda as a reputable com pany. Plai ntiff Birdsall would not have purchased his 2004 Mazda 6i or w ould not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Ellen Bonet—Florida

86. Plaintiff Ellen Bonet resides in Miam i, Florida. Plaintiff Bonet owns a 2008 Dodge Durango, which was purchased new for a pproximately \$30,000.00 on February 22, 2009 at Planet Dodge in Miami, Florida. Plaintiff Bonet's 2008 Dodge Durango came with a warranty. The value of Plaintiff Bonet's 2008 Dodge Dura ngo has been dim inished as a result of the Inflator Defect. Prior to pur chasing the 2008 Dodge Durango, Plai ntiff Bonet viewed or heard about the Dodge Durango through internet we bsites, television advertisem ents, radio advertisements, print ad vertisements, bill board s and m ailings from Planet Dodge. Ultim ately, Plaintiff Bonet's decision to pur chase the 2008 Dodge Durango was influenced or affected by internet we bsites, tele vision adv ertisements, radio advertisem ents, print advertisem ents, billboards and mailings from Planet Dodge. Spe cifically Plaintiff Bonet received m ailings that her existing vehicle had a strong trade-in value and that it would be an excellent time to purchase the new model. The Dodge Durango was promoted as an excellent family vehicle having a thirdseat option. Plaintiff Bonet would not have purchased the 2008 Dodge Durango or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Erik Boone-Michigan

87. Plaintiff Erik Boone resides in Royal Oak, Michigan. Plaintiff Boone owns a 2004 Honda Pilot, which was purchased used for \$8,695.00 at W illiams Autoworld in Lansing, Michigan on March 31, 2014. P laintiff Boone has not received a safety recall notice regarding the airbags in his 2004 Honda Pilot, but on May 21, 2015 he contacted Ferndale Honda of Ferndale, Michigan to have his airbag replaced. On June 15, 2015, Ferndale Honda replaced the airbag in Plaintiff Boone's 2004 Honda Pilot. The value of his 2004 Honda Pilot has been

- 22 -

diminished as a result of the Inflator Defect. Ultimately, Plaintiff Boone's decision to purchase his 2004 Honda Pilot was influenced by websites discussing the vehicle's safety. Plaintiff Boone would not have purchased his 2004 Honda Pilot or w ould not have paid as m uch for it if he had known of the problems associated with the vehicle's Inflator Defect.

Peter Breschnev-Illinois

88. Plaintiff Peter Breschnev resi des in Chicago, Illinois. Plaintiff Breschnev owns a 2002 Acura TL, which was purchased new for \$30,500.00 in April 2002 at McGrath Acura in Westmont, Illinois. Plaintiff Breschnev's 2002 Acura TL is now covered or was covered by a written warranty. Plaintiff Breschnev believes there have been three recalls regarding his 2002 Acura TL, but is uncertain whether any of those r ecalls have resulted in the replacement of the vehicle's airbags. The value of Plaintiff Br eschnev's 2002 Acura TL has been dim inished as a result of the Inflator Defect. Plaintiff Br eschnev would not have purchased his 2002 Acura TL or would not have paid as m uch for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Charles and Vickie Burd-Indiana

89. Plaintiffs Charles and Vickie Burd resi de in Fort W ayne, Indiana. The Burd Plaintiffs purchased a used 2004 Honda Ody ssey for approximately \$21,000.00 in March/April of 2007 at Don Ayres Honda in Fort W ayne, Indiana. The Burd Plaintiffs' 2004 Honda Odyssey is currently covered by a written warranty. The Burd Plain tiffs purchased an extended warranty on the 2004 Honda Odyssey in 20 11. The Burd Plaintiffs received a written communication from Honda regarding the SRS system and their eligibility for airbag replacements, but have been informed that replacement parts are on ba ckorder until July 2015. The value of the Burd Plaintiffs' 2004 Honda Odyssey has been diminished as a result of the Inflator Defect. The Burd

Plaintiffs would not have purch ased their 2004 Honda Odyssey or would not have paid as m uch for it if they had known of the problems associated with the vehicle's Inflator Defect.

Lonnee Cataldo-Florida

90. Plaintiff Lonee Cataldo resides in S tuart, Florida. Plaintiff Cataldo ow ns a 2003 Honda Element, which was purchased used in 2004 at Spreen Honda in Lom a Linda, California. Plaintiff Cataldo's 2003 Honda El ement is currently c overed or was covered at som e point by a written factory warranty. To Plaintiff Ca taldo's knowledge, the ai rbags in his 2003 Honda Element we re replaced in Decem ber 2014 by Johnson Honda. The value of his 2003 Honda Element has been di minished. Plaintiff Ca taldo would not have purchased his 2003 Honda Element or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Mario Cervantes-Alabama

91. Plaintiff Mario Cervantes resides in Jasper, Alabama. Plaintiff Cervantes owns a 2003 Honda Pilot, which was purchased used for \$10,900.00 in 2007 at Honda of Jasper in Jasper, Alabama. Plaintiff Cervantes purchased an extended warranty from his dealership for the drivetrain in his 2003 Honda Pilot. To Plaint iff Cervantes' knowledge, the airbags in his 2003 Honda Pilot have never been repaired or repla ced. The value of his 2003 Honda Pilot has been diminished as a result of the Inflator Defect. Additionally, potential buyers have rescinded their offers to purchase his vehicle because they heard about t defects in that vehicle. Prior r to purchasing his 2003 Honda Pilot, Plaintiff Cervante s viewed or heard about the vehicle through television ads played during and in -between football games. Plaintiff Cervantes also viewed or heard about the 2003 Honda Pilot through written m aterials prov ided at the dealership. Ultimately, Plaintiff Cervantes' decision to pur chase the 2 003 Honda Pilot was in fluenced or affected by promotional materials, advertisings, and/or dealership communications stressing the safety of the Honda Pilot. Plaintiff Cervantes relied on the representations m ade in the Honda Pilot Owners' Manual's safety and features sec tions discussing the safety of that vehicle's airbags. Plaintiff Cervantes would not have purchased his 2003 Honda Pilot or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Ana and Kangyi Chen-Oregon

92. Plaintiffs Ana and Kangyi Chen reside in Katy, Texas. The Chen Plaintiffs own a 2006 Honda Accord, which was purchased new for approximately \$17,000.00 plus the value of a trade-in vehicle on May 24, 2006 in Corvallis, Ore gon. The Chen Plaintiffs do not believe that the airbags in their 2006 Honda Accord have been repaired or re placed. The value of the Chen Plaintiffs' 2006 Honda Accord has b een diminished as a re sult of the Inflator Defect. Prior to purchasing their 2006 Honda Accord, the Chen Plaintiffs listened to and viewed various types of advertising for the vehicle. The Chen Plaint iffs would not have purchased the 2006 Honda Accord or would not have paid as much for it if they had known of the problems associated with the vehicle's Inflator Defect.

Gwendolyn Cody-Arizona

93. Plaintiff Gwendolyn Cody resides in Flagst aff, Arizona. Plai ntiff Cody owns a 2006 Honda CRV, which was purchased new for approximately \$25,271.11 on Septem ber 29, 2006 at Flagstaff Honda in Flagstaff, Arizona. Plaintiff Cody's 2006 Honda CRV was originally covered by a written warranty. Plaintiff Cody believes that the airbags in her 2006 Honda CRV were replaced through the recall. The value of her 2006 Honda CRV has been dim inished as a result of the Inflator Defect. Plaintiff Cody recalls hearing a dvertisements regarding the Honda CRV on the radio prior to purchas ing the vehicle. Plaintiff C ody would not have purchased or would have paid much less for the 2006 Honda CRV or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Connie Collins—Florida

94. Plaintiff Connie Collins resides in Port Charlotte, Florida. Plaintiff Collins owns a 2005 Toyota Sequoia, which was purchased new for \$41,000.00 in Decem ber 2004 at Fort Myers Toyota in Fort Myers, Florida. Pl aintiff Collins' 2005 Toyota Sequoia is curren tly covered or was covered at some point by a wr itten factory warranty. In late Octob er 2014 or early November 2014, Plaintiff Col lins received a safety recall notice regard ing the airbags in her 2005 To yota Sequoia. On November 12, 20 14, Plaintiff Collins contacted Palm Toyota in Punta Gorda for servicing of the recalled airbag, but she was informed that the replacement parts for the defective airbag were not av ailable. The dealership also explained that Plaintiff Collins needed to bring in her vehicle of or inspection to determine whether her vehicle contained the defective inflator assembly. Only after that determination was made would her name be put on the waiting list for replacement parts. The dealership was not able to give her an estimated time for when the parts would arrive for her vehicle. On November 14, 2014, the dealership disabled the airbags in her vehicle, and she was instructed not to drive her vehicle until the recalled part was received and installed in her v ehicle. To Plaintiff Collins' knowledge, the airbag inflator mechanisms in her 2005 Toyota Seq uoia were re placed on February 16, 2015 at Palm Toyota. The value of her vehicle has been dim inished as a result of the e Infl ator Defect. Pri or t o purchasing her 2005 Toyota Sequ oia, Plaintif f Collins recalls seein g Toyota's advertising concerning airbags. At the tim e of purchasing her 2005 Toyota Se quoia, the availability of driver and passenger airbags was a feature she was looking for. Plaintiff Collins would not have purchased her 2005 Toyota Sequoia or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Camila Corteleti—Florida

95. Plaintiff Camila Corteleti resides in Coc onut Creek, Florida. Plaintiff Corteleti owns a 2004 Honda Civic, which was purchased used for approxim ately \$5,500.00 on April 1, 2011 in Po mpano Beach, Florida. Plaintiff Cort eleti does n ot know whether the airbags in her vehicle have been replaced or repaired. The value of her 2004 Honda Civic has been diminished as a result of the Inflator Def ect. Plaintiff Corteleti would not have purchased her 2004 Honda Civic or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Christopher Day-Florida

96. Plaintiff Christopher Day resi des in Jacksonville, Florid a. Plaintiff Day owns a 2002 BMW 330i, which was purchased used for a pproximately \$10,000.00 in Tampa, Florida. Plaintiff Day purchased an extended warranty on the vehicle. To Plaintiff Day's knowledge, the airbags in his 2002 BMW 330i have not been repaired or replaced. The value of his 2002 BM W 330i has been dim inished as a result of the In flator Defect. Plaintiff Day stopped driving his 2002 BMW 330i when he becam e aware of the Inflator Defect. Plaint tiff Day would not hav e purchased the 2002 BM W 330i or would not have pa id as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Doreen Dembeck - New Jersey

97. Plaintiff Doreen Dem beck res ides in Elmwood Park, New Jersey. Plaintiff Dembeck owns a 2005 Honda Accord, which was purchased new for \$32,000.00 in April 2005 at a Honda dealership in Clifton, New Jersey. Plaintiff Dembeck's 2005 Honda Accord was

- 27 -

covered at some point by a written warranty. To Plaintiff Dembeck's knowledge, the airbags in her 2005 Honda Accord have never been repaired or replaced. The value of her 2005 Honda Accord has been dim inished as a result of the Inflator Defect. Prior to purchasing her 2005 Honda Accord, Plaintiff De mbeck viewed or heard about the vehicle through television advertisements and internet websites. Plai ntiff De mbeck would not have purchased her 2005 Honda Accord or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Sandeep Dewan—Florida

98. Plaintiff Sandeep Dewan resi des in Wellington, Florida. Plaintiff Dewan owns a 2003 BMW 330ci, which was purchased used fr om a private owner for approxim ately \$10,000.00 in January 2013 from a private party in W est Palm Beach, Florida. Plaintiff Dewan purchased an extended warranty for the vehicle. To Plaintiff Dewan's knowledge, the airbags in his 2003 BMW 330ci have not been repaired or replaced. The value of his 2003 BMW 330ci has been diminished as a result of the Inflator Defect. Plaintiff Dewan would not have purchased the BMW 330ci or would not have paid as m uch for it if he had known of th e problems associated with the vehicle's Inflator Defect.

William Dougherty—California

99. Plaintiff William Dougherty res ides in Santa Fe, California. Plaintiff Dougherty owns a 2001 BMW 325ci, which was purchased used for approximately \$10,000.00 from Brecht BMW in Escondido, California in approximately August of 2001.. Plaintiff Dougherty called BMW of Carlsbad regarding the airbags in his 2001 BM W 325ci. Plaintiff Dougherty has not taken the vehicle in for the airbag replacement, but is schedule to do so in June 2015. To Plaintiff Dougherty's knowledge, the airbag sin his 2001 BM W 325ci have never been repaired or

replaced. T he value of his 2001 B MW 325ci has b een diminished as a result of the Inflator Defect. Prior to purchasing his 2001 BMW 325ci, Plaintiff Dougherty viewed or heard about the vehicle through internet searches for that vehicle's safety, re liability, and resale value. Prior to purchasing his 2001 BM W 325ci, Plai ntiff Dougherty also viewed or heard about the vehicle through TV ads prom oting that vehicle and its safety and reliability. Ultim ately, Plaintiff Dougherty's decision to purchase the 2001 BM W 325ci was influenced or affected by his desire to purchase the best, safest, m ost reliable vehi cle, and Plaintiff Dougher rty was influenced by what he saw and heard in the ads regarding th at BMW vehicle. P laintiff Dougherty would not have purchased his 2001 BM W 325ci or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Leslie A. Flaherty-California

100. Plaintiff Leslie A. Flah erty res ides in San Jos e, Calif ornia. Plain tiff Flahe rty owns a 2008 Honda Element, which was purchased new for \$29,000.00 on December 1, 2007 in Girloy, California. Plaintiff Flaherty's 2008 H onda Element was covered by a written warranty. In addition, Plaintiff Flaherty purchased an ex tended warranty for her 2008 Honda Elem ent. To Plaintiff Flaherty's knowledge, the airbags in her 2008 Honda Elem ent were replaced through a recall. The value of her 2008 Honda Elem ent has been diminished as a result of the Inflator Defect. Prior to purchasing her 2008 Honda Elem ent, Plaintiff Flaherty viewed or heard about the vehicle through TV advertisem ents and her online research into cars. Plaintiff Flaherty also remembers advertisem ents prom oting the vehicl e's ten -year warr anty. Ultim ately, Plaintiff flaherty's decision to purchas e the 2008 H onda Elem ent was in fluenced or affected by promotional materials, advertising, and/or communications with dealerships describing the safety features of the Honda Elem ent. Plaintiff Flaherty would not have purchased her 2008 Honda

Case 1:14-Case (5) 99-6W 00941: PRW 120 cumented 2n File D10/10/20/200725/2012501 Page 41 of 453

Element or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Ryvania Fuentes-Florida

101. Plaintiff Ryvania Fuentes re sides in Miam i, Florida. Plaintiff Fuentes owns a 2007 Honda Accord, w hich was p urchased used for app roximately \$27,312.26 in Decem ber 2007 in Hollywood, Florida. Plaintiff Fuentes does not know if any airbags in the vehicle have been replaced. She telephoned the dealership, w hich said it would call her b ack if she needed to bring the car in, but it has not called her back yet. The value of her 2007 Honda Accord has been diminished as a resu lt of the Inflator Defect. Plaintiff Fuentes would not have purchased her 2007 Honda Accord or would not have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Terri Gamino-California

102. Plaintiff Terri Gamino resides in Santa Ana, California. Plaintiff Gamino owns a 2006 Honda Accord, which was purchased new for \$25,434.00 in October 2007 at Hardin Honda in Anaheim, California. The vehicle was purch ased with a new-car warranty. Plain tiff Gamino does not believe that her vehicle's airbags have been replaced. The value of her 2006 Honda Accord has been dim inished as a result of the Inflator Defect. Prior to purchasing her 2006 Honda Accord, Plaintiff Gamino received an advertisement for it in the mail and then researched it f urther o nline. Pla intiff Gam ino believe s th at the promotional m aterials in fluenced her decision to purchase the vehicl e. Plaintiff Gam ino would not have purchased her 2006 Honda Accord or would not have paid as m uch for it if she had known of the problems associated with the vehicle's Inflator Defect.

Rafael A. Garcia-New York

103. Plaintiff Rafael A. Garcia resides in Bronx, New York. Plaintiff Garcia owns a 2007 Honda Pilot, which was purchased used for approximately \$18,188.11 on March 30, 2013 at Yonkers Motor Corporation in Yonkers, New York. To Plai ntiff Garcia's knowledge, the airbags in h is 2007 Honda Pilot have not been repaired or replaced. The value of his 2007 Honda Pilot has been dim inished as a result of the Inflator Def ect. Plaintiff Garcia would not have purchased his 2007 Honda Pilot or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Kristen Go-California

104 Plaintiff Kristen Go resides in W alnut Creek, California. Plaintiff Go owns a 2001 Honda Accord, which was purchased new for approxim ately \$20,000.00 - \$25,000.00 in December 2000 in Phoenix, Arizona. Plaintiff Go 's 2001 Honda Accord was initially covered by a written warranty. To Plaintiff Go's knowledge, the airbags in her 2001 Honda Accord have been replaced through a recall. Plaintiff Go hea rd about the dangers of Takata airbags, and as soon as she learned that her vehi cle was included in the recall, she scheduled an appointm ent to get the airbags replaced. Plaintiff Go had to wait at least 2-3 weeks to get an appointm ent scheduled to have the airbags replaced. Plain tiff Go does not know exactly which airbags or components have been replaced in h er vehicle. The value of her 2001 Honda Accord has been diminished as a result of the Inflator Defect. Based on the reputation of the Honda Accord and the advertisements that she saw at that tim e, Plaintiff Go believed that the Honda Accord was safe and reliable and required minimal maintenance when she purchased it. Plaintiff Go would not have purchased her 2001 Honda Accord or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Robert F. Goodwin-Washington

105. Plaintiff Robert F. Goodwi n resides in Om ak, Washi ngton. Plaintiff Goodwin owns a 2004 Honda CRV 4WD, which was pur chased used for approxim ately \$18,350.00 in 2005 at Lynwood Honda in Edm onds, Washington. Plaintiff Goodwin prev iously purchased a written Limited Power T rain Warranty for the vehi cle. To P laintiff Goodwin's knowledge, the airbags in his 2004 Honda CRV wer e replaced on March 2, 2015. The value of his 2004 Honda CRV has been dim inished as a result of the Infl ator Defect. Plaintiff Goodwin would not have purchased his 2004 Honda CRV or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

David Gunther-Florida

106. Plaintiff David Gunther resi des in Coconut Creek, Flor ida. Plaintiff Gunther owns a 2003 BMW 325i, which was purchased us ed for \$7,200.00 exclusive of taxes and fees at Gunther Volkswagen in Florida on Decem ber 25, 2011. Plaintiff Gunther's 2003 BMW 325i is subject to safety recall #14V-428, but the replacement parts were unavailable as of at least March 24, 2015. To Plaintiff Gunther's knowledge, the airbags in his 2003 BMW 325i have never been repaired or replaced. The value of his 2003 BMW 325i has been dim inished as a result of the Inflator Defect. Prior to purchasing his 2003 BMW 325i, Plaintiff Gunt her viewed or heard about the vehicle through his research on Internet websites such as Ca r and Driver as well as Consumer Reports. Ultim ately, Plaintiff Gunther's decision to purch ase the 200 3 BMW 325i was influenced or affected by the fact that it had a great safety rating. Plaintiff Gunther would not have purchased his 2003 BM W 325i or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Coleman Haklar—California

107. Plaintiff Colem an Hakl ar resi des in La Canada Flintri dge, California. Plaintiff Haklar owns a 2002 Infiniti I-35, which was purchased n ew for approxim ately \$36,000.00 in November 2002 at Metro Infinity in Monrovia, Ca lifornia. Plaintiff Ha klar's 2002 Infiniti I-35 was initially covered by a written warranty. To Plaintiff Haklar's knowledge, the airbags in the 2002 Infiniti I-35. After Plainti ff Haklar read the newspaper ar ticles and watched television reports regarding the T akata airbags, he st opped driving the 2002 Infiniti I-35 an d did not let anyone in his fam ilv drive the vehicle either. The value of his 2002 Infiniti I-35 has been diminished as a result of the Inflator Defect. Prior to purchasing the 2002 Infiniti I-35, Plaintiff Haklar viewed or heard about the vehicle thro ugh websites and TV a dvertisements. Plaintiff Haklar remembers seeing or h earing that Niss an made some of the safest cars, which was an important factor to Pla intiff Haklar in deciding to purchas e the vehic le. Ultim ately, Plaintiff Haklar's decision to purchase the 2002 Infiniti I-35 was influenced or affected by his belief that Nissan had a very good safety hi story. Plaintiff Haklar would not have purchased the 2002 Infiniti I-35 or would not have paid as much for it if he had known of t he problems associated with the vehicle's Inflator Defect.

Mary Hasley-Rhode Island

108. Plaintiff Mary Hasley resides in W est Warwick, Rhode Island. Plaintiff Hasley owns a 2002 Honda Ac cord VXS, which was purchased new for approxim ately \$23,971.92 on August 30, 2002 at Metro Honda in Johnston, R hode Island. Plaintiff Hasley's 2002 Honda Accord VXS was covered by a written warranty. Plaintiff Hasley purchased an extended service contract for that vehicle. Plaintiff Hasley rece ived a recall letter from Honda notifying her that her vehicle was subject to the airbag recall. Pu rsuant to that recall no tice, the Majestic Honda dealership in W arwick, Rhode Island subsequently inspected the airbags in Plaintiff Hasley's 2002 Honda Accord VXS and specifically told P laintiff Hasley that her vehicle was not affected by the recall notice. Plaintiff Hasley relied on those communications but she recently found out that the airbags in her 2002 Honda Accord VXS are in fact subject to the airbag recall. Plaintiff Hasley's dealership is waiting for replacement parts to arrive before they can replace the airbags in her vehicle. To Plaintiff Hasley's knowledge, the airbags in her 2002 Honda Accord have never been replaced or repaired. The value of Plaintiff Hasley's 2002 Honda Accord VXS has been diminished as a result of the Inflator De fect. Prior to purchas ing the 2002 Honda Accord VXS, Plaintiff Hasley viewed or heard ab out the Honda Accord through television advertisements, radio advertisements and print advertisements promoting the Honda Accord as a safe and reliable vehicle that was the better buy over other vehicles. Ultimately, Plaintiff Hasley relied on these advertisem ents and their message that a Honda Accord was a safe vehicle when she decided to purchase her 2002 Honda Ac cord VXS. Plaintiff Hasl ey would not have purchased the 2002 Honda Accord or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Jam es Herron-Florida

109. Plaintiff James Herron resides in Coral Springs, Florida. Plaintiff Herron owns a 2005 Dodge Ram Truck, which was purchased new for \$28,400.00 in February 2005 at a Dodge dealership in Pembroke Pines, Florida. Pl aintiff Herron's 2004 Dodge Ram Truck was initially covered by a written 6 years or 100 ,000 mile warranty. Plaintiff Herron purchased an extended warranty as well. To Plainti ff Herron's knowledge, the airbag s in his 2004 Dodge Ram Truck have not been repaired or replaced. Plainti ff Herron is waiting for the Dodge de alership to receive the parts necessary to replace the airb ags in his 2004 Dodge Ram Truck. As soon as the

dealership receives the parts, Plain tiff Herron intends to take his 2004 Dodge Ra m Truck to the dealership to have the airbags replaced. The value of his 2004 Dodge Ra m Truck has been diminished as a result of the Inflator Defect. Plaintiff Herron would not have purchased his 2004 Dodge Ra m Truck or would not have paid as m uch for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Amber Hodgson-Missouri

110. Plaintiff Amber Hodgson resides in Lee's Summit, Missouri. Plaintiff Hodgson owns a 2004 Honda CRV, which was purch ased new for \$22,089.00 on January 4, 2004 in Kansas City, Missouri. Plai ntiff Hodgson's 2004 Honda CRV was covered by a written five year warranty from the date of purchase. Plaint iff Hodgson also purchased a five year extended warranty from the Honda dealersh ip. To Plaintiff Hodgson's knowledge, none of the airbags in her 2004 H onda CRV have been repaired or replaced. The value of her 2004 Honda CRV has been diminished as a result of the Inflator Defect. Prior to purchasing her 2004 Honda CRV, Plaintiff Hodgson researched various pricing and user review websites, including Consumer Reports and Kelly Blue Book. Plaintiff Hodgson also viewed or heard about the 2004 Honda CRV based on general television and media advertisements. Plaintiff Hodgson would not have purchased her 2004 Honda CRV or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Russell Holland-Missouri

111. Plaintiff Russell Holland resides in S pringfield, Missouri. Plaintiff Holland owns a 2007 Honda Pilot, which was purchased new for \$23,000.00 - \$24,000.00 in April 2007 at Don Wessel in Springfield, Missou ri. Plain tiff Holland purchased an extended warranty for the vehicle. To Plaintiff Holland 's knowledge, the airbags in hi s 2007 Honda Pilot have not been

- 35 -

repaired or replaced. Plaintiff Holland knows this because, in March of 2015, he took his 2007 Honda Pilot to the dealership for an oil change and was told that his vehicle was part of the Takata airbag recall. Plaintiff Holland was advised at the dealership that they would order parts to replace the airbags and that the parts would be available in a few weeks. Plaintiff Holland will take his 2007 Honda Pilot to the dealership to have the airbags replaced as soon as the parts come in. Plaintiff Holland was advised that this would take hours to do . Plaintiff Holland has not received anything in the m ail, to date, regarding the airbag recall on his vehicle. The value of his 2007 Honda Pilot has been di minished as a result of the Infl ator Defect. Prior to purchasing his 2007 Honda Pilot, Plaintiff Holland perform ed so me online internet research regarding the size of the vehicle, safety and m ileage, as these were issued that concerned him . Plaintiff Holland would not have purchased his 2007 Honda Pilot or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Judith Hollywood-California

112. Plaintiff Judith Hollywood resides in Nevada City, California. Plaintiff Hollywood owns a 2004 Honda Accord LX, which was purchased new for \$21,958.58 on December 28, 2003 at Auburn Honda in Auburn, Ca lifornia. Plaintiff Hollywood's 2004 Honda Accord LX was initially covered by a writte n warranty. To Plaintiff Hollywood's knowledge, the airbags in her 2004 Honda Accord LX have never been repaired or replaced. The value of her 2004 H onda Accord LX has been dim inished as a result of the Inflat or Defect. P laintiff Hollywood would not have purchased her 2004 Honda Accord LX or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Kimberly Holmes—Florida

113. Plaintiff Kimberly Holmes resides in Co conut Creek, Florida. Plaintiff Hol mes owns a 2002 Honda Odyssey, which was pur chased new for approxim ately \$26,691.00 on February 11, 2002 at P ompano Honda (now He ndrick H onda) in Po mpano Beach, Florid a. Plaintiff Holmes's 2002 Honda Odyssey was initi ally covered by a written warranty, and she purchased an extended warrant y. To Plaintiff Holm es's knowledge, the airbags in her 2002 Honda Odyssey were looked at by a m echanic at the dealership but not replaced. Plaintiff Holmes received a recall notice for a subsequent airbag recall. The value of her 2002 Honda Odyssey has been diminished as a result of the In flator Defect. Plaintiff Holmes stopped driving the 2002 Honda Odyssey and has rented another vehi cle to drive. Plaintiff Hol mes would not have purchased the 2002 Honda Odyssey or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

John Huebner-Ohio

114. Plaintiff John Huebner resides in Camarillo, California. Plaintiff Huebner owns a 2005 Ford Mustang, which was purchased used for approxim ately \$7,500.00 in March 2011 in Burbank, California. Plaintiff Huebner also owns a 2003 Pontiac Vibe, which was purchased used for approximately \$5,500.00 in July 2012 at St eeltown Motors, Inc. in Youngstown, Ohio. To Plaintiff Huebner's knowledge, the airbags in his 2005 Ford Mustang and 2003 Pontiac Vibe have never been repaired or replaced. The value of both of his vehicles has been diminished as a result of the Inflator Defect. Plaintiff Hue bner and his wife stopped dr iving both vehicles in 2014, after learning of the Inflator Defect. Plaintiff Huebner has attempted to sell his Mustang and Vibe. Plaintiff Huebner's efforts to sell th e vehicles included listing them on Craigslist and taking them into Dodge, Chevy, and Buick dealersh ips for a trade in. Potential buyers have rescinded their offers to purchase P laintiff Huebner's vehicles because they heard about the defects in the vehicles. Prior to purchasing his vehicles, Plaintiff Huebner viewed or heard about the vehicles through Consumer Report reliability ratings, NHTSA safety ratings, 2005 Mustang sales brochures, and 2003 Pontiac Vibe sales brochures. Plaintiff Huebner also viewed or heard about the vehicles through website s, print ads, television advertis ements, internet websites, and radio ads. Plaintiff Huebner would not have purchased either vehicle or would not have paid as much for either vehicle if he had known of the problems associated with the vehicles' Inflator Defect.

David M. Jorgensen-Hawaii

115 Plaintiff David M. Jorg ensen resid es in W ailuku, Hawaii. Plain tiff Jorgensen owns a 2006 Honda Ridgeline, which was leased new in 2006 from Island Honda in Kahalui, Maui. Plaintiff Jorgensen subsequently purchased the vehicle. Plaintiff Jorgensen's 2006 Honda Ridgeline is currently c overed or was covered by a written warranty. To Plaintif f Jorgensen's knowledge, the airbags in his 2006 Honda Ridgeline were replaced through the recall. The value of his 2006 Honda Ridgeline has been dim inished as a result of the Inflat or Defect. Prior to purchasing his 2006 Honda Ridgeline , Plaintiff Jorgensen viewed or heard about the vehicle through TV ads, radio ads, and print ads in the papers. Plaintiff Jorgensen also viewed or heard about the 2006 Honda Ridgeline through research on som e Internet sites as w ell as some comparison shopping on the cost of purchasing on ot her islands in Haw aii. Plaintiff Jorgensen was told that the 2006 Honda Ridgeline came with airbags, which was an important safety feature to him . Plaintiff Jorgensen would not have purchased his 2006 Honda Ridgeline or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Constantin e Kazos—Florida

116. Plaintiff Constantine K azos resides in Lo s Gat os, Cali fornia. Pl aintiff Kazo s owns a 2004 BM W M3, which was purchased used for \$24,000.00 on May 8, 2011 from Autos of Palm Beach in Palm Beach, Florida. Plaintiff Kazos also owns a 2008 Honda Element, which was purchased new for approximately \$20,000.00 from Capital Honda in San Jose, California in August 2008. Plaintiff Kazos' 2008 Honda Element was covered by a written warranty. In mid-April 2015, Plaintiff Kazos received a safety re call notice regarding his 2008 Honda Elem ent. To Plaintiff Kazos's knowledge, the airbags in his 2008 Honda Elem ent have never been repaired or replaced. P laintiff Kazos's 2004 BMW M3 was subject to a safety recall for a passenger side airbag and an upda te on computer software. To Plaintiff Kazos's knowledge, the airbags in his 2004 BMW M3 were replaced in February 2015 by Stevens Creek BMW. Prior to purchasing his 2004 BM W M3, Plaintiff Kazos ha d viewed or heard about BM Ws through advertisements on TV and car magazines for various years. The value of his 2004 BMW M3 has been diminished as a result of the Inflator Defect. The value of his 2008 Honda Element has also been diminished as a result of the Inflator Defect. Plaintiff Kazos would not have purchased his 2004 BMW M3 or his 2008 Honda Element or would not have paid as much for either vehicle if he had known of the problems associated with the vehicles' Inflator Defect.

Laura M. Killgo-Oregon

117. Plaintiff Laura M. Killgo resides in Sa ndpoint, Idaho. Plaintiff Killgo owns a 2003 Honda Elem ent, which was purchased used for around \$8,000.00 in 2009 at a Honda dealership in Eugene, Oregon. Sh e has not received a safety r ecall notice from Honda regarding the airbags in her 2003 Honda Element. After rep eated calls to her Honda dealership in Coeur D'Alene, she was inform ed that her vehicle w as subject to the second ary round of the airbag recall. To Plaintiff Killgo's knowledge, the airbags in her 2003 Honda Elem ent were replaced through the secondary recall. The value of her 2003 Honda Elem ent has been diminished as a result of the Inflator Defect. Plaintiff K illgo purchased her 2003 Honda Element due to Honda vehicles' purported safety and reliability. Pl aintiff Killgo would not have purchased her 2003 Honda Elem ent or would not have paid as mu ch for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Helen Klemer - New Jersey

Plaintif Helen Klem er resides in E lwood Park, New Jersey. Plaintiff Klem 118. er owns a 2004 Honda Ac cord, which was purch ased new in Nove mber 2004 for \$22,000.00 at Honda RTB in Clifton, New Jersey. Plaintiff Klemer's 2004 Honda Accord was covered at some point by a written warrant y. To Plaintiff Klem er's knowledge, the airbags in her 2004 Honda Accord have never been repaired or repla ced. Plaintiff Kle mer claims that the value of her 2004 Honda Accord has been diminished as a result of the Inflator Defect. Prior to purchasing her 2004 Honda Accord, Pl aintiff Klemer viewed or he ard about the vehicle through television advertisements and billboards. Ultimately, Plaintiff Klemer's decision to purchase the 2004 Honda Accord was influenced or affected by the advertisem ents that she viewed. Plaintiff Klemer would not have purchased her 2004 Honda Accord or would not have paid as much for it if she had known of problems associated with the vehicle's Inflator Defect.

Richard D. Klinger-California

119. Plaintiff Richard D. K linger resides in Sherm an Oaks, California. Plaintiff Klinger owns a 2003 Honda Civic Hybrid, which was purchased used for \$15,500.00 in 2006 in Los Angeles, California. On October 23, 2014, after reading an article in the L.A. Times about Takata airbags, he brought hi s 2003 Honda Civic Hybrid to the Miller Honda dealership. The

- 40 -

dealership told Plaintiff Klinger that it needed to replace the driver and passenger airbags, but it did not have the parts. P laintiff Klinger left his vehicle at the dealership and rented replacement vehicles until October 30, 2014. To Plaintiff Klinger's knowledge, the airbags in his 2003 Honda Civic Hybrid w ere replaced by Octobe r 30, 2014. The value of this 2003 Honda Civic Hybrid has been dim inished as a result of the Inflator Defect. Prior to purchasing his 2003 Honda Civic Hybrid, Plaintiff Klinger viewed or heard about the vehicle through newspaper and magazine advertisements and consumer reports evaluations. Plaintiff Klinger also researched the 2003 Honda Civic Hybrid through other materials, such as a lengthy review in "Car and Driver" magazine. Ultimately, Plaintiff Klinger's decision to purchase his 2003 Honda Civic Hybrid was influenced or affected by promotional materials, advertisements, and/or communications with dealerships. Plaintiff Klinger would not have purchased his 2003 Honda Civic Hybrid had he known of the problems associated with the vehicle's Inflator Defect.

Jonathan Knight-West Virginia

120. Plaintiff Jonathan Knight resides in Cross Lanes, West Virginia. Plaintiff Knight owns a 2006 Honda Pilot, which w as purchased used for \$16,806 on January 6, 2009 at Lester Raines Honda i n Sout h Cha rleston, We st Vi rginia. P laintiff Knight purchased an extend ed warranty to extend coverage for that vehicle. Plaintiff Knight has not received a s afety recall notice regarding the Takata airbags in his 2006 Honda Pilot. To Plaintiff Knight's knowledge, the airbags in his 2006 Honda Pilot have never been repaired or replaced. The value of his 2006 Honda Pilot has been dim inished as a result of the Inflator Defect. Plaintiff Knight would not have purchased his 2006 Honda Pilot or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Pamela H. Koehler-Florida

121. Plaintiff Pamela H. Koehler resides in Augustine, Florida. Plaintiff Koehler owns a 2006 Honda Pilot, which was purchased new for approxim ately \$27,000.00 in March 2006 from a Honda dealership in Naples, Florida. Plaintiff Koehler's 2006 Honda Pilot was covered by a written 3 years or 36,000 m iles warran ty. So metime in late Septem ber 2014, Plaintiff Koehler received a safety recal 1 notice regarding the Takata airbags in he r 2006 Honda Pilot. She was told that there was a backup in gettin g the repair done becaus e so m any people were calling regarding the airbag recall. Thus, Plaintiff Koehler had to wait over three weeks to get her vehicle repaired. To Plaintiff Koehler's knowledge, the airbags in her 2006 Honda Pilot were replaced on November 4, 2014. As a result of the Inflator Defect, the value of her 2006 Honda Pilot has been dim inished. Prior to pur chasing her 2006 Honda Pilot, Plaintiff Koehler viewed or heard about the vehicle through written ads, including newspaper ads, discussing the vehicle's safety and reliability. She relied on the vehicle's window sticker regarding its 5-star safety rating. Plaintiff Koehler would not ha ve purchased her 2006 H onda Pilot or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

David Kopelman-Florida

122. Plaintiff David Kopelman resides in Plantation, Florida. Plaintiff Kopelman owns a 2004 Honda Pilot EXL DVD, which was purchased new for \$32,103.69 on August 6, 2004 at Pompano Honda in Pompano Beach, Florida. Pl aintiff Kopelm an's vehicle was origin ally covered by a standard warranty, the American Honda Service Contract ("Honda Care"), covering the vehicle up to 75,000 m iles. Plaintiff Kope Iman purchased an extended warranty for the vehicle, covering his vehicle up to 125,000 m iles. Plaintiff Kopelman has participated in all of the available recalls. When he received one of the recall letters for his vehicle's airbags, Plaintiff Kopelman contacted Holm an Honda in Fort Laude rdale, Florida, and that dealersh ip told Plaintiff Kopelman that it would have to order the airbag replacement. To Plaintiff Kopelman's knowledge, his 2004 Honda Pilot's airbags were repl aced during the recall in March 2015. The value of his 2004 Honda Pilot has been dim inished as a result of the Inflator Defect. Plaintiff unsuccessfully attempted to sell or dispose of his 2004 Honda Pilot. In deciding whether to purchase his vehicle, Plaintiff Kopelman researched the safety and du rability of the Honda pilot. Plaintiff Kopelm an also period ically received direct m ail advertisements for the product. Plaintiff Kopelm an also watched a commercial about the H onda Pilot. The prom otional materials, advertising, and/or com munications with dealerships affected Plaintiff Kopelm an's decision to buy his 2004 Honda Pilot because the vehi cle was represented as a safe sports u tility vehicle that would retain its re tail value as the car ag ed. Pl aintiff Kopelman would not have purchased his 2004 Honda Pilot if he had know n of the problems associated with the vehicle's Inflator Defect, because he would not willingly put his entire family at risk of sustaining injuries of any kind.

Kostan Lathouris-Nevada

123. Plaintiff Kostan Lathouri s resides in Henderson, Nevada. Plaintiff Lathouris owns a 2005 Honda Civic, which was purchased used for \$17,829.93 on April 10, 2006 at Honda West in Las Vegas, Nevada. Around late 2014, he went to a dealership to determine whether his airbags were subject to a recall, but was specifically told that his vehicle was not subject to an airbag recall. To Plaintiff Lathouris' knowledge, the airbags in his 2005 Honda Civic have never been repaired or replaced. The value of his 2005 Honda Civic has been diminished as a result of the Inflator Defect. Plaintiff Lathouris would not have purchased his 2005 Honda Civic or would not have paid as m uch for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Richard Lee—Pennsylvania

124. Plaintiff Richard Lee resides in Wyomissing, Pennsylvania. Plaintiff Lee owns a 2003 BMW 325i, which was purchased new for \$34,981.74 in June 25, 3003 at Crevier BMW in Santa Ana, California. Plaintiff Lee's 2003 BMW 325i was covered by a written manufacturer's warranty and an ex tended Manufacturer's Full Main tenance warranty. He also purchased a Service Protection Direct warra nty, which expires on June 27, 2018. Plaintiff Lee received a safety recall for the airbags in his 2003 BM W 325i in Septem ber 2014, but BMW did not have the parts to replace his airbag until June 9, 2015. The red airbag alarm light for Plaintiff Lee's 2003 BMW 325i has rem ained lit. To Plaintiff Richard's knowledge, the airb ags in his 2003 BMW 325i have never been repair ed or replaced. The value of his 2003 BM W 325i has been diminished as a result of the Inflator Defect. Plaintiff Lee would not have purchased his 2003 BMW 325i or would not have paid as m uch for it if he had known of t he problems associated with the vehicle's Inflator Defect.

Sonya Annette Leonard—Tennessee

125. Plaintiff Sonya Annette Leona rd resides in Asheville, North Carolina. Plaintiff Leonard owns a 2007 Honda Accord, which was purchased new for approximately \$24,000.00 in the spring of 2007 at Johnson City Honda in Johns on City, Tennessee. Plaintiff Leonard's 2007 Honda Accord was covered at som e point by a written warranty and an extended warranty. Plaintiff Leonard has never received a safety recall notice regarding her 2007 Honda Accord, but simply read about the T akata airbag recall on a news website. W hen she called the Appletree Honda dealership in North Carolina in Novem ber 2014 regarding the airbag recall, they told her that despite the fact that her vehicle is subject to the airbag recall, her vehicle did not need to have the airbags checked, repaired, or replaced. To Plaintiff Leonard's knowledge, the airbags in her 2007 Honda Accord have never been repaired or replaced. The value of her 2007 Honda Accord has been diminished as a result of the In flator Defect. Plaintiff Leonard would not have purchased her 2007 Honda Accord or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Rebecca Lew—Tennessee

126. Plaintiff Rebecca Lew reside s in O ak Ridge, Tennessee. Plaintiff Lew owns a 2004 Honda Civic, which was purchased new for \$15,000.00 with a "trade in" in July 2004 at Airport Honda in Knoxville, Tennessee. Plain tiff Lew's 2004 Honda Civic is currently covered or was covered by a written warra nty. To Plaintiff Lew's knowledge, an airbag inflator in h er 2004 Honda Civic was replaced on January 9, 2 015 at AutoNation in K noxville, Tennessee as part of a "Safety Im provement Campaign." The value of her 2004 Honda Civic has been diminished as a result of the Inflator Defect. Prior to purchasing her 2004 Honda Civic, Plaintiff Lew viewed or heard about the vehicle through the internet, radio, and TV. Plaintiff Lew would not have purchased her 2004 Honda Civic or would not have paid as m uch for it if she had known of the problems associated with the vehicle's Inflator Defect.

Kathy Liberal—Florida

127. Plaintiff Kathy Liberal resides in Royal Palm Beach, Florida. Plaintif f Liberal owns a 2004 Nissan Sentra, which was purch ased used for \$5,000.00 in Palm Bea ch County, Florida in October 2012. To Plaintiff Liberal's knowledge, the airbags in her 2004 Nissan Sentra were replaced on October 25, 2014 pursuant to recall #14V-701. The value of her 2004 Nissan Sentra has been dim inished as a result of the Inflator Defect. Pr ior to purchasing her 2004

Nissan Sentra, Plaintiff Liberal viewed or h eard about the vehicle through internet sites discussing the vehicle's features. Ultim ately, Plaintiff Liberal's decis ion to purchase the 2004 Nissan Sentra was influenced or affected by promotional materials and communications with owners and/or dealerships stating that the vehicle is one of t he safest and dependable cars on the road. Plaintiff Liberal would not have purchased her 2004 Nissan Sentra or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Gail Markowitz-Florida

128. Plaintiff Gail Markowitz resides in Sunrise, Florida. Plaintiff Markowitz owns a 2007 Honda Accord, which was purchased us ed for \$15,000.00 on May 15, 2009 at A&J Auto Brokers in Hollywood, Florida. P laintiff Markowitz's 2007 Honda Accord was covered by a written warranty. To Plaintiff Markowitz's knowledge, the airbags in her 2007 Honda Accord have never been repaired or replaced. The value of her 2007 Honda Accord has been diminished as a result of the Inflator Defect. Prior to purchasing her 2007 Honda Accord, Plaintiff Markowitz viewed or heard about the vehicle through TV and radio ads, and was looking to buy a Honda because of Honda's reputation for reliability and safety. Plaintiff Markowitz would not have purchased her 2007 Honda Ac cord or would not have paid as m uch for it if she had known of the problems associated with the vehicle's Inflator Defect.

Roy Martin—Alabama

129. Plaintiff Roy Martin reside s in Jasper, Alabam a. Pl aintiff Martin owns a 2004 Toyota Sequoia, which was purchased used for \$19,811.62 in 2011 at Scott Crump Toyota in Jasper, Alabam a. Plaintiff Martin's 2004 To yota Sequoia is currently covered by a written warranty. To Plaintiff Martin's knowledge, the airbags in his 2004 Toyota Sequoia have never been repaired or replaced. The value of his 2004 Toyota Sequoia has been diminished as a result of the Inflator Defect. Plaintiff Martin w ould not have purchased his 2004 Toyota Sequoia or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Yessica Martinez-Florida

130. Plaintiff Yessica Martin ez resides in Miam i, Florida. P laintiff Martine z owns a 2004 Honda Civic, which was purchased ne w for approximately \$14,210.00 in May 2004 in Miami, Florida. To Plaintiff Martinez's know ledge, her vehicle's airb ags have never been repaired or replaced. The value of her vehicle has been dim inished as a result of the Inflato r Defect. Plaintiff Martinez would not have purchased her 2004 H onda Civic or would not have paid as m uch for it if she had known of the pr oblems associated with the vehicle's Inflator Defect.

David McLaughlin-South Carolina

131. Plaintiff Da vid B. McLaughlin resides in Hanahan, South Carolina. Plaintiff McLaughlin owns a 2005 Dodge Ram 1500 Da ytona, which he purchased used for approximately \$8,906.00 on January 22, 2014 at Rick Hendrick Dodge in Charleston, South Carolina. Plaintiff McLaughlin's 2005 Dodge Ram 1500 Daytona initially had been covered by a factory warranty. To Plaint iff McLaughlin's knowledge, the airbags in the 2005 Dodge Ra m 1500 Daytona were not replaced. The value of his 2005 Dodge Ra m has been dim inished as a result of the Inflator Defect . Plaintiff McLaughlin would no t have purchased his 2005 Dodge Ram 1500 Daytona vehicle or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Michael McLeod—California

132. Plaintiff Michael McLeod resid es in Napa, California. P laintiff McLeod owns a 2007 Honda Accord, w hich was purchased ne w for approxim ately \$23,000.00 in January 11, 2007 at Kastner Honda in Napa, California. Plaintiff McLeod's 2007 Honda Accord is currently covered by a written warran ty. P laintiff McLeod never received a safety recall regarding his vehicle, instead learn ing of the airbag def ect on the Today Show. To Plaintiff McLeod's knowledge, the airbags in his 2007 Honda Accord ha ve never been repaired o r replaced. Th e value of his 2007 Honda Accord has been dim inished as a result of the Inflat or Defect. Plaintiff McLeod would have purchased his 2007 Honda Accord or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

John Meiser-North Carolina

133. Plaintiff John Meiser resides in W ilmington, North Carolina. Plaintiff Meiser owns a 2007 Honda Pil ot, which was purchased used for \$19,661 in 2009 at Auto W holesale in Wilmington, North Carolina. To Plaintiff Meiser's knowledge, the driver's side airbags in his 2007 Honda Pilot were replaced at the end of 2014. The value of his 2007 Honda Pilot has been diminished as a result of the Inflator Defect. Plaintiff Meiser would not have purchased his 2007 Honda Pilot or would not have paid as m uch for it if he had known of th e problems associated with the vehicle's Inflator Defect.

Jason Moehlman-Missouri

134. Plaintiff Jason Moehlman resid es in Ra ymore, Missouri. Plaintiff Moehlm an owns a 2005 Honda Civic, which was purchased used for approximately \$13,200.00 in July 2007 at Hendrick Autom otive in Kansas City, Missour i. To Plaintiff Moehlm an's knowledge, the airbags in h is 2005 Honda Civic have never been repaired or replaced. The value of his 2005 Honda Civic has been diminished as a result of the Inflator Defect. Prior to purchasing his 2005 Honda Civic, Plain tiff Moehlm an visited m ultiple webs ites, researched consum er reviews an d ratings, including Consum er Reports and Cars.com . Ultimately, P laintiff Moehlman m ade the purchase of his 2005 Honda Civic ba sed on that vehicle's safety, reliability, and fuel econom y. Plaintiff Moehlman would not have purchased hi s 2005 Honda Civic or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Deborah T. Morgan-Pennsylvania

135. Plaintiff Deborah T. Morgan resides in Jup iter, Florida. Plaintiff Morgan owns a 2008 Honda Elem ent, which was purchased new for approxim ately \$18,000.00 in Uniontown, Pennsylvania in October 2008. Plaintiff Morgan's 2008 Honda Elem ent was covered by a written m anufacturer's warranty. Plaintiff Morgan purch ased an extended warranty for that vehicle in 2013. Plaintiff Morgan received a sa fety recall notice regard ing the airbags in her 2008 Honda Element. To Plaintiff Morgan's knowledge, the airbags in her 2008 Honda Element. To Plaintiff Morgan's knowledge, the airbags in her 2008 Honda Element were repaired or replaced on December 4, 2014, pursuant to the safety recall notice. The value of her 2008 Honda Element has been diminished as a result of the Inflator De fect. Her vehicle will always have the s tigma regarding the defective airbags, and it will be di fficult to sell should she choose to do so. Plaintiff Morgan would not have purchased her 2008 Honda Element or would not have paid as m uch for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Howard S. Morris-Virginia

136. Plaintiff Howard S. Morris resides in Br yn Mawr, Pennsylvania. Plaintiff Morris owns a 2004 BM W 330ci, which was purchas ed new for approxim ately \$50,000.00 in October 2003 at BM W of Arlington (now ope rating as BM W of Alexandria) in Arlington, Virginia. Plaintiff Morris' vehicle was initially covere d under a manufacturer's warranty. To Plaintiff Morris' knowledge, the airbags on his 2004 BM W 330ci have been replaced thro ugh a recall. The value of his 2004 BM W 330ci has been dim inished as a result of the Inflator Defect. Plaintiff Morris purch ased his 2004 BMW 330c i because he was fa miliar with BMW's promotion of safety and hand ling. Plaintiff Morris would not have purchased his 2004 BM W 330ci or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Barbara E. Mulroy-Colorado

137. Plaintiff Ba rbara E. Mulroy resides in Lakewood, Colorado. Plaintiff Mulroy owns a 2006 BM W X-3, which was purchas ed used for \$23,000.00 on October 29, 2011 at Murray Motors in Denver, Colorado. The vehicl e was purchased with a 12-month warranty. To Plaintiff Mulroy's know ledge, the airbags in he r 2006 BMW X-3 have never been repaired or replaced. Prior to purchasing her 2006 BM W X-3, Plaintiff Mulroy viewed or heard about the vehicle through general BM W print and TV ads that described the vehicle as safe, trustworthy, and reliable, which influenced her purchasing deci sion. Plaintiff Mulroy also view ed or heard about the 2006 BM W X-3 through Internet webs ites for BM W X-3s and the BMW blog called "Bimmer." Plaintiff Mulroy would not have purchased he r 2006 BM W X-3 or would not have paid as m uch for it if she had known of the pr oblems associated with the vehicle's Inflator Defect.

Marita K. Murphy-Alabama

138. Plaintiff Marita K. Murphy resides in Cottondale, Alabam a. Plaintiff Murphy owns a 2003 Honda Pilot EX, which was purch ased new for approximately \$31,010.35 on April 22, 2003 at Townsend Honda in Tuscaloosa, Alab ama. Plaintiff Mur phy's 2003 Honda Pilot

- 50 -

was covered by the standard H onda new car warranty. The value of her 2003 Honda Pilot has been diminished as a result of the Inflator De fect. Prior to purchasing her 2003 Honda Pilot, Plaintiff Murphy learned about the vehicle by consulting Consumer Reports (where it was highly rated) and researched it on the Internet, including researching reviews on Kelley Blue Book and comparable websites. P rior to purchasing that vehicle, Plaintiff Mur phy also heard about the vehicle from Honda advertising and informati onal literature provided by the dealership. Ultimately, Plaintiff Murphy's decis ion to purch ase that vehicle was strongly influenced by the uniformly positive external reviews as well as the Honda literature. Safety was a principal factor in Plaintiff Murphy's purchasing decision. The Honda promotional and descriptive literature she reviewed at the time of purchasing her vehicle made substantial representations about the safety features of that veh icle, including the driver and passenger side airbags. These representations included the general brochure for the 2003 Pilot a nd a separate brochure entitled "S RS Airbags eatures." Plaintiff Murphy would not have Seat Belts: Understanding your car's safety f purchased her 2003 Honda Pilot or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Valerie M. Nannery-California

139. Plaintiff Valerie M. Nannery resides in Washington D.C. Plaintiff Nannery owns a 2004 Honda Civic Hybrid, which was purchased new for \$21,800.47 on September 30, 2004 in Los Angeles, California. To Plaintiff Nanne ry's knowledge, the airbags in her 2004 Honda Civic Hybrid have never been repaired or repl aced. The value of her 2004 Honda Civic Hybrid has been diminished as a result of the Inflator Defect. Prior to purchasing her 2004 Honda Civic Hybrid, Plaintiff Nannery viewed or heard about the vehicle through research on the Internet, including the Honda website, Edm unds.com, and Consumer Reports. At the time of purchasing her 2004 Honda Civic Hybrid, Plain tiff Nannery's three criteria for a new car were that it was safe, fuel efficient, and sm all. Plaintiff Nannery would not have purchased her 2004 Honda Civic or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Anthony Palmieri-New York

Plaintiff Anthony Palm ieri resides in Brooklyn, New Yo rk. Plaintiff Palm ieri 140. owns a 2005 Honda Accord, which was purchased used for approximately \$10,000.00 in October 2009 in Brooklyn, New York. To Plaintiff Palm ieri's knowledge, his 2005 Honda Accord was covered by a written warranty. Despite Plaintiff Palmieri's repeated efforts to determine whether his vehicle was affected by the defective airbag s, Honda has failed to provide him with the requisite information or replacement parts in his vehicle. To Plaintiff Palmieri's knowledge, the airbags in h is 2005 Honda Accord h ave not been repaired or replaced. The value of h is 2005 Honda Accord has been dim inished as a result of the Inflator De fect. Plaintiff Pal mieri would sell his 2005 Honda Accord if he thought he could get fair market value for the car before the defect was revealed. Plaintiff Palmieri does not think he could get that fair market value because he has reviewed ads on Craigslist and other Inte rnet sites and noticed that the value of cars similar to his has dropped. Prior to purchasing his 2005 Honda Accord, Plaintiff Palm ieri heard about the vehicle through postcar ds and related prom otion materials from his local dealership, Bay Ridge Honda. Plaintiff Palm ieri also view ed or heard about the 2005 Honda Accord from television ads, Consumer Reports, and asso rted Internet ads that t conveyed safety, custom er satisfaction, reliability, and resa le value of Honda autom obiles. Ultimately, Plaintiff Palmieri's decision to purchase a 2005 Honda Accord w as influenced by advertisem ents, promotional materials, and/or dealer communications. Plaintiff Palmieri would not have purchased his 2005

Honda Accord or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Crystal Pardue—Alabama

141. Plaintiff Crystal Pa rdue resides in Odenville, Alabama. Plain tiff Pardue owns a 2007 Mazda 6, which was purchased used for \$12,421.50 on January 12, 2012 from Robert Cobb Motors in Boaz, Alabama. Plaintiff Pardue's 2007 Mazda 6 was covered by a written warranty. Plaintiff Pardue received a noti ce from Mazda infor ming her that there was an airb ag recall on her 2007 Mazda 6, but the airbag s in her vehicle have not b een replaced yet. The value of her 2007 Mazda 6 has been dim inished as a result of the Inflator Defect . Plaintiff Pardue would not have purchased her 2007 Mazda 6 or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Nicole Peaslee—Connecticut

142. Plaintiff Nicole Peaslee resides in Norwood, Massachus etts. Plaintiff Peaslee owns a 2004 Honda Accord EX, which was purchased new for \$20,000 .00 in October 2004 at Lia Honda in Enfield, Connecticut. Plaintiff Peaslee's 2004 Honda Accor d EX is currently covered or was covered by a writte n standard wa rranty. T o Plaintiff Peaslee's knowledge, the airbags in her 2004 Honda Accord EX have never been repaired or replaced. The value of her 2004 Honda Accord E X has been dim inished as a result of the Inflator Defect. Prior to purchasing her 2004 Honda Accord EX, Plaintiff Peaslee viewed or heard about the vehicle through TV advertising, brochures , and posters in the dealershi p. Plaintiff Peaslee saw various advertisements, including brochures and posters in the dealership, which listed features of the Honda Accord EX, including the airbags and its safety rating. Ultim ately, Plaintiff Peaslee purchased the 2004 Honda Accord EX because the promotional materials, advertising, and/o r

dealership communications persuaded her to do s o. Plaintiff Peaslee would not have purchased her 2004 Honda Accord EX or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Chris Pedersen—Arizona

143. Plaintiff Chris Pedersen resides in Lexington, Kent ucky. Plaintif f Pedersen owned a 2004 Honda Odyssey, which was pu rchased new for \$30,450.00 in October 2003 in Phoenix, Arizona. Plaintiff Pedersen sold the 2004 Honda Odyssey on May 27, 2015. Plaintiff Pedersen's 2004 Honda Odyssey was covered by a written warranty. To Plaintiff Pedersen's knowledge, the airbags in his 2004 Honda Odys sey were replaced on March 10, 2015 through a recall. The value of his 2004 Honda Odyssey has b een dim inished as a result of the Inflator Defect. Prior to purchasing his 2004 Honda Ody ssey, Plaintiff Pedersen viewed or heard about the vehicle through televisi on and print advertisements. Plaintiff Pedersen also viewed or heard about the vehicle through brochures or m ail he received in the m ail as well as brochures he picked up at the dealership. Ultim ately, Plai ntiff Pedersen's decision to purchase the 2004 Honda Odyssey or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Dan Peoples—Tennessee

144. Plaintiff Dan Peoples resides in Cypress, Texas. Plaintiff Peoples owns a 2004 Honda Accord, which was purchased new for \$28,900.00 in April 2004 at W olfchase Honda in Germantown, Tennessee. The vehicle was covere d by the Honda factory warranty which was 5 years/ 60,000 miles. Plaintiff Peoples has not received any notice in the mail about any recalls related to airbags. To Plaintiff Peoples's knowledge, the airbags in his 2004 Honda Accord have never been repaired or replaced. The value of his 2004 Honda Accord has been diminished as a result of the Inflator Defect. Prior to pur chasing his 2004 Honda Accord, Plaintiff People s viewed or heard about the vehicle through TV comm ercials discu ssing crash safety and reliability of Honda vehicles as well as radio and TV ads talking about discount offers on Honda vehicles. He also received advertisem ents from Honda and prom otional offers from the local dealership. Ultim ately, Plain tiff Peoples's decision to purchase the 20 04 Honda Accord was influenced by ads about the vehicle's safety, relia bility and value. Plain ntiff Peoples spoke to several dea lerships about the tr ade-in value when he r ecently pur chased his L exus and th e amount that they had offered was very low. He also had CarMax appraise his vehicle and it was appraised far below what he was willing to sell it for at the tim e. Plaintiff Peoples would not have purchased his 2004 Honda Accord or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Lisa Peterson - Massachusetts

145. Plaintiff Lisa Peterson resides in Scituate, Massachusetts. Plaintiff Peterson owns a 2003 Toyota Sequoia, which was purchased new for approxim ately \$35,000.00 in 2003 at Boch Toyota in Norwood, Massachusetts. Plaintiff Peterson's 2003 Toyota Sequoia was initially covered by a written 3 years or 60,000 m iles warranty. On Ma rch 31, 2015, Plaintiff Peterson received a safety recall for her 2003 Toyota Sequoia regarding its Takata airbags. To Plaintiff Peterson's knowledge, the driver's side airbag in her 2003 Toyota Sequoia was replaced on April 29, 2015. The value of Plaintiff Peterson's 2003 Toyota Sequoia has been diminished as a result of the Inflator Defect. Prior to purchasi ng her 2003 Toyota Sequoia, Pl aintiff Peterson heard about the vehicle through TV, radio, and print a dvertisements. Plaintiff Peterson also heard about the 2003 Toyota Sequoia through brochures she was given at the dealership. Ultim ately, Plaintiff Peterson's decision to purchase the 200 3 Toyota Sequoia was influenced or affected by promotional materials, advertisements, and/or dealership communications stressing the safety of the Toyota Sequoia. Plaintiff Peterson would not have purch ased her 2003 Toyota Sequoia or would not have paid as m uch for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Loren Petersen – Iowa

146. Plaintiff Loren Petersen resi des in Sibley, Iowa. Plai ntiff Petersen owns a 2007 Chrysler 300c, which was purchased us ed for \$13,000.00 on Decemb er 24, 2014 at Ron Drenkow Dodge Dealership in Sheldon, Iowa. To Plaintiff Petersen's knowledge, the airbags in his 2007 Chrysler 300c have not been replaced. The value of his ve hicle has been diminished as a result of the Inflator Defect. Plaintiff Petersen would not have purchased his 2007 Chrysler 300c or would not have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Henry H. Pham-California

147. Plaintiff He nry H. Pha m resides in San Francisco, California. Plaintiff Pha m owns a 2005 BM W M3 Coupe, which was purch ased used for \$50,000.00 on August 4, 2007 at Rusnak Volvo Pasadena in Pasadena, Californi a. Plaintiff Pham 's 2005 BM W M3 Coupe was covered by a written warranty. To Plaintiff Pham 's knowledge, the airbags in his 2005 BM W M3 Coupe have never been repa ired or replaced. Ultim ately, Plaintiff Pha m's decision to purchase the 2005 BMW M3 Coupe was influenced or affected by the promotional m aterials for this vehicle stressing its design, build, and high perform ance. The value of his 2005 BM W M3 Coupe have never been dim inished as a result of the In flator Defect. Plaintiff Pham would not have

purchased the 2005 BMW M3 Coupe or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Corene L. Quirk—South Carolina

148. Plaintiff Corene L. Quirk resides in Summerville, South Carolina. Plaintiff Quirk owns a 2004 Toyota Sequoia, which was purch ased used for \$24,492.00 on March 14, 2007 at Gene Reed Toyota Dealer in North Charleston, Sout h Carolina. Plaintiff Quirk believes that the airbags in her 2004 Toyota Sequoia have not b een replaced. The value of her 2004 Toyota Sequoia has been dim inished as a result of the In flator Defect. Plaintif f Quirk would not have purchased the 2004 Toyota Sequoia or would have paid much less for r it or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Marc Raiken-Pennsylvania

149. Plaintiff Marc Raiken r esides in Je ffersonville, Pennsylvan ia. Plaintif f Raiken owns a 2004 Toyota C orolla, which was purchased new for \$12,880.00 on July 29, 2003 at Conicelli Toyota in Conshohocken, Pennsylvania. Plaintiff Raik en's 2004 Toyota was covered by a written warranty. Plaintiff Raiken purchas ed an extended Extra Care warranty for that vehicle. To Plaintiff Raiken 's knowledge, the airb ags in his 2004 Toyota Corolla have never been repaired or replaced. The value of his 200 4 Toyota Corolla has been diminished as a result of the Inflator Defect. Plaintiff Raiken w ould not have purchased his 2004 Toyota Corolla or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Maureen Gilick Rash—Florida

150. Plaintiff Maureen Gilick Rash resides in Hollywood, Florida. Plaintiff Rash owns a 2007 Honda Pilot, which was leased new for approximately \$30,458.70 on March 13, 2007 and

subsequently purchased in February 2011 for a payoff amount of \$14,075.00 at Maroone Honda in Hialeah, Florida. Plaintiff Rash's 2007 Honda Pilot is either currently covered or was covered by a written warranty. Plaintiff Rash's 2007 Honda Pilot was subject to a Septem ber 2014 Honda recall, and upon receiving the recall notice, Plaintiff Rash contacted her Honda dealer in Hollywood, Florida to repl ace her airbags. At that time, the Honda d ealer did not have any replacement airbags or com ponent parts in stock. Plaintiff Rash was to ld that she would be notified when the replacement airbags were available. Plaintiff Rash was not able to replace her airbags until about November 24, 2014. The value of her 2007 Honda Pilot has been diminished as a result of the Inflator De fect. Prior to purchasing her 2007 Honda Pilot, Plaintiff Rash viewed or heard about the vehicle f rom television ads for the Pilot and Honda, as well as from Consumer Reports. At the tim e of purchasi ng her 2007 Honda Pi lot, Plaintiff Rash only considered purchasing or leasing the Honda Pilo t because of Honda's reputation for safety. Plaintiff Rash would not have purchased her 2007 Honda Pilot or would not have paid as m uch for it if she had known of the problems associated with the vehicle's Inflator Defect.

Regina M. Reilly-Alabama

151. Plaintiff Regina M. Reilly r esides in Eu faula, Alabama. Plaintif f Reilly owns a 2004 Subaru Legacy O utback, which was pur chased used for \$5,500. 00 on July 1, 2013 in Eufaula, Alabama. Plaintiff Reilly's 2004 Suba ru Legacy Outback was covered by a written manufacturer's warranty. To Plaintiff Reilly 's knowledge, the airb ags in her 20 04 Subaru Legacy Outback have never been repaired or replaced. The value of her 2004 Subaru Legacy Outback has been di minished as a result of the Inflator Defect. Prior to purchasing her 2004 Subaru Legacy Outback, Plain tiff Reilly v iewed or heard about the v ehicle through many ads promoting the Subaru as dependable and reliable. Plaintiff Reilly also viewed or heard about the 2004 Subaru Legacy Outback through TV ads and radio ads discussing how safe Subaru vehicles are. Plaintiff Reilly would never have purchased her 2004 Subaru Legacy Outback or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Billy Richardson—Alabama

152. Plaintiff Billy Richardson resides in Jasp er, Alabama. Plaintiff Richardson owns a 2003 BM W 330i, which was purchased u sed for \$16,000.00in June 2008 at To m Williams BMW in Irondale, Alabam a. Plaintiff Richards on's 2003 BM W 330i is subject to an airbag recall. To Plaintiff Richardson's knowledge, the airbags in his 2003 BMW 330i have never been repaired or replaced. The value of his 2003 BMW 330i has been dim inished as a result of the Inflator Defect.

