

Daniel B. Snyder (CA Bar No. 207824)
Gregory A. Cade (subject to pro hac admission)
Kevin B. McKie (subject to pro hac admission)
Gary Anderson (subject to pro hac admission)
ENVIRONMENTAL LITIGATION GROUP PC
2160 Highland Ave S, Ste 200
Birmingham, AL 35205
T: (205) 328-9200
F: (205) 328-9456
dsnyder@elglaw.com
GregC@elglaw.com
kmckie@elglaw.com
Gary@elglaw.com

Christopher Cueto (subject to pro hac admission)
Lloyd Cueto (subject to pro hac admission)
James E. Radcliffe (subject to pro hac admission)
LAW OFFICE OF CHRISTOPHER CUETO, LTD.
7110 West Main Street
Belleville, IL 62223
ccueto@cuetolaw.com
lmcueto@cuetolaw.com
jradcliffe@cuetolaw.com

Attorneys for Plaintiffs and
Proposed Class Counsel

**UNITED STATES DISTRICT COURT FOR
THE EASTERN DISTRICT OF CALIFORNIA**

VANESSA GUTIERREZ, <i>on her own behalf</i>)	Case No.: _____
<i>and on behalf of her minor children, Al. D.</i>)	
<i>and An. D.</i> ; JEREMY MILLER and)	CLASS ACTION COMPLAINT
MARIANNA MILLER, <i>on their own behalves</i>)	
<i>and on behalf of their minor children, P.M.</i>)	
<i>and L.M.</i> ; LEONARD MILLER; THERESA)	<u>JURY TRIAL DEMANDED</u>
MILLER; <i>and collectively on behalf of</i>)	
<i>themselves and all others similarly situated,</i>)	
)	
Plaintiffs,)	
)	
vs.)	
)	
ZINUS INC.,)	
)	
Defendant.)	

CLASS ACTION COMPLAINT

1 NOW COME VANESSA GUTIERREZ, *on her own behalf and on behalf of her minor*
2 *children, Al. D. and An. D.*; JEREMY MILLER and MARIANNA MILLER, *on their own*
3 *behaves and on behalf of their minor children, P.M. and L.M.*; LEONARD MILLER;
4 THERESA MILLER; *collectively on behalf of themselves and all others similarly situated*, by
5 and through counsel, and for their Class Action Complaint pursuant to Rule 23 of the Federal
6 Rules of Civil Procedure, allege as follows:

7 **NATURE OF ACTION**

8 **A. Background**

9
10 1. This is a consumer class action on behalf of all individuals in the United States
11 who purchased and/or used a mattress containing fiberglass manufactured and/or distributed by
12 Defendant Zinus Inc. (“Zinus”) (“the Affected Mattresses”).

13 2. The undersigned law firms represent over two thousand individuals from across
14 the United States who have been injured by an Affected Mattress, over a hundred of which reside
15 in California alone.

16 3. Zinus is a global eCommerce mattress and furniture manufacturer that specializes
17 in manufacturing “bed-in-a-box mattresses” (“Box Mattress”) it then sells on online
18 marketplaces – such as Amazon – and through “big box” retailers—such as Walmart and
19 Target—rather than through traditional furniture or mattress stores. A Box Mattress is generally
20 a foam mattress compressed into a box for shipment purposes and is usually less expensive than
21 purchasing a traditional mattress.
22

23 4. Box Mattresses, like traditional not-in-a-box mattresses, contain a fire-retardant
24 sock or sleeve (“FR Sleeve”) that must meet the Open Flame Resistance Standards in 16 C.F.R.
25 § 1633. FR Sleeves can be made from different fibers including, Ammonium salt treated
26

1 cellulose fiber, fiberglass fiber, modacrylic fiber, and silica-embedded rayon fiber. Zinus uses
2 fiberglass, also known as glass fibers, in all its Box Mattresses' FR Sleeves are an inexpensive
3 flame retardant. However, glass fibers from the FR Sleeve routinely break then seep through the
4 inexpensive, porous outer cover of the mattress and release into the surrounding environment
5 causing skin and eye irritation, breathing issues, and/or property damage ("The Defects").

6 5. All the Affected Mattresses contain a removable outer cover ("Outer Cover")
7 equipped with a zipper and inadequate warning labels. Once the Outer Cover is unzipped and
8 removed, the defective FR Sleeve is exposed which allows the glass fibers to then release into
9 the surrounding environment potentially causing serious injuries and/or property damage.
10

11 6. The Defects also include the FR Sleeve not meeting the Open Flame Resistance
12 Standards. The FR Sleeve made of glass fibers begins as a long continuous filament fiber.

13 7. When the continuous fibers of the FR Sleeve break, the Affected Mattresses pose
14 two serious safety issues: (1) the FR Sleeves lose their fire-retardant capabilities because the
15 fibers are no longer continuous; and (2) the broken fibers easily disperse from the FR Sleeves
16 into the surrounding environment causing personal injuries and/or property damage.
17

18 8. On average, FR Sleeves not containing glass cost about five dollars more than the
19 FR Sleeves containing glass fibers. Upon information and belief, Zinus chooses not to pay this
20 extra cost to increase its profits while knowing its current Affected Mattresses and/or glass-
21 containing FR Sleeves are defective.

22 **B. News Reports Concerning the Affected Mattresses Releasing Fiberglass**

23 9. The Affected Mattresses are sold in retail stores throughout the United States.
24 News outlets from across the United States have reported on how the Affected Mattresses have
25
26

1 released dangerous glass fibers into the environment injuring adults, children, and causing
2 thousands of dollars of property damage.

3 10. In 2017, CBS 5 News in Arizona (“CBS 5”) reported on an Affected Mattress
4 releasing significant amounts of glass fibers into a home causing extensive property damage,
5 health problems for children living in the home, and forcing the family living in the home to
6 vacate it because of the glass fiber contamination.¹ Homeowner Nikki McKee reported to CBS 5
7 that a Spa Sensations memory foam mattress with a removable Outer Cover made by Zinus
8 released glass fibers into her home causing her children to experience skin irritation and
9 respiratory issues.²
10

11 11. In February 2020, News 4 in San Antonio, Texas (“News 4”) reported on how
12 Brittney Rodriguez followed the “cleaning instructions for her mattress cover” which then
13 caused her Affected Mattress, a Spa Sensations mattress made by Zinus, to release extremely
14 large amounts of glass fibers into her home causing extensive property damage and health issues
15 for her and her children.³
16

17 12. On January 24, 2022, a television news story entitled “Hidden Hazards” was
18 published by KMOV4 in St. Louis, Missouri documenting “the danger lurking in your
19 mattress.”⁴ This featured news story outlined the tragic events Amanda Chandler and Robert
20 Durham experienced when their child’s Affected Mattress released extremely large amounts of
21 dangerous glass fibers which then caused serious injuries to their family of five and “destroy[ed]”
22

23 ¹ *Family forced to leave home over fiberglass mattress cover*, azfamily powered by 3TV and CBS5AZ (June 15,
24 2017), https://www.youtube.com/watch?v=jO3Pq6qFj_s (last visited July 1, 2022).

25 ² *Id.*

26 ³ Darian Trotter, ‘*I just don’t know what to do.*’ *Why it’ll cost \$4300 to clean her home*, NEWS4SA (February 18,
2020), <https://news4sanantonio.com/news/local/i-just-dont-know-what-to-do-why-itll-cost-4300-to-clean-her-home-02-19-2020> (last visited on July 1, 2022).

⁴ Lauren Trager, *News 4 Investigates: The danger lurking in your mattress*, KMOV News 4 (January 24, 2022),
<https://www.kmov.com/2022/01/25/news-4-investigates-danger-lurking-your-mattress/> (last visited July 1, 2022).

1 thousands of dollars of stuff and [their] whole life.” *Id.* Due to the serious risks associated with
2 the glass fiber contamination, it forced this family of five from their home for months.

3 **C. Consumer Complaints to the Consumer Product Safety Commission**

4 13. Several consumers submitted complaints with the Consumer Product Safety
5 Commission (“CPSC”) regarding Affected Mattresses allegedly leaking glass fibers.

6 14. On June 17, 2015, a consumer submitted a complaint with the CPSC concerning a
7 Zinus Spa Sensations mattress.⁵

8 15. The report summary indicates that “A 53 YOM, a 52 YOF & their 9 year old
9 daughter experienced itching on their body & also suffered respiratory issues. The mesh that
10 covered the mattress cover was coming apart. She found that fire retardant layer around the foam
11 was causing the itching on their body.”⁶

12 16. Zinus allegedly equipped this consumer’s Affected Mattress with a tag which
13 instructed the user to clean the Outer Cover by placing it in a washing machine then dry it on a
14 gentle air cycle.⁷

15 17. Zinus allegedly equipped this consumer’s Affected Mattress with a tag which
16 instructed the user to clean the FR Sleeve by using a damp cloth and soap.⁸

17 18. On May 3, 2022, a consumer submitted a complaint with the CPSC concerning
18 multiple Zinus mattresses.⁹

19
20
21
22
23
24 ⁵ Consumer Product Safety Commission, *Incident Report Details*,
<https://www.saferproducts.gov/PublicSearch/Detail?ReportId=1491420> (last visited July 1, 2022).

25 ⁶ *Id.*

26 ⁷ *Id.*

⁸ *Id.*

⁹ Consumer Product Safety Commission, *Incident Report Details*,
<https://www.saferproducts.gov/PublicSearch/Detail?ReportId=3690438> (last visited July 1, 2022).

1 19. The report indicates that multiple Affected Mattresses shed glass fibers from the
2 FR Sleeve contaminating their home and causing health issues for their minor children.

3 20. On December 16, 2016, a consumer submitted a complaint with the CPSC
4 concerning a Zinus Spa Sensations mattress.¹⁰

5 21. The report summary indicates that the glass “fibers ... went everywhere, on the
6 floor, carpet, stick to other clothes, etc. They caused irritation in the lungs and itchiness on the
7 skin.”¹¹

8 **D. Amazon Reviews Reporting Affected Mattresses Releasing Fiberglass**
9

10 22. Zinus sells its Green Tea 12-Inch Memory Foam Mattress (“Green Tea Mattress”) on Amazon.com.¹² This model is an Affected Mattress that releases glass fibers which can cause
11 injuries, property damage, and/or cause the mattress to lose its Open Flame Standard. To date,
12 this model has over 60,000 ratings on Amazon which range from one star to five-star ratings.¹³
13 As of September 23, 2020, one of the three top featured Amazon review for this Affected
14 Mattress is from December 25, 2018 and entitled “DO NOT UNZIP MATTRESS COVER!!!!”
15 and Amazon reports “23,156 people found this [review] helpful.”¹⁴ The “Verified Purchase[r]”
16 who authored the review includes in the review that he “**called Zinus and they told me ‘yes we
17 are aware and that’s why it says not to remove the cover.’ Then why did you put a zipper**
18
19
20
21
22
23

24 ¹⁰ Consumer Product Safety Commission, *Incident Report Details*,
<https://www.saferproducts.gov/PublicSearch/Detail?ReportId=3287952> (last visited July 1, 2022).

25 ¹¹ *Id.*

26 ¹² Amazon, *Zinus Green Tea 12-Inch Memory Foam Mattress*, <https://www.amazon.com/Zinus-Memory-Green-Mattress-Queen/dp/B00Q7EPSHI> (last visited July 1, 2022).

¹³ *Id.*

¹⁴ *Id.*

on it!?!?!?”¹⁵ The review also states that “[w]e hired Servpro to help filter out all of the fiber glass particles in the air.”¹⁶

23. Dozens of other verified Amazon purchasers gave Zinus’ Green Tea Mattress a one-star rating (“Review”) because the mattress released large amounts of glass fibers causing serious injuries and/or extensive property damage.¹⁷

24. A verified purchaser authored a Review on December 22, 2017 and it states, in part:

“I decided To take the cover off to possibly wash it.. BAD IDEA!!!! The layer underneath the cover (which can’t be washed and should NOT be taken off) is FIBERGLASS!!! Says right on the tag!?!?? In a bed??? **Sorry but I do not think that can be healthy to be breathing in every night! I will not sleep on the bed, amazon was great with my refund.**”¹⁸

25. A verified purchaser authored a Review on September 12, 2018 and it states, in part:

I’ve only had the mattress for a year now and I started to notice that my clothes and sheets were making me really itchy. I wasn’t sure what the problem was for a couple of months and thought it had something to do with my detergent options. But after plenty of research and investigation, **I noticed the tiny shiny shards of fiber glass on my sheets.** Then I Inspected the mattresses outer covering and it had fiberglass all over it! Now I have to decontaminate all of my clothing and furniture in my home!”¹⁹

26. A verified purchaser authored a Review on October 22, 2018 and it states:

This mattress has fiberglass and I had a really bad experience with it. I removed the cover to wash it and now its everywhere, in every single cloth in the house and it itches like crazy. **I have to throw out the bed, bedsheet, pillows and all of my cloths. It is a really bad experience.**²⁰

¹⁵ *Id.*

¹⁶ *Id.* (emphasis added).

¹⁷ *Id.*

¹⁸ Amazon, *Zinus Green Tea 12-Inch Memory Foam Mattress* (emphasis added)

¹⁹ *Id.* (emphasis added); See Exhibit A.

²⁰ *Id.* (emphasis added); See Exhibit A.

