

Aesto, LLC
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998



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NAME
ADDRESS



August 26, 2026

Notice of Data Security Incident

Dear [NAME]:

Aesto, LLC ("Aesto") provides healthcare data migration and archiving services for Healthfirst Bluegrass, Inc. ("HFBG") and writes with important information regarding a recent data security incident at Aesto involving some of your personal information. The privacy and security of the information we maintain is of the utmost importance to Aesto. We wanted to provide you with information about the incident, explain the services we are making available to you, and let you know that we continue to take significant measures to protect your information.

What Happened? On or about December 18, 2025, Aesto experienced a network security incident that impacted a limited portion of Aesto's Amazon Web Services infrastructure.

What We Are Doing. Upon learning of the issue, Aesto commenced a prompt and thorough investigation. As part of Aesto's investigation, Aesto worked very closely with external cybersecurity professionals experienced in handling these types of incidents. After an extensive forensic investigation and manual document review, on May 26, 2026, Aesto confirmed that between on or about December 2, 2025, and December 18, 2025, a limited amount of your personal information pertaining to HFBG, which was stored in Aesto's network, may have been accessed and/or acquired by an unauthorized actor. Aesto has no evidence that any of the information has been misused.

What Information Was Involved? The information impacted includes your full name, as well as your [IMPACTED DATA ELEMENTS].

What You Can Do. HFBG is offering you the opportunity to enroll in complimentary credit monitoring and identity theft protection services, including a \$1,000,000 identity theft insurance policy, at no charge to you. These services provide you with alerts for twenty-four (24) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services are provided through Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in the credit monitoring and identity theft protection services at no charge to you, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [CODE]. In order for you to receive the services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. If you need guidance with the enrollment process or have questions regarding these services, please call Cyberscout directly at 1-877-432-7463. The assistance line is available Monday through Friday, 8 am - 8 pm Eastern Time, excluding major U.S. holidays.

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This letter also provides other precautionary measures you can take to protect your personal information, including placing a Fraud Alert and/or Security Freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

For More Information. Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information. **If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at 833-918-8060.** This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, 9 am - 9 pm Eastern Time (excluding major U.S. holidays). Be prepared to provide **your engagement number B167683.**

Sincerely,

Aesto LLC
1800 International Park Drive, Suite 110
Birmingham, AL 35243

END OF LETTER PROVIDED BY AESTO LLC. FURTHER INFORMATION PROVIDED BY HFBS.