Kelly Ritter—Texas

153. Plaintiff Kelly Ritter resides in St. Louis Park, Minnesota. Plaintiff Ritter owns a 2005 Honda Civic-LX, which was purchased used for \$16,311.16 on February 9, 2006 at Gun Honda in San Antonio, Texas. Plaintiff Ritter's 2005 Honda Civic-LX was covered by a written manufacturer's warran ty. Plai ntiff Ritter's 200 5 Honda Civic-LX was subject to the Takata airbag recall. To Plaintiff Ritter's knowledge, the driver side airbags in her 2005 Honda Civic-LX has been diminished as a result of the Inflator Defect. Plaintiff Ritter would not have purch ased her 2005 Honda Civic-LX or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Eric Rosson – Texas

154. Plaintiff Eric Rosson resides in W eston, Florida. Plaintiff Rosson owned a 2007 Honda Accord, which was purchased used for \$17,000.00 in August 2007 at Bankston Honda in Lewisville, Texas. To Plaintiff Rosson's knowledge, the airbags in his 2007 Honda Accord were replaced pursuant to a recall on March 19, 2015. The value of his vehicle has been diminished as a result of the Inflator Defect. Plaintiff Rosson sold his 2007 Honda Accord on April 11, 2015. Prior to purchasing his 2007 Honda Accord, Plaintiff Rosson performed online internet research regarding used vehicles to assi st him in m aking his final deci sion to purchase the vehicle. Plaintiff Rosson would not have purchased his 2007 Honda Accor rd or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Angela Ruffin—Florida

155. Plaintiff Angela Ruffin resides in Riviera Beach, Florida. Plaintiff Ruffin owns a 2005 Toyota Corolla CE, which was purchased ne w at E arl Steward Toyota in Lake Park, Florida. Plaintiff Ruffin's vehicle was orig inally covered by a written warranty. Plain tiff received a safety recall notice in the m ail regarding the defective airbags in her 2005 Toyota Corolla CE. To Plaintiff Ruffin n's knowledge, the airbags in her 2005 Toyota Corolla CE were replaced on or around March 7, 2015 at Earl Stewart Toyota. The value of her 2005 Toyota Corolla CE has been diminished as a result of the Inflator Defect. Plaintiff Ruffin would not have purchased her 2005 Toyota Corolla CE or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Holly Ruth-California

156. Plaintiff Holly Ruth resides in Hawthorne, California. Plaintiff Ruth owns a 2002 Honda Accord EX, which was purchased used for \$16,800.00 in May 2007 at Manhattan Beach Toyota in Manhattan Beach, California. Plain tiff Ruth's 2002 Honda Accord EX is currently covered or was covered by a written warranty. Plaintiff Ruth purchased an extended warranty for that vehicle. To Plaintiff Ruth's knowledge, the airbags in her 2002 Honda Accord EX were repaired or replaced pursuant to two different recalls, with the driver airbag inflator first replaced in April 2010 and the driver airbag then replaced in October 2014. The value of her 2002 Honda Accord EX has been dim inished as a result of the Inflator Defect. Prior to purchasing her 2002 Honda Accord EX, Plaintiff Ruth viewed or heard about the vehicle through many ads and knew of Honda's reputation. Plainti ff Ruth would not have purchased the 2002 Honda Accord EX or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Richard H. Sayler-California

157. Plaintiff Richard H. Say ler resides in Bentleyville, Ohio. Plaintiff Sayler owns a 2002 BMW M3 which was purchased used for \$17,000.00 in May 2003 from his son-in-law in California and then shipped to Plaintiff Sayler in Ohio. Plaintiff Sayler's 2002 B MW M3 is currently covered or was covered by a written warranty. Plain tiff Sayler purchased an extended warranty for the vehicle. To Plaintiff Sayler's knowledge, the passenger side airbags in his 2002 BMW M3 were replaced pursuant to a Septem ber 2014 recall by BM W Cleveland in Solon, Ohio. His driver side airbag has not been replaced. The value of his 2002 BMW M3 has been diminished as a result of the In flator Defect. Plaintiff Sayler would not have purchased his 2002 BMW M3 or would not have paid as m uch for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Megan Sayre-Scibona-Massachusetts

158. Plaintiff Megan Sayre-S cibona resides in Dorchester, Massachusetts. Plaintiff

Sayre-Scibona owns a 2005 Honda CRV, which was purchased used for \$15,000.00 in 2010 at Honda North in Danvers, Massachusetts. Plaintiff Sayre-Scibona never received a safety recall from Honda, Takata, or her Honda dealership. She learned about the recall by reading about it on the Internet. To Plaintiff Sayre-Scibona's knowledge, the airbags in her 2005 Honda CRV have never been repaired or replaced. The value of her 2005 Honda CRV has been diminished as a result of the Inflator Defect. Prior to purchasing her 2005 Honda CRV, Plaintiff Sayre-Scibona viewed or heard about the vehicle there are a solution of the 2005 Honda CRV, Plaintiff Sayre-Scibona allow the radio. Plaintiff Sayre-Scibona allow or heard about the 2005 Honda CRV vehicle. The safety factor was one she considered when buying her 2005 Honda CRV. Plaintiff Sayre-Scibona would not have purchased her 2005 Honda CRV or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Robert Schmidt-California

159. Plaintiff Robert Schmidt resides in Corona, California. Plaintiff Schmidt owns a 2003 BM W 325 XI Wagon, which was purchased used for \$ 11,900 on May 30, 2011 at Lakewood Motors in L akewood, California. T o Plaintiff Schmidt's knowledge, the airbags in his BMW 325 XI W agon were rep laced on Ju ne 6, 2015, apparently by yet anoth er defective Takata airbag. The value of his BM W 325 XI W agon has been diminished as a result of the Inflator Defect. He has also incurred \$300.00 in rental charges t hus far due to the defect and anticipates incurring more rental charges. Plaintiff Schmidt would not have purchased his BMW 325 XI Wagon or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Steven P. Schneider—Florida

160. Plaintiff Steven P. Schneider resides in Pinecrest, Florida. Plaintiff Schneider owns a 2002 Acura TL, which was purchased used for \$5,800.00 in May or June 2012 in Miam i, Florida. To Plaintiff Schneider's knowledge, the airbags in his 2002 Acura TL were replaced in 2014 pursuant to a recall for service on the passenge r side airbags at South Motors Honda. The value of his 2002 Acura TL has been dim inished as a result of the Inflator Defect. P rior to purchasing his 2002 Acura TL, Plaintiff Schneider would not have purchas ed his 2002 Acura TL or would not have paid as m uch for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Tasha Severio-Louisiana

161. Plaintiff Tasha Severio resides in Denham Springs, Louisiana. Plaintiff Severio owns a 2007 Honda Pilot, which was purchased used for \$18,000.00 in February 2013 at Capitol Buick GMC in Baton Rouge, Louisiana. Plain tiff Severio's 2007 Honda Pilot was covered at some point by a written warranty. To Plainti ff Severio's knowledge, the airbag s in her 2007 Honda Pilot have never been repaired or repl aced. The value of her 2007 Honda Pilot has been diminished as a result of the Inflator Defect. Prior to purchasing her 2007 Honda Pilot, Plaintiff Severio viewed or heard about the vehicle th rough internet websites providing inform ation and ratings on that vehicle, includi ng safety ratings. Newspapers a nd TV ads m ade representations regarding her 2007 Honda Pilot's safety. Ultimately, Plaintiff Severio purchased the 2007 Honda Pilot because of the Honda nam e and the good safety ratings. Plaintiff Severio would not have purchased her 2007 Honda Pilot or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Shelley Shader—Florida

162. Plaintiff Shelley Shader resides in B oca Raton, Florida. Plaintiff Shader owns a 2002 Lexus SC430, which was purchased used for \$24,781.00 in November 2010 at JM Lexus in Coconut Creek, Florida. Plainti ff Shader received several recall notices from Lexus beginning approximately in May 2013 but was advised that replacement parts were not available. On July 13, 2013, Plaintiff Shader was involved in a frontal impact accident in which the airbags failed to deploy, despite the fact that the front of the car suffered severe dam age. The airbags in the vehicle were finally replaced in September 2014. The value of his 2002 Lexus SC430 has been diminished as a result of the Inflator Defect. Plaintiff Shader would not have purchased his 2002 Lexus SC430 or would not have paid as m uch for it if he had known of the problems associated with the vehicle's Inflator Defect.

Katherine E. Shank-Ohio

163. Plaintiff Katherine E. Shank resides in Be rea, Ohio. Plaintiff Shank owns a 2002 Honda Civic, which was purchased used for \$14,900.00 in July 6, 2009 at Sunnyside Honda in Middleburg Heights, Ohio. Plaintiff Sha nk contacted Sunnyside Honda on March 12, 2015 regarding an update on her vehicle and was told that they do not have a confirm ed date of when the replacement airbag parts will be available for her vehicle. To Plaintiff Shank's knowledge, the airbags in her 2002 Honda Ci vic have never been repaired or replaced. The value of her 2002 Honda Civic has been dim inished as a result of the Inflator Defect. Plaintiff Shank would not have purchased her 2002 Honda Civic or would not have paid as m uch for it if she had known of the problems associated with the vehicle's Inflator Defect.

Daniel N. Silva—Texas

164. Plaintiff Da niel N. Silva re sides in Austin, Texas. Plaintiff Silva owns a 2004 Honda Pilot, which was purchased used for \$2 3,500.00 on Decem ber 1, 2006 at CarMax in Austin, Texas. Plaintiff Silva's vehicle was subject to recalls 14V-351 and 14V-353 on June 19, 2014. To Plaintiff Silva's knowledge, the driver a nd passenger side airbag inflators in his 2004 Honda Pilot were replaced on December 17, 2014 by First Texas Honda. The value of his 2004 Honda Pilot has been diminished as a result of the Inflator Defect. Plaintiff Silva would not have purchased his 2004 Honda Pilot or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Eugennie Sinclair—Florida

165. Plaintiff Eugennie Sinclar resi des in Tamarac, Florida. Plaintiff Sinclair owns a 2007 Ford Mustang, which was purchased used for \$24,000.00 in Septem ber 2012 at CarMax in Davie, Florida. Plaintiff Sinc lair's 2007 Ford Mustang is curren tly covered or was covered at some point by a written warranty. Plaintiff Sinclair also purchased an extended warranty for that vehicle. To Plaintiff Sinclair's knowledge, the airbags in her 2007 Ford Mustang have never been repaired or replaced. The value of his 2007 Ford Mustang has been dim inished as a result of the Inflator Defect. Plaint iff Sinclair would not have purchased her 2007 Ford Mustang or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Darla Spiess-Minnesota

166. Plaintiff Darla Spiess resides in St. Paul, Minnesota. Plaintiff Spiess owns a 2005 Acura MDX, which was purchased used for \$36,660.65 in Minnetonka, Minnesota. To Plaintiff Spiess's knowledge, the airbags in her Acura MDX have never been repaired or replaced. The

- 65 -

value of her Acura MDX has been dim inished as a result of the In flator Defect. Pr ior to purchasing her Acura MDX, Plai ntiff Spiess viewed or heard about the vehicle through Consumer Reports where it was rated one of the safest vehicles on the road. Plaintiff Spiess would not have purchased her Acura MDX or woul d not have paid as m uch for it if he had known of the problems associated with the vehicle's Inflator Defect.

David Takeda—California

167. Plaintiff Da vid Takeda resi des in E ncino, California. Plaintiff Takeda owns a 2005 Honda Elem ent, which was purchased new for approximately \$21,000.00 in July 2005 from a car broker and acquired through Metro H onda in Montclair, Ca lifornia. Plaintiff Takeda's 2005 Honda Elem ent is currently covered or was covered at some point by a written factory warranty. Plaintiff Ta keda never received a safety recall notice for his 2005 Honda Element. To Plaintiff Takeda's knowledge, the airbags in his 2005 Honda Elem ent have never been repaired or replaced. The value of his 2005 Honda Element has been diminished as a result of the Inflator Defect. Prior to purchasing hi s 2005 Honda Element, Plaintiff Takeda viewed or heard about the vehicle through in ternet websites. P laintiff Takeda would not have purchased his 2005 Honda Element or would not have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Charles and Dana Talamantes-Nevada

168. Plaintiffs Charles and Dana Talamantes reside in Las Vegas, Nevada. Plaintiffs Talamantes own a 2004 Toyota Tundra, whic h was purchased used for \$12,991.00 on July 8, 2009 at Desert Toyota Scion in Las Vegas, Nevada. Plaintiffs Talamantes' 2004 Toyota Tundra is subject to the Takata airbag recall. To Plaintif fs Talamantes' knowledge, the airbags in their 2004 Toyota Tundra have not been repaired or replaced. The value of their 2004 Toy ota Tundra

- 66 -

has been diminished as a result of the Inflato r Defect. Plaintiffs Talam antes would not have purchased their 2004 Toyota Tundra had they know n of the problem s a ssociated with the vehicle's Inflator Defect.

Cathryn Tanner—Alabama

169. Plaintiff Cathryn Tanner resides in Birmingham, Alabama. Plaintiff Tanner owns a 2003 Honda Civic, which was purchased used for approximately \$6,211.50 on October 8, 2009 at Eastside Wholesale Used Cars in Gadsden, Alabama. To Plaintiff Tanner's knowledge, the airbags in her 2003 Honda Civic have not been repaired or replaced. The value of her 2003 Honda Civic has been dim inished as a result of the Inflator Defect. Pl aintiff Tanner would not have purchased her 2003 Honda Civic or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Shaun Taylor—Florida

170. Plaintiff Shaun Taylor resides in Jacksonville, Florid a. Plaintiff Taylor owns a 2004 Honda Accord, which was purchased us ed for \$8,000.00 on March 28, 2011 at Arlington Toyota in Jacksonville, Florida. To Plaintiff Taylor's knowledge, the airbags in his 2004 Honda Accord were repaired o r replaced on December 27, 2014 as part of the airb ag recall. Plain tiff Taylor was told that the replacem ent parts were made by the sam e manufacturer. The value of his 2004 Honda Accord has been dim inished as a result of the Inflator Defect. Prior to purchasing his 2004 Honda Accord, Plaintiff Taylor viewed or heard about the vehicle through advertisements in the local pa per and auto trader m agazine as well as through television commercials describing the safety and reliability of that vehicle. Plaintiff Taylor also viewed or heard about the 2004 Honda Accord through Internet searches he performed, including viewing numerous sites touting the Honda Accord's safety and reliability. His research results about the

Honda Accord's safety and reliab ility was a huge factor for Plaintiff Ta ylor because he wanted the safest vehicle for his fam ily. Plaintiff Taylor would not have purchased his 2004 Honda Accord or would not have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Oswald Tessier-Florida

171. Plaintiff Tessier C. Oswald resides in A popka, Florida. Plaintiff Oswald owns a 2003 Honda Accord, w hich was purchased new for \$23,000.00 on August 8, 2003 at Classic Honda in Orlando, Florida. Plaintiff Oswald's 2003 Honda Accord has been subject to two airbag recalls. The first recall notice letter cam e from Takata and Honda, and the second letter came from Honda requesting that he replace his airbags again. To Plaintiff Oswald's knowledge, the airbags in his 2003 Honda Ac cord were replaced in Nove mber 2014 at Classic Honda dealership. The value of his 2003 Honda Accord has been diminished as a result of the Inflator Defect. Ultim ately, Plaintiff Oswald's deci sion to purchase the 2003 Honda Accord was influenced or affected by an ad for the vehicl e in the Orlando Sentinel Newspaper. Plaintiff Oswald would not have purchased his 2003 Honda Accord or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Carla Thompson - Georgia

172. Plaintiff Carla Thom pson resides in Woodberry, Georgia. Plaintiff Thom pson owns a 2003 BM W 325ci, which was purchased used for \$26,000.00 in 2006 from Hank Aaron BMW in Union City, Georgia. T o Plainti ff Thom pson's knowledge, the airbags in her 2003 BMW 325ci have not been replaced, but she has an appointment to do so on June 16, 2015. The value of her vehicle has been dim inished as a re sult of the Inflator Defect. Prio r to purchasin g her 2003 BMW 325ci, Plaintiff Thom pson viewed or heard about her vehi cle through television commercials touting BMW's reliability and promoting BMW as "the ultimate driving machine." Ultimately, Plaintiff Thompson's decision to purchase the 2003 BMW 325ci was made because she believed the advertisements. Plaintiff Thompson would not have purchased her 2003 BMW 324ci or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Kathryn A. Tillisch-Virginia

173. Plaintiff Kathyrn A. Tillisch res ides in South Riding, Virginia. Plaintiff Tillisch owns a 2005 Honda Pilot LX, which was purchased new for \$27,033.85 on February 26, 2005 at Rosenthal Honda in Vienna, Virginia. Plaintiff Tillisch's 2005 Honda Pilot LX was subject to a recall dated June 19, 2014 for the driver side fr ontal airbag, although she has never received any formal recall notices regarding her airbags. To Plaintiff Tillisch's knowledge, the driver side frontal airbag in her 2005 Honda Pilot LX wa s replaced on January 21, 2015. To Plaintiff Tillisch's knowledge, the passenger side airbag has never been repaired or replaced despite her repeated requests. Honda has claimed that the passenger side airbag in her 2005 Honda Pilot LX does not meet Honda's recall guidelines, as e xplained in a February 17, 2015 phone call to her and confirmed in a February 21, 2015 letter. The value of her 2005 Honda Pilot LX has been diminished as a result of the Inflator Defect. Plaintiff Tillisch woul d not have purchased her 2005 Honda Pilot LX had she known of the problem s associated with the vehicle's Inflator Defect.

Gerdgene K. Veser-Florida

174. Plaintiff Veser resides in Riverview, Florida. Plaintiff Veser owns a 2005 BM W 325i, which was purchased new for approxim ately \$36,000.00 in February 2005 at Bert Sm ith BMW in St. Petersburg, Florida. T he value of his 2005 BM W 325i has been dim inished as a

- 69 -

result of the Inflator Defect . Plaintiff Veser would not have purchased his 2005 BM W 325i or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Mickey Vukadinovic—Florida

Plaintiff Mickey Vukadinovic resides in 175 Middleburg, Flor ida. Plaintiff Vukadinovic owns a 2004 Mazda MPV, which was purchased new in early 2005 for approximately \$20,000.00 - \$25,000.00 at Mazda City in Orange Park, Florida. Plaintiff Vukadinovic's 2004 Mazda MPV is currently covered or was covered by a written warranty for new cars. On several occasions, Plaintiff Vukadinovic's 2004 Mazda MPV has h ad its airbag light turn on while being driv en. Plaintiff Vukadi novic has taken his vehi cle into the Mazda dealership, which has told him it is nothing to worry about. To Plaintiff Vukadinovic's knowledge, the airbags in his 2004 Mazda MP V have never been repaired or rep laced. The value of his 2004 Mazda MPV has been dim inished as a result of the Inflat or Defect. Prior to purchasing his 2004 Mazda MPV, Plaintiff Vuka dinovic viewed or heard about the vehicle through his own research, which included viewing or hearing about the ve hicle through internet searches. Prior to purchasing his 2004 Mazda MPV, Plaintiff V ukadinovic also viewed or heard TV ads, radio ads, newspaper ad about the vehicle through s, and billboards. Plaintiff Vukadinovic would not have purch ased his 2004 Mazda MPV or w ould not have paid as m uch for it if he had known of the problems associated with the vehicle's Inflator Defect.

Michael A. Walker-Florida

176. Plaintiff Michael A. Walker resides in Spring Hill, Florida. Plaintiff Walker owns a 2005 Subaru Legacy, which was purchased us ed for \$9,900.00 in February 2014 at Universal Hyundai in Orlando, Florida. Plain tiff Walker received a notice of recall in September, 2014.

- 70 -

To Plaintiff Walker's knowledge, on October 31, 2014, the airbag in flator and related m aterials in his 2005 Subaru Legacy were replaced by Mastro Subaru Tampa pursuant to a recall. Plaintiff Walker was unable to use his 2005 Subaru Legacy for approxim ately two months due to safety concerns associated with the vehicle's Inflator Defect. The value of his 2005 Subaru Legacy has been diminished. Prior to purchasing his 2005 Subaru Legacy, Plaintiff Walker viewed or heard about the vehicle throug h a posting on AutoTrader. P laintiff Walker would not have purchased his 2005 Subaru Legacy or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Trey Watley-Georgia

177. Plaintiff Trey W atley resides in Colum bus, Georgia. Plaintiff W atley owns a 2006 Honda Pilot, which was purchased new for \$33,500.00 in June 2006 at Honda Carland in Roswell, Georgia. To P laintiff Watley's knowledge, the airbag s in his 2006 Honda Pilot have never been repaired or replace d. H e has not received any notific ations from Takata or Honda regarding the recall. The value of his 2006 Honda Pilot has been di minished as a result of the Inflator Defect. Prior to purchasing his 2006 H onda Pilot, Plaintiff Watley viewed or heard about the vehicle through the Honda website. Plaintiff Watley would not have purchased his 2006 Honda Pilot or would not have paid as much for it if he had known of the problem s associated with the vehicle's Inflator Defect.

Robert E. Weisberg-Florida

178. Plaintiff Robert E. Weisberg resides in Miami, Florida. Plaintiff Weisberg owns a 2005 Honda CRV, which was purchased new for approximately \$20,000.00 in Nove mber 2004 at South Honda in Miam i, Florida. To Plain tiff Weisberg's knowledge, the airbags in his 2005 Honda CRV were repaired or replaced on February 9, 2015. The value of his 2005 Honda CRV

- 71 -

has been dim inished as a result of the Inflat or Defect. Plaintiff Weisberg would not have purchased his 2005 Honda CRV or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Brooks Weisblat-Florida

179. Plaintiff Brooks W eisblat resides in Miam i, Florida. P laintiff W eisblat owns a 2005 Ford GT, which was purchased used for \$143,000.00 in February 2011 at CNC Exotics in Miami, Florida. To Plaintiff W eisblat's knowledge, the airbags in the 2005 Ford GT have never been repaired or replaced. The value of her 2005 Ford GT has been diminished as a result of the Inflator Defect.

Charlotte Whitehead—Alabama

180. Plaintiff Charlotte Whitehead resides in Eufaula, Alabama. Plaintiff Whitehead owns a 2003 Honda Ci vic LX, whi ch was pur chased used for \$10,000.00 in 2007 in Dothan, Alabama. To Plaintiff Whitehead's knowledge, the airbags in her 2003 Honda Civi c LX were replaced after November 3, 2014. The value of her vehicle has been diminished as a result of the Inflator Defect. Prior to purchasing her 2003 H onda Civic LX, Plaintiff Whitehead viewed or heard about her vehicle through television and radio ads over the years stating that Honda Civics are safe and reliab le. Ultim ately, Plaintiff Whitehead's d ecision to purchase the 2003 Honda Civic LX was m ade because she believed the ad vertising. Plaintiff W hitehead would not have purchased her 2003 Honda Civic LX or would not ha ve paid as m uch for it if she had known of the problems associated with the vehicle's Inflator Defect.

Kathleen Wilkinson-Oregon

181. Plaintiff Kathleen Wilkinson resides in Grants Pass, Oregon. Plaintiff Wilkinson owns a 2006 Acura MDX, which was purchased used for \$23,910.00 on April 23, 2009 from m

Riverton Auto in Grants Pass, Oregon. To Plai ntiff Wilkinson's knowledge, the airbags in her 2006 Acura MDX have never b een repaired or replaced. Plaintiff Wilkinson took her vehicle to Ashland Acura in Ashland, Oregon (now known as Butler Acura) and asked them to replace the airbags because she believed they w ere defective or recalled, but they refused to do so, saying her vehicle was not covered unde r the recall. The value of her 2006 Acura MDX has been diminished as a result of the Inflator Defect. Prior to purchasing her 2006 Acura MDX, Plaintiff Wilkinson viewed or heard about the vehicl e through online research where she looked up reviews comparing the Acura MDX to the BMW . She remembers hearing or seeing that Acura has a very good safety record, and that was important to her and her family. Ultimately, because safety is important to Plaintiff W ilkinson, she looked at some prom otional materials and/or ads that m ade her believe that the 2006 Acura MDX was safe and equipped with sa fety features. Plaintiff Wilkinson would not have purchased her 2006 Acura MDX or would not have paid as much for it if he had known of the problems associated with the vehicle's Inflator Defect.

Pamela Wilsey-Rhode Island

182. Plaintiff Pam ela A. W ilsey resides in W est Warwick, Rhode Island. Plaintiff Wilsey owns a 2002 Honda Accord VLX, wh ich was purchased used for approxim ately \$2,000.00 in March 2010 in W arwick, Rhode Island. Plaintiff W ilsey never received any communication, written or verbal, from Honda. She took it upon hersel f to call Balise Honda in Warwick, Rhode Island to find out if her car was part of the recall, and was advised that it was in fact part of the recall. To Plaintiff W ilsey's knowledge, the airbags in her 2002 Honda Accord VLX have never been replaced or repaired. Th e value of Plaintiff W ilsey's 2002 Honda Accord VLX has been diminished as a result of the Infl ator Defect. Prior to purchasing the 2002 Honda Accord VLX, Plaintiff W ilsey viewed or hear d about the Honda Accord through television advertisements, radio advertisements and print advertisements, which influenced or affected her decision to purchase the 2002 Honda Accord VLX. Specifically Plaintiff Wilsey relied on TV ads promoting the Honda Accord as a vehicle that was safe, reliable, and a better buy. Plaintiff Wilsey would not have purchased her 2002 Honda Accord VLX or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Cynthia B. Wishkovsky-Pennsylvania

183. Plaintiff Cynthia B. Wishkovksy resides in Bola Cynwyd, Pennsylvania. Plaintiff Wishkovksy owns a 2004 Toyota Corolla, which was purchased new for approxim ately \$17,433.00 on April 1, 2004 at Conicelli Toyota in C onshohocken, Pennsylvania. To Plaintiff Wishkovksy's knowledge, the airbags in her 2004 T oyota Corolla have not been repaired or replaced. The value of her 2004 Toyota Corolla has been diminished as a re sult of the Inflator Defect. Plaintiff W ishkovksy would not have purchased her 2004 Toyota Corolla or would not have paid as much for it if she had known of the problem s associated with the vehicle's Inflator Defect.

Teresa Woodard - South Carolina

184. Plaintiff Teresa W oodard resides in F ountain Inn, South Carolina. Plaintiff Woodard owns a 2005 Ford Mustang, which was purchased new for \$17,000.00 in 2005 from Fairway Ford in Greenville, South Carolina. To Plaintiff Woodard's knowledge, the airbags in her 2005 Ford Mustang have not been replaced. The value of her vehicle has been diminished as a result of the Inflator Defect. Prior to pur chasing her 2005 Ford Must ang, Plaintiff Woodard viewed or heard about her vehicle through te levision com mercials and perform ed extensive online research regarding the vehicle. Plai ntiff Woodard would not have purchased her 2005 Ford Mustang or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

Bonnie Young—Georgia

185. Plaintiff Bonnie W . Young resides in W ilmington, North Carolina. Plaintiff Young owns a 2006 Acura MDX, which was purchased new for approxim ately \$30,000.00 in November 2006 in Atlanta, Georgia. To Plaintiff Young's knowledge, the airbags in her vehicle have never been repaired or replaced. The value of her 2006 Acura MDX has been diminished as a result of the Inflator Defect. Plaintiff Young would not have purchased her 2006 Acur a MDX or would not have paid as much for it if s he had known of the p roblems associated with the vehicle's Inflator Defect.

Susana Zamora—California

186. Plaintiff Su sana Zam ora resi des in Vista, California. Plaintiff Za mora owns a 2004 Honda Accord S edan, which was purchased new in 2004 at Norm Reeves Honda Dealership in Cerritos, Calif ornia. The value of her 2004 Honda Accord Sedan has been diminished as a result of the Inflator Defect. Prior to purchasing her 2004 Honda Ac cord Sedan, Plaintiff Zamora viewed or h eard about the vehicle through TV and radio advertisem ents. Ultimately, Plaintiff Zam ora's decis ion to purchase h er 2004 Honda Accord Sedan was influenced or affected by advertisem ents that Honda was a highly ranked car, that it was a safe and reliable car, and that it had good mileage. Plaintiff Za mora would not have purchased her 2004 Honda Accord Sedan or would not have paid as much for it if she had known of the problems associated with the vehicle's Inflator Defect.

John Zielinski—Illinois

187. Plaintiff John Zielinski resides in Mokena , Illinois. Plaintiff Zielinski owns a 2002 BM W 330ci, which was purchased used in April 2013 for \$9,000.00 at a used car dealership in at W orld Class Motors Cars in Do wners Grove, Illinois. To Plaintiff Zielinsk i's knowledge, the airbags in his 2002 BMW 330ci have never been repaired or replaced. The value of his 2002 BMW 330ci has been diminished as a result of the Inflator Defect. Plaintiff Zielinski would not have purchased his 2002 BM W 330ci or would have paid much less for it had he known of problems with the vehicle.

188. For ease of reference, the following chart organizes the Consum er Plaintiffs by the state in which they acquired the Class Vehicle:

No.	State	Class Representative	Vehicle
		Plaintiff	
1	Alabama	Mario Cervantes	Honda Pilot (2003)
2 Alal		Roy Martin	Toyota Sequoia (2004)
3 Alal		Marita Murphy	Honda Pilot (2003)
4 Alal	bam a	Crystal Pardue	Mazda 6 (2007)
5 Alal	bam a	Regina M. Reilly	Subaru Legacy Outback (2004)
6 Alal	am a	Billy Richardson	BMW 330i (2003)
7 Alal	am a	Cathryn Tanner	Honda Civic (2003)
8 Alal	am a	Charlotte Whitehead	Honda Civic LX (2003)
9 Ariz	on a Gwendo	l yn Cody	Honda CRV (2006)
10 Ar	izon a Christo	pher Pedersen	Honda Odyssey (2004)
11 Ca	liforni a	Jina Bae	Honda Accord (2004)
12 Ca	liforni a W	illiam Dougherty	BMW 325ci (2001)
13 Ca	liforni a Leslie		Honda Element (2008)
14 Ca	liforni a	Terri Gamino	Honda Accord (2006)
15 Ca	liforni a	Kristin Go	Honda Accord (2001)
16 Ca	liforni a Colem	an Haklar	Infiniti I-35 (2002) (Nissan)
17 Ca	liforni a Judith	Hollywood	Honda Accord (2004)
18 Ca	liforni a Richai		Honda Civic (2003)
19 Ca	liforni a Micha		Honda Accord (2007)
20 Ca	liforni a Valeri	M. Nannery	Honda Civic Hybrid (2004)
	liforni a Henr	y H. Pham	BMW M32 Couple (2005)
22 Ca	liforni a Holl	y Ruth	Honda Accord (2002)
	liforni a Richai		BMW M3 (2002)
	liforni a	Robert Schmidt	BMW 32 Xi Wagon (2003)
	liforni a	David Takeda	Honda Element (2005)
	liforni a Susana		Honda Accord (2004)
	lorado	Barbara E. Mulroy	BMW X-3 (2006)

No.	State	Class Representative Plaintiff	Vehicle
28	Connecticut	Nicole Peaslee	Honda Accord (2005)
29 Flo		ph Aliscio	Ford Ranger (2004)
30 Flo		Allen	Honda Odyssey (2002)
31 Flc		Bonet	Dodge Durango (2008) (Chrysler)
32 Flo		Lonee Cataldo	Honda Element (2003)
33 Flo		Connie Collins	Toyota Sequoia (2005)
34 Flo		Camila G. Corteleti	Honda Civic (2004)
35 Flo		pher Day	BMW 330i (2002)
36 Flo		p Dewan	BMW 330ci (2006)
37 Flo		Ryvania M. Fuentes	Honda Accord LX (2007)
38 Flo	rid a David	Gunther	BMW 325i (2003)
39 Flo	rid a	James Herron	Dodge Ram 1500 SLT (2005)
			(Chrysler)
40 Flo	rid a Ki	mberly Holmes	Honda Odyssey (2002)
41 Flo	rid a Constanti	ne Kazos	BMW M3 (2004)
42 Flo			Honda Element (2008)
43 Flo		mela Koehler	Honda Pilot (2006)
44 Flo		Kopelman	Honda Pilot EXL w/DVD (2004)
45 Flo		y Liberal	Nissan Sentra (2004)
46 Flo		Gail Markowitz	Honda Accord (2007)
47 Flo		Yessica Martinez	Honda Civic (2004)
48 Flo		Maureen Rash	Honda Pilot (2007)
49 Flo		gela Ruffin	Toyota Corolla (2005)
50 Flo		Steven P. Schneider	Acura TL (2002) (Honda)
51 Flo		y Shader	Lexus SC430 (Toyota)
52 Flo		gennie Sinclair	Ford Mustang (2007)
53 Flo		Taylor	Honda Accord (2004)
54 Flo		C.Tessier	Honda Accord (2003)
55 Flo		gene Veser	BMW 325i (2005)
56 Flo		y Vukadinovic	Mazda MPV
57 Flo		Walker	Subaru Legacy (2005)
58 Flo		Robert E. Weisberg	Honda CRV (2005)
59 Flo		Weisblat	Ford GT (2005)
60 Ge		Arnold	Honda Pilot (2005)
61 Ge		Thompson	BMW 325ci (2003)
62 Ge	0	y Watley	Honda Pilot (2006)
63 Ge		W. Young	Acura MDX (2006) (Honda)
64 Ha		Timothy Archer	Honda CRV (2004)
65	Hawaii	David M. Jorgensen	Honda Ridgeline (2006)
66	Illinois	Peter Breschnev	Acura TL (2002) (Honda)
67	Illinois	John Zielinski	BMW 330ci (2002)
68	Indiana		Honda Odyssey (2004)
		Charles & Vickie Burd	
69 Iov		Loren Petersen	Chrysler 300c (2007)
70 Lo		Tasha R.Severio	Honda Pilot (2007)
	issachusetts	Lisa Peterson	Toyota Sequoia (2003)
	ssachusetts	Megan Sayre-Scibona	Honda CRV (2005)
73 Mi		Erik Boone	Honda Pilot (2004)
	nnesot a Darla	Spiess	Acura MDX (2005) (Honda)
/5 M1	ssouri	Amber Hodgson	Honda CRV (2004)

No. State	Class Representative Plaintiff	Vehicle	
76 Missouri	Russell Holland	Honda Pilot (2007)	
77 Missouri	Jason Moehlman	Honda Civic (2005)	
78 Nevada	Kostan Lathouris	Honda Civic (2005)	
79 Nevada	Charles & Dana Talamantes	Toyota Tundra (2004)	
80 New Jersey Dore		Honda Accord (2005)	
81 New Jersey Heler		Honda Accord (2004)	
82 New York	Rafael A. Garcia	Honda Pilot (2007)	
	n y Palmieri	Honda Accord (2005)	
84 North Carolina	Marjorie Michelle Avery	Honda Ridgeline (2006)	
85 North Carolina	John Meiser	Honda Pilot (2007)	
86 Ohio	John Huebner	Ford Mustang (2005)	
87 Ohio	John Huebner	Pontiac Vibe (2003)	
88 Ohio	Katherine E. Shank	Honda CRV (2002)	
89 Ore gon	Anna and Kangyi Chen	Honda Accord (2006)	
90 Ore gon Laura	Killgo	Honda Element (2003)	
91 Ore gon Kathleen		Acura MDX (2006) (Honda)	
92 Penns ylvania	Robert Barto	Nissan Sentra (2004)	
93 Penns ylvania	Justin S. Birdsall	Mazda 6i (2004)	
94 Penns ylvania	Richard Lee	BMW 325i (2003)	
95 Penns ylvania Del		Honda Element (2008)	
96 Penns ylvania Ma		Toyota Corolla (2004)	
97 Penns ylvania C	ynthia Wishkovsky	Toyota Corolla (2004)	
98 Rhode Island Ma		Honda Accord VXS (2002)	
99 Rhode Island Pan	ela Wilsey	Honda ULX (2002)	
100 South Carolina	Alicia Benton	Ford Mustang (2010)	
101 South Carolina	David McLaughlin	Dodge Ram 1500 Daytona (2005)	
	e e e e e e e e e e e e e e e e e e e	(Chrysler)	
102 South Carolina	Corene L. Quirk	Toyota Sequoia (2004)	
103 South Carolina	Teresa Woodard	Ford Mustang (2005)	
104 Tennessee	Sonya Annette Leonard	Honda Accord (2007)	
105 Tennessee	Rebecca Lew	Honda Civic (2004)	
106 Tennessee	Dan Peoples	Honda Accord (2004)	
107 Texas	Nancy Barnett	Ford Mustang (2007)	
108 Texas	Kelly Ritter	Honda Civic LX (2005)	
109 Texas	Eric Rosson	Honda Accord (2007)	
1010 Texas	Daniel N. Silva	Honda Pilot (2004)	
111 Vir ginia	Howard Morris	BMW 330ci (2003)	
112 Vir ginia Kathr	yn A. Tillisch	Honda Pilot (2005)	
113 Washin gton	Robert Goodwin	Honda CRV (2004)	
114 West Virginia Jor	athan Knight Honda	Pilot (2006)	

B. <u>Automotive Recycler Plaintiffs</u>

189. Plaintiff Autom otive Dism antlers and Recyclers Association, Inc. d/b/a Automotive Recyclers Association ("ARA" or "Plaintiff") is incorporated in New York with its principal place of busin ess in Virginia. ARA is an international trade association of businesses dedicated to the efficient rem oval and reuse of autom otive parts, and the safe disposal of inoperable motor vehicles. ARA directly serv ices approximately 1,050 m ember companies and approximately 3,500 additional companies through affiliated organizations.

190. ARA proceeds with the is litigation pursuant to an assigned ment of claims by Rigsby's Auto Parts & Sales, Inc., M&K Used Auto Parts, Inc., and Quarno's Auto Salvage (collectively the "Assignors").

191. Rigsby's Auto Parts & Sales, Inc. ("Rigs by's") is an au tomotive parts recycler and Florida corporation with its princing pal place of business at 40147 Lynbrook Driver, Zephyrhills, Florida 33 540. Rigsby's purchased Recalled Vehicles, as defined below, which contained Takata airbag s, prior to the recalls set forth herein, and Rigsby's still possesses and maintains the Takata airbags that were contained in the Recalled Vehicles. Had Rigsby's known of the Inflator Defect, it would not have purchased the Recalled Vehicles or it would not have paid as much for them as it did.

192. M&K Used Auto Parts, Inc. ("M&K") is an automotive parts recycler and Florida corporation with its principal place of business at 3100 N. Sp arkman Avenue, Orange City, Florida 32763-2006. M&K purchased Recalled Vehicles , which contained Takata airbags, prior to the recalls set f orth herein, and M&K still possesses and maintains the Tak ata airbags that were contained in the Recalled Vehicles. Had M&K known of the Inflator Defect, it would no t have purchased the Recalled Vehicles or it would not have paid as much for them as it did.

193. Quarno's A uto Salvag e ("Quarno's") is an au tomotive parts re cycler with its principal p lace of business at 55 0 Quar no Road, Cocoa, Florid a 32927-4840. Quarno's purchased Recalled V ehicles, which contained Taka ta airbags, prio r to the rec alls set f orth herein, and Quarno's still possesses and maintains the Takata airb ags that were contained in the Recalled Vehicles. Had Quarno's kn own of the Inflator Defect, it would not have purchased the Recalled Vehicles or it would not have paid as much for them as it did.

GENERAL FACTUAL ALLEGATIONS

194. Plaintiffs bring this action on behalf of themselves and all persons similarly situated who purchased or leas ed Class Vehicles (defined below). Plaintiffs seek redress individually and on behalf of those similarly situated for economic losses stem ming from Defendants' manufacture or use of Defective Airb ags in the Class Vehicles, including but not limited to diminished value. Plaintiffs, on behalf of themselves and those similarly situated, seek to recover damages and statutory penalties, and injunctive relief/equitable relief.

195. "Defective Airbags" refers to all ai rbag m odules (including inflators) manufactured by Takata ("Takata ai rbags") that are subject to the recalls identified in the table set forth in paragraph 197, *infra*, all Takata airbags subject to recalls relating to Takata's May 18, 2015 DIRs, and all Takata airbags subject to any subsequent expansion of pre-existing recalls, new recalls, am endments to pre-existing DIRs, or new DIRs, announced prior to the date of an order granting class certification, relating to the tendency of such airbags to over-aggressively deploy, rupture, or fail to deploy. All Defective Ai rbags contain the Inflator Defect. As a result of the Inflator Defect, Defective Airbags h ave an unreasonably danger ous tend ency to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hype r-aggressively deploy and serious ly injure occupants through contact with the airbag; and (c) fail to deploy altogether.

196. "Class Vehicles" refers to all vehicles pur chased or leas ed in the United States that have Defective Airbags.

197. As detailed in this Complaint, ov er the cours e of seven years Takata and the Vehicle Manufacturer Defendants have issued a series of partial, m isleading, and ultimately ineffective recalls to address the Defective Airbags. For reference, the following table identifies the recalled vehicles by manufacturer, and which of the front airbags were included in the recall for each vehicle (driver or passenger):

- 80 -

Manufacturer	Recall	Make	Model	Model Years	Side(s)
BMW 13V172		BMW	325Ci	2002-2003	Passenger
BMW 13V172		BMW	325i	2002-2003	Passenger
BMW 13V172		BMW	325iT	2002-2003	Passenger
BMW 13V172		BMW	325xi	2002-2003	Passenger
BMW 13V172		BMW	325xiT	2002-2003	Passenger
BMW 13V172		BMW	330Ci Convertible	2002-2003	Passenger
BMW 13V172		BMW	330Ci Coupe	2002-2003	Passenger
BMW 13V172		BMW	330i	2002-2003	Passenger
BMW 13V172		BMW	330xi Sedan	2002-2003	Passenger
BMW 13V172		BMW	M3 Convertible	2002-2003	Passenger
BMW 13V172		BMW	M3 Coupe	2002-2003	Passenger
BMW 14V348		BMW	325i	2004-2006	Both
BMW 14V348		BMW	325xi	2004-2005	Both
BMW 14V348		BMW	330i	2004-2006	Both
BMW 14V348		BMW	330xi	2004-2005	Both
BMW 14V348		BMW	M3	2004-2006	Both
BMW 14V428		BMW	323i	2000	Passenger
BMW 14V428		BMW	325i	2001-2006	Passenger
BMW 14V428		BMW	325xi	2001-2005	Passenger
BMW 14V428		BMW	328i	2000	Passenger
BMW 14V428		BMW	330i	2001-2006	Passenger
BMW 14V428		BMW	330xi	2001-2005	Passenger
BMW 14V428		BMW	M3	2001-2006	Passenger
BMW 15V318		BMW	325i/325xi/330i/330xi Sedan 2002-2005		Driver
BMW 15V318		BMW	325xi/325i Sports Wagon 2002-2005		Driver
BMW 15V318		BMW	330Ci/325Ci/M3 Convertible 2002-2006		Driver
BMW 15V318		BMW	325i/330i/M3 Coupe	2002-2006	Driver
BMW 15V318		BMW	M5/540i/525i/530i Sedan 2002-2006		Driver
BMW 15V318		BMW	540i/525i Sports Wagon 2002-2003		Driver
BMW 15V318		BMW	X5 3.0i/4.4i Sports Activity Vehicle	2003-2004	Driver
Chrysler 14V35		Chrysler	300	2005-2008	Both
Chrysler 14V35	4	Chrysler	Aspen	2007-2008	Both
Chrysler 14V35	4	Dodge	Dakota	2005-2008	Both
Chrysler 14V35	4	Dodge	Durango	2004-2008	Both

Manufacturer	Recall	Make	Model	Model Years	Side(s)
Chrysler 14V35	4	Dodge	Ram 1500	2003-2008	Both
Chrysler 14V35	4	Dodge	Ram 2500	2005-2008	Both
Chrysler 14V35		Dodge	Ram 3500	2006-2008	Both
Chrysler 14V35	4	Dodge	Ram 3500 Cab Chassis 2007-2008		Both
Chrysler 14V35	4	Dodge	Ram 4500 Cab Chassis 2006-2008		Both
Chrysler 14V35	4	Dodge	Ram 5500	2008	Both
Chrysler 14V77	0	Chrysler	300	2005	Passenger
Chrysler 14V77	0	Chrysler	SRT8	2005	Passenger
Chrysler 14V77	0	Dodge	Dakota	2005	Passenger
Chrysler 14V77	0	Dodge	Durango	2004-2005	Passenger
Chrysler 14V77	0	Dodge	Magnum	2005	Passenger
Chrysler 14V77	0	Dodge	Ram 1500	2003-2005	Passenger
Chrysler 14V77		Dodge	Ram 2500	2003-2005	Passenger
Chrysler 14V77	0	Dodge	Ram 3500	2003-2005	Passenger
Chrysler 14V81	7	Chrysler	300	2005-2007	Driver
Chrysler 14V81		Chrysler	300C	2005-2007	Driver
Chrysler 14V81	7	Chrysler	Aspen	2007	Driver
Chrysler 14V81	7	Chrysler	SRT8	2005-2007	Driver
Chrysler 14V81	7	Dodge	Charger	2005-2007	Driver
Chrysler 14V81	7	Dodge	Dakota	2005-2007	Driver
Chrysler 14V81	7	Dodge	Durango	2004-2007	Driver
Chrysler 14V81	7	Dodge	Magnum	2005-2007	Driver
Chrysler 14V81	7	Dodge	Ram 1500	2004-2007	Driver
Chrysler 14V81	7	Dodge	Ram 2500	2005-2007	Driver
Chrysler 14V81	7	Dodge	Ram 3500	2006-2007	Driver
Chrysler 14V81		Mitsubishi	Raider	2006-2007	Driver
Chrysler 15V31	2	Dodge	Ram 1500/2500/3500	2003	Passenger
Chrysler	15V313	Dodge	Ram 2500 Pickup	2005-2009	Driver
Chrysler	15V313	Dodge	Ram 1500 Pickip	2004-2008	Driver
Chrysler	15V313	Dodge	Ram 3500 Pickup	2006-2009	Driver
			Ram 3500 Cab		
Chrysler 15V31	3	Dodge	Chassis 2007-2009		Driver
	2		Ram 4500/5500 Cam		D.
Chrysler 15V31	0	Dodge	Chassis 2008-2010 4500/5500 Cab		Driver
Chrysler 15V31	3	Sterling	Chassis 2008-2009		Driver
Chrysler 15V31		Dodge	Durango	2004-2008	Driver
Chrysler 15V31		Chrysler	Aspen	2007-2008	Driver

Manufacturer Reca	ll Make	Model	Model Years	Side(s)
Chrysler 15V313	Chrysler	300/300C/SRT8	2005-2010	Driver
Chrysler 15V313	Dodge	Charger/Magnum	2005-2010	Driver
Chrysler 15V313	Dodge	Dakota	2005-2011	Driver
Chrysler 15V313	Mitsubishi	Raider	2006-2010	Driver
Chrysler 15V361	Sterling	Bullet 4500/5500 Chassis Cab	2008-2009	Driver
Chrysler 15V354	Freightline	Sprinter 2500/3500	2007-2008	Passenger
Chrysler 15V354	Dodge	Sprinter 2500/3500	2006-2008	Passenger
Ford 14V343	Ford	GT	2005-2006	Both
Ford 14V343	Ford	Mustangs	2005-2008	Driver
Ford 14V343	Ford	Ranger	2004-2005	Both
Ford 14V787	Ford	GT	2005-2006	Passenger
Ford 14V787	Ford	Ranger	2004-2005	Passenger
Ford 14V802	Ford	GT	2005-2006	Driver
Ford 14V802	Ford	Mustang	2005-2008	Driver
Ford 15V322	Ford	Ranger	2004-2006	Passenger
Ford 15V319	Ford	Mustang	2005-2014	Driver
Ford 15V319	Ford	GT	2005-2006	Driver
GM 14V372	Chevrolet	Cruze	2013-2014	Driver
GM 14V471	Saab	9-2X	2005	Passenger
GM/Toyota 13V133	Pontiac	Vibe	2003-2004	Passenger
GM 15V324	Chevrolet	Silverado 2500/3500	2007-2008	Passenger
GM 15V324	GMC	Sierra 2500/3500	2007-2008	Passenger
Honda 08V593	Honda	Accord	2001	Driver
Honda 08V593	Honda	Civic	2001	Driver
Honda 09V259	Acura	TL/CL	2002	Driver
Honda 09V259	Honda	Accord	2001-2002	Driver
Honda 09V259	Honda	Civic	2001	Driver
Honda 10V041	Acura	CL	2003	Driver
Honda 10V041	Acura	TL	2002-2003	Driver
Honda 10V041	Honda	Accord	2001-2002	Driver
Honda 10V041	Honda	Civic	2001-2003	Driver
Honda 10V041	Honda	CR-V	2002	Driver
Honda 10V041	Honda	Odyssey	2002	Driver
Honda 10V041	Honda	Pilot	2003	Driver
Honda 11V260	Acura	CL	2003	Driver
Honda 11V260	Acura	TL	2002-2003	Driver
Honda 11V260	Honda	Accord	2001-2002	Driver
Honda 11V260	Honda	Civic	2001-2003	Driver

Manufacturer	Recall	Make	Model	Model Years	Side(s)
Honda 11V260		Honda	Civic Hybrid	2003	Driver
Honda 11V260		Honda	CR-V	2002-2004	Driver
Honda 11V260		Honda	Odyssey	2002-2003	Driver
Honda 11V260		Honda	Pilot	2003	Driver
Honda 13V132		Honda	Civic	2001-2003	Passenger
Honda 13V132		Honda	CR-V	2002-2003	Passenger
Honda 13V132		Honda	Odyssey	2002	Passenger
Honda 14V349		Acura	MDX	2003	Passenger
Honda 14V349		Honda	Accord	2003	Passenger
Honda 14V349		Honda	Civic	2002-2003	Passenger
Honda 14V349		Honda	CR-V	2002-2003	Passenger
Honda 14V349		Honda	Element	2003	Passenger
Honda 14V349		Honda	Odyssey	2002-2003	Passenger
Honda 14V349		Honda	Pilot	2003	Passenger
Honda 14V351		Acura	MDX	2003-2006	Driver
Honda 14V351		Acura	TL/CL	2002-2003	Driver
Honda 14V351		Honda	Accord	2001-2007	Driver
Honda 14V351		Honda	Accord	2001-2002	Driver
Honda 14V351		Honda	Civic	2001-2005	Driver
Honda 14V351		Honda	CR-V	2002-2006	Driver
Honda 14V351		Honda	Element	2003-2011	Driver
Honda 14V351		Honda	Odyssey	2002-2004	Driver
Honda 14V351		Honda	Pilot	2003-2007	Driver
Honda 14V351		Honda	Ridgeline	2006	Driver
Honda 14V353		Acura	MDX	2003-2005	Passenger
Honda 14V353		Acura	RL	2005	Passenger
Honda 14V353		Honda	Accord	2003-2005	Passenger
Honda 14V353		Honda	Civic	2003-2005	Passenger
Honda 14V353		Honda	CR-V	2003-2005	Passenger
Honda 14V353		Honda	Element	2003-2004	Passenger
Honda 14V353		Honda	Odyssey	2003-2004	Passenger
Honda 14V353		Honda	Pilot	2003-2005	Passenger
Honda 14V353		Honda	RidgeLine	2006	Passenger
Honda 14V700		Acura	MDX	2003-2005	Passenger
Honda 14V700		Acura	RL	2005	Passenger
Honda 14V700		Honda	Accord	2003-2005	Passenger
Honda 14V700		Honda	Civic	2001-2005	Passenger
Honda 14V700		Honda	Civic (CNG)	2003-2004	Passenger

Manufacturer	Recall	Make	Model	Model Years	Side(s)
Honda 14V700		Honda	Civic Hybrid	2003-2005	Passenger
Honda 14V700		Honda	CR-V	2002-2005	Passenger
Honda 14V700		Honda	Element	2003-2004	Passenger
Honda 14V700		Honda	Odyssey	2002-2004	Passenger
Honda 14V700		Honda	Pilot	2003-2005	Passenger
Honda 14V700		Honda	Ridgeline	2006	Passenger
Honda 15V153		Honda	Accord	2001	Driver
Honda 15V153		Honda	Civic	2004	Driver
Honda 15V153		Honda	Pilot	2008	Driver
Honda 15V320		Honda	Accord	2001-2007	Driver
Honda 15V320		Honda	Civic	2001-2005	Driver
Honda 15V320		Honda	CR-V	2002-2006	Driver
Honda 15V320		Honda	Element	2003-2011	Driver
Honda 15V320		Honda	Odyssey	2002-2004	Driver
Honda 15V320		Honda	Pilot	2003-2008	Driver
Honda 15V320		Honda	Ridgeline	2006	Driver
Honda 15V320		Acura	CL	2003	Driver
Honda 15V320		Acura	MDX	2003-2006	Driver
Honda 15V320		Acura	TL	2002-2003	Driver
Honda 15V370		Honda	Accord L4	2003-2007	Passenger
Honda 15V370		Honda	Civic	2001-2005	Passenger
Mazda 13V130		Mazda	Mazda6	2003-2004	Passenger
Mazda 13V130		Mazda	RX-8	2004	Passenger
Mazda 14V344		Mazda	B-Series	2004	Both
Mazda 14V344		Mazda	Mazda6	2003-2008	Both
Mazda 14V344		Mazda	MazdaSpeed6	2006-2007	Both
Mazda 14V344		Mazda	MPV	2004-2005	Both
Mazda 14V344		Mazda	RX-8	2004-2008	Both
Mazda 14V362		Mazda	Mazda6	2003-2004	Passenger
Mazda 14V362		Mazda	RX-8	2004	Passenger
Mazda 14V773		Mazda	B-Series	2004-2005	Passenger
Mazda 14V773		Mazda	Mazda6	2003-2006	Passenger
Mazda 14V773		Mazda	MPV	2004-2005	Passenger
Mazda 14V773		Mazda	RX-8	2004-2005	Passenger
Mazda 15V345		Mazda	Mazda 6	2003-2008	Driver
Mazda 15V345		Mazda	RX-8	2004-2008	Driver
Mazda 15V345		Mazda	MazdaSpeed 6	2006-2007	Driver
Mazda 15V346		Mazda	B-Series	2004-2006	Passenger

Manufacturer Recall	Make	Model	Model Years	Side(s)
Mitsubishi 14V354	Mitsubishi	Raider	2006-2007	Both
Mitsubishi 14V421	Mitsubishi	Lancer	2004-2005	Passenger
Mitsubishi 14V752	Mitsubishi		2004-2005	Passenger
Mitsubishi 15V321	Mitsubishi	Lancer/Lancer Evolution 2004-2006		Passenger
Mitsubishi 15V321	Mitsubishi	Lancer Sportback	2004	Passenger
Nissan 13V136	Infiniti	FX35	2003	Passenger
Nissan 13V136	Infiniti	FX45	2003	Passenger
Nissan 13V136	Infiniti	I-30	2001	Passenger
Nissan 13V136	Infiniti	135	2002-2003	Passenger
Nissan 13V136	Infiniti	QX4 2002-2003		Passenger
Nissan 13V136	Nissan	Maxima	2001-2003	Passenger
Nissan 13V136	Nissan	Pathfinder 2001-2003		Passenger
Nissan 13V136	Nissan	Sentra	2002-2003	Passenger
Nissan 14V340	Infiniti	FX	2003-2005	Passenger
Nissan 14V340	Infiniti	135	2003-2004	Passenger
Nissan 14V340	Infiniti	М	2006	Passenger
Nissan 14V340	Nissan	Pathfinder 2003-2004		Passenger
Nissan 14V340	Nissan	Sentra	2004-2006	Passenger
Nissan 14V701	Infiniti	FX35 2003-2005		Passenger
Nissan 14V701	Infiniti	FX45 2003-2005		Passenger
Nissan 14V701	Infiniti	135	2003-2004	Passenger
Nissan 14V701	Infiniti	M35	2006	Passenger
Nissan 14V701	Infiniti	M45	2006	Passenger
Nissan 14V701	Nissan	Pathfinder 2003-2004		Passenger
Nissan 14V701	Nissan	Sentra	2004-2006	Passenger
Nissan 15V226	Nissan	Sentra	2006	Passenger
Subaru 14V399	Subaru	Baja	2003-2004	Passenger
Subaru 14V399	Subaru	Impreza	2004	Passenger
Subaru 14V399	Subaru	Legacy	2003-2004	Passenger
Subaru 14V399	Subaru	Outback	2003-2004	Passenger
Subaru 14V471	Subaru	Baja	2003-2005	Passenger
Subaru 14V471	Subaru	Impreza	2004-2005	Passenger
Subaru 14V471	Subaru	Legacy	2003-2005	Passenger
Subaru 14V471	Subaru	Outback	2003-2005	Passenger
Subaru 14V763	Saab	9-2X	2005	Passenger
Subaru 14V763	Subaru	Baja	2003-2005	Passenger
Subaru 14V763	Subaru	Impreza	2004-2005	Passenger
Subaru 14V763	Subaru	Legacy	2003-2005	Passenger

Manufacturer	Recall	Make	Model	Model Years	Side(s)
Subaru 14V763		Subaru	Outback	2003-2005	Passenger
			Impreza		
Subaru 15V323		Subaru	Sedan/Station Wagon	2004-2005	Passenger
Subaru 15V323		Saab	9-2x	2005	Passenger
Toyota 13V133		Lexus	SC430	2002-2004	Passenger
Toyota 13V133		Toyota	Corolla	2003-2004	Passenger
Toyota 13V133		Toyota	Matrix	2003-2004	Passenger
Toyota 13V133		Toyota	Sequoia	2002-2004	Passenger
Toyota 13V133		Toyota	Tundra	2003-2004	Passenger
Toyota 14V312		Lexus	SC	2002-2004	Passenger
Toyota 14V312		Toyota	Corolla	2003-2004	Passenger
Toyota 14V312		Toyota	Matrix	2003-2004	Passenger
Toyota 14V312		Toyota	Sequoia	2002-2004	Passenger
Toyota 14V312		Toyota	Tundra	2003-2004	Passenger
Toyota 14V350		Lexus	SC430	2003-2005	Passenger
Toyota 14V350		Toyota	Corolla	2003-2005	Passenger
Toyota 14V350		Toyota	Matrix	2003-2005	Passenger
Toyota 14V350		Toyota	Sequoia	2003-2005	Passenger
Toyota 14V350		Toyota	Tundra	2003-2005	Passenger
Toyota 14V655		Lexus	SC	2002-2005	Passenger
Toyota 14V655		Toyota	Corolla	2003-2005	Passenger
Toyota 14V655		Toyota	Matrix	2003-2005	Passenger
Toyota 14V655		Toyota	Sequoia	2002-2005	Passenger
Toyota 14V655		Toyota	Tundra	2003-2005	Passenger
Toyota/GM 14V	312	Pontiac	Vibe	2003-2004	Passenger
Toyota/GM 14V		Pontiac	Vibe	2003-2005	Passenger
Toyota/GM 14V	655	Pontiac	Vibe	2003-2005	Passenger

I. <u>Takata is a Major Manufacturer of Airbags and Inflators.</u>

198. Defendant Takata is the world's second largest manufacturer of automotive safety devices, including airbags. Takata was one of the first companies to market driver-side airbags in the early 1980s. Airbags m ade up 38.2 percent of its b usiness in its m ost recently reported quarter.

199. Takata has supplied airbags to automakers for U.S. vehicles and to state and local governmental purchasers since at least 1983. By 2014, Takata had captured 22 percent of the global automotive airbag market.

200. Takata Corporation has claim ed to prio ritize driver saf ety as its "dream ," "dedication," and "commitment."

201. Takata c laims to be "motivated b y the preciousness of life" and pledges to "communicate openly and effectively." Takata has failed to live up to these assurances by:

a. manufacturing, distributing, and selli ng airbags that can cause serious bodily injury or death;

b. intentionally concealing the foregoing from Plaintiffs, Class members, and federal regulators; and

c. making incomplete rep resentations about the safety and reliability of its airbags, while purpo sefully withho lding material facts from Plaintif fs, Class members, and federal regulators that contradicted these representations.

II. <u>Takata's Airbags Have A Common, Uniform Defect</u>

A. Takata Recklessly Chose An Inexpensive and Dangerous Propellant

202. The part of the airbag at issue in this matter is the inflator. The inflator consists of a metal can ister loaded with propellant wafers or pellets, and is p laced in the airb ag module. Upon impact, the propellant wafers or pellets ignite, triggering a chemical reaction that produces gas, which in turn inflates the fabric airbag. This process occurs within milliseconds.

203. The following basic illustration, included earlier in the complaint as well, depicts Takata's airbag module:

Case 1:1 Case 23:1 99: 7400941 0 R Wen Document dred of iled SD/10/10 et Page 512011 of 45:4 ge 100 of 453



204. When it began m anufacturing airbags in the 1980s, Takata used a co mpound called sodium azide as the propellant within its inflators. In the mid-1990s, Takata began using a different propellant called 5-aminotetrazole, in part due to toxicity issues associated with sodium azide.

205. In the late-1990's, Takata's m anagers pressured its engineers in Michigan to devise a lower cost propellant based upon ammonium nitrate, a compound used in fertilizer and explosives. Ammonium nitrate is a dangerous material that should not be used in airbags. It is an inherently volatile and unstable chemical.

206. Daily temperature swings are large e nough for the amm onium nitrate to cycle through three of its five crystalline states, adding to its volatility. It also readily absorbs moisture from the atmosphere. The chem ical's sensitivity to temperature and moisture cause it to break

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512021 of 454 ge 101 of 453

down over time, which in turn results in violent detonation or the chemical becoming effectively inert. As one explosives expert bluntly stated in *The New York Times*, ammonium nitrate "shouldn't be used in airb ags," and is b etter su ited to larg e demolitions in m ining and construction.

207. From the time it began investigating ammonium nitrate in the late 1990s, Takata understood these risks. Indeed, Takata expressed concern in a patent docum ent in 1995 that an ammonium nitrate propellant w ould be vulnerable to temperatur e changes and th at its casing "might even blow up." Takata further recognized that "[o]ne of the major problems with the use of ammonium nitrate is that it undergoes several crystalline phase changes," one of which occurs at approximately 90 degrees Fahrenheit. If ammonium nitrate undergoes this type of temperature change, the com pound m ay "expand and contract and change shape resulting in growth and cracking" of the prop ellant, which m ight cause an airbag inflator to "not operate properly or might even blow up because of the excess pressure generated."

208. Takata furth er admitted in a patent docum ent from 1999 that pure ammonium nitrate is "problematic" because many gas gene rating compositions made with it a re "thermally unstable."

209. In 1999, as the ammonium nitrate desi gn was being considered, Takata's engineering team in Moses Lake, W ashington, ra ised objections and pointed to explosives manuals that warned of the risk of disintegration and irregular, overly-energetic combustion. As one former Takata engineer noted, "ammonium nitrate stuck out like a so re thumb," and yet his team was given only "a couple days" to do its review.

210. Not surprisingly, other major airbag manufacturers, including Autoliv, Key Safety Systems, a nd TRW Autom otive, have reporte dly avoided using ammonium nitrate as a propellant. Indeed, Takata's representative conf irmed at a recent Congressional hearing in June 2015 that Takata is the only major airbag manufacturer that uses ammonium nitrate as a primary propellant in its inflators.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512031 of 454 ge 102 of 453

211. The only conceivable advantage to the compound for an airbag m anufacturer, according to the expert quoted in *The New York Times*, is that it is "cheap, unbelievably cheap." Indeed, Takata had originally planned to use tetr azole as its propellant, which is not only m ore stable than ammonium nitrate, but also yield s other desired benefits , such as being m ore environmentally friendly. But te trazole was too expensive for Ta kata, and executives ultimately pressured engineers in Michigan to develop a cheaper alternative.

212. Takata began receiv ing com plaints regard ing the Inflator Defect shortly after introducing the redesigned airbag to the market, and those complaints continued to multiply over the years. Neverthe less, rather than switch to the com pound it knew would be safer, even if more expensive, Tak ata reck lessly opted to try, over the course of m any years, to stabilize a compound that resists stabilization.

213. For example, in a 2006 patent application, Takata discussed the need to test the performance of a mmonium nitrate at various ex treme temperatures because it is an unstable chemical, and these test ts could reveal m any problems, including "over-pressurization of the inflator leading to rupture." The 2006 patent document purportedly contained a fix for that sort of rupturing.

214. Notably, the alleged fix in 2006 cam e *after* a rupture incident in 2004 that caused an injury, and incidents continued to m ount after that time as well. Takata subm itted a patent application with other purported "fixes" as recently as 2013. These ongoing, albeit unsuccessful, efforts show that Takata knew throughout the relevant period that its airbags were defective.

B. Takata's Knowledge of the Inflator Defect

215. Takata became further aware of the instability of its ammonium nitrate propellant from the persistent and glaring quality cont rol problem s it encountered in its m anufacturing operations. The Takata plants th at m anufactured the airb ags and inflato rs at iss ue in this Complaint include pla nts located in Moses Lake, W ashington, LaGrange, G eorgia, and Monclova, Mexico.

Case 1:1 Case 23:19967-00941eRWenDb2umEntered offiled SD/10/10et Page 5120416f 454ge 103 of 453

216. At a House hearing in Decem ber 2014, Mr. Hiroshi Shim izu, Takata's Senior Vice President for Global Quality Assurance, admitted: "We considered it a main contribution to the problem is [sic] the high temperatu re and ab solute hum idity, together with age of the products and probably m aybe a combination with m anufacturing issues." Nonetheless, Mr. Shimizu claim ed that Takata still h ad not determined the root cause of the def ect: "At this moment, we don't have the root cause. We know the factors m ay contribute to this problem s [sic], so that is why we are still rese arching these inflators collected from regions." Executive Vice President of Honda North America, Rick Schostek, echoed that claim at the House hearing: "we have theories, but we don't know the cause."

217. Mr. Shimizu grossly understated the pr oblem. Starting in 2001, engineers at Takata's Monclova, Mexico plant identified a rang e of problems, including rust, which they said could have caused inflators to fail. Between 2001 and 2003, Takata struggled with at least 45 different inflator problems, according to dozen s of internal reports titled "potential failures" and reviewed by *Reuters*.

218. On at least three occasions between 2005 and 2006, Takata engineers struggled to eliminate leaks found in inflators, according to engineering presentations. In 2005, Shainin, a U.S. consulting firm, found a pattern of additional problems. Underscoring Takata's reckless use of the volatile and unstable amm onium nitrate, on March 31, 2006, the M onclova, Mexico plant was rocked by violent explosions in containers lo aded with propellant, leaving at le ast a dozen workers injured.

219. Apparently, not even that terrib le accident could prom pt serious and lasting improvements: in a February 2007 em ail to multiple colleagues, one manager stated that "[t]he whole situation makes me sick," referring to Takata 's failure to implement checks it had introduced to try to keep the airb ags containing the unstable and volatile ammonium nitrate propellant from failing.

Case 1:1 Case 23:0 99c7-00941eRWenDbcumEntered of iled 3D/10/10et Page 5120516f 454ge 104 of 453

220. Takata engineers also scram bled as late as 2009 to address its propellant issues after "inflators tested from multiple propellant lots showed aggressive ballistics," according to an internal presentation in June 2009.

221. Based on internal Takata docum ents, Taka ta was strugg ling to m eet a surge in demand for its airbags. Putting profits ahead of safety, Takata exhi bited shoddy and reckless behavior in the handling of its ammonium nitrate propellant. In March 2011, a Takata supervisor at the Mon clova, Mexico plant sen t an e-m ail to other em ployees stating "A part that is not welded = one life less, which shows we are not fulfilling the mission." The title of the e-mail was "Defectos y defectos y defectos!!!!" This shoddy a nd reckless attitude permeated all of Takata's operations and facilities.

222. Yet, handling problems at Takata f acilities p ersisted: another m anager urged employees to exam ine the propellant visible in a cr oss section of an airbag inflator, noting that "[t]he propellant arrangem ent inside is what ca n be dam aged when the airbags are dropped. Here you can see why it is im portant to handl e our product properly." A 2009 presentation of guidelines on handling inflators and airbag units also stressed the dangers of m ishandling them. The presentation included a link to a video that appeared to show side-curtain airbags deploying violently, sending the inflator hurtling into the car's cabin.

223. Despite knowing it was shipping potentially deadly products, including inflators containing unstable and volatile a mmonium nitrate propellant, Ta kata resisted taking back damaged or wet airbag modules, in part because Takata struggled to keep up with a surge in demand for its airbags through the early and m id-2000s as it won big new clients like General Motors.

224. Moreover, while Defendants, and particular ly Takata, had previously assured the public that the Defective Airbags had been remedied and the at the new airbags bein g placed in recalled vehicles were safe, in fact, GM was recently required to recall model year 2013 and 2014 Chevy Cruze vehicles because of the risk of the Takata airbags rupturing. And Takata has now admitted that rep lacement airbags installed in recalled vehicles are defective as well, and

- 93 -

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 5120616f 454ge 105 of 453

cannot assure the public that replacement inflators containing ammonium nitrate are safe and not prone to rupture.

III. Takata Airbag Failures and Defendants' Inadequate Response

A. 2003-2008: Early Incidents and the 2008 Honda Recall (08V-593)

225. Honda was among the first automakers to use Takata's new air bags, and installed them in som e models beginning in 1998. Since the en, Takata airbags containing the Inflator Defect have been installed in vehicles manufactured by at least ten automakers.

226. On Nove mber 1, 2003, Charlene Weaver of Arizona—one of the least hum id states in the country— was a passenger in a 2 004 Subaru Im preza when she was killed in a Takata airbag-related accident. As summarized in a later section of this Complaint, her car was not recalled until May 2015, more than a decade later.

227. Also in 2003, an inflator ruptured in a BMW in Switzerland, prompting a January 2004 investigation by T akata and BM W. That inve stigation took place at a Takata facility in Michigan, and involved inflators sold to BMW, Honda, and Toyota. The testing was ordered by a senior Takata executive, and the results indicated that the inflators were defective.

228. In 2004, a Takata airbag violently expl oded in a Honda Accord in Alabam a, shooting out metal fragments and injuring the car's driver. Honda was notified of the incident, and at least one Takata em ployee recalled being told that Honda exam ined the part before turning it over to Takata. Taka ta reported back to H onda that it was unable to find a cause for the incident. Ultimately, the companies deemed the incident "an anom aly," and conducted no further investigation or analys is to the public's knowledge. No tably, Honda and Takata did not issue a recall or even in volve federal safety regulators beyond completing a reporting form in a cursory and incomplete manner.

229. Yet, by this time, Takata was aware of the broad problem s associated with its choice of the unstable and volatile ammonium nitrate as a p ropellant. As noted above, between 2001 and 2003, internal Takata reports titled "poten tial failures" showed that Takata struggled

Case 1:1 Case 25:199€7-00941eRWenDb2umEntere21 oFiled SD/10/19et Page 5120716f 454ge 106 of 453

with at least 45 different infl ator problem s, and that, in 2002, the Monclova, Mexico plant recorded 60 to 80 def ects for every million inflators shipped to au tomakers—six to eight tim es beyond Takata's own quality control lim it. In light of this accumulated knowled ge, Takata's dismissal of the explosion as an anomaly without further study was reckless at best.

230. Even as it downplayed the incident public ly, engineers at Takata's American headquarters in Auburn Hills, Michigan, beg an conducting secret tests on 50 airbags it had retrieved from scrapyards. The tests were conducted by Al Bernat, Takata's then-vice president of engineering, and took place over weekends and holidays during the summer of 2004.

231. Steel inflators in at leas t two of the airbags cracked during the tests, a c ondition which can lead to rupture. The result was so startling that engineers began designing possible fixes in anticipation of a recall.

232. But Takata executives ordered the lab technicians to delete the test data, including video and com puter backups, from company computers and to dispose of the airbag inflators. Prototypes of design alternatives were also tras hed. One form er Takata em ployee stated th at "[a]ll the testing was hush-hush. . . . Then one day, it was, 'Pack it all u p, shut the whole thing down.' It was not standard procedure."

233. Takata did not disc lose these te sts to the public or f ederal regu lators. In regulatory filings, Takata has stated instead th at it began testing Defective Airbags in 2008. Because Honda and Takata ag reed to describe the 2004 in cident in Alabam a as an "anom aly," and because Honda and Takata were comm unicating about the defective inflato rs by 2004, Plaintiffs allege, upon infor mation and belief, that Honda was aware of Ta kata's secret testing that occurred shortly after the Honda airbag explosion.

234. In June and August of 2007, Honda notifie d T akata of three additional airbag explosion incidents. All three accid ents involved metal fragments propelling into the faces and bodies of car passengers upon deployment of the airbags. As with the 2004 incident, Honda did not initiate a recall or provide in formation about the ruptures to fe deral investigators. Rather, it

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 512081 of 454 ge 107 of 453

callously risked vehicle occupants' safety as it purportedly awaited a failure mode analysis being conducted by Takata.

235. After the 2007 incidents, Honda and Takata began another internal investigation, including a survey of inflators. Starting in late 2007 or early 2008, Honda began collecting inflators returned to dealers for reasons unrelated to the explodi ng-airbag defect, and sent the m to Takata for investigation, all without informing vehicle owners or regulators. Honda also collected inflators from scrap yards for the same purpose.

236. Takata began what becam e a year-long st udy of the Inflator Defect. Takata's engineers ultimately claimed that workers at a Takata factory in Monclova, Mexico, had left moisture-sensitive explosives out on the plan t floor, making them prone to over ly energe tic combustion. Takata advised Honda that by N ovember 2002, it had corrected any such handling deficiencies.