27. A verified purchaser authored a Review on February 14, 2019 and it states, in part:

Caution: This product is made of glass fibers! I did not know that until I saw the glass fibers in my bedroom! This should have been advertised, but I could not find it anywhere. **I would not have purchased it if I knew I would be sleeping on fiberglass.**²¹

28. A verified purchaser authored a Review on February 21, 2019 and it states, in part, “I see multiple reports that the mattress is sheathed in fiberglass under the protective cover **(which comes with a zipper- implying it’s removable when clearly it’s not if there’s fiberglass underneath).**”²²

29. A verified purchaser authored a Review on March 18, 2019 and it states:

DO NOT TAKE THE COVER OFF THIS MATTRESS. There is fiberglass in this mattress. I made the mistake of taking the cover off to wash it and the fiberglass got in all our clothes and linens and won’t come out. **It is costing me hundreds of dollars to replace clothes and linens. A nightmare!!!**²³

30. A verified purchaser authored a Review on April 27, 2019 and it states:

PLEASE STAY AWAY FROM THIS MATTRESS! There is FIBERGLASS UNDERNEATH THE COVER WHICH IS CENTAMETERS FROM YOUR FACE ! **There is FIBER GLASS ON MY CLOTHES,ON MY SKIN & ON MY BABY’S CRIB! You don’t even have to open the cover after a while it start protruding through!**WHAT A MESS . I Don’t EVEN KNOW WHERE TO START [sad face emoji].”²⁴

31. A verified purchaser authored a Review on May 19, 2019 and it states, in part:

Bought this 2 years ago, my husbands asthma started acting up. We thought it was because of the condo we moved into the same time we bought the mattress . . . **Had I known there was fiberglass in the**

²¹ Amazon, *Zinus Green Tea 12-Inch Memory Foam Mattress* (emphasis added); See Exhibit A.

²² *Id.* (emphasis added); See Exhibit A.

²³ *Id.* (emphasis added); See Exhibit A.

²⁴ *Id.* (emphasis added); See Exhibit A.

mattress beforehand, I wouldn't have purchased this. I know it's there to make the mattress flame retardant but I'd rather my bed burst into flames than have fiberglass lining it.²⁵

32. A verified purchaser authored a Review on May 30, 2019 and it states, in part:

I've been a Prime member for a long time and have never received a product that I felt a real need to write a negative review for UNTIL I received this Zinus mattress. Long story short: **this mattress shreds fiberglass THROUGH THE COVER (you don't have to remove the cover for this to happen). It's a health risk and should be recalled and banned from being sold in the US!**²⁶

33. A verified purchaser authored a Review on June 6, 2019 and it states, in part:

I had to wash the cover when my dog decided to throw up on my bed and I couldn't spot clean it. The cover looked horrible [sic] after handwashing it (rips and pills everywhere, and **after I put it back on I started finding shiny fibers on every surface in my room (billions, not just a few here and there).**²⁷

34. A verified purchaser authored a Review on August 20, 2019 and it states, in part, "after reading the TAG sewed on the mattress I realized it was 61% GLASS FIBERS! **Seriously sleeping on fiber glass!! NOT Me!** Their description made the bed sound "Healthy"..Sent them back and they don't want to give me a full refund for New Mattresses shipped back as they requested."²⁸

35. A verified purchaser authored a Review entitled "A pin hole is enough to destroy your life" on August 21, 2019 and it states, in part:

That's when I noticed my sheets were sparkling. Whelp – lucky me. The second mattress had a very small hole in the cover. Maybe it was there when I bought it, maybe I nicked it taking it out of the package, I dunno. Doesn't really matter. **Because of that tiny hole the mattress has somehow managed to eject a TON of glass fibers. This is why I feel**

²⁵ *Id.* (emphasis added); See Exhibit A.

²⁶ Amazon, *Zinus Green Tea 12-Inch Memory Foam Mattress* (emphasis added); See Exhibit A.

²⁷ *Id.* (emphasis added); See Exhibit A.

²⁸ *Id.* (emphasis added); See Exhibit A.

compelled to review. Yes the cover says don't remove but I did not remove anything.²⁹

36. A verified purchaser authored a Review on September 19, 2019 and it states, in part, "The very thin cover ended up ripping apart exposing the fiber glass. This is very dangerous and creates permanent damage in your lungs and gets everywhere."³⁰

37. A verified purchaser authored a Review on December 4, 2019 and it states, in part:

This WOULD be the perfect mattress! Except for the fact that it has FIBERGLASS as the fire resistant under-cover. I am extremely disappointed that this is even a thing that's allowed. **It is extremely dangerous for your health, and after some time of being used, the fiberglass will slowly make it's way out of the top cover getting all over your sheets, house, and you!**³¹

38. A verified purchaser authored a Review on December 29, 2019 and it states, in part, "This mattress is encased in fiberglass fabric underneath the outermost cover. The outer cover is flimsy and does not do a good job of keeping the harmful fiberglass filaments contained, even when fully intact."³²

39. A verified purchaser authored a Review on February 3, 2020 and it states, in part: "Please be aware and pay heed to all one star reviews posted here. **The fiber glass is real thing which you will never be aware of until and unless you beam a flashlight on mattress** surface area which are subjected to STRESS."³³

40. A verified purchaser authored a Review on March 16, 2020 and it states, in part:

About three weeks ago I started being bothered by **intense itching on my shoulders and trunk, with welts appearing wherever I scratched. It took me a couple of weeks to figure out that what I felt were sharp,**

²⁹ *Id.* (emphasis added); See Exhibit A.

³⁰ *Id.* (emphasis added); See Exhibit A.

³¹ Amazon, *Zinus Green Tea 12-Inch Memory Foam Mattress* (emphasis added); See Exhibit A.

³² *Id.* (emphasis added); See Exhibit A.

³³ *Id.* (emphasis added); See Exhibit A.

tiny, fiberglass-like filaments that took almost two months to work their way through the cover, mattress pad and sheets.³⁴

41. A verified purchaser authored a Review on April 18, 2020 and it states, in part:

Mattress is comfortable for the price but no where does the packaging or product listing include a warning that if you remove the mattress covering, you will contaminate you're [sic] Room and possibly entire house with fiberglass. . . . Zinus may say not to take mattress cover off but it literally has a zipper as if your [sic] able to take off and clean like a normal person would assume yet to only find out this is exactly not what your [sic] sup[posed] to do. HEY ZINUS, TAKE THE ZIPPER OFF!³⁵

PARTIES

42. Plaintiff Vanessa Gutierrez ("Gutierrez") is an adult citizen and resident of Sacramento, California; and her minor children Al. D. and An. D. are also citizens and residents of Sacramento, California.

43. Plaintiffs Jeremy Miller and Marianna Miller are adult citizens and residents of Gillette, Wyoming; and their minor children P.M. and L.M. are also citizens and residents of Gillette, Wyoming.

44. Plaintiffs Leonard Miller and Theresa Miller are adult citizens and residents of Gillette, Wyoming.

45. Zinus, Inc., is a California corporation with its principal place of business in Tracy, California. Zinus is in the business of designing, testing, manufacturing, selling, and supporting the mattresses subject to this Complaint. Zinus does business nationwide. Upon information and belief, Zinus, Inc., is a subsidiary of Zinus, Inc., a Republic of Korea company publicly traded on the Korea Composite Stock Price Index.

JURISDICTION AND VENUE

³⁴ *Id.* (emphasis added); *See* Exhibit A.

³⁵ *Id.* (emphasis added); *See* Exhibit A.

1 46. This Court has jurisdiction over this action under the Class Action Fairness Act,
2 28 U.S.C. § 1332(d). The aggregated claims of the individual Class members exceed the sum or
3 value of \$5,000,000, exclusive of interests and costs. Members of the proposed Classes are
4 citizens of States different from Defendant. This Court also has supplemental jurisdiction over
5 the remaining claims.

6 47. This Court has personal jurisdiction over Zinus because Zinus is a registered
7 California corporation, is a citizen of California, is headquartered in California, has its principal
8 place of business in California, conducts business in California and has sufficient minimum
9 contacts in California, or otherwise intentionally avails itself of the markets within California
10 through the promotion, sale, marketing and distribution of its mattresses, to render the exercise
11 of jurisdiction by this Court proper.

12 48. Venue is proper in this District under 28 U.S.C. § 1391(b) because Zinus resides
13 in this District and a substantial part of the events or omissions giving rise to Plaintiffs claims
14 occurred in this District.

15 16 **FACTUAL ALLEGATIONS**

17 **A. Zinus Mattresses Containing Glass Fibers**

18 49. This lawsuit concerns all Zinus mattresses containing FR Sleeves comprised of
19 glass fibers – the Affected Mattresses.

20 50. The Affected Mattresses are equipped with an inner cover FR Sleeve that contains
21 significant amounts of glass fibers. The FR Sleeves comprised of glass fibers begin as a long
22 continuous filament fiber. Though over time, the long filament fibers break causing the FR
23 Sleeve to shred glass fibers. Once the continuous glass fiber filaments in the FR Sleeve break the
24 Affected Mattresses do not meet the Open Flame Standards of § 1633.
25
26

1 51. The glass fibers then seep through the inexpensive, porous Outer Cover into the
2 surrounding environment. The glass fibers can also escape when users remove the Outer Cover
3 by unzipping it. Many of the Affected Mattresses, including Spa Sensations models, instruct
4 users to remove the Outer Cover to clean it and use soap and water to clean the inner FR Sleeve.

5 52. Some Affected Mattresses instruct users “DO NOT REMOVE COVER,”
6 however, it is unclear whether “COVER” relates to the removable Outer Cover or Inner Cover
7 FR Sleeve. Zinus equips the Outer Cover with a zipper inviting the user to remove it.³⁶ Each day
8 in the United States, millions of individuals use zippers to open pants, jackets, coats, shoes,
9 backpacks, luggage, mattress covers, etc. Given how widely people in our society use zippers,
10 attaching one to an object invites opening that object.
11

12 53. Additionally, the instruction “DO NOT REMOVE COVER” is wholly inadequate
13 as a warning because it fails to inform the user of the risks associated with removing the Outer
14 Cover, which include injuries and/or property damage.

15 54. With some Outer Covers, Zinus equips the Outer Cover with a zipper but
16 removed the zipper pull tab and stitched over the location of the slider body at the end of the
17 closed zipper.
18

19 55. These instructions and/or alterations, or lack thereof, expose the user and
20 surrounding environment to dangerous glass fibers. Once in the environment, these glass fibers
21 easily disperse through the air, and can travel throughout a home via HVAC systems, vents,
22 doorways, windows, etc. The glass fibers attach to essentially anything they touch. This includes
23
24
25

26 ³⁶ ThoughtCo., *The History of the Zipper*, <https://www.thoughtco.com/history-of-the-zipper-4066245> (“Today the zipper is everywhere and is used in clothing, luggage, leather goods and countless other objects.” (last visited on July 5, 2022)).

human skin, animals, HVAC systems, clothes, towels, bedding, couches, carpet, tile flooring, drywall, electronics, bedding, wood, and plastic.

56. Exposure to glass fibers may cause eye, skin, and upper respiratory tract irritation. Glass fibers that reach the lower part of a person's lungs increases the chances of adverse health effects. According to state agencies some possible health effects may include rashes from fibers becoming embedded in the skin, eye irritation, soreness in the nose and throat with respiratory ailments, and stomach irritation.

57. The glass fibers can also cause significant property damage by attaching to essentially anything including HVAC systems, washer and dryers, clothes, towels, bedding, couches, carpet, tile flooring, drywall, electronics, bedding, wood, and plastic. Once the glass fibers are embedded into fabric like clothes, towels bedding, couches, it is virtually impossible to remove all the glass fibers which forces the owner to discard the contaminated item.

58. The cost of cleaning a home exposed to glass fibers may cost thousands to possibly tens of thousands of dollars.³⁷ Experts recommend occupants vacate a home exposed to glass fibers until it is professionally cleaned.³⁸

B. Plaintiffs' Experience with Affected Mattresses

Vanessa Gutierrez and minors Al. D. and An. D.

59. Ms. Gutierrez purchased a Zinus Memory Foam 12-inch mattress in California.

60. The Mattress Tag failed to warn the user not to remove the removable outer cover, that removing the removable outer cover may expose the user to glass fibers, that exposure to glass fibers may lead to serious injuries and/or property damage, that the removable

³⁷ The Report.

³⁸ *Id.*

1 Outer Cover was not washable, and, not to stand, sit, lay, or jump on the Affected Mattress after
2 removing the removable Outer Cover. Additionally, the tag failed to warn that glass fibers could
3 escape the Affected Mattress during ordinary use.

4 61. Without removing the outer cover, the Affected Mattress released glass fibers into
5 the apartment of Ms. Gutierrez and her two minor children, Al. D. and An. D.

6 62. The release of glass fibers into the surrounding environment caused personal
7 injury to Ms. Gutierrez and her children including, but not limited to, rashes, itchy skin, skin
8 sores, coughing, breathing difficulties, eye problems, and loss of sleep.

9 63. The medical issues were so severe that Ms. Gutierrez had to take her infant
10 daughter to multiple medical appointments to obtain treatment.

11 64. Additionally, the release of glass fibers from the Affected Mattress caused
12 widespread glass fibers contamination of the living space and personal property. Personal
13 property was discarded worth thousands of dollars as a result of the contamination. This included
14 clothing, sheets, pillows, blankets, towels, rugs, furniture, vacuum cleaner, and items purchased
15 for the infant daughter.

16 65. Furthermore, the widespread glass fiber contamination from the Affected Mattress
17 caused Ms. Gutierrez to expend significant resources in attempting to clean and decontaminate
18 her living space of glass fibers.

