FILED U.S. DISTRICT COURT EASTERN DISTRICT ARKANSAS

IN THE UNITED STATES DISTRICT COURT EASTERN DISTRICT OF ARKANSAS WESTERN DIVISION

JAMES W. McCORMACK, CLERK
By: DEP CLERK

PLAINTIFFS

JESSICA GUINN and ASHLEIGH WITT, Each Individually and on Behalf of All Others Similarly Situated

VS.

No. 4:18-cv- 133 - DPM

NEWBOLD SERVICES, LLC, and IH SERVICES, INC.

DEFENDANTS

This case assigned to District Judge Marshall

and to Magistrate Judge Harris

ORIGINAL COMPLAINT—COLLECTIVE ACTION

COME NOW Plaintiffs Jessica Guinn and Ashleigh Witt ("Plaintiffs"), each individually and on behalf of all others similarly situated, by and through their attorneys Lydia H. Hamlet and Josh Sanford of Sanford Law Firm, PLLC, and for their Original Complaint—Collective Action against Newbold Services, LLC, and IH Services, Inc. (collectively referred to as "Defendants"), they do hereby state and allege as follows:

I. <u>INTRODUCTION</u>

1. Plaintiffs, individually and on behalf of all others similarly situated, bring this action under the Fair Labor Standards Act, 29 U.S.C. § 201, et seq. ("FLSA"), and the Arkansas Minimum Wage Act, Ark. Code Ann. § 11-4-201, et seq. ("AMWA"), for declaratory judgment, monetary damages, liquidated damages, prejudgment interest, and costs, including reasonable attorneys' fees as a result of Defendants' failure to pay Plaintiffs and all others similarly situated overtime wages as required by the FLSA and AMWA.

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2. Upon information and belief, for at least three (3) years prior to the filing of

this Complaint, Defendants have willfully and intentionally committed violations of the

FLSA and AMWA as described, infra.

II. JURISDICTION AND VENUE

3. The United States District Court for the Eastern District of Arkansas has

subject matter jurisdiction over this suit under the provisions of 28 U.S.C. § 1331

because this suit raises federal questions under the FLSA.

4. Plaintiffs' claims under the AMWA form part of the same case or

controversy and arise out of the same facts as the FLSA claims alleged in this

Complaint.

5. Therefore, this Court has supplemental jurisdiction over Plaintiffs' AMWA

claims pursuant to 28 U.S.C. § 1367(a).

6. Defendants conduct business within the State of Arkansas, providing

facility management, janitorial, and cleaning services within the State of Arkansas.

7. Plaintiff Jessica Guinn was employed by Defendants as an assistant

account manager, performing services for Defendants in the Western Division of the

Eastern District of Arkansas.

8. Plaintiff Ashleigh Witt was employed by Defendants as a housekeeper.

performing services for Defendants in the Western Division of the Eastern District of

Arkansas.

9. The acts alleged in this Complaint had their principal effect within the

Western Division of the Eastern District of Arkansas, and venue is proper in this Court

pursuant to 28 U.S.C. § 1391.

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III. THE PARTIES

10. Plaintiffs repeat and re-allege all of the preceding paragraphs of this

Original Complaint as if fully set forth in this section.

11. Plaintiff Jessica Guinn is a resident and citizen of Arizona.

12. Plaintiff Jessica Guinn was employed by Defendants from about March of

2017, until December 17, 2017.

13. Plaintiff Ashleigh Witt is a resident and citizen of London, Arkansas.

14. Plaintiff Ashleigh Witt was employed by Defendants from about April 4,

2017, until January 23, 2018.

15. At all times material herein, Plaintiffs have been entitled to the rights,

protection and benefits provided under the FLSA and AMWA.

16. Defendant Newbold Services, LLC, is a foreign for-profit limited liability

company, created and existing under and by virtue of the laws of the State of South

Carolina and registered to do business in the State of Arkansas.

17. Defendant Newbold Services, LLC's registered agent for service of

process is Corporation Service Company, 300 South Spring Street, Suite 900, Little

Rock, Arkansas 72201.

18. Defendant IH Services, Inc., is a foreign for-profit corporation, created and

existing under and by virtue of the laws of the State of South Carolina and registered to

do business in the State of Arkansas.

19. Defendant IH Services, Inc.'s registered agent for service of process is

Corporation Service Company, 300 South Spring Street, Suite 900, Little Rock,

Arkansas 72201.

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20. Defendants maintain an office in Russellville.

21. Defendants' corporate headquarters and principal address is 127 Tanner

Road, Greenville, South Carolina 29607.

