UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

CHRISTINE HARRIS on behalf of herself and all other similarly situated consumers

Plaintiff,

-against-

EXPERIAN INFORMATION SOLUTIONS, INC. NORDSTROM, INC. AND TD BANK USA

Defendants.

COMPLAINT FOR VIOLATIONS OF THE FCRA

Introduction

 Plaintiff Christine Harris seeks redress for the illegal practices of Experian Information Solutions, Inc. ("Experian"), Nordstrom, Inc. ("Nordstrom") and TD Bank USA ("TD") in violation of the Fair Credit Reporting Act, 15. U.S.C. § 1681, et seq. (FCRA).

2. The FCRA prohibits furnishers of credit information to falsely and inaccurately report consumers' credit information to credit reporting agencies.

Parties

- 3. Plaintiff is a citizen of the State of New Florida who resides within this District.
- 4. Plaintiff is a consumer as defined by 15 U.S.C. § 1681a et. seq.

5.2

- 5. Defendant Experian is a Credit Reporting Agency ("CRA") that engages in the business of maintaining and reporting consumer credit information.
- Upon information and belief, Defendant Experian's principal place of business is located in Costa Mesa, California.

- Defendant Enhanced is a "furnisher of information" within the meaning of the FCRA [15
 U.S.C. § 1681s-2 et seq.].
- Upon information and belief, Defendant Nordstrom's principal place of business is located in Seattle Washington.
- Upon information and belief, Defendant TD's principal place of business is located in Cherry Hill, New Jersey.

Jurisdiction and Venue

- 10. This court has jurisdiction under 15 U.S.C. § 1681p and 28 U.S.C. § 1331.
- 11. All conditions precedent to the bringing of this action have been performed.
- 12. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b), as the acts and transactions that give rise to this action occurred, in substantial part, in this district.

Allegations Particular to Christin Harris

- 13. Plaintiff is a consumer who is the victim of inaccurate reporting by Defendant Experian, and has suffered particularized and concrete harm.
- 14. Plaintiff disputed a Nordstrom/TD account via letter dated July 29, 2021 (attached hereto).
- Plaintiff stated as follows in part: "This account was paid in full so it cannot be listed at \$82 written off."
- 16. In addition, Plaintiff wrote in the same July 29, 2021 the Plaintiff disputed the fact that there is a bankruptcy reported.
- 17. Plaintiff wrote in the said letter that: "I have never been involved in anything dealing with this bankruptcy. Please have this removed from my credit report as it does not belong to me."

- On or about August 25, 2021 Experian issued a credit report whereby the two items were not corrected.
- 15 U.S.C. § 1681i provides the procedure by which a consumer reporting agency ("CRA") must abide whenever a consumer disputes an item contained in his or her credit file.
- 20. Section 1681i(a) outlines the investigation that the CRA must undertake after the consumer notifies the CRA of the dispute.
- 21. The FCRA is intended "to protect consumers from the transmission of inaccurate information about them, and to establish credit reporting practices that utilize accurate, relevant, and current information in a confidential and responsible manner." <u>Cortez v.</u> <u>Trans Union, LLC</u>, 617 F.3d 688, 706 (3d Cir. 2010).
- 22. Defendants violated § 1681i(c) of the FCRA, since Plaintiff disputed the accuracy of the above-mentioned information in Plaintiff's credit file and then notified Experian of the said dispute.
- 23. Despite the dispute from the Plaintiff, Experian has completely abdicated its obligations under federal and state law and has instead chosen to merely "parrot" whatever its customer, Nordstrom/TD has chosen to say.¹
- 24. Defendant Nordstrom/TD has promised through its subscriber agreement or contracts to accurately update accounts but Nordstrom/TD has willfully, maliciously, recklessly, wantonly, and/or negligently failed to follow this requirement as well as the requirements

¹ Jones v. Experian Info. Solutions, Inc., 982 F. Supp. 2d 268, 274–74 (S.D.N.Y. 2013) (CRA's duties consist of more than forwarding dispute to the furnisher and relying on response, citing *Gorman v. Experian*; "Defendant's duty under the statute is not necessarily fulfilled merely by the furnisher for information"); <u>Gorman v. Experian Info. Solutions, Inc.</u>, 2008 WL 4934047 (S.D.N.Y. Nov. 19, 2008) (FCRA demands more than forwarding the dispute to the furnisher and relying on the furnisher's response); <u>Frost v. Experian</u>, 1998 WL 765178 (S.D.N.Y. Nov. 2, 1998) (required to go behind the court record if notified that it is inaccurate)

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set forth under the FCRA and state law, which has resulted in the erroneous information on Plaintiff's credit report.