19 66. The glass fiber contamination was so severe Ms. Gutierrez was forced to relocate
20 herself and two minor daughters in an effort to escape the health effects of the contamination.
21 She incurred significant expense in temporary housing, meal costs, and lost deposits.

22 67. As a result of the glass fiber contamination, Ms. Gutierrez was forced to miss
23 multiple days of work, resulting in lost wages.
24
25
26

1 68. Ms. Gutierrez recently discovered the Affected Mattress was the source of the
2 shards of glass and now seeks damages herein related to the glass fiber release from the Affected
3 Mattress.

4 *Jeremy Miller, Marianna Miller, Leonard Miller, and Theresa Miller, and minors P.M and L.M.*

5 69. In or around 2019, Plaintiffs Jeremy Miller and Marianna Miller, who are
6 residents of Wyoming, purchased a Zinus Green Tea mattress.

7 70. Jeremy and Marianna Miller were living in a home with their children and pets
8 that was owned by Jeremy's parents, Leonard and Theresa Miller.

9 71. Jeremy and Marianna Miller removed their Affected Mattress's Outer Cover to
10 wash it by unzipping an easily accessible zipper.

11 72. Glass fibers from the Zinus mattress released causing them, their children and
12 their pets to suffer personal injuries and damage to their personal property.

13 73. Jeremy and Marianna Miller had to move themselves, their two young children,
14 four dogs and two cats out of the home and into Leonard and Theresa Miller's two-bedroom
15 apartment because of the glass fiber contamination.

16 74. As a result of the contamination, Jeremy and Marianna Miller were forced to
17 remediate their home, discard their personal property and pay for replacements which depleted
18 their savings at the onset of the pandemic.

19 75. The economic impact of cleaning the home and replacing their belongings forced
20 Jeremy, Marianna, their two children, four dogs and two cats to live with Leonard and Theresa
21 Miller until the remediation of the home was complete.

22 76. The contamination caused by the Zinus mattress disrupted the lives of Jeremy,
23 Marianna, their children, Leonard and Theresa Miller and diminished their quality of life.
24
25
26

C. Personal Injuries

77. The glass fibers from the Affected Mattress caused Plaintiffs and their families to experience extreme pain and suffering. Some of Plaintiffs' and their family's injuries include rashes, itchy skin, skin sores, coughing, breathing difficulties, eye problems, and loss of sleep. Currently, the severity of Plaintiffs' and their families' injuries is unknown because it is likely each individual inhaled significant amounts of glass fibers.

D. Property Damage

78. The glass fibers from the Affected Mattresses caused significant and potentially irreversible damage to Plaintiffs' home and personal property. These glass fibers contaminated Plaintiffs' homes including such things as clothing, sheets, pillows, blankets, towels, rugs, furniture, washer, dryer, vacuum cleaner, children's toys, baby items, and home decor.

E. Zinus Knew or Should Have Known of the Defects Since as Early as 2015

79. On June 17, 2015, a consumer filed an incident report with the CPSC concerning a Zinus Spa Sensations mattress that allegedly leaked glass fibers which caused a family to suffer personal injuries and property damage.³⁹

80. The CPSC then sent the incident report to Zinus on July 22, 2015.

81. Amazon reviews concerning Zinus' mattresses releasing dangerous glass fibers date back to 2017.⁴⁰

82. In the Summer of 2019, a consumer posted a direct message entitled, "Can I wash my Zinus mattress cover?" to Zinus's website.⁴¹ Zinus responded by stating the following: "Our

³⁹ Incident Report, <https://www.saferproducts.gov/PublicSearch/Detail?ReportId=1491420> (last visited October 26, 2020).

⁴⁰ See Exhibit A.

⁴¹ Zinus, *Can I wash my Zinus mattress cover?*, <https://support.zinus.com/hc/en-us/articles/360000223232-Can-I-wash-my-Zinus-mattress-cover-> (last visited March 8, 2020).

1 mattresses are self-contained wonder delivery systems! Removing the mattress cover could
2 jeopardize that system. The mattress cover isn't washable, and removing it could inhibit the fire
3 safety barrier, so please always leave the cover on.”⁴²

4 83. The above statement fails to mention terms like fiberglass, glass fibers, or
5 contains glass. The above statement fails to mention the potential consequences which may occur
6 if the removable outer cover is removed. The above statement fails to explain that “removing
7 [the cover] could inhibit the fire safety barrier” which then may cause thousands of glass fibers
8 to release from the mattress potentially resulting in serious injuries and/or property damage. The
9 above statement fails to mention why Zinus continued to equip the Affected Mattresses with
10 Outer Covers with zippers when users were not to remove said covers.
11

12 DAMAGES

13 84. The Defects and Zinus' conduct to misrepresent and conceal them caused damage
14 to Plaintiffs and the Class in at least three ways, as alleged in detail below. First, members of the
15 Class would not have purchased the Affected Mattresses at all, or would have paid less for them,
16 had the Defects been disclosed to them. Each of these injuries has already occurred. None of the
17 injuries requires any Class members' mattresses to release glass fibers. Second, members of the
18 class personally injured by the glass fibers contained within the Affected Mattresses. And third,
19 members of the class who suffered property and/or real estate damage from the glass fibers
20 contained within the Affected Mattresses. Members who suffered property and/or real estate
21 damage from glass fibers contained within the Affected Mattresses seek the costs of remediation
22 and/or costs to replace contaminated property.
23

24 CLASS ACTION ALLEGATIONS

25
26

⁴² *Id.*

1 85. Given Plaintiffs' experience with the Affected Mattress, combined with the
2 thousands of individuals the undersigned represents with similar claims against Zinus, the CPSC
3 complaints, and Amazon reviews, Plaintiffs therefore bring this action on behalf of the following
4 classes: (1) a proposed nationwide class of consumers who purchased the Affected Mattresses;
5 (2) a proposed nationwide class of adults injured by glass fibers from the Affected Mattresses;
6 (3) a proposed nationwide class of minors injured by glass fibers from the Affected Mattresses;
7 (4) a proposed nationwide class of individuals who suffered personal property damage by glass
8 fibers from the Affected Mattresses; and (5) a proposed nationwide class of individuals who
9 suffered real estate property damage by glass fibers from the Affected Mattresses.
10

11 86. The Classes' claims all derive directly from a single course of conduct by Zinus.
12 Zinus has engaged in uniform conduct toward the class members. They did not differentiate, in
13 degree of care or candor, their actions or inactions, or in the content of their statements or
14 omissions among individual Class members. The operative facts on these subjects are the same
15 for all Class members. The same legal standards govern each Claim for Relief asserted by the
16 respective Classes. Additionally, the state law claims share the same legal standards and
17 elements of proof across states, thus facilitating the certification of a National Class.
18

19 87. Accordingly, Plaintiffs bring this lawsuit as a class action on their own behalf and
20 on behalf of all other persons similarly situated as members of the proposed Classes pursuant to
21 Federal Rules of Civil Procedure 23(a) and (b)(3) and/or (b)(2) and/or (c)(4). This action satisfies
22 the numerosity, commonality, typicality, adequacy, predominance, and superiority requirements
23 of those provisions.

24 **A. The Consumer Class**
25
26

1 88. Plaintiffs bring this action and seeks to certify and maintain it as a class action
2 under Rules 23(a); (b)(1) and/or (b)(2); and (b)(3) of the Federal Rules of Civil Procedure on
3 their own behalf and on behalf of a **Nationwide Class** defined as follows:

4 All persons who purchased an Affected Mattress in the United States,
5 which was manufactured and/or sold by Zinus and contained glass fibers.

6 **B. The Adult Personal Injury Class**

7 89. Plaintiffs bring this action and seek to certify and maintain it as a class action
8 under Rules 23(a); (b)(1) and/or (b)(2); and (b)(3) of the Federal Rules of Civil Procedure on
9 their own behalf and on behalf of a **Nationwide Class** defined as follows:

10 All adults in the United States injured by glass fibers from an Affected
11 Mattress, which was manufactured and/or sold by Zinus and contained
 glass fibers.

12 **C. The Minor Personal Injury Class**

13 90. Plaintiffs bring this action and seek to certify and maintain it as a class action
14 under Rules 23(a); (b)(1) and/or (b)(2); and (b)(3) of the Federal Rules of Civil Procedure on
15 their own behalf and on behalf of a **Nationwide Class** defined as follows:

16 All minors in the United States injured by glass fibers from an Affected
17 Mattress, which was manufactured and/or sold by Zinus and contained
18 glass fibers.

19 **D. The Personal Property Damage Class**

20 91. Plaintiffs bring this action and seek to certify and maintain it as a class action
21 under Rules 23(a); (b)(1) and/or (b)(2); and (b)(3) of the Federal Rules of Civil Procedure on
22 their own behalf and on behalf of a **Nationwide Class** defined as follows:

23 All persons in the United States who suffered personal property damage from
24 glass fibers from an Affected Mattress, which was manufactured and/or sold by
25 Zinus and contained glass fibers.

26 **E. The Real Estate Property Damage Class**

1 92. Plaintiffs bring this action and seek to certify and maintain it as a class action
2 under Rules 23(a); (b)(1) and/or (b)(2); and (b)(3) of the Federal Rules of Civil Procedure on
3 their own behalf and on behalf of a **Nationwide Class** defined as follows:

4 All persons in the United States who suffered real estate property damage
5 from glass fibers from an Affected Mattress, which was manufactured
6 and/or sold by Zinus and contained glass fibers.

7 93. The Classes and their members are sometimes referred to herein as the “Class” or
8 “Classes.”

9 94. Excluded from the Classes are Zinus; any affiliate, parent, or subsidiary of Zinus;
10 any entity in which Zinus has a controlling interest; any officer, director, or employee of Zinus;
11 any successor or assign of Zinus; counsel for Plaintiffs or anyone employed by counsel for
12 Plaintiffs in this action and their immediate families; any Judge to whom this case is assigned
13 and his or her immediate family and staff.

14 95. This action has been brought and may properly be maintained on behalf of
15 Classes proposed above under Federal Rule of Civil Procedure Rule 23.

16 96. **Numerosity.** This action satisfies the requirements of Fed. R. Civ. P. 23(a)(1).
17 Based on the thousands of clients the undersigned represents with claims against Zinus and the
18 100,000 plus Amazon Reviews concerning Zinus’ Green Mattress (which is only one model of
19 the Affected Mattresses), there are thousands of Affected Mattresses nationwide. Individual
20 joinder of all Class members is impracticable.

21 97. Each of the Classes is ascertainable because its members can be readily identified
22 using sales records, production records, and other information kept by Defendant or third parties
23 in the usual course of business and within their custody or control. Plaintiffs anticipate providing
24 appropriate notice to each certified Class in compliance with Fed. R. Civ. P. 23(c)(1)(2)(A)
25
26

1 and/or (B), to be approved by the Court after class certification, or pursuant to court order under
2 Fed. R. Civ. P. 23(d).

3 98. **Existence of common questions.** Common questions of law and fact exist as to
4 all members of the Class and predominate over questions affecting only individual Class
5 members, as is required by Fed. R. Civ. P. 23(a)(2). These common questions include:

- 6 a. Whether Zinus violated the Magnuson Moss Warranty Act.
- 7 b. Whether the Affected Mattresses comply with 16 C.F.R. § 1633 over the life
8 of the mattress.
- 9 c. Whether the Affected Mattresses comply with 16 C.F.R. § 1633 if the
10 continuous glass fibers break.
- 11 d. Whether the Outer Cover on the Affected Mattresses constitutes a defect.
- 12 e. Whether the Outer Cover on the Affected Mattresses constitutes a safety-
13 related defect.
- 14 f. Whether the zipper on the Outer Cover of the Affected Mattresses constitutes
15 a defect.
- 16 g. Whether the zipper on the Outer Cover of the Affected Mattresses constitutes
17 a safety-related defect
- 18 h. Whether the Affected Mattresses' vulnerability to releasing glass fibers
19 constitutes a defect in the mattress system.
- 20 i. Whether the Affected Mattresses' vulnerability to releasing glass fibers
21 constitutes a safety-related defect in the mattress system.
- 22 j. Whether the Affected Mattresses' attached tags are inadequate to sufficiently
23 warn the user of associated dangers.
- 24
- 25
- 26

- k. Whether the Defects constitutes material facts that consumers might consider in making their purchasing decisions.
- l. Whether Zinus fraudulently concealed these Defects.
- m. Whether Zinus fraudulently concealed other defects.
- n. Whether Zinus misrepresented that the Affected Mattresses were safe.
- o. Whether Zinus engaged in unfair, deceptive, unlawful and/or fraudulent acts or practices in trade or commerce by failing to disclose the Defects.
- p. Whether Zinus violated consumer protection statutes, and if so, what remedies are available.
- q. Whether Zinus be declared responsible for notifying all Class members of the Defects.
- r. Whether Zinus is liable under various theories of state liability.
- s. Whether Zinus is liable to the Class for damages and/or penalties because of their knowledge, conduct, action, or inaction; and,
- t. Whether Plaintiffs and the other Class members are entitled to equitable relief, including, but not limited to, restitution or preliminary and/ or permanent injunction.

99. **Typicality.** Plaintiffs' claims are typical of the claims of the Class because, among other things, Plaintiffs' Affected Mattress contained the same Defects found in all other Affected Mattresses.