237. The victim s of the four Honda incidents – one in 2004 and three in 2007 – brought legal claims against Honda, which the autom aker settled on a strictly confidential basis. While Honda filed a standard report with U.S. safe ty regulators for each of these four incidents, its reports tellingly om itted the most critic all detail of these incidents: the Def ective Airbags posed a substantial risk of seri ous injury or death when depl oyed. In later subm issions to NHTSA, Honda admitted that it had received still other complaints in this timeframe:

a. On July 25, 2008, Honda received an unidentified com plaint related to Takata driver airbag ruptures.

b. On September 11, 2008, Honda received notice of a com plaint regarding "unusual" driver airbag deployment.

238. Takata shared the results of the inflator survey analysis with Honda on October 2,2008. That analysis indicated an airbag inflat or problem. Honda and T akata claimed, however,that only a small number or inflators were affected.

239. As a result, Honda issued a recall, but only for 3,940 vehicles in the United States. This November 2008 recall involved certain 2001 Honda Accord and Civic vehicles with airbags

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Entered of iled SD/10/19 et R age 512091 of 454 ge 108 of 453

that "could produce excessive internal pressure," causing "the inflator to rupture," spraying metal fragments through the airbag cushion ("2008 Recall"). H onda reported that it learned of the problem from a June 2007 claim, and falsely assured regulators that it had identified all "possible vehicles that could potentially experience the problem."

240. Even as Takata and Honda advocated a m inuscule recall focused on older models—less than 0.1 percent of the total Honda recall to date—at about the same time, in April 2009, Takata engineers scrambled to repair a flaw in a machine at the Monclova, Mexico factory that m ade the airb ag propellant more volat ile, accord ing to m aterials from a com pany presentation given that year.

B. <u>2008-2009: Additional Incidents, the 2009 Honda Recall (09V-259), and</u> Honda's and Takata's Misleading Reporting to NHTSA

241. Additional inciden ts to ok place after the 20 08 Recall that underscored its inadequacy:

a. On April 27, 2009, six m onths after the lim ited 2008 recall, a Takata airbag in Jennifer Griffin's 2001 Honda Civic exploded after a m inor accident in Orlando, Florida. The explosion sent a two-inch piece of shrapnel from the Defective Airbag flying into Ms. Griffin's neck. Although Ms. Griffin surviv ed, when highway troopers found her, she was bleeding from a severe gash in her neck. Ms. Griffin's car was not part of the 2008 Recall. Honda received notice of the incident no later than September 2009, and likely months earlier in July towards the beginning of its correspond ence with N HTSA regarding the upcom ing 2009 recall.

b. On May 28, 2009, 18-year-o ld Ashley Parham of Oklahoma was killed while driving a 2001 Honda Accord when the Taka ta airbag in her car exploded after her car bumped another car in a parking lot. While she apparently survived the accident itself, the metal shrapnel that shot out of the exploding Defective Airbag sliced open her caro tid artery and sh e bled to death. Ms. Parham's car was not part of the 2008 Recall.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512101 of 454 ge 109 of 453

c. Another Takata airbag-related fatal incident took place in Virginia on June9, 2009, and Honda ultimately settled a lawsuit brought by the decedent's family.

d. According to one of its submissions related to the upcoming 2009 Recall,
Honda received three ad ditional Takata airbag unusual deployment complaints on July 27, July
31, and August 31, 2009.

242. With incidents m ounting, Takata and Honda revisited the issue yet again. In June 2009, Takata reported to Honda that the def ective airbag components had been made at its factory in Moses Lake, W ashington. At the tim e, Takata engineers claim ed that between 2000 and 2002, a flaw in a m achine that presses air bag explosives into wafers had m ade the explosives unstable. T he Takata engineers further claim ed that with the defective air bags, explosives in the metal inflator, which would normally burn down and produce the nitrogen gas to inflate the air bag, instead burn aggress ively and cause the inflator to burst, shooting hot fragments through the air bag's fabric.

243. After two years of investigation, H onda and Takata claim ed that a m achine at Takata's Moses Lake factory in Washington state had failed to co mpress chem icals fir mly enough. That left the inflators vulnerable to mois ture, potentially causing the bags to inflate more forcefully than they were supposed to. At that time, Takata also acknowledged that the defect covered a wider range of vehicles than in itially estimated, but claimed that the plant had made num erous upgrades to it s m achinery in late 2002, whic h it claim ed had improved the quality of its explosives.

244. In June 2009, Takata provided a follow up report to Honda on its November 2008 analysis, stating that issues related to propellant production appeared to have caused the improper inflator performance.

245. As a result of Takata's June 2009 follo w-up report and the a dditional claims of "unusual deployments," on June 30, 2009, Honda i ssued another recall, this one covering 2001 and 2002 Civic, Accord, and Acura vehicles ("2009 Recall"). Thus, it was two months *after* Ms. Parham's death that Honda expanded its 2008 Recall to include the model she drove.

- 98 -

Case 1:1 Case 23:1 99 c 7-00941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512111 of 454 ge 110 of 453

246. In August 2009, NHTSA's Recall Managem ent Di vision sen t Honda an information request to explain why it did no t include 2009 Recall veh icles in the 2008 Recall, and "to evaluate the timeliness of [Honda's] recent defect decision."

247. NHTSA also wanted to know "the difference between the driver's airbag inflators in those vehicles from the inflators in the 09V-259 vehicles and explain how this distinction, or any other between the two sets of vehicles, convin ced [Honda] at the time that it did not need to include the latter set in the 08V-593 recall population."

248. NHTSA's Recall Managem ent Division fu rther requested that Honda provide complaints, lawsuits, warranty claim s, and field reports, along with an exp lanation of the "unusual driver airbag deployments" and Honda's investigative efforts.

249. In Honda's Septem ber 16, 2009 reply to NHTSA, the autom aker said that its information about the "unusual driver airbag de ployments" came from Takata: "[w]e understood the causal factors to be related to airbag propellant due to handling of the propellant during airbag inflator module assembly."

250. Honda also reported, based on information from Takata, that the problem with the airbags was isolated to the "produ ction of the airbag p ropellant pr ior to ass embly of the inflators." Specifically, the caus e was "related to the process of pressing the propellant into wafers that were later installe d into the inflator m odules," and limited to "a specific production process" involving one high-precision com pression press that was used to for m the propellant into wafers, the automaker told NHTSA.

251. Honda also disclosed to NHTSA that it had fielded nine complaints and one lawsuit related to the 2008 and 2009 Recalls. H onda also finally inform ed NHTSA about the 2004 incident involving an "unusual deploym ent" of the vehicle's airbag. Honda claim ed that it "only recently [was] r eminded of this incident ," and th at, until recently, Honda "had no t associated it with the [2008 Recall] campaign."

252. Through a Nove mber 20, 2009 request, NHTSA also sought inform ation from Takata. Takata subm itted a partial res ponse to NHTSA on December 23, 200 9 ("Partial

Case 1:1 Case 23:1 99€7-00941e721WenDb2umEntere21 dFiled \$D/10/10et Page 5121216f 454ge 111 of 453

Response"), and then a full response on February 19, 2010 ("Full Response"). Both responses provided vague and misleading information about the seriousness of the problem.

253. Takata claim ed that there were no substantive design differences between the inflators in the airb ags at issue in the two recalls, but cited differences in the production processes between the lots.

254. Takata a lso claim ed that the d efects only ex isted in spe cific lots m anufactured between certain dates. It claim ed that the inflators involved in the 2008 Recall were manufactured between October 29, 2000 and D ecember 1, 2000, and that inflato rs involved in the 2009 Recall were manufactured between August 23, 2000 and February 25, 2001. Takata did not provide the dates the inflators were ship ped, as NHTSA requested, because, as Takata admitted, its records did not have that information. Instead, it gave just the manufacturing dates.

255. In its Full R esponse, Takata claim ed that the defect identified in the 20 09 Recall was the result of a single compression press (the "Stokes press") in a single plant. Takata further claimed that while it did m anufacture 2,400 inflator s using the sam e process as the defective inflators, the design was different and "[t]herefore , Takata is convinced that the inflators sold [redacted] contain no safety-related defect."

256. Takata falsely wrote in its Full Respons e that it "believed - [redacted] - that expanding the recall to include all vehicles eq uipped with inflators m anufactured with Stokes propellant produced through and in cluding February 28, 2001 would capture all inflators with tablets that had a risk of producing overly en ergetic combustion. This recommendation, as well as the analysis that supported it, was presented to Honda on June 12, 2009."

257. In both the Partial Response and the Full Response, Takata stated: "Takata has not provided any airbag inflators that are the same or substantially similar to the inflators in vehicles covered by Recalls 08V-593 [in 2008] and 09V- 259 [in 2009] to any custom ers other than Honda. The physical characteristics of the inflator housing used in the Honda vehicles subject to these recalls are unique to Honda." This statement would prove to be false.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 512131 of 454 ge 112 of 453

258. Based on Takata's and Honda's misrepresentations and omissions concerning the nature and scope of the Inflator Defect, NHTSA cl osed its investigation into the Takata airbags on May 6, 2010.

259. In the m onths following NHTSA's 2009/2010 request for inform ation, Takata engineers came up with yet anot her purported explanation for the ru ptures; specifically, that in September 2001, m achine operators at the Mo ses Lake, W ashington plant could have inadvertently switched off an "auto reject" function that weeded out poorly made explosives that can become unstable. However, Takata assured Honda at the time that, "as part of the upgrades at that plant, in September 2002, the supplier had added a lock ing mechanism that prevented workers from turning the auto-reject function off.

260. The *Wall Street Journal* further reported that "Honda and Takata discovered more problems. At Moses Lake, employees had switched off a mechanism that automatically checked whether the right amount of propellant was loaded in inflators; at a plant in Monclova, Mexico, a dehumidifier that kept parts dry hadn't been turned on. At tim es poor record-keeping m eant Honda and Takata couldn't figure out which cars had defective bags."

C. 2010: The 2010 Recall (10V-041) and Honda's Shifting Explanations

261. Honda's and Takata's ongoing cover-up and ineffective recalls continued to cost lives. In December 2009, a 2001 Honda Accord driven by Gurjit Ratho re, 33, hit a mail truck in Richmond, Virginia. Her air bag exploded, propelli ng shrapnel into her neck and chest, and she bled to death in front of her three children, according to a lawsuit filed by her family.

262. In February 2010, only months after its pr evious recall, Honda announced a third recall for an additional 379,000 vehicles across a number of models ("2010 Recall").

263. Honda's explanation for the airbag defect changed yet again, but still misleadingly focused on the m anufacturing process. Honda explained that of the two different manufacturing processes used in the preparation of an airbag pr opellant, one process was within

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 5121416f 454ge 113 of 453

specification and the other was not. Honda's expanded recall supposedly reached those vehicles employing airbags that had utilized manufacturing processes not within specification.

264. Once again, however, injuries continued to mount:

a. In April 20 10, two m onths after the 2010 Recall, the Takata airbag in Kristy W illiams's 2001 Honda Civic exploded wh ile she was stopped at a traffic light in Morrow, Georgia, sending m etal shards in to her neck and causi ng profuse bleeding. She survived only because she applied pressure with her fingers to stem the arterial bleeding.

b. On Nove mber 8, 2010, Suetania Emm anuel of St. Croix, U.S. Virgin Islands, was driving a 2002 Honda Civic when the Takata airbag exploded and sent shards of metal into her face and throat.

D. <u>2011-2012: Mounting Honda Recalls, Including the 2011 Recall (11V-260)</u>

265. In April 2011, Honda filed a Part 573 Defect and Noncompliance report for 2,430 replacement service part airbag m odules that m ight have been installed in vehicles covered by previous recall exp ansions ("2011 Recall"). H onda was unable to d etermine which veh icles contained the defective replacem ent parts, forc ing it to recall all 833,277 vehicles that m ight have had the part installed.

266. According to docum ents submitted with the 2011 Recall, on August 15, 2011, Honda became aware of an Augus t 1, 2011 "energetic deploym ent of a driver's airbag inflator that was outside of the prior range of susp ect inflators." On Septe mber 2, 2011, Honda and Takata began an analysis of these so-called "outside of range" occurrences.

267. Further underscoring the inst ability of the ammonium nitrate propellant, on or about September 14, 2011, Honda a nd Takata began investigating the possibility that airbag inflator propellant lots were mixed during airbag inflator assembly, prompting further analysis of airbag inflator production records for the pe riod when propellant was processed by the suspect method.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5121516f 454ge 114 of 453

268. Honda reported its death and injury tallie s to regulators only in a confidential submission in Decem ber 2011, when it issued a fi fth li mited recall for the rupture defect, according to NHTSA. That recall expanded R ecall No. 11V-260 (April 2011), to include an additional 272,779 Honda and Acura vehicles. The expanded recall also included another 640 airbags sold as replacem ent parts; however, because Ho nda could not determ ine on which vehicles the 640 rep lacement air bags were inst alled, an ad ditional 603,241 vehicles had to be recalled. Collectively, 1.7 million Honda and Acura vehicles had b een recalled by the end of 2011 because they contained Takata-manufactured airbags.

269. In the meantime, Honda and Takata quietly continued their internal investigation into the Inflator Defect. Acco rding to Honda, an exploding airb ag in Puerto Rico in October 2011 prompted Honda to ask permission from NHTSA to collect "healthy" airbag modules to see if "abnorm al com bustion was possible." The collection began on March 14, 2012, and by November 21, 2012, Honda in f act found that ev en its so-called "healthy" airbags could abnormally combust in certain conditions.

270. Notably, in or about Decem ber 2012, NHTSA 's Office of Defects Investig ation ("ODI") no tified Hond a that ther e were nu merous injury or death incidents listed on a spreadsheet Honda provided to NHTSA in connection with NHTSA's Takata investigation that were *not* previously provided to N HTSA under the early warning reporting system established by the TREAD Act. In late 2014, Honda ultimately admitted that it failed to report 1,729 serious accidents resulting in injuries or deaths to N HTSA between 2003 and 2014. Eight of these incidents involved Takata airbags. In January 2015, Honda agreed to pay a \$70 m illion fine for this startling failure.

271. Toyota also received addition al direct not ice of the Inflato r Defect in this timeframe. Starting in September 2012, Toyota received field reports of three U.S. vehicles with fractured inflators—two were fr ont passenger side airbags that deployed inadvertently. Toyota received 144 in-use inflators fr om both the Japan and U.S. m arkets for Takata to evaluate. In

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db Cum Entered of Filed SD/10/4 9 et Page 512161 of 454 ge 115 of 453

February 2013, Takata infor med Toyota that so me of the propellant wafers found within the recovered inflators were cracked, possibly due to lower material density.

272. Dangerous and tragic incidents continued to mount during this period.

a. On April 20, 2011, an unidentified m an was hurt in Puerto Rico when the Takata driver airbag ruptured in his 2001 Honda Accord LX. His attorney notified NHTSA on May 26, 2011.

b. On Septe mber 20, 2011, Eddie Rodriguez crashed his Honda Civic in Puerto Rico, deploying airbags that launched sharp pieces of m etal toward him. Honda reached a confidential settlement with the driver in 2013.

c. On October 20, 2011, there was an alle ged rupture of a passenger side airbag in Puerto Rico; Honda obtained the vehicle for analysis on February 3, 2012.

d. On December 4, 2011, Miranda Perez suffered left eye blindness due to a Defective Airbag rupture while driving her 2003 BMW M3 in Buffalo, New York.

e. On March 2, 2012, Angelina Sujata suffere d chest injuries due to a Takata airbag rupture while driving her 2001 Honda Civic in Chapin, South Carolina.

f. On March 8, 2012, Sharonda Blowe of J acksonville, Florida was severely injured while driving a 2001 Honda Accord when she was struck in the head by pieces of m etal exploding o ut of a Defectiv e Airb ag. Ms. Bl owe broug ht suit and reached a confidential settlement.

g. On Septe mber 2, 2012, Monique Roig suffered facial injuries due to a Defective Airbag rupture while riding in a 2001 Honda Civic in Miami-Dade County, Florida.

E. <u>2013-2014: Takata's Belated Admissions of Broader Defects and the</u> <u>2013 Recall (13V-132)</u>

273. By 2013, it became clear to federal regulators, and Defendants were already aware, that the Defective Airbag issue and the number of Defective Airbags were much more significant than Takata or Honda initially reported to NHTSA.

274. On February 8, 2013, NHTSA and H onda m et to discuss the "ongoing

investigation" into Honda's defective Takata airbags. By March 6, 2013, Honda claimed that:

A recreation of propellant production using the same methods as were used during 2001-2002 production periods indicated th at it was possible for propellant produced during 2001-2002 to be manufactur ed out of specification without the manufacturing processes correctly id entifying and removing the out of specification propellant. Separately, H onda was inform ed by the supplier of another potential concern related to airbag inflator production that could affect the performance of these airbag modules.

275. In February and March 2013, Takata no tified Nissan and Mazda that it was investigating airbag quality. Separately, Taka ta advised H onda "of another potential concern related to airbag inflator production that could affect the performance of these airbag modules."

276. On April 1 0, 2013, Honda filed a Recal 1 N otification ("2013 Recall") for an additional 561,422 vehicles that could be affected by the following part defect:

Defect description:

In certain vehicles, the passenger's (f rontal) airbag inf lator could produce excessive in ternal press ure. If an af fected airbag deploys, the increased internal pressure m ay cause the inflat or to rupture. In the event of an inflator rupture, metal fragments could be pr opelled upward toward the windshield, or downward toward the front passenger's foot well, potentially cau sing injury to a vehicle occupant.

277. On April 11, 2013, Takata filed a Defect Information Report titled "Certain Airbag Inflators Used as Original Equipment." In that report, Takata misleadingly attributed the defect to isolated manufacturing flaws, describing the Defective Airbags as follows:

Some propellant wafers produced at Taka ta's plant in Moses Lake, Washington, between April 13, 2000 and September 11, 2002 may have been produced with an inadequate com paction force.... In a ddition som e propellant wafers used in inflators produced at Taka ta's plant in Monclova, Mexico between October 4, 2001 and October 31, 2002, m ay have been exposed to uncont rolled moisture conditions. Those wafe rs could have ab sorbed m oisture beyond the allowable limits In both cases, the propellant could potentially deteriorate over tim e due to environmental factors, which could lead to over-aggressive com bustion in the event of an air bag deployment. This could create excessive internal pressure within the inflator, and the body of the inflator could rupture.

Case 1:1 Case 23:1 99 cv 400941 eR Wen Documenter ed of iled SD/10/10/10 et Page 512181 of 45 age 117 of 453

278. It was not until its Ap ril 2013 Report that T akata finally adm itted that the defective inflators were installed as original equipment in vehicles m anufactured by companies other than Honda, including Toyota, Nissan, Mazda, and BMW. Takata did not know, however, how many inflators were installed as original equipment in vehicles manufactured by companies other than Honda.

279. In April 2013, based on Takata's new adm issions, six m ajor autom akers, including Nissan, M azda, BMW, Pontiac, and Honda, issu ed recalls o f 3.6 m illion vehicles containing Takata airbags.

280. With the increased awareness and scru tiny, news of incidents becam e m ore widespread:

a. On August 5, 2013, Joseph Nasworthy of Jacksonville, Florida suffered severe lacerations to his eye and nose when the Takata airbag explode d upon deployment in his 2005 Honda Civic.

b. On September 1, 2013, Stephanie Erdman of Destin, Florida was driving a
 2002 Honda Civic when she was hit in the eye by sh ards of m etal that shot from the Takata
 airbag. Ms. Erdman filed suit and reached a confidential settlement.

c. Also in Septem ber 2013, when pol ice got to the scene of a m inor car accident in Alham bra, California, they thought the driver, Hai Ming X u, had been shot in the face. In fact, he was killed by shrap nel exploding from the Takata airbag in his 2002 Acura TL that deployed when it hit the wall of a building. As *The New York Times* reported:

The authorities have not determined a reason for the injuries, though his coroner's report cited tears in his airbag an d faci al traum a from a fo reign object. And problems persist with Honda's reporting of potential defects.

In at least four m ore recent suspected ruptures, including the one link ed to [the California driver's] death, Honda has not filed a so-called early warning report with safety regulators, as is required in cases where there is a claim of defect that resulted in an injury or death, according to case lawyers and legal filings.

Case 1:1 Case 23:1 99 cv + 00941 cPRWen DbC1 um Enter 21 driled SD/10/10et Page 512191 of 454 ge 118 of 453

d. On October 12, 2013, Brandi Owens of Forsyth County, Georgia was injured in a low-speed accident when the driver's side Takata airbag of her 2013 C hevy Cruze exploded and detached from the steering wheel. A ccording to a lawsuit, metal from the airbag hit Owens in the face and left her blind in one eye.

281. By 2014, the incident rate picked up even more dramatically, with over a dozen incidents involving injuri es or fatalities in Nissan, Honda, Toyota, Chevy, and Mazda vehicles taking place in a variety of regions in the country, from hum id Puerto Rico to far drier Massachusetts and California. For example:

a. On February 19, 2014, a Takata passenger airbag ruptured and sprayed metal fragments at the passenger following a crash in a 2007 Chrysler 300.

b. On February 20, 2014, a Takata driver's side airbag in a 2003 Dodge Ram
 1500 ruptured and ejected metal fragments following an accident. The driver suffered severe physical injury as a result.

c. On March 14, 2014, Susan Cosgrove of Fremont, California was injured in a low-speed accident while driving a 2013 Chevy Cruze. The Takata-related recall notice on her car arrived at her residence after the incident.

On May 29, 2014, Corey Burdick of Eustes, Florida, was driving a 2001
 Honda Civic when the airbag deployed and sent shards of metal into his eye.

e. In June 2014, a low-speed accident involving a 2005 Honda Accord in Los Angeles, California, caused the car's driver airb ag to "deton ate," sending hot m etal and plastic shrapnel into the cabin.

282. With accidents proliferating, Takata met with NHT SA officials on May 20, 2014 to provide information about inflator ruptures not covered by previous recalls. At that meeting, Takata no ted that "a ll s ix of the potentially-relevant rup ture in cidents had occurred in either Florida or Puerto Rico." The referenced incidents included both pass enger and driver side airbags. This statement om itted one of the earlies t incidents, Ms. Weaver's 2003 accident in Arizona, as well as later incidents in driver locales, as noted above.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 0Filed 3D/10/10/10et Page 5122016f 454ge 119 of 453

283. On June 11, 2014, NHTSA's ODI published an ODI Resume for a prelim inary evaluation of Investigation No. PE 14-016. That document stated that NHTSA was opening an investigation "in order to collect all known facts from [Ta kata] and the vehicle manufacturers that it believes m ay have m anufactured vehicl es equipped with inflat ors produced during the same period as those that have demonstrated rupture events in the field."

284. Also on June 11, 2014, Takata inform ed NHTSA that it "believes that an [sic] number of t he inflators identified above were provided to the following vehicle manufacturers for use in vehicles sold in the United States (t he manufacturers are listed in alphabetical order): BMW, Chrysler, Ford, Honda, M azda, Nissan, and Toyota." Takata's June 11, 2014 letter further stated:

If we determ ine that any of those in flators were sold to other vehicle manufacturers, we will let you know prom ptly. Takata is not certain which models or model years of ve hicles are equipped with the subject inflators, and it does not know how ma ny of those vehicles we re sold in or are registered in the States to be covered by the requested field actions. That information will need to be obtained from the affected vehicle manufacturers.

285. On June 20, 2014, Honda issued additional recalls for a total of nearly 4.5 million Honda and Acura vehicles that contained Defective Airbags.

286. On June 26, 2014, GM recalled over 29,000 Chevrolet Cruze vehicles because the Defective Airbags have a tendency to not deploy at all or rupture and cause m etal fragments to strike and severely injure vehicle occupants.

287. By the end of June 2014, the number of vehicles that had been recalled due to Takata's Defective Airbags had increased to over 6 m illion. The Vehicle Manufacturer Defendants, including the Honda Defendants, however, had still not recalled all of the vehicles containing Defective Airbags.

288. On July 8, 2014, Honda expanded a "two million vehicle air bag recall by as many as one m illion more vehicle s in Calif ornia." *The New York Times* reported that "[a] defective inflator could explode in a crash, sending shards of its metal casing into the passenger

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/10et Page 5122116f 454ge 120 of 453

compartment. The inflator was made by Takata Corporation, which has said the propellant inside the inflator was not properly prepared and was too powerful."

289. In August 2014, Honda issued yet another recall of Honda and Acura vehicles, its ninth for the defect – bringing the total of recalled Honda and Acura vehicles to six million.

290. The tragic pattern of mounting injuries and casualties in the face of Defendants' sluggish response continued:

a. On June 25, 2014, Patricia Mincey wa s rendered quadriplegic due to a Takata airbag rupture while driving her 2001 Honda Civic in Jacksonville, Florida.

b. On July 7, 2014, Claribel Nunez of Hialeah, Florida, suffered severe wounds to her forehead from shrapnel that explod ed out of a Takata ai rbag in her 2001 Honda Civic.

c. On July 22, 2014, Joshua Reliford suffered severe facial and brain injuries due to a T akata airbag rupture while driv ing his 2001 Honda Civic in McCraken County, Kentucky.

d. On July 28, 2014, Francisco Demarco died due to a Takata airbag rupture while riding in the passenger seat of a 2007 Honda Accord in Palm Beach County, Florida.

e. On August 17, 2014, a Takata airbag ruptured after an accident in a 2007 Ford Mustang, deploying with abrupt force and ejecting a metal fragment into the driver's leg. Ford was notified of the incident.

f. On October 2, 2014, Florida resident Hien Tran died, four days after her 2001 Honda Accord struck another car in Orla ndo and the Takata airbag exploded, sending shrapnel into her neck. The m edical examiner stated that the shrapnel tore throug h the airbag, hitting Ms. Tran and causing "stab-type wounds" and cutting her trachea. Indeed, her death was initially investigated as a homicide by detectives. A week after she died, sh e received a letter in the mail from Honda urging her to get her car fixed because of faulty airbags that could explode.

Case 1:1 Case 23:1 99€ 700941e RWen Dbcumenter et dFiled SD/10/10/10 9et Page 512221 of 453

g. On October 4, 2014, Devon Rideout suffered permanent loss of vision due to an alleged Takata airbag rupture while riding passenger in a 2001 BM W 330i in Chesapeake City, Virginia.

F. 2014-2015: Forced National Recall And Takata's Admission of a Defect

291. On October 22, 2014, NHTSA expanded the r ecall list to cover ten autom akers and 7.8 million vehicles, over 5 million of which were Hondas. In a Consum er Advisory dated October 22, 2014, NHTSA sent a n urgent warning to the owners of the now "7.8 m illion Affected Vehicles":

The Nation al Highway Traf fic Saf ety Adm inistration urg es owners of certa in Toyota, Honda, Mazda, BM W, Nissan, Mits ubishi, Subaru, Chrysler, F ord and General Motors vehicles to act immediately on recall notices to replace defective Takata airbags. Over seven m illion vehicles are involved in these recalls, which have occurred as far back as 18 months ago and as recently as Monday. The message com es with urgency, especially for owners of vehi cles affected by regional recalls in the following areas: Florida, Puerto Rico, limited areas near the Gulf of Mexico in Tex as, Alabama, Mississippi, Georgia, and Louisiana, as well as Guam, Saipan, American Samoa, Virgin Islands and Hawaii.

292. On October 29, 2014, NHTSA sent letters to ten automakers regarding the safety risks posed by the Takata airbag s. The letter stated that "[t]he ongoing cooperation of all manufacturers who have recalled ve hicles is essential to ad dress this safety risk," and that the "NHTSA te am is engaged with you in critical work to better understand the failures and take action to re medy the saf ety risk...." NHTSA's letter also asked the autom akers to provide NHTSA with information as to their recall process, urged a faster response from them, and stated that "more can and should be done as soon as possible to prevent any further tragedies."

293. The U.S. Departm ent of Justice is also investigating whether Taka ta committed any crimes. On November 13, 2014, the United States District Court for the Southern District of New York issued a federal grand jury subpoena to Takata and Honda.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512231 of 454 ge 122 of 453

294. By November 18, 2014, it was clear to NHTSA that even the ex tensive recalls to date were insufficient. NHTSA therefore demanded a national recall of Chrysler, F ord, Honda, Mazda, and BMW vehicles with certain driver airbags made by Takata.

295. Takata refused to support a national recall at a hearing before the U.S. House of Representatives Energy and Commerce Subcommittee on December 3, 2014, claiming there was "not enough scientific evidence" to support a na tional recall. Yet, as NHTSA Adm inistrator David Friedman stated, "when we saw real-world incidents on the dr iver side, one in California, we pushed Honda to make sure that their recal 1 covered that region. Then very recently, we became aware of a driver side incid ent in North Carolina. With six total incidents, two of which are outside that region, we can no longer support a regional recall. Our policy is clear: Recalls must be nationwide unless the m anufacturers can dem onstrate that they are region al. With the new data, it is clear they can no longer dem onstrate that the region that was used before was appropriate for driver side airbags."

296. The geographic scope of the incidents undermined Takata's focus on hum idity as the defining contributor to the dangerous ruptur es. As Mr. Friedm an explained, "[o]ne of the most frustrating parts about this is that neither the automakers nor Tak ata have been able to get to the bottom of the root cause on this. We have been pushing them to do so."

297. As of the Decem ber 3, 2014 House hearing, H onda, Ford, Chrysler, an d Toyota had all agr eed to a nationwide recall, principally for driver side airb ags. Days later, Mazda expanded the geographic scope of its recall. By Decem ber 23, BMW had also agreed to a nationwide recall.

298. Having misrepresented and omitted the nature and scope of the Inflator Defect for over a decade, the 10 vehicle m anufacturers m et in Decem ber 2014 to "sort o ut a way to understand the technical issues involved." A few m onths later, in March 2015, Honda announced an advertising campaign to promote the recall—a step it could and should have take n a decade ag o. A few days later, H onda announced another 105,000 v ehicles that needed to b e recalled (Recall 15V-153), consisting of vehicles that should have been part of the 2014 recalls.

- 111 -

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 5122 41 of 45 4 ge 123 of 453

299. Frustrated by Takata's continual f oot-dragging, NHTSA i mposed a \$14,000 per day fine that started on Friday, February 20, 2015, concluding that Takata had not been forthcoming with the information. Days later, NHTSA demanded that Takata preserve all airbag inflators removed through the recall process.

300. In response to public scrutiny and pressu re from NHTSA and private plaintiffs, Defendants were forced to consult with external explosives and airbag specialists, and performed additional testing on Takata's ai rbags. This testing confirm ed what Defendants already knew: Takata's airbags containing amm onium nitrate were defective and prone to over-aggressive deployment and rupture.

301. In light of this testing, Takata was unable e to deny the existence of the Inflator Defect any longer. On May 18, 2015, Takata f iled four Defect Inform ation Reports ("DIRs") with NHTSA and agreed to a Consent Order regarding its (1) PSDI, PSDI-4, and PSDI-4K driver air bag inflators; (2) SPI passenge r air bag inflators; (3) PSPI-L pas senger air bag inflators; and (4) PSPI passenger air bag inflator s, respectively. After concealing the Inflator Defect for m ore than a decade, Takata finally admitted that "a defect related to motor vehicle safety may arise in some of the subject inflators." And in testimony presented to Congress following the submission of its DIRs, Takata's representative admitted that the use of ammonium nitrate is a f actor that contributes to the tendency of Taka ta's airbags to rupture, and that as a result, Takata will phase out the use of ammonium nitrate.

302. Still, even Takata's recent defect admission is inaccurate and misleading, because the Inflator Defect is manifest in each of Ta kata's airbags containing ammonium nitrate. And shockingly, Takata still intends to produce new airbags with ammonium nitrate, even af ter admitting that airb ags c ontaining ammonium nitr ate as the prim ary propellant are prone to rupture, and thus create an unacceptable public safety hazard.

303. Further, in its DIRs, Takata acknowledged that the Inf lator Defect is present in inflators that were installed in vehicles as replacement parts through prior recalls, necessitating a second recall of those vehicles.

- 112 -

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5122516f 454ge 124 of 453

304. As a result of Takata's admission that its inflators are defective, an additional 17 million vehicles m ust b e rec alled in the Unite d State s, pu shing th e to tal num ber of recalled vehicles nationwide over 34 m illion. While Takata has records tracking which m anufacturers it sold Def ective Airbags to, it claim s not to have records indicating which vehicles those Defective Airbags were installed in. The Vehicle Manufacturers possess those records, however, and are thus in the process of identifying whic h vehicles must be recalled based on Takata's DIRs, and its corresponding admission that its airbags are defective.

305. Still, Takata refuses to immediately conduct nationwide recalls of all airbags containing the Inflator De fect. While Takata has agreed to participate in a nationwide recall of airbags con taining the PSDI, PSDI-4, and PSD I-4K driver-side air bag inflators and S PI passenger-side airb ag inf lators, it is still in sisting on regional, phase d recalls of vehicles equipped with its PSPI-L passenger air bag inflators and PSPI passenger air bag inflators.

306. In the m eantime, the r isk of injury remains very re al, and is exa cerbated by Defendants' poor execution of the recalls, as discussed in section V, *infra*.

a. On Nove mber 19, 2014, Racquel Hudson suffered extensive first and second degree burns due to a Takata airbag ru pture while driving her 2004 Honda Odyssey in San Antonio, Texas.

b. On December 12, 2014, the driver airbag in a 2 002 BMW 325 parked in the owner's driveway deployed with such ener gy that it melted and burned the dashboard and ceiling panel, created burn marks throughout the cabin, and shattered the front windshield.

c. On Dece mber 31, 2014, the Takata driver airbag in a 2008 Mazda 6 deployed following an accident, ejecting metal fragments that injured the driver's face.

d. On January 18, 2015, Carlos Solis was k illed in an accident in Houston,
 Texas, and a ruptured Takata airbag was the suspected cause.

e. On April 5, 2015, the T akata driver-side airbag in a 2005 Honda Accord ruptured, sending m etal shards and shrapnel in to the vehicle and severing 22-year old Kylan

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512261 of 454 ge 125 of 453

Langlinais's carotid artery; Honda's recall notic ce arrived two days after the crash, and Ms. Langlinais died from her injuries two days later.

307. Over the past 13 years that Takata has known there was a problem with the safety of its airbags, there have been at least seven deaths and 139 injuries linked to defective Takat a airbags. As detailed above, the incidents date back to at leas t 2003, and involve vehicles m ade by Acura, BMW, Chevrolet, Honda, Mazda, Subaru, and Toyota. Each of the De fendants knew of the Inflator Defect by virtue of these incident s, but failed to disclose the nature and scope of the Inflator Defect.

308. The Defendants were on further notice due to unusual Takata airbag deployments that should have prompted further inquiry into the airbags' fitness for use. A review of publicly-available NHTSA complain ts sho ws dozens of incidents of Takata airbags inadvertently deploying in the Class Vehicles, an event th at m ay be tied to the unstable and volatile ammonium nitrate propellant. These complaints started as early as September 2005, and involve vehicles manufactured by Acura, B MW, Dodge, Ford, Mitsubishi, Pontiac, Subaru, and Toyota. Some of these incidents showed still further signs of the In flator Defect, including airbags that deployed with such force that th ey caused the windshield to crack, break, or shatter, and others that caused unusual smoke and fire (or both). For example:

a. Takata a irbags inadve rtently dep loyed and caused windshields to crack, shatter, or break in a 2004 Mitsubishi Lancer on Nove mber 23, 2006, a 2003 Toyota Corolla on May 3, 2010, a 2003 Toyota Matrix on August 17, 2010 (in addition to causing unusual sm oke), and a 2003 Toyota Matrix on January 29, 2012 (in addition to damaging the dashboard).

b. Takata airbags inadvertently deployed and caused unusual smoke and heat in a 2003 Acura MDX on January 29, 2012, causing the driver skin burns, and a 2003 Toyota Corolla on March 17, 2014.

Case 1:1 Case 23:1 99 cv + 00941 ePRWen Dbcumentered of ied SD/10/10/10 et Page 512271 of 45 age 126 of 453

IV. <u>The Vehicle Manufacturer Defendants Sold Their Vehicles As "Safe" and "Reliable"</u>

309. At all re levant times, in advertise ments and promotional materials, the Vehicle Manufacturer Defendants continuously maintained that their vehicles were safe and reliable.

310. Examples of the Vehicle Manufacturers ' safety and reliability representations, from 2000 through the present, include the following:

- a. **BMW**:
 - In 2005, B MW represented on its we bsite: "Driver's and passenger's front airbag supplem ental restrain t system (SRS) with "sm art" dual-threshold, dual-stage deployment and sensor to help prevent unnecessary passenger's airbag deployment."
 - In 2008 BMW represented on its website: "The driver and front passenger airbags provide effective protection for the head and upper-torso area, preventing contact with the steering wheel and dashboard. In a head-on collision, you have the best possible protection."
 - In 2008 B MW represented on its website: "The principle behind the function of the front airbags for driver and passenger is very sim ple: in the event of an im pact with a force greater th an the safe threshold, th e airbag sens ors activ ate a sub stance that causes the airbag s to instantly inflate. W ithin a fraction of a se cond, the airbags form a protective cushion over the steering wheel and dashboard, significantly reducing the risk of cranial and upper body injuries."
 - In 2015, BM W represented on its website: "There is no end to our quest for the next innovation. And it's not just about greater power and m ore efficient performance. It's also about safety. We prepare our vehicles to expect the unexpected."
- b. Ford:

- In 2006, Ford represented in brochures that its cars possessed "up-to-theminute safety and security system s help protect you and your passengers out there on the road."
- In 2006, Ford also represented in broc hures that its cars contained a : "Personal Safety System®," which "enhances protection for the driver and front passen ger in c ertain f rontal c ollisions. T he system custom izes the deployment of the dual-stage front airbags based on several criteria, including the driver's s eat position, whether the front safety belts are in use, the amount of pressure exerted on the front-passenger's seat, and the overall severity of the impact."
- In 2015, Ford represented on its website : "At Ford, we hold ourselves to very high standards for vehicle safety. The fact is, vehicle safety is a critical part of our brand promise to Go Further. We aim to give customers peace of m ind and m ake the world safer by developing ad vanced safety technologies and making them available across a wide range of vehicles."

c. Honda:

In 2002, Honda represented on its we bsite: "Having already earned top safety ratings with its quadruple five-s tar front- and side-im pact crash test ratings, the 2002 Odyssey now offers the latest generation of airbag systems from Honda. Driver' s and front passenger's dual stage airbags (SRS) along with driver' s and front passenger's side airbags are now standard equipment on all models - yet another minivan first... Both front airbags have a dual-stage inflator that can dep loy the airbag at one of two rates depending on the severity of the crash... The front passenger's side airbag dep loyment if a child (or sm all statured a dult) leans into the sid e airbag deployment path. Once the child returns to an upr ight position, the

side airbag will be able to deploy and provide protection in the event of a side impact... Building on the standard anti-lock braking system (ABS), new standard rear disc brakes result in improved stopping performance with higher resistance to brake fade and a more responsive brake pedal feel. Amber rear turn signals have been added, which help other drivers differentiate the indicators with increased clarity."

- In 2002, Honda represented in a commerc ial: "5-stars of fr ontal collision tests... that's a safe car. Safe, get it through your head. To see what safe really means, take a look at a close look at the 2002 civic from Honda."
- In 2002, Honda represented in brochures: "Honda's comm itment to safe driving is in evidence throughout every vehicle... Every new vehicle comes with dual front airbags (SRS), most using a dual stage design... All designed to keep you and yours out of harm's way."
- In 2004, Honda represented in brochures: "A glance at the crash-test data posted by the U.S. governm ent's National Highway Traffic Safety Administration reveals a galaxy of 5-star ratings for Honda cars and trucks. In fact, five of our m odels to date Accord Coupe, Civic Coupe, CR-V, Odyssey and Pilot have ear ned the highest NHTSA crash-test ratings in frontal and side im pact te sting... It's a solid testam ent to our emphasis on safety."
- In 2007, Honda represented on its we bsite: "Through innovative original research, Honda has created advanced airbags that offer outstanding levels of occupant protection."
- In 2007, Honda also represented on its website: "Honda led the industry through advances such as driver and front passenger airbags with "dual output inflators" that adjust the de ployment force of the airbags to the severity of the crash."

- In 2007, Honda also represented on its we bsite: "The Honda Accord is the first mid-size sedan to offer front, fr ont-side and side curtain airbags as standard equipment. Accord earned a 5-star frontal impact rating from the U.S. government and a frontal "Best Pick" from the Insurance Institute for Highway Safety (IIHS)."
- In 2007, Honda also represented on its website: "Every Honda and Acura vehicle begins with a basic structure designed to be funda mentally safe, but we add advanced technology as standard equipment that can help the driver maintain control of the vehicle."
- In 2015, H onda rep resented on its website: "Honda is comm itted to providing safety for everyone—that means crash protection not only for our own drivers and passengers, but also for the occupants of other vehicles, and injury mitigation for pedestrians." "As a leader, Honda looks beyond government regulations, studying r eal world situations to develop new safety technologies for everyone."
- In 2015, Honda represented on its website: "Acura believes driving a luxury car should be a highly enjoyabl e experience. And while we tend to dwell on the m ore exhilarating aspects of our vehicles, we consider your safety a top priority.... Safety has been top of m ind with Acura engineers since day one.... Over the years, we've added many advanced safety techn ologies to the lis t, and the vast m ajority of them are now standard on every model."

d. Mazda:

- In 2004, Mazda represented in brochure s that its cars possessed "inspiring performance" and "reassuring safety features."
- In 2005, Mazda represented on its website: "in every configuration, you'll enjoy Mazda's legendary performance, function, style and safety."

- In 2015, Mazda represented on its we bsite: "In the realm of safety, Mazda's aim is to achieve a safe and acciden t-free au tomotive society from the three viewpoints of vehicles, people, and roads and infrastructure. Specif ically, the Co mpany carries out research and development into safety technologies based on the Mazda Proactive Safety philosophy, which particularly resp ects the driver, and has released vehicles featuring the full suite of Maz da's advanced safety technologies...."
- e. Mitsubishi:
 - In 2007, Mitsubishi represented on its website that its vehicles were equipped with "Advanced front airbags."
 - In 2015, Mitsubishi represented on its website: "We are committed to providing the utmost driving pleasure and safety for our valued custom ers and our community. On these comm itments we will neve r compromise. This is the Mitsubishi Motors way."

f. Nissan/Infiniti:

- In 2005, Nissan represented in brochures that its vehicles possessed "an entire s et of saf ety f eatures to h elp protect you from the unavoidable. Including steel reinforcem ents, guard beam s a nd advanced airbags that will help safeguard you and your passengers in the event of an accident."
- In 2015, Nissan represented on its website: "Nissan is committed to its position as a leader in the world of autom otive safety. This dedication to comprehensive saf ety g oes in to the engineering and design of every vehicle we make...."
- g. Subaru:
 - In 2005, Subaru represented on its website: "Features like seatbelts with front pretensioners and force limiters, crumple zones, side-impact beams,

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Documenter et driled SD/10/10 et Page 51321 of 45 age 131 of 453

front air bags and a Ring-Shaped Reinforcement Frame aid in minimizing the effects of a collision."

- In 2005, Subaru represented in its brochures: "THE SUBARU DRIVING EXPERIENCE EVOKES MANY EMOTIONS. Confidence should always be one of them. Which is why every Subaru is engineered according to the principles of "Active Driving/Active Safety."
- In 2005, Subaru represented in its brochures: "Advanced front air bags, including passenger-side dual-stage deployment, help provide optim al protection for the driver and front passenger."
- In 2015, Subaru represented on its website: "Safety drives Subaru design."
- h. Toyota/Lexus:
 - In 2002, Toyota represented on its website: "With safety features like dual front air bags, crumple zones and 3- point seatbelts in every seating position. So gather up all the hikers -- big and small -- and head out. W ay out."
 - In 2015, Toyota represented on its website: "For us, the journey towards a safe road never ends. This belief, along with our collaborative research efforts, drives us to create advanc ements and innovations in safety that have helped (and continue to help) prevent crashes and protect people."

V. Defendants' Inadequate Recalls and Failure to Assist Impacted Consumers

A. <u>Slow and Inadequate Recalls</u>

311. So far, approximately 34 million cars have been recalled in the United States.

312. At a recent Congression al hearing in June 2015, Takata's representative testified that Takata was shipping approximately 700,000 replacement inflators per month, and expected

Case 1:1 Case 25:1 09€7-009416 RWen DbCum Entered of iled \$D/10/10et Page 512331 of 454 ge 132 of 453

to increase production to 1 m illion replacement inflators per m onth by September 2015—well short of the number required to supply the ten automakers that have issued recalls.

313. At the current rate, it will tak e at l east three years to p roduce enough Takata inflators to fix all recalled vehicles in the U.S., even setting aside the question of whether service departments would be able to provide the necessary services in a timely manner.

314. Not surprisingly, authorized dealers are experiencing a severe shortage of parts to replace the faulty airbags. Deal ers have been telling frustrated car owners they can expect to wait many months before their airbags can be replaced.

315. Honda stated that it wo uld not sen d recall letters to car owners or lessees until there are parts availab le, meaning that m any dr ivers would not receive notices for weeks or longer, as they continue to drive vehicles with potentially deadly airb ags. Honda owners who have received recall notices have been told to wait at least a month before their authorized dealer has availability to assess their vehicle.

316. Toyota dealers have reporte d that wait tim es for custom ers who own affected vehicles to get their Takata airbags replaced could be as long as one to three months.

317. In response to the airbag replacement shortage, Toyota has taken the extreme step of disabling passenger airbags entirely and putting a "Do Not Sit Here" decal in the vehicle until a proper repair can be m ade. In t he alternative, Toyota is advising custom ers to refrain from driving their vehicles until the airbags can be replaced.

318. Like Toyota, other autom akers have also chosen to "repair" their custom ers' vehicles no t by providing tem porary replacem ent vehicles or rep lacement parts, but b y disengaging the Takata airbags entirely.

319. Congress has voiced concerns about this serious problem. Senators Richard Blumenthal and Edward J. Markey, in a letter to the Department of Transportation (DOT), said they were "alarm ed and astonished that NHT SA has endorsed a polic y recently announced by Toyota and GM that dealers should disable passenger-side airbags and instruct against permitting passengers in the front seat if replacement parts for these airbags are unavailable. As a matter of

Case 1:1 Case 25:1 (99€7-400941) = RWenDbClumEntered of iled \$0/10/10/10 et Page 512341 of 454 ge 133 of 453

policy, this step is ex traordinarily troubling and potentially dangerous. As a m atter of law . . . §30122(b) of the Motor Vehicle Safety Act (49 U.S.C.) prohibits a manufacturer from knowingly making a safety device inoperative unless th e [DOT] issues a specific exem ption. We are unaware of an exemption from your office in the case of Takata airbags."

320. As the m anufacturers finally took steps to issue national recalls—after forceful prodding by NHTSA—c ommentators noted not only the potential supply constraints, but also a more frightening concern: "no one knows if the replacem ent inflators currently being installed will suffer the sam e issue." Indeed, in res ponse to repeated question ing at the recent Congressional hearing in June 2015, Takata's representative refused to assure the public that replacement inflators containing ammonium nitrate would be safe and not prone to rupture.

B. Failure to Pursue National Passenger-Side Recall

321. Incredibly, Takata and m any of the Ve hicle Manufacturer Defendants are still unwilling to issue natio nwide recalls on certain passenger s ide airb ags installed in m illions of Class Vehicles. In particular, the recalls fo r PSPI-L and PSPI passenger-side airbags rem ain regional in scope, with the focus only on hi gh hum idity regions and without the firm commitment to expand the recall nationwide.

322. The regional recall app roach for passenger ai rbags is indefensible, just as it was for driver airbags. Critically, the passenger-side airbags show serious failure rates. According to the testimony of Takata's Hiroshi S himizu at the House hearing on Decem ber 3, 2014, Takata had tested 4,000 airbags after the June 19, 2014 recall, of which 3,600 were passenger-sid e airbags, and approximately 60 of which f ailed. Moreover, Takata's recently submitted DIRs report that 2.16 percent of the P SPI-L inflators it tested ruptur ed, and .51 percent of the PSPI inflators it tested ruptured.

323. Further, the regional approach is especially questionable, if not callous, because:(a) Defendants have claim ed they have yet to uncover the root cause of the Infl ator Defect, making their geographic boundaries arbitrary at best; (b) the passenger-side airbags are m ade

- 122 -

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512351 of 454 ge 134 of 453

with the sam e unstable and volatile ammonium nitrate propellant that is prone to overlyaggressive combustion and becom ing inert; (c) vehicles are by definition m obile and therefore can and likely will be operated in high humid ity region s; and (d) weather and clim ate are unpredictable and variable.

324. Moreover, Defendants have seemingly already forgotten that the driver-side recall *began* as a regional recall, only to be expanded after horrific accidents in the relatively low-humidity states of California and Arizona.

C. <u>Failure to Provide Replacement Vehicles</u>

325. The Class Vehicles are not safe to drive. They have been recalled , and yet replacement of the Defective Airb ags could take y ears. Due to Defendants' failures, Plaintiffs and Class mem bers are left with poor options: be without use of a vehicle; purchase, lease, or rent a new vehicle until Vehicle Manufacturer Defendants com plete the recall; or use a vehicle with a dangerous or disabled airbag over an extended period of time.

326. As Senators Blum enthal and Markey a sserted, "all d rivers deserve access to loaners or rental cars at no cost to them while they await repairs to their cars that make them safe enough to drive again."

327. Vehicle Manufacturer Defendants are not p roviding lo aner or replacem ent vehicles on a comprehensive basis. While BMW, Honda, and Toyota pledged at the December 2014 House hearing that they would provide loaner or rental vehicles at no cost to consumers, the full scope of their commitment is unclear. The other Vehicle Manufacturer Defendants made no such assurances, and on information and belief, have announced no such program.

D. <u>Defective Replacement Airbags</u>

328. Perhaps most alarming, the replacement components manufactured by Takata that the Vehicle Manufacturer Defendants are using to "repair" recalled Class Vehicles suffer from the same Inflator Defect that plagues the parts being removed: they use ammonium nitrate as the inflator's primary propellant. Indeed, Takata admitted in its recently submitted DIRs and at the

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db Cum Entered of Filed SD/10/4 9 et Page 512361 of 454 ge 135 of 453

June 2015 Congressional hearing that inflators installed in recalled vehicles as replacement parts are, in fact, defective and must be replaced yet again. And even recall notices issued in 2015 acknowledge that certain "replacement inflators are of the same design and materials as the inflators being replaced."

329. Moreover, inspection of inflators manufactured by Takata as recently as 2014 and installed in Class Vehicles by Vehicle Manuf acturer Defendants through the recall process reveals that the ammonium nitrate p ellets within the inflators already show signs of m oisture-induced instability, such as rust stains, the tendency to clump together, and size variations. As a result, Takata cannot reasonably assure Plaintiffs or Class members that Class Vehicles equipped with such post-recall replacement parts will be any safer than they were with the initial Defective Airbags.

VI. <u>Automotive Recyclers Purchased Class Vehicles Containing Defective Airbags for</u> <u>Amounts Greater than Their Actual Value and Maintained the Defective Airbags</u> <u>for the Purposes of Resale</u>

330. Generally, automotive recycling businesse s purchase vehicles from a num ber of sources, including insurance salvage auctions, tow operators, charities and the public.

331. Automotive recycling businesse s calcu late the purchase price for individual vehicles based, in part, on the presence and condition of the automotive parts contained in the vehicle. In particular, the pres ence of undeployed airbags is taken into account by automotive recycling businesses in determining the appropriate purchase price for the vehicle.

332. When a ve hicle with an undeployed ai rbag is purchased by an autom otive recycling business, the automotive recycling business transports the vehicle to its facility.

333. Automotive recycling b usinesses store and m aintain the air bags and th en resell them to consum ers, autom otive repair shops, automotive dealerships, wholesalers or other automotive recyclers.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 512371 of 454 ge 136 of 453

334. Here, Automotive Recyclers purchased Class Vehicles , which contained undeployed Defective Airbags, at insurance salvage auctions and from tow operators, charities and the public.

335. Automotive Recyclers calcu lated the purch ase prices for each of the Recalled Vehicles based on the presence and condition of the automotive parts contained therein.

336. After Automotive Recyclers purchased the Class Vehicles containing the Defective Airbags, Autom otive Recyclers trans ported the vehic les to their f acilities. A n inspection of the airbags by Automotive Recyclers would not have revealed the Inflator Defect.

337. At the time that Automotive Recyclers purchased the Class Vehicles, Automotive Recyclers had a reason able expectation that Defendants would abide by federal, state and common law obligations to affirmatively disclose known defects in a timely manner.

338. This did not happen and, as a result, Automotive Recyclers purchased the Class Vehicles containing Takata airbags for amounts greater than their worth.

339. As detailed above, national and regional media outlets around the country have reported extensively about the defective airbag s in recent months, raisi ng public awareness of their defect and its safety implications. The value of any Defective Airbags in the Class Vehicles has been negatively impacted and the resale value of these airbags has diminished to zero.

CHOICE OF LAW ALLEGATIONS

340. Plaintiffs allege that the law across all state s and territories is unif orm and does not contain any true conflicts with respect to Plaintiffs' claim s for unjust enrichm ent and fraudulent concealment. In the alternative, und er Florida's operative c hoice of law rules and consistent with due process, the law of each Defendant's hom e (headquarters) state m ay be applied nationwide to Plaintiffs' claim s for, *inter alia*, fraudulent concealm ent, unjust enrichment, and breach of the implied warranty of merchantability, based in part on the following allegations.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen DbCumenter 21 driled 3D/10/10 et Page 512381 of 45 age 137 of 453

I. <u>Takata</u>

341. Takata's United States headquarters is in Auburn Hills, Michigan. The Michigan headquarters is responsible for sales, administration and testing.

342. Takata does substantial business in Michig an, with a significant portion of the proposed Nationwide Class located in Michigan.

343. On information and belief, Michigan hosts a significant number of Takata's U.S. operations.

344. In addition, the conduct that form s the basis for each and every Class m embers' claims against Takata emanated from Takata's headquarters in Auburn Hills, Michigan.

345. Takata personnel responsible for cust omer comm unications are located at Takata's Michigan head quarters, and the core decision not to disclose the Inflator Defect to consumers was made and implemented from there.

346. The engineering team s responsible for developing, designing, and testing the ammonium nitrate propellant, and investigating airbag ruptures, were located in Michigan.

347. Takata's presence is more substantial in Michigan than any other state.

II. <u>BMW</u>

348. BMW of North America's Corporate Headquarters is located in W oodcliff Lake, New Jersey. Its Eastern Regional Headquarters and Technical Training Center is located in Woodcliff Lake, New Jersey. A Vehicle Preparation Center is in Port Jersey, New Jersey.

349. BMW does substantial business in New Jers ey, with a sign ificant portion of the proposed Nationwide Class located in New Jersey.

350. On information and belief, New Jersey hosts a significant number of BMW's U.S. operations.

351. BMW's presence is more substantial in New Jersey than any other state.

III. Ford

352. Ford Motor Company ("Ford") is headquartered in Dearborn, Michigan.

353. Ford does substantial business in Mich igan, with a sign ificant portion of the proposed Nationwide Class located in Michigan.

354. On inf ormation and b elief, M ichigan hosts a sign ificant number of Ford's operations.

355. Ford's presence is more substantial in Michigan than any other state.

IV. Honda

356. American Honda Motor Co., Inc. ("American Honda") is a subsidiary of Honda Motor Corporation, and is headquartered in Torrance, California. American Honda conducts the sale, marketing, and operational activities for H onda cars, trucks, sport utility vehicles, and automobile parts in the United States.

357. Honda North America, Inc. ("HNA") is a subsidiary of Honda Motor Corporation, and is headquartered in Torrance, California. HNA is responsible for overseeing Honda's North American sales, manufacturing, and research and development for Honda's product lines.

358. American Honda and HNA (together, "Hond a"), do substantia 1 business in California, with a significant portion of the proposed Nationwide Class located in California. On information and belief, California hosts a significant number of American Honda's operations.

359. Honda's presence is more substantial in California than any other state.

V. <u>Mazda</u>

360. Mazda Motor of America, Inc. is a subsidiary of Mazda Motor Corporation, and is headquartered in Irvine, California.

361. Mazda Motor of America is responsible for the research and development, sales and marketing, distribution, parts, and custom er services of Mazda Motor Corporation in the United States.

- 127 -

362. Mazda Motor of Am erica do es s ubstantial b usiness in Calif ornia, with a significant portion of the proposed Nationwide Class located in California.

363. On information and belief, California hosts a significant number of Mazda Motor of America's operations.

364. Mazda Motor of Am erica's presence is more substantial in California than any other state.

VI. <u>Mitsubishi</u>

365. Mitsubishi Motors North Am erica Inc. ("MMNA") is a subsidia ry of Mitsubishi Motors Corporation, and is headquartered in Cypress, California.

366. MMNA oversees the sales, manufacturing, finance, and research and development functions of Mitsubishi Motors Corporation in North America.

367. MMNA does substantial business in Californi a, with a significant portio n of the proposed Nationwide Class located in California.

368. On inform ation and belief, California hosts a significant number of MMNA's operations.

369. MMNA's presence is more substantial in California than any other state.

VII. <u>Nissan</u>

370. Nissan North America, Inc. ("NNA") is a subsidiary of Nissan Motor Company, Ltd., and is headquartered in Franklin, Tennessee.

371. NNA coordinates all of Nissan Motor Company's operations in the United States, including the design, development, manufacturing, marketing, and sales of Nissan vehicles.

372. NNA does substantial business in Tenness ee, with a significant portio n of the proposed Nationwide Class located in Tennessee.

373. On infor mation and belief, Tennessee hosts a significant num ber of NNA's operations.

Case 1:1 Case 23:1 99€7-700941eRWenDb2umEntere21 oFiled 3D/10/10et Page 5124116f 454ge 140 of 453

374. NNA's presence is more substantial in Tennessee than any other state.

VIII. <u>Subaru</u>

375. Subaru of Am erica, Inc., is a subsid iary of Fuji Hea vy Industries, and is headquartered in Cherry Hill, New Jersey.

376. Subaru of America, Inc. is responsible for the distribution, m arketing, sales, and service of Subaru vehicles in the United States.

377. Subaru of Am erica, Inc. does substantial business in New Jersey, with a significant portion of the proposed Nationwide Class located in New Jersey.

378. On information and belief, New Jersey hos ts a significant num ber of Subaru of America, Inc.'s operations.

379. Subaru of Am erica In c.'s presence is m ore substantial in New Jersey than any other state.

IX. Toyota

380. Toyota Motor Sales, U.S.A., Inc. ("Toyota U.S.A.") is a subsidiary of Toyota Motor Corporation, and is headqua rtered in T orrance, California. It is responsible for the marketing, sales, and distribution in the Unite d States of autom obiles manufactured by Toyota Motor Corporation.

381. Toyota Motor Engineering & Manufacturing North America, Inc. ("TEMA") is a subsidiary of Toyota Motor Corporation, and is headquartered in Erlanger, Kentucky, with major operations in Arizona, California, and Michigan. TEMA is responsible for Toyota's engineering design and developm ent, research and developm ent, and m anufacturing activities in the U.S., Mexico, and Canada.

382. Toyota U.S.A. and T EMA (together, "T oyota") do substant ial business in California, with a significant portion of the proposed Nationwide Class located in California.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512421 of 454 ge 141 of 453

383. On infor mation and belief, California hosts a significant num ber of Toyota's operations.

384. Toyota's presence is more substantial in California than any other state.

TOLLING OF THE STATUTE OF LIMITATIONS

Fraudulent Concealment

385. Upon information and belief, Defendant Ta kata has known of the Infl ator Defect in its Defective Airbags since at least 1990s. Prior to installing the Defective Airbags in their vehicles, the Vehicle Manufactur er Defendants knew or should have known of the Inflator Defect, because Takata inform ed them that the Defective Airbags contained the volatile and unstable ammonium nitrate. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicle Manufacturer Defendants we re again m ade aware of the Inflator Defect in Takata's airbags no later than 2008. Defendants hav e concealed from or failed to notify Plaintiffs, Class members, and the public of the full and complete nature of the Inflator Defect.

386. Although Defendants have now acknowledged to safety regulators that Takata's airbags are defective, for years, Defendants did not fully investigate or disclose the seriousness of the issue and in fact downplayed the widespread prevalence of the problem.

387. Any applicable statute of limitations has therefore been tolled by Defendants' knowledge, active concealment, and denial of the facts alleged herein, which behavior is ongoing.

Estoppel

388. Defendants were and are under a continuous duty to disclose to Plaintiffs and Class m embers the tru e character, quality, and n a ture of the Class Vehicles. They actively concealed the true ch aracter, quality, and n ature of the vehicles and knowingly m ade misrepresentations about the quality, reliability, characteristics, and performance of the vehicles. Plaintiffs and Class mem bers reasonably relied upon Defendant s' knowing and affir mative misrepresentations and/or active concealment of these facts. Based on the foregoing, Defendants are estopped from relying on any statute of limitations in defense of this action.

Discovery Rule

389. The causes of action alleg ed herein did not accrue until Plaintiffs and Class members discovered that their vehicles had the Defective Airbags.

390. Plaintiffs and Class members, however, had no realistic ability to discer n that the vehicles were defective until – at the earliest – after either the Defective Airbag exploded or their vehicles were recalled. And ev en then, Plaintiffs and Class members had no reason to discover their causes of action because of Defendants' active concealment of the true nature of the defect.

CLASS ACTION ALLEGATIONS

391. The Classes' claims all derive directly from a single course of conduct by Takata and the Vehicle Manufacturer Defendants. This case is ab out the resp onsibility of Takata and the Vehicle Manufacturer Defendant s, at law and in equity, for their knowledge, their conduct, and their products. Takata and the Vehicle Ma nufacturer Defendants have engaged in uniform and standardized conduct toward the Classes. They did not differentiate, in degree of care or candor, in their actions or inactions, or in the content of their statem ents or om issions, among individual Class members. The objective fact s on these subjects are the same for all Class members. Within each Claim for Relief assert ed by the respective Classes, the same legal standards govern. Additionally, many states, and for some claims all states, share the same legal standards and elements of proof, facilitating the certification of multistate or nationwide classes for some or all claims. Accordingly, Plaintiffs bring this lawsuit as a class action on their own behalf and on behalf of all other persons similarly situated as members of the proposed Classes pursuant to Federal Rules of Civil Procedure 23(a) and (b)(3) and/or (b)(2) and/or (c)(4). This

Case 1:1 Case 23:1 99 cv + 009 41 ePR Wen Documenter et driled SD/10/10 et Page 512441 of 45 age 143 of 453

action sa tisfies the n umerosity, commonality, typicality, adequacy, predom inance, and superiority requirements of those provisions.

The Nationwide Consumer Class

392. Plaintiffs bring this action and seek to certif y and m aintain it as a clas s action under Rules 23(a); (b)(2); and/or (b)(3); and/or c(4) of the Federal Rules of Civil Procedure on behalf of themselves and a Nationwide Consumer Class defined as follows:

All persons in the United States who, prior to the date on which the Class Vehicle was recalled, entered into a lease or bought a Class Vehicle, and who (i) still own or lease the Class Vehicle, or (ii) sold the Class Vehicle after the date on which the Class Vehicle was recalled, or (iii) following an accident, whose Class Vehicle was declared a total loss after the date on which the Class Vehicle was recalled.

The State Consumer Classes

393. Plaintiffs allege statewide class action claims on behalf of classes in the following states: Alabama; Arizona; California; Colorado; Connecticut, Florida; Georgia; Hawaii; Illinois; Indiana; Iowa; Louisiana; Massachusetts; Michigan; Minnesota; Missouri; Nevada; New Jersey; New York; North Carolina; Ohio; Oregon; Pe nnsylvania; Rhode Island; South Carolina; Tennessee; Texas; Virg inia; W ashington; and West Virginia. Each of these S tate Consum er Classes is initially defined as follows:

All persons who, prior to the date on which the Class Vehicle was recalled, entered into a lease or bought a Class Vehicle in the state of _____ (e.g., Florida), and who (i) still own or lease the Class Vehicle, or (ii) sold the Class Vehicle after the date on which the Class Vehicle was recalled, or (iii) following an accident, whose Class Vehicle was declared a total loss after the date on which the Class Vehicle was recalled.

The Automotive Recycler Classes

375. ARA, as assignee of the claim s of Rigsby's, M&K and Quarno's, brings this action pursuant to Federal Rules of Civil Procedure $23(a_{0})$, (b)(2) and/or (b)(3) on behalf of the following Classes:

All automotive recyclers in the United States who, prior to the date on which a Class Vehicle was recalled, purchased a Class Vehicle containing an undeployed Takata airbag, and who: (i) still possess any such airbag; or (ii) sold any such airbag or component of the airbag module to Takata and/or the Vehicle Manufacturer Defendants or an agent or third party acting on their behalf, after the date on which the Class Vehicle was recalled (the "Nationwide Automotive Recycler Class");

All automotive recyclers in the states of Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, Florida, Idaho, Illinois, Kansas, Maine, Massachusetts, Michigan, Minnesota, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, North Dakota, South Dakota, Texas, Washington, and Wisconsin who, prior to the date on which a Class Vehicle was recalled, purchased a Class Vehicle containing an undeployed Takata airbag, and who: (i) still possess any such airbag; or (ii) sold any such airbag or component of the airbag module to Takata and/or the Vehicle Manufacturer Defendants or an agent or third party acting on their behalf, after the date on which the Class Vehicle was recalled (the "State Deceptive Trade Practices Statute Automotive Recycler Class"); and

All automotive recyclers in the state of Florida who, prior to the date on which a Class Vehicle was recalled, purchased a Class Vehicle containing an undeployed Takata airbag, and who: (i) still possess any such airbag; or (ii) sold any such airbag or component of the airbag module to Takata and/or the Vehicle Manufacturer Defendants or an agent or third party acting on their behalf, after the date on which the Class Vehicle was recalled (the "Florida Automotive Recycler Class").

394. Automotive Recyclers in clude full servic e and s elf-service automotive recyclers,

which rem ove autom otive parts from motor vehicl es for disposal or re sale to and reuse by

consumers.

395. The Nation wide Consumer Class, Statew ide Consumer Classes, and Autom otive

Recyclers Classes, an d their m embers are som etimes ref erred to herein as the "Class" or

"Classes."

396. Excluded from each Class are Takata and the Vehicle Manu facturer Defendants, their employees, officers, directors, legal repres entatives, heirs, successors and wholly or partly owned subsidia ries or af filiates of Takata and the Vehic le Manuf acturer Def endants; Clas s

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db21 um Entered of Filed SD/10/4 9 et Page 512461 of 454 ge 145 of 453

Counsel and their employees; and the judicial o fficers and their immediate family members and associated court staff assigned to this case.

Numerosity and Ascertainability

397. This action satisfies the requirements of Fed. R. Civ. P. 23(a)(1). There are millions of Class Vehicles nationwide, and thousa nds of Class Vehicles in each of the States. Individual joinder of all Class members is impracticable.

398. Each of the Classes is as certainable because its members can be readily identified using registration records, sales records, prod uction records, and othe r inform ation kept by Takata and the Vehicle Manufacturer Defendants or third parties in the usual course of business and within their control. Plaintiffs anticipate providing appropriate notice to each certified Class, in compliance with Fed. R. Civ. P. 23(c)(1)(2)(A) and/or (B), to be approved by the Court after class certification, or pursuant to court order under Fed. R. Civ. P. 23(d).

Predominance of Common Issues

399. This action satisfies the requirem ents of Fed. R. Civ. P. 23(a)(2) and 23(b)(3) because questions of law and fact that have common answers that are the same for each of the respective Classes predom inate over questions a ffecting only individual Class members. These include, without limitation, the following:

a. Whether the Class Vehicles suffer from the Inflator Defect;

b. Whether the Class Vehicles have suffered a diminution of value as a result of those Vehicles' incorporation of the airbags at issue;

c. Whether Defendants knew or should have known about the Inflator Defect, and, if so, how long Defendants have known of the defect;

d. Whether the defective nature of the Class Vehic les constitutes a material fact reasonable consum ers would have considered in deciding whether to purchase a Defective Vehicle;

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 5124716f 454ge 146 of 453

e. Whether Defendants had a duty to disc lose the defective nature of the Class Vehicles to Plaintiffs and Class members;

f. Whether Defendants omitted and failed to disclose material facts about the Class Vehicles;

g. Whether Defendants' concealment of the true defective nature of the Class Vehicles induced Plaintiffs and Class m embers to act to their detrim ent by purchasing the Class Vehicles;

h. Whether Defendants' conduct tolls a ny or all applicab le lim itations periods by acts of fraudulent concealm ent, applic ation of the discovery rule, or equitable estoppels;

i. Whether Defendants misrepresented that the Class Vehicles were safe;

j. Whether Defendants engaged in unfai r, deceptive, unlawful and/or fraudulent acts or p ractices in trade or comm erce by failing to disclose that the Clas s Vehicles were designed, manufactured, and sold with defective airbag inflators;

k. Whether Defendants' conduct, as alle ged herein, was likely to m islead a reasonable consumer;

 Whether Defendants' s tatements, concealments and om issions regarding the Class V ehicles were material, in that a reas onable consumer could consider them important in purchasing, selling, maintaining, or operating such vehicles;

m. Whether Defendants violated each of the States' consumer protection statutes, and if so, what remedies are available under those statutes;

n. Whether the Class Vehicles were unfit for the ordinary purposes for which they were used, in violation of the implied warranty of merchantability;

o. Whether Plaintiffs and the Classes ar e entitled to a declaratory judgm ent stating that the airbag inflators in the Class Vehicles are defective and/or not merchantable;

p. Whether Defendants' unlawful, unfa ir, and/or deceptive practices harm ed Plaintiffs and the Classes;

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2um Entered of Ted SD/10/10 et Page 512481 of 454 ge 147 of 453

q. Whether Defendants have been unjustly enriched by their conduct;

r. Whether Plaintiffs and the Clas ses are entitled to equ itable r elief, including, but not limited to, a preliminary and/or permanent injunction;

s. Whether Defendants should be declared responsible for notifying all Class members of the Inflato r Defect and ensuring that all vehicles with the airb ag inflator defect are promptly recalled and repaired;

t. What aggregate amounts of statutory penalties are sufficient to punish and deter Defendants and to vindicate statutory and public policy;

u. How such penalties should be m ost equitably distributed am ong Class members;

v. Whether certain Defendants conspired together to violate RICO; and

w. Whether certain Defend ants associated with any enterprise engaged in, or the activities of which aff ect, interstate or foreign comm erce, to conduct or partic ipate, directly or indirectly, in the conduct of such enterprise's affairs through a pattern of racketeering activity.