- 25. The United States Court of Appeals for the Fourth Circuit held, that the FCRA requires furnishers to conduct detailed examinations of the documents underlying customer transactions before responding to inquiries about a customer's debt, instead of relying on computer databases that provide convenient, but potentially incomplete or inaccurate customer account information. See Johnson v, MBNA America Bank, No. 03123S (February 11, 2004).
- The FCRA was enacted "to ensure fair and accurate credit reporting, promote efficiency 26. in the banking system, and protect consumer privacy." Safeco Ins. Co. of Am. v. Burr, 551 U.S. 47, 52, 127 S. Ct. 2201, 167 L. Ed. 2d 1045 (2007). (To achieve this goal, it "imposes some duties on the sources that provide credit information to CRAs, called 'furnishers' in the statute."), Gorman v. Wolpoff & Abramson, LLP, 584 F.3d 1147, 1162 (9th Cir. 2009). (These duties are triggered whenever a credit reporting agency notifies the furnisher that a consumer has disputed information that it provided to the agency. Id.; 15 U.S.C. § 1681s-2(b) (1). Once this occurs, the furnisher must "conduct an investigation with respect to the disputed information," "review all relevant information provided by the consumer reporting agency" about the dispute, and correct any inaccuracies. Id.), see also Nelson v. Chase Manhattan Mortg. Corp., 282 F.3d 1057, 1059 (9th Cir. 2002). (Describing furnisher's duties under the FCRA). If the furnisher fails to carry out any of these duties, the consumer who initiated the dispute may sue the furnisher. 15 U.S.C. § 16810; Nelson, 282 F.3d at 1059. See also Haynes v. Chase Bank U.S.A., N.A., Docket No. 7:18-cv-03307 (S.D.N.Y. Apr 16, 2018). ([The Judge] conclude[s], therefore, based

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on the foregoing allegations in the complaint that the complaint, if true -- and I need to accept it as true -- states a cause of action against Chase for breach of the discharge under Sections 727 and 524(a)(2) of the Bankruptcy Code for intentionally assisting in the collection of discharged debt by not correcting the debtors' credit reports to reflect that the debt has, in fact, been discharged.), <u>Venugopal v. Citibank, National Association</u>, Docket No. 5:12-cv-02452 (N.D. Cal. May 14, 2012). (Construed in the light most favorable to Plaintiff, this report supports Plaintiff's claim that Citibank continued to misreport Plaintiff's debt history even after Plaintiff initiated his dispute with Experian. Accordingly, he has stated a valid claim under the FCRA.)

- 27. It is only after receiving the CRA's notice of the consumer's dispute that a furnisher can be liable to the consumer for its failure to participate in the investigation process as required by the statute. A failure of the CRA to forward the dispute to the furnisher relieves the furnisher of its obligation to investigate.
- 28. However, the furnisher that establishes this defense necessarily establishes the consumer's alternative claim that the CRA breached its statutory duty to notify the furnisher.²
- 29. These litigation alternatives illustrate that whether the CRA or the furnisher (or both) is ultimately responsible for the failure to properly investigate the consumer's dispute is virtually impossible to know prior to formal discovery. Accordingly, the consumer is well advised to join claims against both the furnisher and the CRA when suing either for

² <u>Snyder v, Nationstar Mortg. L.L.C.</u>, 2015 WL 7075622 (N.D. Cal. Nov. 13, 2015) (allegation of an inaccurate tradeline that the furnisher failed to correct or delete as part of the investigation process necessarily states a claim for a violation of that duty under § 1681s-2(b)(1)(E)); <u>Abdelfattah v. Carrington Mortg. Serv. L.L.C.</u>, 2013 WL 495358 (N.D. Ca. Feb. 7, 2013) (complaint stated a claim for relief because it alleged a objectively false debt balance that failed to account for foreclosure sale proceeds, and thus showed that the furnisher "did not correct the report after notice and time to investigate)

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breaching its investigation duties. This proposition has been expressly endorsed by at least one federal court.