22. Defendants' annual gross volume of sales made or business done was not

less than \$500,000.00 (exclusive of exercise taxes at the retail level that are separately

stated) during each of the three calendar years preceding the filing of this Complaint.

23. During each of the three years preceding the filing of this Complaint,

Defendants employed at least two individuals who were engaged in interstate

commerce or in the production of goods for interstate commerce, or had employees

handling, selling, or otherwise working on goods or materials that had been moved in or

produced for commerce by any person.

24. Within the past three (3) years preceding the filing of this Complaint,

Defendants continuously employed at least four employees, including Plaintiffs.

25. Defendants' primary business purpose is to provide janitorial and facility

maintenance services; Defendants employ hourly-paid workers to accomplish these

goals.

26. Defendants are "employers" within the meanings set forth in the FLSA and

the AMWA, and were, at all times relevant to the allegations in this Complaint, Plaintiffs'

employers.

27. Defendant Newbold Services, LLC, is a subsidiary of Defendant IH

Services, Inc., and together they operated their business in Arkansas.

28. Defendants acted jointly as the employer of Plaintiffs and the proposed

collective and class and are and have been engaged in interstate commerce as that

term is defined under the FLSA and AMWA.

29. Defendants have unified operational control and management, as well as

control over employees, including shared power to supervise, hire and fire, establish

wages and wage policies, and set schedules for their employees through unified

management.

30. As a result of this unified operation control and management, through

shared employees and ownership with the authority to establish wages and wage

policy, Defendants operated as single enterprise.

IV. FACTUAL ALLEGATIONS

31. Plaintiffs repeat and re-allege all the preceding paragraphs of this Original

Complaint as if fully set forth in this section.

32. At all times relevant hereto, Plaintiffs worked for Defendants as hourly-

paid employees who clean Defendants' customer locations, referred to herein for brevity

as "site workers."

33. Defendants classified Plaintiffs as hourly employees nonexempt from the

overtime requirements of the FLSA and the AMWA.

34. As site workers, Plaintiffs Guinn and Witt were responsible for performing

various general janitorial tasks.

35. Plaintiffs and other site workers regularly worked in excess of forty (40)

hours per week.

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36. Defendants required site workers, including Plaintiffs, to take two (2)

fifteen-minute breaks throughout their shifts.

37. Defendants did not compensate site workers, including Plaintiffs, for each

of these breaks throughout their shifts.

38. Plaintiffs and other site workers were and are entitled to overtime

compensation in the amount of one and one-half (1.5) times their regular rate of pay for

all hours worked in excess of forty (40) in a week.

39. Defendants did not pay overtime wages to site workers, including

Plaintiffs, for all of their hours worked in excess of forty (40) hours per week, even

though Defendants were aware of those additional hours worked

40. Defendants knew, or showed reckless disregard for whether the way they

paid Plaintiffs and other site workers violated the FLSA and AMWA.

V. REPRESENTATIVE ACTION ALLEGATIONS

FLSA § 216(b) Collective

41. Plaintiffs repeat and re-allege all previous paragraphs of this Complaint as

though fully incorporated in this section.

42. Plaintiffs bring their claims for relief for violation of the FLSA as a

collective action pursuant to Section 16(b) of the FLSA, 29 U.S.C. § 216(b).

43. Plaintiffs bring their FLSA claims on behalf of all hourly site workers

employed by Defendants at any time within the applicable statute of limitations period,

who were classified by Defendants as non-exempt from the overtime requirements of

the FLSA and who are entitled to payment of the following types of damages:

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A. Overtime premiums for all hours worked for Defendants in excess of forty

(40) hours in any week;

B. Liquidated damages and attorneys' fees and costs.

44. In conformity with the requirements of FLSA Section 16(b), Plaintiffs have

or will file shortly Consents to Join this lawsuit.

45. The relevant time period dates back three years from the date on which

Plaintiffs' Original Complaint—Collective Action was filed herein and continues forward

through the date of judgment pursuant to 29 U.S.C. § 255(a).

46. The members of the proposed FLSA Collective are similarly situated in

that they share these traits:

A. They were paid hourly;

B. They performed the same or similar job duties;

C. They were classified by Defendants as non-exempt from the overtime

requirements of the FLSA; and

D. They were subject to Defendants' common policy of denying overtime pay

for all hours worked over forty (40) per work week.

47. Plaintiffs are unable to state the exact number of potential members of the

FLSA Collective but believe that the group exceeds twenty (20) persons.

48. In the modern era, most working-class Americans have become

increasingly reliant on email and text messages, and generally use them just as often, if

not more so, than traditional U.S. Mail.