100. **Adequacy.** Plaintiffs are adequate representatives of the Class because their interests do not conflict with the interests of the members of the Class they seek to represent and are capable and willing to participate in this litigation. Plaintiffs have retained counsel competent

1 and experienced in complex class action litigation, and Plaintiffs intend to prosecute this action
2 vigorously. The interests of members of the Class will be fairly and adequately protected by
3 Plaintiffs and their counsel. As such, they meet the requirements of Fed. R. Civ. P. 23(a)(4).

4 **101. Declaratory and Injunctive Relief.** Federal Rule of Civil Procedure 23(b)(2):
5 Defendant has acted or refused to act on grounds generally applicable to Plaintiffs and the other
6 members of the Classes, thereby making appropriate final injunctive relief and declaratory relief,
7 as described below, with respect to the Class as a whole.

8 **102. Predominance and Superiority.** The class action is superior to other available
9 means for the fair and efficient adjudication of this dispute. The common questions listed above
10 are the central legal and factual issues in the litigation. The injuries suffered by each Class
11 member, while meaningful on an individual basis, are not of such magnitude as to make the
12 prosecution of individual actions against Defendant economically feasible. Even if Class
13 members themselves could afford such individualized litigation, the court system could not. In
14 addition to the burden and expense of managing many actions arising from the Defects,
15 individualized litigation presents a potential for inconsistent or contradictory judgments.
16 Individualized litigation would increase the delay and expense to all parties and the court system.
17 By contrast, the class action device presents far fewer management difficulties and provides the
18 benefits of unitary adjudication, economy of scale, and comprehensive supervision by a single
19 court.
20
21

22 **103.** In the alternative, the Class may be certified because:

- 23 a. The prosecution of separate actions by the individual members of the Class would
24 create a risk of inconsistent or varying adjudication with respect to individual Class
25
26

1 members which would establish incompatible standards of conduct for Defendant;
2 and/or

3 b. The prosecution of separate actions by individual Class members would create a
4 risk of adjudications which would, as a practical matter, be dispositive of the interests
5 of other Class members not parties to the adjudications, or substantially impair or
6 impede their ability to protect their interests.

7 **CLAIMS FOR RELIEF APPLICABLE TO THE CLASSES**

8 **COUNT ONE – VIOLATION OF THE MAGNUSON-MOSS WARRANTY ACT**
9 **(BREACH OF IMPLIED WARRANTY)**

10 104. Plaintiffs reallege and incorporate by reference all paragraphs as though fully set
11 forth herein.

12 105. The Class Plaintiffs bring this Count against Defendant on behalf of members of
13 the Classes.

14 106. The Affected Mattresses are “consumer products” within the meaning of the
15 Magnuson-Moss Warranty Act, 15 U.S.C. § 2301(1).
16

17 107. Plaintiffs and the Class are the buyers of the Affected Mattresses and/or the
18 Affected Mattresses caused Plaintiffs and the Class to suffer consequential property damage.
19 They are therefore “consumers” within the meaning of the Magnuson-Moss Warranty Act, 15
20 U.S.C. § 2301(1).
21

22 108. Defendant is a “supplier” and/or “warrantor” within the meaning of the
23 Magnuson-Moss Warranty Act. 15 U.S.C. § 2301(4)-(5). Defendant is engaged in the business of
24 making consumer products directly or indirectly available to consumers and are obligated under
25 an implied warranty to the Plaintiffs and Class members.
26

1 109. 15 U.S.C. § 2310(d)(1) provides a cause of action for any consumer who is
2 damaged by the failure of a supplier or warrantor to comply with a written or implied warranty.

3 110. Defendant owes the Plaintiffs and other Class members an implied warranty of
4 merchantability in connection with the purchase of their mattresses. As part of the implied
5 warranty of merchantability, Defendant warrants that the Affected Mattresses are fit for their
6 ordinary purpose as mattresses in safe condition and substantially free from defects.

7 111. As described in more detail above Defendant breached those implied warranties
8 and are therefore liable to Plaintiffs and the Class pursuant to 15 U.S.C. § 2310(d)(1). Without
9 limitation, the Affected Mattresses share the Defects. These design defects make the Affected
10 Mattresses unsafe by potentially exposing the user to dangerous glass fibers.

11 112. Any efforts by Defendant to limit the implied warranties in a manner that would
12 exclude coverage of the Affected Mattresses is unconscionable, and any such effort to disclaim
13 or otherwise limit liability for the Affected Mattresses is null and void.

14 113. Any limitations on the warranties are procedurally unconscionable. There was
15 unequal bargaining power between Defendants, on one hand, and Plaintiffs and the other Class
16 members, on the other.

17 114. Plaintiffs and each of the Class members are intended third-party beneficiaries of
18 contracts between Zinus.

19 115. Plaintiffs and the Class members were not required to give notice to Defendant or
20 to afford Defendant an opportunity to cure their breaches of the implied warranties. Defendant
21 had actual knowledge, or should have known, or were reckless in not knowing, of the Defects,
22 but Defendant nonetheless failed to correct the Defects prior to the filing of Plaintiffs' Class
23 Action Complaint, thus making formal pre-suit notice unnecessary and futile. Even if notice
24
25
26

1 were deemed to be required, Plaintiffs may proceed prior to affording Defendant a reasonable
2 opportunity to cure its breaches because class plaintiffs would not be obligated to provide notice
3 and opportunity to cure until the Court determines their representative capacity pursuant to Rule
4 23 of the Federal Rules of Civil Procedure. 15 U.S.C. § 2310(e). Alternatively, Zinus has
5 actively defended litigation in other federal districts in which they were put on notice of the
6 alleged defects and resulting injuries, thereby providing adequate pre-suit notice.

7 116. The amount in controversy of Plaintiffs' individual claims meets or exceeds the
8 sum of \$25. The amount in controversy of this action exceeds the sum of \$50,000, exclusive of
9 interest and costs, computed based on all claims to be determined in this lawsuit.

10 117. Plaintiffs and the Class members seek all damages permitted by law, in an amount
11 to be proven at trial.

12 118. Plaintiffs and the Class members are also entitled to equitable relief under 15
13 U.S.C. § 2310(d)(1). Defendant had actual knowledge, or should have known, or were reckless
14 in not knowing, steps taken by Defendant were inadequate to render the Affected Mattresses safe
15 and merchantable. Plaintiffs thus requests payment of all fees and costs necessary to repair the
16 Defects. Plaintiffs and other Class members further request re-payment of the out-of-pocket
17 expenses and costs they have incurred in attempting to rectify the Defects.

18 119. The rights of Plaintiffs and other Class members to recover these expenses as an
19 equitable manner, to put them in the place that they would have been but for Defendants'
20 conduct, presents a common question of law. Equity and fairness require the establishment by
21 Court decree and administration under Court supervision of a program funded by Defendants,
22 using transparent, consistent, and reasonable protocols, under which such claims can be made
23 and paid.

1 120. Further, based on the Defendants' continuing failures to fix the known dangerous
2 Defects, Plaintiffs and the other Class members seek as equitable relief under 15 U.S.C. §
3 2310(d)(1): (a) a declaration that Defendant has not remedied the Defects; and (b) injunctive
4 relief in the form of judicial supervision of a process requiring Defendant to fully repair the
5 Defects or to refund to Class members the purchase prices of their Affected Mattresses.

6 **COUNT TWO – STRICT LIABILITY (FAILURE TO WARN)**

7 121. Plaintiffs hereby incorporate by reference the allegations set forth in the foregoing
8 paragraphs of the Complaint as if they were set forth fully herein. The Class Plaintiffs bring this
9 Count against Zinus on behalf of members of the Classes and under the common law of strict
10 liability, as there are no material conflicts among various states' causes of action for strict
11 liability as they apply to this case.

12 122. Zinus engaged in the design, manufacturing, marketing, and sales of the Affected
13 Mattresses and knew or should have known, the Affected Mattresses could release glass fibers
14 resulting in contamination of the surrounding environment, thereby causing injuries and property
15 damage to Plaintiffs.

16 123. Zinus knew or should have known of the adverse impacts exposure to its glass
17 fibers would have on people and property.

18 124. Zinus knew or should have known of the persistence and high mobility of glass
19 fibers once released into an environment, and the foreseeable risk that its glass fiber-containing
20 mattresses could discharged or released said fibers into an environment.

21 125. Zinus failed to provide warnings or instructions sufficient to notify the users
22 and/or public and/or Plaintiffs of the dangers inherent in Zinus' glass fiber-containing mattresses.

1 126. Zinus failed to provide proper and adequate notice or instruction regarding the
2 dangers of their Affected Mattresses to human health and property rendering Zinus' glass fiber-
3 containing mattresses unreasonably dangerous for the purposes intended and promoted by Zinus.

4 127. Zinus' duty to warn is and was a non-delegable duty.

5 128. Zinus also intentionally, recklessly, and without regard for human life and
6 property covered up, suppressed, withheld, obfuscated, minimized, and otherwise misrepresented
7 the facts they had with regard to its glass fiber-containing mattresses as such relate to the
8 persistence and high mobility of glass fibers in an environment.
9

10 129. This failure to warn or adequately instruct regarding the dangers associated with
11 use of Zinus' Affected Mattresses directly and proximately caused harm and damages to
12 Plaintiffs.

13 130. By causing glass fiber contamination and the resulting impact to Plaintiffs' health
14 and property, Zinus is strictly liable.

15 131. The failure to warn and deceptive conduct of Zinus, as to the public, and retailers
16 of the Affected Mattresses, constitutes reprehensible, outrageous, and fraudulent conduct,
17 justifying an award of punitive damages as against Zinus for failure to warn.
18

19 **COUNT THREE – STRICT LIABILITY (DESIGN DEFECT)**

20 132. Plaintiffs hereby incorporate by reference the allegations set forth in the foregoing
21 paragraphs of this Complaint as if they were set forth fully herein. The Class Plaintiffs bring this
22 Count against Zinus on behalf of members of the Classes and under the common law of strict
23 liability, as there are no material conflicts among various states' causes of action for strict
24 liability as they apply to this case.
25
26

1 133. Zinus, herein, at all times relevant, was in the business of the design, manufacture,
2 sale, and distribution of glass fiber-containing mattresses, and/or the foregoing use of which
3 created a risk of exposure of glass fibers to the public as part of the foreseeable use of the
4 Affected Mattresses.

5 134. Zinus designed, manufactured, marketed, and sold defective products that were
6 unreasonably dangerous for their intended use. Zinus either knew of the dangers contained in the
7 Affected Mattresses and chose to ignore such dangers or should have known such dangerous
8 existed.

9 135. When Zinus placed its glass fiber-containing mattresses into the stream of
10 commerce, the mattresses were defective, unreasonably dangerous, and not fit, suitable, or safe
11 for the intended, foreseeable, and ordinary uses.

12 136. The three Design Defects are: (1) the FR Sleeve's design allows the continuous
13 filament fibers to break. Once the continuous fibers of the FR Sleeve break then the FR Sleeves
14 lose their fire-retardant capabilities required by 16 C.F.R. § 1633. Also, the broken fibers easily
15 disperse from the FR Sleeves into the surrounding environment causing personal injuries and/or
16 property damage; (2) the inexpensive, porous Outer Cover allows the broken fibers to migrate
17 through the Outer Cover releasing into the surrounding environment causing personal injuries
18 and/or property damage; and, (3) the Outer Cover is equipped with a zipper inviting the user to
19 remove it which allows the broken fibers to release into the surrounding environment causing
20 personal injuries and/or property damage.

21 137. After Zinus designed, manufactured, sold, and distributed the Affected
22 Mattresses, they reached consumers and users without substantial change to the condition and
23
24
25
26

1 nature of the products. Zinus made the Affected Mattresses pursuant to their own formulas,
2 research, design specifications, and testing.

3 138. Zinus, with knowledge of the risks associated with glass fibers, failed to use
4 reasonable care in the design of the Affected Mattresses.

5 139. The Defects in the Affected Mattresses existed at the time they left Zinus' control
6 and were known to Zinus.

7 140. Reasonable safer alternatives exist and were available to Zinus at all relevant
8 times. Thus, the risks of the Affected Mattresses outweighed the benefits.

9 141. By causing glass fiber contamination and the resulting impact to Plaintiffs' health
10 and/or property, Zinus is strictly liable.

11 142. The Defects in the Affected Mattresses proximately caused and have directly
12 resulted in the damages of which Plaintiffs complain.

13
14 **COUNT FOUR – NEGLIGENCE**

15 143. Plaintiffs hereby incorporate by reference the allegations set forth in the foregoing
16 paragraphs of this Complaint as if they were set forth fully herein. The Class Plaintiffs bring this
17 Count against Zinus on behalf of members of the Classes and under the common law of
18 negligence, as there are no material conflicts among various states' causes of action for
19 negligence as they apply to this case.

20 144. Zinus had a duty to exercise due or reasonable care in the manufacture,
21 distribution, and use of its glass fiber-containing mattresses to avoid harm to those who would be
22 foreseeably injured by glass fiber contamination.
23
24
25
26

1 145. Zinus knew or should have known that there was a serious risk that the Affected
2 Mattresses could release or discharge glass fibers into an environment that would lead to
3 contamination likely causing injures and/or property damage.

4 146. By failing to exercise due care in the design, manufacturing, marketing, testing,
5 promotion of its glass fiber-containing mattresses, Zinus breached its duty to avoid harm to
6 Plaintiffs.

