UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

JENNIE GUERRIDO, Individually and on Behalf)	Case No.: 17-cv-1503
of All Others Similarly Situated,	CLASS ACTION COMPLAINT
Plaintiff,	
v.	
FINANCIAL RECOVERY SERVICES, INC.,	Jury Trial Demanded
Defendant.	

INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq.* (the "FDCPA").

JURISDICTION AND VENUE

2. The court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331 and 1337. Venue in this District is proper in that Defendant directed its collection efforts into the District.

PARTIES

- 3. Plaintiff Jennie Guerrido is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from her, debts allegedly incurred for personal, family, or household purposes, namely a credit card debt.
- 5. Defendant Financial Recovery Services, Inc. ("FRS") is a corporation with its principal place of business located at 4510 West 77th Street, Suite 200, Edina, Minnesota 55435.

- 6. FRS is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.
- 7. FRS is engaged in the business of collecting debts owed to others and incurred for personal, family or household purposes. FRS is a debt collector as defined in 15 U.S.C. § 1692a.

FACTS

- 8. On or about May 18, 2017, FRS mailed a debt collection letter to Plaintiff regarding an alleged credit card debt, allegedly owed to TD Bank USA, N.A. ("TD Bank") and used only for personal, family, or household purposes. A copy of the letter is attached to this complaint as Exhibit A.
- 9. The TD Bank account was a Target Credit Card ("Target Card"). TD Bank is the issuer for Target credit card accounts. *See* https://www.target.com/c/target-credit-card-rates-fees/-/N-4tgiz.
- 10. Plaintiff obtained and used the Target Card account only for personal, family, or household purposes, namely, the purchase of household goods and services at Target stores.
- 11. Personal credit card accounts are "open end credit" as defined in the WCA, Wis. Stat. § 421.301(27)(a) and are "consumer credit transactions" as a matter of law. Wis. Stat. § 421.301(10).
- 12. Upon information and belief, <u>Exhibits A</u> is a form letter, generated by computer, and with the information specific to Plaintiff inserted by computer.
 - 13. Exhibit A states the following: "Cost Balance: \$0.00."
 - 14. There is no explanation in the letter as to what the "Cost Balance" is.
- 15. Although the amount of the "Cost Balance" in <u>Exhibit A</u> is \$0.00, the letter implies that there could be some unknown charges added to the debt in future letters. The

unsophisticated consumer interprets references to a "cost" or a "balance" in collection letters, even when the amount is \$0.00, as representations that the debt collector has a right to add "costs" or collection fees to the alleged debt, and that charges will be sought in future letters. *See, eg. Tylke v. Diversified Adjustment Serv.*, No. 14-cv-748; 2014 U.S. Dist. LEXIS 153281, *7 (E.D. Wis. Oct. 28, 2014) ("the inclusion of a collection fee, even one showing a balance of zero, could imply the future possibility of one.").

- 16. In reality, FRS could not actually add any "costs" or collection fees to Plaintiff's account.
- 17. The WCA specifically prohibits the attachment of collection fees and other "default charges" on consumer credit transactions, even if the fee is separately negotiated. Wis. Stat. § 422.413(1) provides:

no term of a writing evidencing a consumer credit transaction may provide for any charges as a result of default by the customer other than reasonable expenses incurred in the disposition of collateral and such other charges as are specifically authorized by chs. 421 to 427.

- 18. Neither Wis. Stat. § 422.202, entitled "Additional charges," nor any other section of the WCA, lists collection fees as a permissible fee a creditor or debt collector may charge in connection with a consumer credit transaction.
- 19. Because transactions on personal credit card accounts are consumer credit transactions, Exhibit A falsely states or implies that FRS has a right to add collection fees to consumers' alleged Target Card debts.
- 20. Even if a provision of any agreement between Plaintiff and TD Bank would purport to permit FRS or TD Bank to impose a collection fee, the WCA prohibits such fees. Wis. Stat. § 421.106(1) ("Except as otherwise provided in chs. 421 to 427, a customer may not waive or agree to forego rights or benefits under chs. 421 to 427."); see also Lox v. CDA, Ltd., 689

- F.3d. 818 (7th Cir. 2012) (false representation that attorney fees would be added when they could not be, violated 1692e).
- 21. <u>Exhibit A</u> is a misleading and unconscionable means of collecting, or attempting to collect, a debt.
- 22. The unsophisticated consumer would be confused by the nebulous reference on FRS's letter to "Cost Balance," and would have no idea what those charges are, potentially could be, or whether they are legitimate.
- 23. 15 U.S.C. § 1692e generally prohibits "any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 24. 15 U.S.C. § 1692e(2) specifically prohibits the "false representation of the character, amount, or legal status" of an alleged debt, or the "false representation of...compensation which may be lawfully received by any debt collector for the collection" of an alleged debt.
- 25. 15 U.S.C. § 1692e(5) specifically prohibits threatening "to take any action that cannot legally be taken or that is not intended to be taken."
- 26. 15 U.S.C. § 1692e(10) specifically prohibits the "use of any false representation or deceptive means to collect or attempt to collect any debt."