49. Defendants can readily identify the members of the Section 16(b)

Collective. The names, physical addresses, email addresses and cell phone numbers

of the FLSA collective action plaintiffs are available from Defendants, and a Court-

approved Notice should be provided to the FLSA collective action plaintiffs via first class

mail, email and text message to their last known physical and electronic mailing

addresses and cell phone numbers as soon as possible, together with other documents

and information descriptive of Plaintiff's FLSA claim.

VI. FIRST CLAIM FOR RELIEF

(Individual Claims for Violation of the FLSA)

50. Plaintiffs repeat and re-allege all previous paragraphs of this Original

Complaint as though fully set forth herein.

51. 29 U.S.C. § 207 requires employers to pay employees one and one-half

(1.5) times the employee's regular rate for all hours that the employee works in excess

of forty (40) per week. 29 U.S.C. § 20(a)(1).

52. Defendants have failed and refused to comply with the FLSA's wage

requirements by failing to pay Plaintiffs one and one half (1.5) times their regular rates

for all hours worked in excess of forty (40) hours per week during Plaintiffs' employment

as described in this Complaint.

53. Many work weeks, if not all work weeks, Plaintiffs worked more than forty

(40) hours per week and were not paid overtime for their mandatory fifteen-minute

breaks each day.

54. Defendants' conduct and practices, as described above, were willful,

intentional, unreasonable, arbitrary, and in bad faith.

55. By reason of the unlawful acts alleged herein, Defendants are liable to

Plaintiffs for, and Plaintiffs seek, monetary damages, liquidated damages, and costs,

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including reasonable attorneys' fees as provided by the FLSA for all violations which

occurred beginning at least three (3) years preceding the filing of Plaintiffs' Original

Complaint.

56. Defendants have not acted in good faith nor with reasonable grounds to

believe their actions and omissions were not a violation of the FLSA, and, as a result

thereof, Plaintiffs are entitled to recover an award of liquidated damages in an amount

equal to the amount of unpaid overtime premium pay described above pursuant to

Section 16(b) of the FLSA, 29 U.S.C. § 216(b).

57. Alternatively, should the Court find that Defendants acted in good faith in

failing to pay Plaintiffs as provided by the FLSA, Plaintiffs are entitled to an award of

prejudgment interest at the applicable legal rate.

VII. SECOND CLAIM FOR RELIEF

(Collective Action Claim for Violations of the FLSA)

Plaintiffs repeat and re-allege all previous paragraphs of this Original

Complaint as though fully set forth herein.

58.

59. Plaintiffs assert this claim on behalf of all site workers employed by

Defendants to recover monetary damages owed by Defendants to Plaintiffs and

members of the putative collective for unpaid overtime compensation for all the hours

she and they worked in excess of forty (40) each week.

60. Plaintiffs bring this action on behalf of themselves and all other similarly

situated employees, former and present, who were and/or are affected by Defendants'

willful and intentional violation of the FLSA.

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61. 29 U.S.C. § 207 requires employers to pay employees one and one-half

(1.5) times the employee's regular rate for all hours that the employee works in excess

of forty (40) per week. 29 U.S.C. § 20(a)(1).

62. Defendants have failed and refused to comply with the FLSA's wage

requirements by failing to pay Plaintiffs and those similarly situated one and one half

(1.5) times their regular rates for all hours worked in excess of forty (40) hours per week

during their employment with Defendants as described in this Complaint.

63. Many work weeks, if not all work weeks, Plaintiffs and those similarly

situated worked more than forty (40) hours per week and were not paid overtime for

their mandatory fifteen-minute breaks each day.

64. Because these employees are similarly situated to Plaintiffs, and are owed

overtime for the same reasons, the proposed collective is properly defined as follows:

All hourly-paid employees of Defendants within the past three years who clean Defendants' customer site locations.

65. Defendants' conduct and practices, as described above, were willful,

intentional, unreasonable, arbitrary, and in bad faith.

66. By reason of the unlawful acts alleged herein, Defendants are liable to

Plaintiffs and those similarly situated for, and Plaintiffs and those similarly situated seek,

monetary damages, liquidated damages, and costs, including reasonable attorneys'

fees as provided by the FLSA for all violations which occurred beginning at least three

(3) years preceding the filing of Plaintiffs' Original Complaint.

67. Defendants have not acted in good faith nor with reasonable grounds to

believe their actions and omissions were not a violation of the FLSA, and, as a result

thereof, Plaintiffs and those similarly situated are entitled to recover an award of

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described above pursuant to Section 16(b) of the FLSA, 29 U.S.C. § 216(b).