Typicality

400. This action satisfies the requirem ents of Fed. R. Civ. P. 23(a)(3) because Plaintiffs' claims are typical of the claims of the Class members, and arise from the same course of conduct by Takata and the Vehicle Manufacturer Defendants. The relief Plaintiffs seek i s typical of the relief sought for the absent Class members.

Adequate Representation

401. Plaintiffs will f airly and adequate ly represent and protect the interests of the Classes. Plaintiffs have retained counsel with substantial experience in prosecuting consumer class actions, including actions involving defective products.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 2 d Filed SD/10/10 et Page 512491 of 453 453

402. Plaintiffs and their counsel are committed to vigorously prosecuting this action on behalf of the Classes, and have the financial resources to do so. Neither Plaintiffs nor their counsel have interests adverse to those of the Classes.

Superiority

403. This action satisfies the requirem ents of Fed. R. Civ. P. 23(b)(2) because Defendants Takata and the Vehicle Manufacturer Defendants have acted and refused to act on grounds generally applicable to each Class, ther eby making appropriate final injunctive and/o r corresponding declaratory relief with respect to each Class as a whole.

404. This action satisfies the requirem ents of Fed. R. Civ. P. 23(b)(3) because a class action is superior to other avai lable m ethods for the fair and efficient adjudication of this controversy. The common questions of law a nd of fac t regarding Takata and the Vehicle Manufacturer Defendants' conduct and responsibility predominate over any questions affecting only individual Class members.

405. Because the damages suffered by each individual Class member may be relatively small, the expense and burden of individual litiga tion would make it very difficult or im possible for individual Class members to redress the wrongs done to each of them individually, such that most or all Class m embers would have no rational economic interest in individually controlling the prosecution of specific actions, and the burden imposed on the judicial system by individual litigation by even a small fraction of the Class would be enormous, making class adjudication the superior alternative under Fed. R. Civ. P. 23(b)(3)(A).

406. The conduct of this action as a class action presents far fewer m anagement difficulties, f ar bette r c onserves ju dicial resou rces and th e parties' r esources, a nd f ar m ore effectively protects the rights of each Class member than would piecemeal litigation. Compared to the expense, burdens, inconsistencies, ec onomic infeasib ility, and inefficiencies of individualized litigation, the challenges of managing this action as a class action are substantially

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 51201 of 454 ge 149 of 453

outweighed by the benefits to the legitimate interests of the parties, the court, and the public of class treatment in this court, making class adjudication superior to other alternatives, under Fed. R. Civ. P. 23(b)(3)(D).

407. Plaintiffs are not aware of any obstacl es likely to be encountered in the management of this action that would preclude its m aintenance as a class action . Rule 23 provides the Court with authority and flexibility to maximize the efficiencies and benefits of the class mechanism and reduce management challenges. The Court may, on motion of Plaintiffs or on its own determ ination, certify nationwide, st atewide and/or m ultistate classes for claim s sharing common legal questions; utilize the provisions of Rule 23(c)(4) to certify any particular claims, issues, or common questions of fact or law for class-wid e adjudicatio n; certify and adjudicate bellwether class claims; and utilize Rule 23(c)(5) to divide any Class into subclasses.

408. The Classes expressly disclaim any recove ry in this action for physical injury resulting from the Inflator Defect w ithout waiving or dism issing such claims. Plaintiffs are informed and believe that injuries suffered in crashes as a result of Defective Airbags implicate the Class Vehicles, constitute evidence supporting various claims, including diminution of value, and are continuing to occur because of De fendants' delays and inaction reg arding th e commencement and completion of recalls, and becau se of the installation of Defective Airbags as replacement airbags. The increased risk of in jury from the Inflator Defect serves as an independent justification for the relief sought by Plaintiffs and the Classes.

REALLEGATION AND INCORPORATION BY REFERENCE

409. Plaintiffs realleg e and incorporate by reference all of the preceding paragraphs and allegations of this Complaint, including the Nature of Claim s, Factual Allegations, Tolling Allegations, Choice of Law Allegations, and Class Action Allegations, as though fully set forth in each of the following Claims for Relief ass erted on behalf of the Nationwide Class and the Statewide Classes.

CLAIMS FOR RELIEF

I. <u>Nationwide Claims</u>

A. <u>Federal Claims</u>

COUNT 1

Violation of 18 U.S.C. § 1962(c), the Racketeer Influenced and Corrupt Organizations Act ("RICO"), against the Takata Defendants

410. Plaintiffs bring this Count on behalf of the Nationwide Consum er Class and the Nationwide Automotive Recycler Class.

411. The Takata Defendants are all "persons" under 18 U.S.C. § 1961(3).

412. The Takata Defendants violated 18 U.S. C. § 1962(c) by participating in or conducting the affairs of the Takata RICO Enterprise through a pattern of racketeering activity.

413. Plaintiffs and Class m embers are "person[s] injured in his or her business or property" by reason of the Taka ta Defendants' violat ion of RICO wi thin the m eaning of 18 U.S.C. § 1964(c).

The Takata RICO Enterprise

414. The following persons, and others presently unknown, have been members of and constitute an "association-in-fact enterprise" within the meaning of RICO, and will be referred to herein collectively as the Takata RICO Enterprise:

a. <u>The Takata Defendants</u>, who designed, manufactured, and sold millions of Defective Airbags kno wing that they contain ed the Inflator Defect, the scope and nature of which they concealed from and m isrepresented to the public and regulators for more th an a decade and still refuse to entirely acknowledge.

b. <u>The Takata Defendants' Officers, Ex</u> ecutives, and Engineers, who have collaborated and colluded with each other and with other associates in fact in the Takata RICO Enterprise to deceive P laintiffs and Class m embers in to purchasing d angerous and defective vehicles, an d actively concealing the danger and Inflator Defect from Plaintiffs and Class members.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 5123216f 454ge 151 of 453

c. <u>The Vehicle Manufacturer Defendants, who purchased</u> the Defective Airbags from the Takata Defendants, equipped the eir vehicles with the Defective Airbags, and falsely and inaccurately represented that their vehicles were safe, thereby deceiving Plain tiffs and Class members.

d. <u>Dealerships that sell veh icles manufactured by the Vehicle Manufacturer</u> <u>Defendants</u>, which sold or leased the Class Vehi cles containing Defective Airbags to Plain tiffs and Class m embers, and continue to install replacem ent airbags m anufactured by Takata into recalled Class Vehicles that suffer from the same Inflator Defect that plagues the rem oved airbags.

415. The Takata RICO Enterprise, which enga ged in, and whose activities affected interstate and foreign commerce, is an asso ciation-in-fact of individuals and corp orate entities within the meaning of 18 U.S.C. § 1961(4) and cons ists of "persons" associated together for a common purpose. The Takata RICO Enterp rise had an ongoing organization with an ascertainable structure, and functioned as a continuing unit with separate roles and responsibilities.

416. While the Takata Defendants participated in the conduct of the Takata RICO Enterprise, they had a n exis tence separ ate a nd distinct f rom the T akata RICO Enterprise. Further, the Takata RICO Enterprise was separate and distinct from the pattern of racketeering in which the Takata Defendants have engaged.

417. At all relevant times, the Takata Defendants operated, controlled or managed the Takata RICO Enterprise, through a variety of actions. The Takata Defendants' participation in the Takata RICO Enterprise was necessary for the successful operation of its scheme to defraud because the Takata Defendants manufactured the Defective Airbags, concealed the nature and scope of the Inflator Defect, and profited from such concealment.

418. The members of the Takata RICO Enterprise all served a common purpose: to sell as many airbags, and v ehicles containing such airbags, as possible, and thereby maxim ize the revenue and profitability of the Takata RICO Enterprise's members. The members of the Takata

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umEntered of led SD/10/19et Page 51231 of 454 ge 152 of 453

RICO Enterprise shared the bounty generated by the enterprise, i.e., by sharing the benefit derived from increased sales revenue generated by the scheme to defraud. Each m ember of the Takata RIC O Enterprise be nefited from the common purpos e: the Vehicle Manufacturer Defendants sold or leased m ore Class Vehicles, and received more for those vehicles, than they would have otherwise h ad the s cope and nature of the Inflator Defect n ot been con cealed; the Takata Defendants sold more Def ective Airbags to the Vehicle Manuf acturer Defendants than they would have otherw ise had the scope and n ature of the Inflator Defect not been concealed; and the dealerships sold and serviced more Class Vehicles, and sold or leased those vehicles at a much higher price, as a result of the concealm ent of the scope and nature of the Inflator Defect from Plaintiffs and Class members.

Pattern of Racketeering Activity

419. The Takata Defendants conducted and participated in the conduct of the affairs of the Takata RICO Enterprise th rough a pattern of racketeering activity that has lasted for m ore than a decade, beginning no later than 2004 and c ontinuing to this day, and that consisted of numerous and repeated violations of the federal mail and wire fraud statutes, which prohibit the use of any interstate or foreign m ail or wire facility for the purpose of executing a scheme to defraud, in violation of 18 U.S.C. §§ 1341 and 1343.

420. For the Takata Defendants, the purpose of the scheme to defraud was to conceal the scope and nature of the Inflator Defect found in millions of Defective Airbags in the United States in or der to s ell more airbags, to sell them at a higher price or for a higher profit, and to avoid in curring the exp enses as sociated with re pairing the Inflator Def ect. By concealing the scope and nature of the Inflator Def ect in its millions of Defective Airbags, the Takata Defendants also maintained and boosted consumer confidence in the Takata brand and the brands of the Vehicle Manufacturer Defendants, and avoided remediation costs and negative publicity, all of which furthered the scheme to defraud and helped the Takata Defendants sell more airbags than they would otherwise have sold, and to sell them at a much higher price or for a higher profit.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5123416f 454ge 153 of 453

421. As detailed in the Gener al Factual Allegations, the Takata Defendants were well aware of the risks of using ammoni um nitrate as the propellant in its inflators, but intentionally subjected Plaintiffs and Class m embers to those risks or con sciously disregarded those risks in order to maximize their profits. Moreover, once the Inflator Defect began maiming and killing vehicle occupants, the Takata Defendants secretly engaged in testing that revealed the dangers associated with the Inflator Defect, but then destroyed the evidence of their testing to continue to conceal the nature and scope of the Inflator Defect.

422. To further the schem e to defraud, the Takata Defendants repeatedly misrepresented and concealed th e nature and scope of the Inflato r Defect. The Takata Defendants repeatedly described the defect as a contained and corrected manufacturing defect that only manifested itself in certain areas of the country, when in fact the Takata Defendants knew that the Inflator Defect is a funda mental, unifor m defect—i.e., the reckless use of the unstable and dangerous ammonium nitrate as the propellant in the inflator—that plagues every Takata airbag and manifests itself across the country.

423. To further the scheme to defraud, the Takata Defendants concealed the nature and scope of the Inflator Defect from federal regulators, enabling it to escape investigation and costs associated with recalls for more than a decade.

424. To further the scheme to defraud, the Ta kata Defendants would promote and tout the safety, reliability, and quality of their airbags while simultaneously concealing the nature and scope of the Inflator Defect.

425. To further the scheme to defraud, the Ta kata Defendants permitted or caused the Vehicle Manufacturer Defendants to promote the safety, reliability, and quality of the airba gs contained in Class Vehicles while simultaneously concealing the nature and scope of the Inflator Defect.

426. To carry out, or attempt to carry out the scheme to defraud, the Takata Defendants have conducted or participated in the conduct of the affa irs of the Takata RICO Enterprise

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 51251 of 454 ge 154 of 453

through the following pattern of racketeering activity that employed the use of the mail and wire facilities, in violation of 18 U.S.C. § 1341 (mail fraud) and § 1343 (wire fraud):

a. The Takata Defendants devised and furrhered the scheme to defraud by use of the mail, telephone, and internet, and transmitted, or caused to be transmitted, by means of mail and wire communication travelling in interstate or foreign commerce, writing(s) and/or signal(s), including the Takata website, communications with NHTSA, statements to the press, and communications with other members of the Takata RICO Enterpress, as well as advertisements and other communications to the Takata Defendants' customers, including Plaintiffs and Class members; and

b. The Takata Def endants utilized the interstate and international mail and wires for the purpose of obtaining money or property by means of the omissions, false pretense, and misrepresentations described herein.

427. The Takata Defendants' pattern of racket eering activity in v iolation of the m ail and wire fraud statutes included but was not limited to the following:

a. As early as the 1990s and in subse quent years, the Takata Defendants transmitted, or caused to be transmitted (which hereinaf ter also means that the Takata Defendants acted with knowledge that the use of the interstate mails and wires would follow in the ordinary course of business, or such use was reasonably foreseeable), by means of mail and wire communication travelling in interstate or foreign commerce, between its offices in Japan and/or Michigan and/or W ashington, D.C., co mmunications concerning the instability and volatility of ammonium nitrate, recognizing that the casing of inflator s using the compound as a propellant "might even blow up."

b. In m id-to-late 2004, following the May 2004 acciden t in Alabam a in which a Defective Airbag ruptured and spewed metal debris at the driver, the Takata Defendants transmitted or caused to be transmitted, by means of mail travelling in interstate commerce, from scrapyards around the country to its offices in Michigan, inflators to perform secret testing that revealed the Inflator Defect.

- 143 -

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled 3D/10/10et Page 5125616f 454ge 155 of 453

c. In m id-to-late 2004, following the May 2004 acciden t in Alabam a in which a Defective Airbag ruptured and spewed m etal debris at the driver, the Takata Defendants transmitted, or caused to be transmitted, by means of mail and wire communication travelling in interstate or foreign commerce, f rom its of fices in Japan and/or Michigan to the offices of Defendant Honda in California and offices of regulators in Washington, D.C., representations that the rupture was an "anomaly."

d. In September of 2007, the Takata Defendants caused to be transmitted, by means of mail travelling in interstate commerce, from sc rapyards around the country to its offices in Michigan, inflators to perform testing, the results of which they m isrepresented showed that a m anufacturing defect was solely responsible for exploding airbag incidents, thereby concealing the nature and scope of the Inflator Defect.

e. In November 2008, the Takata Defendants cau sed to be transmitted, by means of mail or wire communication travelling in interstate or foreign commerce, from Honda's offices in California to federal regulators in W ashington, D.C., regulatory filings stating that the approximately 4,000 vehicles subject to its 2008 recall included all "possible vehicles that could potentially experience the problem [of a rupturing airbag inflato r]," thereby con cealing the nature and scope of the Inflator Defect.

f. In December 2008, the Takata Defendants caus ed to be transm itted, by means of m ail and wire comm unication trav elling in in terstate or foreign commerce, from Honda's offices in California to vehicle owners across the count ry, letters stating that that "[m]etal fragments could pass through the airbag cushion material, possibly causing injury to vehicle occupants." This letter did not sufficiently communicate the severity of the threat to life and limb, and concealed the scope and nature of the Inflator Defect. Owners are merely advised to make an appointment to have their vehicle repaired, with no sense of urgency. In contrast, on October 22, 2014, NHTSA urged affected vehicle owners to "act immediately on recall notices to replace defective Takata airbags."

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512371 of 45 4 ge 156 of 453

On July 29, 2009, the Takata Defendants cause dto be transmitted, by g. means of m ail and wire comm unication trav elling in in terstate or foreign commerce, from Honda's offices in California to federal regulators in W ashington, D.C. an am ended report identifying an estim ated 440,000 addition al vehicles that s hould have been subject to the 08V-953 recall. In this report, Honda stated "[t]he VIN range reflects all possible vehicles that could potentially experience the prob lem." In ligh t of the 100-fold recall expansion, and what Plaintiffs believe Honda knew about Takata's inte rnal difficulties dealing with the recall, this statement was false an d concealed the natu re and scope of the Inflator Defect. Honda's chronology lists three "unusual deploym ents"—a euphem istic way of describing Ashley Parham's death in May 2009, Jennif er Griffin's shrapnel injuries in June 2009, and one other incident. T his regulatory filing was m isleading and se rved to conc eal and/or m inimize the threats posed by the Defective Airbags.

h. On September 16, 2009, the Takata Defendants caused to be transmitted, by means of m ail and wire communi cation travelling in inters tate or foreign com merce, from Honda's offices in California to federal regulat ors in Washington, D.C. information concerning safety recalls 08V-593 and 09V-259. This letter was co-drafted by Honda and Takata. NHTSA wanted to know why the first recall did not incl ude the vehicles covered by the second recall. Among other things, Honda and T akata explained that several "additi onal deployments" had occurred outside of the VIN ranges of the first recall, prompting the latter recall. But Honda and Takata fraudulently omitted that one of those deployments caused Ashley Parham's death. Also, Honda and Takata claim ed that the m anufacturing problem was lim ited to only one highprecision compression press. Because Takata was by then aware of the litany of problem S plaguing its Monclova, Mexico plant, this "explanation" was grossly self-serving for both Honda and Takata. In addition to the quality control problems stated above, during 2005 and 2006, Takata engineers strug gled on three occasion s to elim inate leaks found in inflators in the Monclova, Mexico p lant. Furth ermore, Takata and Honda om itted the existence of the secret testing in 2004 and the negative results of those tests. Once again, NHTSA, and by extension the

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere2 dFiled \$D/10/19et Page 512816f 454ge 157 of 453

public, were deprived of accurate and complete information. As a result of this letter, the ODI closed its in vestigation into thes e two recalls . The Takata Defendants thereby concealed the nature and scope of the Inflator Defect.

i. On February 9, 2010, the Takata Defendants caused to be transm itted, by means of m ail and wire comm unication trav elling in in terstate or foreign commerce, from Honda's offices in California to federal regulators in Wash ington, D.C., another recall communication again falsely assuring NHTSA and the public that "[t]he VIN range reflects all possible vehicles that could potentially experience the problem." Honda's "chronology" was false and misleading because it did not m ention any injuries. Honda's explanation of the defect—that two processes were us ed to prepare the inflator prope llant and that one of them was not within specifications—was m isleading in light of what the Takata Defendants knew, or at least should have known in light of the extensive problems at Takata's Monclova. Mexico plant.

j. On February 19, 2010, the Takata Defenda nts transmitted or caused to be transmitted, by m eans of m ail a nd wire co mmunication trav elling in in terstate or f oreign commerce, from Takata's offices in Michigan a nd/or Japan a response to the ODI's Nove mber 20, 2009 letter seeking m ore inform ation about recalls 0 8V-593 and 09V-259 conducted by Honda. Takata falsely and misleadingly asserted that it "ha[d] not provided any air bag inflators that are the same or substantially s imilar to the inflators in vehicles covered by recalls 08V-593 and 09V-259 to any customers other than Honda." This statement was patently incorrect, as over 10 manufacturers have recalled veh icles containing Defective Airbags s ince that statem ent was made. This statement concealed the nature and scope of the Inflator Defect.

k. On April 27, 2011, the Takata Defendants cau sed to be transmitted, by means of m ail and wire communication trav elling in in terstate or foreign commerce, from Honda's offices in California to federal regulators in Washington, D.C., addi tional recall communications again m isleadingly stating that the rec all covered "all possible vehicles" with the problem. As before, the letter to owners and less ees did not sufficiently raise a sense of urgency. This statement concealed the nature and scope of the Inflator Defect.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 512916f 454ge 158 of 453

1. On April 11, 2013, the Takata Defendants tran smitted, or caused to be transmitted, by m eans of m ail a nd wire communication trav elling in in terstate or f oreign commerce, from its offices in Japan and/or Mich igan to the offices of federal regulators in Washington, D.C., m isrepresentations that the defect was limited to in flators produced at a specific plant between certain da tes due to a m anufacturing error, again concealing the nature and scope of the Inflator Defect.

m. In April or May 2013, the Takata D efendants caused to be transmitted, by means of m ail and wire comm unication trav elling in in terstate or foreign commerce, from Toyota's offices in Calif ornia to P laintiff Shader in Florida a recall notice stating that the front passenger airbag should be replaced due to a defect. This notice misleadingly suggests that the replacement airbag will be free of a defect, when in fact, if it is a Takata airbag, it is also plagued by the Inflator Defect. This communication, and several follow-up communications that the Takata Def endants cau sed to be transmitted, by m eans of m ail and wire communication n travelling in interstate or foreign commerce, concealed the nature and scope of the Inflator r Defect and inaccurately assured Plaintiff Shader that "the remedy is complete on your vehicle."

n. On June 11, 2014, the Takata Defendants transm itted or caused to be transmitted, by m eans of m ail a nd wire communication travelling in in terstate or foreign commerce, from Takata's offices in Michig an or Japan to the ODI in Washington, D.C., a letter titled "Takata Support for Regional Field Actions to Address Potentia l Inflator Issues." Takata explained that it would "support the replacement of the identified inflators in vehicles in Puerto Rico, Florida, Hawaii, and the Virgin Islands, based on the high levels of absolute hum idity in those areas," because "all six of the potentially-relevant rupture incidents had occurred in either Florida or Puerto Rico." Takata m isleadingly om itted Ashely Parham 's death in Oklahom a in May 2009, Gurjit Ratho re's death in December 2009 in Virginia, and Brandi Owen s's injury in October 2013 in Georgia. By focusing on areas of high humidity, this communication concealed the nature and scope of the Inflator Defect.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 51201 of 454 ge 159 of 453

o. In September 2014, the Takata Defendants cau sed to be transm itted, by means of m ail and wire comm unication trav elling in in terstate or foreign commerce, from BMW's offices in New Jersey to Plaintiff Gunther in Florida a recall notice stating that the front passenger airbag should be replaced due to a defect. This notice misleadingly indicates that the replacement airbag will be free of a defect, when in fact, if it is a Takata airbag, it is also plagued by the Inflator Defect. This communication concealed the nature and scope of the Inflator r Defect.

p. In October 2014, the Takata Defendants caus ed to be transm itted, by means of m ail and wire comm unication trav elling in in terstate or foreign commerce, from Honda's offices in California to Plaintiff Archer in Hawaii, a r ecall notice stating that the front driver's side and/or passenger airbag should be replaced due to a defect. This notice misleadingly suggests that the rep lacement airbag will be free of a defect, when in fact, if it is a Takata airb ag, it is als o plagued by the Inflat or Defect. This communication concealed the nature and scope of the Inflator Defect.

q. In late 2014, the Takata Defendants caused to be transmitted, by means of mail and wire communication travelling in interstate or foreign commerce, from Nissan's offices in Tennessee to Plaintiff Liberal in Florida a re call notice that the front passenger airbag should be replaced due to a def ect. This notice misleadingly suggests that the replacement airbag will be free of a defect, when in fact, if it is a Takata airbag, it is also plagued by the Inflator Defect. This communication concealed the nature and scope of the Inflator Defect.

r. In late 2014, the Tak ata Defendants caused to be transmitted, by means of mail and wire comm unication trav elling in in terstate or foreign commerce, from Chrysler's offices in Michig an to Plaintiff Herron in Florida a recall notice s tating that the front driver's side and/or passenger airbag s hould be replaced due to a de fect. This notice m isleadingly suggests that the replacement airbag will be free of a defect, when in fact, if it is a Takata airbag, it is also plagued by the Inflator Defect. This communication concealed the nature and scope of the Inflator Defect.

Case 1:1 Case 23:1 99€7400941e787WenDb21umEntere21 dFiled \$D/10/10et Page 5126116f 454ge 160 of 453

s. In November 2014, the Takata Defendants cau sed to be transmitted, by means of mail and wire communication travelling in interstate or foreign commerce, from Ford's offices in Michig an to Plain tiff Sinclair in Fl orida a r ecall no tice that the front driver and/or passenger airbag should be replaced due to a def ect. This notice misleadingly suggests that the replacement airbag will be free of a defect, when in fact, if it is a Takata airbag, it is also plagued by the Inflator Defect. This communication concealed the nature and scope of the Inflator r Defect.

t. In April 2015, the Taka ta Defendants caused to be transmitted, by means of mail and wire communication travelling in in terstate or foreign commerce, from Honda's offices in California to Plaintiff Severio in Louisiana a recall notice that the driver's side airbag should be replaced due to a defect. This notice misleadingly suggests that the replacement airbag will be free of a defect, when in f act, if it is a Takata airbag, it is also plagued by the Inflator Defect. This communication concealed the nature and scope of the Inflator Defect.

u. To this day, the Taka ta Defendants continue to transmit, or cause to be transmitted, by m eans of m ail a nd wire co mmunication trav elling in in terstate or f oreign commerce, from its offices in Japan and/or Michigan, advertisements and communications with the public and NHTSA m isrepresenting that the re placement airbags are safe and reliable, when in fact they too suffer from the Inflator Defect.

428. The Takata Defendants' conduct in furtherance of this scheme was intentional. Plaintiffs and Class members were directly han rmed as a result of the Takata Defendants ' intentional conduct. Plaintiffs, Class members, and federal regulators, among others, relied on the Takata Defendants' material misrepresentations and omissions.

429. As described throughout this Com plaint, the T akata Defendants engaged in a pattern of related and continuous predicate acts for m ore than a decade. The predicate acts constituted a variety of unlaw ful activities, each conducte d with the common purpose of defrauding Plaintiffs and othe r Class m embers and obtaining si gnificant m onies and revenues from the m while providing Defective Airbags wo rth significantly less than the purchase price

Case 1:1 Case 23:1 99€7-00941e7RWenDb2umEntere21 oFiled 3D/10/10et Page 5128216f 454ge 161 of 453

paid. The predicate acts also had the sam e or similar results, participants, victims, and methods of commission. The predicate acts were related and not isolated events.

430. The predicate acts all had the purpose of generating significant revenue and profits for the Takata D efendants at the expense of Plaintiffs and Class members. The predicate acts were committed or caused to be committed by the Takata Defendants th rough their participation in the Takata RICO E nterprise and in furtherance of its fraudulent schem e, and were interrelated in that they involved obtaining Plaintiffs' and Class members' funds and avoiding the expenses associated with remediating the Inflator Defect.

431. By reason of and as a result of the c onduct of the Takata Defendants, and in particular, its pattern of racket eering activity, Plaintiffs and Class members have been injured in their business and/or property in multiple ways, including but not limited to:

a. overpayment for leased or purchas ed Class Vehicles, in that Plain tiffs believed they were paying for vehicles with sa fe airbag system s and obtained vehicles with anything but, and were deprived of the benefit of their bargain;

b. overpayment for purchased Class Ve hicles and the airbags contained therein, in that the airbags are essentially valueless and the Autom otive Recyclers are now unable to sell them; and

c. the value of the Class Vehicles has diminished, thus reducing their resale value.

432. The Takata Defendants' violations of 18 U.S.C. § 1962(c) have directly and proximately caused injuries and dam ages to Pl aintiffs and Class Member s, and Plaintiffs and Class Members are entitled to bring this action for three times their actual damages, as well as injunctive/equitable relief and cost s and reason able attorneys' fees pursuant to 18 U.S.C. §§ 1964(a) and 1964(c).

COUNT 2

Violation of 18 U.S.C. § 1962(d), the Racketeer Influenced And Corrupt Organizations Act ("RICO"), against the Takata Defendants and the Honda Defendants

433. Plaintiffs bring this claim on behalf of the Nationwide Consum er Class and the Nationwide Autom otive Recycler Class agai nst the Takata Defe ndants and the Honda Defendants.

434. In addition to the General Factual Allegations re-alleged and incorporated herein through the general Reallegation and Incorporati on by Reference Paragraph above, Plaintiffs re-allege and incorporate the allegations set forth in Count 1.

435. At all relevant times, the Takata Defendants and the Honda Defendants were associated with the Ta kata RICO Enterprise and agreed and conspired to violate 18 U.S.C. § 1962(c), that is, agreed to conduct and participate, directly and indirectly, in the conduct of the affairs of the Takata RICO Enterprise through a pattern of racketeering ac tivity, in violation of 18 U.S.C. § 1962(d).

436. Over the course of the past decade, the Honda Defendants and Takata Defendants shared information about injurious airbag depl oyments—jointly and secr etly—investigated the possible causes of those deployments, delayed and/or prevented the release of inculpatory information, misled regulatory au thorities, and maintained a consistent public posture as to the scope of vehicles affected by the Defective Airbags and the safety risks those airbags posed. The Honda Defendants' and Takata Defendants' close cooperation on i ssues surrounding the Inflator Defect and joint participation in predicate acts described below is evidence of the conspiracy.

Overt Acts

437. The Takata Defendants and Honda Defendants comm itted and caus ed to b e committed a series of overt acts in furtherance of the conspiracy and to affect the objects thereof.

438. More specifically, the following conduct and overt acts de monstrate the ongoing conspiracy between Honda and Takata:

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 5128 41 of 45 4 ge 163 of 453

After an airbag in a 2002 Honda A ccord exploded in Alabam a in 2004, a. Honda and Takata investigated the incident. Honda stated that, after the accident, it "immediately shared all available information with the airbag supplier [Takata]." Honda claimed that Takata had provided a reasonable explanation of the defect as an "anomaly" because Takata claimed it could not find a cause for the explosion, and neither studied the matter any further. Yet, by this time Honda was aware of the Honda Passport recall in February 2001 necessitated by the Defective Ai rbags, and Takata was aware of faulty welding and rust in the inflators produced at its plant in Monclova, Mexico, which Takata engineers believed could cause the inflators to fail. Also, between 2001 and 2003 various internal Takata reports titled "potential failures" show that Takata strugg led with at least 45 inflator problem s. Moreover, in 2002 Taka ta's Monclova, Mexico plant recorded 60 to 80 def ects f or eve ry m illion inf lators shipp ed to au tomakers-six to eigh t tim es beyond Takata's quality control limit. In light of this accumulated knowledge, Honda's and Takata's dismissal of the explosion as an anomaly without further study was reckless at best.

b. Also in 2004, Takata concealed and destroyed negative results from secret airbag tests it conducted in re sponse to the explosion in Al abama. Over weekends and holidays during the summer of 2004 at Takata's American headquarters in Auburn Hills, Michigan, Takata conducted secr et tests on 50 airbags it had retrieved from scrapyards. The tests were conducted by Al Bernat, Takata's then-vice president of engineering. In two of the a irbags, the steel inflators crack ed. According to e mployees involved in the testing, Takata engineers began designing possi ble fixes. But Takata executives ordered the lab technicians to delete the test data from company computers and to dispose of the

Case 1:1 Case 23:1 99€7-7009416 RWen DbCum Entered of iled \$D/10/10 et Page 5126516 f 454 ge 164 of 453

airbag inf lators in the tras h. Prototypes of design altern atives w ere also trashed. According to a for mer Takata em ployee, "[a]ll the testing was hush-hush. . . . Then one day, it was, 'Pack it all up, shut the whole thing down.' It w as not standard procedure." In regulatory filings, Takata has since stated that it began testing the problematic airbags in 2008—four years after these secret tests. Because Honda and Takata agreed to describe the 2004 incident in Alabam a as an "anomaly," and Honda and Takata were by 2004 communicating about the defective inflators, Plaintiffs allege, upon information and belief, that Honda was aware of Takata's secret testing.

c. Between February 2007 and June 2007, Honda reported three airbag ruptures, all causing injuries, to Takata. Honda decided not to order a recall but rather to await the results of a "f ailure mode analysis" to be performed by Ta kata. Honda and Takata again chose to keep vitally important, safety-related information between only the two of them. In light of what the tw o companies knew about the Defective Airbags, this "failure mode analysis" was nothing m ore than an attem pt to diver t the attention of regulators and the public. Honda and Takata had no need for further analysis; they already knew the airbags were defective.

d. In September 2007, Honda began collecting inflators returned to dealers, and sent them to Takata for investigati on, all without informing vehicle owners or regulators. Honda also collected inflators from scrapyards for the same purpose. Takata began what turned out to be a year-long study of the Inflator Defect.

e. In September 2008, Takata completed the year-long study and determined that moisture was at the root of the defect. In light of the serious safety risks of which Takata and Honda were aware, that the study took an entire year and that Honda did not

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512661 of 454 ge 165 of 453

compel Takata to com plete its inve stigation any faster were wholly unreasonable and evidence of recklessness. Moreover, there was no need for this study in the first place; Honda and Takata already knew the airbags were defective.

f On September 16, 2009, Honda and Takata jointly drafted a letter to NHTSA's ODI in resp onse to the ODI's reque st for additional information concerning safety recall 09V-259. The ODI had requested an explanation about why Honda's recall on July 8, 2010 (Recall No. 09V-259, 440,000 vehicles) had expanded by alm ost 100fold the number of vehicles recalled on November 11, 2008 (Recall No. 08V-593, 3,940 vehicles). Although signed by Honda's m anaging counsel, the letter clearly indicates joint drafting, as it is wr itten in the "we" form and de fines "we" as "Honda and TK Holding, Inc." In spite of what Honda and Takata both knew by this tim e, the letter asserts that the def ects were f rom a lim ited production run and we re caused by a lone faulty high-com pression production press. The letter did not m ention the num erous problems that Takata's Monclova, Mexico plant had been suffering for years, w hich underscored the volatility and instability of the ammonium nitrate propellant; nor did it mention Takata's secret airbag tests in 2004. Thus, Honda and Takata, in concert, knowingly and consciously omitted and withheld crucial inform ation from government regulators in order to prevent regulatory ac tion that likely would have resulted in a broader recall and possibly regulatory sanctions.

g. Honda and Takata have jointly settled at least one person al injury lawsuit arising from a Defectiv e Airbag. On May 20, 2010, Kristy W illiams filed a pers onal injury action against both Honda and Takata in Georgia State Court in Clayton County,

Case 1:1 Case 23:1 99c 7400941 0 R Wen Documenter 21 of iled 3D/10/10 20 R 20/10 10 454 ge 166 of 454 ge 166 of 453

Georgia.² Shrapnel from an exploding Takata airbag in Ms. Williams's 2001 Honda Civic severed her carotid artery, and she survived only because she applied pressure with her fingers to stem the arterial bleeding. Honda and Takata entered into a confidential settlement with Ms. William s, and the case was dism issed without prejudice in January 2011. This settlem ent demonstrates the joint desire and effort by Ta kata and Honda to conceal the existence of the Inflator Defect and the risks pos ed by it from regulators and from the public, and joint action to achieve that end. Although this lawsuit occurred after the recent wave of recalls began in November 2008, the suit preceded the massive Honda recall expansions of December 2011 (Recall No. 11V-260), April 2013 (Recall No. 13V-132), and June 2014 (Recall Nos. 14V-349, 14V-351, and 14V-353).

h. In Septem ber 2011, Honda and Takata in itiated a joint analysis into an "outside of range" incident that occurred on August 1, 2011.

i. At no point did either Takata or Honda "break rank" with the other to give a full reporting to government regulators or to the public, even though several people had been killed and dozens injured. Only when backed against the proverbial wall did they start to release a trickle of infor mation, leading to a series of see mingly ever-expanding recalls, commencing in November 2008 and continuing to the present.

439. Honda and Takata agreed to and did conduct and participate in the conduct of the Takata RICO Enterprise's affairs through a pattern of racketeering activity and for the unlawful purpose of defrauding Plaintiffs and Class members, as more fully described in the prior Count.

440. As a direct and proximate result of Honda's and Takata's conspiracy and violation of 18 U.S.C. § 1962(d), Plaintiffs and Class members have been injured in their business and/or property in multiple ways, including but not limited to:

² Case No. 2010-CV-04232-MG.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 512881 of 454 ge 167 of 453

a. overpayment for leased or purchas ed Class Vehicles, in that Plain tiffs believed they were paying for vehicles with sa fe airbag system s and obtained vehicles with anything but, and have been deprived of the benefit of their bargain;

b. overpayment for purchased Class Ve hicles and the airbags contained therein, in that the airbags are essentially valueless and the Autom otive Recyclers are now unable to sell them; and

c. the Class Vehicles' value has diminished, thus reducing their resale value.

441. Had Takata and/or Honda been entirely forthcoming with NHTSA and with the public in a timely manner about the vast scope of the Inflator Defect and the grave risks it posed to countless vehicle occupants, as was their duty, Plaintiffs would not have suffered these harms. Takata's and Honda's conspiracy to comm it m ail fraud and/or wire fraud was reasonably calculated to deceive persons of ordinary prudence and comprehension, and was committed with reckless indifference to the truth if not the outright intent to deceive.

442. Honda's and Takata's conspiracy to violate 18 U.S.C. § 1962(c) was comm itted with the specific intent to defraud, thereby enti tling Plaintiffs to treble damages under 18 U.S.C. § 1964(c).

443. The Honda and Takata Defendants' viol ations of 18 U.S.C. § 1962(d) have directly and proxim ately caused injuries and da mages to Plaintiffs and Class Members, and Plaintiffs and Class M embers are entitled to bring this action f or thre e tim es the ir actu al damages, as well as injunctive/equitable relief and costs and reasonable attorneys' fees pursuant to 18 U.S.C. §§ 1964(a) and 1964(c).

COUNT 3

Violation of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq.

444. Consumer Plaintiffs bring this Count against the Takata Defendants and all Vehicle Manufacturer Defendants except f or Mi tsubishi, on behalf of m embers of the Nationwide Consumer Class who are residents of the District of Columbia and the f ollowing

Case 1:1 Case 23:1 99€7-7009416 RWen Db21 um Entered of iled \$D/10/10 et Page 512891 of 454 ge 168 of 453

States: Alaska, Arkansas, California, Colorado, Florida, Delaware, Hawaii, Indiana, Kansas, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mi ssissippi, Missouri, Montana, N ebraska, Nevada, New Ha mpshire, New Jersey, New Mexi co, New York, North Carolina, North Dakota, Oklahom a, Pennsylvania, Rhode Island, South Ca rolina, South Dakota, Texas, Utah, Virginia, West Virginia and Wyoming.

445. This Court has jurisdiction to decide claims brought under 15 U.S.C. § 2301 by virtue of 28 U.S.C. § 1332 (a)-(d).

446. The Class Vehicles are "consumer products" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(1).

447. Plaintiffs are "consum ers" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(3). They are consumers because they are persons entitled under applicable state law to enforce against the warrantor the obligations of its express and implied warranties.

448. The Takata Defendants and Vehicle Manufacturer Defendants are each a "supplier" and "warrantor" within the meaning of the Magnuson-Moss Warranty Act, 15 U.S.C . § 2301(4)-(5).

449. 15 U.S.C. § 2310(d)(1) provides a cause of action for any consum er who is damaged by the failure of a warrantor to comply with a written or implied warranty.

450. The Takata Defendants and Vehicle Manuf acturer Defendants provided Plaintiffs and the other Class members with an implied warranty of merchantability in connection with the purchase or lease of their vehicles es that is an "implied warranty" within the meaning of the Magnuson-Moss W arranty Act, 15 U.S.C. § 2301(7). As a part of the implied warranty of merchantability, the Takata Defendants and Vehicle Manuf acturing Defendants warranted that the Class Vehicles were fit for their ordinary purpose as safe passenger motor vehicles, would pass without objection in the trade as designed, manufactured, and marketed, and were adequately contained, packaged, and labeled.

451. The Takata Defendants and Vehicle Ma nufacturer Defendants breached these implied warranties, as described in more detail above, and are therefore lia ble to Plaintiffs and

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 512701 of 454 ge 169 of 453

the Class pursuant to 15 U.S.C. § 2310(d)(1). Without limitation, the Class Vehicles share a common design defect in that they are equipped with Defective Ai rbags containing the Inflator Defect. The Takata Defendant s and Vehicle Manufact urer Defendants have adm itted that the Class Vehicles are defective in issuing its recalls, but the recalls are woefully insu fficient to address the Inflator Defect.

452. Any ef forts to lim it the implied warranties in a manner that would exclude coverage of the Class V ehicles is unconscionable, and any such effort to disclaim, or otherwise limit, liability for the Class Vehicles is null and void.

453. Any limitations on the warrant ies are procedurally unc onscionable. There was unequal bargaining power betw een the Taka ta Defendants and Vehicle Manufacturer Defendants, on the one hand, and Plaintiffs and the other Class members, on the other.

454. Any limitations on the warranties are substantively unconscionable. The Takata Defendants and Vehicle Manufactur er Defendants knew that the Cl ass Vehicles were defective and would continue to pose safety risks after the warranties purportedly expired. The Takata Defendants and Vehicle Manufactur er Defendants failed to disclo se the Inflator Defect to Plaintiffs and the other Class m embers. Thus, the Takata Defendants and Vehicle Manufacturer Defendants' enforcement of the durational limitations on those warranties is harsh and shocks the conscience.

455. Plaintiffs and each of the other Class members have had sufficient direct dealings with either the Vehicle Manufacturer Defendants or its agents (dealerships) to establish privity of contract.

456. Nonetheless, privity is not required here because Plaintiffs and each of the oth er Class members are intended third-party beneficiaries of contracts between the Takata Defendants and Vehicle Manufacturer Defendants, and betw een the Vehicle Manufacturer Defendants and their dealers, and specifically, of the implied warranties. The dealers were not intended to be the ultimate consumers of the Clas s Vehicles and have no rights under the warranty agreements provided with the Class Vehicles; the warranty agreements were designed for and intended to

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 5127 11 of 45 4 ge 170 of 453

benefit consumers. Finally, privity is also not required because the Class Vehicles are dangerous instrumentalities due to the aforementioned defect.

457. Pursuant to 15 U.S.C. § 2310(e), Plaintiffs are entitled to bring this class action and are not required to give the Takata Defendants or Vehicle Manufacturer Defendants notice and an opportunity to cure until such time as the Court determines the representative capacity of Plaintiffs pursuant to Rule 23 of the Federal Rules of Civil Procedure.

458. Furthermore, affording the Takata Defendants and Vehicle Manufacturer Defendants an opportunity to cure its breach of written warranties would be unnecessary and futile here. At the time of sale or lease of each Class Vehicle, the Takata Defendants and Vehicle Manufacturer Defendants knew, should have k nown, or was reckless in not knowing of its misrepresentations concerning the Class Vehicl es' inab ility to perform as warranted, but nonetheless failed to rectify the situation and/or di sclose the defective design. Under the circumstances, the remedies available under a ny informal settlem ent procedure would be inadequate and any requirement that Plaintiffs resort to an informal dispute resolution procedure and/or afford the Taka ta Defend ants and Vehicle Man ufacturer Defendants a reasonable opportunity to cure its breach of warranties is excused and thereby deemed satisfied.

459. Plaintiffs and the other Class m embers would suffer econom ic hardship if they returned their Class Vehicles but did not receiv e the re turn of all paym ents m ade by them. Because the Takata Defendants and Vehicl e Manufacturer Defendants a re refusing to acknowledge any revocation of acceptance and return immediately any pay ments m ade, Plaintiffs and the other Class m embers have not re-a ccepted their Defective Vehicles by retaining them.

460. The amount in controversy of Plain tiffs' individual claims meets or exceeds the sum of \$25. The a mount in controversy of this action exceeds the sum of \$50,000, exclusive of interest and costs, computed on the basis of all claims to be determined in this lawsuit. Plaintiffs, individually and on behalf of the other Class m embers, seek all damages perm itted by law, including diminution in value of their vehicles, in an amount to be proven at trial. In addition,

- 159 -

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 5127216f 454ge 171 of 453

pursuant to 15 U.S.C. § 2310(d)(2), Plaintiffs and the other Class members are entitled to recover a sum equal to the aggregate am ount of costs and expenses (including attorneys' fees based on actual time expended) determ ined by the Court to have reasonably been in curred by Plaintiffs and the oth er Class members in connection with the commencement and prosecution of this action.

461. Plaintiffs also request, as a form of equi table monetary relief, re-payment of the out-of-pocket expenses and costs they have incurre d in a ttempting to rectify the Inflator Defect in their vehicles. Such expenses and losses will continue as Plaintiffs and Class m embers must take time off from work, pay for rental cars or other transportation arrangements, child care, and the myriad expenses involved in going through the recall process.

462. The right of Class m embers to recover these expenses as an equitable matter to put them in the place they would have been but for the Takata D efendant's and Vehicle Manufacturer Defendants' conduct presents common questions of law. Equity and fairness requires the establishment by Court decree and administration under Court supervision of a program funded by the Takata Defendants a nd Vehicle Manufacturing Defendants, using transparent, consistent, and reasonable protocols, under which such claims can be made and paid.

B. <u>Common Law and State Law Claims against the Takata Defendants</u> <u>COUNT 4</u>

Fraudulent Concealment

463. Consumer Plaintiffs bring this claim on behalf of the Nationwide Consumer Class under the common law of fraudulent concealment, as there are no true conflicts (case-dispositive differences) among various states' laws of fraudulent concealment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Consumer Class under Michigan law, because Michigan has the m ost significant relations hip to the issues an d facts rele vant to th is claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/10et Page 5127316f 454ge 172 of 453

464. Takata con cealed and suppressed m aterial facts reg arding the Defective Airbags—most importantly, the Inflator Defect, which causes, among other things, the Defective Airbags to: (a) rupture and expel metal shrapnel that t ears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-a ggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

465. Takata took steps to ensu re that its em ployees did not reveal the known safety Inflator Defect to regulators or consumers.

466. On information and belief, Takata still has not made full and adequate disclosure, continues to def raud Plaintif fs and the Class, and continues to conce all material information regarding the Inflator Defect that exists in the Defective Airbags.

467. Takata had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superior k nowledge and access to the facts than Plaintiffs and Class Members, and Taka ta knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and

c. Made incomplete representations about the safety and reliability of the Defective Airbags and, by extension, the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

468. These omitted and concealed facts were material because they would be relied on by a reasonable person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are sa fe and reliable, and whether that manufacturer stands behind its products, are material concerns to a consumer. Plaintiffs and Class Members trusted Defendants not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 512741 of 454 ge 173 of 453

469. Takata concealed and suppressed these material facts to falsely assure purchasers and consumers that its airbags we re capable of perform ing safely, as represented by Takata and reasonably expected by consumers.

470. Takata actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and to avoid recalls that would hurt the brand's image and cost Takata money. Takata concealed these facts at the expense of Plaintiffs and the Class.

471. Plaintiffs and the Class were unaware of these omitted material facts, and would not have acted as they did if they had known of the concealed and/or suppressed facts.

472. Had they been aware of the Defectiv e Airbags and Takata's callous disregard for safety, Plaintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the ben effit of their bargain as a result of Takata's fraudulent concealment.

473. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of Takata's concealment of, and failure to timely disclose, the serious Inflator Defect in millions of Class Vehicles and the serious safety and quality issues caused by Takata's conduct.

474. The value of all C lass members' vehicles has diminished as a result of Takata's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

475. Accordingly, Takata is liable to the Cl ass for their dam ages in an am ount to be proven at trial.

476. Takata's acts were done m aliciously, oppre ssively, deliberatel y, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Takata. T akata's con duct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and

effecting public safety, warrants an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 5

Breach of Implied Warranty

477. Consumer Plaintiffs bring this Claim on behalf of the Nationwide Consum er Class under Michigan law, because Michigan h as the most significant relationship to the facts and issues relevant to this claim.

478. Takata is a merchant with respect to motor vehicles within the meaning of Mich. Comp. Laws § 440.2314(1).

479. Under Mich. Comp. Laws § 440.2314, a warranty that the Defective Airbags, and by extension, the Class Vehicles, were in m erchantable c ondition was implied by law in the transactions when Plaintiffs and Class Members purchased their Class Vehicles.

480. The Class Vehicles, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used, because they are fitted with Defective Airbags containing the Inflator D efect, lead ing to an unreasonable likelihood of serious bodily injury and death.

481. Takata was provided notice of the airbag problems through numerous complaints filed against it, in ternal investigations, and by many individual letters and communications sent by Plaintiffs and the Class before or within a reasonable amount of time a fter Takata and the other Defendants issued the recalls and the allegations of the In flator Defect became public. Moreover, Takata and the other defendants were aware of these problems long before Plaintiffs and the Class and had ample notice and opportunity to correct them.

482. As a direct and proximate result of Takata's b reach of the im plied warranty of merchantability, Plaintiffs and the Class have been damaged in an amount to be proven at trial.

COUNT 6

Unjust Enrichment

483. Consumer Plaintiffs bring this claim on behalf of the Nationwide Consumer Class under the comm on law of unjust enrichment, as there are no true conflicents (case-dispositive differences) a mong various states' laws of unjust enrichment. In the a liternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Consumer Class under Michigan law, because Michigan has the most significant relations hip to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

484. Takata has received and retained a benefit from the Plaintif fs and ine quity has resulted.

485. Takata benefitted through its unjust conduct, by selling Defective Airb ags with a concealed safety-and-reliability related defect, at a profit, for more than these Defective Airb ags were worth, to Plaintiffs, who overpaid for these Defective Airbags by overpaying for their Class Vehicles, and/or would not have purchased thes e Defective Airbags and Class Vehicles at all; and who have been forced to pay other costs.

486. It is inequitable for Takata to retain these benefits.

487. Consumer Plaintiffs do not have an adequate remedy at law.

488. As a result of Takata' s conduct, the am ount of its unjust enrichm ent should be disgorged, in an amount to be proven at trial.

COUNT 7

Violation of the Michigan Consumer Protection Act, Mich. Comp. Laws §§ 445.903, et seq.

489. Consumer Plaintiffs bring this Claim on behalf of the Nationwide Consum er Class under Michigan law, because Michigan h as the most significant relationship to the facts and issues relevant to this claim.

Case 1:1 Case 23:199c 7-00941 = 2 RWen Dbcumenter 2 driled \$0/10/19et Page 512771 of 454 ge 176 of 453

490. Consumer Plaintiffs are "person[s]" within the meaning of the Mich. Comp. Laws § 445.902(1)(d).

491. At all relevant times hereto, the Tak at Defendants were "person[s]" engaged in "trade or commerce" within the meaning of the Mich. Comp. Laws § 445.902(1)(d) and (g).

The Michigan Consumer Protection Act ("Michigan CPA") prohibits "[u]nfair, 492. unconscionable, or deceptive methods, acts, or practices in the conduct of trade or commerce" Mich. Comp. Laws § 445.903(1). The Takata Defendants e ngaged in unfair, unconscionable, or deceptive m ethods, acts or p ractices pro hibited by the Mich igan CPA, including : "(c) Representing that goods or services have ... characteristics ... that they do not have;" "(e) Representing that goods or services are of a particul ar standard ... if they are of another;" "(s) Failing to reveal a material fact, the omission of which tends to mislead or deceive the consumer, and which fact could not reasonably be known by the consum er;" "(bb) Making a representation of fact or statement of fact material to the transaction such that a pers on reasonably believes the represented or suggested state of affairs to be other than it actually is;" and "(cc) Failing to reveal facts that are m aterial to the transaction in lig ht of representations of fact m ade in a positive manner." Mich. Comp. Laws § 445.903(1). By failing to disclo se and actively concealing the dangers and risks posed by the Class Vehicles a nd/or Defective Airbags installed in them, the Takata Defendants participated in u nfair, deceptive, and un conscionable acts that violated th e Michigan CPA.

493. In the course of their business, the e Ta kata D efendants failed to disclose and actively concealed the d angers and risks posed by the Class Vehicles and/or Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. The Takata Defendants al so engag ed in un lawful trade practices by employing deception, d eceptive acts or practices, fraud, m isrepresentations, o r concealm ent, suppression or omission of any material fact with intent that others rely upon such concealm ent, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512781 of 454 ge 177 of 453

494. The Takata Defendants have known of the Inflator Defect in the Defective Airbags since at least the late 1990s.

495. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by permitting the Class Vehicles to be marketed as safe, reliable, and of high qualit y, and by presenting them selves as reputable manufacturers that value safet y, the Takata Defendants engaged in unfair or deceptive business practices in violation of the Mi chigan CPA. The Takata Defe ndants deliberately withheld the information about the propensity of the Defective Airbags violen tly exploding and/or expelling vehicle occupants with lethal amounts of m etal debris and sh rapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

496. In the course of the Tak ata Defendants' business, they willfully failed to disclose and actively concealed the dangero us risks pos ed by the m any safety issues and the serious Inflator Def ect discussed above. The Taka ta Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of hi gh quality, and by claim ing to be reputable ma nufacturers that value safety.

497. The Takata Defendants' unfair or decepti ve acts or practices, including these concealments, om issions, and supp ressions of m aterial facts, had a tendency or capacity to mislead, tended to create a false impression in cons umers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true safety and reliability of Class Vehicles and/or the Defective Airbags inst alled in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

498. The Takata Defendants intentionally and knowingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Consumer Plaintiffs.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512791 of 454 ge 178 of 453

499. The Takata Defendants knew or should have known that their conduct violated the Michigan CPA.

500. As alleged above, the Takata Defendants made material statements about the safety and reliability of the Class Vehicles and/ or the Defective Airbags installed in them that were either false or misleading.

501. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Takata Defendants co ncealed the dangers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

502. The Takata Defendants owed Consum er Pl aintiffs a duty to disc lose the tru e safety and reliability of the Class Vehicles a nd/or the Defective Air bags installed in them because the Takata Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

503. Because the Takata Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them , resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stig ma attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

504. The Takata Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Consumer Plaintiffs. A vehicle containing components pr oduced by a reputable m anufacturer is worth more than an

Case 1:1 Case 23:1 99€7400941eRWenDb2umEntere21 oFiled \$D/10/10et Page 512801.5f 454ge 179 of 453

otherwise com parable vehicle c ontaining critical safety com ponents m ade by a disreputable manufacturer of unsafe products that conceals defects rather than promptly remedies them.

505. Consumer Plaintiffs suffered ascertainable loss caused by the Takata Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator Defect that existed in the Class Vehicles and/or the Defective Airbags installed in them, and the Takata Defendants' complete disregard for safety, Consumer Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Consumer Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

506. The Takata Defendants' violations pres ent a continuing risk to C onsumer Plaintiffs, as well as to the general public. De fendants' unlawful acts and practices complained of herein affect the public interest.

507. As a direct and proxim at result of the Takata Defendants' violations of the Michigan CPA, Consumer Plaintiffs have suffered injury-in-fact and/or actual damage.

508. Consumer Plain tiffs seek injunctive relief to en join the Tak ata Defendants from continuing its unfair and deceptive acts; monetary relief against the Takata Defendants measured as the greater of (a) actual dam ages in an am ount to be determ ined at trial and (b) statutory damages in the am ount of \$250 for Plaintiffs Cla ss member; (c) reasonable attorneys' fees; and (d) any other just and proper relief available under Mich. Comp. Laws § 445.911.

509. Consumer Plaintiffs also seek punitive damages against the Takata D efendants because they carried out despicable conduct with willful and consciou s disregard of the rights and saf ety of others. The Takata Defendants intentionally and willf ully m isrepresented the safety and reliability of the Class Vehicles and/ or Defective Airbags installed in them, deceived Consumer Plaintiffs on life-or-death m atters, and concealed material facts that only they knew, all to avoid the expense and public relations nightm are of correcting a deadly flaw in the Class Vehicles an d/or the Defective Airb ags installed in them . The Takata Defendants' unlawful conduct constitutes malice, oppression, and fraud warranting punitive damages.

COUNT 8

Negligence

510. Consumer Plaintiffs bring this claim on behalf of the Nationwide Consumer Class under Michigan law, because Michigan has the m ost significant relationship to the issues and facts relevant to this claim . In the alternative, Consum er Plaintiffs bring this claim under the laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

511. The Takata Defendants owed a duty of care to the Consum er Plaintiffs, who were foreseeable end users, to design and m anufacture their airbags so that they would not be defective or unreasonably dangerous to foreseeable end users, including Consumer Plaintiffs.

512. The Takata Defendants breached their duty of care by, among other things:

a. Negligently and recklessly failing to take all necessary steps to ensure that its products-which literally can m ake the difference between life and death in an accident-function as designed, specified, promised, and intended;

b. Negligently and recklessly failing to take all necessary steps to ensure that profits took a back seat to safety;

c. Negligently and recklessly failing to take all necessary steps to ensure that the Defective Airbags did not suffer from a common, uni form defect: the use of ammonium nitrate, a notoriously vol atile and unstable com pound, as the propellant in their inflators; and

d. Negligently and recklessly concealing the nature and scope of the Inflator Defect.

513. Takata's negligence was the direct, actual, and proximate cause of foreseeable damages suffered by Consumer Plaintiffs, as well as ongoing foreseeable dam ages that Consumer Plaintiffs continue to suffer to this day.

Case 1:1 Case 25:199€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5128216f 454ge 181 of 453

514. As a direct, actual, and proxim ate result of Takata's misconduct, Plaintiffs and members of the proposed Classes were harm ed and suffered actual dam ages, which are continuing in nature, including:

> a. the significantly diminished value of the veh icles in which the d efective and unreasonably dangerous airbags are installed; and

b. the continued exposure of Cons umer Plaintiffs to an unreasonably dangerous condition that gives rise to a clear and present danger of death or personal injury.

515. Defendant Takata's negligence is ongoing and continuing, because Takata continues to obfuscate, not fully cooperate w ith regulatory authorit ies, and m anufacture replacement airb ags that are defective and un reasonably dangerous, suf fering from the same serious Inflator Defect inherent in the original airbags that are at issue in this litigation, which poses an unreasonable risk of serious foreseeable harm or death, from which the original airbags suffer.

516. In addition to dam ages, Consumer Plaintiffs seek injunctive relief to enjoin the Takata Defendants from continuing its negligence by using the sam e dangerous chemical in the replacement airbags that the Takata Defendants are manufacturing to this date.

C. <u>Common Law and State Law Claims Against the Honda Defendants</u> <u>COUNT 9</u>

Fraudulent Concealment

517. Consumer Plaintiffs bring this clai m on be half of the Nationwide Honda Consumer Class under the common law of fraudulent concealment, as there are no true conflicts (case-dispositive differences) am ong variou s s tates' laws of fraudulent concealment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Consumer Class under California law, because the Honda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and f acts relevant

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 51231 of 454 ge 182 of 453

to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

518. Honda concealed and suppre ssed material facts regard ing the Class Vehicles most importantly, the fact that they were e quipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hy per-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

519. Honda took steps to ensure that its e mployees did not reveal known the Inflator Defect to regulators or consumers.

520. On information and belief, Honda still has not made full and adequate disclosure, continues to def raud Plaintif fs and the Class, and continues to conce all material information regarding the Inflator Defect that exists in the Class Vehicles.

521. Honda had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superio r knowledge and access to the facts, and Honda knew the facts were not known to or reasonably di scoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

522. These omitted and concealed facts were material because they would be relied on by a reasonable person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are sa fe and reliable, and whether that manufacturer stands behind its products, are material concerns to a consumer. Plaintiffs and Class Members trusted Honda not to sell or leas e them vehicles that were defective or that vio lated federal law governing motor vehicle safety.

Case 1:1 Case 23:099c7-00941ePRWenDbcumEntered offiled SD/100/10et Page 5183416f 454ge 183 of 453

523. Honda concealed and suppressed these material facts to falsely assure purchasers and consumers that its vehicles were capable of performing safely, as represented by Honda and reasonably expected by consumers.

524. Honda actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and to avoid recalls that would hurt the brand's image and cost Honda money. It did so at the expense of Plaintiffs and the Class.

525. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

526. Had they been aware of the Defective Airbags installed in the Class Vehicles, and the company's callous disregard for safety, Plainti ffs and the Class either would have paid less for their Class Vehicles, or they would not have pur chased or leased th em at all. Plain tiffs did not receive the benefit of their bargain as a result of Honda's fraudulent concealment.

527. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of Honda's concealment of, and failure to tim ely disclose, the serious Inflator Defect in m illions of Class Vehicles and the serious safety and quality issues caused by Honda's conduct.

528. The value of all Class m embers' vehicles has dim inished as a result of Honda's fraudulent concealment of the De fective Airbags, and m ade any reasonable consu mer reluctant to purchase any of the Class Vehicles, let alone pay what otherwise would have been fair market value for the vehicles.

529. Accordingly, Honda is liable to the Class for their dam ages in an am ount to be proven at trial.

530. Honda's acts were done m aliciously, oppressively, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Honda. Honda's conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and

Case 1:1 Case 23:1 99 cv 400941 eR Wen Documenter ed offiled SD/10/10/19et Page 512851 of 45 age 184 of 453

effecting public safety, warrants an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 10

Violation Of Song-Beverly Consumer Warranty Act For Breach Of Implied Warranty Of Merchantability (California Lemon Law)

531. Consumer Plaintiffs bring this clai m on be half of the Nationwide Honda Consumer Class against the Honda Defendants unde r the laws of California, becau se the Honda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

532. Plaintiffs and members of the Class are "buyers" within the meaning of Cal. Civ. Code § 1791(b).

533. The Class Vehicles are "consum er goods" within the meaning of Cal. Civ. Code § 1791(a).

534. Honda is a "m anufacturer" of the Class Vehicles within the m eaning Cal. Civ. Code § 1791(j).

535. Honda impliedly warranted to Plaintiffs and the Class that its Class Vehicles were "merchantable" within the meaning of Cal. Civ. Code §§ 1791.1(a) and 1792; however, the Class Vehicles do not have the quality that a buyer would reasonably expect, and were therefore not merchantable.

536. Cal. Civ. Code § 1791.1(a) states:

"Implied warran ty of m erchantability" or "implied warranty that goods are merchantable" means that the consumer goods meet each of the following:

(1) Pass without objection in the trade under the contract description.

(2) Are fit for the ordinary purposes for which such goods are used.

(3) Are adequately contained, packaged, and labeled.

(4) Conform to the prom ises or affirmations of fact m ade on the container or label.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 5128616f 454ge 185 of 453

537. The Class Vehicles w ould not pass wit hout objection in the autom otive trade because they were equipped with Defective Airb ags, which among other things, have a tendency to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, leading to an unreasonable likelihood of serious bodily injury or death to vehicle occupants, instead of protecting vehicle occupants from bodily injury during accidents.

538. Because of the Inflator Defect, the Class Ve hicles are not s afe to drive, and thus not fit for ordinary purposes.

539. The Class Vehicles are not adeq uately labeled because the labelin g fails to disclose the Inflator Defect. H onda failed to w arn about that da ngerous Inflator D efect in the Class Vehicles.

540. Honda breached the implied warranty of merchantability by manufacturing and selling Class Vehicles equipped with Defective Airbags containing the Inflator Defect which among other things, causes the airbags to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether. The Defective Airbag s have deprived Plaintiffs and the Class of the benefit of their bargain, and has caused the Class Vehicles to depreciate in value.

541. Notice of breach is not required because the Plaintiffs and the Class did not purchase their automobiles directly from Honda. Further, on information and belief, Honda had notice of these issues by its knowledge of the e issues, by custom er complaints, by numerous complaints filed against it and/or others, by internal investigations, and by numerous individual letters and communications sent by the consumers before or with in a reasonable amount of time after Honda issued the recalls and the allegations of the Inflator Defect became public.

542. As a direct and proximate result of Honda's breach of its duties under California's Lemon Law, Plaintiffs and the Class receiv ed goods whose dangerous condition s ubstantially

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 51871 of 45 4 ge 186 of 453

impairs their value. Plaintiffs and the Class have been dam aged by the dim inished value, malfunctioning, and non-use of their Class Vehicles.

543. Under Cal. Civ. Code §§ 1791.1(d) and 1794, Plaintiffs and the Class are entitled to damages and other legal and equitable relief including, at their election, the purchase price of their Class Vehicles, or the overpayment or diminution in value of their Class Vehicles.

544. Under Cal. Civ. Code § 1794, Plaintiffs a nd the Class are entit led to costs and attorneys' fees.

COUNT 11

Unjust Enrichment

545. Consumer Plaintiffs bring this claim ag ainst the Honda Defe ndants on behalf of the Nationwide Honda Consumer Class under the common law of unjust enrichment, as there are no true conflicts (case-dispositive differences) am ong various states' laws of unjust enrichm ent. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Consum er Class under California law, because the Honda Defendants' United St ates operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim . In the alternative, Consum er Plaintiffs bring this claim defendants' United St ates operations are laws of the states where Plain tiffs and Class Mem bers reside and/or purchased their Class Vehicles.

546. Honda has received and retained a benef it from the Plaintiffs and inequity has resulted.

547. Honda benefitted through its unjust conduct, by selling Class Vehicles with a concealed safety-and-reliability related defect, at a profit, for more than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehicles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

548. It is inequitable for Honda to retain these benefits.

549. Consumer Plaintiffs do not have an adequate remedy at law.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 51881 of 454 ge 187 of 453

550. As a result of Honda's conduct, the a mount of its unjust enrichm ent should be disgorged, in an amount to be proven at trial.

COUNT 12

Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, et seq.

551. Consumer Plaintiffs bring this clai m on be half of the Nationwide Honda Consumer Class against the Honda Defendants under the slaws of California, because the Honda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

552. Cal. Bus. & Prof. Code § 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudul ent business act or practice" a nd "unfair, deceptive, untrue or misleading advertising. . . ." Defendants engag ed in conduct that vio lated each of this statute's three prongs.

553. The Honda Defendants comm itted an unlawful business act or practice in violation of § 17200 by their violat ions of the Consum er Legal Rem edies Act, Cal. Civ. Code § 1750, *et seq.*, as set forth above, by the acts and practices set forth in this Complaint.

554. The Honda Defendants also violated the unlawful prong because th ey have engaged in violations of the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accom panying regulations by failing to prom ptly notify vehicle owners, purchases, dealers, and NHTSA of the defective Class Vehicles and/or the Defective Airbags installed in them, and failing to promptly remedy the Inflator Defect.

555. Federal Motor Vehicle S afety Standard ("FMVSS") 573 governs a motor vehicle manufacturer's responsibility to notify the NHTSA of a motor vehicle defect within five days of determining that a defect in a vehicle has been determined to be saf ety-related. *See* 49 C.F.R. § 573.6.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 51891 of 454 ge 188 of 453

556. The Honda Defendants violated the reporting requirem ents of FM VSS 573 requirement by failing to report the Inflator Defect or any of the other dangers or risks posed by the Defective Airbags within five days of determining the Inflator Defect existed, and failing to recall all Class Vehicles.

557. The Honda Defendants violated the comm on-law claim of neg ligent failure to recall, in that the Honda Defendants knew or s hould have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeab le manner; the Honda Defendants became aware of the attendant risks after the Class V ehicles an d/or the Def ective Airba gs installed in them were so ld; the Honda Defendants continued to gain inform ation further corroborating the Inflator Defect and dangers posed by it; and the Honda Defendants failed to adequately recall the Class Vehicles in a timely manner, which failure was a substantial factor in causing harm to Consum er Plaintiffs, including diminished value.

558. The Honda Defendants comm itted unfair busin ess acts and practices in violation of § 17200 when it concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles and/or the Defec tive Airbags installed in them . The Honda Defendants represented that the Class Vehicles a nd/or the Defective Airbags in stalled in them were reliable and safe when, in fact, they are not.

559. The Honda Defendants also violated the unfairness prong of § 17200 by failing to properly administer the numerous recalls of Class Vehicles with Defective Airbags installed in them. As al leged above, the recalls have procee ded unreasonably slowly in light of the safetyrelated nature of the Inflator Defect, and have been plagued with shortages of replacement parts, as well as a paucity of loaner vehicles ava ilable for the Nationwide Consum er Class whose vehicles are in the process of being repaired.

560. The Honda Defendants violated the fraudulent prong of § 17200 because the misrepresentations and omissions regarding the safety and reliability of the Class Vehicles and/or

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 512901 of 45 4 ge 189 of 453

the Defective Airbags installed in them as set f orth in this Complaint were likely to deceive a reasonable consumer, and the information would be material to a reasonable consumer.

561. The Honda Defendants comm itted fraudulen t busin ess acts and practices in violation of § 17200 when they concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles a nd/or the Defective Airbags installed in them, while representing in their m arketing, ad vertising, and other broadly dissem inated representations that the Class Vehicles and/or the Defective Air bags installed in them were reliable and safe when, in fact, they are not. The Honda Defendants' active concealment of the dangers and risks posed by the Class Vehicles and/or the Defective Airbags installed in them are likely to mislead the public with regard to their true defective nature.

562. The Honda Defendants have violated th e unfairness prong of § 17200 because of the acts and practices s et forth in the Com plaint, including the m anufacture and sale of Class Vehicles and/or the Def ective Airbags installed in them, and Def endants' failure to adequately investigate, disclose and remedy, offend established public policy, and because of the harm they cause to consumers greatly outweighs any benefits associated w ith those practices. T he Honda Defendants' conduct has also im paired competition within the autom otive vehicles m arket and has prevented Plaintiffs and the Class from making fully inform ed decisions about whether to purchase or lease Class Vehicles and/or the Defective Airbags installed in them and/or the price to be paid to purchase or lease them.

563. Plaintiffs and the Class have suffered inju ries in fact, including the loss of money or property, as a result of the Honda Defendants' unfair, unlawful, and/or deceptive practices. As set forth above, each member of the Class, in purchasing or leasing C lass Vehicles with the Defective Airbags insta lled in the m, relied on the m isrepresentations and/or om issions of the Honda Defendants with respect of the safety and re liability of the vehicles. Had Plaintiffs and the Class known the truth, they would not have purchased or leased their vehicles and/or paid as much for them.

