1 **EDELSBERG LAW, P.A.** Scott Edelsberg, Esq. (CA 330090) 2 Chris Gold (pro hac vice forthcoming) 3 scott@edelsberglaw.com chris@edelsberglaw.com 4 20900 NE 30th Ave, Ste. 417 5 Aventura, FL 33180 Tel: 305-975-3320 6 Fax: 786-623-0915 7 Attorneys for Plaintiff and the Putative Class 8 9 IN THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF CALIFORNIA 10 11 **NATHAN HALE**, individually, and on Case No.: '22CV0598 DMS AHG behalf of all others similarly situated, 12 **CLASS ACTION COMPLAINT** 13 Plaintiff, 14 **JURY TRIAL DEMANDED** v. 15 KLARNA, INC., 16 17 Defendant. 18 Plaintiff Nathan Hale, individually and on behalf of all others similarly 19 situated, hereby brings this Class Action Complaint against Defendant Klarna, Inc. 20 ("Klarna") and alleges as follows: 21 INTRODUCTION 22 This lawsuit is brought as a class action on behalf of Plaintiff and 1. 23 thousands of similarly situated Klarna customers who have been deceived into 24 using Klarna's buy now, pay later service by the company's misrepresentations and 25 omissions, in marketing materials, regarding the true operation and risks of the 26 service. These risks include the real and repeated risk of multiple insufficient funds

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fees ("NSF fees") or overdraft fees imposed by users' banks as a result of automated Klarna transfers from consumers' checking accounts.

- 2. Klarna specifically targets poor consumers and those struggling to make ends meet on a week-to-week basis. This group is its core constituency.
- 3. To that group, Klarna purports to offer a solution to cash-strapped consumers: Klarna prominently markets itself as a service that allows users to pay for purchases at a later date, with no interest, no fees and no hassle. These representations are false. In fact, there are huge, undisclosed fees and interest associated with using the service.
- 4. Klarna's services thus cause unsuspecting consumers like Plaintiff to incur significant overdraft and NSF fees on their linked bank accounts.
- 5. Unfortunately, Klarna's operation, along with its deceptive and incomplete marketing materials, means that users like Plaintiff end up paying huge amounts of fees and interest, which Klarna falsely assures users they will not receive.
- 6. In its rush to tout itself as convenient, simple, automatic, and free, Klarna does not disclose that overdraft and NSF fees are a likely and devastating consequence of the use of its service. No reasonable consumer would run this risk.
- 7. This massive risk is known to Klarna but is omitted from all of its marketing.
- 8. Worse, Klarna exacerbates the overdraft and NSF fee risk associated with service by using undisclosed processing choices that result in even <u>more</u> bank fees than users would otherwise occur, including reprocessing debits on the same or next day—when it knows users' checking accounts are already negative.
- 9. Had Plaintiff and the Class members known of the true operation and risks of the Klarna service, they would not used the Klarna service.

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Plaintiff and the Class members have been injured by Klarna's practices. Plaintiff bring this action on behalf of themselves, the putative Class, and the general public. Plaintiff seeks actual damages, punitive damages, restitution, and an injunction on behalf of the general public to prevent Klarna from continuing to engage in its illegal practices as described herein.

PARTIES

- Plaintiff Nathan Hale is a citizen and resident of San Diego, California. 11.
- Defendant Klarna, Inc. is an Ohio corporation with its principal place 12. of business in Columbus, Ohio.

JURISDICTION AND VENUE

- This Court has jurisdiction over the subject matter of this action 13. pursuant to 28 U.S.C. § 1332(d)(2), because the matter in controversy exceeds \$5,000,000, exclusive of interest and costs, and is a class action in which at least one member of the class is a citizen of a different State than Defendant. The number of members of the proposed Class in aggregate exceeds 100 users. 28 U.S.C. § 1332(d)(5)(B).
- This Court has personal jurisdiction over the Defendant because it 14. regularly conducts and/or solicits business in, engages in other persistent courses of conduct in, and/or derives substantial revenue from products and/or services provided to persons in this District.
- Venue is proper in this District pursuant to 28 U.S.C. § 1391(b) because 15. a substantial part of the events or omissions giving rise to the claims occurred in this District.

