



Harmony Health

MEDICAL CLINIC AND FAMILY RESOURCE CENTER

a california **health+** center

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<<Date>>

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<<Address>>

Re: Privacy Breach Notification

Dear <<NAME OF PATIENT>>:

Thank you for being a patient at Harmony Health. Harmony Health is committed to protecting the personal and medical information of our patients. As part of that commitment, we are writing to notify you of a recent data security incident involving a third-party vendor.

On December 12, 2025, Harmony Health was notified of a data security incident involving TriZetto Provider Solutions (“TPS”), a third-party insurance clearinghouse used by healthcare providers to process insurance eligibility verification transactions. TPS reported that on October 2, 2025, it became aware of suspicious activity involving a web portal used by some of its healthcare provider customers. Upon discovering this activity, TPS promptly initiated an investigation and engaged external cybersecurity experts to eliminate the threat. TPS determined that an unauthorized actor accessed certain records in its systems between November 2024 and October 2, 2025. TPS conducted a review of the affected data to identify the information involved and the individuals to whom the data related.

Based on the information provided to us, the data that may have been involved includes your name, contact information (such as address, telephone number, and email address), and Social Security number. There is no evidence at this time that payment card information, bank account information, or other financial account information was involved. In addition, we are not aware of any identity theft or fraud related to this incident involving your information.

Although we are not aware of any misuse of your information, we encourage you to remain vigilant as a precaution. This includes reviewing account statements and credit reports and promptly reporting any suspicious activity, mail, phone calls, or emails. You will also receive separate communication from TPS in the coming months with information regarding complimentary credit monitoring services.

We sincerely regret that this incident occurred. Protecting your information is very important to us. If you have any questions or concerns, please send them to ceo@myharmonyhealth.org , or 1908 N. Beale Road, Suite E, Marysville, CA 95901.

Respectfully,

Rachel Farrell
Chief Executive Officer
Harmony Health Medical Clinic and Family Resource Center