COUNT I -- FDCPA

- 27. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 28. FRS's threat to collect a "Cost Balance" which is not further specified or explained in Exhibit A is a false, deceptive, and/or misleading representation to the unsophisticated consumer recipient.

- 29. <u>Exhibit A</u> falsely represents that Defendant is lawfully entitled to collect other charges when it is not.
- 30. <u>Exhibit A</u> creates a false impression as to its authorization or approval for collecting other charges.
- 31. An unsophisticated consumer would have no idea what a "cost balance" is or could be or whether it is legitimate.
- 32. Defendant violated 15 U.S.C. §§ 1692e, 1692e(2), 1692e(5), 1692e(10), 1692f and 1692f(1).

CLASS ALLEGATIONS

- 33. Plaintiff brings this action on behalf of a Class, consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form of Exhibit A to the complaint in this action, (c) which included a field labeled "COST BALANCE," (d) and that sought to collect an alleged Target credit card debt, (e) incurred for personal, family or household purposes, (f) between November 1, 2016 and November 1, 2017, inclusive, (g) that was not returned by the postal service.
- 34. The Class is so numerous that joinder is impracticable. Upon information and belief, there are more than 50 members of the Class.
- 35. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether Exhibit A violates the FDCPA.
- 36. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.

- 37. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 38. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

JURY DEMAND

39. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: November 1, 2017

ADEMI & O'REILLY, LLP

By: /s/ John D. Blythin
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1089944)
Jesse Fruchter (SBN 1097673)
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(414) 482-8000
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jfruchter@ademilaw.com
bslatky@ademilaw.com

EXHIBIT A

DEPT 813 6426411817059 PO BOX 4115 CONCORD CA 94524

TAKGET Debt

RETURN SERVICE REQUESTED

> JENNIE GUERRIDO 2140 S 59TH ST MILWAUKEE WI 53219-1549



FINANCIAL RECOVERY SERVICES, INC.

P.O. Box 385908 Minneapolis, MN 55438-5908 1-877-875-2668

CURRENT CREDITOR: TD BANK USA, N.A. REGARDING: TARGET CREDIT CARD ACCOUNT NUMBER: XXXXXXXXXX3290 DATE OF LAST PAYMENT: 02/10/16 CHARGE-OFF DATE: 09/04/16

BALANCE ITEMIZATION

COST BALANCE: \$0.00
BALANCE DUE: \$1147.82
FRS FILE NUMBER: 252
ON-LINE PIN NUMBER: 5078

(Used to access and view your file on WWW.FIN-REC.COM)

Minneapolis, MN 55438-5908

Letter Code Sent: 0B6

As of the date of this notice you owe \$1,147.82 and we are authorized to offer you the following options:

- . () Our office will allow you to settle your account for 75.00% of the above referenced balance for a total 1 time lump sum payment of \$860.87. We request this payment within 35 days after receipt of this letter. If you need additional time to respond to this offer, please contact us. Upon receipt and clearance of the payment of \$860.87, this account will be considered settled in full for less than the full balance and you will be released of all liability to the creditor relative to the above listed account. We are not obligated to renew this offer.; or
- 2. () Our office will allow you to settle your account for 80.00% of the above referenced balance for a total payment of \$918.27. You can pay this in 3 payments and we request the first payment within 35 days after receipt of this letter and the payments can be no more than 30 days apart. If you need additional time to respond to this offer, please contact us. Upon receipt and clearance of these three payments of \$306.09, this account will be considered settled in full for less than the full balance and you will be released of all liability to the creditor relative to the above listed account. We are not obligated to renew this offer, ; or
- 6. () Our office will allow you to settle your account for 85.00% of the above referenced balance for a total payment of \$975.66. You can pay this in 6 payments and we request the first payment within 35 days after receipt of this letter and the payments can be no more than 30 days apart. If you need additional time to respond to this offer, please contact us. Upon receipt and clearance of these six payments of \$162.61, this account will be considered settled in full for less than the full balance and you will be released of all liability to the creditor relative to the above listed account. We are not obligated to renew this offer.