FACTUAL ALLEGATIONS

A. Overview

- 16. Founded in Sweden in 2005, Klarna has expanded to 17 countries and serves 90 million shoppers. Klarna has become one of the largest buy now, pay later services in the U.S.
- 17. The concept of "buy now, pay later" has existed since the birth of credit cards. Klarna has expanded this concept to offers point-of-sale loans for online and in-store purchases through its mobile app., allowing users to avoid paying in full for products at hundreds of online and in-person stores by breaking up payments into four installments—allowing users to pay off a purchase over the next few months.
- 18. According to the Klarna website, the service is completely free, with no interest or hidden fees.
- 19. Here's how it works. At checkout at an in-person store, or online, a user is offered a Klarna loan as an alternative to other, traditional methods of payment. During that checkout experience, Klarna offers short marketing messages regarding its supposedly fee-free service.
- 20. If a user chooses to use Klarna, she provides basic personal details like name, date of birth and address, debit card. She then is provided specific payment plan details.
- 21. For example, if the total purchase is \$50, Klarna breaks that total into four payments of \$12.50, with the first installment due at checkout and the remaining three deducted every two weeks. The user's debit card will be charged for the first payment and automatically charged every two weeks until the balance is paid in full.
- 22. The whole process takes a few seconds—and at no time during that process does Klarna warn potential users of the true risks of using its service. To

the contrary, during the checkout and sign up processes, Klarna repeatedly touts

that allows users to avoid overdraft fees, interest and other predatory charges. For

example, speaking of banks and credit card companies, Klarna CEO Sebastian

Siemiatkowski recently stated in a CNBC interview that "We are, with this product,

challenging a massive industry that has overcharged consumers with overdraft fees,

Klarna's marketing and public communications stress that it is a service

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with interest bearing terms of use," he added.

24. Similarly, the Klarna interface promises "Klarna is the smooothest [SIC] & safest way to get what you want today, and pay over time. No catch. Just Klarna."

- 25. Klarna also touts itself as offering "4 interest-free payments....Pay in 4 with Klarna through our app, with integrated brands, or anywhere Visa is accepted."
 - 26. It also states:

No interest. No catch.

itself as a free service—without "catches."

Buy now, pay later is an alternative to credit and gives you the flexibility to shop what you want, when you want, without breaking the bank. When you split the cost of your purchase into 4 smaller payments with Klarna, you'll never pay any interest. Ever.

- 27. But there is a "catch." A big one. There can also be huge amounts of "interest," albeit not assessed by Klarna, in the form of overdraft fees assessed by banks.
- 28. Overdraft fees, which banks charge when they pay small-dollar purchases into an insufficient account balance, are a highly profitable part of the banking sector that exclusively targets the very poor. According to a 2017 study by the Consumer Financial Protection Bureau, 5 percent of all bank accounts have

over 20 overdrafts a year, which produce 63.3 percent of all overdraft fees paid by consumers. Another 4.2 percent of bank accounts have over ten overdrafts a year and make up more than 15 percent of fees paid by consumers.

- 29. This is the same group of consumers that Klarna targets with its marketing: consumers living paycheck to paycheck. As a result, Klarna knew or should have know that such users were at extreme risk of overdraft fees when using the Klarna service.
- 30. When a bank pays an overdraft, it makes a loan to its accountholder in the amount of the overdraft. The overdraft fee is a payment the accountholder makes for the extension of credit for the overdrawn amount.
- 31. A 2008 Federal Deposit Insurance Corporation (FDIC) study showed that overdraft fees carry an effective APR in excess of 3,500 percent.
- 32. In short, the entire premise of Klarna is to provide immediate access to goods and services and avoid bank fees and interest charges. That is why consumers are shocked to discover that Klarna causes significant bank fees and interest charges.
- 33. Using Klarna's services causes unsuspecting consumers like Plaintiff to incur massive fees on their linked bank accounts.
- 34. Klarna misrepresents (and omits facts about) the true nature, benefits, and risks of its service, functioning of which means that users are at extreme and undisclosed risk of expensive bank fees when using Klarna. Had Plaintiff been adequately informed of these risks, he would not have used Klarna.
- 35. As alleged herein, Plaintiff had no idea small, automatic Klarna repayments could cause \$29-each overdraft fees from his bank.