- 30. Any furnisher who negligently fails to comply with any of its investigation duties is liable to the consumer for actual damages, the costs of litigation, and attorney fees. If the violation is willful, the furnisher is liable for actual damages or minimum statutory damages between \$100 and \$1000, for punitive damages, as well as for costs and attorney fees.
- 31. As in all FCRA cases, a necessary element of establishing furnisher liability is proof of damages—actual, statutory, or punitive. Thus, the consumer must either establish a willful violation permitting an award of statutory and punitive damages or have suffered damages in connection with a negligent violation. The FCRA is not a strict liability statute, so merely showing that the furnisher did not comply with one of its duties will not establish liability.
- 32. If Nordstrom/TD had performed a reasonable investigation of Plaintiff's dispute, Plaintiff's matter with Nordstrom/TD would not have been reappeared under a different account number in the Plaintiff's report.
- 33. Inaccurate information was included in the Plaintiff's credit report.
- 34. The inaccuracy was due to the Defendants' failure to follow reasonable procedures to assure maximum possible accuracy.³

³ Saindon v. Equifax Info. Serv., 608 F. Supp. 2d 1212, 1217 (N.D. Cal. 2009) ("In its motion and declarations, [Equifax] does lay out a string of application procedures that include both automated and manual checks by the agency. But giving all reasonable inferences to the plaintiff, the monitoring and reinvestigation procedures could be seen as quite limited. The procedures could be seen by a jury as merely basic automated checks that catch missing data fields on submitted forms, which do not go to the heart of whether a source of information is trustworthy. For example, when a consumer files a complaint contesting the accuracy of an item on his or her credit report, the sole action taken by Equifax is to contact the source of the information to verify if it is accurate. If the source says that it is, the inquiry ends . . . This does virtually nothing to determine the actual credibility of the source—which is what plaintiff asserts is lacking—or so a jury could reasonable conclude. While defendant does have some procedures that include a manual review of some disputes, a jury could reasonably find that almost none of the procedures include a review of the information source itself. "), <u>Sharf v. TransUnion, L.L.C.</u>, 2015 WL 6387501 (E.D. Mich. Oct. 22, 2015)

- 35. The Plaintiff suffered injury.
- 36. The consumer's injury was caused by the inclusion of the inaccurate entry.
- 37. At all times pertinent hereto, Defendants were acting by and through their agents, servants and/or employees, who were acting within the scope and course of their employment, and under the direct supervision and control of the Defendants herein.
- 38. At all times pertinent hereto, the conduct of the Defendants, as well as that of their agents, servants and/or employees, was malicious, intentional, willful, reckless, negligent and in wanton disregard for federal law and the rights of the Plaintiff herein.
- 39. Discovery of the violations brought forth herein began and occurred in the month of July,2021 and is within the statute of limitations as defined in the FCRA, 15 U.S.C. § 1681p.

CLASS ACTION ALLEGATIONS

40. When a consumer notifies a CRA that the consumer disputes "the completeness or accuracy of any item of information contained in a consumer's file" the CRA must "conduct a reasonable reinvestigation to determine whether the disputed information is inaccurate and record the current status of the disputed information, or delete the item from the file" within 30 days of receiving the consumer's dispute. 15 U.S.C. § 1681i(a)(1)(A). As part of the investigation, the CRA must "provide notification of the dispute to any person who provided any item of information in dispute," and the notice must "include all relevant information regarding the dispute that the agency has received from the consumer...." 15 U.S.C. § 1681i(a)(2)(A).

⁽student loan servicer willfully violated FCRA by failing to conduct any investigation, deferring entirely to lender to determine accuracy), <u>Saenz v. Trans Union, L.L.C.</u>, 2007 WL 2401745, at *7 (D. Or. Aug. 15, 2007) (when CRA is on notice that information is suspect, "it is not reasonable for the [CRA] simply to verify the creditor's position without additional investigation") White v. Trans Union, 462 F. Supp. 2d 1079 (C.D. Cal. 2006) (rejecting argument that confirmation of the accuracy of information from its original source is a reasonable inquiry as a matter of law)