7 147. Zinus failed to share, publish, or otherwise expose their internal testing and
8 knowledge of the adverse effects of glass fiber exposure to humans and property. Zinus also
9 intentionally, recklessly, and without regard for human safety and property, suppressed,
10 obfuscated, minimized, and otherwise misrepresented the facts they had with regard to its glass
11 fiber-containing mattresses and the high mobility glass fibers pose once released into an
12 environment. Zinus not only negligently failed to inform the public and Plaintiffs of same, but, at
13 various times, failed to warn retailers of the Affected Mattresses. The failure to warn and
14 deceptive conduct of Zinus, as to the public, Plaintiffs, and retailers, constitutes reprehensible,
15 outrageous, and fraudulent conduct, justifying an award of punitive damages as against Zinus for
16 failure to warn.
17

18 148. By negligently causing glass fiber contamination and the resulting impact to
19 Plaintiffs' health and/or property, Zinus is liable to Plaintiffs.
20

21 149. As a result of Zinus' negligence, Plaintiffs have incurred, and will continue to
22 incur, investigation, cleanup, remediation, abatement, and removal costs and damages related to
23 glass fiber contamination.

24 150. Zinus' acts were willful, wanton, or reckless and conducted with a reckless
25 indifference to Plaintiffs' rights.
26

1 151. As a direct and proximate result of Zinus’ actions and omissions, Plaintiffs have
2 suffered and continue to suffer damages.

3 **COUNT FIVE— VIOLATION OF CALIFORNIA’S UNFAIR COMPETITION LAW**
4 **(“UCL”) CALIFORNIA BUSINESS AND PROFESSIONS CODE § 17200, ET SEQ.**

5 152. Plaintiffs reallege and incorporate by reference all paragraphs as though fully set
6 forth herein.

7 153. The UCL defines “unfair business competition” to include any “unlawful, unfair
8 or fraudulent” act or practice, as well as any “unfair, deceptive, untrue or misleading”
9 advertising. Cal. Bus. Prof. Code § 17200.

10 154. The UCL imposes strict liability. Plaintiffs need not prove that Zinus intentionally
11 or negligently engaged in unlawful, unfair, or fraudulent business practices—but only that such
12 practices occurred.

13 155. During its businesses, trades, and commerce, Zinus knowingly and intentionally
14 took misleading, false, or deceptive acts in violation of the UCL. Zinus misrepresented, willfully
15 failed to disclose, and actively concealed the dangerous Defects in the Affected Mattresses as
16 described herein, and otherwise engaged in activities with a tendency or capacity to deceive.
17 Zinus also engaged in unlawful trade practices by employing deception, deceptive acts or
18 practices, fraud, misrepresentations, or concealment, suppression, or omission of material facts
19 with intent that consumers rely upon such misrepresentations, concealment, suppression, or
20 omission, in connection with the sale of Affected Mattresses. Zinus is liable for engaging in
21 unfair and deceptive acts or practices in the conduct of trade or commerce in violation of the
22 UCL.
23
24

25 156. Zinus knew of Affected Mattresses’ Defects since at least early 2015. Zinus
26 concealed and suppressed material facts regarding the Affected Mattresses and made affirmative

misrepresentations regarding the Affected Mattresses. As set out above, the concealed and suppressed material facts include all aspects of the nature of, and threat posed by, Defects, which were well known to Zinus since at least early 2015. The affirmative misrepresentations include, but are not limited to:

- a. Zinus' representation that "All of our mattresses have been tested and meet the requirements of the Cigarette Smoldering Test (16 CFR Part 1632) and the Open Flame Test (1633-Federal flammability)."⁴³
- b. Zinus placed a tag on all the Affected Mattresses stating the mattress complied with 16 C.F.R. § 1633 when it did not because the continuous fibers of the FR Sleeve break.
- c. Zinus' representations that it is "impossible" for glass fibers to release from the Affected Mattresses without removing the Outer Cover.
- d. Zinus' misrepresentation that "[o]ur mattresses are self-contained wonder delivery systems! Removing the mattress cover could jeopardize that system. The mattress cover isn't washable, and removing it could inhibit the fire safety barrier, so please always leave the cover on."⁴⁴
- e. Zinus' misrepresentation that "[w]e know there are so many chemicals in fire retardants, so we've created a chemical-free fire barrier in every mattress. So you can sleep without nightmares of fires or weird fire-stopping chemicals."⁴⁵

⁴³ Amazon, *How do I know a Zinus mattress is safe? Is your foam CertiPUR-US® certified*, <https://support.zinus.com/hc/en-us/articles/360000223172-How-do-I-know-a-Zinus-mattress-is-safe-Is-your-foam-CertiPUR-US-certified-> (last visited June 3, 2020).

⁴⁴ Amazon, *Can I wash my Zinus mattress cover?*, <https://support.zinus.com/hc/en-us/articles/360000223232-Can-I-wash-my-Zinus-mattress-cover-> (last visited June 3, 2020).

⁴⁵ Amazon, *Do Zinus mattresses contain fire retardants?*, <https://support.zinus.com/hc/en-us/articles/360000235651-Do-Zinus-mattresses-contain-fire-retardants-> (last visited June 3, 2020).

1 157. Further, for example, as early as 2015 and through the present, Zinus concealed,
2 suppressed, and failed to disclose material facts related to the Defects in public statements and
3 communications that were designed and intended by Zinus to reach Plaintiffs and the Class
4 members. Zinus made, and continues to make, public statements touting the safety and quality of
5 the Affected Mattresses but omitting any mention of the existence of the Defects, or their nature,
6 extent, or severity.

7 ***“Unfair” Prong***

8 158. A business act or practice is “unfair” under the UCL if it offends an established
9 public policy or is immoral, unethical, oppressive, unscrupulous or substantially injurious to
10 consumers, and that unfairness is determined by weighing the reasons, justifications and motives
11 of the practice against the gravity of the harm to the alleged victims.
12

13 159. Zinus’ actions constitute “unfair” business practices because Plaintiffs and Class
14 Members are substantially harmed by Zinus’ concealment of the dangerous condition of their
15 products while profiting from the purchases they induced from Plaintiffs and the Class Members.
16

17 ***“Fraudulent” Prong***

18 160. A business act or practice is “fraudulent” under the UCL if it is likely to deceive
19 members of the consuming public.

20 161. Zinus’ acts and practices alleged above constitute fraudulent business acts or
21 practices as they have deceived Plaintiffs and are highly likely to deceive members of the
22 consuming public. Plaintiffs relied on Zinus’ fraudulent and deceptive representations regarding
23 the Affected Mattresses. These misrepresentations played a substantial role in Plaintiffs’ decision
24 to purchase those products at steep discounts, and Plaintiffs would not have purchased those
25 products without Zinus’ misrepresentations.
26

1 162. The harm to Plaintiffs and Class members outweighs the utility of Zinus’
2 practices. There were reasonably available alternatives to further Zinus’ legitimate business
3 interests other than the misleading and deceptive conduct described herein.

4 163. A business act or practice is “unlawful” under the UCL if it violates any other law
5 or regulation.

6 ***“Unlawful” Prong***

7 164. Zinus’ acts and practices alleged above constitute unlawful business acts or
8 practices as they have violated state and federal law in connection with their concealment of the
9 dangerous nature of the Affected Mattresses. The Federal Trade Commission’s Act (“FTCA”)
10 prohibits “unfair or deceptive acts or practices in or affecting commerce” (15 U.S.C. § 45(a)(1))
11 and prohibits the dissemination of any false advertisements. 15 U.S.C. § 52(a). Under the Federal
12 Trade Commission, schemes to hide dangerous conditions, similar to the ones implemented by
13 Zinus, are deceptive practices that would violate the FTCA. Zinus also placed a tag on all the
14 Affected Mattresses falsely stating the Affected Mattresses complied with 16 C.F.R. § 1633
15 when it did not because the continuous fibers of the FR Sleeve break.
16

17 165. In addition to federal law, California law also prohibits Zinus’ practices. As
18 detailed in Plaintiffs’ subsequent Cause of Action below, the Consumer Legal Remedies Act,
19 Cal. Civ. Code § 1770(a)(9), (“CLRA”), prohibits a business from “[a]dvertising goods or
20 services with intent not to sell them as advertised.”
21

22 166. The violation of any law constitutes an “unlawful” business practice under the
23 UCL. As detailed herein, the acts and practices alleged were intended to or did result in
24 violations of the FTCA, 16 C.F.R. § 1633, the FAL, and the CLRA.
25
26

1 167. Zinus’ practices, as set forth above, have misled Plaintiffs, the proposed Class,
2 and the public in the past and will continue to mislead in the future. Consequently, Zinus’
3 practices constitute an unlawful, fraudulent, and unfair business practice within the meaning of
4 the UCL.

5 168. Zinus’ violation of the UCL, through its unlawful, unfair, and fraudulent business
6 practices, are ongoing and present a continuing threat that Class members and the public will be
7 deceived into purchasing dangerous products based false and misleading information. These
8 deceptions lead to financial damage for consumers like Plaintiffs and the Class.

9 169. Pursuant to the UCL, Plaintiffs and the Class are entitled to preliminary and
10 permanent injunctive relief and order Zinus to cease this unfair competition, as well as
11 disgorgement and restitution to Plaintiffs and the Class of all Zinus’ revenues associated with its
12 unfair competition, or such portion of those revenues as the Court may find equitable.

13
14 **COUNT SIX— VIOLATION OF CALIFORNIA’S FALSE ADVERTISING LAW**
15 **(“FAL”) CALIFORNIA BUSINESS & PROFESSIONS CODE § 17500, ET SEQ.**

16 170. Plaintiffs repeat and re-allege the allegations contained in every preceding
17 paragraph as if fully set forth herein.

18 171. Cal. Bus. & Prof. Code § 17500 provides:

19 It is unlawful for any...corporation...with intent...to dispose of...personal
20 property...to induce the public to enter into any obligation relating thereto,
21 to make or disseminate or cause to be made or disseminated...from this
22 state before the public in any state, in any newspaper or other publication,
23 or any advertising device, or by public outcry or proclamation, or in any
24 other manner or means whatever, including over the Internet, any
statement...which is untrue or misleading, and which is known, or which
by the exercise of reasonable care should be known, to be untrue or
misleading...”

25 172. The “intent” required by Section 17500 is the intent to dispose of property, and
26 not the intent to mislead the public in the disposition of such property.

1 173. Similarly, this section provides, “no price shall be advertised as a former price of
2 any advertised thing, unless the alleged former prices was the prevailing market price...within
3 three months next immediately preceding the publication of the advertisement or unless the date
4 when the alleged former price did prevail is clearly, exactly, and conspicuously stated in the
5 advertisement.” Cal Bus. & Prof. Code § 17501.

6 174. Zinus’ routine concealment of misleading statements regarding the dangerous,
7 and unlawful nature of the Affected Mattresses was an unfair, untrue, and misleading practice.
8 This deceptive marketing practice gave consumers the false impression that the products were
9 safer than they actually were; therefore, leading to the false impression that the products were
10 worth more than they actually were.
11

12 175. Zinus had a duty to disclose the Defects because:

- 13 a. Zinus had exclusive and/or far superior knowledge and access to the facts
14 related to the Defects, and these facts were not: (1) known to Plaintiffs and the
15 Class members; (2) reasonably discoverable by Plaintiffs and the Class members
16 through ordinary or due diligence; and/or (3) within the fair and reasonable reach
17 of Plaintiffs and the Class members;
18
19 b. Plaintiffs and Class members trusted and placed confidence in Zinus to inform
20 them of safety issues related to the Affected Mattresses;
21
22 c. Zinus was in a position of influence and superiority over Plaintiffs and the
23 Class members because Zinus designed and manufactured the Affected Mattress,
24 and Zinus possessed technical expertise and information that Plaintiffs and the
25 Class members lacked; and
26

1 d. Zinus made incomplete representations about the safety and reliability of the
2 Affected Mattresses, while purposefully withholding material facts from Plaintiffs
3 and the Class members that contradicted these representations.

4 176. Zinus misled consumers by making untrue and misleading statements and failing
5 to disclose what is required as stated in the Code alleged above.

6 177. As a direct and proximate result of Zinus' misleading and false advertisements,
7 Plaintiffs and Class members have suffered injury in fact and have lost money. As such,
8 Plaintiffs request that this Court order Zinus to restore this money to Plaintiffs and all Class
9 members, and to enjoin Zinus from continuing these unfair practices in violation of the UCL in
10 the future. Otherwise, Plaintiffs, Class members, and the broader general public, will be
11 irreparably harmed and/or denied an effective and complete remedy.
12

13 **COUNT SEVEN—VIOLATION OF CALIFORNIA'S CONSUMERS LEGAL**
14 **REMEDIES ACT ("CLRA"),**
15 **CALIFORNIA CIVIL CODE § 1750, *ET SEQ.***

16 178. Plaintiffs hereby incorporate by reference the allegations set forth in the foregoing
17 paragraphs of this Complaint as if they were set forth fully herein.

18 179. This cause of action is brought pursuant to the CLRA, Cal. Civ. Code § 1750, *et*
19 *seq.* Plaintiffs and each member of the proposed Class are "consumers" as defined by Cal. Civ.
20 Code § 1761(d). Zinus' sale of the Affected Mattresses to Plaintiffs and the Class were
21 "transactions" within the meaning of Cal. Civ. Code § 1761(e). The products purchased by
22 Plaintiffs and the Class are "goods" within the meaning of Cal. Civ. Code § 1761(a).

