Date: August 11, 2026

Notice of Data Breach

Heights Finance Holdings Co. (“Heights”) is encouraging individuals to take precautionary measures to protect their information following a security incident.

We encourage individuals to read this notice carefully, as it contains important details about the incident and steps you can take to help protect your information.

What Happened?

On May 7, 2026, Heights discovered that an unauthorized actor gained access to a cloud-based platform hosted by a third party that we use to store certain customer data. This activity was limited to the cloud-based platform only—it did not affect any of our loan management systems or other computer systems or networks. We immediately activated our incident response protocols, brought in outside cybersecurity specialists to investigate, and reported the incident to federal law enforcement.

We have since confirmed that the cloud-based platform is secure and that there is no ongoing security threat. Our operations were not impacted by this incident and have continued safely and securely.

What Information Was Involved?

Our investigation determined that an unauthorized actor may have viewed or copied certain information from the cloud-based platform. The specific information varies by individual, but may include one or more of the following:

- **Contact Details:** Name, address, phone number, or email address.
- **Financial Information:** Account details, bank account information (including bank name, account number, and routing number), or related financial data.
- **Government Identifiers:** This may include Social Security number, tax ID, driver’s license number, or state ID number.
- **Additional Information:** This may include date of birth or information voluntarily provided by a consumer, such as personal circumstances shared during customer service interactions.

Your information may be involved if you received a loan through Heights, or if you inquired about or applied for a loan product (including through a third party). Your information may also be involved if you were a former borrower of Curo Management or any of its former or current related brands.

What We Are Doing.

Upon discovering the incident, we moved quickly to investigate and ensure the security of our environment. Our investigation is now complete. We have confirmed that this activity was limited to the cloud-based platform only and did not affect any of our loan management systems or other computers systems or networks. The cloud-based platform is now secure and there is no ongoing security threat.

As a precaution, we have engaged a third-party cybersecurity specialist to monitor the dark web for any information that may have been involved in this incident. The dark web is a hidden part of the internet where unauthorized activities and data exchanges often occur. Our specialist is actively scanning dark web forums,

marketplaces, and other platforms. As of this writing, they have not found any evidence that information involved in this incident is on the dark web.

We are also offering complimentary credit monitoring and identity protection services through a third-party provider, Epiq, to individuals who believe their information may be involved in this incident. We strongly encourage all such individuals to take advantage of these services. Enrollment instructions are provided in the "What You Can Do" section below.