- 41. If a consumer disputes an account that appears on his or her credit, the CRA must investigate to determine whether the account pertains to that consumer and should be part of that consumer's credit history. As part of the investigation, a CRA must notify the source of the disputed account about the consumer's dispute and provide the source with all the relevant information provided by the consumer. Alternatively, the CRA can delete the derogatory information.
- 42. Experian in particular, has long been aware of its obligations to properly investigate consumer disputes. It had the benefit of plain, unambiguous statutory language requiring a reasonable investigation of "the completeness or accuracy of **any item** of information contained in a consumer's file" that is disputed by that consumer. 15 U.S.C. § 1681i(a)(1)(A) (emphasis added).
- 43. The Eleventh Circuit Court of Appeals has held that a consumer reporting agency like Experian violates section 1681i(a)(1) if it fails to do a reasonable reinvestigation when a consumer disputes "information contained in his file." Collins v. Experian Info. Sol's, Inc., 775, F.3d 1330, 1335 (11th Cir. 2015) ("[a] file is simply the information retained by the consumer reporting agency.").
- 44. Other courts of appeals have for many years also instructed CRAs to reinvestigate any item that it reports and that a consumer disputes, regardless of the context. See <u>Cortez v.</u> <u>Trans Union, LLC</u>, 617 F.3d 688, 711-13 (3d Cir. 2010) (OFAC terrorist alerts that CRA keeps off site with another company but placed on its credit reports are in the consumer file and must be reinvestigated); <u>Morris v. Equifax Info. Serv's</u>, LLC, 457 F.3d 460, 466-68 (5th Cir. 2006) (Equifax must reinvestigate store charge account that is on file kept by one of Equifax's affiliates but which can be sold by Equifax in its credit reports); <u>Pinner</u>

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<u>v. Schmidt</u>, 805 F.2d 1258 (5th Cir. 1986); <u>Bryant v. TRW, Inc.</u>, 689 F.2d 72 (6th Cir. 1982); <u>Dennis v. BEH-1, LLC</u>, 520 F.3d 1067 (9th Cir. 2008); <u>Steed v. Equifax Info.</u> <u>Serv's, LLC</u>, No. 1:14-cv-0437-SCJ, 2016 WL 7888039, at *4 (N.D. Ga. Aug. 31, 2016).

- 45. Experian's failure to investigate disputed account information is a result of its standard policies and practices adopted in reckless disregard of consumers' rights under the FCRA.
- 46. Plaintiff brings this class action pursuant to Rule 23(a) and (b)(3) of the Federal Rules of Civil Procedure, based on Experian's failure to comply with 15 U.S.C. § 1681i(a)(1) and (2).
- 47. This cause of action is brought on behalf of Plaintiff and the members of a class.
- 48. The class consists of all persons whom Defendants' records reflect resided in the State of New York, who notified Experian of a dispute of an account appearing in their Experian credit files and to whom Experian failed to include the statement of dispute in subsequent credit reports, during the period beginning two years prior to the filing of this action and through the time of judgment.
- 49. The class is so numerous that joinder of all members is impracticable. Although the precise number of class members is known only to Experian, Experian has represented that it receives approximately 10,000 disputes a day, amounting to millions of disputes each year. Accordingly, Plaintiff estimates that each class has thousands of members.
- 50. There are questions of law and fact common to the classes that predominate over any questions affecting only individual class members. The principal questions are whether Experian violated the FCRA by failing to reinvestigate and contact the source of the disputed inquiry, or delete it; and whether the violations were willful.

- 51. Plaintiff's claims are typical of the claims of the classes, which all arise from the same operative facts and are based on the same legal theory: a dispute to Experian regarding a dispute, which Experian did not investigate or delete as required by 15 U.S.C. § 1681i(a)(1) and (2). Plaintiff received results of his disputes from Experian with standard form language. Plaintiff's claim is typical of the two-year class because he made his dispute within two years.
- 52. Plaintiff will fairly and adequately protect the interests of the class. Plaintiff is committed to vigorously litigating this matter and have retained counsel experienced in handling class actions and claims under the FCRA. Neither Plaintiff nor his counsel has any interests that might cause them not to vigorously pursue these claims.
- 53. This action should be maintained as a class action because questions of law and fact common to class members predominate over any questions affecting only individual class members, and because a class action is a superior method for the fair and efficient adjudication of this controversy. Experian's conduct described in this Complaint stems from standard policies and practices, resulting in common violations of the FCRA. Class members do not have an interest in pursuing separate actions against Experian, as the amount of each class member's individual claim is small compared to the expense and burden of individual prosecution. Class certification also will obviate the need for unduly duplicative litigation that might result in inconsistent judgments concerning Experian's practices. Moreover, management of this action as a class action will not present any likely difficulties. In the interests of justice and judicial efficiency, it would be desirable to concentrate the litigation of all class members' claims in a single forum.