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled 3D/10/19et Page 51911 of 454 ge 190 of 453

564. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of the Honda Defendants' businesses. The Honda Defendants' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated.

565. As a direct and proxim ate result of the Honda Defendants' unfair and deceptive practices, Plaintiffs and the Class have suffered and will continue to suffer actual damages.

566. Plaintiffs and the Class request that this Court enter such orders or judgm ents as may be necessary to enjoin the Honda Defendants from continuing their unfair, unlawful, and/or deceptive practices, as provided in Cal. Bus. & Prof. Code § 17203; and for such other relief set forth below.

567. Plaintiffs and Class Members also request equitable and injunctive relief in the form of Court superv ision of the Honda Defe ndants' nu merous recalls of the various Class Vehicles and/or the Defective Airbags installed in them, to ensure that all affected vehicles are recalled and that the recalls properly and adequately cure the dangers and risks posed.

<u>COUNT 13</u>

Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, et seq.

568. Consumer Plaintiffs bring this clai m on be half of the Nationwide Honda Consumer Class against the Honda Defendants unde r the laws of California, becau se the Honda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

569. The Class Vehicles are "goods" as defined in Cal. Civ. Code § 1761(a).

570. Plaintiffs, the Class, and Defendants are "persons" as defined in Cal. Ci v. Code § 1761(c).

571. Plaintiffs and the Class are "consumers" as defined in Cal. Civ. Code § 1761(d).

572. California's Consumers Legal Remedies Act ("CLRA"), Cal. Civ. Code §§ 1750, *et seq.*, prohibits "unfair or deceptive acts or practices undertaken by any person in a transaction

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 51921 of 454 ge 191 of 453

intended to result or which results in the sale or lease of goods or services to any consum er[.]" Cal. Civ. Code § 1770(a).

573. The Honda Defendants have engaged in unfair or deceptive acts or practices that violated Cal. Civ. Code § 1750, *et seq.*, as described above and below, by a mong other things, representing that the C lass Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular standard, quality, a nd grade when they are not; a dvertising them with the intent not to sell or lease them as advertised; and representing that the subject of a transaction involving them has been supplied in accordance with a previous representation when it has not.

574. In the course of their bus iness, the Honda Defendant s failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein , and otherwise engaged in activities with a tendency or capacity to deceive.

575. The Honda Defendants also engaged in unl awful trade practices by representing that the Class Vehicles and/or the Defective Airb ags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular stand ard and quality when they are no t; ad vertising the m with the intent t not to leas e or s ell them as advertised; and om itting material facts in des cribing them. The Honda Defendants are directly liable for engaging in unfair and deceptive acts or practices in the conduct of trade or comm erce in violation of the CLRA. The Honda Defe ndant parent com panies are also liable for their subsidiaries' violation of the CLRA, because the subsidiaries act and acted as the parent t companies' general agents in the United States for purposes of sales and marketing.

576. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Defendant Honda has known of the Inflator Defect in the Defective Airbags in Honda's vehicles since at least 2004. The H onda Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5129316f 454ge 192 of 453

577. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, the Honda Defendants engaged in unfair or deceptive bus iness practices in viol ation of the CLRA. The Honda Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or feating to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

578. The Honda Defendants intentionally and know ingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Plaintiffs and the Class.

579. The Honda Defendants knew or should have known that their conduct violated the CLRA.

580. As alleged above, the Honda Defe ndants made material statements about the safety and reliability of the Class Vehicles and/ or the Defective Airbags installed in them that were either false or misleading.

581. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Honda Defendants co ncealed the dangers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

582. The Honda Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles an d/or the De fective Airb ags installed in them because the Honda Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

583. The Class Vehicles an d/or the Defective Airbags installed in them posed and/or pose an unreasonable risk of de ath or serious bodily injury to Plaintiffs and the Class, passengers, other motorists, pedestrians, and the public at large, because the Defective Airbags are inherently defective and dangerous in that the Defective Airbags v iolently explode and/or expel vehicle occupants with lethal am ounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

584. The Honda Defendants' unfair or deceptive eacts or practices were likely to deceive reasonable consumers, including Plaintiffs and the Class, about the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them. The Honda Defendants intentionally and knowingly m isrepresented material facts regarding the Class Vehicles and/or the Defective Airbags installed in them with an intent to mislead Plaintiffs and the Class members.

585. The Honda Defendants have also violat ed the CLRA by vi olating the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to promptly notify vehicle owners, purchases, dealer s, and NHTSA of the defective e Class Vehicles and/or the Defective Airbags installed in them, and remedying the Inflator Defect.

586. Under the TREAD Act and its regulations, if a manufacturer learns that a vehicle contains a defect and that defect is related to m otor vehicle safety, the m anufacturer m ust disclose the defect. 49 U.S.C. 30118(c)(1) & (2).

587. Under the TREAD Act, if it is d etermined that the veh icle is defective, the manufacturer m ust promptly notif y vehicle owne rs, purchasers and dealers of the defect and remedy the defect. 49 U.S.C. § 30118(b)(2)(A) & (B).

Case 1:1 Case 23:199c 7-00941 = RWen Dbcumenter 21 dFiled SD/10/10et Page 512951 of 454 ge 194 of 453

588. Under the TREAD Act, manufacturers must also file a report with NHTSA within five working days of discovering "a defect in a vehicle or item of equipment has been determined to be safety related, or a noncompliance with a motor vehicle safety standard has been determined to exist." 49 C.F.R. § 573.6(a) & (b). At a minimum, the report to NHTSA must include: the manufacturer's name; the identification of the vehicles or equipment containing the defect, including the make, line, model year and years of manufacturing; a description of the basis for determining the recall population; how those vehicles differ from similar vehicles that the manufacturer excluded from the recall; and a description of the defect. 49 C.F.R. § 276.6(b), (c)(1), (c)(2), & (c)(5).

589. The m anufacturer m ust a lso p romptly inf orm NHTSA rega rding: the to tal number of vehicles or equipment potentially containing the defect; the percentage of vehicles estimated to contain the defect; a chronology of a ll principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with its dates of receipt; and a description of the plan to remedy the defect. 49 C.F.R. § 276.6(b) & (c).

590. The TREAD Act provides that any m anufacturer who violates 49 U.S.C. § 30166 must pay a civil penalty to the U.S. Governm ent. The current penalty "is \$7,000 per violation per day," and the m aximum penalty "for a related series of daily violations is \$17,350,000." 49 C.F.R. § 578.6(c).

591. The Honda Defendants engaged in deceptive business practices prohibited by the CLRA, Cal. Civ. Code § 1750, *et seq.* by failing to disclose and by actively conc ealing dangers and risks posed by the Defective Airbags, by sell ing vehicles while violating the T READ Act, and by other conduct as alleged herein.

592. The Honda Defendants knew that the Class Vehicles and/or the Defective Airbags installed in them contained a defect that could cause the airbags to violently explode and/or expel vehicle occupants with lethal am ounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily in jury during acci dents, but the

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled 3D/10/10et Page 5129616f 454ge 195 of 453

Honda Defendants failed for many years to inform NHTSA of the Inflator Defect.
Consequently, the public, including Plaintiffs and the Class, received no notice of the Inflator Defect. The Honda Defendants failed to inform NHTSA or warn the Plaintiffs, the Class, and the public about these inherent dangers, despite having a duty to do so.

593. The Honda Defendants' unfair or deceptive acts or practices were likely to and did in fact d eceive reasonable consumers, including Plaintiffs and the Class m embers, about the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them.

594. Because the Honda Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a r aft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigma attached to Class Vehicles by the Honda Defendants' conduct, they are now worth significantly less than they otherwise would be.

595. The Honda Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

596. Plaintiffs and the Class suffered ascer tainable loss caused by the Honda Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and the Honda Defendants' complete disregard for safety, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their r bargain as a result of the Honda Defendants' misconduct.

597. Plaintiffs and the Class risk irrepara ble injury as a result of the Honda Defendants' acts and om issions in violation of the CLRA, and these violations present a

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 51971 of 45 4 ge 196 of 453

continuing risk to P laintiffs and the Class as well as to the gene ral public. The Honda Defendants' unlawful acts and practices complained of herein affect the public interest.

598. The recalls and repairs instituted by De fendants have not been adequate. The recall is not an effective remedy and is not offered for all Class Vehicles and other vehicles with Defective Airbags susceptible to the m alfunctions described herein. Moreover, the Honda Defendants' failure to comply with TREAD Act disclosure obligations continues to pose a grave risk to Plaintiffs and the Class.

599. As a direct and proxim ate result of the Honda Defendants' violations of the CLRA, Plaintiffs and Class m embers have suffered injury-in-fact and/or actual dam age and, i f not stopped, will contin ue to harm the Class. Plaintiffs and Class m embers currently own or lease, or within the class period have owned or leased, Class Vehicles with Defective Airbag s installed in them that are defective and inherently unsafe. Plaintiffs and the Class risk irreparable injury as a result of Defendants' acts and om issions in violation of the CLRA, and these violations present a continuing risk to Plaintiffs and the Class, as well as to the general public.

600. Plaintiffs, on behalf of them selves and for all those sim ilarly situated, dem and judgment against the Honda Defendants under the CL RA for an injunction requiring Defendants to adequately and perm anently repair the Class Vehicles and/or the Defective Airbags installed in them, or provide a suitable alternative, free of charge, and an award of attorneys' fees pursuant to Civil Code § 1780(d). Plaintiffs seek this in junctive relief for the H onda Defendants' myriad violations of the CLRA, including Cal. Civ. Code §§ 1770(a)(5), (7), and (9).

601. In accordance with section 1782(a) of the CLRA, Plaintiffs' counsel, on behalf of Plaintiffs, will serve Defendants with notice of the eir alleged violations of California Civil Code § 1770(a) relating to the Class Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and Class, and dem and that Def endants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint as of right (or otherwise seek leave to am end the Complaint) to include compensatory and monetary damages to which Plaintiffs and Class Members are entitled.

Case 1:1 Case 23:1 99€7-00941eRWenDb21umEntere21 0Filed \$D/10/129et Page 5129816f 454ge 197 of 453

<u>COUNT 14</u>

Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, et seq.

602. Consumer Plaintiffs bring this clai m on be half of the Nationwide Honda Consumer Class against the Honda Defendants unde r the laws of California, becau se the Honda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

603. California Bus. & Prof. Code § 17500 st ates: "It is unlawful for any ... corporation ... with intent directly or ind irectly to d ispose of real or personal property ... to induce the public to enter into any obligation relating thereto, to make or disseminate or cause to be made or disseminated ... from this state before the public in any state, in any newspaper or other publication, or any adver tising device, ... or in any other m anner or m eans whatever, including over the Internet, any statement ... which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading."

604. The Honda Defendants caused to be made or disseminated through California and the United States, through advertis ing, marketing and other publica tions, statements that were untrue or misleading, and which were known, or which by the exercise of reasonable care should have been known to the Honda Defendants, to be untrue and misleading to consumers, including Plaintiffs and the Class.

605. The Honda Defendants have violated § 17500 because the misrepresentations and omissions regarding the safety, reliability, and f unctionality of the Cl ass Vehicles and/or the Defective Airbags ins talled in them as set f orth in this Complaint wer e material and likely to deceive a reasonable consumer.

606. Plaintiffs and the Class have suffered an injury in f act, including the loss of money or property, as a result of the Honda De fendants' unfair, unlawful, and/or deceptive practices. In purchasin g or leasing their Class Vehicles, Plaintiffs and the Class relied on the

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled SD/10/19et Page 512991 of 454 ge 198 of 453

misrepresentations and/or om issions of the Ho nda Defendants with res pect to the safety and reliability of the Class Vehicles and/or the De fective Airb ags installed in them . The Honda Defendants' representations turned out not to be true because the Class Vehicles and/or the Defective Airbags installed in them are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants w ith lethal amounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury durin g accidents. Had Plaintiffs and the Class known the truth, they would not have purchased or leased their Class Vehicles and/or paid as much for them. Accordingly, Plaintiffs and the other Class members overpaid for their Class Vehicles and did not receive the benefit of their bargain.

607. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of the Honda Defendants' business. The Honda Defendants' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated, both in the State of California and nationwide.

608. Plaintiffs, individually and on behalf of the other Class members, request that this Court enter such orders or judgments as may be necessary to enjoin Defendants from continuing their unfair, unlawful, and/or decep tive practices and to restore to Plaintiffs and the Class any money Defendants acq uired by un fair competition, including restitution and/or restitutionary disgorgement, and for such other relief set forth below.

COUNT 15

Negligent Failure to Recall

609. Consumer Plaintiffs bring this clai m on be half of the Nationwide Honda Consumer Class against the Honda Defendants unde r the laws of California, becau se the Honda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this cla im. In the alternative, if it is

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled 3D/10/19et Page 520016f 454ge 199 of 453

found that the laws of California do not apply to the Nationwide Honda Consumer Class's claim for negligent recall, Consumer Plaintiffs assert a negligence claim against Honda under the laws of the states where Plaintiffs and Class Mem bers reside and/or purchased their Class Vehicles, and hereby incorporate the allegations pled in Count 8, as Honda has b reached the same duties that Takata has breached, and has proximately injured Plaintiffs in the same manner.

610. The Honda Defendants knew or reasonably should have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeable manner.

611. The Honda Defendants either knew of the dangers posed by the Class Vehicles and/or the Def ective Airbags installed in them before the Class Vehicles the eywere sold, or became aware of them and their attendant risks after they were sold.

612. Defendant Takata has known of the Inflator Defect in its Defective Airbags since at least the 1990s. The H onda Defendants have known of the In flator Defect in the Defective Airbags in Honda's vehicles since at least 200 4. The Honda Defendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them.

613. The Honda Defendants continued to gain information further corroborating the Inflator Defect and dangers posed by the Class Vehicles and/or the Defective Airbags installed in them. The Honda Defendants failed to adequately recall them in a timely manner.

614. Purchasers of the Class Vehicles, includi ng Plaintiffs and the Class were harm ed by Defendants' failure to adequately recall all the Class Vehicles and /or the Defective Airb ags installed in them in a tim ely manner and have suffered da mages, including, without lim itation, damage to other components of the Class Vehicles caused by the Inflator Defect, the dim inished value of the Class Veh icles, and the cost of m odification of the danger ous and life-threatening Defective Airbags. 615. The Honda Defendants' failure to timely and adequately recall the Class Vehicles and/or the Defective Airbags installed in them was a substantial factor in causing the purchasers' harm, including that of Plaintiffs and the Class.

D. <u>Common Law and State Law Claims Against BMW</u> <u>COUNT 16</u>

Fraudulent Concealment

616. Consumer Plaintiffs bring this cl aim on behalf of the Nationwide BMW Consumer Class against the BMW Defenda nts under the comm on law of fraudulent concealment, as there are no true conflicts (cas e-dispositive differences) a mong various states' laws of fraudulent con cealment. In the altern ative, Consum er Plain tiffs bring this claim on behalf of the Nationwide BMW Consumer Class under New Jersey law, because BMW's United States operations are headquart ered in New Jersey and N ew Jersey has the m ost significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

617. BMW conc ealed and suppressed m aterial facts regarding the Class Vehicles most importantly, the fact that they were e quipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hy per-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

618. BMW took steps to ensure that its em ployees did not reveal the known safety Inflator Defect to regulators or consumers.

619. On information and belief, BM W has still not made full and adequate disclosure regarding the Inflator D efect that e xists in the Class Vehicles, and continues to defraud and conceal material information from Plaintiffs and the Class.

620. BMW had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superio r knowledge and access to the facts, and BMW knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

621. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are safe and reliable, and whet her that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs and Class Members trusted BMW not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

622. BMW conc ealed and suppressed these m aterial facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by BMW and reasonably expected by consumers.

623. BMW actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits a nd avoid recalls that would hurt the brand's image and cost BMW money, and it did so at the expense of Plaintiffs and the Class.

624. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

625. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of BMW's concealment of, and failure to timely disclose, the Inflator Defect in millions of Class Vehicles and the serious safety and quality issues caused by BMW's conduct.

Case 1:1 Case 23:1 99€7400941eRWenDb2umEntere21 dFiled \$D/10/10et Page 20316f 454ge 202 of 453

626. Had they been aware of the Defective Ai rbags installed in their Class Vehicles, and the company's callous disregard for safety, Pl aintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of BMW's fraudulent concealment.

627. The value of all Class m embers' vehicles has diminished as a result of BMW's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

628. Accordingly, BMW is liable to the Class for their dam ages in an am ount to be proven at trial.

629. BMW's acts were done m aliciously, oppressi vely, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching BM W. BM W's conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warran ts an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 17

Breach of Implied Warranty of Merchantability, N.J. Stat. Ann. § 12a:2-314

630. Consumer Plaintiffs bring this cl aim on behalf of the Nationwide BMW Consumer Class against the BMW Defenda nts under the laws of New Jersey, because their United States Operations are head quartered in New Jersey and New Jersey has the m ost significant relationship to the facts and issues relevant to this claim.

631. BMW is a merchant with respect to motor vehicles.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 20341 of 454 ge 203 of 453

632. When Plain tiffs and the Class purchased or leased their Class Vehicles, the transaction contained an implied warranty that the Class Vehicles were in merchanist table condition.

633. At the time of sale and all times thereafter, the Class Vehicles were not merchantable and not fit for the ordinary purpose for which cars and airbag s are used. Specifically, the Class Vehicles are inherently defective in that they are equipped with Defective Airbags with the Inflator Defect which causes, among other things, the Defective Airbags to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hype r-aggressively deploy and serious ly injure occupants through contact with the airbag; and (c) fail to deploy altogether.

634. On information and belief, BM W had notice of these issues by its knowledge of the issues, by custom er complaints, by num erous complaints filed against it and/or others, by internal inv estigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable am ount of time after BMW issued the re calls and the allegations of the Inflator Defect became public.

635. As a direct and proxim at result of BMW 's breach of the warranties of merchantability, Plaintiffs and the Class have been damaged in an amount to be proven at trial.

<u>COUNT 18</u>

Unjust Enrichment

636. Consumer Plaintiffs bring this cl aim on behalf of the Nationwide BMW Consumer Class against the BM W Defendants under the common law of unjust enrichment, as there are no true conflicts (case-dispositive differences) among various states' laws of unjust enrichment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide BMW Consumer Class under New Jersey law, b ecause BMW's United States o perations are headquartered in New Jersey and New Jersey has the most significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Ted SD/10/4 9 et Page 2051 of 454 ge 204 of 453

laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

637. BMW has received and retained a benefit from the Plain tiffs and inequity h as resulted.

638. BMW bene fitted throu gh its unjus t conduct, by selling Class Vehicles with a concealed safety-and-reliability related defect, at a profit, for m ore than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehi cles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

639. It is inequitable for BMW to retain these benefits.

640. Consumer Plaintiffs do not have an adequate remedy at law.

641. As a result of BM W's conduct, the am ount of its unjust enrichm ent should be disgorged, in an amount to be proven at trial.

COUNT 19

Violation of the New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, *et seq*.

642. Consumer Plaintiffs bring this cl aim on behalf of the Nationwide BMW Consumer Class against the BMW Defenda nts under the laws of New Jersey, because their United States Operations are head quartered in New Jersey and New Jersey has the m ost significant relationship to the facts and issues relevant to this claim.

643. Plaintiffs, the Class, and Defendants are or were "persons" within the meaning of N.J. Stat. Ann. § 56:8-1(d).

644. The BMW Defendants engaged in "sales" of "merchandise" within the meaning of N.J. Stat. Ann. § 56:8-1(c), (d).

645. The New Jersey Consumer Fraud Act ("New Jersey CFA") makes unlawful "[t]he act, use or em ployment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing concealment, suppression

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 0Filed \$D/10/10et Page 205 of 454ge 205 of 453

or om ission of any material fact with the in tent that others rely upon such concealm ent, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or w ith the subsequent performance of such person as afores aid, whet her or not any person has in fact been m isled, deceived or damaged thereby..." N.J. Stat. Ann. § 56:8-2. The BMW Defendants engaged in unconscionable or deceptive acts or practices that violated the New Jersey CFA as described above and below, a nd did so with the intent that Class members rely upon their acts, concealment, suppression or omissions.

646. In the course of the ir business, the BMW De fendants failed to disclose and actively concealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

647. The BM W Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

648. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags ... The BMW Defenda nts failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or th e Defective Airbags installed in them.

Case 1:1 Case 23:1 99€7-00941e7RWenDb2umEntere21 oFiled \$D/10/19et Page 200716f 454ge 206 of 453

649. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, the BMW Defe ndants engaged in unfair or deceptive business practices in violation of the New Jersey CFA. The BMW Defendant's deliberately withhe ld the information about the propensity of the Defective Airbags violen the exploding and/or expelling vehicle occupants with leth al amounts of m etal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

650. In the course of the BMW Defendants' business, they willfully failed to disc lose and actively concealed the dangerou s risks po sed by the m any safety is sues and serious defect discussed above. The BMW Defendants compounded the deception by repeatedly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

651. The BMW Defendants' unfair or deceptive acts or practices, including these concealments, om issions, and suppressions of material facts, had a tendency or capacity to mislead, tended to create a false impression in consumers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true safety and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of the BMW Defendants' brands, and the true value of the Class Vehicles.

652. The BMW Defendants intentionally and know ingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Plaintiffs and the Class.

653. The BMW Defendants knew or should have known that their conduct violated the New Jersey CFA.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 0Filed 3D/10/10et Page 20816f 454ge 207 of 453

654. As alleged above, the BM W Defe ndants m ade m aterial statem ents about the safety and reliab ility of the Class Vehicles and/ or the Def ective Airbags installed in them that were either false or misleading.

655. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the BMW Defendants concealed the dangers and risks posed by the C lass Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving these highly dangerous vehicles.

656. The BM W Defendants owed Plaintiffs a dut y to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because the BMW Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations a bout the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

657. Because the BMW Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a r aft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by the BMW Defendants' conduct, they are now worth significantly less than they otherwise would be.

658. The BMW Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable manufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies them.

Case 1:1 Case 25:1199€7-009416 RWen Db21 um Entered of iled \$D/10/119et Page 2091 of 454 ge 208 of 453

659. Plaintiffs and the Class suffered ascer tainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator Defect that existed in the Class Vehicles and/or the Defective Airbags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

660. The BM W Defendants' violations present a continuing risk to Plaintiffs, the Class, as well as to the general public. The BM W Defendants' unlawful acts and practices complained of herein affect the public interest.

661. As a direct and proxim ate result of the BMW Defendants' violations of the New Jersey CFA, Plaintiffs and the Class have suffered injury-in-fact and/or actual damage.

662. Plaintiffs and the Class are entitled to recover legal and/or equitable relief including an order enjoining the BMW Defendants' unlawful conduct, treble damages, costs and reasonable attorneys' fees pur suant to N.J. S tat. Ann. § 56: 8-19, and any other just and appropriate relief.

E. <u>Common Law and State Law Claims Against Ford</u> <u>COUNT 20</u>

Fraudulent Concealment

663. Consumer Plaintiffs bring this claim on behalf of the Nationwide Ford Consumer Class under the comm on law of fraudulent con cealment, as there are n o true conflicts (casedispositive differences) among various states' laws of fraudulent concealment. In the alternative, Consumer Plaintiffs bring this claim on be half of the Nationwide Consum er Class under Michigan law, because Ford is headquartered in Michigan and Michigan has the most significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 521016f 454ge 209 of 453

664. Ford concealed and suppressed material facts regarding the Class Vehicles—most importantly, the fact that they were equipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a thre at of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

665. Ford took steps to ensure that its em ployees did not reveal the known safety Inflator Defect to regulators or consumers.

666. On information and belief, Ford has stil 1 not m ade full and adequate disclosure regarding the Inflator D efect that e xists in the Class Vehicles, and continues to defraud and conceal material information from Plaintiffs and the Class.

667. Ford had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superior knowledge and access to the facts, and Ford knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

668. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are safe and reliable, and whet her that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs and Class Members trusted Ford not to sell or lease the motor vehicles that were defective or that vio lated federal law governing motor vehicle safety.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52111 of 454 ge 210 of 453

669. Ford concealed and suppressed these m aterial facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by Ford and reasonably expected by consumers.

670. Ford actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and avoid recalls the at would hurt the brand 's image and cost Ford money, and it did so at the expense of Plaintiffs and the Class.

671. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

672. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sustained damage because they own vehicles that diminished in value as a result of Ford's concealment of, and failure to timely disclose, the serious Inflator Defe ct in millions of Class Vehicles and the serious safety and quality issues caused by Ford's conduct.

673. Had they been aware of the Defective Ai rbags installed in their Class Vehicles, and the company's callous disregard for safety, Pl aintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Ford's fraudulent concealment.

674. The value of all Class m embers' vehicles has dim inished as a result of Ford's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

675. Accordingly, Ford is liable to the Class for their dam ages in an amount to be proven at trial.

676. Ford's acts were done m aliciously, oppre ssively, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Ford. Ford's conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of dea th and injury, and effecting public

safety, warrants an ass essment of punitiv e dam ages in a n a mount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

<u>COUNT 21</u>

Breach of Implied Warranty of Merchantability

677. Consumer Plaintiffs bring this claim on behalf of the Nationwide Ford Consumer Class against the Ford Defendants under the laws of Michigan, where Ford's U nited States operations are headquartered, because Michigan has the most significant relationship to the facts and issues relevant to this claim.

678. Ford is a merchan t with respect to motor vehic les with in the m eaning of Mich. Comp. Laws § 440.2314(1).

679. Under Mich. Comp. Laws § 440.2314, a warrant y that the Class Vehicles, and by extension, the Defectiv e Airbags, were in m erchantable condition was im plied by law in the transactions when Plaintiffs and the Class purchased their Class Vehicles.

680. These Clas s Vehicles, when sold and at all tim es thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used, because the y are fitted with Defective Airbag s contain ing the Inflato r Defect which causes , among other things, the Defective Airbags to: (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of seri ous injury or death to occupants; (b) hyperaggressively deploy and seriously injure occupant s through contact with th e airbag; and (c) fail to deploy altogether.

681. On infor mation and belief, Ford was provided notice of these issues by its knowledge of the issues, by customer complaints, by numerous complaints filed against it and/or others, by internal investiga tions, and by num erous individual letters and communications sent by the consumers before or within a reasonable a mount of time after Ford issued the recalls and the allegations of the Inflator Defect became public.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 521316f 454ge 212 of 453

682. As a direct and proxim at result of Ford's breach of the implied warranty of merchantability, Plaintiffs and the Class have been damaged in an amount to be proven at trial.

COUNT 22

Unjust Enrichment

683. Consumer Plaintiffs bring this claim on behalf of the Nationwide Ford Consumer Class under the common law of unjust enrichment, as there are no true conflicts (case-dispositive differences) am ong various states' laws of unjust enrichment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Ford Consum er Class under Michigan law, becau se Michigan has the most significant relationship to the issues and facts relev ant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

684. Ford has received and retained a benefit from the P laintiffs and ineq uity has resulted.

685. Ford benefitted through its unjust conduct, by selling Class Vehicles with a concealed safety-and-reliability related defect, at a profit, for m ore than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehi cles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

686. It is inequitable for Ford to retain these benefits.

687. Consumer Plaintiffs do not have an adequate remedy at law.

688. As a result of Ford's conduct, the a mount of its unjust enrichm ent should be disgorged, in an amount to be proven at trial.

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db Cum Entered of Filed SD/10/4 9 et Page 213 of 454 ge 213 of 453

COUNT 23

Violation of the Michigan Consumer Protection Act Mich. Comp. Laws §§ 445.903, *et seq.*

689. Consumer Plaintiffs bring this Claim on be half of the Nationwide Ford Consumer Class under Michigan law, because Michigan h as the most significant relationship to the facts and issues relevant to this claim.

690. Consumer Plaintiffs are "person[s]" within the meaning of the Mich. Comp. Laws § 445.902(1)(d).

691. At all r elevant times hereto, the F ord Defendants were "person[s]" engaged in "trade or commerce" within the meaning of the Mich. Comp. Laws § 445.902(1)(d) and (g).

692. The Michigan Consumer Protection Act ("Michigan CPA") prohibits "[u]nfair, unconscionable, or deceptive methods, acts, or practices in the conduct of trade or commerce ... "Mich. Comp. Laws § 445.903(1). The Ford Defendants enga ged in unfair, unconscionable, or deceptive m ethods, acts o r p ractices proh ibited by the Michigan CPA, including : "(c) Representing that goods or services have ... characteristics ... that they do not have;" "(e) Representing that goods or services are of a particul ar standard . . . if they are of another;" "(s) Failing to reveal a material fact, the omission of which tends to mislead or deceive the consumer, and which fact could not reasonably be known by the consum er;" "(bb) Making a representation of fact or statement of fact material to the transaction such that a pers on reasonably believes the represented or suggested state of affairs to be other than it actually is;" and "(cc) Failing to reveal facts that are m aterial to the transaction in lig ht of representations of fact m ade in a positive manner." Mich. Comp. Laws § 445.903(1). By failing to disclo se and actively concealing the dangers and risks posed by the Class Vehicles a nd/or Defective Airbags installed in them, the Ford Defendants participated in unfair, decep tive, and u neonscionable acts that violated the Michigan CPA.

693. In the course of their business, the F ord Defendants failed to disclose and actively concealed the dangers and risks pos ed by the Class Vehicles and/or Defective Airbags installed

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 214516f 454ge 214 of 453

in them as described herein and otherwise enga ged in activities with a tendency or capacity to deceive. The Ford Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

694. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags.

695. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by permitting the Class Vehicles to be marketed as safe, reliable, and of high qualit y, and by presenting them selves as reputable manufacturers that value safety, the Ford Defendants engaged in unfair or deceptive business practices in violation of the Michigan CPA. The Ford Defendants de liberately withheld the information about the propensity of the Defective Airbags violen tly exploding and/or expelling vehicle occupants with lethal amounts of m etal debris and sh rapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

696. In the course of the Ford Defendants' bus iness, they willfully failed to disclo se and actively concealed the dangero us risks pos ed by the m any safety issues and the serious Inflator Defect discussed above. The Ford De fendants compounded the deception by repeatedly

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52161 of 454 ge 215 of 453

asserting that the Class Vehicles and/or the De fective Air bags installed in them were saf e, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

697. The Ford Defendants' unfair or deceptive a cts or p ractices, includ ing thes e concealments, om issions, and supp ressions of m aterial facts, had a tendency or capacity to mislead, tended to create a false impression in cons umers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true safety and reliability of Class Vehicles and/or the Defective Airbags inst alled in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

698. The Ford Defendants intentionally and know ingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Consumer Plaintiffs.

699. The Ford Defendants knew or should have known that their conduct violated the Michigan CPA.

700. As alleged above, the Ford Defendants m ade material statements about the safety and re liability of the Class Vehic les and/or the Defective A irbags installed in them that were either false or misleading.

701. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Ford Defendants co ncealed the da ngers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

702. The Ford Defendants owed Consum er Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags in stalled in them because the Ford Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 521716f 454ge 216 of 453

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

703. Because the Ford Defendants fraudu lently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a r aft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

704. The Ford Def endants' failure to d isclose and active con cealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Consumer Plaintiffs. A vehicle containing components pr oduced by a reputable m anufacturer is worth more than an otherwise com parable vehicle c ontaining critical safety com ponents m ade by a disreputable manufacturer of unsafe products that conceals defects rather than promptly remedies them.

705. Consumer Plain tiffs suffered ascertainab le loss caused by the Ford Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator Defect that existed in the Class Vehicles and/or the Defective Airbags installed in them, and the Ford Defendants' com plete disregard for safety, Consumer Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Consumer Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

706. The Ford Defendants' violations present a continuing risk to Consumer Plaintiffs, as well as to the general public. D efendants' unlawful acts and practices com plained of herein affect the public interest.

707. As a direct and proxim ate result of the For d Defendants' violations of the Michigan CPA, Consumer Plaintiffs have suffered injury-in-fact and/or actual damage.

708. Consumer Plain tiffs see k injunc tive relief to e njoin the Ford Def endants from continuing their unfair and deceptive acts; monetary relief against the Ford Defendants measured as the greater of (a) actual dam ages in an am ount to be determ ined at trial and (b) statutory

Case 1:1 Case 23:1 99€7-00941e72N/enDb2umEntere21 oFiled \$D/10/19et Page 21816f 454ge 217 of 453

damages in the am ount of \$250 for Plaintiffs Cla ss member; (c) reasonable attorneys' fees; and (d) any other just and proper relief available under Mich. Comp. Laws § 445.911.

709. Consumer Plaintif fs also seek punitive dam ages against the Ford Defendants because they carried out despicable conduct with willful and conscious disregard of the rights and safety of others. The Ford Defendants intentionally and willfully misrepresented the safety and reliability of the Class Vehicles and/or Defective Airbags installed in the em, deceived Consumer Plaintiffs on life-or-death m atters, and concealed material facts that only they knew, all to avoid the expense and public relations nightm are of correcting a deadly flaw in the Class Vehicles an d/or the Defective Airb ags instal led in them . The Ford Defendants' unlawful conduct constitutes malice, oppression, and fraud warranting punitive damages.

<u>COUNT 24</u>

Negligence

710. Consumer Plaintiffs bring this claim on behalf of the Nationwide Ford Consumer Class under Michig an law, because Michigan has the most significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

711. The Ford Defendants owed a duty of care to the Consum er Plaintiffs, who were foreseeable end users, to design an d m anufacture their vehicles so that they would not be defective or unreasonably dangerous to foreseeable end users, including Consumer Plaintiffs.

712. The Ford Defendants breached their duty of care by, among other things:

a. Negligently and recklessly equippi ng their vehicles with Defective Airbags;

b. Negligently and recklessly failing to take all necessary steps to ensure that its products—which literally can make the difference between life and death in an accident—function as designed, specified, promised, and intended;

c. Negligently and recklessly failing to take all necessary steps to ensure that profits took a back seat to safety;

d. Negligently and recklessly failing to take all necessary steps to ensure that the Defective Airbags did not suffer from a common, uni form defect: the use of ammonium nitrate, a notoriously vol atile and unstable com pound, as the propellant in their inflators; and

e. Negligently and recklessly concealing the nature and scope of the Inflator Defect.

713. Ford's negligence was the direct, actual, and proxim ate cause of for eseeable damages suffered by Consum er Plaintiffs, as well as ongoing foreseeable dam ages that Consumer Plaintiffs continue to suffer to this day.

714. As a direct, actual, and proximate result of Ford's m isconduct, Plaintiffs and members of the proposed Classes were harm ed and suffered actual dam ages, which are continuing in nature, including:

a. the significantly diminished value of the veh icles in which the d efective and unreasonably dangerous airbags are installed; and

b. the continued exposure of Cons umer Plaintiffs to an unreasonably dangerous condition that gives rise to a clear and present danger of death or personal injury.

715. Defendant Ford's negligence is ongoing a nd continuing, becaus e Ford continues to obfuscate, not fully cooperate with regulat ory authorities, and m anufacture replacem ent airbags that are d efective and un reasonably dangerous, suffering from the sam e serious Inflator Defect inherent in the original airbags that are at issue in this litigation, which poses an unreasonable risk of serious foreseeable harm or death, from which the original airbags suffer. 716. In addition to dam ages, Consumer Plaintiffs seek injunctive relief to enjoin the Ford Defendants from continuing its negligence by continuing to install Defective Airbags in Class Vehicles.

F. <u>Common Law and State Law Claims Against Mazda</u> <u>COUNT 25</u>

Fraudulent Concealment

717. Consumer Plaintiffs bring this clai m on be half of the Nationwide Mazda Consumer Class under the common law of fraudulent concealment, as there are no true conflicts (case-dispositive differences) am ong variou s s tates' laws of fraudulent concealment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Mazda Consumer Class under California law, because the Mazda Defendants' United St ates operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim. In the alternative, Consum er Plaintiffs bring this claim under the laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

718. Mazda concealed and suppressed m aterial facts regarding the Class Vehicles most importantly, the fact that they were e quipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to o ccupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

719. Mazda took steps to ensure that its employees did not reveal known safety Inflator Defect to regulators or consumers.

720. On information and belief, Mazda has stil l not made full and adequate disclosure regarding the Inflator D effect that e xists in the Class Vehicles, and continues to defraud and conceal material information from Plaintiffs and the Class.

721. Mazda had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superio r knowledge and access to the facts, and Mazda knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

722. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are safe and reliable, and whet her that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs and Class Members trusted Mazd a not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

723. Mazda concealed and suppressed these m aterial facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by Mazda and reasonably expected by consumers.

724. Mazda actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and avoid recalls that would hurt the brand's image and cost Mazd a money, and it did so at the expense of Plaintiffs and the Class.

725. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

726. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of Mazda's concealment of, and failure to timely disclose, the serious Inflator Defect in millions of Class Vehicles and the serious safety and quality issues caused by Mazda's conduct.

Case 1:1 Case 23:1 99€7400941e78WenDb2umEntere21 oFiled \$D/10/10et Page 222216f 454ge 221 of 453

727. Had they been aware of the Defective Ai rbags installed in their Class Vehicles, and the company's callous disregard for safety, Pl aintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Mazda's fraudulent concealment.

728. The value of all C lass members' vehicles has diminished as a result of Mazda's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

729. Accordingly, Mazda is liable to the Class for their dam ages in an am ount to be proven at trial.

730. Mazda's acts were done m aliciously, oppressively, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Mazda. Mazda's conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warran ts an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 26

Violation Of Song-Beverly Consumer Warranty Act For Breach Of Implied Warranty Of Merchantability (California Lemon Law)

731. Plaintiffs bring this claim on behalf of the Nationwide Mazda Class ag ainst the Mazda Defendants ("Mazda") under the laws of Ca lifornia, where their United States operations are headquartered. In the altern ative, if California law does not apply, it is brought under the laws of the states where Plaintiffs and Class Members reside.

732. Plaintiffs and members of the Class are "buyers" within the meaning of Cal. Civ.Code § 1791(b).

733. The Class Vehicles are "consum er goods" within the meaning of Cal. Civ. Code § 1791(a).

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled SD/10/19et Page 22231 of 454 ge 222 of 453

734. Mazda is a "m anufacturer" of the C lass Vehicles within the meaning Cal. Civ. Code § 1791(j).

735. Mazda impliedly warranted to Plaintiffs and the Class that its Class Vehicles were "merchantable" within the meaning of Cal. Civ. Code §§ 1791.1(a) and 1792; however, the Class Vehicles do not have the quality that a buyer would reasonably expect, and were therefore not merchantable.

736. Cal. Civ. Code § 1791.1(a) states:

"Implied warran ty of m erchantability" or "implied warranty that goods are merchantable" means that the consumer goods meet each of the following:

(1) Pass without objection in the trade under the contract description.

(2) Are fit for the ordinary purposes for which such goods are used.

(3) Are adequately contained, packaged, and labeled.

(4) Conform to the prom ises or affirm ations of fact m ade on the container or label.

737. The Class Vehicles w ould not pass wit hout objection in the autom otive trade because they were equipped with Defective Airbags containing the Inflator Defect which among other things, (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; and (b) hyper-aggressively depl oy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

738. Because of the Inflator Defect, the Class Ve hicles are not s afe to drive, and thus not fit for ordinary purposes.

739. The Class Vehicles are not adeq uately labeled because the labelin g fails to disclose the Inflator Defect. Mazd a failed to warn about the danger ous safety Inflator Defect in the Class Vehicles.

740. Mazda breached the implied warranty of merchantability by manufacturing and selling Class Vehicles equipped with Defective Airbags containing the Inflator Defect which

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 522341 of 454 ge 223 of 453

among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to occ upants; (b) hyper-aggressively deploy and seriously injure occu pants throu gh contact with the airbag; and (c) f ail to de ploy altogether. These Defective Airbags have deprived Plaintiffs and the Class of the benefit of their bargain, and has caused the Class Vehicles to depreciate in value.

741. Notice of breach is not required because the Plaintiffs and the Class did not purchase their automobiles directly from Mazda. Further, on information and belief, Mazda had notice of these issues by its knowledge of the e issues, by custom er complaints, by numerous complaints filed against it and/or others, by internal investigations, and by numerous individual letters and communications sent by the consumers before or with in a reasonable amount of time after Mazda issued the recalls and the allegations of the Inflator Defect became public.

742. As a direct and proximate result of Mazda's breach of its duties under California's Lemon Law, Plaintiffs and the Class receive ed goods whose dangerous conditions ubstantially impairs their value. Plaintiffs and the Class have been dam aged by the dimension inished value, malfunctioning, and non-use of their Class Vehicles.

743. Under Cal. Civ. Code §§ 1791.1(d) and 1794, Plaintiffs and the Class are entitled to damages and other legal and equitable relief including, at their election, the purchase price of their Class Vehicles, or the overpayment or diminution in value of their Class Vehicles.

744. Under Cal. Civ. Code § 1794, Plaintiffs a nd the Class are entit led to costs and attorneys' fees.

COUNT 27

Unjust Enrichment

745. Consumer Plaintiffs bring this clai m on be half of the Nationwide Mazda Consumer Class under the common law of unjust enrichment, as there are no true conflicts (casedispositive differences) among various states' laws of fraudulent concealment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Mazda Consum er Class under

- 212 -

Case 1:1 Case 23:1 99€ 700941 0 R Men Db Cum Entered of Ted SD/10/4 9 et Page 52251 of 454 ge 224 of 453

California law, because the Mazd a Defendants' United States ope rations are headquartered in California and California has the most significant relationship to the is sues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

746. Mazda has received an d retained a benef it from the Plaintif fs and ine quity has resulted.

747. Mazda benefitted throu gh its unjus t conduct, by selling Class Vehicles with a concealed safety-and-reliability related defect, at a profit, for m ore than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehi cles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

748. It is inequitable for Mazda to retain these benefits.

749. Consumer Plaintiffs do not have an adequate remedy at law.

750. As a result of Mazda's conduct, the am ount of its unjust enrichm ent should be disgorged, in an amount to be proven at trial.

COUNT 28

Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, et seq.

751. Consumer Plaintiffs bring this clai m on be half of the Nationwide Mazda Consumer Class against the Mazda Defendants ("M azda") under the laws of California, because the Mazda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

752. Cal. Bus. & Prof. Code § 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulen t business act or practice" and "unfair, deceptive, untrue or misleading advertising. . . ." Defendants engag ed in conduct that vio lated each of this statute's three prongs.

Case 1:1 Case 25:1199€7-009416 RWen DbCum Entered of iled \$D/10/119et Page 522616f 454ge 225 of 453

753. The Mazda Def endants committe d an unlawf ul business act or pra ctice in violation of § 17200 by their violat ions of the Consum er Legal Rem edies Act, Cal. Civ. Code § 1750, *et seq.*, as set forth above, by the acts and practices set forth in this Complaint.

754. The Mazda Defendants also violated the unlawful prong because it has engaged in violations of the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to promptly notify vehicle owners, purchases, dealers, and NHTSA of the defective Class Vehicles and/or the Defective Airbags installed in them, and remedying the Inflator Defect.

755. Federal Motor Vehicle S afety Standard ("FMVSS") 573 governs a motor vehicle manufacturer's responsibility to notify the NHTSA of a motor vehicle defect within five days of determining that a defect in a vehicle has been determined to be saf ety-related. *See* 49 C.F.R. § 573.6.

756. The Mazda Defendants violated the reporting requirements of FMVSS 573 requirement by failing to report the Inflator Defect or any of the other dangers or risks posed by the Defective Airbags within five days of determining the defect existed, and failing to recall all Class Vehicles.

757. The Mazda Defendants violated th e common-law claim of neglig ent failure to recall, in that the Mazda Defendants knew or should have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeable manner; the Mazda Defendants became aware of the attendant risks after the Class V ehicles an d/or the Def ective Airbags installed in them were so ld; the Mazda Defendants continued to gain inform ation further corroborating the Inflator Defect and dangers pos ed by it; and the Mazda a Defendants failed to adequate ly recall them in a tim ely manner, which failure was a substantial factor in causing harm to Consumer Plaintiffs, including diminished value.

758. The Mazda Defendants committed unfair business acts and practices in violation of § 17200 when it concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class V ehicles and /or the Defective Airbags ins talled in them. The Mazda

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52271 of 454 ge 226 of 453

Defendants represented that the Class Vehicles a nd/or the Defective Airbags in stalled in them were reliable and safe when, in fact, they are not.

759. The Mazda Defendants also violated the unfairness prong of § 17200 by failing to properly administer the numerous recalls of Class Vehicles with Defective Airbags installed in them. As al leged above, the recalls have procee ded unreasonably slowly in light of the safetyrelated nature of the Inflator Defect, and have been plagued with shortages of replacement parts, as well as a paucity of loaner vehicles ava ilable for the Nationwide Consum er Class whose vehicles are in the process of being repaired.

760. The Mazda Defendants violated the fraudulent prong of § 17200 because the misrepresentations and omissions regarding the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them as set f orth in this Complaint were likely to deceive a reasonable consumer, and the information would be material to a reasonable consumer.

761. The Mazda Defendants comm itted fraudulen t busines s acts and practices in violation of § 17200 when they concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles a nd/or the Defective Airbags installed in them, while representing in their m arketing, ad vertising, and other broadly dissem inated representations that the Class Vehicles and/or the Defective Airbags installed in them were reliable and safe when, in fact, they are not. The Mazda Defendants' active concealment of the dangers and risks posed by the Class Vehicles and/or the Defective Airbags installed in them are likely to mislead the public with regard to their true defective nature.

762. The Mazda Defendants have vio lated the unfair prong of § 17200 because of the acts and p ractices set f orth in the Com plaint, including the m anufacture and sale of Class Vehicles and/or the Defective Airbags installed in them, and Defendants' failure to adequately investigate, disclose and remedy, offend established public policy, and because of the harm they cause to consumers greatly outweighs any benefits associated with those practices. The Mazda Defendants' conduct has also im paired competition within the autom otive vehicles m arket and has prevented Plaintiffs and the Class from making fully inform ed decisions about whether to

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2umEntered of Ted SD/10/10 20 Page 2281 of 45 age 227 of 453

purchase or lease Class Vehicles and/or the Defective Airbags installed in them and/or the price to be paid to purchase or lease them.

763. Plaintiffs and the Class have suffered injuries in fact, including the loss of money or property, as a result of the Mazda Defendants' unfair, unlawf ul, and/or deceptive practices. As set forth above, each member of the Class, in purchasing or leasing C lass Vehicles with the Defective Airbags installed in them, relied on the misrepresentations and/or om issions of the Mazda Defendants with respect of the safety and reliability of the vehicles. Had Plaintif fs and the Class known the truth, they would not have purchased or leased their vehicles and/or paid as much for them.

764. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of the Mazda Defendants' businesses. The Mazda Defendants' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated.

765. As a direct and proxim ate result of the Mazda Defendants' unfair and deceptive practices, Plaintiffs and the Class have suffered and will continue to suffer actual damages.

766. Plaintiffs and the Class request that this Court enter such orders or judgm ents as may be necessary to enjoin the Mazda Defendants from continuing their unfair, unlawful, and/or deceptive practices, as provided in Cal. Bus. & Prof. Code § 17203; and for such other relief set forth below.

767. Plaintiffs and Class Members also request equitable and injunctive relief in the form of Court supervision of the Mazda Defendants' num erous recalls of the v arious Class Vehicles and/or the Defective Airbags installed in them, to ensure that all affected vehicles are recalled and that the recalls properly and adequately cure the dangers and risks posed.

Case 1:1 Case 23:1 99 cv + 00941 cPRWen Db21 umEnter 21 driled SD/10/10/10et Page 228 0f 453

<u>COUNT 29</u>

Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, *et seq*.

768. Consumer Plaintiffs bring this clai m on be half of the Nationwide Mazda Consumer Class against the Mazda Defendants under laws of California, because the Mazda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

769. The Class Vehicles are "goods" as defined in Cal. Civ. Code § 1761(a).

770. Plaintiffs, the Class, and Defendants are "persons" as defined in Cal. Ci v. Code § 1761(c).

771. Plaintiffs and the Class are "consumers" as defined in Cal. Civ. Code § 1761(d).

772. California's Consumers Legal Remedies Act ("CLRA"), Cal. Civ. Code §§ 1750, *et seq.*, prohibits "unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consum er[.]" Cal. Civ. Code § 1770(a).

773. The Mazda Defendants have engaged in unfair or deceptive acts or practices that violated Cal. Civ. Code § 1750, *et seq.*, as described above and below, by a mong other things, representing that the C lass Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular standard, quality, a nd grade when they are not; a dvertising them with the intent not to sell or lease them as advertised; and representing that the subject of a transaction involving them has been supplied in accordance with a previous representation when it has not.

774. In the course of their business, the Mazda D efendants failed to disclose and actively concealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein, and otherwise engaged in activities with a tendency or capacity to deceive.

Case 1:1 Case 23:1 99€7/00941eRWenDb21umEntere21 dFiled \$D/10/49et Page 523016f 454ge 229 of 453

775. The Mazda Defendants also engaged in unl awful trade practices by representing that the Class Vehicles and/or the Defective Airb ags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular stand ard and quality when they are no t; adv ertising the m with the intent not to sell or le ase them as advertised; and om itting material facts in describing them. The Mazda Def endants are directly liable for engaging in unfair and deceptive acts or practices in the conduct of trade or comm erce in violation of the CLRA. The Mazda Defendant parent companies are also liable for the eir subsidiaries' violation of the CLRA, because th e subsidiaries act and acted as the parent t companies' general agents in the United States for purposes of sales and marketing.

776. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. The Mazda Defendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or th e Defective Airbags installed in them.

777. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, The Mazda Defendants engaged in unfair or deceptive bus iness practices in viol ation of the CLRA. The Mazda Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or feating to deploy altogether, instead of protecting vehicle

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 2311 of 454 ge 230 of 453

occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

778. The Mazda Defendants intentionally and knowingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Plaintiffs and the Class.

779. The Mazda Defendants knew or should have known that their conduct violated the CLRA.

780. As alleged above, the Mazda Defendants made material statements about the safety and reliability of the Class Vehicles and/ or the Defective Airbags installed in them that were either false or misleading.

781. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Mazda Defendants co ncealed the dangers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

782. The Mazda Defendants owed Plaintiffs a duty to dis close the true s afety and reliability of the Class Vehicles an d/or the De fective Airb ags installed in them because the Mazda Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

783. The Class Vehicles an d/or the Defective Airbags installed in them posed and/or pose an unreasonable risk of de ath or serious bodily injury to Plaintiffs and the Class, passengers, other motorists, pedestrians, and the public at large, because the Defective Airbags

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 23216f 454ge 231 of 453

are inherently defective and dangerous in that the Defective Airbags v iolently explode and/or expel vehicle occupants with lethal am ounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

784. The Mazda Defendants' unfair or deceptive eacts or practices were likely to deceive reasonable consumers, including Plaintiffs and the Class, about the true safety and reliability of the Class Vehicles and/or the Defective Airb ags installed in them. The Mazda Defendants intentionally and knowingly m isrepresented material facts regarding the Class Vehicles and/or the Defective Airbags installed in them with an intent to mislead Plaintiffs and the Class members.

785. The Mazda Defendants have also violat ed the CLRA by vi olating the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to promptly notify vehicle owners, purchases, dealer s, and NHTSA of the defectiv e Class Vehicles and/or the Defective Airbags installed in them, and remedying the Inflator Defect.

786. Under the TREAD Act and its regulations, if a manufacturer learns that a vehicle contains a defect and that defect is related to m otor vehicle safety, the m anufacturer m ust disclose the defect. 49 U.S.C. § 30118(c)(1) & (2).

787. Under the TREAD Act, if it is d etermined that the veh icle is defective, the manufacturer m ust promptly notif y vehicle owne rs, purchasers and dealers of the defect and remedy the defect. 49 U.S.C. § 30118(b)(2)(A) & (B).

788. Under the TREAD Act, manufacturers must also file a report with NHTSA within five working days of discovering "a defect in a vehicle or item of equipment has been determined to be safety related, or a noncompliance with a motor vehicle safety standard has been determined to exist." 49 C.F.R. § 573.6(a) & (b). At a minimum, the report to NHTSA must include: the manufacturer's name; the identification of the vehicles or equipment containing the defect, including the make, line, model year and years of manufacturing; a description of the basis for determining the recall population; how those vehicles differ from similar vehicles that the m anufacturer excluded from the recall; a nd a description of the defect. 49 C.F.R. § 276.6(b), (c)(1), (c)(2), & (c)(5).

789. The m anufacturer m ust a lso p romptly inf orm NHTSA rega rding: the to tal number of vehicles or equipment potentially containing the defect; the percentage of vehicles estimated to contain the defect; a chronology of a ll principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with its dates of receipt; and a description of the plan to remedy the defect. 49 C.F.R. § 276.6(b) & (c).

790. The TREAD Act provides that any m anufacturer who violates 49 U.S.C. § 30166 must pay a civil penalty to the U.S. Governm ent. The current penalty "is \$7,000 per violation per day," and the m aximum penalty "for a related series of daily violations is \$17,350,000." 49 C.F.R. § 578.6(c).

791. The Mazda Defendants engaged in deceptive business practices prohibited by the CLRA, Cal. Civ. Code § 1750, *et seq.* by failing to disclose and by actively conc ealing dangers and risks posed by the Defective Airbags, by sell ing vehicles while violating the T READ Act, and by other conduct as alleged herein.

792. The Mazda Defendants knew that the Class Vehicles and/or the Defective Airbags installed in them contain ed the Inflator Defect that could cause the airbags to violently explode and/or expel vehicle occ upants with lethal am ounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of pr otecting vehicle occupants from bodily injury during accidents, but the Mazda Defendants failed for m any years to inf orm NHTSA of the Inf lator Def ect. Consequently, the public, including Plaintiffs and the Class, received no notice of the Infla tor Defect. The Mazda Defendants failed to inform NHTSA or warn the Plai ntiffs, the Class, and the public about these inherent dangers, despite having a duty to do so.

793. The Mazda Defendants' unfair or deceptive acts or practices were likely to and did in fact d eceive reasonable consumers, including Plaintiffs and the Class m embers, about the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 23341 of 454 ge 233 of 453

794. Because the Mazda Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them , resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stig ma attached to Class Vehicles by the Mazd a Defendants' conduct, they are now worth significantly less than they otherwise would be.

795. The Mazda Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

796. Plaintiffs and the Class suffered as certainable loss caused by the Mazda Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and the Mazda Defendants' complete disregard for safety, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of the Mazda Defendants' misconduct.

797. Plaintiffs a nd the Class risk irrepara ble injury as a result of the Mazda Defendants' acts and om issions in violation of the CLRA, and these violatio ns present a continuing risk to Pla intiffs and the Class as well as to the genera l public. The Mazda Defendants' unlawful acts and practices complained of herein affect the public interest.

798. The recalls and repairs instituted by De fendants have not been adequate. The recall is not an effective remedy and is not offered for all Class Vehicles and other vehicles with Defective Airbags sus ceptible to the malfunctions described herein. Moreover, the Mazda Defendants' failure to comply with TREAD Act disclosure obligations continues to pose a grave risk to Plaintiffs and the Class.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled 3D/10/10et Page 23516f 454ge 234 of 453

799. As a direct and proxim ate result of the Mazda Defendants' violations of the CLRA, Plaintiffs and Class m embers have suffered injury-in-fact and/or actual dam age and, i f not stopped, will contin ue to harm the Class. Plaintiffs and Class m embers currently own or lease, or within the class period have owned or leased Class Vehicles with Defective Airbags installed in them that are defective and inherently unsafe. Plaintiffs and the Class risk irreparable injury as a result of Defendants' acts and om issions in violation of the CLRA, and these violations present a continuing risk to Plaintiffs and the Class, as well as to the general public.

800. Plaintiffs, on behalf of them selves and for all those sim ilarly situated, dem and judgment against the Mazda Defendants under the CLRA for an injunction requiring Defendants to adequately and perm anently repair the Class Vehicles and/or the Defective Airbags installed in them, or provide a suitable alternative, free of charge, and an award of attorneys' fees pursuant to Civil Code § 1780(d). Plaintiffs seek this in junctive relief for the Mazda Defendants' m yriad violations of the CLRA, including Cal. Civ. Code §§ 1770(a)(5), (7), and (9).

801. In accordance with section 1782(a) of the CLRA, Plaintiffs' counsel, on behalf of Plaintiffs, will serve Defendants with notice of the eir alleged violations of California Civil Code § 1770(a) relating to the Class Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and the Class, and demand that Defendants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint as of right (or otherwise seek leave to am end the Complaint) to include compensatory and monetary damages to which Plaintiffs and Class Members are entitled.

COUNT 30

Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, et seq.

802. Consumer Plaintiffs bring this clai m on be half of the Nationwide Mazda Consumer Class against the Mazda Defendants unde r the laws of California, b ecause the Mazda

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 2361 of 454 ge 235 of 453

Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

803. California Bus. & Prof. Code § 17500 st ates: "It is unlawful for any ... corporation ... with intent directly or ind irectly to d ispose of real or personal property ... to induce the public to enter into any obligation relating thereto, to make or disseminate or cause to be made or disseminated ... from this state before the public in any state, in any newspaper or other publication, or any adver tising device, ... or in any other m anner or m eans whatever, including over the Internet, any statement ... which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading."

804. The Mazda Defendants caused to be made or disseminated through California and the United States, through advertis ing, marketing and other publica tions, statements that were untrue or misleading, and which were known, or which by the exercise of reasonable care should have been known to the Mazda Defendants, to be untrue and misleading to consumers, including Plaintiffs and the Class.

805. The Mazda Defendants have violated § 17500 because the misrepresentations and omissions regarding the safety, reliability, and f unctionality of the Cl ass Vehicles and/or the Defective Airbags ins talled in them as set f orth in this Complaint wer e material and likely to deceive a reasonable consumer.

806. Plaintiffs and the Class have suffered an injury in f act, including the loss of money or property, as a result of the Mazda Defendants' unfair, unlawful, and/or deceptive practices. In purchasing or leasing their Class Vehicles, Plaintiffs and the Class relied on the misrepresentations and/or om issions of the M azda Defendants with respect to the safety and reliability of the Class Vehicles and dor the Defective Airb ags installed in them. The Mazda Defendants' representations turned out not to be true because the Class Vehicles and/or the Defective Airbags installed in them are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily

- 224 -

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db21 um Entered of Ted SD/10/4 9 et Page 2371 of 454 ge 236 of 453

injury durin g accidents. Had Plaintiffs and the Class known the truth, they would not have purchased or leased their Class Vehicles and/or paid as much for them. Accordingly, Plaintiffs and the other Class members overpaid for their Class Vehicles and did not receive the benefit of their bargain.

807. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of the Mazda Defendants' business. The Mazda Defendants' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated, both in the State of California and nationwide.

808. Plaintiffs, individually and on behalf of the other Class members, request that this Court enter such orders or judgments as may be necessary to enjoin Defendants from continuing their unfair, unlawful, and/or decep tive practices and to restore to Plaintiffs and the Class any money Defendants acq uired by un fair competition, including restitution and/or restitutionary disgorgement, and for such other relief set forth below.

<u>COUNT 31</u>

Negligent Failure to Recall

809. Consumer Plaintiffs bring this clai m on be half of the Nationwide Mazda Consumer Class against the Mazda Defendants unde r the laws of California, b ecause the Mazda Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this cla im. In the alternative, if it is found that the laws of California do not apply to the Nationwide Mazda Consumer Class's claim for negligent recall, Consumer Plaintiffs assert a negligence claim against Mazda under the laws of the states where Plaintiffs and Class Mem bers reside and/or purchased their Class Vehicles, and hereby incorporate the allegations pled in Count 8, as Mazda has breached the same duties that Takata has breached, and has proximately injured Plaintiffs in the same manner.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 2381 of 454 ge 237 of 453

810. The Mazda Defendants knew or reasonabl y should have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeable manner.

811. The Mazda Defendants either knew of the dangers posed by the Class Vehicles and/or the Defective Airbags installed in them before they were sold, or became aware of them and their attendant risks after they were sold.

812. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbag s. The Mazda Defendants failed to d isclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or th e Defective Airbags installed in them.

813. The Mazda Defendants continued to gain information further corroborating the Inflator Defect and dangers posed by the Class Vehicles and/or the Defective Airbags installed in them. The Mazda Defendants failed to adequately recall them in a timely manner.

814. Purchasers of the Class Vehicles, includi ng Plaintiffs and the Class were harm ed by Defendants' failure to adequately recall all the Class Vehicles and/or the Defective Airbag s installed in them in a timely manner and have suffered da mages, including, without limitation, damage to other components of the Class Vehicles caused by the Inflator Defect, the diminished value of the Class Vehicles, and the cost of modification of the danger ous and life-threatening Defective Airbags. 815. The Mazda Defendants' failure to timely and adequately recall the Class Vehicles and/or the Defective Airbags installed in them was a substantial factor in causing the purchasers' harm, including that of Plaintiffs and the Class.

G. <u>Common Law and State Law Claims Against Nissan</u> <u>COUNT 32</u>

Fraudulent Concealment

816. Consumer Plaintiffs bring this clai m on be half of the Nationwide Nissan Consumer Class against the Nissan Defe ndants under the common law of fraudulent concealment, as there are no true conflicts (cas e-dispositive differences) a mong various states' laws of fraudulent con cealment. In the altern ative, Consum er Plain tiffs bring this claim on behalf of the Nationwide Nissan Consum er Class under Tennessee law, b ecause Nissan's United States operations are headquartered in Te nnessee and Tennessee has the m ost significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

817. Nissan concealed and suppressed m aterial facts regarding the Class Vehicles most importantly, the fact that they were e quipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hy per-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

818. Nissan took steps to ensure that its em ployees did not reveal the known safety Inflator Defect to regulators or consumers.

819. On information and belief, Nissan has stil l not made full and adequate disclosure regarding the Inflator D effect that e xists in the Class Vehicles, and continues to defraud and conceal material information from Plaintiffs and the Class.

820. Nissan had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superio r knowledge and access to the facts, and Nissan knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

821. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are safe and reliable, and whet her that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs and Class Members trusted Nissan not to sell or lease them vehicles that were defective or that violated federal law governing motor vehicle safety.

822. Nissan concealed and suppressed these m aterial facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by Nissan and reasonably expected by consumers.

823. Nissan actively concealed and/or suppressed these material facts, in whole or in part, to protect its profits and avoid recalls that would hurt the brand's image and cost Nissan money, and it did so at the expense of Plaintiffs and the Class.

824. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

825. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of Nissan's concealment of, and failure to timely disclose, the serious Inflator Defect in millions of Class Vehicles and the serious safety and quality issues caused by Nissan's conduct.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/10et Page 524116f 454ge 240 of 453

826. Had they been aware of the Defective Ai rbags installed in their Class Vehicles, and the company's callous disregard for safety, Pl aintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Nissan's fraudulent concealment.

827. The value of all Class m embers' vehicles has dim inished as a result of Nissan's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

828. Accordingly, Nissan is liable to the Class for their dam ages in an am ount to be proven at trial.

829. Nissan's acts were done m aliciously, oppres sively, deliberatel y, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Nissan. N issan's conduct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warran ts an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 33

Breach of Implied Warranty

830. Consumer Plaintiffs bring this clai m on be half of the Nationwide Nissan Consumer Class against the Nissan Defendants under the laws of Tenness ee, where their United States operations are headquartered, because Tennessee has the most significant relationship to the issues and facts relevant to this claim.

831. Nissan is a merchant with respect to motor vehicles within the meaning of Tenn. Code Ann. § 47-2-314.

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 52421 of 45 4 ge 241 of 453

832. A warranty that the Class Vehicles, and by extension, the Defective Airbags, were in merchantable condition was i mplied by law in the transactions when Plaintiffs and the Class purchased their Class Vehicles.

833. The Class Vehicles, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used, because they are fitted with Defective A irbags containing the In flator Defect which causes, among other things, the Defective Airbags to (a) rupture and expelemental shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

834. On information and belief, Nissan had no tice of these issues by its knowledge of the issues, by custom er complaints, by num erous complaints filed against it and/or others, by internal inv estigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable am ount of time after Nissan issued the recalls and the allegations of the Inflator Defect became public.

835. As a direct and proximate result of Ni ssan's breach of the im plied warranty of merchantability, Plaintiffs and the Class have been damaged in an amount to be proven at trial.

COUNT 34

Unjust Enrichment

836. Consumer Plaintiffs bring this clai m on be half of the Nationwide Nissan Consumer Class against the Nissan Defendants under the common law of unjust enrichment, as there are no true conflicts (case-dispositive d ifferences) among various states' laws of unjust enrichment. In the alternative, Cons umer Plaintiffs bring this claim on behalf of the Nationwide Nissan Con sumer Class under Ten nessee law, b ecause Nissan's United St ates op erations are headquartered in Tennessee and Tennessee has the m ost significant relationship to the issues and facts relevant to this claim . In the alternative, Consum er Plaintiffs bring this claim under the

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Tiled SD/10/4 9 et Page 2431 of 454 ge 242 of 453

laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

837. Nissan has received and retained a benef it from the Plaintif fs and ine quity has resulted.

838. Nissan benefitted throu gh its unjus t conduct, by selling Class Vehicles with a concealed safety-and-reliability related defect, at a profit, for m ore than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehi cles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

839. It is inequitable for Nissan to retain these benefits.

840. Consumer Plaintiffs do not have an adequate remedy at law.

841. As a result of Nissan's conduct, the am ount of its unjust en richment should be disgorged, in an amount to be proven at trial.

COUNT 35

Violation of the Tennessee Consumer Protection Act Tenn. Code Ann. §§ 47-18-101, et seq.

842. Consumer Plaintiffs bring this clai m on be half of the Nationwide Nissan Consumer Class against the Nissan Defendants under the laws of Tennessee, where its United States Operations are headquartered, because Tennessee has the most significant relationship to the issues and facts relevant to this claim.

843. Plaintiffs and the Class are "n atural persons" and "consum ers" within the meaning of Tenn. Code Ann. § 47-18-103(2).

844. Nissan Defendants are "persons" within the m eaning of Te nn. Code Ann. § 47-18-103(2) (the "Act").

845. Nissan Defendants' conduct com plained of herein affected "trade," "commerce" or "consumer transactions" within the meaning of Tenn. Code Ann. § 47-18-103(19).

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52441 of 454 ge 243 of 453

846. The Tennessee Consumer Protection Act ("Tennessee CPA") prohibits "[u]nfair or deceptive acts or practices affecting the conduct of any trade or commerce," including but not limited to: "Representing that goods or services have ... characteris tics, [or] ... bene fits ... that they do not have...;" "Representing that goods or services are of a particular standard, quality or grade... if they are of another;" and "Advertising goods or services with intent not to sell them as advertised." Tenn. Code Ann. § 47-18-104. The Ni ssan Defendants violated the Tennessee CPA by engaging in unfair or deceptive acts, in cluding rep resenting that Class Vehicles hav e characteristics or benefits that they did not have; representing that Cl ass Vehicles are of a particular standard, quality, or grade when they are of another; and advertising Class Vehicles with intent not to sell or lease them as advertised.

847. In the course of their bus iness, the Nissan D efendants f ailed to dis close and actively con cealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendant s also engaged in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the Class Vehicles and/or the Defective Airbags installed in them.

848. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s Prior to installing the Def ective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. The Nissan Defendants failed to disclose and

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 24516f 454ge 244 of 453

actively concealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them.

849. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, the Nissan Defendants engaged in unfair or deceptive business practices in violation of the Tennessee CPA. The Nissan Defendants deliber ately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

850. In the course of the Nissan Defendants' bus iness, they willfully failed to disclose and actively concealed the dangero us risks pos ed by the m any safety issues and the serious Inflator Def ect discussed above. The Ni ssan Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of hi gh quality, and by claim ing to be reputable ma nufacturers that value safety.

851. The Nissan Defendants' unfair or deceptive acts or practices, in cluding these concealments, om issions, and supp ressions of m aterial facts, had a tendency or capacity to mislead, tended to create a false impression in cons umers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true safety and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of the Nissan Defendants' brands, and the true value of the Class Vehicles.

852. The Nissan Defendants intentionally and knowingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Plaintiffs and the Class.

- 233 -

Case 1:1 Case 23:1 99 cv + 00941 cPRWen DbC1 um Enter 21 driled SD/10/10et Page 52461 of 454 ge 245 of 453

853. The Nissan Defendants knew or should have known that their conduct violated the Tennessee CPA.

854. As alleged above, the Nissan Defendants made material statements about the safety and reliability of the Class Vehicles and/ or the Defective Airbags installed in them that were either false or misleading.

855. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Nissan Defendants co ncealed the dangers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

856. The Nissan Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Clas s Vehicles and/or the Defective Airbags ins talled in the m because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations a bout the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

857. Because the Nissan Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them , resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stig mattached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

858. The Nissan Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an

Case 1:1 Case 23:1 99€7400941e787WenDb21umEntere21 oFiled \$D/10/10et Page 524716f 454ge 246 of 453

otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies it.

859. Plaintiffs and the Class suffered ascer tainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator Defect that existed in the Class Vehicles and/or the Defective Airbags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

860. The Nissan Defendants' violations present t a continuting risk to Plain tiffs, the Class, as well as to the general public. The Nissan Defendants' unla wful acts and practices complained of herein affect the public interest.

861. As a direct and proxim ate result of the Nissan Defendants' violations of the Tennessee CPA, Plaintiffs and the Class have suffered injury-in-fact and/or actual damage.

862. Pursuant to Tenn. Code Ann. § 47-18-109(a), Plaintiffs and the Class seek monetary relief against the Nissan Defendants m easured as actual damages in an amount to be determined at trial, treb le damages as a result of Defendants' willful or knowing violations, and any other just and proper relief available under the Tennessee CPA.