B. Plaintiff's Experience

- 36. When Plaintiff signed up for Klarna and was induced to provide Klarna with his highly sensitive banking information, he was not aware that Klarna's service had a significant "catch" and that significant "interest" could result.
- 37. For example, in December, 2021, Plaintiff made a purchase using Klarna.
- 38. On December 16, 2021, Klarna made a deduction from his checking account at Frontwave Credit Union in the amount of \$42.84, as a partial repayment of that purchase. That deduction caused a \$29 OD and/or NSF Fee at Frontwave Credit Union.

C. Klarna's Deceptive Marketing

- 39. In marketing and promotions, Klarna describes its service as simple, convenient, and easy—a no-fee, no-interest way for consumers to receive their purchases before they have money to pay for them.
- 40. Klarna's marketing never warns consumers of the extreme and crushing NSF and overdraft fee risk of using the service.
- 41. Klarna conceals from users the punishing risk of NSF and overdraft fees on small dollar Klarna repayments.
- 42. Klarna's marketing materials—including within the app, in app stores, and on Klarna's website—never disclose these risks and material facts, instead luring consumers to sign up for and use the service with promises of ease, convenience, and fee/interest avoidance.
- 43. Klarna knows that its service is likely to cause its low-income users to incur large bank fees.
- 44. Klarna's representations—which all users view during the sign-up process—are false and contain material omissions.
- 45. Klarna misrepresents the true nature, benefits and risks of the service, which targets users with an extreme and undisclosed risk of Klarna triggering

expensive, earnings-depleting bank fees. Plaintiff would not have used Klarna if he had been adequately informed of the risks of bank fees. As alleged herein, Plaintiff had no idea small, automatic Klarna repayments could cause \$29 bank fees from their bank; he had no idea Klarna would process transactions when their accounts had insufficient funds.

46. Klarna's marketing never discloses the most devastating risk of using the service—that days of earnings can be wiped out by bank fees associated with using the service.

CLASS ALLEGATIONS

47. Plaintiff bring this action individually and as representatives of all those similarly situated, on behalf of the below-defined Class (the "Class"):

All persons who used the Klarna Service and incurred an overdraft or NSF Fee as a result of a Klarna repayment deduction.

- 48. Excluded from the Class are Defendant and its affiliates, parents, subsidiaries, employees, officers, agents, and directors. Also excluded are any judicial officers presiding over this matter and the members of their immediate families and judicial staffs.
- 49. This case is appropriate for class treatment because Plaintiff can prove the elements of their claims on a class wide basis using the same evidence as would be used to prove those elements in individual actions alleging the same claims.
- of all members would be unfeasible and impracticable. The precise membership of the Class is unknown to Plaintiff at this time; however, it is estimated that the Class number is greater than one hundred individuals. The identity of such membership is readily ascertainable via inspection of Defendant's books and records or other

approved methods. Class members may be notified of the pendency of this action by mail, email, internet postings, and/or publication.

- 51. **Common Questions of Law or Fact:** There are common questions of law and fact as to Plaintiff and all other similarly situated persons, which predominate over questions affecting only individual Class members, including, without limitation:
 - a) Whether Klarna's representations and omissions about its service are false, misleading, deceptive, or likely to deceive;
 - b) Whether Klarna failed to disclose the NSF and overdraft fee risks of using its service;
 - c) Whether Plaintiff and the Class members were damaged by Klarna's conduct;
 - d) Whether Klarna's actions or inactions violated the consumer protection statute invoked herein; and
 - e) Whether Plaintiff is entitled to a preliminary and permanent injunction enjoining Defendant's conduct.
- 52. **Predominance of Common Questions:** Common questions of law and fact predominate over questions that affect only individual members of the Class. The common questions of law set forth above are numerous and substantial and stem from Klarna's uniform practices applicable to each individual Class member. As such, these common questions predominate over individual questions concerning each Class member's showing as to his or her eligibility for recovery or as to the amount of his or her damages.
- 53. **Typicality:** Plaintiff's claims are typical of the claims of the other members of the Class because, among other things, Plaintiff and all Class members were similarly injured through Klarna's uniform misconduct as alleged above. As alleged herein, Plaintiff, like the members of the Class, were deprived of monies