54. This action should be maintained as a class action because the prosecution of separate actions by individual members of the class would create a risk of inconsistent or varying adjudications with respect to individual members which would establish incompatible standards of conduct for the party opposing the class, as well as a risk of adjudications with respect to individual members which would as a practical matter be dispositive of the interests of class members not parties to the adjudications or substantially impair or impede their ability to protect their rights.

AS AND FOR A FIRST CAUSE OF ACTION

Violation of the Fair Credit Reporting Act (FCRA), 15 U.S.C. 1681i et. seq.

Failure to Conduct Reasonable Investigation and Maintain Reasonable Accuracy

- 55. At all times mentioned in this Complaint, Experian was a "consumer reporting agency," as referred to in 15 U.S.C. § 1681a(e).
- 56. At all times mentioned in this Complaint, Honda was a Furnisher of information as referred to in 15 U.S.C. § 1681s-2 of the FCRA.
- 57. At all times mentioned in this Complaint, Nordstrom/TD was a federally registered trade mark representing the furnisher for a disputed account which is the subject of this action.
- Plaintiff disputed the matter with one or more credit bureaus as defined by 15 U.S.C. §
 1681a of the FCRA.
- 59. Prior to the commencement of this action, Plaintiff disputed certain information about a Nordstrom/TD account on Plaintiff's Experian consumer credit report.
- 60. Plaintiff was disputing the fact that Plaintiff has paid the account in full and no amount was to be written off.
- 61. The United States Court of Appeals for the Fourth Circuit held, that the FCRA requires furnishers to conduct detailed examinations of the documents underlying customer

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transactions before responding to inquiries about a customer's debt, instead of relying on computer databases that provide convenient, but potentially incomplete or inaccurate customer account information. See Johnson v, MBNA America Bank, No. 03123S (February 11, 2004).

- Defendants' investigation process did not live up to the standards of <u>Johnson v</u>, <u>MBNA</u> <u>America Bank</u>, No. 03123S (February 11, 2004).
- Defendants' investigation process did not live up to the standards of the Federal Trade Commission in the matter of <u>U.S. v. Performance Capital Mgmt.</u> (Bankr. C.D. Cal. Aug. 24, 2000).
- 64. Defendants violated the duty under 15 U.S.C. 1681i by verifying the above referenced account without obtaining any documentation in support of its contention that Defendants were legally responsible for the account.

LIABILITY AND DAMAGES

- 65. Plaintiff re-states, re-alleges, and incorporates herein by reference, the previous paragraphs as if set forth fully in this cause of action.
- 66. At all times mentioned in this Complaint, various employees and/or agents of Defendants were acting as agents of Defendants and therefore Defendants were liable to for the acts committed by its agents and/or employees under the doctrine of respondent superior.
- 67. At all times mentioned in this Complaint, employees and/or agents of Defendants were acting jointly and in concert with Defendants, and Defendants is liable for the acts of such employees and/or agents under the theory of joint and several liability because Defendants and its agents or employees were engaged in a common business venture and were acting jointly and in concert.

- 68. Plaintiff believes and asserts that he is entitled to \$1,000.00 in statutory damages, pursuant to 15 U.S.C. § 1681 et. seq.
- 69. Plaintiff believes and asserts that Defendants' actions were willful and intentional.
- Because Defendants' acts and omissions were done willfully, Plaintiff requests punitive damages.
- 71. Plaintiff requests punitive damages against Defendants in the amount to be determined by the Court, pursuant to 15 U.S.C. § 1681n et. seq. and other portions of § 1681 et. seq.
- 72. For purposes of a default judgment, Plaintiff believes that the amount of such punitive damages should be no less than \$9,000.00.
- 73. Plaintiff is also entitled to attorney fees pursuant to 15 U.S.C. § 1681 et. seq.
- 74. Plaintiff is entitled to any other relief that this Court deems appropriate and just under the circumstances.