23 180. Through its conduct discussed above, Zinus violated and continues to violate the
24 CLRA by engaging in the following practices proscribed by Cal. Civ. Code § 1770(a) in
25
26

1 transactions with Plaintiffs and the Class which were intended to result in, and did result in, the
2 sale of the online merchandise:

3 a. Representing that goods or services have sponsorship, approval, characteristics,
4 ingredients, uses, benefits, or quantities that they do not have or that a person has
5 a sponsorship, approval, status, affiliation, or connection that he or she does not
6 have. ((a)(5))

7 b. Representing that goods or services are of a particular standard, quality, or
8 grade, or that goods are of a particular style or model, if they are of another.

9 ((a)(7))

10 c. Advertising goods or services with intent not to sell them as advertised. ((a)(9))

11 d. Representing that the subject of a transaction has been supplied in accordance
12 with a previous representation when it has not. ((a)(16))

13
14 181. Zinus made false promises, misrepresentations, and omissions set forth above in
15 connection with the sale, offers to sell, attempts to sell and advertisement of the Affected
16 Mattresses.

17
18 182. Zinus' knowing and intentional false promises, misrepresentations, and omissions
19 set forth above constitute unfair and deceptive acts or practices prohibited by the CLRA.

20
21 183. Zinus' provision of defective, federally non-compliant, and otherwise dangerous
22 mattresses to California customers is an unfair and deceptive act or practice prohibited by the
23 CLRA.

24
25 184. Zinus' false promises, misrepresentations, omissions and practices described
26 herein were designed to, and did in fact, deceive and mislead members of the public including
Plaintiffs and Class members, to their detriment.

1 185. Zinus has engaged in deceptive and unfair acts or practices by, *inter alia*,
2 knowingly misrepresenting the safety of its mattresses, misrepresenting its mattresses are
3 complaint with applicable federal regulations including in 16 C.F.R. § 1633, failing to notify
4 customers of the above safety and noncompliance issues with its mattresses, which was
5 deceptive and misleading, and likely to deceive the public.

6 186. Zinus' misrepresentations and omissions detained herein was uniform to
7 consumers, including Plaintiffs and Class members. Through this these misrepresentations and
8 omissions, Zinus conveyed a uniformly deceptive and misleading message to give the overall
9 impression that consumers were purchasing safe and federally compliant mattresses.
10

11 187. Zinus intended to deceive and be unfair to Plaintiffs and members of the putative
12 Class by engaging in the practices described herein so that Zinus could obtain money from its
13 customers.

14 188. Plaintiffs and members of the Class relied on Zinus' false promises,
15 misrepresentations, and omission to their detriment by purchasing an Affected Mattress.

16 189. The safety and compliance of the Affected Mattresses were material to Plaintiffs
17 and Class members purchasing the Affected Mattresses, and Zinus had a duty to accurately
18 disclose the Affected Mattresses were unsafe and noncompliant with federal regulations.
19

20 190. The above-described deceptive and unfair acts and practices were part of a
21 widespread and systemic pattern and/or practice.

22 191. As a direct and proximate result of the foregoing, Plaintiffs and members of the
23 Class have been damaged in an amount to be determined at trial.

24 192. Consistent with § 1782(a) of the CLRA, months ago Plaintiffs' counsel notified
25 Zinus of its conduct violating particular violations of § 1770 of the CLRA and demanded that it
26

1 rectify the problems associated with the actions detailed above and give notice to all affected
2 consumers of Zinus' intent to act.

3 193. To date Zinus has failed to agree to rectify the problems associated with the
4 actions detailed herein and failed to give notice to all affected consumers within 30 days of the
5 date of written notice.

6 **COUNT EIGHT – UNJUST ENRICHMENT**

7 194. Plaintiffs hereby incorporate by reference the allegations set forth in the foregoing
8 paragraphs of this Complaint as if they were set forth fully herein. The Class Plaintiffs bring this
9 Count against Zinus on behalf of members of the Classes.

10 195. Plaintiffs and the Class members bring this claim to recover the amounts by
11 which Zinus was unjustly enriched by virtue of their tortious or fraudulent conduct.

12 196. Plaintiffs bring this claim on behalf of the Classes against Zinus under the various
13 States' law of unjust enrichment.

14 197. Plaintiffs and the Class members conferred benefits on Zinus. Zinus received a
15 benefit through their unjust conduct by selling the Affected Mattresses, which share the Defects.
16 Plaintiffs and the Class members overpaid for the Affected Mattresses.

17 198. It is inequitable for Zinus to retain these benefits.

18 199. Plaintiffs and the Class Members do not have an adequate remedy at law.

19 200. As a result of Zinus' conduct, the amount of their unjust enrichment should be
20 disgorged, in an amount to be proven at trial.

21 **COUNT NINE – BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY**

22 201. Plaintiffs hereby incorporate by reference the allegations set forth in the foregoing
23 paragraphs of this Complaint as if they were set forth fully herein.
24
25
26

1 202. The Class Plaintiffs bring this Count against Zinus on behalf of members of the
2 Classes.

3 203. Zinus is and was at all relevant times a “merchant” with respect to the Affected
4 Mattresses.

5 204. Zinus impliedly warranted that the Affected Mattresses were in merchantable
6 condition when Plaintiffs and the Class members purchased their Affected Mattresses. As part of
7 the implied warranty of merchantability, Zinus warranted that the Affected Mattresses were fit
8 for their ordinary purposes as mattresses, in safe condition, and substantially free from defects.
9

10 205. The Affected Mattresses, when sold, and at all times, thereafter, were not
11 merchantable and were unfit for the ordinary purposes for which mattresses are used. All
12 Affected Mattresses suffer from Defects.

13 206. The design defects make the Affected Mattresses unsafe by, without limitation,
14 allowing glass fibers to release from the Affected Mattresses potentially causing serious injuries
15 and/or property damage.

16 207. These dangerous defects existed at the time the mattresses left Zinus’
17 manufacturing facilities and at the time they were sold to Plaintiffs and the Class members.
18

19 208. The defective Affected Mattresses caused injury and/or property damage to
20 Plaintiffs and the Class members.

21 209. Plaintiffs and the Class members have had sufficient direct dealings with either
22 Zinus or its agents to establish privity of contract.

23 210. Plaintiffs and the Class members were not required to provide direct notice of
24 their allegations of breach of implied warranty to Zinus because Zinus had actual knowledge of
25 the design defects and their breaches of the implied warranties. Moreover, Plaintiffs and the
26

1 Class members were not required to give prior notice to Zinus because Zinus was reasonably
2 notified by the filing of the Class Action Complaint. Alternatively, Zinus has actively defended
3 litigation in other federal districts in which they were put on notice of the alleged defects and
4 resulting injuries, thereby providing adequate pre-suit notice.

5 211. As a direct and proximate result of Zinus' breach of the warranties of
6 merchantability, Plaintiffs and other Class members have been damaged in an amount to be
7 proven at trial.

8 212. Plaintiffs and the Class members also seek available equitable and/or injunctive
9 relief.
10

11 213. Based on Zinus' continuing failures to fix the known dangerous Defects, Plaintiffs
12 and the Class members seek: a declaration that Zinus has not remedied the Defects.

13 **PRAYER FOR RELIEF**

14 WHEREFORE, Plaintiffs, individually, on behalf of their minor children, and on behalf
15 of the Classes as defined herein, respectfully requests that this Court enter a judgment against
16 Zinus and in favor of Plaintiffs, their minor children, and the Classes, and grant the following
17 relief:
18

19 A. Determine that this action may be maintained and certified as a class action on a
20 nationwide basis under Rule 23(b)(1), 23(b)(2) and/or 23(b)(3); or alternatively, certify all
21 questions, issues and claims that are appropriately certified under 23(c)(4); and that it designate
22 and appoint Plaintiffs as Class Representatives, and appoint Class Counsel under Rule 23(g);

23 B. Enter judgment finding Zinus liable for all costs and damages incurred by
24 Plaintiffs, including but not limited to prior, interim and future capital as well as operation and
25
26

1 maintenance costs related to glass fiber contamination; including the reasonable costs of
2 investigations and remediation, and losses resulting from glass fiber contamination;

3 C. A declaration that the Affected Mattresses are defective as described herein.

4 D. Enter judgment finding Zinus liable for punitive damages;

5 E. Enter judgment finding Zinus liable for consequential damages;

6 F. Enter judgment requiring, via injunction, Zinus stop manufacturing and or selling
7 the Affected Mattresses in the United States;

8 G. Award Plaintiffs costs and reasonable attorney fees incurred in prosecuting this
9 action, together with prejudgment interest, to the full extent permitted by law;

10 H. A declaration that these defects are safety-related;

11 I. A declaration that Zinus be financially responsible for notifying all Class
12 members of the Defects present in the Affected Mattresses;

13 J. An order requiring Zinus to desist from further deceptive distribution and sales
14 practices with respect to the Affected Mattresses;

15 K. An order requiring Defendant to pay Plaintiffs statutory damages under the
16 various state statutes pled above;

17 L. An award of punitive damages and/or treble the amount of damages;

18 M. Awarding restitution and disgorgement of all profits and unjust enrichment that
19 Zinus obtained from Plaintiffs and the Class members as a result of its unlawful, unfair, and
20 fraudulent business practices described herein;

21 N. Award Plaintiffs and Class members restitution and/or disgorgement of Zinus' ill-
22 gotten gains for the conduct described in this Complaint;

1 O. An order enjoining Defendant from making any further false or misleading
2 statements to Plaintiffs and members of the Class and or Subclasses, and other appropriate relief
3 regarding the marketing of this product;

4 P. Award Plaintiffs and Class members pre-judgment and post-judgment interest;

5 Q. Leave to amend this Complaint to conform to the evidence discovered; and,

6 R. Award Plaintiffs and Class members such other relief as the case may require; or
7 as determined to be just, equitable, and proper by this Court.
8

9 **DEMAND FOR JURY TRIAL**

10 214. Plaintiffs hereby demand a jury trial for all of the claims so triable.
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
26

Dated this July 7, 2022,

/s/ Daniel B. Snyder

Daniel B. Snyder

(CA Bar No. 207824)

Gregory A. Cade

(subject to pro hac admission)

Kevin B. McKie

(subject to pro hac admission)

Gary Anderson (subject to pro hac
admission)

ENVIRONMENTAL LITIGATION
GROUP PC

2160 Highland Ave S, Ste 200

Birmingham, AL 35205

T: (205) 328-9200

F: (205) 328-9456

dsnyder@elglaw.com

GregC@elglaw.com

kmckie@elglaw.com

Gary@elglaw.com

Christopher Cueto

(subject to pro hac admission)

Lloyd M. Cueto

(subject to pro hac admission)

James E. Radcliffe

(subject to pro hac admission)

LAW OFFICE OF CHRISTOPHER
CUETO, LTD.

7110 West Main Street

Belleville, IL 62223

ccueto@cuetolaw.com

cmcueto@cuetolaw.com

jradcliffe@cuetolaw.com

Attorneys for Plaintiffs

EXHIBIT A



▼ See more

Top reviews



Benjamin b.



Verified Purchase

Reviewed in the United States on December 25, 2018

Size: King Style Name: 12 Inch

DO NOT UNZIP MATTRESS COVER!!!!

DO NOT UNZIP THE MATTRESS COVER!!! We really enjoyed this mattress for the first year and a half. Our son had an accident on the mattress so we tried to clean it without removing the mattress cover but couldn't get the stain out. We regrettably then decided to remove the outer cover and unleashed a invisible fiberglass storm into our house. We have spent thousands of dollars trying remediate this disaster. We hired Servpro to help filter out all of the fiber glass particles in the air.

We have little fiber glass shards in everything that won't wash out. We will have to throw out all of our clothing, bed, mattress, sheets, blankets, towels and pretty much everything with cotton. Btw... I called Zinus and they told me "yes we are aware and that's why it says not to remove the cover." Then why did you put a zipper on it?!?!?

If you took the time to read this PLEASE LISTEN TO ME

DO NOT UNZIP THE MATTRESS COVER!!!!!!!!!!

8,896 people found this helpful

Helpful

Report



K Mower



543 people found this helpful

Helpful

2 comments

Report abuse



eam1999

FIBERGLASS INNER COVER!

Reviewed in the United States on November 26, 2017

Size: King Style: 12" Memory Foam Verified Purchase

We LOVED this mattress for 20 months. Today I took the outer, zippered cover off to wash (as it says you can). A few minutes later, my forearms were itching and burned when I rubbed them. So I googled and turns out, the INNER cover is made of fiberglass. There are tiny shards of this stuff everywhere. I'm so upset- I have no idea how to get this stuff out of my house.

IF YOU HAVE THIS MATTRESS PLEASE DON'T REMOVE THE OUTER COVER!!

642 people found this helpful

Helpful

7 comments

Report abuse



Kentucky Prepper

Do NOT buy! Health risk if cover rips. GLASS SHARDS

Reviewed in the United States on March 2, 2019

Size: Queen Style: 8" Memory Foam Verified Purchase

Be warned! If you rip or damage the inner cover of this mattress you will have sparkly clothes forever! The inner cover is made of Glass Fiber, not to be confused with fiberglass. According to the email I received from the maker this is nothing to worry about. It is nuicense though and almost impossible to clean up. I was so worried when I saw the millions of shards that it may be dangerous to breathe but while doing research found this info:

The North American Insulation Manufacturers Association (NAIMA) claims that glass fiber is fundamentally different from asbestos, since it is man-made instead of naturally occurring.[19] They claim that glass fiber "dissolves in the lungs", while asbestos remains in the body for life. Although both glass fiber and asbestos are made from silica filaments, NAIMA claims that asbestos is more dangerous because of its crystalline structure, which causes it to cleave into smaller, more dangerous pieces, citing the U.S. Department of Health and Human Services:

I gave them a 1star because this is supposedly the cheapest way to fireproof a mattress. Also some people may be allergic to this material when the bed was said to be hyper allergenic. I have owned the mattress for 3 years now.