- 54. Adequacy of Representation: Plaintiff are adequate class representatives because they are fully prepared to take all necessary steps to represent fairly and adequately the interests of the members of the Class, and because their interests do not conflict with the interests of the other Class members they seek to represent. Moreover, Plaintiff's attorneys are ready, willing, and able to fully and adequately represent Plaintiff and the members of the Class. Plaintiff's attorneys are experienced in complex class action litigation, and they will prosecute this action vigorously.
- **Superiority:** The nature of this action and the claims available to Plaintiff and members of the Class make the class action format a particularly efficient and appropriate procedure to redress the violations alleged herein. If each Class member were required to file an individual lawsuit, Klarna would necessarily gain an unconscionable advantage since it would be able to exploit and overwhelm the limited resources of each individual Plaintiff with its vastly superior financial and legal resources. Moreover, the prosecution of separate actions by individual Class members, even if possible, would create a substantial risk of inconsistent or varying verdicts or adjudications with respect to the individual Class members against Klarna, and which would establish potentially incompatible standards of conduct for Klarna and/or legal determinations with respect to individual Class members which would, as a practical matter, be dispositive of the interests of the other Class members not parties to adjudications or which would substantially impair or impede the ability of the Class members to protect their interests. Further, the claims of the individual members of the Class are not sufficiently large to warrant vigorous individual prosecution considering all of the concomitant costs and expenses attending thereto.

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FIRST CAUSE OF ACTION

Violation of California's Unfair Competition Law ("UCL") Cal. Bus. & Prof. Code § 17200, et seq. (On Behalf of Plaintiff and the Class)

- 56. Plaintiff repeats, realleges, and incorporates by reference each of the foregoing paragraphs of this Complaint as if fully set forth herein.
- 57. California Business & Professions Code § 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulent business act or practice."
- 58. Klarna's deceptive conduct related to material omissions and/or material misrepresentations that it provides risk-free repayment service through its website and mobile app violates each of the statute's "unfair," "unlawful," and "fraudulent" prongs.
- 59. The UCL imposes strict liability. Plaintiff need not prove that Klarna intentionally or negligently engaged in unlawful, unfair, or fraudulent business practices—but only that such practices occurred.
- 60. A business act or practice is "unfair" under the UCL if it offends an established public policy or is immoral, unethical, oppressive, unscrupulous, or substantially injurious to consumers, and that unfairness is determined by weighing the reasons, justifications, and motives of the practice against the gravity of the harm to the alleged victims.

- 61. Klarna's practices as described herein are (a) immoral, unethical, oppressive, and/or unscrupulous and violate established public policy as recognized by, *inter alia*, causing injury to consumers which outweigh any purported benefits or utility.
- 62. A business act or practice is "fraudulent" under the UCL if it is likely to deceive members of the public.
- business practices in violation of the UCL because, among other things, they are likely to deceive reasonable consumers, who do not expect that they can occur expensive bank fees—and sometimes, multiple bank fees—for using Klarna's service. On the media on which Defendant communicated to consumer as they were making a purchase decision, Defendant concealed the material fact that the cost to use the buy now, pay later service can far exceed the "free" price represented.
- 64. A business act or practice is "unlawful" under the UCL if it violates any other law or regulation.
- 65. Among other statutes, laws, and/or regulations, Defendant's acts and practices violate the following statutes, laws, and/or regulations:
 - (a) Violating Cal. Civ. Code § 1750, et seq.;
 - (b) Engaging in conduct in which the gravity of harm to Plaintiff and the Class outweighs the utility of the Defendant's conduct; and/or