WHEREFORE, Plaintiff, respectfully requests preliminary and permanent injunctive relief, and that this Court enter judgment in her favor and against the Defendants and award damages as follows:

- a) Actual damages pursuant to 15 U.S.C. § 1681n or alternatively, 15 U.S.C. § 1681o;
- b) Punitive damages pursuant to 15 U.S.C. § 1681n;
- c) Attorney's fees pursuant to 15 U.S.C. § 1681n or alternatively, 15 U.S.C. § 1681o;
- d) Any other relief that this Court deems appropriate and just under the circumstances.

AS AND FOR A SECOND CAUSE OF ACTION

(New York Fair Credit Reporting Act)

75. Plaintiff re-states, re-alleges, and incorporates herein by reference, the previous paragraphs as if set forth fully in this cause of action.

- 76. Defendants failed to delete information found to be inaccurate, reinserted the information without following the NY FCRA, or failed to properly investigate Plaintiff's disputes.
- 77. Defendants failed to promptly re-investigate and record the current status of the disputed information and failed to promptly notify the consumer of the result of their investigation, their decision on the status of the information, and her rights pursuant to this section in violation of NY FCRA, N.Y. Gen. Bus. Law § 380-f(a).
- 78. Defendants failed to clearly note in all subsequent consumer reports that the account in question is disputed by the consumer in violation of NY FCRA, N.Y. Gen. Bus. Law § 380-f(c)(3).
- 79. As a result of the above violations of the N.Y. FCRA, Defedants are liable to Plaintiff for actual damages, punitive damages, statutory damages, attorney's fees and costs.

WHEREFORE, Plaintiff, respectfully requests preliminary and permanent injunctive relief, and that this Court enter judgment in her favor and against the Defendants and award damages as follows:

- e) Actual damages, punitive damages and attorney's fees pursuant to N.Y. Gen. Bus.
 Law § 380-m; and
- f) Any other relief that this Court deems appropriate and just under the circumstances.

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Dated: Woodmere, New York August 25, 2021

Adam J. Fishbein, P.C. (AF-9508) Attorney at Law **Attorney for the Plaintiff** 735 Central Avenue Woodmere, New York 11598 Telephone: (516) 668-6945 Email: fishbeinadamj@gmail.com

Plaintiff requests trial by jury on all issues so triable

Adam J. Fishbein (AF-9508)

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Christine Harris

Social Security-

07-29-2021

VIA Certified Mail Experian Po Box 9554 Allen, TX 75013

To Whom it May Concern:

I am disputing the public record listed below that is appearing on my credit report that does not belong to me. I have never been involved in anything dealing with this bankruptcy. Please have this removed from my credit report as it does not belong to me:

Bankruptcy Chapter 7 # 1230364BWB

I am disputing the account listed below. This account was paid and should reflect a zero balance, enclosed find the letter from First National Collection Bureau Inc as proof:

• First Premier Bank # 517800641414....

In addition, I am disputing the following account. This account is reporting inaccurately. This account was paid in full so it cannot be listed as \$82 written off. Please update this account accordingly or delete it from my credit report.

Nordstrom /TD Bank USA # 447043104220....

Sincerely. Christine Harris

USPS Tracking[®]

Track Another Package +

Tracking Number: 70202450000046784054

Your item was delivered to an individual at the address at 2:17 pm on August 3, 2021 in ALLEN, TX 75002.

Solution Delivered, Left with Individual

August 3, 2021 at 2:17 pm ALLEN, TX 75002

Get Updates 🗸

Text & Email Updates

Tracking History

August 3, 2021, 2:17 pm Delivered, Left with Individual ALLEN, TX 75002 Your item was delivered to an individual at the address at 2:17 pm on August 3, 2021 in ALLEN, TX 75002.

August 3, 2021, 1:07 pm Arrived at Post Office ALLEN, TX 75013

August 2, 2021, 5:53 pm Departed USPS Regional Destination Facility FAQs >

Remove X

Feedback

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COPPELL TX DISTRIBUTION CENTER

August 2, 2021, 12:39 pm Arrived at USPS Regional Destination Facility COPPELL TX DISTRIBUTION CENTER

August 1, 2021 In Transit to Next Facility

July 30, 2021, 11:52 pm Departed USPS Regional Origin Facility MIAMI FL DISTRIBUTION CENTER

July 30, 2021, 10:34 pm Arrived at USPS Regional Origin Facility MIAMI FL DISTRIBUTION CENTER

July 30, 2021, 7:16 pm Departed Post Office MIAMI, FL 33181

July 30, 2021, 2:31 pm USPS in possession of item MIAMI, FL 33181

Product Information

See Less A

Can't find what you're looking for?