96 people found this helpful

Helpful

Comment

Report abuse



Kieren

Inaccurate description, inconsistent thickness, poor quality and various defects.

Reviewed in the United States on January 4, 2018

Size: Twin Style: 6" Memory Foam Verified Purchase

3

Cart

Subtotal: \$64.87

4 recent changes in Cart

Proceed to checkout

☐ This order contains a gift



✓ Read more

334 people found this helpful

Helpful

Report



Jessica Lamken

☆☆☆☆☆ **FIBERGLASS IN BED!!!**

Reviewed in the United States on December 22, 2017

Verified Purchase

Size: King Style Name: 12 Inch

I thought for a long time about buying this bed. Finally pulled the trigger after reading the reviews. We got the bed and unpackaged it. It smelled awful but I knew that was a possibility and to give it a few days to air out. I even opened the windows and pointed a fan full blast at it. We gave it a whole week!! The smell did get better but was still there.. I decided To take the cover off to possibly wash it.. BAD IDEA!!!! The layer underneath the cover (which can't be washed and should NOT be taken off) is FIBERGLASS!!! Says right on the tag!!??? In a bed??? Sorry but I do not think that can be healthy to be breathing in every night! I will not sleep on the bed, amazon was great with my refund. I even went to the Zinus website and they claim their beds are made with "MAGICAL RECIPIES" nice.. Terrible company basically lying to people about what they are actually sleeping on. NO THANKS! You get what you pay for.

^ Read less

508 people found this helpful

Helpful

Report



Will

☆☆☆☆☆ **Caution: If damaged or defective, Amazon/Zinus will make you ship it back to them!**



Byron



Fiberglass issue. DO NOT PURCHASE

Reviewed in the United States on September 12, 2018

Verified Purchase

Size: Queen | Style Name: 12 Inch

I've only had the mattress for a year now and I started to notice that my clothes and sheets were making me really itchy. I wasn't sure what the problem was for a couple of months and thought it had something to do with my detergent options. But after plenty of research and investigation, I noticed the tiny shiny shards of fiber glass on my sheets. Then I inspected the mattresses outer covering and it had fiberglass all over it! Now I have to decontaminate all of my clothing and furniture in my home! Which takes a lot of time and money to do! They tell you not to remove the mattress cover because under it, is a fiberglass layer. I've contacted their customer service requesting a full refund seeing as how I still had this problem even with the mattress cover still on. I'll update this review after I hear back. Do not purchase this mattress unless you're willing to risk the issue of the fiberglass health issue and annoyance.

^ Read less

11 people found this helpful

Helpful

Report



Megs



Unable to return...

Reviewed in the United States on June 19, 2017

Verified Purchase

Size: California King | Style Name: 12 Inch

I received my mattress without incident, but after giving



I actually ordered 4 of these Beds, two of which are or seem to be made from different material. Second, STAY AWAY from it. Ever since I've got these bed, I've seemed to be experiencing Horrible shoulder pain, I went to my chiropractor and told me my triceps tendons are being injured. I can only sleep on my back, which is very

✓ Read more

3 people found this helpful

Helpful

Report



Gautam B



Do Not Remove cover

Reviewed in the United States on October 22, 2018

Verified Purchase

Size: Queen Style Name: 12 Inch

This mattress has fiberglass and I had a really bad experience with it. I removed the cover to wash it and now its everywhere, in every single cloth in the house and it itches like crazy. I have to throw out the bed, bedsheet, pillows and all my cloths. It is a really bad experience.

5 people found this helpful

Helpful

Report



Jade



Too Firm

Reviewed in the United States on August 28, 2017

Verified Purchase

Size: Full Style Name: 8 Inch

I am a college student who was looking for a comfortable mattress that I could invest in after having come from a furnished apartment whose rock hard



I found myself in much less pain. I was hoping over time

✓ Read more

8 people found this helpful

Helpful

Report



Amazon Customer

☆☆☆☆☆ **Caution: Made of Glass Fibers!**

Reviewed in the United States on February 14, 2019

Verified Purchase

Size: Queen | Style Name: 12 Inch

Caution: This product is made of glass fibers! I did not know that until I saw the glass fibers in my bedroom! This should have been advertised, but I could not find it anywhere. I would not have purchased it if I knew I would be sleeping on fiberglass. Per Zinus employee, "Zinus complies with federal and state fire retardant (FR) regulations without using any harmful chemicals. Instead, we use a chemical-free inner covering woven from glass fibers that surrounds the foam. So the outer mattress cover should not be removed, which would expose and damage the inner fire barrier. The use instructions on the mattress label warn against removing the outer mattress cover."

^ Read less

5 people found this helpful

Helpful

Report



Joe

☆☆☆☆☆ **The Toxic Effect is Real**

Reviewed in the United States on October 17, 2018

Verified Purchase

Size: Twin | Style Name: 12 Inch



✓ Read more

One person found this helpful

Helpful

Report



Nicole Fitzpatrick

☆☆☆☆☆ **Didn't fully expand, and contains fiberglass (!)**

Reviewed in the United States on February 21, 2019

Verified Purchase

Size: Queen | Style Name: 12 Inch

I ordered for our guest bedroom based on a positive Wirecutter review. 12 inch mattress arrived and I opened within 72 hours as instructed. After a week expanded to 8/8.5 inches. Called Amazon who offered to refund or send another one. I opted for another as I need a mattress. Second mattress has expanded in exactly the same way, and in my search of reviews to see if others experienced this, I see multiple reports that the mattress is sheathed in fiberglass under the protective cover (which comes with a zipper- implying it's removable when clearly it's not if there's fiberglass underneath). So now I have two undersized mattresses. I called and asked them to just refund the difference between the 8 inch size and the 12, since I feel weird asking for a refund on something I now have 2 of. But the whole fiberglass thing does not sit well- feels like only a matter of time when that becomes an issue. I'd avoid this one.

~ Read less

3 people found this helpful

Helpful

Report



Tabitha White

☆☆☆☆☆ **Super Uncomfortable after a few months.**

Content not verified by Amazon



Helpful

Report



Melanie

☆☆☆☆☆ **Fiberglass!!!!**

Reviewed in the United States on March 19, 2019

Verified Purchase

Size: Twin Style Name: 10 Inch

DO NOT TAKE THE COVER OFF THIS MATTRESS! There is fiberglass in this mattress. I made the mistake of taking the cover off to wash it and the fiberglass got in all our clothes and linens and won't come out. It is costing me hundreds of dollars to replace clothes and linens. A nightmare!!!

10 people found this helpful

Helpful

Report



ashleyann

☆☆☆☆☆ **DO NOT ORDER THIS!!**

Reviewed in the United States on January 15, 2018

Verified Purchase

Size: Queen Style Name: 12 Inch

I can't believe this had a single good review... we've had ours about 3 weeks and it still hasn't inflated completely, it's sunken in and sinks in even deeper when my son gets into bed. He's THREE! The smell has still not dissipated and if I leave his door closed for the day, his room reeks like chemicals once I open the door. I don't
✓ Read more

23 people found this helpful

Helpful

Report



months at this point. For the first 3 months, the mattress was great. It was firm and supportive and eliminated my back pain. Now, 6 months later, I'm

✓ Read more

3 people found this helpful

Helpful

Report



Kaylee

☆☆☆☆☆ **FIBBER GLASS**

Reviewed in the United States on April 27, 2019

Verified Purchase

Size: King Style Name: 12 Inch

PLEASE STAY AWAY FROM THIS MATTRESS! There is FIBERGLASS UNDERNEATH THE COVER WHICH IS CENTAMETERS FROM YOUR FACE !
There is FIBER GLASS ON MY CLOTHES, ON MY SKIN & ON MY BABYS CRIB! You don't even have to open the cover after a while it start protruding through! WHAT A MESS . I Don't EVEN KNOW WHERE TO START 😞

6 people found this helpful

Helpful

Report



Steve

☆☆☆☆☆ **Sad to get a stinky sinky sweat box**

Reviewed in the United States on June 28, 2018

Verified Purchase

Size: Full Style Name: 12 Inch

First let me start by saying this is not our first memory foam mattress. I've reviewed similar mattresses with glowing reviews. Unfortunately our experience was not the same here.

Now we did get a partial refund on the order, as amazon replaced it, but i would not recommend this mattress to



6 people found this helpful

Helpful

Report



Michael Careaga

☆☆☆☆☆ **Fiberglass** 😞

Reviewed in the United States on May 19, 2019

Verified Purchase

Size: King Style Name: 12 Inch

Bought this 2 years ago, my husbands asthma started acting up. We thought it was because of the condo we moved into the same time we bought the mattress, but since have moved and in our new home he continues to have issues with his asthma. After checking to see if I could remove the cover I discovered there is fiberglass lining our mattress. I called the manufacturer they told me to call amazon, I called amazon, they told me to contact the manufacturer. Had i known there was fiberglass in the mattress beforehand, I wouldn't have purchased this. I know it's there to make the mattress flame retardant but I'd rather my bed burst into flames than have fiberglass lining it. Maybe that's just me. 🙄 Basically I'm out 400 dollars a bed. Just putting this out there for anyone who is considering this mattress. It is very comfortable, but I don't want to risk mine or my husbands health.

^ Read less

6 people found this helpful

Helpful

Report



Em

☆☆☆☆☆ **Paid for a 12", received a 10" (and now stuck with it)**

Reviewed in the United States on July 23, 2017



 Rebecca

☆☆☆☆☆ **Health risk: mattress sheds fiberglass through its cover! Product should be banned!**

Reviewed in the United States on May 30, 2019

Verified Purchase

Size: Queen | Style Name: 12 Inch

I've been a Prime member for a long time and have never received a product that I felt a real need to write a negative review for UNTIL I received this Zinus mattress. Long story short: this mattress sheds fiberglass THROUGH THE COVER (you don't have to remove the cover for this to happen). It's a health risk and should be recalled and banned from being sold in the US! Please don't make the mistake of buying this - it's cheap and may feel comfortable at first, but it's not worth risking lung and skin irritation from fiberglass.

I purchased the 12" because it was so much more affordable than the other bed-in-a-box options I was looking at, and it has a large number of (mostly) positive reviews. I was a little worried after reading some fiberglass horror stories - if you don't know what I'm talking about, just search "fiberglass" in the reviews or search "Zinus fiberglass" online. You'll find multiple terrifying reviews about people who made the mistake of removing the cover, which led to tons of fiberglass escaping from the mattress and ruining their clothes and bedrooms. I ignored these because I assumed the fiberglass couldn't cause issues as long as the cover was never removed. I WAS WRONG!

The mattress was comfortable enough for the money I spent, but it wasn't very supportive and I nearly returned it just because it was overly soft. After sleeping on it for 2-3 nights, I noticed tiny rashes on my body that seemed to be popping up overnight. Nothing major, but it made me start wondering about the fiberglass. After a couple more nights I was noticing that I would



Lizzy



Like a fiberglass bomb went off in my house

Reviewed in the United States on June 6, 2019

Verified Purchase

Size: Twin | Style Name: 6 Inch

So this mattress is fine for comfort, I'm fortunate that I don't suffer from back problems and I'm not fancy enough for a real bed and I usually just buy beds from Amazon every few years...BUT I didn't read any reviews that mentioned the fact that if you take the cover off (or even if it unzips itself with its cheap zipper, or a pet rips the cheap weird fabric), your house will be COVERED in tiny shards of fiberglass. Yeah, the same stuff in house insulation that you have to shower if you touch. I had to wash the cover when my dog decided to throw up on my bed and I couldn't spot clean it. The cover looked horrible after handwashing it (rips and pills everywhere), and after I put it back on I started finding little shiny fibers on every surface in my room (Billions, not just a few here and there), especially where I sleep. It completely covers my pillows and sheets, its in my hair, my eyes, my nose, my mouth. Its all over all my clothes. It doesn't come out in the wash. So far my only health problems that I can definitely say are from this are itchy skin and face and dry nose, but this product is causing paranoia, loss of sleep, and damage of property. When I googled this problem I saw y'all were on the news getting sued by several people. If I get Mesothelioma from this mattress I hope I'm entitled to financial compensation. Shame on you for using dangerous materials in products marketed to poor people.

^ Read less

4 people found this helpful

Helpful

Report



6 people found this helpful

Helpful

Report



Beach Gal



Fiber Glass Mattress! Read the Label!

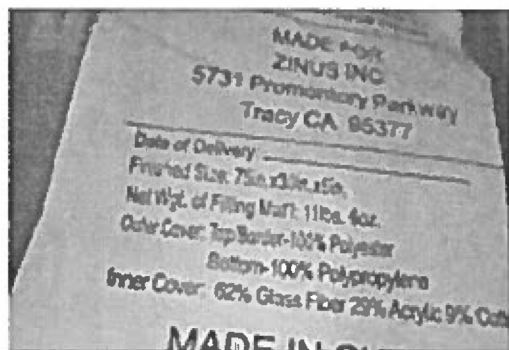
Reviewed in the United States on August 20, 2019

Verified Purchase

Size: Narrow Twin Style Name: 6 Inch

This mattress looked lovely, inflates well, moderate odor for 3 days outdoors, however I wanted to love it but after reading the TAG sewed on the mattress I realized it was 61% GLASS FIBERS! Seriously sleeping on fiber glass!! NOT Me! Their description made the bed sound "Healthy".. Sent them back and they don't want to give me a full refund for New Mattresses shipped back as they requested.. They would have been comfortable but not sleeping on that junk getting glass fibers in my skin, eyes and throat, SHAME on them!