- (c) Engaging in acts and/or practices and/or omissions that are immoral, unethical, oppressive, and/or unscrupulous and causes injury to consumers which outweigh its benefits.
- 66. Klarna committed unfair and fraudulent business acts and practices in violation of Cal. Bus. & Prof. Code § 17200, *et seq.*, by affirmatively and knowingly misrepresenting on its website and mobile app the true risks and operation of its service.
- 67. Klarna's acts and practices offend an established public policy of fee transparency in the marketplace, and constitute immoral, unethical, oppressive, and unscrupulous activities that are substantially injurious to consumers.
- 68. The harm to Plaintiff and the Class outweighs the utility of Defendant's practices. There were reasonably available alternatives to further Defendant's legitimate business interests, other than the misleading and deceptive conduct described herein.
- 69. Klarna's business practices have misled Plaintiff and the proposed Class and will continue to mislead them in the future.
 - 70. Plaintiff relied on Defendant's misrepresentations.
- 71. Had Plaintiff known the true risks of using the service, he would have chosen another method to purchase the item with Klarna or purchase the item with another provider.

- 72. As a direct and proximate result of Klarna's unfair, fraudulent, and/or unlawful practices, Plaintiff and Class members suffered and will continue to suffer actual damages. Defendant's fraudulent conduct is ongoing and present a continuing threat to Class members that they will be deceived into making purchases with the buy now, pay later service.
- 73. As a result of its unfair, fraudulent, and unlawful conduct, Klarna has been unjustly enriched and should be required to disgorge its unjust profits and make restitution to Plaintiff and Class members pursuant to Cal. Bus. & Prof. Code § 17203 and 17204.

SECOND CAUSE OF ACTION

Violation of California's False Advertising Law ("FAL") Cal. Bus. & Prof. Code § 17500, et seq. (On Behalf of Plaintiff and the Class)

- 74. Plaintiff re-alleges and incorporates the preceding allegations by reference as if fully set forth herein.
- 75. California's False Advertising Law ("FAL"), Cal. Bus. & Prof. Code § 17500, states that "[i]t is unlawful for any ... corporation ... with intent ... to dispose of ... personal property ... to induce the public to enter into any obligation relating thereto, to make or disseminate or cause to be made or disseminated ... from this state before the public in any state, in any newspaper or other publication, or any advertising device, or by public outcry or proclamation, or in any other manner or means whatever, including over the Internet, any statement...which is untrue or

misleading and which is known, or which by the exercise of reasonable care should be known, to be untrue or misleading...."

- 76. Defendant's material misrepresentations and omissions alleged herein violate Bus. & Prof. Code § 17500.
- 77. Defendant knew or should have known that its misrepresentations and omissions were false, deceptive, and misleading.
- 78. Pursuant to Business & Professions Code §§ 17203 and 17500, Plaintiff and the members of the Class, on behalf of the general public, seeks an order of this Court enjoining Defendant from continuing to engage, use, or employ their practice of misrepresenting the true risks and operation of its services.
- 79. Further, Plaintiff and the members of the Class seek an order requiring Defendant to disclose such misrepresentations, and additionally request an order awarding Plaintiff restitution of the money wrongfully acquired by Defendant by means of said misrepresentations.
- 80. Additionally, Plaintiff and the Class members seek an order requiring Defendant to pay attorneys' fees pursuant to Cal. Civ. Code § 1021.5.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff, individually and on behalf of the Class, demands a jury trial on all claims so triable and judgment as follows:

- A. Certifying the proposed Class pursuant to Federal Rule of Civil Procedure 23, appointing Plaintiff as representative of the Class, and appointing counsel for Plaintiff as lead counsel for the respective Class;
- B. Declaring that Klarna's policies and practices as described herein constitute a violation of state consumer protection statutes;
 - C. Enjoining Klarna from the wrongful conduct as described herein;
- D. Awarding restitution of all fees at issue paid to Klarna by Plaintiff and the Class as a result of the wrongs alleged herein in an amount to be determined at trial;
- E. Compelling disgorgement of the ill-gotten gains derived by Defendant from its misconduct;
- F. Awarding actual and/or compensatory damages in an amount according to proof;
 - G. Punitive and exemplary damages;
- H. Awarding pre-judgment interest at the maximum rate permitted by applicable law;
- I. Reimbursing all costs, expenses, and disbursements accrued by Plaintiff in connection with this action, including reasonable attorneys' fees, costs, and expenses, pursuant to applicable law and any other basis; and
 - J. Awarding such other relief as this Court deems just and proper.