68. Alternatively, should the Court find that Defendants acted in good faith in

failing to pay Plaintiffs and those similarly situated as provided by the FLSA, Plaintiffs

and those similarly situated are entitled to an award of prejudgment interest at the

applicable legal rate.

VIII. THIRD CLAIM FOR RELIEF

(Individual Claims for Violation of the AMWA)

69. Plaintiffs repeat and re-allege all previous paragraphs of this Original

Complaint as though fully set forth herein.

70. Plaintiff asserts this claim for damages and declaratory relief pursuant to

the AMWA, Arkansas Code Annotated §§ 11-4-201, et seg.

71. At all relevant times, Defendants were or have been Plaintiffs' "employers"

within the meaning of the AMWA, Ark. Code Ann. § 11-4-203(4).

72. Arkansas Code Annotated § 11-4-211 requires employers to pay all

employees one and one-half (1.5) times regular wages for all hours worked over forty

(40) hours in a week, unless an employee meets the exemption requirements of 29

U.S.C. § 213 and accompanying Department of Labor regulations.

73. Defendants required Plaintiffs to work in excess of forty (40) hours in

many if not all weeks, but failed to pay Plaintiffs overtime compensation for all of the

hours in excess of forty (40) hours each week.

74. Defendants' conduct and practice, as described above, was willful,

intentional, unreasonable, arbitrary, and in bad faith.

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75. By reason of the unlawful acts alleged herein, Defendants are liable to

Plaintiff for monetary damages, liquidated damages, costs, and a reasonable attorney's

fee provided by the AMWA for all violations which occurred within the three (3) years

prior to the filing of this Complaint, plus periods of equitable tolling.

76. Alternatively, should the Court find that Defendants acted in good faith in

failing to pay Plaintiff as provided by the AMWA, Plaintiff is entitled to an award of

prejudgment interest at the applicable legal rate.

IX. EQUITABLE TOLLING

77. Plaintiffs repeat and re-allege all the preceding paragraphs of this Original

Complaint as if fully set forth in herein.

78. The applicable statute of limitations for Plaintiffs' FLSA and AMWA causes

of action should be tolled because strict application of the statute of limitations would be

inequitable.

79. Defendants, as employers with a duty to comply with the FLSA and

AMWA and the means to do so, were and have at all relevant times been in a far

superior position than Plaintiffs to understand the FLSA and AMWA and apply it

appropriately, and Defendants should not be permitted to benefit from this imbalance of

power by the passage of time.

80. Further, FLSA regulations require that all employers display posters

advising employees of their minimum wage and overtime pay rights. 29 C.F.R. § 516.4.

81. An employer's failure to post required FLSA notices regarding minimum

wage and overtime provisions can toll the statute of limitations. United States v.

Sabhnani, 566 F. Supp. 2d 139 (E.D.N.Y. 2008); Henchy v. City of Absecon, 148 F.

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Supp. 2d 435, 439 (D.N.J. 2001); Kamens v. Summit Stainless, Inc., 586 F. Supp. 324,

328 (E.D. Penn. 1984).

82. Defendants failed to post all appropriate notices regarding the FLSA and

AMWA.

X. PRAYER FOR RELIEF

WHEREFORE, premises considered, Plaintiffs Jessica Guinn and Ashleigh Witt

respectfully pray that Defendants be summoned to appear and to answer herein as

follows:

(a) That Defendants be required to account to Plaintiffs, the collective

members, and the Court for all of the hours worked by Plaintiffs and the collective

members and all monies paid to them;

(b) A declaratory judgment that Defendants' practices alleged herein violate

the Fair Labor Standards Act, 29 U.S.C. §201, et seq., and attendant regulations at 29

C.F.R. § 516 et seq.;

(c) A declaratory judgment that Defendants' practices alleged herein violate

the Arkansas Minimum Wage Act, Ark. Code Ann. § 11-4-201, et seq. and the related

regulations;

(d) Certification of, and proper notice to, together with an opportunity to

participate in the litigation, all qualifying current and former employees;

(e) Judgment for damages for all unpaid overtime compensation under the

Fair Labor Standards Act, 29 U.S.C. §201, et seq., and attendant regulations at 29

C.F.R. §516 et sea.;

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(f) Judgment for damages for all unpaid overtime compensation under the Arkansas Minimum Wage Act, Ark. Code Ann. § 11-4-201, et seq. and the related

regulations;

(g) Judgment for liquidated damages pursuant to the Fair Labor Standards

Act, 29 US.C. §201, et seq., and attendant regulations at 29 C.F.R. §516 et seq., in an

amount equal to all unpaid overtime compensation owed to Plaintiffs and members of

the collective during the applicable statutory period;

(h) An order directing Defendants to pay Plaintiff and members of the

collective pre-judgment interest, reasonable attorney's fees and all costs connected with

this action; and

(i) Such other and further relief as this Court may deem necessary, just and

proper.