Go to our FAQs section to find answers to your tracking questions.

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735 CENTRAL AVENUE WOODMERE NY 11598 fishbeinadamj@gmail.com

Civil Action No.

AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

Eastern District of New York

CHRISTINE HARRIS	
Plaintiff(s)	
V.	
EXPERIAN INFORMATION SOLUTIONS, INC., NORDSTROM, INC. AND TD BANK USA	
Defendant(s)	

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address) EXPERIAN INFORMATION SOLUTIONS, INC. C/O CT CORP 111 EIGHTH AVENUE NEW YORK NY 10011 TD BANK USA 357 Kings Hwy N Cherry Hill, NJ 08034

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

DOUGLAS C. PALMER CLERK OF COURT

Date:

Signature of Clerk or Deputy Clerk

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (l))

vas re	ceived by me on (date)								
	□ I personally served	the summons on the individual a	at (place)						
		; or							
	□ I left the summons	I left the summons at the individual's residence or usual place of abode with (name)							
		, a person of suitable age and discretion who reside							
	on (date), and mailed a copy to the individual's last known address; or								
	\Box I served the summer		, who is						
	designated by law to	accept service of process on beha	alf of (name of organization)						
		On (date)							
	\Box I returned the sum	nons unexecuted because	ause						
	Other (<i>specify</i>):								
	My fees are \$	for travel and \$	for services, for a total of \$	0.	00				
	I declare under penalt	y of perjury that this information	is true.						
Date:									
			Server's signature						
			Printed name and title						

Additional information regarding attempted service, etc:

Server's address

Adam J. Fishbein, P.C. 735 Central Avenue 2:21-cv-04839 Document 1-2 Filed 08/27/21 Page 1 of 2 PageID #: 22 Woodmere, NY 11598 516 668 6945 fishbeinadam John ER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. *(SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)*

I. (a) PLAINTIFFS CHRISTINE HARRIS			DEFENDANTS EXPERIAN INFORMATION SOLUTIONS, LLC ET AL						
(b) County of Residence of (Ez	of First Listed Plaintiff XCEPT IN U.S. PLAINTIFF CA	SES)	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)		Attorneys (If Known)					
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)			RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff			
□ 1 U.S. Government Plaintiff	3 Federal Question (U.S. Government)	Not a Party)		(For Diversity Cases Only) and One Box for Defendant) PTF DEF PTF DEF Citizen of This State □ 1 □ 1 Incorporated or Principal Place □ 4 □ 4 of Business In This State □ 1 □ 1 □ 1 □ 1					
2 U.S. Government Defendant				Citizen of Another State 2 2 Incorporated <i>and</i> Principal Place 5 5 5 of Business In Another State					
			For	n or Subject of a reign Country	3 🗖 3 Foreign Nation				
IV. NATURE OF SUIT	(Place an "X" in One Box On TO	lyNature of Suit Code E RTS	Description FO	IS DRFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES			
CONTRACT CONTRACT CONTRACT Ido Recovery of Overpayment & Enforcement of Judgment Is0 Recovery of Overpayment & Enforcement of Judgment Is1 Medicare Act Is2 Recovery of Defaulted Student Loans (Excludes Veterans) Is3 Recovery of Overpayment of Veteran's Benefits I60 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY ☐ 310 Airplane ☐ 315 Airplane Product Liability ☐ 320 Assault, Libel &	PERSONAL INJUR 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITION Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Oth 550 Civil Rights 556 Civil Detainee -	Y □ 62: □ 69: □ 710 □ 710 □ 720 □ 740 □ 740 □ 740 □ 75: NS □ 79 □ 46:	LABOR Other LABOR Other Value V	 ↓ 422 Appeal 28 USC 158 ↓ 423 Withdrawal 28 USC 157 ▶ 820 Copyrights ▶ 830 Patent ▶ 835 Patent - Abbreviated New Drug Application ▶ 840 Trademark ■ 861 HIA (1395ff) ▶ 862 Black Lung (923) ▶ 863 DIWC/DIWW (405(g)) ▶ 864 SSID Title XVI ▶ 865 RSI (405(g)) ▶ 870 Taxes (U.S. Plaintiff or Defendant) ▶ 871 IRS—Third Party 26 USC 7609 	 Griffek Strategies 375 False Claims Act 376 Qui Tam (31 USC 3729(a)) 400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 850 Securities/Commodities/ Exchange 890 Other Statutory Actions 891 Agricultural Acts 895 Freedom of Information Act 896 Arbitration 899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes 			
V. ORIGIN (Place an "X" in One Box Only) X1 Original Proceeding 2 Removed from State Court 3 Remanded from Appellate Court 4 Reinstated or Reopened 5 Transferred from Another District 0 6 Multidistrict Litigation -									
VI. CAUSE OF ACTION Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Transfer Direct File VI. CAUSE OF ACTION Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 15 USC 1681 Fair Credit Reporting Act Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): Image: Cite the U.S. Cite the U.S. Cite the U.S. C									
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	N DI	EMAND \$	CHECK YES only JURY DEMAND	r if demanded in complaint: : X Yes □No			
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE			DOCKET NUMBER				
DATE 08/27/2021		SIGNATURE OF ATT	FORNEY O	F RECORD					
FOR OFFICE USE ONLY RECEIPT # AMOUNT APPLYING IFP				JUDGE	MAG. JUI	DGE			