H. Common Law and State Law Claims Against Subaru

<u>COUNT 36</u>

Fraudulent Concealment

863. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Subaru Consumer Class against the Subaru Defend ants under the common law of fraudulent concealment, as there are no true conflicts (cas e-dispositive differences) a mong various states' laws of fraudulent con cealment. In the altern ative, Consum er Plain tiffs bring this claim on behalf of the Nationwide Subaru Consum er Class under New Jersey law, because Subaru's United States operations are h eadquartered in New Jersey and New Jersey has the m ost

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 524816f 454ge 247 of 453

significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

864. Subaru concealed and suppressed m aterial facts regarding the Class Vehicles most importantly, the fact that they were e quipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to o ccupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

865. Subaru took steps to ensure that its employees did not reveal the know n safety Inflator Defect to regulators or consumers.

866. On information and belief, Subaru has still not made full and adequate disclosure regarding the Inflator D efect that e xists in the Class Vehicles, and continues to defraud and conceal material information from Plaintiffs and the Class.

867. Subaru had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superio r knowledge and access to the facts, and Subaru knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

868. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly impact the value of the Class Vehi cles purchased or leased by Plaintiffs and the Class. Whether a manufacturer's products are safe and reliable, and whet her that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs and Class

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52491 of 454 ge 248 of 453

Members trusted Subaru not to sell or lease them vehicles that we re defective or that vio lated federal law governing motor vehicle safety.

869. Subaru concealed and suppressed these m aterial facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by Subaru and reasonably expected by consumers.

870. Subaru actively concealed and/or suppressed these material facts, in whole or in part, to protect its prof its and avoid recalls that would hurt the brand's image and cost Subaru money, and it did so at the expense of Plaintiffs and the Class.

871. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

872. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of Subaru's concealment of, and failure to timely disclose, the serious Inflator Defect in millions of Class Vehicles and the serious safety and quality issues caused by Subaru's conduct.

873. Had they been aware of the Defective Ai rbags installed in their Class Vehicles, and the company's callous disregard for safety, Pl aintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Subaru's fraudulent concealment.

874. The value of all Class members' vehicles has diminished as a result of Subaru's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

875. Accordingly, Subaru is liable to the Cla ss for their dam ages in an a mount to be proven at trial.

876. Subaru's acts were done m aliciously, oppressively, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Subaru. Subaru's con duct, which exhibits the highest degree of

Case 1:1 Case 23:1 99€7-00941eRWenDb21umEntere21 0Filed \$D/10/129et Page 25016f 454ge 249 of 453

reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warran ts an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

<u>COUNT 37</u>

Breach of Implied Warranty of Merchantability (N.J. Stat. Ann. § 12a:2-314)

877. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Subaru Consumer Class against the Subaru Defendants ("Subaru") under the laws of New J ersey, where their United States operations are h eadquartered, because New Jersey has the most significant relationship to the facts and issues relevant to this claim.

878. Subaru is a merchant with respect to motor vehicles.

879. When Plain tiffs and the Class purchased or leased their Class Vehicles, the transaction contained an implied warranty that the Class Vehicles were in merchan table condition.

880. At the time of sale and all times thereafter, the Class Vehicles were not merchantable and not fit for the ordinary purpose for which cars and airbags are used because they are equipped with Defective Airbags constaining the Inflator Defect which causes, among other things, the Defective Airbags to (a) rupture and expelent et al shraphel that tears through the airbag and poses a threat of sension injury or death to occupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

881. On information and belief, Subaru had no tice of these issues by its knowledge of the issues, by custom er complaints, by num erous complaints filed against it and/or others, by internal inv estigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable am ount of time after Subaru issu ed the recalls and the allegations of the Inflator Defect became public.

882. As a direct and proxim at result of Subaru's breach of the warranties of merchantability, Plaintiffs and the Class have been damaged in an amount to be proven at trial.

COUNT 38

Unjust Enrichment

883. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Subaru Consumer Class against the Subaru Defendants under the common law of unjust enrichm ent, as there are no true conflicts (case-dispositive d ifferences) among various states' laws of unjust enrichment. In the alternative, Consumer Plaintiffs bring this claim on behalf of the Nationwide Subaru Consumer Class under New Jersey law, because Subaru's United States op erations are headquartered in New J ersey and New Jersey has the most significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

884. Subaru has received and retained a benef it from the Plain tiffs and inequity has resulted.

885. Subaru benefitted th rough its unjus t conduct, by selling Class Vehicles with a concealed safety-and-reliab ility re lated defect, at a profit, for m ore than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehi cles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

886. It is inequitable for Subaru to retain these benefits.

887. Consumer Plaintiffs do not have an adequate remedy at law.

888. As a result of Subaru's conduct, the am ount of its un just enrichment should be disgorged, in an amount to be proven at trial.

Case 1:1 Case 23:1 99 c 400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 2520 f 454 ge 251 of 453

<u>COUNT 39</u>

Violation of the New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, et seq.

889. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Subaru Consumer Class against the Subaru Defendants under the laws of New Jersey, because their United States Operations are head quartered in New Jersey and New Jersey has the m ost significant relationship to the facts and issues relevant to this claim.

890. Plaintiffs, the Class, and Defendants are or were "persons" within the meaning of N.J. Stat. Ann. § 56:8-1(d).

891. The Subaru Defendants engaged in "sales" of "merchandise" within the meaning of N.J. Stat. Ann. § 56:8-1(c), (d).

892. The New Jersey Consumer Fraud Act ("New Jersey CFA") makes unlawful "[t]he act, use or em ployment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing concealment, suppression or om ission of any material fact with the intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as afores aid, whet her or not any person has in fact been misled, deceived or damaged thereby..." N.J. Stat. Ann. § 56:8-2. The Subaru Defendants eng aged in unconscionable or deceptive acts or practices that violated the New Jersey CFA as described above and below, a nd did so with the intent that Class members rely upon their acts, concealment, suppression or omissions.

893. In the course of their business, the S ubaru Defendants failed to disclose and actively concealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

894. The Subaru Defendants also engaged in unlaw ful trade practices by employing deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or

Case 1:1 Case 23:1 99€7-00941eRWenDb21umEntere21 dFiled \$D/10/10et Page 252 of 453

omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them

895. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. The Subaru De fendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or th e Defective Airbags installed in them.

896. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, the Subaru Defendants engaged in unfair or d eceptive business practices in violation of the New Jersey CFA. The Subaru Defendants deliberatel y withheld the information about the propensity of the Defective Airbags violen tly exploding and/or expelling vehicle occupants with lethal amounts of m etal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accide nts, in order to ensure that consumers would purchase the Class Vehicles.

897. In the course of the Subaru Defendants' bus iness, they willfully failed to disclose and actively concealed the dangero us risks pos ed by the m any safety issues and the serious Inflator Def ect discussed above. The Suba ru Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and/or the Defective Airbags installed in them were

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 253 af 454 ge 253 of 453

safe, reliable, and of hi gh quality, and by claim ing to be reputable ma nufacturers that value safety.

898. The Subaru Defendants' unfair or deceptive acts or p ractices, including these concealments, om issions, and supp ressions of m aterial facts, had a tendency or capacity to mislead, tended to create a false impression in cons umers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true safety and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of the Subaru Defendants' brands, and the true value of the Class Vehicles.

899. The Subaru Defendants intentionally and knowingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an inten t to mislead Plaintiffs and the Class.

900. The Subaru Defendants knew or should have known that their conduct violated the New Jersey CFA.

901. As alleged above, the Subaru Defendants made material statements about the safety and reliability of the Class Vehicles and/ or the Defective Airbags installed in them that were either false or misleading.

902. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Subaru Defendants concealed the dangers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

903. The Subaru Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles an d/or the De fective Airb ags installed in them because the Subaru Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/10et Page 25516f 454ge 254 of 453

c. Made incomplete representations a bout the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

904. Because the Subaru Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by the Subaru Defendants' conduct, they are now worth significantly less than they otherwise would be.

905. The Subaru Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies it.

906. Plaintiffs and the Class suffered ascer tainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator Defect that existed in the Class Vehicles and/or the Defective Airbags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

907. The Subaru Defendants' violations presen t a continu ing r isk to Pla intiffs, the Class, as well as to the general public. The S ubaru Defendants' unlawful acts and practices complained of herein affect the public interest.

908. As a direct and proximate result of the Subaru Defendants' violations of the New Jersey CFA, Plaintiffs and the Class have suffered injury-in-fact and/or actual damage.

909. Plaintiffs and the Class are entitled to recover legal and/or equitable relief including an order enjoining the Subaru Defendants' unlawful conduct, treble damages, costs and

Case 1:1 Case 23:1 99€7-700941e721WenDb2umEntere21 Filed \$D/10/49et Page 525616f 454ge 255 of 453

reasonable attorneys' fees pur suant to N.J. S tat. Ann. § 56: 8-19, and any other just and appropriate relief.

I. <u>Common Law and State Law Claims Against Toyota</u> <u>COUNT 40</u>

Fraudulent Concealment

910. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Toyota Consumer Class against the Toyota Defend ants under the common law of fraudulent concealment, as there are no true conflicts (cas e-dispositive differences) a mong various states' laws of fraudulent con cealment. In the altern ative, Consum er Plain tiffs bring this claim on behalf of the Nationwide Toyota Consumer Class under California law, because Toyota's United States operations are headquartered in Calif ornia and California ha s the m ost significant relationship to the issues and facts relevant to this claim. In the alternative, Consumer Plaintiffs bring this claim under the laws of the states where Plaintiffs and Class Members reside and/or purchased their Class Vehicles.

911. Toyota concealed and suppressed m aterial facts regarding the Class Vehicles most importantly, the fact that they were e quipped with Defective Airbags which, among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to o ccupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

912. Toyota took steps to ensure that its e mployees did not reveal the know n safety Inflator Defect to regulators or consumers.

913. On information and belief, Toyota has still not made full and adequate disclosure regarding the Inflator D efect that e xists in the Class Vehicles, and continues to defraud and conceal material information from Plaintiffs and the Class.

914. Toyota had a duty to disclose the Inflator Defect because it:

a. Had exclusive and/or far superio r knowledge and access to the facts, and Toyota knew the facts were not known to or reasonably discoverable by Plaintiffs and the Class;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the Class Vehicles, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

915. These omitted and concealed facts were material because they would typically be relied on by a person purchasing, leasing or retaining a new or used motor vehicle, and because they directly im pact the value of the Class Vehi cles purchased or leas ed by Plaintiffs and the Class. Whether a manufacturer's products are safe and reliable, and whet her that manufacturer stands behind its products, are material concerns to a consumer. Indeed, Plaintiffs and Class Members trusted Toyota not to sell or lease them vehicles that we re defective or that violated federal law governing motor vehicle safety.

916. Toyota concealed and suppressed these m aterial facts in order to falsely assure purchasers and consumers that its vehicles were capable of performing safely as represented by Toyota and reasonably expected by consumers.

917. Toyota actively concealed and/or suppressed these material facts, in whole or in part, to protect its prof its and avoid recalls that would hurt the brand's image and cost Toyota money, and it did so at the expense of Plaintiffs and the Class.

918. Plaintiffs and the Class were unawa re of these omitted material facts and would not have acted as they did if they had known of the concealed and/or suppressed facts.

919. Because of the con cealment and/or suppres sion of the facts, Plaintiffs and the Class sus tained dam age becaus e th ey own veh icles that dim inished in value as a result of Toyota's concealment of, and failure to timely disclose, the serious Inflator Defect in millions of Class Vehicles and the serious safety and quality issues caused by Toyota's conduct.

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db21 um Entered of Filed SD/10/4 9 et Page 2581 of 454 ge 257 of 453

920. Had they been aware of the Defective Ai rbags installed in their Class Vehicles, and the company's callous disregard for safety, Pl aintiffs and the Class e ither would have paid less for their Class Vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Toyota's fraudulent concealment.

921. The value of all Class m embers' vehicles has diminished as a result of Toyota's fraudulent concealment of the Defective Airbags and made any reasonable consumer reluctant to purchase any of the Class Vehicles, let alon e pay what otherwise would have been fair m arket value for the vehicles.

922. Accordingly, Toyota is liable to the Class for their dam ages in an a mount to be proven at trial.

923. Toyota's acts were done m aliciously, oppre ssively, deliberately, with intent to defraud, and in reckless disregard of Plaintiffs' and the Class's rights and well-being, and with the aim of enriching Toyota. Toyota's con duct, which exhibits the highest degree of reprehensibility, being intentional, continuous, placing others at risk of death and injury, and effecting public safety, warran ts an assessment of punitive dam ages in an am ount sufficient to deter such conduct in the future, which amount is to be determined according to proof.

COUNT 41

Violation Of Song-Beverly Consumer Warranty Act For Breach Of Implied Warranty Of Merchantability (California Lemon Law)

924. Plaintiffs bring this claim on behalf of the Nationwide Toyot a Class against the Toyota Defendants ("Toyota") under the laws of California where their United States operations are headquartered, because California has the most significant relationship to the issues and facts relevant to this claim.

925. Plaintiffs and members of the Class are "buyers" within the meaning of Cal. Civ. Code § 1791(b).

Case 1:1 Case 23:1 99 c⊽ 4009 41 c R Wen Db21 um Entere21 oFiled 3D/10/10 et Page 2591 of 454 ge 258 of 453

926. The Class Vehicles are "consum er goods" within the meaning of Cal. Civ. Code § 1791(a).

927. Toyota is a "m anufacturer" of the Class Vehicles within the m eaning Cal. Civ. Code § 1791(j).

928. Toyota impliedly warranted to Plaintiffs and the Class that its Class Vehicles were "merchantable" within the meaning of Cal. Civ. Code §§ 1791.1(a) and 1792; however, the Class Vehicles do not have the quality that a buyer would reasonably expect, and were therefore not merchantable.

929. Cal. Civ. Code § 1791.1(a) states:

"Implied warran ty of m erchantability" or "implied warranty that goods are merchantable" means that the consumer goods meet each of the following:

(1) Pass without objection in the trade under the contract description.

(2) Are fit for the ordinary purposes for which such goods are used.

(3) Are adequately contained, packaged, and labeled.

(4) Conform to the prom ises or affirm ations of fact m ade on the container or label.

930. The Class Vehicles w ould not pass wit hout objection in the autom otive trade because they were equipped with Defective Airbags containing the Inflator Defect, which among other things, (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; and (b) hyper-aggressively depl oy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

931. Because of the Inflator Defect, the Class Ve hicles are not s afe to drive, and thus not fit for ordinary purposes.

932. The Class Vehicles are not adeq uately labeled because the labelin g fails to disclose the Inflator Defect. Toyota failed to wa rn about the dangerous Inflator Defect in the Class Vehicles.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/19 et Page 2801 of 454 ge 259 of 453

933. Toyota breached the implied warranty of merchantability by manufacturing and selling Class Vehicles equipped with Defective Airbags containing the Inflator Defect which among other things, (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether. These Defective Airbags have deprived Plaintiffs and the Class of the benefit of their bargain, and has caused the Class Vehicles to depreciate in value.

934. Notice of breach is not required because the Plaintiffs and the Class did not purchase their automobiles directly from Toyota. Further, on information and belief, Toyota had notice of these issues by its knowledge of the e issues, by custom er complaints, by numerous complaints filed against it and/or others, by internal investigations, and by numerous individual letters and communications sent by the consumers before or with in a reasonable amount of time after Toyota issued the recalls and the allegations of the Inflator Defect became public.

935. As a direct and prox imate result of Toyota's breach of its du ties under California's Le mon Law, Plaintiffs and the Class received goods whose dangerou s condition substantially impairs their value. Plaintiffs and the Class have been dam aged by the dim inished value, malfunctioning, and non-use of their Class Vehicles.

936. Under Cal. Civ. Code §§ 1791.1(d) and 1794, Plaintiffs and the Class are entitled to damages and other legal and equitable relief including, at their election, the purchase price of their Class Vehicles, or the overpayment or diminution in value of their Class Vehicles.

937. Under Cal. Civ. Code § 1794, Plaintiffs a nd the Class are entit led to costs and attorneys' fees.

COUNT 42

Unjust Enrichment

938. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Toyota Consumer Class against the Toyota Defendants under the common law of unjust enrichm ent, as

Case 1:10 ase 23:109 cv 400941 eRWenDbcumentered of iled SD/10/10/10 et Page 2811 of 454 ge 260 of 453

there are no true conflicts (case-dispositive differences) among various states' laws of unjust enrichment. In the alternative, Cons umer Plaintiffs bring this claim on behalf of the Nationwide Toyota Con sumer Class under California law, b ecause Toyota's United States op erations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim . In the alternative, Consum er Plaintiffs bring this claim under the laws of the states where Plain tiffs and Class Mem bers reside and/o r purchased their Class Vehicles.

939. Toyota has received and retained a benef it from the Plaintiffs and inequity has resulted.

940. Toyota benefitted th rough its unjust conduct, by selling Class Vehicles with a concealed safety-and-reliability related defect, at a profit, for more than these Vehicles were worth, to Plaintiffs, who overpaid for these Vehicles, and/or would not have purchased these Vehicles at all; and who have been forced to pay other costs.

941. It is inequitable for Toyota to retain these benefits.

942. Consumer Plaintiffs do not have an adequate remedy at law.

943. As a result of Toyota's conduct, the am ount of its unjust enrichm ent should be disgorged, in an amount to be proven at trial.

COUNT 43

Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, et seq.

944. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Toyota Consumer Class against the Toyota Defendants ("Toyota") under the laws of California, because the Toyota Defendants' United States operations are headquartered in Ca lifornia and California has the most significant relationship to the issues and facts relevant to this claim.

945. Cal. Bus. & Prof. Code § 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulen t business act or practice" and "unfair, deceptive, untrue or

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 528 21 of 45 4 ge 261 of 453

misleading advertising." Defendants engag ed in conduct that vio lated each of this statute's three prongs.

946. The Toyota Defendants comm itted an unlawful business act or practice in violation of § 17200 by their violat ions of the Consum er Legal Rem edies Act, Cal. Civ. Code § 1750, *et seq.*, as set forth above, by the acts and practices set forth in this Complaint.

947. The Toyota Defendants also violated th e unlawful prong because it has engaged in violations of the TR EAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to prom ptly notify vehicle owners, purc hases, dealers, and N HTSA of the defective Class Vehicles and/or the Defective Airbags installed in them , and rem edying the Inflator Defect.

948. Federal Motor Vehicle S afety Standard ("FMVSS") 573 governs a motor vehicle manufacturer's responsibility to notify the NHTSA of a motor vehicle defect within five days of determining that a defect in a vehicle has been determined to be saf ety-related. *See* 49 C.F.R. § 573.6.

949. The Toyota Defendants violated the reporting requirements of FMVSS 573 requirement by failing to report the Inflator Defect or any of the other dangers or risks posed by the Defective Airbags within five days of determining the defect existed, and failing to recall all Class Vehicles.

950. The Toyota Defendants violated the comm on-law claim of negligent failure to recall, in that the Toyota Defendants knew or shoul d have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeab le manner; the Toyota Defendants became aware of the attendant risks after they were sold; the T oyota Defenda nts continued to gain inform ation further corroborating the Inflator Defect and dangers posed by it; and the Toyota Defendants failed to adequately recall them in a timely manner, which failure was a substantial factor in causing harm to Consumer Plaintiffs, including diminished value.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/19et Page 2831 of 454 ge 262 of 453

951. The Toyota Defendants comm itted unfair business acts and practices in violation of § 17200 when it concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles and/or the Defec tive Airbags installed in them . The Toyota Defendants represented that the Class Vehicles a nd/or the Defective Airbags in stalled in them were reliable and safe when, in fact, they are not.

952. The Toyota Defendants also violated the unfairness prong of § 17200 by failing to properly administer the numerous recalls of Class Vehicles with the Defective Airbags installed in them. As alleged above, the recalls have proceeded unreasonably slowly in light of the safety-related nature of the Inflator Defect, and have been plagued with shortages of replacement parts, as well as a paucity of loaner vehicles ava ilable for the Nationwide Consum er Class whose vehicles are in the process of being repaired.

953. The Toyota Defendants violated the fraudulent prong of § 17200 because the misrepresentations and omissions regarding the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them as set f orth in this Complaint were likely to deceive a reasonable consumer, and the information would be material to a reasonable consumer.

954. The Toyota Defendants committed fraudulen t business acts and practices in violation of § 17200 when they concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles a nd/or the Defective Airbags installed in them, while representing in their m arketing, ad vertising, and other broadly dissem inated representations that the Class Vehicles and/or the Defective Air bags installed in them were reliable and safe when, in fact, they are not. The Toyota Defe ndants' active concealment of the dangers and risks posed by the Class Vehicles and/or the Defective Airbags installed in them are likely to mislead the public with regard to their true defective nature.

955. The Toyota Defendants have vio lated the unfair prong of § 17200 because of the acts and p ractices set f orth in the Com plaint, including the m anufacture and sale of Class Vehicles and/or the Defective Airbags installed in them, and Defendants' failure to adequately investigate, disclose and remedy, offend established public policy, and because of the harm they

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/19et Page 2831 of 454 ge 263 of 453

cause to consumers greatly outweighs any benefits associated with those practices. T he Toyota Defendants' conduct has also im paired competition within the autom otive vehicles m arket and has prevented Plaintiffs and the Class from making fully inform ed decisions about whether to purchase or lease Class Vehicles and/or the Defective Airbags installed in them and/or the price to be paid to purchase or lease them.

956. Plaintiffs and the Class have suffered injuries in fact, including the loss of money or property, as a result of the Toyota Defendant s' unfair, unlawful, and/or deceptive practices. As set forth above, each member of the Class, in purchasing or leasing C lass Vehicles with the Defective Airbags insta lled in the m, relied on the misrepresentations and/or om issions of the Toyota Defendants with respect of the safety and reliability of the vehicles. Had Plaintiffs and the Class known the truth, they would not have purchased or leased their vehicles and/or paid as much for them.

957. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of the Toyota Defendants' businesses. The Toyota Defendants' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated.

958. As a direct and proxim ate result of the Toyota Defendants' unfair and deceptive practices, Plaintiffs and the Class have suffered and will continue to suffer actual damages.

959. Plaintiffs and the Class request that this Court enter such orders or judgm ents as may be necessary to enjoin the Toyota Defendants from continuing their unfair, unlawful, and/or deceptive practices, as provided in Cal. Bus. & Prof. Code § 17203; and for such other relief set forth below.

960. Plaintiffs and Class Members also request equitable and injunctive relief in the form of Court supervision of the Toyota Defenda nts' nu merous recalls of the v arious Class Vehicles and/or the Defective Airbags installed in them, to ensure that all affected vehicles are recalled and that the recalls properly and adequately cure the dangers and risks posed.

- 252 -

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 0Filed 3D/10/10/10/10/20528516f 454ge 264 of 453

<u>COUNT 44</u>

Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, *et seq*.

961. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Toyota Consumer Class against the Toyota Defendants under the laws of California, becau se the Toyota Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

962. The Class Vehicles are "goods" as defined in Cal. Civ. Code § 1761(a).

963. Plaintiffs, the Class, and Defendants are "persons" as defined in Cal. Ci v. Code § 1761(c).

964. Plaintiffs and the Class are "consumers" as defined in Cal. Civ. Code § 1761(d).

965. California's Consumers Legal Remedies Act ("CLRA"), Cal. Civ. Code §§ 1750, *et seq.*, prohibits "unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consum er[.]" Cal. Civ. Code § 1770(a).

966. The Toyota Defendants have engaged in unfair or deceptiv e acts or practices that violated Cal. Civ. Code § 1750, *et seq.*, as described above and below, by a mong other things, representing that the C lass Vehicles and/or the Defectiv e Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular standard, quality, a nd grade when they are not; a dvertising them with the intent not to sell or lease them as advertised; and representing that the subject of a transaction involving them has been supplied in accordance with a previous representation when it has not.

967. In the course of their bus iness, the Toyota Defendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein , and otherwise engaged in activities with a tendency or capacity to deceive.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/19et Page 2861 of 454 ge 265 of 453

968. The Toyota Defendants also engaged in unl awful trade practices by representing that the Class Vehicles and/or the Defective Airb ags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular stand ard and quality when they are no t; adv ertising the m with the intent not to sell or le ase them as advertised; and om itting material facts in describing them. The Toyota Defendants are directly liable for engaging in unfair and deceptive acts or practices in the conduct of trade or comm erce in violation of the CLRA. The Toyota Defendant parent companies are also liable for their subsidiaries' violation of the CLRA, because the elevent of trade as the parent t companies' general agents in the United States for purposes of sales and marketing.

969. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. The Toyota De fendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or th e Defective Airbags installed in them.

970. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, The Toyota Defendants engaged in unfair or d eceptive business practices in violation of the CLRA. The Toyota Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or for ailing to deploy altogether, instead of protecting vehicle

Case 1:1 Case 23:1 99 cv + 00941 cPRWen DbC1 um Entered of iled \$D/10/19et Page 2871 of 454 ge 266 of 453

occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

971. The Toyota Defendants intentionally and knowingly misrepresented material facts regarding the Class Veh icles and/or the Defective Airbags installed in them with an intent to mislead Plaintiffs and the Class.

972. The Toyota Defendants knew or should have known that their conduct violated the CLRA.

973. As alleged above, the Toyota Defendants made material statements about the safety and reliability of the Class Vehicles and/ or the Defective Airbags installed in them that were either false or misleading.

974. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Toyota Defendants concealed the dangers and risks posed by the Class Vehicles and/or the Defective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

975. The Toyota Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles an d/or the De fective Airb ags installed in them because the Toyota Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

976. The Class Vehicles and/or the Takata airb ags installed in them posed and/or pose an unreasonable risk of death or serious bodily injury to Plain tiffs and the Class, passenger s, other motorists, pedestrians, and the public at large, because the Defective Airbags are inherently

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52881 of 454 ge 267 of 453

defective and dangerous in that the Defective Airbags v iolently explode and/or expel veh icle occupants with lethal am ounts of metal debris and shrapnel and/ or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

977. The Toyota Defendants' unfair or deceptive eacts or practices were likely to deceive reasonable consumers, including Plaintiffs and the Class, about the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them. The Toyota Defendants intentionally and knowingly meters is represented material facts regarding the Class Vehicles and/or the Defective Airbags installed in them with an intent to mislead Plaintiffs and the Class members.

978. The Toyota Defendants have also violated the CLRA by violating the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to promptly notify vehicle owners, purchases, dealer s, and NHTSA of the defective e Class Vehicles and/or the Defective Airbags installed in them, and remedying the Inflator Defect.

979. Under the TREAD Act and its regulations, if a manufacturer learns that a vehicle contains a defect and that defect is related to m otor vehicle safety, the m anufacturer m ust disclose the defect. 49 U.S.C. § 30118(c)(1) & (2).

980. Under the TREAD Act, if it is d etermined that the veh icle is defective, the manufacturer m ust promptly notif y vehicle owne rs, purchasers and dealers of the defect and remedy the defect. 49 U.S.C. § 30118(b)(2)(A) & (B).

981. Under the TREAD Act, manufacturers must also file a report with NHTSA within five working days of discovering "a defect in a vehicle or item of equipment has been determined to be safety related, or a noncompliance with a motor vehicle safety standard has been determined to exist." 49 C.F.R. § 573.6(a) & (b). At a minimum, the report to NHTSA must include: the manufacturer's name; the identification of the vehicles or equipment containing the defect, including the make, line, model year and years of manufacturing; a description of the basis for determining the recall population; how those vehicles differ from similar vehicles that the m anufacturer excluded from the recall; a nd a description of the defect. 49 C.F.R. § 276.6(b), (c)(1), (c)(2), & (c)(5).

982. The m anufacturer m ust a lso p romptly inf orm NHTSA rega rding: the to tal number of vehicles or equipment potentially containing the defect; the percentage of vehicles estimated to contain the defect; a chronology of a ll principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with its dates of receipt; and a description of the plan to remedy the defect. 49 C.F.R. § 276.6(b) & (c).

983. The TREAD Act provides that any m anufacturer who violates 49 U.S.C. § 30166 must pay a civil penalty to the U.S. Governm ent. The current penalty "is \$7,000 per violation per day," and the m aximum penalty "for a related series of daily violations is \$17,350,000." 49 C.F.R. § 578.6(c).

984. The Toyota Defendants engaged in deceptive business practices prohibited by the CLRA, Cal. Civ. Code § 1750, *et seq.* by failing to disclose and by actively conc ealing dangers and risks posed by the Defective Airbags, by sell ing vehicles while violating the T READ Act, and by other conduct as alleged herein.

985. The Toyota Defendants knew that the Cl ass Vehicles and/or the Defective Airbags installed in them contained the Inflator Defect that could cause the airbags to violen tly explode and/or expel vehicle occ upants with lethal amounts of metal debris and shrapnel and/or fail to dep loy altoge ther, ins tead of protecting vehicle occupants from bodily injury during accidents, but the Toyo ta Defendants failed for m any years to inform NHTSA of this defect. Consequently, the public, including Plaintiffs and the Class, received no notice of the Inflator Defect. The Toyota Defendants failed to inform NHTSA or warn the Plaintiffs, the Class, and the public about these inherent dangers, despite having a duty to do so.

986. The Toyota Defendants' unfair or deceptive acts or practices were likely to and did in fact deceive reasonable consumers, including Plaintiffs and the Class m embers, about the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 2701 of 454 ge 269 of 453

987. Because the Toyota Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them , resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stig ma attached to Class Vehicles by the Toyota Defendants' conduct, they are now worth significantly less than they otherwise would be.

988. The Toyota Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

989. Plaintiffs and the Class suffered as certainable loss ca used by the Toyota Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and the Toyota Defendants' complete disregard for safety, Plaintiffs either would have paid less f or their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the b enefit of their bargain as a result of the Toyota Defendants' misconduct.

990. Plaintiffs and the C lass risk irrepara ble injury as a re sult of the Toyota Defendants' acts and om issions in violation of the CLRA, and these violations present a continuing risk to P laintiffs and the Class as well as to the gene ral public. The Toyot a Defendants' unlawful acts and practices complained of herein affect the public interest.

991. The recalls and repairs instituted by De fendants have not been adequate. The recall is not an effective remedy and is not offered for all Class Vehicles and other vehicles with the Defective Airbags susceptible to the m alfunctions described herein. Moreover, the Toyota Defendants' failure to comply with TREAD Act disclosure obligations continues to pose a grave risk to Plaintiffs and the Class.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2umEntered of Ted SD/10/10/19et Page 27011 of 45 age 270 of 453

992. As a direct and proxim ate result of the Toyo ta Def endants' violations of the CLRA, Plaintiffs and Class m embers have suffered injury-in-fact and/or actual dam age and, i f not stopped, will contin ue to harm the Class. Plaintiffs and Class m embers currently own or lease, or within the class period have owned or leased Class Vehicles with the Defective Airbags installed in them that are defective and inherently unsafe. Plaintiffs and the Class risk irreparable injury as a result of Defendants' acts and om issions in violation of the CLRA, and these violations present a continuing risk to Plaintiffs and the Class, as well as to the general public.

993. Plaintiffs, on behalf of them selves and for all those sim ilarly situated, dem and judgment against the Toyota Defendants under the CLRA for an injunction requiring Defendants to adequately and perm anently repair the Class Vehicles and/or the Defective Airbags installed in them, or provide a suitable alternative, free of charge, and an award of attorneys' fees pursuant to Civil Code § 1780(d). Plaintiffs seek this in junctive relief for the Toyota Defendants' m yriad violations of the CLRA, including Cal. Civ. Code §§ 1770(a)(5), (7), and (9).

994. In accordance with section 1782(a) of the CLRA, Plaintiffs' counsel, on behalf of Plaintiffs, will serve Defendants with notice of the eir alleged violations of California Civil Code § 1770(a) relating to the Class Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and Class, and dem and that Def endants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint as of right (or otherwise seek leave to am end the Complaint) to include compensatory and monetary damages to which Plaintiffs and Class Members are entitled.

Case 1:1 Case 23:1 99 c 400941 e R Wen D b Cum Enter 21 d Filed 3D/10/10 et Page 2721 of 454 ge 271 of 453

<u>COUNT 45</u>

Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, et seq.

995. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Toyota Consumer Class against the Toyota Defendants under the laws of California, becau se the Toyota Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and facts relevant to this claim.

996. California Bus. & Prof. Code § 17500 st ates: "It is unlawful for any ... corporation ... with intent directly or ind irectly to d ispose of real or personal property ... to induce the public to enter into any obligation relating thereto, to make or disseminate or cause to be made or disseminated ... from this state before the public in any state, in any newspaper or other publication, or any adver tising device, ... or in any other m anner or m eans whatever, including over the Internet, any statement ... which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading."

997. The Toyota Defendants caused to be made or disseminated through California and the United States, through advertis ing, marketing and other publica tions, statements that were untrue or misleading, and which were known, or which by the exercise of reasonable care should have been known to the Toyota Defendants, to be untrue and misleading to consumers, including Plaintiffs and the Class.

998. The Toyota Defendants have violated § 17500 because the misrepresentations and omissions regarding the safety, reliability, and f unctionality of the Cl ass Vehicles and/or the Defective Airbags ins talled in them as set f orth in this Complaint wer e material and likely to deceive a reasonable consumer.

999. Plaintiffs and the Class have suffered an injury in f act, including th e loss of money or property, as a result of the Toyota Defendants' unfair, unlawful, and/or deceptive practices. In purchasing or leasing their Class Vehicles, Plaintiffs and the Class relied on the misrepresentations and/or om issions of the Toyota Defendants with respect to the safety and

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/49et Page 2723Lof 454ge 272 of 453

reliability of the Class Vehicles an d/or the De fective Airb ags installed in them . The Toyota Defendants' representations turned out not to be true because the Class Vehicles and/or the Defective Airbags installed in them are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants w ith lethal amounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury durin g accidents. Had Plaintiffs and the Class known the truth, they would not have purchased or leased their Class Vehicles and/or paid as much for them. According ly, Plaintiffs and the other Class members overpaid for their Class Vehicles and did not receive the benefit of their bargain.

1000. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of the Toyota Defendants' business. The Toyota Defendants' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated, both in the State of California and nationwide.

1001. Plaintiffs, individually and on behalf of the other Class members, request that this Court enter such orders or judgments as may be necessary to enjoin Defendants from continuing their unfair, unlawful, and/or decep tive practices and to restore to Plaintiffs and the Class any money Defendants acq uired by un fair competition, including restitution and/or restitutionary disgorgement, and for such other relief set forth below.

COUNT 46

Negligent Failure to Recall

1002. Consumer Plaintiffs bring this clai m on behalf of the Nationwide Toyota Consumer Class against the Toyota Defendants under the laws of California, becau se the Toyota Defendants' United States operations are headquartered in California and California has the most significant relationship to the issues and f acts relevant to this cla im. In the alternative, if it is found that the laws of California do not apply to the Nationwide Toyota Consumer Class's claim

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 273 of 453

for negligent recall, Consumer Plaintiffs assert a negligence claim against Toyota under the laws of the states where Plaintiffs and Class Mem bers reside and/or purchased their Class Vehicles, and hereby incorporate the allegations pled in Count 8, as Toyota has breached the same duties that Takata has breached, and has proximately injured Plaintiffs in the same manner.

1003. The Toyota Defendants knew or reasonabl y should have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeable manner.

1004. The Toyota Defendants either knew of the dangers posed by the Class Vehicles and/or the Defective Airbags installed in them before they were sold, or became aware of them and their attendant risks after they were sold.

1005. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. The Toyota De fendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or th e Defective Airbags installed in them.

1006. The Toyota Defendants continued to gain information further corroborating the Inflator Defect and dangers posed by the Class Vehicles and/or the Defective Airbags installed in them. The Toyota Defendants failed to adequately recall them in a timely manner.

1007. Purchasers of the Class Vehicles, includi ng Plaintiffs and the Class were harm ed by Defendants' failure to adequately recall all the Class Vehicles and/or the Defective Airbag s installed in them in a timely manner and have suffered da mages, including, without limitation,

Case 1:1 Case 23:1 99€ 7400941e RWen Db2um Entered of iled \$D/10/10 et Page 274 of 453

damage to other components of the Class Vehicles caused by the Inflator Defect, the dim inished value of the Class Veh icles, and the cost of m odification of the danger ous and life-threatening Defective Airbags.

1008. The Toyota Defendants' failure to timely and adequately recall the Class Vehicles and/or the Defective Airbags installed in them was a substantial factor in causing the purchasers' harm, including that of Plaintiffs and the Class.

II. State Sub-Class Claims

A. <u>Claims Brought on Behalf of the Florida Sub-Class</u>

<u>COUNT 47</u>

Violation of the Florida Deceptive and Unfair Trade Practices Act Fla. Stat. §§ 501.201, *et seq.*

1009. This claim is brought only on behalf of the Florida Consumer Sub-Class against Takata, Honda, BMW, Ford, Mazda, Nissan, Subaru, and Toyota.

1010. Plaintiffs are "consum ers" with in the meaning of Florida Deceptive and Unfair Trade Practices Act ("FDUTPA"), Fla. Stat. § 501.203(7).

1011. Defendants are engaged in "trade or commerce" within the meaning of Fla. Stat. § 501.203(8).

1012. FDUTPA prohibits "[u]nfai r m ethods of competition, unconscionable acts or practices, and unfair or deceptive acts or practices in the conduct of any trade or commerce ..." Fla. Stat. § 501.204(1). Defendants participated in unfair and deceptive trade practices that violated the FDUTPA as described herein.

1013. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 275 of 454 ge 275 of 453

1014. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1015. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1016. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the FDUTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1017. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 27016f 454ge 276 of 453

Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1018. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1019. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Florida Sub-Class.

1020. Defendants knew or should have known that their conduct violated the FDUTPA.

1021. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1022. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1023. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1024. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1025. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Florida Sub-Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1026. Plaintiffs and the Florida Sub-Class suffered ascertain able loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1027. Plaintiffs and the Florida Sub-Class ri sk irreparab le injury as a result of Defendants' act and om issions in violation of the FDUTPA, and t hese violations present a continuing risk to Plaintiffs, the Florida Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1028. As a direct and proxim ate result of Defendants' violations of the FDUTPA, Plaintiffs and the Florida Sub-Class have suffered injury-in-fact and/or actual damage.

1029. Plaintiffs and the Florid a Sub-Class are entitled to re cover their ac tual damages under Fla. Stat. § 501.211(2) and attorneys' fees under Fla. Stat. § 501.2105(1).

1030. Plaintiffs also seek an order enjo ining Defendants' unfair, unlawful, and/or deceptive p ractices, declaratory relief, attorney s' fees, and a ny oth er just and proper relief available under the FDUTPA.

<u>COUNT 48</u>

Breach of Implied Warranty of Merchantability Fla. Stat. § 672.314, et seq.

1031. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought on behalf of the Florida Consum er Sub-Class against Takata, Honda, BMW, Ford, Mazda, Nissan, Subaru, and Toyota.

1032. Defendants are and was at all relevant times merchan ts with respect to motor vehicles and/or airbags within the meaning of Fla. Stat. § 672.104(1).

1033. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Fla. Stat. § 672.314.

1034. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable or fit for the or dinary purpose for which cars are used. Specifically, they are inherently defective and dang erous in that the Defective Airbags: (a) rupture and expel m etal shrapnel that tears through the airbag and poses a thre at of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

1035. Plaintiffs and the Florida Consum er S ub-Class, at all relevant tim es, were intended third-party beneficiaries of: (a) Takata's sale of the Defective Airbags to the Vehicle Manufacturer Defendants, and (b) the Vehicle Manufacturer Defendants' sale of vehicles containing the Defective Airbags to Plaintiffs and the Florida Consumer Sub-Class.

1036. Defendants were provided notice of these is sues by their knowledge of the issues, prior complaints filed against them and/or others, and internal investigations.

1037. As a direct and proxim at result of Defendants' breach of the warranties of merchantability and f itness for a particula r purpose, Plaintiffs and the Florid a Sub-Class have been damaged in an amount to be proven at trial.

B. <u>Claims Brought on Behalf of the Alabama Sub-Class</u>

<u>COUNT 49</u>

Violation of the Alabama Deceptive Trade Practices Act Ala. Code §§ 8-19-1, *et seq*.

1038. This claim is brought only on behalf of the Alabama Consumer Sub-Class against Takata, Honda, BMW, Mazda, Subaru, and Toyota.

1039. Plaintiffs and the Alabama Sub-Class are "consumers" within the meaning of Ala. Code § 8-19-3(2).

1040. Plaintiffs, the Alabam a Sub-Class, and Defendants are "persons" within the meaning of Ala. Code § 8-19-3(5).

1041. The Class Vehicles and/or the Defective Airbags inst alled in them are "goods" within the meaning of Ala. Code. § 8-19-3(3).

1042. Defendants were and are engaged in "tra de or commerce" within the m eaning of Ala. Code § 8-19-3(8).

1043. The Alabama Deceptive Trade Practices Act ("Alabama DTPA") declares several specific actions to be unlawful, including: "(5) Repr esenting that goods or services have sponsorship, approval, characterist ics, ingredients, uses, benefits , or qualities th at they do not have," "(7) Representing that goods or services are of a particular standard, quality, or grade, or that goods are of a particular style or m odel, if they are of a nother," and "(27) Engaging in any other unconscionable, false, m isleading, or decep tive act or practice in the conduct of trade or commerce." Ala. Code § 8-19-5.

1044. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles an d/or the Defective Airb ags installed in the m, Defendants engaged in deceptive

Case 1:1 Case 23:1 99€7/00941eRWenDb21umEntere21 dFiled \$D/10/10et Page 28116f 454ge 280 of 453

business practices p rohibited by th e Alabam a DTPA, including: representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; re presenting that they are of a particular standard, quality, and grade when they are not; advertising them with the intent not to s ell or lease them as advertised; representing that the su bject of a transaction in volving them has been supplied in accordance with a previous representation when it has not; and engaging in any other unconscionable, false, misleading, or deceptive act or practice in the conduct of trade or commerce.

1045. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1046. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1047. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Alabama DTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 2821 of 454 ge 281 of 453

violently exploding and/or expelling vehicle occ upants with lethal am ounts of m etal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1048. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1049. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1050. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Alabama Sub-Class.

1051. Defendants knew or should have known that their conduct violated the Alabam a DTPA.

1052. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and /or the Defective Airbags installed in them that were either false or misleading.

1053. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 2831 of 454 ge 282 of 453

1054. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and /or the Defectiv e Airbags in stalled in them because Defendants: Possess ed exclusive knowledge of the dangers and risks pos ed by the foregoing; In tentionally concealed the foregoing from Plaintiffs; and/or Made in complete representations about the safety and reliability o f the foreg oing generally, while purposefully withhold ing material facts from Plaintiffs that contradicted these representations.

1055. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1056. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to P laintiffs and the Alabama Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies them.

1057. Plaintiffs and the Alabam a Sub-Class suffered ascertain able loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1058. Defendants' violations present a continui ng risk to Plaintif fs, the Alabam a Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1059. As a direct and proximate result of Defendants' violations of the Alabama DTPA, Plaintiffs and the Alabama Sub-Class have suffered injury-in-fact and/or actual damage.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/10et Page 283416f 454ge 283 of 453

1060. Pursuant to Ala. Code § 8-19-10, Plai ntiffs and the Alab ama Sub-Cl ass seek monetary relief against Defendant s measured as the greater of (a) actual dam ages in an am ount to be determined at trial and (b) statuto ry damages in the am ount of \$100 for each Plaintiff a nd each Alabama Sub-Class member.

1061. Plaintiffs also seek an order enjo ining Defendants' unfair, unlawful, and/or deceptive practices, attorneys' fees, and any other just and proper relief available under the Ala. Code § 8-19-1, *et seq*.

1062. In acco rdance with Ala. Code § 8 -19-10(e), P laintiffs' co unsel, on b ehalf of Plaintiffs, served Defendants with notice of the eir alleged violations of the Alab ama DT PA relating to the Class V ehicles and /or the Defendent Airbags installed in them purchased by Plaintiffs and the Alabam a Sub-Class, and demanded that Defendants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint as of right (or otherwise seek leave to amend the Complaint) to include compensatory and monetary damages to which Plaintiffs and Class Members are entitled.

C. <u>Claims Brought on Behalf of the Arizona Sub-Class</u>

COUNT 50

Violation of the Consumer Fraud Act Ariz. Rev. Stat. §§ 44-1521, et seq.

1063. This claim is brought only on behalf of the Arizona Consumer Sub-Class against Takata and Honda.

1064. Plaintiffs, the Arizona Sub-Class, a nd Defendants are "persons" within the meaning of the Arizona Consumer Fraud Act ("Arizona CFA"), Ariz. Rev. Stat. § 44-1521(6).

1065. The Class Vehicles and/or the Defec tive Airbags installed in them are "merchandise" within the meaning of Ariz. Rev. Stat. § 44-1521(5).

1066. The Arizona CFA provides that "[t]he act , use or em ployment by any person of any deception, deceptive act or practice, fraud, ...m isrepresentation, or concealm ent,

Case 1:1 Case 23:199c7-00941eRWenDbcumEntered offiled SD/10/10et Page 28516f 454ge 284 of 453

suppression or omission of any material fact with intent that others rely upon such concealm ent, suppression or omission, in connection with the sale . . of any merchandise whether or not any person has in fact been m isled, deceived or d amaged thereby, is declared to be an unlawful practice." Ariz. Rev. Stat. § 44-1522(A).

1067. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1068. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or om ission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1069. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1070. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Arizona CFA.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 0Filed \$D/10/19et Page 285 of 454ge 285 of 453

Defendants deliberately withheld the inform ation about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occ upants with lethal am ounts of m etal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1071. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1072. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1073. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Arizona Sub-Class.

1074. Defendants knew or should have known the at their conduct violated the Arizona CFA.

1075. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1076. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 2871 of 454 ge 286 of 453

new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1077. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1078. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1079. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to P laintiffs and the Arizona Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies them.

1080. Plaintiffs and the Arizona Sub-Class suffered ascertain able lo ss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disr egard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

Case 1:10-ase23:109-cv-00941eRWenDb2umEntere21 driled 3D/10/10/10et Page528816f 454ge 287 of 453

1081. Defendants' violations pres ent a continuing risk to Plaintiffs, the Arizona Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1082. As a direct and proximate result of Defendants' violations of the Arizona CFA,

1083. Plaintiffs and the Arizona Sub-Class have suffered injury-in-fact and/or actual damage.

1084. Plaintiffs and the Arizo na Sub-Class seek monetary relief against Defendants in an amount to be determ ined at trial. Plainti ffs and the Arizona Sub-C lass also seek punitive damages because Defendants engaged in aggravated and outrageous conduct with an evil mind.

1085. Plaintiffs also seek an order enjo ining Defendants' unfair, unlawful, and/or deceptive practices, atto rneys' fees, and any other just and proper relief availab le under the Arizona CFA.

D. <u>Claims Brought on Behalf of the California Sub-Class</u>

COUNT 51

Violation of the California Unfair Competition Law Cal. Bus. & Prof. Code §§ 17200, et seq.

1086. This claim is brought only on behalf of the California Consum er Sub-Class against Takata, Honda, BMW, and Nissan.

1087. Cal. Bus. & Prof. Code § 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulen t business act or practice" and "unfair, deceptive, untrue or misleading advertising. . . ." Defendants engag ed in conduct that vio lated each of this statute's three prongs.

1088. Defendants committed an unlawf ul busines s act or p ractice in violation of § 17200 by their violations of the Consumer Legal Remedies Act, Cal. Civ. Code § 1750, *et seq.*, as set forth above, by the acts and practices set forth in this Complaint.

Case 1:1 Case 23:1 99c7-00941eRWenDbcumEntered driled SD/10/10et Page 28916f 454ge 288 of 453

1089. Defendants also violated the unlawful prong because it has engaged in violations of the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to promptly notify vehicle owners, purchases, dealer s, and NHTSA of the defective Class Vehicles and/or the Defective Airbags installed in them, and remedying the Inflator Defect.

1090. Federal Motor Vehicle S afety Standard ("FMVSS") 573 governs a motor vehicle manufacturer's responsibility to notify the NHTSA of a motor vehicle defect within five days of determining that a defect in a vehicle has been determined to be saf ety-related. *See* 49 C.F.R. § 573.6.

1091. Defendants violated the reporting requirements of FMVSS 573 requirement by failing to report the Inflator Defect or any of the other dangers or risks posed by the Defective Airbags within five days of determining the defect existed, and failing to recall all Class Vehicles.

1092. Defendants violated the common-law claim of negligent failure to recall, in that Defendants knew or should have known that the Cl ass Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dange rous when used in a reasonably foreseeable manner; Defendants becam e aware of the attendant risks after they were sold; Defendants continued to gain inform ation further corroborating the Inflator Defect and dangers posed by them ; and Defendants failed to adequate ly r ecall them in a tim ely manner, which failure was a substantial factor r in causing h arm to Plaintiffs and the California Sub-Class, including diminished value and out-of-pocket costs.

1093. Defendants committed unfair busin ess acts and practices in violation of § 17200 when it concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles and/or the Defective Airbags inst alled in the m. Defendants represented that the Class Vehicles and /or the Defective Airbags installed in them were reliable and safe when, in fact, they are not.

1094. Defendants also violated the unfairn ess prong of § 17200 by failing to properly administer the numerous recalls of Class Vehicles with the Defective Airbags installed in them.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 52901 of 454 ge 289 of 453

As alleged above, the recalls have proceeded u nreasonably slowly in light of the safety-related nature of the Inflator Defect, and have been plagued with shortages of replacement parts, as well as a paucity of loaner vehicles availab le for the California Class w hose vehicles are in the process of being repaired.

1095. Defendants violated the fraudulent pro ng of § 17200 because the misrepresentations and omissions regarding the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them as set f orth in this Complaint were likely to deceive a reasonable consumer, and the information would be material to a reasonable consumer.

1096. Defendants comm itted fraudulent business ac ts and practices in v iolation of § 17200 when they concealed the existence and nature of the Inflator Defect, dangers, and risks posed by the Class Vehicles and/or the Defective Airbags installed in them, while representing in their m arketing, advertising, and other broadly disseminated representations that the Class Vehicles and/or the Defective Airbags installed in them were reliable and safe when, in fact, they are not. Defendants' active concealm ent of the dangers and risks posed by the Class Vehicles and/or the Defective Airbags installed in them are likely to m islead the public w ith regard to their true defective nature.

1097. Defendants have violated the unfair pr ong of § 17200 because of the acts and practices set forth in the Complaint, including the manufacture and sale of Class Vehicles and/or the Defective Airbags installed in them , and De fendants' failure to adequately investigate, disclose and rem edy, offend established public po licy, and because of the harm the y cause to consumers greatly outweighs any benefits associ ated with those practices. Defendants' conduct has also impaired competition within the automotive vehicles market and has prevented Plaintiffs and the California Class from making fully info rmed decisions about whether to purchase or lease Class Vehicles and/or the Defective Airbags installed in them and/or the price to be paid to purchase or lease them.

1098. Plaintiffs and the California Sub-Class have suffered injuries in fact, including the loss of money or property, as a result of Defendants' unfair, unlawful, and/or deceptive practices.

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/49et Page 290116f 454ge 290 of 453

As set forth above, each m ember of the Californi a Sub-Class, in purchasing or leasing Class Vehicles with the Defective Airbags installed in them, relied on the misrepresentations and/or omissions of Defendants with respect of the safety and reliability of the vehicles. Had Plaintiffs and the California Sub-Class known the truth, they would not have purchased or leased their vehicles and/or paid as much for them.

1099. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of Defendants' businesses. Defendant s' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated.

1100. As a direct and prox imate result of Defendants' unfair and deceptive practices, Plaintiffs and the California Sub-Class have suffered and will continue to suffer actual damages.

1101. Plaintiffs and the California Sub-Class request that this Court enter such orders or judgments as m ay be necessary to enjoin Defe ndants from continuing their unfair, unlawful, and/or deceptive practices, as provided in Cal. Bus. & Prof. Code § 17203; and for such other relief set forth below.

1102. Plaintiffs and Class Members also request equitable and injunctive relief in the form of Court supervision of De fendants' numerous recalls of the various Class Vehicles and/or the Defective Airbags installed in them, to ensure that all affected vehicles are recalled and that the recalls properly and adequately cure the dangers and risks posed.

COUNT 52

Violation of the Consumer Legal Remedies Act Cal. Civ. Code §§ 1750, et seq.

1103. This claim is brought only on behalf of the California Consum er Sub-Class against Takata, Honda, BMW, and Nissan.

1104. The Class Vehicles are "goods" as defined in Cal. Civ. Code § 1761(a).

1105. Plaintiffs, the California Sub-Class, and Defendants are "persons" as defined in Cal. Civ. Code § 1761(c).

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/49et Page 29216f 454ge 291 of 453

1106. Plaintiffs and the California Sub-Class ar e "consumers" as defined in Cal. Civ. Code § 1761(d).

1107. California's Consumers Legal Remedies Act ("CLRA"), Cal. Civ. Code §§ 1750, *et seq.*, prohibits "unfair or deceptive acts or practices undertaken by any person in a transaction intended to result or which results in the sale or lease of goods or services to any consum er[.]" Cal. Civ. Code § 1770(a).

1108. Defendants have engaged in unfair or deceptive acts or practices that violated Cal. Civ. Code § 1750, *et seq.*, as described above and below, by am ong other things, representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular standard, quality, and grade when they are not; advertising them with the intent not to sell or lease them as advertised; and representing that the subject of a transaction involving them has been supplied in accordance with a previous representation when it has not.

1109. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as des cribed herein, and otherwise engaged in activities with a tendency or capacity to deceive.

1110. Defendants also engaged in unlawful trade practices by representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; re presenting that they are of a particular standard and quality when they are not; advertising them with the intent not to sell or lease them as advertised; and omitting material facts in describing them. Defendants are directly liable for engaging in unfair and deceptive acts or practices in the conduct of trade or commer ce in violation of the CLRA. Defendant parent companies are also liable for their subsidiaries' violation of the CLRA, because the subsidiaries act and acted as the parent companies' general agents in the United States for r purposes of sales and marketing.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 29316f 454ge 292 of 453

1111. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1112. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive e business practices in violation of the CLRA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1113. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the California Sub-Class.

1114. Defendants knew or should have known that their conduct violated the CLRA.

1115. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 29316 f 454 ge 293 of 453

1116. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1117. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1118. The Class Vehicles an d/or the Defective Airbags installed in them posed and/or pose an unreasonable risk of death or serious bodily injury to Pl aintiffs and the Ca lifornia Sub-Class, passengers, other m otorists, pedestrians, and the public at larg e, because the Defective Airbags are inherently defective and dangerous in that the D efective Airbags violently explode and/or expel vehicle occ upants with lethal am ounts of m etal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1119. Defendants' unfair or deceptive acts or practices were likely to deceive reasonable consumers, including Plaintiffs and the California Sub-Class, about the true safety and reliability of the Class Vehicles a nd/or the D efective Airbags installed in them. Defendants intentionally and knowingly m isrepresented material facts regarding the Class Vehicles and/or the Defective Airbags installed in the Class Vehicles and/or the Defective Airbags installed in the Class Vehicles and/or the Defective Airbags installed in the Class Vehicles and/or the Defective Airbags installed in the Class Vehicles and/or the Defective Airbags installed in the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles and/or the Defective Airbags installed in the movies and the Class Vehicles an

1120. Defendants have also violated the CLRA by violating the TREAD Act, 49 U.S.C. §§ 30101, *et seq.*, and its accompanying regulations by failing to promptly notify vehicle owners,

Case 1:1 Case 23:1 99€7-00941e787WenDb21umEntere21 dFiled \$D/10/10et 786ge529516f 454ge 294 of 453

purchases, dealers, and NHTSA of the defectiv e Class Vehicles and/or the Defective Airbags installed in them, and remedying the Inflator Defect.

1121. Under the TREAD Act and its regulations, if a manufacturer learns that a vehicle contains a defect and that defect is related to m otor vehicle safety, the m anufacturer m ust disclose the defect. 49 U.S.C. \S 30118(c)(1) & (2).

1122. Under the TREAD Act, if it is d etermined that the veh icle is defective, the manufacturer m ust promptly notif y vehicle owne rs, purchasers and dealers of the defect and remedy the defect. 49 U.S.C. § 30118(b)(2)(A) & (B).

1123. Under the TREAD Act, manufacturers must also file a report with NHTSA within five working days of discovering "a defect in a vehicle or item of equipment has been determined to be safety related, or a noncompliance with a motor vehicle safety standard has been determined to exist." 49 C.F.R. § 573.6(a) & (b). At a minimum, the report to NHTSA must include: the manufacturer's name; the identification of the vehicles or equipment containing the defect, including the make, line, model year and years of manufacturing; a description of the basis for determining the recall population; how those vehicles differ from similar vehicles that the manufacturer excluded from the recall; and a description of the defect. 49 C.F.R. § 276.6(b), (c)(1), (c)(2), & (c)(5).

1124. The m anufacturer m ust a lso p romptly inf orm NHTSA rega rding: the to tal number of vehicles or equipment potentially containing the defect; the percentage of vehicles estimated to contain the defect; a chronology of a ll principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with its dates of receipt; and a description of the plan to remedy the defect. 49 C.F.R. § 276.6(b) & (c).

1125. The TREAD Act provides that any m anufacturer who violates 49 U.S.C. § 30166 must pay a civil penalty to the U.S. Governm ent. The current penalty "is \$7,000 per violation per day," and the m aximum penalty "for a related series of daily violations is \$17,350,000." 49 C.F.R. § 578.6(c).

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 295 of 453

1126. Defendants engaged in deceptive business practices prohibited by the CLRA, Cal. Civ. Code § 1750, *et seq.* by failing to disclose and by ac tively concealing dangers and risks posed by the Defective Airbags, by selling vehi cles while violating the TREAD Act, and by other conduct as alleged herein.

1127. Defendants knew that the Class Vehicles and/or the Defective Airbags installed in them contained the Inflator Defect that could cause the airbags to violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily in jury during accidents, but Defendants failed for many years to inform NHTSA of this defect. Consequently, the public, including Plaintiffs and the California Sub-Class, received no notice of the Inflator Defect. Defendants failed to inform NHTSA or warn the Plaintiffs, the California Sub-Class, and the public about these inherent dangers, despite having a duty to do so.

1128. Defendants' unfair or d eceptive acts or pr actices were likely to and did in fact deceive reasonable consumers, including Plaintiffs and the California Sub-Class Members, about the true saf ety and reliability of the Class Veh icles and/or the Defective Airbags installed in them.

1129. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1130. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the California Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 52971 of 454 ge 296 of 453

1131. Plaintiffs and the Calif ornia Sub-Class suf fered ascer tainable loss c aused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1132. Plaintiffs and the California Class risk irreparable injury as a result of Defendants' acts and om issions in violation of the CLRA, and these violations present a continuing risk to Plaintiffs and the California Sub- Class as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1133. The recalls and repairs instituted b y De fendants have not been adequate. The recall is not an effective remedy and is not offered for all Class Vehicles and other vehicles with Defective Airbags susc eptible to the m alfunctions described herein. Moreover, Defendants' failure to c omply with TREAD Act disc losure obligations continues to pose a g rave r isk to Plaintiffs and the California Sub-Class.

1134. As a direct and proximate result of Defendants' violations of the CLRA, Plaintiffs and Class Mem bers have suffered injury-in-fact and/or actual dam age and, if not stopped, will continue to harm the California Sub-Class. Plaintiffs and Class Members currently own or lease, or within the class period have owned or leased Class Vehicles with Defective Airbags installed in them that are defective and inherently unsafe. Plaintiffs and the California Sub-Class risk irreparable injury as a result of Defendants' ac ts and om issions in violation of the CLRA, and these violations present a continuing risk to Plaintiffs and the California Sub-Class, as well as to the general public.

1135. Plaintiffs, on behalf of them selves and for all those sim ilarly situated, dem and judgment a gainst Defendants under the CLRA for an injunction requiring Defendants to adequately and perm anently repair the Class Vehi cles and/or the Defective Airbag s installed in them, or provide a suitable alternative, free of charge, and an award of attorneys' fees pursuant to

Civil Code § 1780(d). Plai ntiffs seek this injunctive relief f or Defendants' myriad violations of the CLRA, including Cal. Civ. Code §§ 1770(a)(5), (7), and (9).

1136. In accordance with section 1782(a) of the CLRA, Plaintiffs' counsel, on behalf of Plaintiffs, served Def endants with notice of their alleged violations of California Civil Code § 1770(a) relating to the Class Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and the California Sub-Class, and demanded that Defendants correct or agree to correct the action s described ther ein. If Defendants fail to do so, Plaintiffs will am end this Complaint as of right (or otherwise seek leave to amend the Complaint) to include compensatory and monetary damages to which Plaintiffs and Class Members are entitled.

<u>COUNT 53</u>

Violation of the California False Advertising Law Cal. Bus. & Prof. Code §§ 17500, *et seq.*

1137. This claim is brought only on behalf of the California Consum er Sub-Class against Takata, Honda, BMW, and Nissan.

1138. California Bus. & Prof. Code § 17500 st ates: "It is unlawful for any ... corporation ... with intent directly or ind irectly to d ispose of real or personal property ... to induce the public to enter into any obligation relating thereto, to make or disseminate or cause to be made or disseminated ... from this state before the public in any state, in any newspaper or other publication, or any adver tising device, ... or in any other m anner or m eans whatever, including over the Internet, any statement ... which is untrue or misleading, and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading."

1139. Defendants caused to be m ade or disseminated through California and the United States, through advertising, m arketing and other publications, stat ements that were untrue or misleading, and which were known, or which by th e exercise of reasonable care should have been known to Defenda nts, to be untrue and misl eading to consumers, including Plaintiffs and the California Sub-Class.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 52991 of 454 ge 298 of 453

1140. Defendants have violated § 17500 because the misrepresentations and o missions regarding the safety, reliability, and functionality of the Cl ass Vehicles and/or the Defective Airbags installed in them as set f orth in this Complaint were material and likely to dece ive a reasonable consumer.

1141. Plaintiffs and California S ub-Class have suffered an injury in fact, including the loss of money or property, as a result of Defendants' unfair, unlawful, and/or deceptive practices. In purchasing or leasing their Class Vehicles, Plaintiffs and the Calif ornia Sub-Class relied on the misrepresentations and/or om issions of Defendants with respect to the safety and reliability of the Class Vehicles and/or th e Defectiv e Airbags installed in them . Def endants' representations turned out not to be true because the Class Vehicles and/or the Defective Airbags installed in them are inherently defective and dangerous in that the Defective Airbag s violently explode and/or expel vehicle occ upants with lethal amounts of metal debris and shrapnel and/or fail to dep loy altoge ther, instead of protecting ve hicle occupants from bodily injury during accidents. Had Plaintiffs and the California S ub-Class known the tru th, they wou ld not hav e purchased or leased their Class Vehicles and/or paid as much for them. Accordingly, Plaintiffs and the other California Sub-Class m embers overpaid for their Class Vehicles and did not receive the benefit of their bargain.

1142. All of the wrongful conduct alleged herein occurred, and continues to occur, in the conduct of Defendants' business. Defendant s' wrongful conduct is part of a pattern or generalized course of conduct that is still perpetuated and repeated, both in the State of California and nationwide.

1143. Plaintiffs, individually and on behalf of the other California Sub-Class m embers, request that this Court enter su ch orders or judgments as may be necessary to enjoin Defendants from continuing their unfair, unlawful, and/or decep tive practices and to restore to Plaintiffs and the Calif ornia Sub-Clas s any m oney Def endants acquired by unf air com petition, including restitution and/or restitutionary disgorgement, and for such other relief set forth below.

COUNT 54

Violation of the Song-Beverly Consumer Warranty Act for Breach of the Implied Warranty of Merchantability Cal. Civ. Code §§ 1791.1 & 1792

1144. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on be half of the California Consum er Sub-Class against Takata, Honda, BMW, and Nissan.

1145. Plaintiffs and m embers of the Califor nia Sub-Class are "buyers" within the meaning of Cal. Civ. Code § 1791(b).

1146. The Class Vehicles and/or the Defective Airbags installed in them are "consumer goods" within the meaning of Cal. Civ. Code § 1791(a).

1147. Defendants are all con sidered a "m anufacturer" within the meaning of Cal. Civ. Code § 1791(j).

1148. Defendants impliedly warranted to Plaintiffs and the California Sub-Class that the Class Vehicles and/or the Defective Airbags in stalled in them were "merchan table" within the meaning of Cal. Civ. Code §§ 1791.1(a) & 1792, how ever, they do not have the quality that a buyer would reasonably expect, and were therefore not merchantable.

1149. Cal. Civ. Code § 1791.1(a) states:

"Implied warran ty of m erchantability" or "implied warranty that goods are

merchantable" means that the consumer goods meet each of the following:

- 1) Pass without objection in the trade under the contract description.
- 2) Are fit for the ordinary purposes for which such goods are used.
- 3) Are adequately contained, packaged, and labeled.
- Conform to the prom ises or affirmations of fact m ade on the container or label.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 30011 of 454 ge 300 of 453

1150. The Class Vehicles and/or the Defective Airbags installed in them would not pass without objection in the autom otive trade becaus e Defective Airbags containing the Inflator Defect, among other things, (a) rupture and expel m etal shrapnel that tears thr ough the airbag and poses a threat of serious injury or death to occupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

1151. Because of the Inflator Defect, the Class Vehicles are not s afe to drive and thus not fit for ordinary purposes.

1152. The Class Vehicles an d/or the Defective Airbags installed in them are no t adequately labeled because the labeling fails to disclose the Inflator Defect in them. Defendants failed to warn about the dangerous Inflator Defect in the Class Vehicles.

1153. Defendants breached the implied warranty of m erchantability by m anufacturing and selling the Class Vehicles and/or the Defect ive Airbags installed in them which among other things, (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to o ccupants; and (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether. These Defective Airbags have deprived Plaintiffs and the California Sub-Class of the bene fit of their bargain, and has caused the Class Vehicles to depreciate in value.

1154. Notice of b reach is no t required b ecause the Plaintiffs and the Californ ia Sub-Class did not purchase their automobiles directly from Defendants. Further, on inform ation and belief, Defendants had notice of these issues by their knowledge of the issues, by custom er complaints, by numerous complaints filed against them and/or others, by internal investigations, and by numerous individual letters and communications sent by the consumers before or within a reasonable amount of tim e after Defendants issued th e recalls and the allega tions of the Inflator Defect became public.

1155. As a direct and proxim ate result of Defendants' breach of their duties under California's Lem on Law, Plaintiffs and the California Sub-Class received goods whose dangerous condition substantially impairs their value. Plaintiffs and the California Sub-Class

Case 1:1 Case 23:1 99€7/00941eRWenDb21umEntere21 dFiled \$D/10/49et Page 30216f 454ge 301 of 453

have been dam aged by the dim inished valu e, m alfunctioning, and non-use of their Class Vehicles.

1156. Under Cal. Civ. Code §§ 1791.1(d) & 1794, Plaintiffs and the California Sub-Class are entitled to dam ages and other legal and equitable relief including, at their election, the purchase price of their Class Vehicles, or the overpayment or diminution in value of their Class Vehicles.

1157. Pursuant to Cal. Civ. Code § 1794, Plaint iffs and the California Sub-C lass are entitled to costs and attorneys' fees.

<u>COUNT 55</u>

Negligent Failure to Recall

1158. This claim is brought only on behalf of the California Consum er Sub-Class against Takata, Honda, BMW, and Nissan.

1159. Defendants knew or reasonably should have known that the Class Vehicles and/or the Defective Airbags installed in them were dangerous and/or were likely to be dangerous when used in a reasonably foreseeable manner.

1160. Defendants either knew of the dangers pos ed by the Clas s Vehicles and/or the Defective Airbags in stalled in them before they were sold, o r became aware of them and their attendant risks after they were sold.

1161. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified

Case 1:1 Case 23:1 99€ 7400941 0 R Men Documenter 21 dFiled \$D/10/10 et Page 53031 of 454 ge 302 of 453

regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1162. Defendants continued to gain information further corroborating the Inflator Defect and dangers posed by the Cl ass Vehicles and/or the Defective Airbags installed in them. Defendants failed to adequately recall them in a timely manner.

1163. Purchasers of the Class Vehicles, includ ing Plaintiffs and the California Sub-Class were harmed by Defendants' failure to ade quately recall all the Class Vehic les and/or the Defective Airbags insta lled in them in a tim ely manner and have suffered dam ages, including, without limitation, damage to other components of the Class Vehicles caused by the Inflator Defect, the diminished value of the Class Vehicles, the cost of modification of the dangerous and life-threatening Defective Airbags, and the costs associated with the loss of use of the Class Vehicles.

1164. Defendants' failure to tim ely and adequate ly recall the Class Vehicles and/or the Defective Airbags insta lled in the m was a substantial factor in caus ing the purchasers' harm, including that of Plaintiffs and the California Sub-Class.

E. <u>Claims Brought on Behalf of the Colorado Sub-Class</u>

COUNT 56

Violation of the Colorado Consumer Protection Act Colo. Rev. Stat. §§ 6-1-101, *et seq*.

1165. This claim is brought on behalf of Colo rado Consumer Sub-Class against Takata and BMW.

1166. Defendants are "persons" under § 6-1-102(6) of the Colorado ConsumerProtection Act ("Colorado CPA"), Col. Rev. Stat. § 6-1-101, et seq.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 53041 of 454 ge 303 of 453

1167. Plaintiffs and Colorado Sub-Class members are "consumers" for purposes of Col.Rev. Stat. § 6-1-113(1)(a) who pu rchased or leased one or m ore Class Vehicles with theDefective Airbags installed in them.