Respectfully submitted,

JESSICA GUINN and ASHELIGH WITT, Each Individually and on Behalf of All Others Similarly Situated, PLAINTIFFS

SANFORD LAW FIRM, PLLC ONE FINANCIAL CENTER 650 SOUTH SHACKLEFORD, SUITE 411 LITTLE ROCK, ARKANSAS 72211 TELEPHONE: (501) 221-0088 FACSIMILE; (888) 787-2040

By:

Lydia H. Hamlet Ark. Bar No. 2011082 lydia@sanfordlawfirm.com

and

Josh Sanford

Ark. Bar No. 2001037 josh@sanfordlawfirm.com

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JS 44 (Rev. 06/17)

CIVIL COVER SHEET 4:18-cv-133-DPM

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket these types of the Clerk of Court for the purpose of initiating the civil docket the court of the court for the purpose of initiating the civil docket the court of the court for the purpose of initiating the civil docket the court of the court for the civil docket the court of the court for the court for

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I. (a) PLAINTIFFS				DEFENDANTS						
JESSICA GUINN and ASHLEIGH WITT, Each Individually and on of All Others Similarly Situated				NEWBOLD SERVICES, LLC, and IH SERVICES, INC.						
(b) County of Residence of First Listed Plaintiff Arizona (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant						
				(IN U.S. PLAINTIFF CASES ONLY)						
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(c) Attorneys (Firm Name, Address, and Telephone Number)				Attorneys (If Known)						
Josh Sanford, Sanford La Little Rock, Arkansas 722										
II. BASIS OF JURISDICTION (Place an "X" in One Box Only)				TIZENSHIP OF PI (For Diversity Cases Only)	RINCIPA	L PARTIES	Place an "X" in and One Box fo			
1 U.S. Government				PT				PTF	DEF	
Plaintiff	Plaintiff (U.S. Government Not a Party)		Citiz	Citizen of This State					- 4	
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)		Citiz	Citizen of Another State						
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IV. NATURE OF SUIT	NATURE OF SUIT (Place an "X" in One Box Only) CONTRACT TORTS		1 10	FORFEITURE/PENALTY		Click here for: Nature of BANKRUPTCY		of Suit Code Descriptions. OTHER STATUTES		
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☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment	Liability 320 Assault, Libel &	☐ 367 Health Care/ Pharmaceutical			PROPERTY RIGHTS					
& Enforcement of Judgment	Slander				☐ 820 Copyrights		430 Banks and Banking			
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☐ 160 Stockholders' Suits ☐ 190 Other Contract	☐ 355 Motor Vehicle Product Liability	☐ 371 Truth in Lending ☐ 380 Other Personal		Act 20 Labor/Management						
☐ 195 Contract Product Liability	☐ 360 Other Personal	Property Damage		Relations	☐ 864 SSID Title XVI☐ 865 RSI (405(g))		☐ 890 Other Statutory Actions ☐ 891 Agricultural Acts			
☐ 196 Franchise	Injury	☐ 385 Property Damage		40 Railway Labor Act						
	☐ 362 Personal Injury - Medical Malpractice	Product Liability		51 Family and Medical Leave Act			893 Environ			
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIO	NS 0 7	90 Other Labor Litigation	FEDER	AL TAX SUITS	Act			
☐ 210 Land Condemnation	☐ 440 Other Civil Rights	Habeas Corpus:	0.7	91 Employee Retirement	☐ 870 Taxes (U.S. Plaintiff		☐ 896 Arbitrat			
220 Foreclosure	☐ 441 Voting	☐ 463 Alien Detainee	.	Income Security Act	1	efendant)	899 Admini	strative Pr view or Ap		
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290 All Other Real Property				IMMIGRATION				State Statutes		
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	Cite the U.S. Civil Sta	atute under which you a	are filing (Do not cite jurisdictional stat	tutes unless d	iversity):				
VI. CAUSE OF ACTIO		<u>seq., Ark. Code Ar</u>	<u>nn. 11-4</u>	-201 et seq.						
VI. CAUSE OF ACTIV	Brief description of ca									
VII. REQUESTED IN		IS A CLASS ACTIO	N I	DEMAND \$		CHECK YES only	if demanded in	compla	int:	
COMPLAINT:	UNDER RULE 2			DEMAND \$		URY DEMAND:		₩No		
VIII. RELATED CASI	E(S)									
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ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Newbold Services, IH Services Facing Unpaid Overtime Complaint