



P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXXXX>>
Enrollment Deadline: October 15, 2026

To Enroll, Scan the QR Code Below:



Or Visit:
<https://app.idx.us/account-creation/protect>

July 15, 2026

Notice of Data Breach

HCA Healthcare (“Company”) takes the protection of your personal data very seriously. We write to inform you of an issue that took place that involved some of that information. Please read this notice carefully, as it provides information about the issue, the personal information that was involved, and the steps we have taken to remediate the issue. We have included our contact details below should you need any further information.

What Happened?

On February 23, 2026, an unauthorized third party accessed the HCA Global Human Resources website (the “Website”) and changed the direct deposit information for certain HCA employees. The third party intercepted the credentials needed to access the Website by creating fake HCA authentication portals, which appeared to users who were searching for the Website online. Upon learning of the incident, HCA contacted the employees whose direct deposit information was changed, reset all employee accounts, removed the fake authentication portals and external access to the Website, and engaged an incident response partner.

What Information Was Involved?

The investigation following the incident determined that the impacted information included your name, employee identification number, employee 3-4 ID, phone number, Social Security Number, address, email address, and bank account information, including checking account and routing numbers.

What We Are Doing

We take your privacy seriously, and we endeavor to protect your personal data. To do so, we will continue to review, audit, and improve our controls and processes. As noted, upon learning of the incident, we contacted the employees whose direct deposit information was changed, reset all employee accounts, took down the fake authentication portals, and engaged an incident response partner. We also removed external access to the Website to prevent future attacks.

We are offering you a complimentary one-year membership of identity theft prevention and credit monitoring through IDX, the data breach and recovery services expert. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: October 15, 2026** (Your code will not work after this date.)
- **Visit** the website to enroll: <https://app.idx.us/account-creation/protect>
- Provide your **enrollment code:** <<XXXXXXXXXXXX>>

If you have questions about the product, need assistance with identity restoration or would prefer to enroll over the phone, please contact IDX customer care team at **1-833-788-9712** by **October 15, 2026**. Be prepared to provide your enrollment code as proof of eligibility for the identity restoration services.

What You Can Do

Supplemental information is attached to this letter, including the Steps You Can Take to Protect Your Data as guidance on how to protect your personal data. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, P.O. Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, P.O. Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, P.O. Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

For More Information

If you have additional questions, please contact IDX at 1-833-788-9712, Monday through Friday from 8:00 am to 8:00 pm CT, excluding most U.S. holidays.

Mail:

HCA Healthcare
One Park Plaza
Nashville, TN 37203

Email: privacy@hcahealthcare.com

Phone: 1-833-788-9712

Sincerely,

Peggy Bodin
VP, Chief Privacy Officer and Chief Privacy Counsel