1168. The Colorado CPA prohibits deceptive trade practices in the course of a person's business. D efendants engaged in d eceptive tr ade practices prohibited by the Color rado CPA, including: (1) knowingly m aking a false representation as to the characteristics, uses, and benefits of the Class Vehicles that h ad the capacity or tend ency to deceive Colorado Sub-Class members; (2) representing that the Class Vehicles are of a particular standard, quality, and grade even though Defendants knew or should have known they are not; (3) advertising the Class Vehicles and/or the Defective Airbags installed in them with the intent not to sell or lease them as advertise d; and (4) f ailing to dis close material information concerning the Class Vehicles and/or the Defective Airbags installed in the most to Defendants at the time of advertisement or sale with the intent to induce Colorado Sub-Cl ass members to purchase, lease or retain the Class Vehicles and/or the Defective Airbags installed in them.

1169. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1170. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1171. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/19et Page 30516f 454ge 304 of 453

informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. Defendants failed to disclos e and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1172. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Colorado CPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1173. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1174. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 530616f 454ge 305 of 453

1175. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Colorado Sub-Class.

1176. Defendants knew or should have known that their conduct violated the Colorado CPA.

1177. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1178. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1179. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1180. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 58071 of 454 ge 306 of 453

1181. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Pla intiffs and the Colorado Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1182. Plaintiffs and the Colorado Sub-Class suffered ascertain able loss caused b y Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disr egard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1183. Plaintiffs and Colorado Sub-Class m embers risk irreparable injury as a result of Defendants' act and om issions in violation of the Colorado CPA, and these violations present a continuing risk to P laintiffs, the Colorado S ub-Class as well a s to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1184. As a direct and proxim ate result of Defendants' viola tions of the Color ado CPA, Plaintiffs and the Colorado Sub-Class have suffered injury-in-fact and/or actual damage.

1185. Pursuant to Colo. Rev. Stat. § 6-1-113, Plaintiffs individually and on behalf of the Colorado S ub-Class, seek m onetary relief agains t Defend ants m easured as the g reater of (a) actual dam ages in an amount to be determ ined at trial and discretion ary trebling of such damages, or (b) statuto ry damages in the am ount of \$500 for each Plaintiff and each Colorado Sub-Class member.

1186. Plaintiffs also seek an order enjo ining Defendants' unfair, unlawful, and/or deceptive p ractices, declaratory relief, attorney s' fees, and a ny oth er just and proper relief available under the Colorado CPA.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2um Entered of Ted SD/10/10 et Page 53081 of 454 ge 307 of 453

COUNT 57

Breach of the Implied Warranty of Merchantability Colo. Rev. Stat. § 4-2-314

1187. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought on behalf of Colorado Consumer Sub-Class against Takata and BMW.

1188. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of Colo. Rev. Stat. § 4-2-314.

1189. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Colo. Rev. Stat. § 4-2-314.

1190. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1191. Defendants were provided notice of these is sues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time e after Defendant sissued there calls and the allegations of the Inflator Defect became public.

1192. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the C olorado Sub-Class have been dam aged in an amount to b e proven at trial.

Case 1:1 Case 23:1 99 cv 400941 eRWen Dbcumenter 21 driled SD/10/10/10 et Page 308 of 453

F. Claims Brought on Behalf of the Connecticut Sub-Class

<u>COUNT 58</u>

Violation of the Connecticut Unlawful Trade Practices Act Conn. Gen. Stat. §§ 42-110A, et. seq.

1193. This claim is brought on behalf of the Connecticut Consumer Sub-Class against Takata and Honda.

1194. The Connecticu t Unfair Trade Practices Act ("Connecticu t UTPA") provides : "No person shall eng age in unfair m ethods of com petition and unfair or decep tive acts o r practices in the conduct of any trade or commerce." Conn. Gen. Stat. § 42-110b(a).

1195. Plaintiffs, the Connecticut Sub-Class, and Defendants are "persons" within the meaning of Conn. Gen. Stat. § 42-1 10a(3). Defendants are in "trade" or "commerce" within the meaning of Conn. Gen. Stat. § 42-110a(4).

1196. Defendants participated in decep tive trade practices that violated the Connecticut UTPA as described herein. In the course of their business, Defendants failed to disclose and actively con cealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1197. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1198. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Defendant Honda has known of the Inflator Defect in the Defective Airbags in Honda's vehicles since at least 20 04. Defendants failed to disclose and actively concealed the dangers and risks posed by the Class Vehicles and/or Defective Airbags installed in them.

1199. By failing to disclose and by actively con cealing the Inflator Defect in the Class Vehicles and/or Defective Airbags installed in them, by marketing them as safe, reliable, and of

Case 1:1 Case 23:1 99 cv 400941 eRWen Dbcumenter 21 driled SD/10/10/10et Page 53101 of 454 ge 309 of 453

high quality, and by presenting them selves as reputable m anufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Connecticut UTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/ or expelling vehicle occupants with lethal am ounts of metal debris and shrapnel and/or failing to deploy, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1200. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the dangerous risks posed by the Inflator Defect discussed above. Defendants compounded the deception by repeatedly asserting that the Class Vehicles and /or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1201. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in f act deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1202. Defendants intentionally and knowingly m isrepresented material facts regarding the Class Vehicles and/or Defective Airbags installed in them with an intent to mislead Plaintiffs and the Connecticut Sub-Class.

1203. Defendants knew or should have known that their conduct violated the Connecticut UTPA.

1204. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1205. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/49et Page 521116f 454ge 310 of 453

Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1206. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1207. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1208. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles we rematerial to Plaintiffs and the Connecticut Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies them.

1209. Plaintiffs and the Connecticut Sub-Cla ss suffered ascertain able loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 531216f 454ge 311 of 453

1210. Defendants' violations pres ent a continuing risk to Plaintiffs, the Connecticut Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1211. As a direct and proxim ate result of Defendants' violations of the Connecticut UTPA, Plaintiffs and the Connecticut Sub-Class have suffered injury-in-fact and/or act ual damages.

1212. Plaintiffs and the Connecticut Sub-Cla ss are entitled to recover their actual damages, punitive damages, and attorneys' fees pursuant to Conn. Gen. Stat. § 42-110g.

1213. Defendants acted with a reckless indifference to another's rights or wanton or intentional violation to another's rights and otherwise engaged in conduct amounting to a particularly aggravated, deliberate disregard of the rights and safety of others.

G. <u>Claims Brought on Behalf of the Georgia Sub-Class</u> <u>COUNT 59</u>

Violation of the Georgia Fair Business Practices Act Ga. Code Ann. §§ 10-1-390, et seq.

1214. This claim is brought only on behalf of the Georgia Consumer Sub-Class against Takata and Honda.

1215. Plaintiffs and the Georgia Sub-Class are "consumers" within the m eaning of Ga. Code Ann. §§ 10-1-392(6).

1216. Plaintiffs, the Georgia Sub-Class, a nd Defendants are "persons" within the meaning Ga. Code Ann. §§ 10-1-392(24).

1217. Defendants were and are engaged in "tra de" and "commerce" within the meaning of Ga. Code Ann. §§ 10-1-392(28).

1218. The Georgia Fair Business Practices Act (" Georgia FBPA") declares "[u]nfair or deceptive acts or practices in the conduct of consumer transactions and consumer acts or practices in trade or commerce" to be unlawful, Ga. Code Ann. § 10-1-393(a), including but not

Case 1:1 Case 23:199c7-00941eRWenDb2umEntered offiled SD/100/10et Page 531316f 454ge 312 of 453

limited to "representing that good s or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities that they do not have," "[r]epresenting that goods or services a re of a particular stand ard, qua lity, or grad e ... if the y are of a nother," and "[a]dvertising goods or services with intent not to sell them as advertised," Ga. Code Ann. § 10-1-393(b).

1219. By failing to disclose and actively concealing the dangers and risks polsed by the Class Vehicles and/or the Defective Airbags inst alled in the m, Defendants engaged in unfair or deceptive practices prohibited by the FBPA, including: (1) representing that the Class Vehicles and/or the Defective Airbags installed in them have charac teristics, uses, benefits, and qualities which they do not have; (2) representing that they are of a particular standard, quality, and grade when they are not; and (3) advertising them with the intent not to sell or lease them as advertised. Defendants participated in unfair or deceptive acts or practices that violated the Georgia FBPA.

1220. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1221. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or om ission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1222. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/10et Page 521416f 454ge 313 of 453

aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1223. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Georgia FBPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1224. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1225. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in f act deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1226. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Georgia Sub-Class.

1227. Defendants knew or should have known the at their conduct violated the Georgia FBPA.

1228. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1229. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1230. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1231. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1232. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to P laintiffs and the Georgia Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2umEntered of Ted SD/10/10 et Page 53161 of 454 ge 315 of 453

otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1233. Plaintiffs and the Georgia Sub-Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1234. Defendants' violations present a continuing risk to Plain tiffs as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1235. As a direct and proxim ate result of Defendants' viola tions of the Georgia FBPA, Plaintiffs and the Georgia Sub-Class have suffered injury-in-fact and/or actual damage.

1236. Plaintiff and the Georgia Sub-Class ar e entitled to recover dam ages and exemplary damages (for intentional violations) per Ga. Code Ann. § 10-1-399(a).

1237. Plaintiffs also seek an order enjo ining Defendants' unfair, unlawful, and/or deceptive practices, atto rneys' fees, and any other just and proper relief availab le under the Georgia FBPA per Ga. Code Ann. § 10-1-399.

1238. In accordance with Ga. Code Ann. § 10-1-399(b), Plaintiffs' counsel, on behalf of Plaintiffs, served Defendants with notice of their alleged violations of the Georgia FBPA relating to the Class Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and the Georgia Sub-Class, and dem anded that Def endants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint as of right (or otherwise seek leave to am end the Com plaint) to include com pensatory and monetary damages to which Plaintiffs and Class Members are entitled.

COUNT 60

Violation of the Georgia Uniform Deceptive Trade Practices Act Ga. Code Ann. §§ 10-1-370, *et seq*.

1239. This claim is brought on behalf of Geor gia Consumer Sub-Class against Takata and Honda.

1240. Plaintiffs, the Georgia Sub-Class, a nd Defendants are "persons" within the meaning of Georgia Uniform Deceptive Trad e Practices Act ("Georgi a UDTPA"), Ga. Code Ann. § 10-1-371(5).

1241. The Georgia UDTPA prohibits "d eceptive trade practices," which include the "misrepresentation of s tandard or quality of goods or services," and "engaging in any other conduct which sim ilarly creates a likelihood of c onfusion or of m isunderstanding." Ga. Code Ann. § 10-1-372(a). By failing to d isclose and actively concealing the dangers and risks posed by the Clas s Vehicles and/or the Defective Airb ags installed in them , Defendants engaged in deceptive trade practices prohibited by the Georgia UDTPA.

1242. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1243. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1244. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 521816f 454ge 317 of 453

Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again made aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1245. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive b usiness practices in violation of the Georgia UDTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/ or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1246. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1247. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/10et Page 521916f 454ge 318 of 453

1248. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Georgia Sub-Class.

1249. Defendants knew or should have known the at their conduct violated the Georgia UDTPA.

1250. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1251. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1252. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1253. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2umEntered of Ted SD/10/10 et Page 53201 of 454 ge 319 of 453

1254. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to P laintiffs and the Georgia Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1255. Plaintiffs and the Georgia Sub-Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1256. Defendants' violations present a continuing risk to Plain tiffs as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1257. As a direct and proxim ate result of Defendants' violations of the Georgia UDTPA, Plaintiffs and the Georgia Sub-Class have suffered injury-in-fact and/or actual damage.

1258. Plaintiffs seek an order enjoin ing Defendants' unfair, unlawful, and/or d eceptive practices, attorneys' fees, and any other just and proper relief available under the Georgia UDTPA per Ga. Code Ann. § 10-1-373.

H. <u>Claims Brought on Behalf of the Hawaii Sub-Class</u> <u>COUNT 61</u>

Unfair and Deceptive Acts in Violation of Hawaii Law Haw. Rev. Stat. §§ 480, et seq.

1259. This claim is brought only on behalf of the Hawaii Consum er Sub-Class against Takata and Honda.

1260. Defendants are "persons" under Haw. Rev. Stat. § 480-1.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 53211 of 454 ge 320 of 453

1261. Plaintiffs and the Hawaii Sub-Class are "con sumer[s]" as defined by Haw. Rev. Stat. § 480-1, who purchased or leased one or mo re Class Vehicles with the Defective Airbags installed in them.

1262. Defendants' acts or practices as set forth above occurred in the conduct of trade or commerce.

1263. The Hawaii Act § 480-2(a) prohibits "unfair methods of competition and unfair or deceptive acts or p ractices in the conduct of a ny trade or commerce...." By failing to disclose and actively concealing the dangers and risks pose d by the Class Vehicles and/or the Defective Airbags installed in them, Defendants engaged in unfair and deceptive trade practices prohibited by the Hawaii Act.

1264. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1265. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbags. Defendants failed to disclose and actively

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 53221 of 454 ge 321 of 453

concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1266. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the H awaii Act. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1267. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1268. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1269. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Hawaii Sub-Class.

1270. Defendants knew or should have known the at their conduct violated the Hawaii Act.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 53231 of 454 ge 322 of 453

1271. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1272. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1273. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1274. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1275. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Hawaii Sub-Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Tiled SD/10/4 9 et Page 532341 of 454 ge 323 of 453

1276. Plaintiffs and the Hawaii Sub-Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1277. Defendants' violations present a continuing risk to Plaintiffs, the Ha waii Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1278. As a direct and proxim ate result of Defe ndants' violations of the Hawaii Act, Plaintiffs and the Hawaii Sub-Class have suffered injury-in-fact and/or actual damage.

1279. Pursuant to Haw. Rev. Stat. § 480-13, Plai ntiffs and the Hawaii Sub-Class seek monetary relief against Defendants measured as the greater of (a) \$1,000 and (b) threefold actual damages in an amount to be determined at trial.

1280. Under Haw. Rev. Stat. § 480- 13.5, Plaintiffs seek an additional award against Defendants of up to \$10,000 for each violation directed at a Hawaiian elder. Defendants knew or should have known that their conduct was direct ed to one or m ore Class m embers who are elders. Defendants' conduct caus ed one or m ore of these e lders to suf fer a sub stantial loss of property set aside for retirem ent or for personal or fam ily care and m aintenance, or assets essential to the health or welf are of the elder. One or m ore Hawaii Sub-Class members who are elders are substantially more vul nerable to Defendants' con duct because of age, poor health or infirmity, impaired un derstanding, restric ted mobility, or disability, and each of them suffered substantial physical, emotional, or economic damage resulting from Defendants' conduct.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2um Entered of Ted SD/10/10 et Page 532 51 of 45 age 324 of 453

COUNT 62

Breach of the Implied Warranty of Merchantability Haw. Rev. Stat. §490:2-314

1281. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss W arranty Act, this claim is br ought only on behalf of the Hawaii Consumer Sub-Class against Takata and Honda.

1282. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of Haw. Rev. Stat. § 490:2-104(1).

1283. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Haw. Rev. Stat. § 490:2-314.

1284. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1285. Defendants were provided notice of these is sues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant s issued the recalls and the allegations of the Inflator Defect became public.

1286. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintif fs and the Hawaii Sub -Class have been dam aged in an amount to be proven at trial.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 53261 of 454 ge 325 of 453

I. <u>Claims Brought on Behalf of the Illinois Sub-Class</u>

COUNT 63

Violation of the Illinois Consumer Fraud and Deceptive Business Practices Act 815 ILCS 505/1, et seq.

1287. This claim is brought on behalf of the Illinois Consumer Sub-Class against Takata, Honda, and BMW.

1288. Defendants are "persons" as that term is defined in 815 ILCS 505/1(c).

1289. Plaintiff and the Illinois Sub-Class are "consumers" as that term is defined in 815 ILCS 505/1(e).

1290. The Illinois Consum er Fraud and Decep tive Business Practices Act ("Illino is CFA") prohibits "unfair or deceptiv e acts or practices, including but n ot limited to the use or employment of any deception, frau d, false preten se, false prom ise, m isrepresentation or the concealment, suppression or om ission of any m aterial fact, with in tent that others rely upon the concealment, suppression or om ission of such m aterial fact... in the conduct of trade or r commerce ... whether any person has in fact b een misled, deceived or dam aged thereby." 815 ILCS 505/2.

1291. Defendants participated in m isleading, false, or deceptive acts that violated the Illinois CFA. By failing to disclose and actively concealing the dangers and risks posed by the Class Vehicles and/or the Defective Airbags in stalled in them, Defendants engaged in deceptive business practices prohibited by the Illinois CFA.

1292. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1293. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 53271 of 454 ge 326 of 453

of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1294. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1295. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Illinois CFA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1296. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 53281 of 454 ge 327 of 453

1297. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1298. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Illinois Sub-Class.

1299. Defendants knew or should have known that their conduct viol ated the Illinois CFA.

1300. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1301. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1302. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 53291 of 454 ge 328 of 453

1303. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1304. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Illinois Sub-Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1305. Plaintiffs a nd the Illinois Sub-Class suffered ascerta inable loss c aused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disr egard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1306. Defendants' violations present a continuing risk to Plain tiffs as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1307. As a direct and proximate resu lt of Defendants' violations of the Illino is CFA, Plaintiffs and the Illinois Sub-Class have suffered injury-in-fact and/or actual damage.

1308. Pursuant to 815 ILCS 505/10a(a), Plain tiffs and the Illinois Sub-Class seek monetary relief against Defendants in the amount of actual damages, as well as punitive damages because Defendants acted with fraud and/or malice and/or were grossly negligent.

1309. Plaintiffs also seek an order enjoining Defendants' unfair and/or deceptive acts or practices, punitive damages, and attorneys ' fees, and any other jus t and proper relief available under 815 ILCS § 505/1 *et seq*.

COUNT 64

Violation of the Illinois Uniform Deceptive Trade Practices Act 815 ILCS 510/1, et seq.

1310. This claim is brought on behalf of the Illinois Consumer Sub-Class against Takata, Honda, and BMW.

1311. Illinois's Uniform Deceptive Trade P ractices Act ("Illino is UDTPA"), 815 ILCS 510/2, prohibits decep tive trade practices, inclu ding among others, "(2) caus[ing] likelihood of confusion or of m isunderstanding as to the source, sponsorship, approval, or certification of goods or services; ... (5) represent[ing] that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities that they do not have ...; (7) represent[ing] that goods or services are of a particular standard, quality, or grade ... if they are of another; ... (9) advertis[ing] goods or services with intent not to sell them as advertised; ... [and] (12) engag[ing] in any other conduct whic h similarly creates a likelihood of confusion or misunderstanding."

1312. Defendants are "persons" as defined in 815 ILCS 510/1(5).

1313. In the course of De fendants' business, Defendants failed to disclose and actively concealed the Inflato r Defect in the Class Veh icles and/or the Defective Airbags installed in them as described above. Accordingly, Defenda nts engag ed in decep tive trad e p ractices as defined in 815 ILCS 510/2, incl uding representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; rep resenting th at they ar e of a particular standard and quality when they are not; advertising them with the intent not to sell or lease them as advertised; and otherwise engaging in conduct likely to deceive.

1314. Defendants intended for Plaintiff and the e Illin ois Sub-Class to rely on their aforementioned unfair and deceptive acts and practices, including the misrepresentations and omissions alleged hereinabove.

Case 1:1 Case 23:1 99€7-00941e721WenDb2umEntere21 0Filed 3D/10/10/10et Page 533116f 454ge 330 of 453

1315. Defendants' actions as set forth below and above occurred in the conduct of trade or commerce.

1316. Defendants' conduct proximately caused injuries to Plaintiff and the Illinois Sub-Class.

1317. Plaintiff and the Illinois Sub-Class were injured as a result of Defendants' conduct in that Plaintiff and the Illinois Sub-Class overpaid for their Clas s Vehicles and d id not receive the benefit of their bargain, and their Class Vehicl es have suffered a diminution in value. Thes e injuries are the direct and natural consequence of Defendants' misrepresentations and omissions.

1318. Plaintiffs seek an order enjoining Defendants' deceptive practices, attorneys' fees, and any other just and proper relief available under the Illinois UDTPA per 815 ILCS 510/3.

J. <u>Claims Brought on Behalf of the Indiana Sub-Class</u> <u>COUNT 65</u>

Violation of the Indiana Deceptive Consumer Sales Act Ind. Code §§ 24-5-0.5-3

1319. This claim is brought only on behalf of the Indiana Consumer Sub-Class against Takata and Honda.

1320. Defendants are "persons" within the m eaning of Ind. Code § 24-5-0.5-2(2) and "suppliers" within the meaning of Ind. Code § 24-5-.05-2(a)(3).

1321. Plaintiffs' and Indiana Sub-Class m embers' purchases of the Class Vehicles are "consumer transactions" within the meaning of Ind. Code § 24-5-.05-2(a)(1).

1322. Indiana's D eceptive Consumer Sales Act ("Indiana DCSA") prohibits a person from engaging in a "deceptive trade practice," which includes representing: "(1) That such subject of a consumer transaction has sponsor ship, approval, performance, characteristics, accessories, uses, or benefits that they do not have, or that a person has a sponsorship, approval, status, affiliation, or connection it does not have; (2) That such subject of a consumer transaction is of a particular standard, quality, grade, style or model, if it is not and if the supplier knows or

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 533216f 454ge 331 of 453

should reasonably know that it is not; ... (7) That the supplier has a sponsorship, approval or affiliation in such consumer transaction that the supplier does not have, and which the supplier knows or should reasonably know that the supplier does not have; ... (b) Any representations on or within a product or its packaging or in a dvertising or promotional materials which would constitute a deceptive act shall be the deceptive e act both of the supplier who places such a representation thereon or therein, or who authored such materials, and such suppliers who shall state orally or in writing that such representation is true if such other supplier shall know or have reason to know that such representation was false."

1323. Defendants participated in m isleading, fals e, or deceptiv e acts that violated the Indiana DCSA, by failing to disclose and actively concealing the dangers and risks posed by the Class Vehicles and/or the Defective Airbags in stalled in them. Defendants also engaged in unlawful trade practices by: (1) representing that the Class Vehicles and/or the Defective Airbags installed in them have charac teristics, uses, be nefits, and qualities which they do not have; (2) representing that they are of a particular standard and quality when they are not; (3) advertising them with the intent t n ot to sell or leas e the m as advertised; and (4) otherwise engaging in conduct likely to deceive.

1324. Defendants' actions as set forth below and above occurred in the conduct of trade or commerce.

1325. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 533316f 454ge 332 of 453

1326. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1327. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Indiana DCSA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1328. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1329. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 533416f 454ge 333 of 453

consumers, including Plaintiffs, about the true safe ty and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1330. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Indiana Sub-Class.

1331. Defendants knew or should have known that their conduct violated the Indiana DCSA.

1332. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1333. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1334. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1335. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 33516f 454ge 334 of 453

diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1336. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plai ntiffs and the Indiana Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1337. Plaintiffs and the Ind iana Sub-C lass suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1338. Defendants' violations present a continuing risk to Plaintiffs, to the India na Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1339. As a direct and proxim ate result of Defendants' viola tions of the Indiana DCSA, Plaintiffs and the Indiana Sub-Class have suffered injury-in-fact and/or actual damage.

1340. Pursuant to Ind. Code § 24-5-0.5-4, Plain tiffs and the Indiana Sub-Class seek monetary relief against Defendant s measured as the greater of (a) actual dam ages in an am ount to be determined at trial and (b) statuto ry damages in the am ount of \$500 for each Plaintiff a nd each Indiana Sub-Class member, including treble damages up to \$1,000 for Defendants' willfully deceptive acts.

1341. Plaintiffs also seek p unitive da mages based on the outrageou sness and recklessness of Defendants' conduct and Defendants' high net worth.

1342. In accordance with IND. CODE § 24-5-0.5- 5(a), Plaintiffs' counsel, on b ehalf of Plaintiffs, served Def endants with notice of their "curable" alleged viol ations of the Indiana

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Tiled SD/10/4 9 et Page 53361 of 454 ge 335 of 453

DCSA relating to the Class Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and the Indiana Sub-Class, and dem anded that Defendants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint as of right (or otherwise seek leave to amend the Complaint) to include compensatory and monetary damages to which Plaintiffs and Cla ss Members are entitled. Plaintiffs presently seek full relief for Defendants' "incurable" acts.

COUNT 66

Breach of the Implied Warranty of Merchantability Ind. Code § 26-1-2-314

1343. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Indiana Consum er Sub-Class against Takata and Honda.

1344. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of Ind. Code § 26-1-2-104(1).

1345. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transactions, pursuant to Ind. Code § 26-1-2-314.

1346. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1347. Defendants were provided notice of these is sues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 53371 of 454 ge 336 of 453

before or within a reasonable e amount of time a fter Defendant s issued the recalls and the allegations of the Inflator Defect became public.

1348. As a direct and proxim at result of Defendants' breach of the warranties of merchantability, Plain tiffs' and the Indiana Sub- Class have been dam aged in an amount to be proven at trial.

K. <u>Claims Brought on Behalf of the Iowa Sub-Class</u>

<u>COUNT 67</u>

Violation of the Private Right of Action for Consumer Frauds Act Iowa Code § 714H.1, et seq.

1349. This Claim is brought only on behalf of the Iowa Consumer Sub-Class against Takata.

1350. The Takata Defendants are "persons" under Iowa Code § 714H.2(7).

1351. Plaintiff and the Iowa Consum er Sub-Class are "consumers," as defined by Iowa Code § 714H.2(3).

1352. The Iowa Private Right of Action for Cons umer Frauds Act ("Iowa CFA") prohibits any "practice or act the person knows or reasonably shoul d know is an unfair practice, deception, fraud, false pretense, or false prom ise, or the m isrepresentation, concealm ent, suppression, or om ission of a m aterial fact, with the intent th at others rely upon the unfair practice, deception, fraud, false pretense, fals e prom ise, m isrepresentation, concealm ent, suppression, or om ission in connection with the advertisement, sale, or lease of consum er merchandise." Iowa Code § 714H.3. Takata particip ated in m isleading, false, or deceptive acts that violated the Iowa CFA.

1353. By failing to disclose and actively concealing the dangers and risks po sed by the Class Vehicles and/or the Defective Airbags in stalled in them, Takata engaged in deceptive business practices prohibited by the Iowa CFA.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 53381 of 454 ge 337 of 453

1354. Takata's actions as set forth above occurred in the conduct of trade or commerce.

1355. In the course of its business, Takata failed to disclose and actively concealed the dangers and risks posed by the Class Vehicles and/ or the Defective Airbags installed in them as described herein and otherwise engaged in activ ities with a tendency or capac ity to deceive. Takata also engaged in unlawful trade pract ices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or con cealment, suppression or o mission of any m aterial fact with intent that others rely upon such c oncealment, suppression or om ission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1356. Defendant Takata has known of the Inflator Defect in its Defective Airbags since at least the 1990s.

1357. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Takata engaged in unfair or deceptive business practices in violation of the Iowa CFA. Takata deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel, and/or fail to deploy, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1358. In the cour se of Takata's busine ss, it willf ully failed to disclos e and active ly concealed the dangerous risks posed by the Inflator Defect discussed above. Takata compounded the deception by repeatedly asserting that the D effective Airbags installed in the Class Vehicles were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1359. Takata's unfair or deceptive acts or practices, including these concealm ents, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in f act deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the

Case 1:1 Case 23:1 99€7-00941eRWenDb21umEntere21 dFiled \$D/10/10et Page 533916f 454ge 338 of 453

Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1360. Takata intentionally and know ingly misrepresented material facts regarding the Class Vehicles and/or the Defective Airbags installed in them with an intent to mislead Plaintiffs and the Iowa Consumer Sub-Class.

1361. Takata knew or should have known that its conduct violated the Iowa CFA.

1362. As alleged above, Takata made material statements about the safety and reliability of the Class Vehicles and/or the Defective Airbag s installed in them that were e ither false or misleading.

1363. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Takata Defendants co ncealed the dangers and risks posed by the Class Vehicles and/or the Def ective A irbags ins talled in the m and their trag ic con sequences, and allowed unsuspecting new and used car purchasers to continue to buy/leas e the Class Vehicles, and allowed them to continue driving highly dangerous vehicles.

1364. The Takata Defendants owed Plaintiffs a duty to dis close the true s afety and reliability of the Class Vehicles an d/or the De fective Airb ags insta lled in them because the Takata Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1365. Because the Takata Defendants fraudulentl y concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them , resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehic les

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled 3D/10/19et Page 53401 of 454 ge 339 of 453

has greatly dim inished. In light of the stig ma attached to Class Vehicles by the Takata Defendants' conduct, they are now worth significantly less than they otherwise would be.

1366. The Takata Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective A irbags in Class Vehicles were material to Plaintiffs and the Iowa Consumer Sub-Class. A vehicle m ade by a reputable manufacturer of safe vehicles is worth more than an otherwise comparable vehicle made by a disreputable manufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1367. Plaintiffs and the Iowa Consumer Sub-Class suffered ascertainable loss caused by the Takata Defendants' m isrepresentations and th eir failure to disclose m aterial information. Had they b een aware of the Inflator Defect th at ex isted in the Clas s Vehicles and/or th e Defective Airbags installed in them, and Def endants' complete d isregard for safety, Plaintiffs either would have paid less for their vehicles or would not have purch ased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1368. The Takata Defendants' violations present a continuing risk to Plaintiffs, the Iowa Consumer Sub-Class, as well as to the general public. The Takata Defendants' unlawful acts and practices complained of herein affect the public interest.

1369. As a direct and proximate result of the Ta kata Defendants' violations of the Iowa CFA, Plaintiffs and the Iowa Consum er Sub-Cl ass have suffered injury -in-fact and/or actual damage.

1370. Pursuant to Iowa Code § 714H.5, Plainti ffs and the Iowa C onsumer Sub-Class seek to recover actual dam ages in an a mount to be determ ined at trial; treble dam ages for Defendants' knowing violations of the Iowa CFA; an order enjoining Defendants' unfair, unlawful, and/or deceptive practic es; declaratory relief; atto rneys' fees; and any other just and proper relief available under the Iowa CFA.

Case 1:10-ase23:109-cv-00941eRWenDb2umEntere21 dFiled 3D/10/10/10et Page 34115f 454ge 340 of 453

L. <u>Claims Brought on Behalf of the Louisiana Sub-Class</u>

<u>COUNT 68</u>

Violation of the Louisiana Unfair Trade Practices and Consumer Protection Law La. Rev. Stat. §§ 51:1401, *et seq*.

1371. This claim is brought only on behalf of the Louisiana Consum er Sub-Class against Takata and Honda.

1372. Plaintiffs, the Louisiana Consum er Sub- Class, and Defen dants are "persons" within the meaning of the La. Rev. Stat. § 51:1402(8).

1373. Plaintiffs and the Lou isiana Consu mer Sub-Class are "consumers" within the meaning of La. Rev. Stat. § 51:1402(1).

1374. Defendants engaged in "trad e" or "co mmerce" within the meaning of La. Rev. Stat. § 51:1402(9).

1375. The Louisiana Unfair Trade Practices a nd Consumer Protection Law ("Louisiana CPL") makes unlawful "deceptive acts or practices in the conduct of a ny trade or commerce." La. Rev. Stat. § 51:1405(A). Defendants both participated in misleading, false, or deceptive acts that violated the Louisiana CPL. By failing to disclose and actively concealing the dangers and risks posed by the Class Vehicles and/or the De fective Air bags installed in them , Defendants engaged in deceptive business practices prohibited by the Louisiana CPL.

1376. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 584216f 454ge 341 of 453

1377. Defendant Takata has known of the Inflator Defect in its Defective Airbags since at least the 1990s. Defendant Honda has known of the Inflator Defect in the Defective Airbags in Honda's vehicles since at least 2004.

1378. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Louisian a CPL. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel, and/or fail to deploy, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1379. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the dangerous risks posed by the Inflator Defect discussed above. Defendants compounded the deception by repeatedly asserting that the Class Vehicles and /or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1380. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1381. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Louisiana Sub-Class.

1382. Defendants knew or should have known that their conduct viol ated the Louisiana CPL.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C um Enter 21 d Filed SD/10/10 et Page 58431 of 454 ge 342 of 453

1383. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1384. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1385. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1386. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1387. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Pla intiffs and the Louisiana Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

Case 1:1 Case 23:1 99€ 7400941 = 28 Wen Db21 um Entered of Filed SD/10/49 et Page 53441 of 454 ge 343 of 453

1388. Plaintiffs and the Lou isiana Sub-Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1389. Defendants' violations present a continui ng risk to Plaintiffs, the Louisiana Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1390. As a direct and proxim ate result of Defendants' violations of the Louisiana CPL, Plaintiffs and the Louisiana Sub-Class have suffered injury-in-fact and/or actual damage.

1391. Pursuant to La. Rev. Stat. § 51:1409, Plaint iffs and the Louisiana Sub-Class seek to recover actual damages in an amount to be determined at trial; treble damages for Defendants' knowing violations of the Louisiana CPL; an order enjoining Defendants' unfair, unlawful, and/or deceptive practices; declaratory relief; attorneys' fees; and any other just and proper relief available under La. Rev. Stat. § 51:1409.

COUNT 69

Breach of the Implied Warranty of Merchantability/Warranty Against Redhibitory Defects La. Civ. Code Art. 2520, 2524

1392. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Louisiana Consum er Sub-Class against Takata and Honda.

1393. At the time Plaintiffs and the Louisiana Sub-Class acquired their Class Vehicles, those vehicles had a redhibitory defect within the meaning of La. Civ. Code Art. 2520, in that (a) the Class Vehicles and/or the De fective Airbags installed in them were rendered so inconvenient

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 584516f 454ge 344 of 453

that Plaintiffs either would not have purchased the Class Vehicles had they known of the Inflator Defect, or, because the Defective Airbags so diminished the usefulness and/or value of the Class Vehicles su ch that it must be p resumed that the Plaintiffs would have purchased the Class Vehicles, but for a lesser price.

1394. No notice of the defe ct is requir ed under La. Civ. Code Art. 2520, since Defendants had knowledge of the In flator Defect in the Class Ve hicles and/or the Defective Airbags installed in them at the time they were sold to Plaintiffs and the Louisiana Sub-Class.

1395. Under La. Civ. Code Art. 2524, a warranty that the Class Vehicles and/or the Defective Airbags installed in them were in merchantable condition, or fit for ordinary use, was implied by law in the transactions when Plaintiffs purchased their Class Vehicles.

1396. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy, inst ead of protecting vehicle occupants from bodily injury during accidents.

1397. Defendants were provided notice of these is sues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time e after Defendant's issued there calls and the allegations of the Inflator Defect became public.

1398. As a direct and proxim at result of Defendants' breach of the warranties of merchantability, Plaintiffs' and the Louisiana S ub-Class have been dam aged in an a mount to be proven at trial.

Case 1:1 Case 23:1 99€7-00941e78WenDb2umEntere21 oFiled \$D/10/19et Page 584616f 454ge 345 of 453

M. Claims Brought on Behalf of the Massachusetts Sub-Class

<u>COUNT 70</u>

Deceptive Acts or Practices Prohibited by Massachusetts Law Mass. Gen. Laws Ch. 93A, §§ 1, et seq.

1399. This claim is brought only on behalf of the Massachusetts Consum er Sub-Class against Takata and Honda.

1400. Plaintiffs, the Massachu setts Sub-Class, and Defendants are "persons" within the meaning of Mass. Gen. Laws ch. 93A, § 1(a).

1401. Defendants engaged in "trade" or "commerce" within the meaning of Mass. Gen. Laws 93A, § 1(b).

1402. Massachusetts law (th e "Massachusetts Act") prohibits "unfair or deceptive acts or practices in the conduct of any trade or commerce." Mass. Gen. Laws ch. 93A, § 2. Defendants both participated in misleading, false, or deceptive acts that violated the Massachusetts Act. By failing to disclose and actively concealing the dangers and risks posed by the Class Vehicles and d/or the Defective Airb ags installed in them, Defendants engaged in deceptive business practices prohibited by the Massachusetts Act.

1403. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1404. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1405. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/49et Page 584716f 454ge 346 of 453

informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1406. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Massachusetts Act. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1407. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1408. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Class Vehicles and/or the

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 584816f 454ge 347 of 453

Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1409. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Massachusetts Sub-Class.

1410. Defendants knew or should have knownthat their conduct violated theMassachusetts Act.

1411. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1412. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1413. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1414. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 58491 of 454 ge 348 of 453

diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1415. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defectiv e Airbags in Class Vehicl es wer e m aterial to Pla intiffs and th e Massachusetts Sub-Class. A vehicle m ade by a reputable manufacturer of safe vehicles is worth more than an otherwis e com parable vehicle m ade by a disreputable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1416. Plaintiffs and the Massachusetts Sub-Cla ss suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1417. Defendants' violations present a continuing risk to Plaintiffs, to the Massachusetts Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1418. As a direct and proxim ate result of Defendants' violat ions of the Massachusetts Act, Plaintiffs and the Massachusetts Sub-Cla ss have suffered injury-in-fact and/or actual damage.

1419. Pursuant to Mass. Gen. Laws ch. 93A, § 9, Plaintiffs and the Massachu setts Sub-Class seek monetary relief agains t Defendants measured as the greater of (a) actual dam ages in an am ount to be determined at trial and (b) st atutory dam ages in the amount of \$25 for each Plaintiff and each Massachusetts Sub-Clas s m ember. Because D efendants' conduct was committed willfully and knowingly, Plaintiffs are ent itled to recover, for each Plaintiff and each Massachusetts Sub-Class m ember, up to three ti mes actual dam ages, but no less than two tim es actual damages.

1420. Plaintiffs also seek an order enjoining Defendants' unfair and/or deceptive acts or practices, p unitive damages, and attorn eys' f ees, costs, a nd any other just and proper re lief available under the Massachusetts Act.

1421. On October 27, 2014, Plaintiffs' counsel, on beha lf of Plaintiffs, sent a letter to Defendants complying with Mass. Gen. Laws ch. 93A, § 9(3), providing Defendants with notice of their alleged violations of the M assachusetts Act relating to the C lass Vehicles and/or the Defective Airbags installed in them purchased by Plaintiffs and the Massachusetts Sub-Class, and dem anding that Defendants correct or agree to c orrect the action s des cribed the rein. Because Defendants failed to remedy their unlaw ful conduct within the requisite time period, Plaintiffs seek all dam ages and relief to which Plaintiffs and the Massachusetts Sub-Class are entitled.

COUNT 71

Breach of the Implied Warranty of Merchantability ALM GL. Ch. 106, § 2-314, et seq.

1422. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss W arranty Act, this claim is brought only on behalf of the Massachusetts Consumer Sub-Class against Takata and Honda.

1423. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of ALM GL Ch. 106, § 2-104(1).

1424. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transactions, pursuant to ALM GL Ch. 106, § 2-314.

1425. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/49et Page 350 of 453

debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1426. Defendants were provided notice of these is sues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time a fter Defendant's issued there calls and the allegations of the Inflator Defect became public.

1427. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the Massachusetts Sub-Class have been damaged in an amount to be proven at trial.

N. <u>Claims Brought on Behalf of the Michigan Sub-Class</u> <u>COUNT 72</u>

Violation of the Michigan Consumer Protection Act Mich. Comp. Laws §§ 445.903 et seq.

1428. This claim is brought only on behalf of the Michigan Consumer Sub-Class against Takata and Honda.

1429. Plaintiffs and the M ichigan Sub-Class ar e "person[s]" within the m eaning of the Mich. Comp. Laws § 445.902(1)(d).

1430. At all r elevant times hereto, Defendants were "person[s]" engaged in "trade or commerce" within the meaning of the Mich. Comp. Laws § 445.902(1)(d) and (g).

1431. The Mich igan Consumer Protectio n Act (" Michigan CPA") prohibits "[u]nfair , unconscionable, or deceptive methods, acts, or practices in the conduct of trade or commerce" Mich. Comp. Laws § 445.903(1). Defendants engaged in unfair, unconscionable, or deceptive methods, acts or practices prohibited by the Michig an CPA, including: "(c) Representing that goods or services have . . . charact eristics . . . that they do not have;" "(e) Representing that goods or services are of a particular standard . . . if they are of a nother;" "(s) Failing to reveal a

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled 3D/10/19et Page 3521 of 454 ge 351 of 453

material fact, the om ission of which tends to m islead or deceive the con sumer, and which fact could not reasonably be known by the consum er;" "(bb) Making a representation of fact or statement of fact m aterial to the transaction such that a person reasonably believes the represented or suggested state of affairs to be other than it actually is;" and "(cc) Failing to reveal facts that are m aterial to the transaction in light of representations of fact m ade in a positive manner." Mich. Comp. Laws § 445.903(1). By failing to disclose and actively concealing the dangers and risks posed by the Class Vehicles a nd/or the D effective Airbags installed in them, Defendants participated in unfair, deceptive, and unconscionable acts that violated the Michigan CPA.

1432. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1433. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 352 of 454 ge 352 of 453

concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1434. By failing to disclose and by actively con cealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Michigan CPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel, and/or fail to deploy, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1435. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the dangerous risks posed by the Inflator Defect discussed above. Defendants compounded the deception by repeatedly asserting that the Class Vehicles and /or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1436. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1437. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Michigan Sub-Class.

1438. Defendants knew or should have known that their conduct viol ated the Michigan CPA.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 353 af 454 ge 353 of 453

1439. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1440. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1441. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1442. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1443. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Pla intiffs and the Michigan Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Ted SD/10/4 9 et Page 3551 of 454 ge 354 of 453

1444. Plaintiffs and the Michigan Sub-Class suffered ascertain able loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1445. Defendants' violations present a continui ng risk to Plaintif fs, the Michigan Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1446. As a direct and proxim ate result of Defendants' violations of the Michigan CPA, Plaintiffs and the Michigan Sub-Class have suffered injury-in-fact and/or actual damage.

1447. Plaintiffs seek injunctive relief to enjoin Defendants from continuing their unfair and decep tive acts; m onetary relief agains t Defe ndants m easured as the greater of (a) actual damages in an amount to be determined at trial and (b) statutory damages in the amount of \$250 for Plaintiffs and each Michig an Sub-Class m ember; reasonable attorneys' fees; and any other just and proper relief available under Mich. Comp. Laws § 445.911.

1448. Plaintiffs also seek punitiv e dam ages agains t Defendants because it c arried out despicable conduct with willful an d conscious di sregard of the rights and safety of others. Defendants inten tionally and willf ully m isrepresented the safety and reliability o f the Class Vehicles an d/or the Defectiv e Airb ags installed in them, deceived P laintiffs and the Mich igan Sub-Class on life-or-death matters, and concealed material facts that only they knew, all to avoid the expense and public relations nightm are of correcting a deadly f law in the Class Vehicle s and/or the Defective Airbags installed in them . De fendants' unlawful conduct constitutes malice, oppression, and fraud warranting punitive damages.

Case 1:1 Case 23:1199€7-700941eRWenDb2umEntere21 dFiled 3D/10/10/10/20et Page 355 of 453

<u>COUNT 73</u>

Breach of Implied Warranty of Merchantability Mich. Comp. Laws § 440.2314

1449. In the event the Court declines to certify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Michigan Consumer Sub-Class against Takata and Honda.

1450. Defendants are and were at all re levant times merchants with respect to motor vehicles and/or airbags within the meaning of Mich. Comp. Laws § 440.2314(1).

1451. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Mich. Comp. Laws § 440.2314.

1452. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy, inst ead of protecting vehicle occupants from bodily injury during accidents.

1453. Defendants were provided notice of these is sues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant's issued the recalls and the allegations of the Inflator Defect became public.

1454. As a direct and proxim at result of Defendants' breach of the warranties of merchantability, Plaintiffs and the Michigan Sub- Class have been dam aged in an am ount to be proven at trial.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 35571 of 454 ge 356 of 453

O. Claims Brought on Behalf of the Minnesota Sub-Class

<u>COUNT 74</u>

Violation of the Minnesota Prevention of Consumer Fraud Act Minn. Stat. §§ 325F.68, et seq.

1455. This claim is brought only on behalf of the Minnesota Consum er Sub-Class against Takata and Honda.

1456. Plaintiffs, the Minnesota Sub-Class, a nd Defendants are "persons" within the meaning of Minn. Stat. § 325F.68(3).

1457. The Minnesota Prevention of Consum er Fraud Act ("Minnesota CFA") prohibits "[t]he act, use, or employment by any person of any fraud, false pretense, false promise, misrepresentation, misleading statement or deceptive practice, with the intent that others rely thereon in connection with the sale of any merchandise, whether or not a ny person has in fact been misled, deceived, or damaged thereby" Minn. Stat. § 32–5F.69(1). Defendants participated in misleading, false, or deceptive acts that violated the Minnesota CFA. By failing to disclose and actively concealing the dangers and risk s posed by the Class Vehicles and/or the Defective Airbags in stalled in them, Defendant sengag ed in deceptive busin ess practices prohibited by the Minnesota CFA.

1458. Defendants' actions as set forth below and above occurred in the conduct of trade or commerce.

1459. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 357 b 453

1460. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1461. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Minnesota CFA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1462. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1463. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 358 of 454 ge 358 of 453

consumers, including Plaintiffs, about the true safe ty and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1464. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Minnesota Sub-Class.

1465. Defendants knew or should have known that their conduct violated the Minnesota CFA.

1466. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1467. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1468. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1469. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 358016f 454ge 359 of 453

diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1470. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Minnesota Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1471. Plaintiffs and the Min nesota Sub -Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1472. Defendants' violations present a continui ng risk to Plaintif fs, to the Minnesota Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1473. As a direct and proximate result of Defendants' violations of the Minnesota CFA, Plaintiffs and the Minnesota Sub-Class have suffered injury-in-fact and/or actual damage.

1474. Pursuant to Minn. Stat. § 8.31(3a), Plaintiffs and the Minnesota Sub-Class seek actual damages, attorneys' fees, and any othe r just and proper relief available under the Minnesota CFA.

1475. Plaintiffs also seek punitive dam ages under Minn. Stat. § 549.20(1)(a) given the clear and convincing evidence that Defendants' acts show deliberate disregard for the rights or safety of others.

COUNT 75

Violation of the Minnesota Uniform Deceptive Trade Practices Act Minn. Stat. §§ 325D.43-48, *et seq*.

1476. This claim is brought only on behalf of the Minnesota Consum er Sub-Class against Takata and Honda.

1477. The Minnes ota Deceptive Trade P ractices Act ("Minnesota DTPA") prohibits deceptive trade practices, which occur when a pers on "(5) represents that goods or services h ave sponsorship, approval, characterist ics, ingredients, uses, benefits, or quantities that they do not have or that a person has a sponsorship, approval, status, affiliation, or connection that the person does not have;" "(7) represents that goods or serv ices are of a particular standard, quality, or grade, or that goods are of a particular style or model, if they are of another;" and "(9) advertises goods or services with intent not to sell them as advertised." Minn. Stat. § 325D.44.

1478. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1479. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1480. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 38216f 454ge 361 of 453

Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again made aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1481. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Minneso ta DTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/ or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1482. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the d angerous risks posed by the many safety issues and the serious Inflator Defect discussed above. Defendants com pounded the deception by repeatedly asserting that the Class Vehicles and /or the Defectiv e Airbags instal led in them were s afe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1483. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 38316f 454ge 362 of 453

1484. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Minnesota Sub-Class.

1485. Defendants knew or should have known that their conduct violated the Minnesota DTPA.

1486. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1487. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1488. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1489. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled 3D/10/19et Page 38341 of 454 ge 363 of 453

1490. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Minnesota Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1491. Plaintiffs and the Min nesota Sub -Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1492. Defendants' violations present a continuing risk to Pl aintiffs, the Minnesota Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1493. As a direct and proxim ate result of De fendants' violations of the Minnesota DTPA, Plaintiffs and the Minnesota Sub-Class have suffered injury-i n-fact and/or actual damage.

1494. Pursuant to Minn. Stat. § 8.31(3a) and 325D.45, Plaintiffs and the Minnesota Sub-Class seek actual dam ages, attorneys' fees, a nd any other just and proper relief available under the Minnesota DTPA. Plaintiffs also s eek punitive dam ages under Minn. Stat. § 549.20(1)(a) given the clear and convincing evidence that Defendants' acts show delibe rate disregard for the rights or safety of others.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2um Entered of led SD/10/10 et Page 3851 of 45 age 364 of 453

COUNT 76

Breach of the Implied Warranty of Merchantability Minn. Stat. § 336.2-314

1495. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Minnesota Consum er Sub-Class against Takata and Honda.

1496. Defendants are and were at all re levant times merchants with respect to motor vehicles and/or airbags within the meaning of Minn. Stat. § 336.2-104(1).

1497. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Minn. Stat. § 336.2-314.

1498. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1499. Defendants were provided notice of these is sues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time e after Defendant's issued there calls and the allegations of the Inflator Defect became public.

1500. As a direct and proxim at result of Defendants' breach of the warranties of merchantability, Plaintiffs and the Minnesota Sub- Class have been dam aged in an am ount to be proven at trial.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2um Entered of Ted SD/10/10 et Page 53861 of 454 ge 365 of 453

P. Claims Brought on Behalf of the Missouri Sub-Class

<u>COUNT 77</u>

Violation of the Missouri Merchandising Practices Act Mo. Rev. Stat. §§ 407.010 *et seq.*

1501. This claim is brought only on behalf of the Missouri Consumer Sub-Class against Takata and Honda.

1502. Plaintiffs, the Missouri Sub-Class, and Defendants are "persons" within the meaning of Mo. Rev. Stat. § 407.010(5).

1503. Defendants engaged in "trade" or "commerce" in the State of Missouri within the meaning of Mo. Rev. Stat. § 407.010(7).

1504. The Missou ri Merchand ising Practices Act ("Missouri MPA") m akes unlawful the "act, u se or em ployment by any pers on of any deception, fraud, false pretense, misrepresentation, unfair practice, or the concealment, suppression, or omission of any material fact in connection with the sale or advertisement of any merchandise." Mo. Rev. Stat. § 407.020.

1505. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein. By failing to disclose the Inflator Defect or facts about the Inflator Defect described here in known to them or that we re available to Defendants upon reasonable inquiry, Defendants depr ived consumers of all m aterial facts about the safety and functionality of their vehicle. By failing to re lease material facts about the Infla tor Defect, Defendants curtailed or reduced the ability of consumers to take notice of material facts about their vehicle, and/or it affirmatively operated to hide or keep those facts from consumers. 15 Mo. Code of Serv. Reg. § 60-9.110. Moreover, Defendants also engaged in unlawful trade practices by employing deception, d eceptive acts or practices , fraud, m isrepresentations, unfair practices, and/or concealment, suppression or om ission of any material fact with intent that others re ly

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/19 et Page 53671 of 454 ge 366 of 453

upon such concealm ent, suppression or om ission, in conn ection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1506. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to installing the Def ective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1507. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Missouri MPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1508. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/19et Page 53681 of 454 ge 367 of 453

1509. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1510. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Mis souri Sub-C lass, including without limitation by failing to disclose the Inflator Defect in light of circumstances under which the omitted facts were necessary in order to correct the assumptions, inferences or representations being made by Defendants about the safety or reliability of the Class Vehicles and/or the Defective Airbags installed in them. Consequently, the failure to disclose such f acts amounts to m isleading statements pursuant to 15 Mo. Code of Serv. Reg. §60-9.090.

1511. Because Defendants knew or believed that the ir statements regarding safety and reliability of the Class Vehicles and dor the Defective Airb ags installed in them were not in accord with the facts and/or had no reasonable basis for such statements in light of their knowledge of the Inflator Defect, Defendants engaged in fraudulent misrepresentations pursuant to 15 Mo. Code of Serv. Reg.60-9.100.

1512. Defendants' conduct as described herein is unethical, oppressive, or unscrupulous and/or it presented a risk of substantial injury to consum ers whose vehicles were inherently defective and dangerous in that the Defective Airbags: (a) rupture and e xpel metal shrapnel that tears through the airbag and poses a threat of serious in jury or death to occupants; (b) hyperaggressively deploy and seriously injure occupant s through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents. Such acts are unfair practices in violation of 15 Mo. Code of Serv. Reg. 60-8.020.

Case 1:1 Case 23:1 99 cv 400941 eRWen Dbcumenter 21 driled 3D/10/19et Page 3891 of 454 ge 368 of 453

1513. Defendants knew or should have known the at their conduct violated the Missouri MPA.

1514. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1515. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1516. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1517. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1518. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Def ective Airbags in Class Vehic les were material to Pla intiffs and the Missour i Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2umEntered of Ted SD/10/10 20 Page 52701 of 454 ge 369 of 453

otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1519. Plaintiffs and the Missouri Sub-Class suffered ascertain able loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1520. Defendants' violations present a continuing risk to Plaintiffs, to the Missouri Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1521. As a direct and proxim ate result of Defendants' viola tions of the Missouri MPA, Plaintiffs and the Missouri Sub-Class have suffered injury-in-fact and/or actual damage.

1522. Defendants are liable to Plaintiffs a nd the Missouri Sub-Class for damages in amounts to be proven at trial, incl uding attorneys' fees, costs, a nd punitive damages, as well as injunctive relief enjo ining Defendants' unfair a nd deceptive practices, and any other just and proper relief under Mo. Rev. Stat. § 407.025.

COUNT 78

Breach of the Implied Warranty of Merchantability Mo. Rev. Stat. § 400.2-314

1523. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Missouri Consum er Sub-Class against Takata and Honda.

1524. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of Mo. Rev. Stat. § 400.2-314(1).

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 527116f 454ge 370 of 453

1525. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Mo. Rev. Stat. § 400.2-314.

1526. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1527. Defendants were provided notice of these issues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable amount of time after Honda issued the recalls and the allegations of the Inflator Defect became public.

1528. As a direct and proxim at result of Defendants' breach of the warranties of merchantability, Plaintiffs and the Missouri Sub- Class have been damaged in an am ount to be proven at trial.

Q. <u>Claims Brought on Behalf of the Nevada Sub-Class</u>

<u>COUNT 79</u>

Violation of the Nevada Deceptive Trade Practices Act Nev. Rev. Stat. §§ 598.0903, et seq.

1529. This claim is brought only on behalf of the Nevada Consumer Sub-Class against Takata, Honda, and Toyota.

1530. The Nevada Deceptive Trade Practices Act ("Nevada DTPA"), Nev. Rev. Stat. § 598.0903, *et seq.* prohibits deceptive trade practices. Nev. Rev. Stat. § 598.0915 provides that a

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntered oFiled \$D/10/19et Page 37216f 454ge 371 of 453

person engages in a "deceptive tr ade practice" if, in the course of business or occupation, the person: "5. Knowingly m akes a false representation as to the characteristics, ingredients, uses, benefits, alterations or quantities of goods or services for sale or lease or a false representation as to the spon sorship, ap proval, s tatus, af filiation or conn ection of a person th erewith"; "7. Represents that goods or services for sale or leas e are of a particular sta ndard, quality or grade, or that such goods are of a particular style or model, if he or she knows or should know that they are of another standard, quality, grade, style or model"; "9. Advertises goods or services with intent not to sell or lease them as advertis ed"; or "15. Knowingly m akes any other false representation."

1531. Defendants engaged in deceptive trade prac tices that violated the Nevada DTPA, including: knowingly representing that Class Vehicles and/or the Defective Airbags installed in them have uses and benefits which they do not ha ve; representing that they are of a particular standard, quality, and grade when they are not; advertis ing them with the intent t not to sell or r lease them as advertised; representing that the subject of a transaction involving them has been supplied in accordance with a pr evious representation when it has no t; and knowingly m aking other false representations in a transaction.

1532. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1533. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 25:1 99€7-00941eRWenDb2umEntered oFiled \$D/10/10et Page 527316f 454ge 372 of 453

1534. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1535. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Nevada DTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1536. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1537. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able

Case 1:1 Case 23:1 99 c 400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 52741 of 454 ge 373 of 453

consumers, including Plaintiffs, about the true safe ty and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1538. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Nevada Sub-Class.

1539. Defendants knew or should have known that their conduct violated the Nevada DTPA.

1540. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1541. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1542. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1543. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Ted SD/10/4 9 et Page 53751 of 454 ge 374 of 453

diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1544. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Nevada Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1545. Plaintiffs and the Nevada Sub-C lass su ffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1546. Defendants' violations present a continuing risk to Plaintiffs, to the Nevada Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1547. As a direct and proxim ate result of Defendants' viola tions of the Nevada DTPA, Plaintiffs and the Nevada Sub-Class have suffered injury-in-fact and/or actual damage.

1548. Accordingly, Plaintiffs and the Nevada Sub-Class seek their actual d amages, punitive da mages, an order enjo ining Defendants' deceptive acts or p ractices, costs of Court, attorney's fees, and all other appropriate and available remedies under the Nevada Deceptive e Trade Practices Act. Nev. Rev. Stat. § 41.600.

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db21 um Entered of Filed SD/10/4 9 et Page 53761 of 454 ge 375 of 453

COUNT 80

Breach of the Implied Warranty of Merchantability Nev. Rev. Stat. § 104.2314

1549. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss W arranty Act, this claim is brought only on behalf of the Nevada Consum er Sub-Class against Takata, Honda, and Toyota.

1550. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of Nev. Rev. Stat. § 104.2104(1).

1551. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Nev. Rev. Stat. § 104.2314.

1552. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1553. Defendants were provided notice of these issues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant s issued the recalls and the allegations of the Inflator Defect became public.

1554. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the Nevada Sub- Class have been dam aged in an amount to be proven at trial.

Case 1:1 Case 23:1 99€ 700941 0 R Men Documenter 21 o Filed SD/10/4 9 et Page 52701 of 454 ge 376 of 453

R. Claims Brought on Behalf of the New Jersey Sub-Class

COUNT 81

Breach of Implied Warranty of Merchantability, N.J. Stat. Ann. § 12a:2-314

1555. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the New Jersey Consumer Sub-Class against Takata and Honda.

1556. Defendants Takata and Honda are m erchants with respect to m otor vehicles and/or airbags.

1557. When Plain tiffs and the Class purchased or leased their Class Vehicles, the transaction contained an implied warranty that the Class V ehicles and/or the Defective Airbags installed in them were in merchantable condition.

1558. At the time of sale an d all times ther eafter, the Class Vehicles and/or the Defective Airbags installed in them were not merchantable and not fit for the ordinary purpose for which cars and airbags are used. Specifically, the Class Vehicles are inherently defective in that they are equipped with De fective Airbags with the In flator Defect which causes, am ong other things, the Defective Airbags to: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether.

1559. On information and belief, the Takata and Honda Defendants had notice of the Inflator Defect by its knowledge of the issues, by customer complaints, by numerous complaints filed against it and/or others, by internal investigations, and by numerous individual letters and communications sent by the consumers before or within a reasonable amount of time after Takata and Honda issued the recalls and the allegations of the Inflator Defect became public. 1560. As a direct and proximate result of Takata's and Honda's breach of the warranties of merchantability, Plaintiffs and the New Jersey Consumer Sub-Class have been damaged in an amount to be proven at trial.

COUNT 82

Violation of the New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, *et seq.*

1561. This claim is brought only on behalf of the New Jersey Consum er Sub-Class against Takata and Honda.

1562. Plaintiffs, the Sub-Class, and Defendant s are or were "persons" within the meaning of N.J. Stat. Ann. § 56:8-1(d).

1563. The Takata and Honda Defendants engaged in "sales" of "m erchandise" within the meaning of N.J. Stat. Ann. § 56:8-1(c), (d).

1564. The New Jersey Consumer Fraud Act ("New Jersey CFA") makes unlawful "[t]he act, use or em ployment by any person of any unconscionable commercial practice, deception, fraud, false pretense, false promise, misrepresentation, or the knowing concealment, suppression or om ission of any material fact with the inine tent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any merchandise or real estate, or with the subsequent performance of such person as afores aid, whet her or not any person has in fact been misled, deceived or damaged thereby..." N.J. Stat. Ann. § 56:8-2. The Takata and Honda Defendants engaged in unconscionable or deceptive acts or practices that violated the New Jersey CFA as described above and below, and did so with the intent that Class members rely upon their acts, concealment, suppression or omissions.

1565. In the course of their business, the Takata and Honda Defendants failed to disclose and actively concealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/10 et Page 52791 of 454 ge 378 of 453

1566. The Takata and Honda Defendants also e ngaged in unlawful trade practices by employing deception, d eceptive acts or practices, fraud, m isrepresentations, o r concealm ent, suppression or omission of any material fact with intent that others rely upon such concealm ent, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1567. Defendant Takata has known of the Inflator Defect in the Defective Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its Takata airbags. The Takata and Honda Defendants failed to disclose and actively concealed the dangers and risks posed by the C lass Vehicles and/or the Defective Airbags installed in them.

1568. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, the Takata and Honda Defe ndants engaged in unfair or deceptive business practices in violation of the New Jersey CFA. The Takata and Honda Defendants deliberately withheld the information about the propensity of the Defective Airbag site violently exploding an d/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1569. In the course of the Takata and Honda Defendants' business, they willfully failed to disclo se and activ ely concealed the dangero us risks pos ed by the m any safety issues and

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db21 um Entered of Filed SD/10/4 9 et Page 53801 of 454 ge 379 of 453

serious defect discussed above. The Takata and Honda De fendants compounded the deception by repeated ly asserting that the Clas s Vehicles and/or the Def ective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1570. The Takata and Honda Defendants' unf air or decep tive ac ts or practices, including these concealments, omissions, and suppressions of material facts, had a tendency or capacity to mislead, tended to create a false impression in consumers, were likely to and did in fact deceive reasonable consumers, including Plaintiffs, about the true s afety and reliability of Class Vehicles and /or the Defective Airbags inst alled in them, the quality of the Takata and Honda Defendants' brands, and the true value of the Class Vehicles.

1571. The Takata and Honda Defendants inten tionally and knowingly misrepresented material facts regarding the Class Vehicles and/or the Defective Airbags installed in them with an intent to mislead Plaintiffs and the New Jersey Consumer Sub-Class.

1572. The Takata and Honda Defendants knew or should have known that their conduct violated the New Jersey CFA.

1573. As alleged above, the Takata and Honda Defendants made material statements about the safety and reliability of the Class Vehi cles and/or the Defective Airbags installed in them that were either false or misleading.

1574. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, the Takata and Honda Defendants concealed the dangers and risks posed by the Class Vehicles an d/or the Defective Airbags installe d in them and their tragic cons equences, and allowed unsuspecting new and used car purchasers to continue to buy/lease the Class Vehicles, and allowed them to continue driving these highly dangerous vehicles.

1575. The Takata and Honda Defendants owed Pl aintiffs a duty to disclose the true safety and reliability of the Class Vehicles a nd/or the Defective Air bags installed in them because the Takata and Honda Defendants:

Case 1:1 Case 23:1 99 cv + 009 41 ePRWen DbCumenter e21 driled \$D/10/10et Page 53811 of 45 age 380 of 453

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations a bout the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1576. Because the Takata and Honda Defendant s frau dulently concealed the Inflato r Defect in Class Vehic les and/or the Defective Airbags installed in the m, resulting in a raf t of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigma attached to Class Vehicles by the Takata and Honda Defendants' conduct, they are now worth significantly less than they otherwise would be.

1577. The Takata and Honda Defendants' failure to disclose and active concealment of the dangers and risks posed by the Defective Ai rbags in Class Vehicle s were material to Plaintiffs and the New Jersey Consumer Sub-Class. A vehicle made by a reputable manufacturer of safe vehicles is worth more than an otherwise comparable vehicle made by a disreputable manufacturer of unsafe vehicles that conceals the Inflator Defect rather than promptly remedies them.

1578. Plaintiffs and the Class suffered ascer tainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator Defect that existed in the Class Vehicles and/or the Defective Airbags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchased or leased them at all. Plaintiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1579. The Takata and Honda Defendants' viola tions present a continuing risk to Plaintiffs, the Class, as well as to the general public. Th e Takata and Honda Defendants' unlawful acts and practices complained of herein affect the public interest.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 0Filed 3D/10/10et Page 38216f 454ge 381 of 453

1580. As a direct and proxim ate result of the Takata and Honda Defendants' violations of the New Jersey CF A, Plaintiffs and the Cla ss have suffered injury-i n-fact and/or actu al damage.

1581. Plaintiffs and the Class are entitled to recover legal and/or equitable relief including an order enjoining the Takata and Honda Defendants' unlawful conduct, treble damages, costs and reasonable attorneys' fees pursuant to N.J. Stat. Ann. § 56:8-19, and any other just and appropriate relief.

S. <u>Claims Brought on Behalf of the New York Sub-Class</u> <u>COUNT 83</u>

Violation of the New York General Business Law N.Y. Gen. Bus. Law § 349

1582. This claim is brought on behalf of the New York Consumer Sub-Class against Takata and Honda.

1583. Plaintiffs and New Yor k Sub-Class are "persons" within the m eaning of New York General Business Law ("New York GBL"), N.Y. Gen. Bus. Law § 349(h).

1584. Defendants are "persons," "firm s," "corpor ations," or "a ssociations" within the meaning of N.Y. Gen. Bus. Law § 349.

1585. The New York GBL makes unlawful "[d]eceptive acts or practices in the conduct of any business, trade or commerce." N.Y. Gen. Bus. Law § 349. Defendants' conduct directed toward consumers, as described above and below, constitutes "deceptive acts or practices" within the meaning of the New York GBL.

1586. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1587. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags

Case 1:1 Case 23:199c7-00941eRWenDb2umEntered offiled SD/10/10et Page 38316f 454ge 382 of 453

installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1588. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1589. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1590. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the New York GBL. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1591. In the cour se of Def endants' bus iness, they will f ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the many safety iss ues and serious defect

Case 1:1 Case 23:1 99€7-00941eRWenDb21umEntere21 dFiled \$D/10/10et Page 538416f 454ge 383 of 453

discussed above. Defendants com pounded the deception by repeated ly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1592. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in f act deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1593. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the New York Sub-Class.

1594. Defendants knew or should have known that their conduct violated the New York GBL.

1595. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1596. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1597. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1598. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1599. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the New York Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1600. Plaintiffs and the New York Sub-Class suffered ascertain able los s caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1601. Defendants' violations present a continuing risk to Plain tiffs as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1602. As a direct and proximate result of Defendants' violations of the New York GBL, Plaintiffs and the New York Sub-Class have suffered injury-in-fact and/or actual damage.

1603. New York Sub-Class m embers seek punitive dam ages against Defendants because Defendants' conduct was egreg ious. Defendants m isrepresented the safety and reliability of millions of Class Vehicles and/or the Defective Airbags installed in them, concealed

Case 1:1 Case 23:1 99€7-400941e72N/enDb2umEntere21 0Filed \$D/10/49et Page 538616f 454ge 385 of 453

the Inflator Defect in m illions of them, deceived Plaintiffs and the New York Sub-Class on lifeor-death m atters, and concealed material facts that on ly Defe ndants knew, all to avoid the expense and public relations n ightmare of correcting the serious f law in m illions of Class Vehicles and/or the Defectiv e Airbags installed in them. Defendants' egregious conduct warrants punitive damages.

1604. Because Defendants' willful and knowing conduct caused injury to the New York Sub-Class, the New York Sub-Class seeks rec overy of actual dam ages or \$50, whichever is greater, discretionary treble damages up to \$1,000, punitive damages, reasonable attorneys' fees and costs, an order enjoining Defendants' deceptive conduct, and any other just and proper relief available under N.Y. Gen. Bus. Law § 349.

COUNT 84

Violation of the New York General Business Law N.Y. Gen. Bus. Law § 350

1605. This claim is brought on behalf of the New York Consumer Sub-Class against Takata and Honda.

1606. Defendants were and are engaged inthe "conduct of business, trade orcommerce" within the meaning of N.Y. Gen. Bus. Law § 350.

1607. N.Y. Gen. Bus. Law § 350 makes unlawful "[f]alse advertising in the conduct of any business, trade or commerce." False advertising includes "advertising, including labeling, of a commodity . . . if such advertising is misleading in a material respect," taking into account "the extent to which the advertising fails to reveal facts material in light of ... representations [made] with respect to the commodity" N.Y. Gen. Bus. Law § 350-a.

1608. Defendants caused to be m ade or disseminated through New York, through advertising, marketing and other publications, st atements that were untrue or m isleading, and that were known, or which by the exercise of reasonable care should have been known to Defendants, to be untrue and misleading to consumers and the New York Sub-Class.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/19et Page 538716f 454ge 386 of 453

1609. Defendants have violated § 350 because the m isrepresentations and o missions regarding the Inflator Defect, a nd Defendants' failure to disclo se and active concealing of the dangers and risks posed by the Clas s Vehicles and/or the Defective Airbags installed in them, as set forth above, were material and likely to deceive a reasonable consumer.

1610. New York Sub-Class m embers have suffere d an injury, including the loss of money or property, as a result of Defendants' false advertising. In purchasing or leasing Class Vehicles with the Defective Airbags installed in them, New York Plaintiffs and the New York Sub-Class relied on the m isrepresentations and/or om issions of De fendants with re spect to the safety and reliability o f the Class Vehicles a nd/or the D efective Air bags installed in them . Defendants' representations were false and/or m isleading because the concealed the Inflator Defect and safety issues seriously undermine the value of the Class Vehicles. Had Plaintiffs and the New York Sub-Class known this, they would not have purchased or leased their vehicles and/or paid as much for them.

1611. Pursuant to N.Y. Gen. Bus. Law § 350 e, the New York Sub-Class seeks monetary relief against Defendant s measured as the greater of (a) actual dam ages in an am ount to be determ ined at trial and (b) statuto ry damages in the am ount of \$500 each for New York Sub-Class member. Because Defendants' conduct was committed willfully and knowingly, New York members are entitled to recover three tim es actual dam ages, up to \$10,000, for each New York Class member.

1612. The New York Sub-Class also seeks an or der enjoin ing De fendants' unfair, unlawful, and/or decep tive p ractices, attorney s' fees, and any other just and proper relief available under General Business Law § 350.