None Case 2:21-cv-04839 Document 1-2 Filed 08/27/21 Page 2 of 2 PageID #: 23

CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a certification to the contrary is filed.

I, _____, counsel for_____, is ineligible for compulsory arbitration for the following reason(s):

_____, do hereby certify that the above captioned civil action

Plaintiff

-マ マ

monetary damages sought are in excess of \$150,000, exclusive of interest and costs,

the complaint seeks injunctive relief,

the matter is otherwise ineligible for the following reason class action

DISCLOSURE STATEMENT - FEDERAL RULES CIVIL PROCEDURE 7.1

Identify any parent corporation and any publicly held corporation that owns 10% or more or its stocks:

RELATED CASE STATEMENT (Section VIII on the Front of this Form)

Please list all cases that are arguably related pursuant to Division of Business Rule 50.3.1 in Section VIII on the front of this form. Rule 50.3.1 (a) provides that "A civil case is "related" to another civil case for purposes of this guideline when, because of the similarity of facts and legal issues or because the cases arise from the same transactions or events, a substantial saving of judicial resources is likely to result from assigning both cases to the same judge and magistrate judge." Rule 50.3.1 (b) provides that "A civil case shall not be deemed "related" to another civil case merely because the civil case: (A) involves identical legal issues, or (B) involves the same parties." Rule 50.3.1 (c) further provides that "Presumptively, and subject to the power of a judge to determine otherwise pursuant to paragraph (d), civil cases shall not be deemed to be "related" unless both cases are still pending before the court."

NY-E DIVISION OF BUSINESS RULE 50.1(d)(2)

1.)	Is the civil action County?	being	filed in th Yes	ne Easte	ern District removed from No	n a New	York State Court located in N	assau or Suffolk	
2.)	If you answered ' a) Did the events County?			jiving ris	se to the claim or claims, No	or a sul	bstantial part thereof, occur in	Nassau or Suffolk	
	b) Did the events District?	or om	issions g Yes	jiving ri:	se to the claim or claims, No	or a sul	bstantial part thereof, occur in	the Eastern	
	c) If this is a Fair I received:	Debt Co	ollection P	Practice	Act case, specify the Count	y in whic	ch the offending communication	was	
If your answer to question 2 (b) is "No," does the defendant (or a majority of the defendants, if there is more than one) reside in Nassau or Suffolk County, or, in an interpleader action, does the claimant (or a majority of the claimants, if there is more than one) reside in Nassau or Suffolk County? Yes No (Note: A corporation shall be considered a resident of the County in which it has the most significant contacts).									
	BAR ADMISSION								
	I am currently admitted in the Eastern District of New York and currently a member in good standing of the bar of this court.								
		~		Yes			No		
	Are you currently	the su	bject of a	any dis	ciplinary action (s) in this	or any o	other state or federal court?		
				Yes	(If yes, please explain	V	No		
	I certify the accur	acy of	all inforn	nation p	provided above.				
	Signature:								
	Print		Save	As			Reset	Last Modified: 11/27/2017	

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Experian, Nordstrom, TD Bank Failed to</u> <u>Properly Investigate Credit Dispute, Lawsuit Alleges</u>