^ Read less



5 people found this helpful

Helpful

Report



Jose Ramirez



Does not last as long as others

Reviewed in the United States on August 2, 2017



Kindle Customer



A pin hole is enough to destroy your life

Reviewed in the United States on August 21, 2019

Verified Purchase

Size: King Style Name: 10 Inch

I'm not one to write positive or negative reviews, but I feel compelled to in this case because there are so many positive reviews it's concerning. I bought my first Zinus in July and it never fully expanded. I had slept on one for a while before and loved it so when amazon offered to send a replacement for the defective one I said sure. Well - that's when everything got infinitely worse. First of all the second one did not fully expand either. It got to about 8.5 or 9 inches. At this point I needed a good night's sleep so I just made the bed and got ready to go to bed. That's when I noticed my sheets were sparkling. Whelp - lucky me. The second mattress had a very small hole in the cover. Maybe it was there when I bought it, maybe I nicked it taking it out of the package, I dunno. Doesn't really matter. Because out of that tiny hole the mattress has somehow managed to eject a TON of glass fibers. This is why I feel compelled to review. Yes the cover says don't remove but I did not remove anything. But as this thing wears - other people will develop holes and end up in the same situation I'm in. I've now had to clean the entire room multiple times and I'm still chasing down sparkly fibers. I understand this glass fiber is a common practice but I would warn anyone to avoid it if at all possible. I'm sure what I'm experiencing is probably an anomaly, but the aggravation and effort put into cleaning my house is not worth the savings or the comfort. That said - this is a very comfortable mattress. I have back problems and for years had severe back spasms throughout the day. I bought this specific mattress because I rented a house on vacation and they had this mattress in the bedroom. I went an entire week without any back issue. It was amazing. That said, my back is now killing me from the countless hours of



Jayden



BEWARE FIBERGLASS Too firm never expanded

Reviewed in the United States on September 18, 2019

Verified Purchase

Size: Full | Style Name: 6 Inch

It never expanded all the way so I just bought a topper. It only went to about 4 inches. The very thin cover ended up ripping apart exposing the fiber glass. This is very dangerous and creates permanent damage in your lungs and gets everywhere. You're supposed to have a ten year warranty but zinus wouldn't honor it saying I shouldn't remove the cover even though I told ten people it fell apart. I contacted three different people at amazon and finally got a refund but they wanted me to drop it off at a ups store. Why would I want to carry something covered in fiberglass and put it in my car? They also said it had to be put back in a box which is impossible after it expands, and I'm not about to wrestle a bed covered in glass into a box. After contacting three people at zinus and three people at amazon I got a refund. I should be compensate for the permanent medical damage and having to replace my expensive sheet set comforter and mattress topper I had to buy since it never expanded fully. DO NOT BUY. Get an Ashley signature they actually care about your safety.

^ Read less

One person found this helpful

Helpful

Report



HN



NOT worth the trouble!

Reviewed in the United States on August 7, 2019



Read more

10 people found this helpful

Helpful

Report



Cayla

☆☆☆☆☆ **Beware! Fiberglass! I wish I could love this mattress. :(**

Reviewed in the United States on December 4, 2019

Verified Purchase

Size: Queen | Style Name: 12 Inch

This WOULD be the perfect mattress! Except for the fact that it has FIBERGLASS as the fire resistant under-cover. I am extremely disappointed that this is even a thing that's allowed. It is extremely dangerous for your health, and after some time of being used, the fiberglass will slowly make it's way out of the top cover getting all over your sheets, house, and you! After finding this out, and having issues with our mattress being faulty, we received a refund and got rid of it. We ended up going with a USA-made mattress with NO fiberglass. I SO wish I could love this mattress, because it was incredibly comfortable. But until Zinus gets rid of the fiberglass, I will not purchase any of their mattresses again.

Read less

One person found this helpful

Helpful

Report



Amazon Customer

☆☆☆☆☆ **VERY DISAPPOINTED!!**

Reviewed in the United States on October 5, 2019

Verified Purchase

Size: Queen | Style Name: 12 Inch

The first four days I slept on this bed, I thought it was the



☆☆☆☆☆ **Do not buy this mattress, it is a serious health hazard.**

Reviewed in the United States on December 29, 2019

Verified Purchase

Size: Twin | Style Name: 12 Inch

The mattress is encased in fiberglass fabric underneath the outermost cover. The outer cover is flimsy and does not do a good job of keeping the harmful fiberglass filaments contained, even when fully intact.

My wife purchased this mattress two years and two months ago, and was initially very pleased with how comfortable it was for the price.

Shortly after purchasing the mattress, she developed moderate asthma. It's unclear whether the mattress was the primary cause or exacerbated other causes and it didn't occur to us that the mattress was involved-until we recently saw shards of fiberglass all over her room.

After about a year, the liner started to disintegrate around the zipper, and the mattress inside of it was visible. As mentioned by other reviews, the liner says "do not remove," but despite that, it has a zipper. About two years after purchase (i.e., a month ago), she removed the liner, as it wasn't containing the mattress anyway. Soon after, her respiratory problems became far worse, having to use her inhaler 9-10 versus 1-2 times a day.

Two nights ago she shined a bright light in the dark and saw fiberglass filaments all over her bed, sheets, clothes, and elsewhere in the room. They are straight, white and sparkle like crystals (see above reviews). The fiberglass elements were on the steps up to her loft, which I vacuumed, but a light shone on the steps afterward indicated the fiberglass particles remained. After sleeping in a different room for two nights, my wife's respiratory problems have improved immensely.



MB



Glass Fibers Every where after year of Use..(Health Hazard +KIDS Lungs can get effected)

Reviewed in the United States on February 3, 2020

Verified Purchase

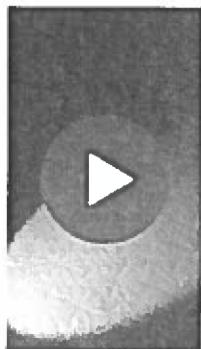
Size: Full | Style Name: 12 Inch

Please be aware and pay heed to all one star reviews posted here . The fiber glass Is real thing which you will never be aware of until and unless you beam a flashlight on mattress surface areas which are subjected to STRESS. All these Glass fibers would start to glisten. (Smear with Black cloth and then shine flash light if difficulty seeing on white surface)

They are every where and were there for a year(s) and My Kids and Myself were breathing on them. There some studies indicating that these fiber glass could be carcinogenic in long term.

Instead of buying a Zinus mattress I sincerely request to Sleep on Bare floor /BED if you cannot get a different or better mattress .

^ Read less



3 people found this helpful

Helpful

Report





reddyfeet

☆☆☆☆☆ **What an ugly surprise!**

Reviewed in the United States on March 16, 2020

Verified Purchase

Size: Narrow Twin | Style Name: 6 Inch

The reviews mostly looked promising and the price attractive, so I purchased a narrow twin for my office daybed. Along with it I bought a quilted waterproof mattress cover, which went through a laundry cycle before use. About three weeks ago I started being bothered by intense itching on my shoulders and trunk, with welts appearing wherever i scratched.

It took me a couple of weeks to figure out that what I felt were sharp, tiny, fiberglass-like filaments that took almost two months to work their way through the cover, mattress pad and sheets., their progress delayed by sheet changes. Another look at reviews read that I wasn't alone.

It was out of warranty when I contacted customer service, but in the end I received a refund and permission to throw the thing out. Now, on to do a deep cleaning of whatever it left behind.

~ Read less

One person found this helpful

Helpful

Report



Burn-E

☆☆☆☆☆ **They do not honor warranty**

Reviewed in the United States on May 16, 2019

Verified Purchase

Size: Full | Style Name: 12 Inch

They do not honor their warranty. After a year, the mattress over expanded and it does not fit the bed



Ian t.



FIBERGLASS IN THE MATTRESS!!!! STAY AWAY

Reviewed in the United States on April 18, 2020

Verified Purchase

Size: King Style Name: 12 Inch

Mattress is comfortable for the price but no where does the packaging or product listing include a warning that if you remove the mattress covering, you will contaminate you're room and possibly entire house with fiberglass. I noticed a stain on my mattress cover so I took it off to clean. Within 5 minutes I noticed that my body was itching and I have had fiberglass on my skin before so I recognized the sensation. I couldn't believe it when I looked but my mattress and entire room was COVERED in fiberglass. Apparently companies like Zinus that offer cheap memory foam mattresses resort to using a fiberglass lining in beds to meet national flame retardant requirements. If Zinus had taken the courtesy to provide a proper safety warning, me and my family would not be going through an extreme health hazard right now. I do not recommend this mattress to anyone and I encourage consumers to go to a quality brand that does not use fiberglass linings or harsh chemicals to cut corners to meet "regulations". Do your research and don't let Zinus take advantage of you! Also I forgot to mention that Zinus may say not to take mattress cover off but it literally has a zipper as if your able to take off and clean like a normal person would assume yet to only find out this is exactly not what your supposed to do. HEY ZINUS, TAKE THE ZIPPER OFF! DONT ALLOW PEOPLE TO HARM THEIR FAMILIES, SAFETY COMES FIRST, THINK ABOUT THE CUSTOMER!!!!

^ Read less

Helpful

Report

Case 2:22-at-00690 Document 1-2 Filed 07/07/22 Page 1 of 2

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS

VANESSA GUTIERREZ, on her own behalf and on behalf of her minor children et al.

(b) County of Residence of First Listed Plaintiff Sacramento, CA
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number)
Daniel B. Snyder, Environmental Litigation Group, PC
2160 Highland Ave S, Birmingham, Al 35205,
205-328-9200

DEFENDANTS

Zinus, Inc.

County of Residence of First Listed Defendant San Joaquin, CA
(IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

☐ 1 U.S. Government Plaintiff

☒ 3 Federal Question
(U.S. Government Not a Party)

☐ 2 U.S. Government Defendant

☐ 4 Diversity
(Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

	PTF	DEF		PTF	DEF
Citizen of This State	<input type="checkbox"/> 1	<input type="checkbox"/> 1	Incorporated or Principal Place of Business In This State	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Citizen of Another State	<input type="checkbox"/> 2	<input type="checkbox"/> 2	Incorporated and Principal Place of Business In Another State	<input type="checkbox"/> 5	<input type="checkbox"/> 5
Citizen or Subject of a Foreign Country	<input type="checkbox"/> 3	<input type="checkbox"/> 3	Foreign Nation	<input type="checkbox"/> 6	<input type="checkbox"/> 6

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Click here for: [Nature of Suit Code Descriptions.](#)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury <input type="checkbox"/> 362 Personal Injury - Medical Malpractice	PERSONAL INJURY <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 690 Other LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Management Relations <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 751 Family and Medical Leave Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Employee Retirement Income Security Act IMMIGRATION <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 465 Other Immigration Actions	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 INTELLECTUAL PROPERTY RIGHTS <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark <input type="checkbox"/> 880 Defend Trade Secrets Act of 2016 SOCIAL SECURITY <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g)) FEDERAL TAX SUITS <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	<input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a)) <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit (15 USC 1681 or 1692) <input type="checkbox"/> 485 Telephone Consumer Protection Act <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 896 Arbitration <input type="checkbox"/> 899 Administrative Procedure Act/Review or Appeal of Agency Decision <input type="checkbox"/> 950 Constitutionality of State Statutes
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS			
<input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input checked="" type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	<input type="checkbox"/> 440 Other Civil Rights <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 448 Education	Habeas Corpus: <input type="checkbox"/> 463 Alien Detainee <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty Other: <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition <input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement			

V. ORIGIN (Place an "X" in One Box Only)

☒ 1 Original Proceeding
 ☐ 2 Removed from State Court
 ☐ 3 Remanded from Appellate Court
 ☐ 4 Reinstated or Reopened
 ☐ 5 Transferred from Another District (specify)
 ☐ 6 Multidistrict Litigation - Transfer
 ☐ 8 Multidistrict Litigation - Direct File

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):
28 U.S.C. § 1332(d)

Brief description of cause:
Class Action based on defective product causing personal injury and property damage to consumers nationwide

VII. REQUESTED IN COMPLAINT:

☒ CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.
 DEMAND \$ Excess of \$5,000,000

CHECK YES only if demanded in complaint:
JURY DEMAND: ☒ Yes ☐ No

VIII. RELATED CASE(S) IF ANY

(See instructions):

JUDGE _____ DOCKET NUMBER _____

DATE 7/7/2022 SIGNATURE OF ATTORNEY OF RECORD /s/ Daniel Snyder

FOR OFFICE USE ONLY

RECEIPT # _____ AMOUNT _____

APPLYING IFP _____ JUDGE _____ MAG. JUDGE _____

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44**Authority For Civil Cover Sheet**

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
 - (b) County of Residence.** For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
 - (c) Attorneys.** Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
- United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
- Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
- Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit.** Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: [Nature of Suit Code Descriptions](#).
- V. Origin.** Place an "X" in one of the seven boxes.
- Original Proceedings. (1) Cases which originate in the United States district courts.
- Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441.
- Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
- Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
- Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
- Multidistrict Litigation – Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.
- Multidistrict Litigation – Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket.
- PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statute.
- VI. Cause of Action.** Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service.
- VII. Requested in Complaint.** Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.
- Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.
- Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases.** This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: [Class Action Claims Zinus Mattresses Can Expel Fiberglass, Causing Injury, Property Damage](#)