Case 1:1 Case 23:1 99€ 7400941 0 R Men Db Cum Entered of Filed SD/10/4 9 et Page 53881 of 454 ge 387 of 453

T. <u>Claims Brought on Behalf of the North Carolina Sub-Class</u>

<u>COUNT 85</u>

Violation of the North Carolina Unfair and Deceptive Trade Practices Act N.C. Gen. Stat. §§ 75-1.1, *et seq*.

1613. This claim is brought on behalf of the North Carolina Consumer Sub-Class against Takata and Honda.

1614. Defendants engaged in "comm erce" within the meaning of N.C. Gen. Stat. § 75-1.1(b).

1615. The North Carolina Act broadly prohibits "unf air or deceptive acts or practices in or affecting commerce." N.C. Gen. Stat. § 75-1.1(a). As alleged above a nd below, Defendants willfully committed unfair or deceptive acts or practices in violation of the North Carolina Act.

1616. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1617. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them

1618. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to installing the Def ective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 588916f 454ge 388 of 453

regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1619. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the North Carolina Act. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1620. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1621. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1622. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the North Carolina Sub-Class.

Case 1:1 Case 23:1 99 cv 400941 eRWen Dbcumenter 21 driled 3D/10/10/19et Page 38901 of 454 ge 389 of 453

1623. Defendants knew or should have known the at their conduct violated the North Carolina Act.

1624. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1625. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1626. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

- a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;
- b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1627. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1628. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the North Carolina Sub-Class. A vehicle made by a reputable manufacturer of safe vehicles is worth more

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/49et Page 529116f 454ge 390 of 453

than an otherwise com parable vehicle m ade by a disreputable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1629. Plaintiffs and the North Carolina Sub-Cl ass suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1630. Defendants' violations present a continui ng risk to Plaintif fs, the North Carolina Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1631. As a direct and proxim ate result of Defe ndants' violations of the North Carolina Act, Plain tiffs and the North Carolina Sub -Class h ave s uffered inju ry-in-fact and/or actual damage.

1632. North Carolina Sub-Class m embers s eek punitive dam ages against Defendants because Defendants' co nduct was m alicious, willful, reck less, wanto n, fraudulen t and in bad faith.

1633. Defendants fraudulently and willfully m isrepresented the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them, deceived North Carolina Sub-Class members on life-or-death matters, and concealed material facts that only they knew, all to avoid the expense and public relations nightm are of correcting the m yriad flaws in the Class Vehicles and/or the De fective Airbags installe d in them . Because D efendants' conduct was malicious, willful, reckless, wanton, fraudulent and in bad faith, it warrants punitive damages.

1634. Plaintiffs seek an order for treble the eir actual dam ages, an order enjoining Defendants' unlawful acts, costs of Court, attorn ey's fees, and any other just and proper relief available under the North Carolina Act, N.C. Gen. Stat. § 75-16.

Case 1:1 Case 23:1 99 cv 4009 41 ePRWen Db2um Entered of Ted SD/10/10 et Page 53921 of 454 ge 391 of 453

COUNT 86

Breach of the Implied Warranty of Merchantability N.C. Gen. Stat. § 25-2-314

1635. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought on behalf of the North Carolina Consumer Sub-Class against Takata and Honda.

1636. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of N.C. Gen. Stat. § 25-2-314.

1637. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transactions, pursuant to N.C. Gen. Stat. § 25-2-314.

1638. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1639. Defendants were provided notice of these issues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant s issued the recalls and the allegations of the Inflator Defect became public.

1640. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the North Carolina Sub-Class have been damaged in an amount to be proven at trial.

Case 1:1 Case 23:1 99€ 7400941e RWen Db2um Entered of Ted SD/10/49et Rage 53931 of 454 ge 392 of 453

U. Claims Brought on Behalf of the Ohio Sub-Class

<u>COUNT 87</u>

Violation of the Consumer Sales Practices Act Ohio Rev. Code §§ 1345.01, et seq.

1641. This claim is brought only on behalf of the Ohio Consum er Sub-Class against Takata, Honda, and Ford.

1642. Plaintiffs and the Ohio Sub-Class are "consumers" as that term is defined in Ohio Rev. Code § 1345.01(D), and their purchases and leases of the Class Vehicles with the Defective Airbags installed in them are "consumer transactions" within the meaning of Ohio Rev. Code § 1345.01(A).

1643. Defendants are "suppliers" as that term is defined in Ohio Rev. Code § 1345.01(C). The Ohio Consum er Sales Practices Act ("Ohio CSPA"), Ohio Rev. Code § 1345.02, broadly prohibits unfair or deceptive acts or practices in connection with a consum er transaction. Specifically, and with out limitation of the broad prohibiti on, the Act prohibits suppliers from representing (I) that goods have charac teristics or uses or benefits which they do not have; (ii) that their goods are of a particular quality or grade they are not; and (iii) that the subject of a consumer transaction has b een supplied in accord ance with a previou s representation, if it has not. *Id.* Defendants' conduct as alleged abo ve and belo w constitutes unfair and/or deceptive consumer sales practices in violation of Ohio Rev. Code § 1345.02.

1644. By failing to disclose and actively concealing the dangers and risks polsed by the Class Vehicles and/or the Defective Airbags in stalled in them, Defendants engaged in decep tive business practices prohibited by the Ohio CSPA, including: representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular standard, quality, and grade when they are no t; representing that the subject of a tran saction involving them has been supplied in accordance with a previous representation when it has no t; and engaging in other unfair or deceptive acts or practices.

Case 1:1 Case 23:1 99 c 7 4009 41 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 539 41 of 45 4 ge 393 of 453

1645. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1646. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1647. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1648. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1649. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Ohio CSPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 39516f 454ge 394 of 453

shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1650. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1651. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in f act deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1652. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Ohio Sub-Class.

1653. Defendants knew or should have known the at their conduct violated the Ohio CSPA.

1654. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1655. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 oFiled \$D/10/10et Page 539616f 454ge 395 of 453

1656. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1657. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1658. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Ohio Sub-Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1659. Plaintiffs and the Ohio Sub-Class suffered ascer tainable loss c aused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disr egard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1660. Defendants' violations present a continuing risk to Plaintiffs, the Ohio Sub-Class, as well as to the general public. D efendants' unlawful acts and practices com plained of herein affect the public interest.

Case 1:10-ase23:109-cv-00941eRWenDb2umEntered offiled SD/10/40et Page539716f 454ge 396 of 453

1661. As a direct and proxim ate result of Defendants' viol ations of the Ohio CSPA, Plaintiffs and the Ohio Sub-Class have suffered injury-in-fact and/or actual damage.

1662. Ohio Sub-Class members seek punitive damages against Defendants because their conduct was egregious. Defendants misrepresented the safety and reliability of millions of Class Vehicles and/or the Defective Airbags installed in them, concealed the Inflator Defect in millions of them, deceived the Ohio Sub-Class on life-or-d eath matters, and concealed material facts that only Defendants knew, all to avoi d the expense and public relations nightmare of correcting the serious f law in m illions of Class Vehicles an d/or the De fective Airb ags installed in them. Defendants' egregious conduct warrants punitive damages.

1663. As a result of the foregoing wrongful c onduct of Defendants, Plaintiffs and the Ohio Sub-Class have been dam aged in an am ount to be pro ven at tr ial, and seek all just and proper remedies, including, but not lim ited to, actual and statutory dam ages, an order enjoining Defendants' deceptive and unfair conduct, treble damages, court costs and reasonable attorneys' fees, pursuant to Ohio Rev. Code § 1345.09, *et seq.*

V. <u>Claims Brought on Behalf of the Oregon Sub-Class</u>

COUNT 88

Violation of the Oregon Unlawful Trade Practices Act Or. Rev. Stat. §§ 646.605, *et seq*.

1664. This claim is brought only on behalf of the Oregon Consum er Sub-Class against Takata and Honda.

1665. Plaintiffs, the Oregon Sub-Class, and De fendants are persons within the m eaning of Or. Rev. Stat. § 646.605(4).

1666. The Oregon Unfair Trade Practices Ac t ("Oregon UTPA") prohibits a person from, in the course of the person's business, doing any of the follo wing: "(e) Represent[ing] that ... goods ... have ... characteristics ... uses, benef its, ... or qualities that they do not have; (g) Represent[ing] that ... goods ... are of a particular standard [or] quality ... if they are of another;

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 539816f 454ge 397 of 453

(I) Advertis[ing] ... goods or services with intent not to p rovide them as advertis ed;" and " (u) engag[ing] in any other unfair or deceptive conduct in trade or commerce." Or. Rev. Stat. § 646.608(1).

1667. Defendants engaged in unlawful trade practices, including representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; representing that they are of a particular standard and quality when they are not; advertising them with the intent not to sell or lease them as advertised; and engaging in other unfair or deceptive acts.

1668. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1669. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1670. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1671. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and

Case 1:1 Case 23:1 99€7-400941e72N/enDb21umEntere21 dFiled \$D/10/10/10/et Page 539916f 454ge 398 of 453

of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Oregon UTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1672. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1673. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1674. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Oregon Sub-Class.

1675. Defendants knew or should have known that their conduct violated the Oregon UTPA.

1676. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and /or the Defective Airbags installed in them that were either false or misleading.

1677. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/10et Page 540016f 454ge 399 of 453

Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1678. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1679. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1680. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plai ntiffs and the Oregon Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1681. Plaintiffs and the Oregon Sub-Class su ffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

Case 1:10-ase23:109-cv-00941eRWenDb2umEntere21 0Filed 3D/10/10/10et Page 540116f 454ge 400 of 453

1682. Defendants' violations present a continuing risk to Plaintiffs, the Oregon Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1683. As a direct and proxim ate result of Defe ndants' violations of the Oregon UTPA, Plaintiffs and the Oregon Sub-Class have suffered injury-in-fact and/or actual damage.

1684. Plaintiffs and the Oregon Sub-Class are en titled to recover the greater of actual damages or \$200 pursuant to Or. Rev. Stat. § 646.638(1). Plaintiffs and the Oregon Sub-Class are also en titled to pun itive damages becaus e Defendants engaged in conduct am ounting to a particularly aggravated, deliberate disregard of the rights of others.

W. <u>Claims Brought on Behalf of the Pennsylvania Sub-Class</u> <u>COUNT 89</u>

Violation of the Unfair Trade Practices and Consumer Protection Law Pa. Stat. Ann. §§ 201-1, et seq.

1685. This claim is brought only on behalf of the Pennsylvania Consum er Sub-Class against Takata, Honda, BMW, Nissan, and Toyota.

1686. Plaintiffs purchased or r leased their Class Vehicles with Defective Airbags installed in them primarily for personal, family or household purposes with in the meaning of 73 P.S. § 201-9.2.

1687. All of the acts complained of herein were perpetrated by Defendants in the course of trade or commerce within the meaning of 73 P.S. § 201-2(3).

1688. The Pennsylvania Unfair Trade Pract ices and Consum er Protection Law ("Pennsylvania CPL") prohibits unfair or deceptive acts or practices, including: (i) "Representing that goods or services have ... characteristics, Benefits or qualities that they do not have;" (ii) "Representing that goods or services are of a part icular standard, quality or grade ... if they are of another;:" (iii) "Advertising goods or services w ith intent not to sell them as advertised;" and

(iv) "Engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or misunderstanding." 73 P.S. § 201-2(4).

1689. Defendants engaged in unlawful trade practices, including representing that Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; re presenting that they are of a particular standard and quality when they are not; advertising them with the intent not to sell or lease them as advertised; and engaging in any other fraudulent or deceptive conduct which creates a likelihood of confusion or of misunderstanding.

1690. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1691. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1692. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

Case 1:1 Case 23:1 99 c 400941 c R Men D b C 1 m Enter 21 d Filed SD/10/19 et Page 54031 of 454 ge 402 of 453

1693. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive busine ss practices in violation of the Pennsylvania CPL. Defendants deliberately with held the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1694. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1695. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1696. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Pennsylvania Sub-Class.

1697. Defendants knew or should have knownthat their conduct violated thePennsylvania CPL.

Case 1:1 Case 23:1 99 c 7400941 c RWen DbCum Entered of iled SD/10/10 et Page 54041 of 454 ge 403 of 453

1698. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1699. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1700. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1701. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1702. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defectiv e Airbags in Class Vehicl es wer e m aterial to Pla intiffs and th e Pennsylvania Sub-Class. A vehicle m ade by a r eputable manufacturer of safe vehicles is worth more than an otherwis e com parable vehicle m ade by a disreputable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db21 um Entered of 16d \$D/10/10 et Page 54051 of 454 ge 404 of 453

1703. Plaintiffs and the Pennsylvania Sub-Cla ss suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1704. Defendants' violations pres ent a continuing risk to Plaintiffs, the Pennsylvania Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1705. As a direct and proxim ate result of Defendants' viol ations of the Pennsylvania CPL, Plaintiffs and the Pennsylvania Sub-Class have suffered injury-in-fact and/or actual damage.

1706. Defendants are liable to Plaintiffs and the Pennsylvania Sub-Class for treble their actual damages or \$100, whichever is greater, and attorneys' fees and costs. 73 P.S. § 201-9.2(a). Plaintiffs and the Pennsylvania Sub -Class ar e a lso entitled to an award of punitive dam ages given that Defendants' conduct was m alicious, wanton, willful, opp ressive, or exhibited a reckless indifference to the rights of others.

COUNT 90

Breach of the Implied Warranty of Merchantability 13 PA. Stat. Ann. §2314

1707. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss W arranty Act, this claim is brought only on behalf of the Pennsylvania Consumer Sub-Class against Takata, Honda, BMW, Nissan, and Toyota.

1708. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of 13 Pa. Stat. Ann. § 2104.

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db Cum Entered of Filed SD/10/4 9 et Page 54061 of 454 ge 405 of 453

1709. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in merchantable condition was implied by law in Class Vehicle transactions, pursuant to 13 Pa. Stat. Ann. § 2314.

1710. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1711. Defendants were provided notice of these issues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time e after Defendant's issued there calls and the allegations of the Inflator Defect became public.

1712. As a direct and proxim at result of Defendants' breach of the warranties of merchantability, Plaintiffs and the P ennsylvania Sub-Class have been damaged in an amount to be proven at trial.

X. Claims Brought on Behalf of the Rhode Island Sub-Class

<u>COUNT 91</u>

Violation of the Rhode Island Unfair Trade Practices and Consumer Protection Act R.I. Gen. Laws §§ 6-13.1, *et seq*.

1713. This claim is brought only on behalf of the Rhode Island Consum er Sub-Class against Takata and Honda.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 2 d Filed SD/10/19 et Page 54071 of 454 ge 406 of 453

1714. Plaintiffs are persons w ho purchased or l eased one or m ore Class Veh icles with Defective Airbags installed in them primarily for personal, family, or household purposes within the meaning of R.I. Gen. Laws § 6-13.1-5.2(a).

1715. Rhode Island's Unfair Trade Practices and Consum er Protection Act ("Rhode Island CPA") proh ibits "unfair or deceptive acts or practices in the conduct of any trade or commerce" includ ing: "(v) Representing that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities that they do not have"; "(vii) Representing that goods or services are of a particular standard, quality, or grade ..., if they are of another"; "(ix) Advertising goods or services with intent not to sell them as advertised"; "(xii) Engaging in any other conduct that sim ilarly creates a likelihood of confusion or of misunderstanding"; "(xii) Engaging in any other methods, acts or practice that is unfair or deceptive to the consumer"; and "(xiv) Using a ny other methods, acts or practices which mislead or deceive members of the public in a material respect." R.I. Gen. Laws § 6-13.1-1(6).

1716. Defendants engaged in unlawful trade prac tices, including: (1) representing that the Class Vehicles have characteristics, uses, benefits, and qualities which they do not have; (2) representing that the Class Vehicles are of a particular standard and quality when they are not; (3) advertising the Class Vehicles with the intent not to sell or lease them as advertised; and (4) otherwise engaging in conduct that is unfair or deceptive and likely to deceive.

1717. Defendants' actions as set forth above occurred in the conduct of trade or commerce.

1718. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the Class Vehicles and/or the Defective Airbags installed in them.

- 395 -

Case 1:1 Case 23:1 99 c 400941 e R Wen D b Cum Enter 21 d Filed SD/10/19et Page 54081 of 454 ge 407 of 453

1719. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1720. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Rhode Island CPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/ or expelling vehicle occupants with lethal am ounts of metal debris and shrapnel, and/or fail to deploy, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1721. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively concealed the dangerous risks posed by the Inflator Defect discussed above. Defendants compounded the deception by repeatedly asserting that the Class Vehicles and /or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1722. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able

Case 1:10 ase 23:10967400941eRWenDb21umEntered offiled SD/10/10et Page 540916f 454ge 408 of 453

consumers, including Plaintiffs, about the true safe ty and reliability of Class Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1723. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Rhode Island Sub-Class.

1724. Defendants knew or should have known the at their conduct violated the Rhode Island CPA.

1725. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1726. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective A irbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1727. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly

Case 1:1 Case 23:1 99 cv 400941 eRWen Dbcumenter 21 driled 3D/10/19et Page 542101 of 454 ge 409 of 453

diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1728. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Rhode Island Sub-Class. A vehicle m ade by a reputable manufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disreputable manufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1729. Plaintiffs and the Rhode Island Sub-Cla ss suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1730. Defendants' violations pres ent a continuing risk to Plaintiffs, the Rhode Island Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1731. As a direct and proxim ate result of Defendants' viol ations of the Rhode Island CPA, Plaintiffs and the Rhode Island Sub-Class have suffered injury-in- fact and/or actual damage.

1732. Plaintiffs and the Rhode Island Sub-Class are entitled to r ecover the greater of actual damages or \$200 pursuant to R.I. Gen. Laws § 6-13.1-5.2(a). Plaintiffs also seek punitive damages in the discretion of the Court because of Defendants' eg regious disregard of consum er and public safety and their long-running concealment of the serious Inflator Defect and its tragic consequences.

Case 1:1 Case 23:1 996 7400941 0 RWen Documenter 21 of iled 3D/10/10 et Page 542111 of 454 ge 410 of 453

COUNT 92

Breach of the Implied Warranty of Merchantability R.I. Gen Laws § 6A-2-314

1733. In the event the Court declines to certify a Nationwide Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Rhode Island Consum er Sub-Class against Takata and Honda.

1734. Defendants are and were at all re levant times merchants with respect to motor vehicles and/or airbags within the meaning of R.I. Gen. Laws § 6A-2-314.

1735. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to R.I. Gen. Laws § 6A-2-314.

1736. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags violently explode and/or expel vehicle occupants with lethal amounts of metal debris and shrapnel and/or fail to deploy, inst ead of protecting vehicle occupants from bodily injury during accidents.

1737. Defendants were provided notice of these is sues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant's issued the recalls and the allegations of the Inflator Defect became public.

1738. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the R hode Island Sub-Class h ave been d amaged in an am ount to be proven at trial.

Case 1:1 Case 23:1 99€7-700941e721WenDb2umEntere21 dFiled 3D/100/109et Page 5421216f 454 ge 411 of 453

Y. <u>Claims Brought on Behalf of the South Carolina Sub-Class</u>

<u>COUNT 93</u>

Violation of the South Carolina Unfair Trade Practices Act S.C. Code Ann. §§ 39-5-10, *et seq*.

1739. This claim is brought only on behalf of the South Carolina Consum er Sub-Class against Takata and Toyota.

1740. Defendants are "persons" under S.C. Code Ann. § 39-5-10. 2740. T he South Carolina Unfair Trade Practices Act ("South Carolina UTPA") prohibits "unfair or deceptive acts or practices in the conduct of any trade or commerce" S.C. Code Ann. § 39-5-20(a). Defendants engaged in unfair and d eceptive acts or practices and vio lated the South Carolina UTPA by f ailing to d isclose and actively concealing the d angers and risks posed by the Class Vehicles and/or the Defective Airbags installed in them. Defendants' actions as set forth below and above occurred in the conduct of trade or commerce.

1741. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also enga ged in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the Class Vehicles and/or the Defective Airbags installed in them

1742. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 5421316f 454 ge 412 of 453

aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1743. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the South Carolina UTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/ or expelling vehicle occupants with lethal am ounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1744. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defects discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1745. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1746. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the South Carolina Sub-Class.

Case 1:10-ase23:109-cv-00941eRWenDb2umEntere21 dFiled 3D/10/10/10et Page5421416f 454ge 413 of 453

1747. Defendants knew or should have known the at their conduct violated the South Carolina UTPA.

1748. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1749. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1750. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

- a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;
- b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1751. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1752. Defendants' failure to d isclose and active concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Pl aintiffs and the South Carolina Sub-Class. A vehicle made by a reputable manufacturer of safe vehicles is worth more

Case 1:1 Case 23:1 99 cv 700941 eRWen DbCumenter 21 driled 3D/10/10 et Page 542151 of 45 age 414 of 453

than an otherwise com parable vehicle m ade by a disreputable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1753. Plaintiffs and the South Carolina Sub-Cl ass suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1754. Defendants' violations present a continui ng risk to Plaintiffs, the South Carolina Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1755. As a direct and proxim ate result of Defe ndants' violations of the South Carolina UTPA, Plaintiffs and the South Carolina Sub-Class have suffered injury-in-fact and/or actual damage.

1756. Pursuant to S.C. Code Ann. § 39-5-140(a), Plaintiffs s eek monetary relief against Defendants to recover for their economic losses. Because Defendants' actions were willful an d knowing, Plaintiffs' damages should be trebled. *Id*.

1757. Plaintiffs further allege that Def endants' m alicious and deliberate conduct warrants an assessment of punitive dam ages because Defendants carried out desp icable conduct with willful and conscious disreg ard of the rights and safety of others, subjecting Plaintiffs and the South Carolina Sub-Class to cruel and unjust ha rdship as a result. Defendants' intentionally and willfully misrepresented the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them, deceived Plaintiffs and the South Carolin a Sub-Class on life-or-death matters, and concealed m aterial facts that only Defendants knew, all to avoid the expense and public relations nightmare of correcting a deadly flaws in the Class Vehicles and/or the Defective Airbags installed in them. Defendants' unl awful conduct constitutes m alice, oppression, and

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db21 um Entered of Filed SD/10/4 9 et Page 542161 of 454 ge 415 of 453

fraud warranting punitive damages. Plaintiffs further seek an order enjoining Defendants' unfair or deceptive acts or practices.

<u>COUNT 94</u>

Violation of the South Carolina Regulation of Manufacturers, Distributors, and Dealers Act S.C. Code Ann. §§56-15-10, *et seq*.

1758. This claim is brought only on behalf of the South Carolina Consum er Sub-Class against Takata and Toyota.

1759. The Vehicle Manufacturing Defendants are "m anufacturers" as set forth in S.C. Code Ann.§ 56-15-10, as it was engaged in the bus iness of m anufacturing or assembling new and unused motor vehicles.

1760. The Vehicle Manufacturing Defen dants committed unfair or decep tive acts or practices that violated the South Carolina Regulation of Manufacturers, Distributors, and Dealers Act ("Dealers Act"), S.C. Code Ann. § 56-15-30.

1761. The Vehicle Manufacturing Defendants engage d in actions which were arbitrary, in bad faith, unconscionable, and which caused damage to Plaintiffs, the South Carolina Sub-Class, and to the public.

1762. The Vehicle Manufacturing Defendants' bad faith and unconscionable actions include, but are not limited to: (1) representing that Class Vehicles and/or the Defective Airbags installed in them have c haracteristics, uses, benefits, and qualities which they do not have, (2) representing that they are of a particular st andard, quality, and grade when they are not, (3) advertising them with the intent not to sell or lease them as advertised, (4) rep resenting that a transaction involving them confers or involves rights, rem edies, and obligations which it does not, and (5) representing that the subject of a transaction invol ving them has been supplied in accordance with a previous representation when it has not.

1763. The Vehicle Manufacturing Defendants resort ed to and used false and m isleading advertisements in connection with their business. As alleged above, they material statements and om issions regarding the safety and reliability of the Class Vehicles

Case 1:1 Case 23:1 99€7400941e787WenDb21umEntere21 dFiled \$D/10/10et Page 5421716f 454 ge 416 of 453

and/or the Defective Airbags installed in them that were either false or misleading. Each of these statements and om issions contrib uted to the decep tive contex t o f Defendants' un lawful advertising and representations as a whole.

1764. Pursuant to S.C. Code Ann. § 56-15-110(2), Plaintiffs bring this action on behalf of the mselves and the South Carolina Sub-Class, as the action is one of common or general interest to many persons and the parties are too numerous to bring them all before the court.

1765. Plaintiffs and the South Carolina S ub-Class are entitled to double their actual damages, the cost of the suit, attorney's fees pursuant to S.C. Code Ann. § 56-15-110. Plaintiffs also seek injunctive relief under S.C. Code Ann. § 56- 15-110. Plaintiffs also seek treble damages because the Vehicle Manufacturing Defendants acted maliciously.

COUNT 95

Breach of the Implied Warranty of Merchantability S.C. Code § 36-2-314

1766. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss W arranty Act, this claim is brought only on behalf of the South Carolina Consumer Sub-Class against Takata and Toyota.

1767. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of S.C. Code Ann. § 36-2-314.

1768. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to S.C. Code Ann. § 36-2-314.

1769. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db Cum Entered of Filed SD/10/4 9 et Page 542181 of 454 ge 417 of 453

occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1770. Defendants were provided notice of these issues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time a fter Defendant's issued the recalls and the allegations of the Inflator Defect became public.

1771. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the South Carolina Sub-Class have been damaged in an amount to be proven at trial.

Z. <u>Claims Brought on Behalf of Tennessee Sub-Class</u> <u>COUNT 96</u>

Violation of the Tennessee Consumer Protection Act Tenn. Code Ann. §§ 47-18-101, et seq.

1772. This claim is brought only on behalf of the Tennessee Consum er Sub-Class against Takata and Honda.

1773. Plaintiffs and the Tenn essee Sub-Class are "n atural persons" and "cons umers" within the meaning of Tenn. Code Ann. § 47-18-103(2).

1774. Defendants are "persons" within the meaning of Tenn. Code Ann. § 47-18-103(2) (the "Act").

1775. Defendants' conduct com plained of here in affected "trade," "com merce" or "consumer transactions" within the meaning of Tenn. Code Ann. § 47-18-103(19).

1776. The Tennessee Consumer Protection Act ("Tennessee CPA") prohibits "[u]nfair or deceptive acts or practices affecting the conduct of any trade or commerce," including but not limited to: "Representing that goods or services have ... characteris tics, [or] ... bene fits ... that they do not have...;" "Representing that goods or services are of a particular standard, quality or

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 542191 of 454 ge 418 of 453

grade... if they are of another;" and "Advertising goods or services with intent not to sell them as advertised." Tenn. Code Ann. § 47-18-104. De fendants violated the Tennessee CPA by engaging in unfair or deceptive acts, includi ng representing that Class Vehicles have characteristics or benefits that they did not have; representing that Cl ass Vehicles are of a particular standard, quality, or grade when they are of another; and adve rtising Class Vehicles with intent not to sell or lease them as advertised.

1777. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the Class Vehicles and/or the Defective Airbags installed in them.

1778. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1779. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety,

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 54201 of 454 ge 419 of 453

Defendants engaged in unfair or deceptive business practices in violation of the Tennessee CPA. Defendants deliberately withheld the inform ation about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occ upants with lethal am ounts of m etal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1780. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting that the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1781. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1782. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Tennessee Sub-Class.

1783. Defendants knew or should have known that their conduct violated the Tennessee CPA.

1784. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and /or the Defective Airbags installed in them that were either false or misleading.

1785. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 542116f 454ge 420 of 453

new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1786. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1787. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1788. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Tennessee Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1789. Plaintiffs and the Ten nessee Sub-Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

Case 1:1 Case 23:1 99€7400941eRWenDb21umEntere21 dFiled \$D/10/10et Page 542216f 454ge 421 of 453

1790. Defendants' violations present a continuing risk to Plaintiffs, the Tennessee Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1791. As a direct and proximate result of Defendants' violations of the Tennessee CPA, Plaintiffs and the Tennessee Sub-Class have suffered injury-in-fact and/or actual damage.

1792. Pursuant to Tenn. Code Ann. § 47-18-109(a), Plaintiffs and the Tennessee Sub-Class seek monetary relief against Defendants m easured as actual damages in an amount to be determined at trial, treb le damages as a result of Defendants' willful or knowing violations, and any other just and proper relief available under the Tennessee CPA.

AA. <u>Claims Brought on Behalf of the Texas Sub-Class</u> <u>COUNT 97</u>

Violation of the Deceptive Trade Practices Act Tex. Bus. & Com. Code §§ 17.41, *et seq*.

1793. This claim is brought only on behalf of the Texas Consumer Sub-Class against Takata, Honda, and Ford.

1794. Plaintiffs and the Texas Sub-Class are i ndividuals, partnerships and corporations with assets of less than \$25 million (or are controlled by corporations or entities with less than \$25 million in assets). *See* Tex. Bus. & Com. Code § 17.41.

1795. The Texas Deceptive Trade Practices-Cons umer Protection Act ("Texas DTPA") prohibits "[f]alse, m isleading, or deceptive acts or practices in the conduct of a ny trade or commerce," Tex. Bus. & Com . Code § 17.46(a), and an "unconsciona ble action or course of action," which m eans "an act or practice which, to a consu mer's detriment, takes advantage of the lack of knowledge, ability, ex perience, or capacity of the consum er to a grossly unfair degree." Tex. Bus. & Com. Code § 17.45(5); Tex. Bus. & Com. Code § 17.50(a)(3). Defendants have committed false, misleading, unconscionable, and deceptive acts or practices in the conduct of trade or commerce.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b Cum Enter 21 d Filed SD/10/10 et Page 54231 of 454 ge 422 of 453

1796. Defendants also violated the Texas DTPA by: (1) rep resenting that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not have; (2) representing that they are of a particular standard, quality, and grade when they are not; (3) a dvertising them with the intent to sell or le ase them as advertised; and (4) failing to di sclose inform ation concerning them with the intent to induce consumers to purchase or lease them.

1797. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive.

1798. Defendants also engaged in unlawful trade practices by employing deception, deceptive acts or practices, fraud, misrep resentations, or con cealment, suppression or om ission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1799. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1800. By failing to disclose and by actively con cealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and

Case 1:1 Case 23:1 99€7400941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5423416f 454ge 423 of 453

of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Texas DTPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel, and/or fail to deploy, instead of protecting vehicle occupants from bodily injury during accidents and/or failing to deploy altogether, in order to ensure that consumers would purchase the Class Vehicles.

1801. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1802. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1803. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Texas Sub-Class.

1804. Defendants knew or should have known the at their conduct violated the Texas DTPA.

1805. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/10et Page 542516f 454ge 424 of 453

1806. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1807. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1808. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of negative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defendants' conduct, they are now worth significantly less than they otherwise would be.

1809. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Texas Sub-Class. A vehicle m ade by a reputable m anufacturer of safe vehicles is worth m ore than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1810. Plaintiffs and the Texas Sub-Class suffered ascertain able loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disr egard for safet y, Plaintiffs either would have

paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1811. Defendants' violations present a continuing risk to Plaintiffs, the Tenn xas Sub-Class, as well as to the genera 1 public. Defendants' unlawful acits and practices complained of herein affect the public interest.

1812. As a direct and proxim ate result of De fendants' violations of the Texas DTPA, Plaintiffs and the Texas Sub-Class have suffered injury-in-fact and/or actual damage.

1813. Pursuant to Tex. Bus. & Com . Code § 17.50(a)(1) and (b), Plaintiffs and the Texas Sub-Class seek monetary relief against Defendants measured as actual dam ages in an amount to be determ ined at trial, treble dam ages for Defendants' knowing violations of the Texas DTPA, and any other just and proper relief available under the Texas DTPA.

1814. For those Texas Sub-Class members who wish to rescind their purchases, they are entitled under Tex. Bus. & Com . Code § 17.50(b)(4) to rescission and other relief necessary to restore any money or property th at was acquired from them based on violations of the Texas DTPA.

1815. Plaintiffs and the Texas Sub-Class also seek court costs and attorneys' fees under § 17.50(d) of the Texas DTPA.

1816. In accordance with Tex. Bus. & Com. C ode § 17.505(a), Plain tiffs' counsel, on behalf of Plaintiffs, served Defendants with notice of their allege d violations of the Texas DTPA relating to the Class V ehicles and /or the Defe ctive Airbags installed in them purchased by Plaintiffs and the Texas Sub-Class, and demanded that Defendants correct or agree to correct the actions described therein. If Defendants fail to do so, Plaintiffs will amend this Complaint a s of right (or oth erwise seek leave to am end the Comp laint) to include compensatory and monetary damages to which Plaintiffs and Class Members are entitled.

Case 1:1 Case 23:1 99€7400941e787WenDb21umEntere21 dFiled \$D/10/10et Page 542716f 454ge 426 of 453

COUNT 98

Breach of the Implied Warranty of Merchantability Tex. Bus. & Com. Code § 2.314

1817. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Texas Consumer Sub-Class against Takata, Honda, and Ford.

1818. Defendants are and were at all relevant times merchants with respect to motor vehicles and/or airbags within the meaning of Tex. Bus. & Com. Code § 2.104.

1819. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transa ctions, pursuant to Tex. Bus. & Com. Code § 2.314.

1820. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1821. Defendants were provided notice of these is sues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant s issued the recalls and the allegations of the Inflator Defect became public.

1822. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the Texas Sub-Cl ass have been dam aged in an amount to be proven at trial.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 54281 of 454 ge 427 of 453

BB. Claims Brought on Behalf of the Virginia Sub-Class

<u>COUNT 99</u>

Violation of the Virginia Consumer Protection Act Va. Code Ann. §§ 59.1-196, et seq.

1823. This claim is brought only on behalf of the Virginia Consumer Sub-Class against Takata, Honda, and BMW.

1824. Defendants are "suppliers" under Va. Code Ann. § 59.1-198.

1825. The sale of the Class Vehicles with the Defective Airbags installed in them to the Class members was a "consumer transaction" within the meaning of Va. Code Ann. § 59.1-198.

1826. The Virginia Consumer Protection Ac t ("Virginia CPA") lists prohibited "practices" which include: "5. Misrepresen ting that good or serv ices have certain characteristics;" "6. Misrepresenting that goods or services are of a particular standard, quality, grade style, or m odel;" "8. Adve rtising goods or services with intent not to sell them as advertised, or with intent not to sell at the price or upon the terms advertised;" "9. Making false or misleading statements of fact con cerning the reasons for, existence of, or am ounts of price reductions;" and "14. Using any other deception, fraud, or misrepresentation in connection with a consumer transaction." Va. Code Ann. § 59.1-200. Defendants violated the Virginia CPA by misrepresenting that the Class Vehicles and/o r the Def ective Airbags insta lled in them had certain quantities, characteristics, ingredients, uses, or benefits; misrepresenting that they were of a particular standard, quality, grad e, style, or model when they were another; advertising them with intent not to sell or lease the m as advertised; and otherwise "usi ng any other deception, fraud, false pretense, false prom ise, or m isrepresentation in connection with a consum er transaction.

1827. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying

Case 1:1 Case 23:1 99€7-700941e787WenDb21umEntere21 dFiled \$D/10/10et Page 542916f 454ge 428 of 453

deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1828. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1829. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Virginia CPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1830. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting that the Class

Case 1:1 Case 23:1 99€ 7400941 0 R Wen Db21 um Entered of Ted SD/10/10 20 R 80 0 941 0 8 429 of 453

Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1831. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1832. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Virginia Sub-Class.

1833. Defendants knew or should have known that their conduct viol ated the Virginia CPA.

1834. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and /or the Defective Airbags installed in them that were either false or misleading.

1835. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1836. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1837. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1838. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintiffs and the Virg inia Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise com parable vehicle m ade by a disre putable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1839. Plaintiffs and the Virginia Sub- Class suffered ascertainable loss c aused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1840. Defendants' violations present a continui ng risk to Plaintif fs, the Virginia Sub-Class, as well as to the genera 1 public. Defendants' unlawful ac ts and practices com plained of herein affect the public interest.

1841. As a direct and proximate re sult of Defendants' violations of the Virginia CPA, Plaintiffs and the Virginia Sub-Class have suffered injury-in-fact and/or actual damage.

1842. Pursuant to Va. Code Ann. § 59.1-204, Plaintiffs and the Virginia Sub-Class seek monetary relief against Defendant s measured as the greater of (a) actual damages in an am ount to be determined at trial and (b) statuto ry damages in the am ount of \$500 for each Plaintiff a nd

each Virgin ia Sub-Class member. Because De fendants' conduct was comm itted willfully and knowingly, Plaintiffs are entitled to recover, f or each Plainti ff and each Virg inia Sub-Class member, the greater of (a) three times actual damages or (b) \$1,000.

1843. Plaintiffs also seek an order enjoining Defendants' unfair and/or deceptive acts or practices, punitive damages, and attorneys ' fees, and any other jus t and proper relief available under General Business Law § 59.1-204, *et seq*.

COUNT 100

Breach of the Implied Warranty of Merchantability Va. Code Ann. § 8.2-314.

1844. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought only on behalf of the Virginia Consumer Sub-Class against Takata, Honda, and BMW.

1845. Defendants are and were at all re levant times merchants with respect to motor vehicles and/or airbags within the meaning of Va. Code Ann. § 8.2-314.

1846. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in m erchantable condition was im plied by la w in Class Vehicle transactions, pursuant to Va. Code Ann. § 8.2-314.

1847. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not merchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel metal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure occupants through contact with the airbag; and (c) fail to deploy altogether, instead of protecting vehicle occupants from bodily injury during accidents.

1848. Defendants were provided notice of these issues by their knowledge of the issues, by customer complaints, by num erous complaints filed against them and/or others, by internal

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 543316f 454ge 432 of 453

investigations, and by num erous individual letters and communications sent by the consum ers before or within a reasonable e amount of time e a fter Defendant s issued the recalls and the allegations of the Inflator Defect became public.

1849. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plain tiffs and the Virginia Su b-Class have been dam aged in an am ount to be proven at trial.

CC. <u>Claims Brought on Behalf of the Washington Sub-Class</u>

COUNT 101

Violation of the Consumer Protection Act Wash. Rev. Code Ann. §§ 19.86.010, et seq.

1850. This claim is brought only on behalf of the Washington Consum er Sub-Class against Takata and Honda.

1851. Defendants committed the acts complained of herein in the course of "trade" or "commerce" within the meaning of Wash. Rev. Code Ann. § 19.96.010.

1852. The Washington Consumer Protection Act ("Washington CPA") broadly prohibits "[u]nfair methods of competition and unfair or deceptive acts or practices in the conduct of any trade or commerce." Wash. Rev. Code Ann. § 19.96.010. Defendants engaged in unfair and deceptive a cts and practices and viola ted the W ashington CPA by failing to d isclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them.

1853. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or

Case 1:1 Case 23:199c 7-00941 = RWen Dbcumenter 21 dFiled SD/10/19et Page 543341 of 454 ge 433 of 453

omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1854. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by th e Cl ass Vehicles and/or the Defective Airbags installed in them.

1855. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the Washington CPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/or expelling vehicle occupants with lethal amounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1856. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

Case 1:1 Case 23:1 99€7400941eRWenDb2umEntere21 dFiled \$D/10/10et Page 543516f 454ge 434 of 453

1857. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in fact deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1858. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the Washington Sub-Class.

1859. Defendants knew or should have known that their conduct violated the Washington CPA.

1860. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1861. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1862. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;

b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 21 d Filed SD/10/10 et Page 54361 of 454 ge 435 of 453

1863. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1864. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles we rematerial to Plaintiffs and the Washington Sub-Class. A vehicle made by a reputable m anufacturer of safe vehicles is worth more than an otherwise comparable vehicle m ade by a disreputable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1865. Plaintiffs and the W ashington Sub-Class suffered ascertain able los s caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' com plete disr egard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1866. Defendants' violations pres ent a continuing risk to Plaintiffs, the Washington Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1867. As a direct and proximate result of Defendants' violations of the Washington Act, Plaintiffs and the Washington Sub-Class have suffered injury-in-fact and/or actual damage.

1868. Defendants are liable to Plaintiffs and the Washington Sub-Class for dam ages in amounts to be proven at trial, including attorneys' fees, costs, and treble damages, as well as any other remedies the Court may deem appropriate under Wash. Rev. Code Ann. § 19.86.090.

Case 1:10-ase23:109-cv-00941eRWenDb2umEntered offiled SD/10/10/19et Page543716f 454ge 436 of 453

DD. Claims Brought on Behalf of the West Virginia Sub-Class

COUNT 102

Violation of the Consumer Credit and Protection Act W. Va. Code §§ 46A-1-101, et seq.

1869. This claim is brought only on behalf of the West Virginia Consum er Sub-Class against Takata and Honda.

1870. Defendants is a "person" under W. Va. Code § 46A-1-102(31).

1871. Plaintiff and the West Virginia Sub-Class are "consumers," as defined by W. Va. Code §§ and 46A-1-102(12) and 46A-6-102(2), who pur chased or leased one or more Class Vehicles with the Defective Airbags installed in them.

1872. Defendants engaged in trade or commerce as defined by W. Va. Code § 46A-6-102(6).

1873. The West Virginia Consumer Credit and Protection Act ("West Virginia CCPA") prohibits "unfair or deceptive acts or practices in the conduct of any trade or commerce" W. Va. Code § 46A-6-104. W ithout limitation, "unfair or deceptive" acts or practices include: (I) Advertising goods or servi ces with intent not to sell them as advertised; (K) Making false or misleading statem ents of fact concerning the r easons for, existence of or a mounts of price reductions; (L) Engaging in any other conduct which similarly creates a likelihood of confusion or of misunderstanding; (M) The act, use or employment by any person of any deception, fraud, false pretense, false promise or misrepresentation, or the concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale or advertisement of any goods or services, whether or not any person has in fact been m isled, deceived or dam aged thereby; (N) Advertising, printin g, displaying, publishing, distributing or broa deasting, or causing to be a dvertised, printed, displayed, published, distributed or broadcast in any manner, any statement or representation with regard to the sale of goods or the extens ion of consumer credit including the rates, terms or conditions for the sale of such goods or the extension of such credit, which is false, misleading or deceptive or

Case 1:1 Case 23:1 99 c 7400941 c R Men D b Cum Enter 21 d Filed SD/10/10 et Page 54381 of 454 ge 437 of 453

which omits to state material information which is necess ary to make the statements therein not false, misleading or deceptive. W. Va. Code § 46A-6-102(7).

1874. By failing to disc lose and actively concealing the dangers and risks po sed by the Class Vehicles and/or the Defective Airbags in stalled in them, Defendants engaged in decep tive business practices prohibited by the West Virginia CCPA, includ ing: (1) representing that the Class Vehicles and/or the Defective Airbags installed in them have characteristics, uses, benefits, and qualities which they do not ha ve; (2) rep resenting that the equality, and grade when they are not; (3) advertising them with the in tent not to s ell or lease them as advertised; (4) representing that a transa ction involving them confers or involves rights, remedies, and obligations which it does not; and (5) representing that the subject of a transaction involving them has been supplied in accordance with a previous representation when it has not.

1875. In the course of their business, Defe ndants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them as described herein and otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engage d in unlawful trade practices by em ploying deception, deceptive acts or practices, fraud, m isrepresentations, or concealment, suppression or omission of any material fact with intent that others rely upon such concealment, suppression or omission, in connection with the sale of the Class Vehicles and/or the Defective Airbags installed in them.

1876. Defendant Takata has known of the Inflator Defect in its Defe ctive Airbags since at least the 1990s. Prior to in stalling the Defective Airbags in their vehicles, the Vehicle Manufacturer Defendants knew or should have know n of the Inflator Defect, because Takata informed them that the Defective Airbags cont ained the volatile and unstable ammonium nitrate and the Vehicle Manufacturer Defendants approved Takata's designs. In addition, Defendant Honda was again made aware of the Inflator Defect in the Takata airbags in Honda's vehicles in 2004, following a rupture incident. And the Vehicl e Manufacturer Defendants were again m ade aware of the Inflator Defect in Takata's airb ags not later than 2008, when Honda first notified

- 426 -

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 oFiled \$D/10/10et Page 543916f 454ge 438 of 453

regulators of a problem with its T akata airbag s. Defendants failed to disclose and actively concealed the dangers and risk s p osed by the Cl ass Vehicles and/or the Defective Airbags installed in them.

1877. By failing to disclose and by actively concealing the Inflator Defect in the Class Vehicles and/or the Defective Airbags installed in them, by marketing them as safe, reliable, and of high quality, and by presenting them selves as reputable manufacturers that value safety, Defendants engaged in unfair or deceptive business practices in violation of the West Virginia CCPA. Defendants deliberately withheld the information about the propensity of the Defective Airbags violently exploding and/ or expelling vehicle occupants with lethal am ounts of metal debris and shrapnel and/or failing to deploy alto gether, instead of protecting vehicle occupants from bodily injury during accidents, in order to ensure that consumers would purchase the Class Vehicles.

1878. In the cour se of Def endants' bus iness, they willf ully f ailed to disc lose and actively con cealed the dangerous risks pos ed by the m any safety iss ues and serious defect discussed above. Defendants com pounded the deception by repeated ly asserting th at the Class Vehicles and/or the Defective Airbags installed in them were safe, reliable, and of high quality, and by claiming to be reputable manufacturers that value safety.

1879. Defendants' unfair or deceptive acts or practices, including these con cealments, omissions, and suppressions of m aterial facts, had a tendency or capacity to m islead, tended to create a false im pression in cons umers, were likely to and did in f act deceive reason able consumers, including Plaintiffs, about the true safe ty and reliability of Cl ass Vehicles and/or the Defective Airbags installed in them, the quality of Defendants' brands, and the true value of the Class Vehicles.

1880. Defendants intentionally and knowingly m isrepresented material facts regarding the Class V ehicles and/or the Defective Airbags installed in them with an in tent to m islead Plaintiffs and the West Virginia Sub-Class.

Case 1:1 Case 23:1 99 cv 400941 eRWen Db2umentered of iled 3D/10/19et Page 542401 of 454 ge 439 of 453

1881. Defendants knew or should have known the at their conduct violated the West Virginia Act.

1882. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them that were either false or misleading.

1883. To protect their profits a nd to avoid rem ediation co sts and a public relations nightmare, Defendants concealed the dangers and risks posed by the Class Vehicles and /or the Defective A irbags installed in them and their tragic consequences, and allowed unsuspecting new and used car purchasers to continue to buy /lease the Class Vehicles, and allo wed them to continue driving highly dangerous vehicles.

1884. Defendants owed Plaintiffs a duty to disclose the true safety and reliability of the Class Vehicles and/or the Defective Airbags installed in them because Defendants:

- a. Possessed exclusive knowledge of the dangers and risks posed by the foregoing;
- b. Intentionally concealed the foregoing from Plaintiffs; and/or

c. Made incomplete representations about the safety and reliability of the foregoing generally, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

1885. Because Defendants fraudulently concealed the Inflator Defect in Class Vehicles and/or the Defective Airbags installed in them, resulting in a raft of ne gative publicity once the Inflator Defect finally began to be disclosed, the value of the Class Vehicles has greatly diminished. In light of the stigm a attached to Class Vehicles by Defenda nts' conduct, they are now worth significantly less than they otherwise would be.

1886. Defendants' failure to d isclose and activ e concealment of the dangers and risks posed by the Defective Airbags in Class Vehicles were material to Plaintif fs and the W est Virginia Sub-Class. A vehicle made by a reputable manufacturer of safe vehicles is worth more

Case 1:1 Case 23:1 99€7400941e787WenDb2umEntere21 dFiled \$D/10/10et Page 542116f 454ge 440 of 453

than an otherwise com parable vehicle m ade by a disreputable m anufacturer of unsafe vehicles that conceals defects rather than promptly remedies them.

1887. Plaintiffs and the W est Virginia Sub-Class suffered ascertainable loss caused by Defendants' misrepresentations and their failure to disclose material information. Had they been aware of the Inflator D efect that existed in the Class Vehicles and/or the Defective Airb ags installed in them, and Defendants' complete disregard for safet y, Plaintiffs either would have paid less for their vehicles or would not have purchas ed or leased them at all. Plain tiffs did not receive the benefit of their bargain as a result of Defendants' misconduct.

1888. Defendants' violations present a continuing risk to Plaintif fs, the W est Virginia Sub-Class, as well as to the general public. Defendants' unlawful acts and practices complained of herein affect the public interest.

1889. As a direct and proximate result of Defenda nts' violations of the W est Virginia CCPA, Plaintiffs and the W est Virginia Sub-Cl ass hav e suffered injury -in-fact and/or actu al damage.

1890. Pursuant to W . Va. Code § 46A-1-106, Plaintiffs seek monetary relief against Defendants measured as the greater of (a) actual dam ages in an amount to be determined at trial and (b) statutory dam ages in the amount of \$200 per violation of the We st Virginia CCPA for each Plaintiff and each member of the West Virginia Sub-Class they seek to represent.

1891. Plaintiffs also seek pu nitive dam ages aga inst Def endants because Def endants carried out despicable conduct with willful and conscious disregard of the rights and safety of others, subjecting Plaintiffs to cruel and unjust hardship as a result. Defendants intentionally and willfully m isrepresented the saf ety and reliability of the Class Vehicle s and/or the Def ective Airbags installed in them, deceived Plaintiffs on life or death m atters, and concealed m aterial facts that only Defendants knew, all to avoid the expense and public relations nightm are of correcting a deadly flaw in the Class Vehicles and/or the Defective Airbags installed in them. Defendants' unlawful conduct constitutes m alice, oppress ion, and fraud warranting punitiv e damages.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5424216f 454 ge 441 of 453

1892. Plaintiffs further seek an order enjoining Defendants' unfair or deceptive acts or practices, restitution, punitive damages, costs of Court, attorney's fees under W. Va. Code § 46A-5-101, *et seq.*, and any other just and proper relief available under the West Virginia CCPA.

1893. On December 19, 2014, Plaintiffs' counsel, on behalf of certain Plaintiffs, sent a letter to Defendants complyi ng with W. Va. Code § 46A-6- 106(b), providing Defendants with notice of their alleged violations of the W est Virginia CCPA relating to the Class Vehicles and/or the Defective A irbags installed in them purchased by Plaintiffs and the W est Virgin ia Sub-Class, and dem anding that Defendants correct or agree to correct the action s described therein. Because Defendants failed to rem edy their unlawful conduct with in the requisite time period, Plaintiffs seek all damages and relief to which Plaintiffs and the West Virginia Sub-Class are entitled.

COUNT 103

Breach of the Implied Warranty of Merchantability W. Va. Code § 46-2-314

1894. In the event the Court declines to cer tify a Nationwide Consumer Class under the Magnuson-Moss Warranty Act, this claim is brought on behalf of the West Virginia Consum er Sub-Class against Takata and Honda.

1895. Defendants are and were at all re levant times merchants with respect to motor vehicles and/or airbags within the meaning of W. Va. Code § 46A-6-107 and § 46-2-314.

1896. A warranty that the Class Vehicles and/or the Defective Airbags installed in them were in merchantable condition was implied by law in Class Vehicle transactions, pursuant to W. Va. Code § 46-2-314.

1897. The Class Vehicles and/or the Defective Airbags installed in them, when sold and at all times thereafter, were not m erchantable and are not fit for the ordinary purpose for which cars and airbags are used. Specifically, they are inherently defective and dangerous in that the Defective Airbags: (a) rupture and expel m etal shrapnel that tears through the airbag and poses a threat of serious injury or death to occupants; (b) hyper-aggressively deploy and seriously injure

Case 1:1 Case 23:1 99€ 7400941e RWen Db2um Entered of 16d 3D/10/10 9et Page 542131 of 454 ge 442 of 453

occupants through contact with the airbag; and (c) fail to deploy a ltogether, instead of protecting vehicle occupants from bodily injury during accidents.

1898. Defendants were provided notice of these is sues by their knowledge of the issues, by custom er complaints, by num erous complaints filed against them and/or others, by internal investigations, and by num erous individual letters and communications sent by the consumers before or within a reasonable e amount of time a fter Defendant's issued the recalls and the allegations of the Inflator Defect became public.

1899. As a direct and proxim ate result of Defendants' breach of the warranties of merchantability, Plaintiffs and the West Virgin ia Sub-Class have been damaged in an amount to be proven at trial.

III. Automotive Recycler Claims

<u>COUNT 104</u>

Fraudulent Misrepresentation & Fraudulent Concealment

1900. This claim is brought on behalf of the Nationw ide Automotive Recycler Class against all Defendants.

1901. As described above, Defendants m ade material om issions and affirm ative misrepresentations regarding the Class Vehicles and the Defective Airbags contained therein.

1902. Defendants knew these representations were false when made.

1903. The Class Vehicles pu rchased by Autom otive Recycl ers contained Defective Airbags.

1904. Defendants had a duty to disclose that Class Vehicles and/or airbags were defective, unsafe, and unreliable in that the v ehicles contained a d efective airbag that would unexpectedly fail to properly operate when needed.

Case 1:1 Case 23:1 99€7-400941e721WenDb2umEntere21 dFiled 3D/100/109et Page 542415f 454ge 443 of 453

1905. The aforementioned concealment was material because if it had been disclosed, Automotive Recyclers would not have purchased the Recalled Vehicles at the same price, or would not have bought the Class Vehicles at all.

1906. The aforementioned representations were m aterial because they were facts that would typically be relied upon by someone purchasing a motor vehicle.

1907. Defendants knew or recklessly disregarde d that their rep resentations as to the Class Vehicles were false, and/or Defendants intentionally made the false statements in order to sell and maintain a market for the vehicles.

1908. In purchasing the Class Vehicles, Au tomotive Recyclers relied upon Defendants' representations and/or their failure to disclose the Inflator Defect.

1909. As a re sult of their re liance, Autom otive Recycle rs hav e been inju red in an amount to be proven at trial, in cluding, but not lim ited to, their lost benef it of the bargain and overpayment at the tim e of purchase, the dim inished value of the defective airbags, and/or the costs incurred in storing the defective, valueless airbags.

1910. Defendants' conduct w as knowing, intenti onal, with m alice, dem onstrated a complete lack of care, and was in reckless dis regard for the ri ghts of Automotive Recyclers. Automotive Recyclers are therefore entitled to an award of punitive damages.

COUNT 105

Violations of State Deceptive Trade Practices Statutes

1911. This claim is brought on behalf of the State Deceptive Trade Practices Statute Automotive Recycler Class against all Defendants.

1912. Defendants engaged in unfair, unco nscionable, deceptive, o r fraudulent acts o r practices with respect to the Defective Airbags and the sale of the Class Vehicles, in violation of the following state deceptive trade practices statutes:

Case 1:1 Case 23:1 99 cv 700941 of RWen Document drold of iled SD/10/10 et Page 542451 of 45 age 444 of 453

- (a) Alaska Stat. 45-50-471 *et seq.*
- (b) Ariz. Rev. Stat. § 44-1521 et seq.
- (c) Arkansas Code § 4-88-101 et seq.
- (d) Cal. Civ. Code § 1770 et seq., Cal. Bus. & Prof. Code § 17200 et seq., and
- Cal. Bus. & Prof. Code § 17070.
- (e) Colo. Rev. Stat. § 6-1-101 et seq.
- (f) Conn. Gen. Stat. § 42-110A, et seq.
- (g) 6 Del. Code § 2513 et seq. and 6 Del. Code § 2532 et seq.
- (h) Florida Stat. § 501.201 et seq.
- (i) Idaho Code § 48-601 et seq.
- (j) 815 Ill. Comp. Stat. 505/1 et seq. and 815 Ill. Comp. Stat. 510/1 et seq.
- (k) Ind. Code § 24-5-0.5-3.
- (l) Kan. Stat. Ann. § 50-623 et seq.
- (m) Me. Rev. Stat. Ann. Tit. 5 § 205-A et seq.
- (n) Mass. Gen. Laws chapter 93A § 1 et seq.
- (o) Mich. Comp. Laws § 445.901.
- (p) Minn. Stat. § 325F.69 et seq. and Minn. Stat. § 325D.43 et seq.
- (q) Neb. Rev. Stat. § 87-302 and Neb. Rev. Stat. § 59-1601 et seq.
- (r) Nev. Rev. Stat. § 598.0903 et seq.
- (s) New Hampshire Rev. Stat. § 358-A:1 et seq.
- (t) N.J. Stat. Ann. § 56:8-1, et seq.
- (u) New Mexico Stat. Ann. § 57-12-1 et seq.
- (v) N.Y. Gen. Bus. Law § 349 et seq.

(w) North Carolina Gen. Stat. § 75-1.1 et seq.

(x) N.D. Cent. Code § 51-15-02.

(y) S.D. Codified Laws § 37-24-6 et seq.

- (z) Tex. Bus. & Com. Code § 17.41 et seq.
- (aa) Rev. Code Wash. Ann. § 19.86.010 et seq.

(bb) Wisc. Stat. § 100.18 et seq.

1913. Defendants' misrepresentations and omissions regarding the safety and reliability of the Clas s Vehicles and/or d effective airbags, as s et forth in this Complaint, were likely to deceive a reasonable purchaser, and the information would be material to a reasonable purchaser.

1914. Defendants' intentional and purposeful act s, described above, were intended to and did cause purchasers, such as Autom otive Recy clers, to pay artificially inflated prices for Class Vehicles purchased in the states listed above, and Automotive Recyclers relied on Defendants' m isrepresentations and om issions in purchasing the Class Vehicles. Had Automotive Recyclers known that the Class Vehicles contained a serious safety defect, they would either not have purchased the Class Vehicles and Defective Airbags or would have paid less for them than they did.

1915. As a direct and proxim ate result of Defendants' unlawful conduct, Autom otive Recyclers have been in jured in their bus iness and property in that they paid m ore for Class Vehicles and Defective Airbags than they oth erwise would have paid in the absence of Defendants' unlawful conduct.

1916. All of the wrongful conduct alleged herein occurred in the conduct of Defendants' business. Defendants' wrongful conduct is part of a pattern or generalized course of conduct that was perpetrated nationwide.

1917. Automotive Recyclers a re therefore entitled to a ll appropriate relief as provided for by the laws of the states listed above, including but not limited to, actual damages, injunctive relief, attorneys' fees, and equ itable relief, s uch as restitution and/or disgorgem ent of all

Case 1:1 Case 23:1 99€7-700941eRWenDb21umEntere21 0Filed SD/100/129et Page 5424716f 4534ge 446 of 453

revenues, earnings, profits, com pensation, and benefits which m ay have been obtained by Defendants as a result of their unlawful conduct.

COUNT 106

Violation of Florida's Deceptive and Unfair Trade Practices Act, Fla. Stat. § 501.201, et. seq.

1918. This claim is brought on be half of the Florida Automotive Recycler Class against all Defendants

1919. Florida's Deceptive an d Unfair Trade Practices Act ("FDUTPA") prohibits "[u]nfair methods of competition, u nonscionable acts or practices, and unf air or deceptive acts or practices in the conduct of any trade or commerce...." FLA. STAT. § 501.204(1). Defendants participated in unfair and decep tive trade practices that violat ed the FDUTPA as des cribed herein.

1920. In the course of their business, Defendants willfully failed to disclose and actively concealed the dangero us Defective Airbags in the Class Vehicles, as describ ed herein, a nd otherwise engaged in activities with a tendency or capacity to deceive. Defendants also engaged in unlawful trade p ractices by employing decep tion, d eceptive acts or practices, fraud, misrepresentations, concealment, suppression or om ission of any material fact with intent that others rely upon such concealment, and suppression or omission, in connection with the sale of the Class Vehicles.

1921. As alleged above, Defendants knew of the defective airbags, while the Florida Automotive Recycler Class was deceived, b y Defendants statem ents and om issions, into believing that the Class Vehicles and the Defective Airbags cont ained therein were in good and safe condition. Inform ation regarding the defec tive airbags could not have reasonably been known by Automotive Recyclers.

1922. Defendants knew or should have known that their conduct violated the FDUTPA.

Case 1:1 Case 23:1 99€7-00941eRWenDb2umEntere21 dFiled \$D/10/10et Page 5424816f 454 ge 447 of 453

1923. As alleged above, Defe ndants m ade m aterial statem ents about the safety and reliability of Class Vehicles th at were eith er false or m isleading. Defendants engaged in deceptive trade practices when they failed to disclose m aterial information concerning the Class Vehicles, which it knew at the time the v ehicles were sold. Defendants, m oreover, deliberately withheld the inform ation about the dangerous Defective Airbags in order to ensure that the public would purchase its vehicles.

1924. Defendants owed Automotive Recyclers a duty to disclose the defective nature of airbags and the Class V ehicles, because they: (a) Possessed exclusive knowledge of the Inflator Defect rendering the Class Vehicles inherently m ore dangerous and unreliable than sim ilar vehicles; (b) Intentionally con cealed the hazardous situation w ith the Class Vehicles through their decep tive m arketing cam paign and recall pr ogram that they designed to hid e the life-threatening problems from the Florida Autom otive Recycler Class; and/or (c) Made incomplete representations about the safety and reliabil ity of the Class Vehicles generally, while purposefully withholding m aterial facts from Autom otive Recycle res that contradicted these representations.

1925. The Class Vehicles and the Defective Ai rbags contained ther ein posed and/or pose an unreasonable risk of death or serious bodily injury to the public at large, because they are susceptible to rupture and propel metal shrapnel and chemicals at the vehicle's driver and /or passengers.

1926. Automotive Recyclers suffered ascertain able loss, which was caused by Defendants' f ailure to disc lose m aterial in formation r elated to the Def ective Airbags. Automotive Recyclers overpaid for the Class Ve hicles and the Defective Airbags contain ed therein and did not receive the benefit of their bargain. As the result of the concealm ent and failure to remedy the serious defect, the value of the airbags contained in the Class Vehicles has diminished to zero.

1927. Automotive Recyclers have been dam aged by Defendants' m isrepresentations, concealment, and non-disclosure of the Inflato r Defect in the Class Vehicles, as they have been

Case 1:1 Case 23:1 99€7-700941e723WenDb2umEntere21 0Filed 3D/100/109et Page 5424916f 454 ge 448 of 453

forced to store airbags, which are now valueless. Defendants' egregious and widely publicized conduct and the piecemeal nature of recalls have so tarnished the Defective Airbags contained in the Class Vehicles that no reasonable consumer would purchase them.

1928. Automotive Recyclers risk irreparable in jury as a result of Defendants' acts and omissions in violation of the FDUTPA, and th ese v iolations p resent a con tinuing risk to Automotive Recyclers as well as to the general public.

1929. Defendants' unlawful acts and practices complained of herein af fect the public interest. The recalls and repairs instituted by Defendants have not been adequate.

1930. As a direct and proxim ate result of Defendants' violations of the FDUTPA, Automotive Recyclers have suffered injury-in-fact and/or actual dam age. Automotive Recyclers are entitled to recover their actual dam ages under Fla. Stat. § 501.211(2) and atto rneys' fees under Fla. Stat. § 501.2105(1). Autom otive Recyclers also seek an order enjoining Defendants' unfair, unlawful, and/or deceptive practices, declaratory relief, attorneys' fees, and any other just and proper relief available under the FDUTPA.

PRAYER FOR RELIEF

Plaintiffs, on behalf of them selves and all ot hers similarly situated, request the Court to enter judgment against Defendants, as follows:

A. An order certifying the proposed Classe s, designating Plaintiffs as the nam ed representatives of the Classes, designating the undersigned as Class Counsel, and making such further orders for the protection of Class members as the Court deems appropriate, under Fed. R. Civ. P. 23.;

B. A declaration that the airbags in Class Vehicles are defective;

C. A declaration that Defendants are f inancially responsible for notifying all C lass Members about the defective nature of the Class Vehicles;

Case 1:1 Case 23:1 99 c 7400941 c R Wen D b C um Enter 2 d Filed SD/10/10 et Page 54501 of 454 ge 449 of 453

D. An order enjoining Defendants to desist from further deceptive distribution, sales, and lease practices with respect to the Class Vehicles, and such other injunctive relief that the Court deems just and proper;

E. An award to Plaintiffs and Class Me mbers of compensatory, exemplary, and punitive remedies and dam ages and statu tory penalties, including interest, in an amount to be proven at trial;

F. An award to Plaintiffs and Class Members for the return of the purchase prices of the Class Vehicles, w ith interest f rom the time it was paid, f or the reim bursement of the reasonable expenses occasioned by the sale, for damages and for reasonable attorney fees;

G. A Defendant-funded program , using tran sparent, consistent, and reasonable protocols, under which out-of-pocket and loss-of- use expenses and dam ages claims associated with the Defective Airbags in Plaintiffs' and Class Members' Class Vehicles, can be made and paid, such that Defendants, not the Class Members, abso rb the los ses and expenses fairly traceable to the recall of the vehicles and correction of the Defective Airbags;

H. A declaration that Defendants must disgorge, for the benefit of Plaintiff and Class Members, all or p art of the ill-go tten profits they received from the sale or lease of the Class Vehicles, or make full restitution to Plaintiffs and Class Members;

I. An award of attorneys' fees and costs, as allowed by law;

J. An award of prejudgment and post judgment interest, as provided by law;

K. Leave to amend this Complaint to conform to the evidence produced at trial; and

L. Such other relief as may be appropriate under the circumstances.

DEMAND FOR JURY TRIAL

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiffs demand a jury trial as to all issues triable by a jury.

DATED: June 15, 2015

PODHURST ORSECK, P.A.

/s/ Peter Prieto Peter Prieto (FBN 501492) Aaron S. Podhurst (FBN 63606) Stephen F. Rosenthal (FBN 131458) John Gravante (FBN 617113) Matthew P. Weinshall (FBN 84783) 25 West Flagler Street, Suite 800 Miami, Florida 33130 Phone: (305) 358-2800 Fax: (305) 358-2382 pprieto@podhurst.com apodhurst@podhurst.com srosenthal@podhurst.com jgravante@podhurst.com

Chair Lead Counsel for Plaintiffs

COLSON HICKS EIDSON	POWER ROGERS & SMITH, P.C.
Lewis S. "Mike" Eidson	Todd A. Smith
mike@colson.com	tsmith@prslaw.com
Curtis Bradley Miner	70 West Madison St., 55th Floor
<u>curt@colson.com</u>	Chicago, IL 60602
255 Alhambra Circle, PH	T: 312-236-9381
Coral Gables, FL 33134	
T: 305-476-7400	By: /s/ Todd A. Smith
By: <u>/s/ Curtis Bradley Miner</u>	Plaintiffs' Economic Damages Track Co-Lead
	Counsel
Plaintiffs' Personal Injury Track Lead Counsel	

Case 1:1 Case 23:1 99€7/00941eRWenDbcumEntered oFiled SD/10/10/10/et Page 543216f 454ge 451 of 453

BOIES, SCHILLER & FLEXNER LLP	BARON & BUDD, PC
David Boies, Esq.	Roland Tellis
Motty Shuhnan, Esq. (Fla Bar. No. 175056)	rtellis@baronbudd.com
333 Main Street	David Fernandes
Armonk, NY 10504	dfernandes@bardonbudd.com
Tel: (914) 749-8200	Mark Pifko
Fax: (914) 749-8300	mpifko@baronbudd.com
dboies@bsfllp.com	15910 Ventura Blvd.,
mshulman@bsfllp.com	Suite 1600
	Encino, CA 91436
Stephen N. Zack, Esq. (Fla. Bar. No. 145215)	T: 818-839-2333
Mark J. Heise, Esq. (Fla. Bar No. 771090)	
100 Southeast 2nd Street, Suite 2800	J.Burton LeBlanc
Miami, FL 33131	9015 Bluebonnet Blvd.
Tel: (305) 539-8400	Baton Rouge, LA 70810
Fax: (305) 539-1307	T: 225-761-6463
szack@bsfllp.com	
mheise@bsfllp.com	By: <u>/s/ Roland Tellis</u>
	2. j. <u>- 1 1 1 1 1</u>
Richard B. Drubel, Esq.	Plaintiffs' Steering Committee
Jonathan R. Voegele, Esq.	
26 South Main Street	
Hanover, NH 03755	
Tel: (603) 643-9090	
Fax: (603) 643-9010	
rdrubel@bsfllp.com	
jvoegele@bsfllp.com	
By: <u>/s/ David Boies, Esq.</u>	
<i>by</i> . <u><i>is David</i> Doles, <i>Lsq</i>.</u>	
Disintiffe' Economic Damagon Track College	
Plaintiffs' Economic Damages Track Co-Lead	
Counsel	

Case 1:1 Case 23:1 9967 4009 41 0 R Wen Doctument dred of iled SD/10/10 et Page 54331 of 454ge 452 of 453

CARELLA BYRNE CECCHI OLSTEIN	LIEFF CABRASER HEIMANN AND
BRODY & AGNELLO,PC	BERNSTEIN LLP
James E. Cecchi	Elizabeth Cabraser
jcecchi@carellabyrne.com	ecabraser@lchb.com
5 Becker Farm Road	Phong-Chau Gia Nguyen
Roseland, NJ 07068-1739	pgnguyen@lchb.com
T: 973 994-1700	Todd Walburg
f: 973 994-1744	twalburg@lchb.com
	275 Battery St., Suite 3000
By: /s/ James E. Cecchi	San Francisco, CA 94111-3339
	T: 415-956-1000
Plaintiffs' Steering Committee	
	David Stellings
	250 Hudson Štreet, 8 th Floor
	NY, NY 10012
	212-355-9500
	dstellings@lchb.com
	By: <u>/s/ Elizabeth Cabraser</u>
	Plaintiffs' Steering Committee

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on June 15, 20 15, I electronically filed the foregoing document with the Clerk of the Court using CM /ECF. I also certify the foregoing document is being served this day on all counsel of record via tran smission of Notice of Electronic Filing generated by CM/ECF.

By:

/s/Peter Prieto Peter Prieto

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Ford Drivers Left Waiting for Automaker to Replace Defective Takata Airbags, Class Action Alleges