DEMAND FOR JURY TRIAL

Plaintiff and all others similarly situated hereby demand trial by jury on all issues in this Class Action Complaint that are so triable. Respectfully submitted, Dated: April 28, 2022 **EDELSBERG LAW, P.A.** By: /s/ Scott Edelsberg Scott Edelsberg (CA 330090) scott@edelsberglaw.com 20900 NE 30th Ave., Ste. 417 Aventua, FL 33180 Tel: 305-975-3320 Fax: 786-623-0915 Attorneys for Plaintiff and the Putative Class CLASS ACTION COMPLAINT

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Case 3:22-cv-00598-DMS-AHG. Document 1-1 Filed 04/28/22 PageID.18 Page 1 of 2 LIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil de	ocket sheet. (SEE INSTRUCT	TIONS ON NEXT PAGE OF	THIS FC	PRM.)	, 1					
I. (a) PLAINTIFFS				DEFENDANTS						
Nathan Hale, individually and on behalf of all others similarly situate				Klarna, Inc.						
(b) County of Residence of First Listed Plaintiff San Diego County, County of Residence of First Listed Plaintiff San Diego County, County (EXCEPT IN U.S. PLAINTIFF CASES) '22 CV0598 DMS AHG (c) Attorneys (Firm Name, Address, and Telephone Number) Scott Edelsberg Edelsberg Law, PA 20900 NE 30th Ave, Ste. 417 Aventura, FL 33180 305-975-3320				County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known)						
II. BASIS OF JURISDI	ICTION (Place an "X" in Oi	ne Box Only)	II. CI	TIZENSHIP OF PI	RINCIPA	AL PARTIES	Place an "X" in	One Box fo	or Plainti <u>j</u>	
☐ 1 U.S. Government Plaintiff	☐ 3 Federal Question (U.S. Government Not a Party)			(For Diversity Cases Only) PTF DEF Zen of This State DEF DEF DEF TINCOrporated or Principal Place of Business In This State And One Box for Defendant) PTF DEF OF Business In This State					DEF	
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IV. NATURE OF SUIT	T (Place an "X" in One Box Only) TORTS		FC	FORFEITURE/PENALTY		Click here for: Nature of BANKRUPTCY		of Suit Code Descriptions. OTHER STATUTES		
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise □ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury Medical Malpractice CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability Health Care/ Pharmaceutical Personal Injury Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability PERSONAL PROPERT 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PERSONAL PROPERT 379 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIONS Habeas Corpus: 463 Alien Detainee 510 Motions to Vacate Sentence 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	74	LABOR O Fair Labor Standards Act Labor/Management Relations Railway Labor Act Family and Medical Leave Act O Other Labor Litigation Employee Retirement Income Security Act IMMIGRATION No National Application Souther Immigration Actions	422 Appe 423 With 28 U 2	eal 28 USC 158 Idrawal USC 157 RTY RIGHTS The prights of the control of the cont	□ 375 False CI □ 376 Qui Tan 3729(a) □ 400 State Re □ 410 Antitrus □ 430 Banks ai □ 450 Commei □ 460 Deporta □ 470 Rackete Corrupt □ 480 Consum □ 485 Telepho Protecti □ 490 Cable/S; □ 850 Securitic Exchan; □ 890 Other St; □ 891 Agricult □ 893 Environ □ 895 Freedon Act □ 896 Arbitrati □ 899 Adminis Act/Rev	laims Act in (31 USC i	nent g red and ons ner dities/ cions tters nation occdure ocal of	
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Class action arising from deceptive trade practices in violation of California's UCL and FAL VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint:								nt:		
COMPLAINT: VIII. RELATED CASI	UNDER RULE 23	5, F.K.CV.P.			J	URY DEMAND:	➤ Yes	□No		
IF ANY (See instructions): JUDGE DOCKET NUMBER										
DATE 04/28/2021	signature of attorney of record /s/ Scott Edelsberg									
FOR OFFICE USE ONLY RECEIPT # AM	MOUNT	APPLYING IFP		JUDGE		MAG. JUD	GE			
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INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- **(b)** County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

 United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.

Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Klarna Fails to Disclose 'Massive'</u> Overdraft Fee Risk of 'Buy Now, Pay Later' Service, Class Action Says