FRS is not a law firm and FRS will not initiate any legal proceedings or provide you with legal advice. The offers of settlement in this letter are merely offers to resolve your account for less than the balance due.

For assistance, please feel free to call us at the toll free number listed below or use our online consumer help desk. FRS now accepts some forms of payment online at www.fin-rec.com. See your online access PIN above. If you are sending your payment by overnight delivery, please use the following address: 4510 W. 77th St., Suite 200, Edina, MN 55435

Sincerely,

ANDREW POULTERER Account Manager Toll Free: 1-877-875-2668

Minneapolis, MN 55438-5908

Letter Code Sent: 0B6

This is an attempt to collect a debt. Any information obtained will be used for that purpose. This communication is from a debt collector. Office hours are: Monday-Thursday, 7am to 8pm; Friday 7am to 5pm; Saturday 7am to noon. See reverse side for more information.

Detach Coupon And Mail Payment 1 OF 3 2 OF 3 3 OF 3 FRS File #: 252 FRS File #: 252 FRS File #: 1-877-875-2668 1-877-875-2668 1-877-875-2668 Balance due as of May 18, 2017: \$1147.82 Balance due as of May 18, 2017: \$1147.82 Balance due as of May 18, 2017: \$1147.82 Amount enclosed: Amount enclosed: Amount enclosed: Home phone: Home phone: Home phone: Work phone: Work phone: Work phone: Cell phone: Cell phone: Cell phone: ices, Inc. Financial Recovery Services, Inc. Case 2:17-cv-01503-lbA 38516ed 11/01/17 Page 2 of 3.0. Bostsment 1-1 Financial Recovery Services, Inc. Financial Recovery Services, Inc. P.O. Box 385908

Minneapolis, MN 55438-5908

Letter Code Sent: 0B6

We are required under certain State and Local Laws to notify consumers of those States or Localities of the following rights. This list does not contain a complete list of the rights consumers have under Federal, State, or Local Laws.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

ADDITIONAL INFORMATION FOR COLORADO RESIDENTS

FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE WWW.COAG.GOV/CAR

COLORADO OFFICE LOCATION: 27 NORTH WILLERUP, SUITE B, MONTROSE, CO 81401 LOCAL PHONE: 970-249-7514 TOLL-FREE PHONE: 1-866-436-4766

A CONSUMER HAS THE RIGHT TO REQUEST IN WRITING THAT A DEBT COLLECTOR OR COLLECTION AGENCY CEASE FURTHER COMMUNICATIONS WITH THE CONSUMER. A WRITTEN REQUEST TO CEASE COMMUNICATION WILL NOT PROHIBIT THE DEBT COLLECTOR OR COLLECTION AGENCY FROM TAKING ANY OTHER ACTION AUTHORIZED BY LAW TO COLLECT THE DEBT.

ADDITIONAL INFORMATION FOR MASSACHUSETTS RESIDENTS

If you wish to discuss this matter, please call us direct, between the hours of 8 a.m. and 5 p.m. CST, at the number listed on the front of this notice. Massachusetts resident office address is: 49 Winter St, Weymouth, MA 02189 with office hours: M-Th 10am-3pm.

NOTICE OF IMPORTANT RIGHTS: YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE DEBT COLLECTOR.

ADDITIONAL INFORMATION FOR MINNESOTA RESIDENTS

THIS COLLECTION AGENCY IS LICENSED BY THE MINNESOTA DEPARTMENT OF COMMERCE.

ADDITIONAL INFORMATION FOR NEW YORK CITY RESIDENTS

This collection agency is licensed by the New York City Department of Consumer Affairs. The license number is 1015506.

ADDITIONAL INFORMATION FOR NORTH CAROLINA RESIDENTS

North Carolina Department of Insurance permit number: 3917.

ADDITIONAL INFORMATION FOR TENNESSEE RESIDENTS

This collection agency is licensed by the Collection Service Board of the State Department of Commerce and Insurance.

ADDITIONAL INFORMATION FOR WISCONSIN RESIDENTS

This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org.

NOTICE TO ALL CONSUMERS

Our staff is trained to conduct themselves in a businesslike and professional manner, and to leave you with a positive experience in dealing with our Company. If you have a complaint, criticism, suggestion, or compliment about the way we are collecting this debt, please write to us at P.O. Box 385908, Minneapolis, MN 55438-5908, email us at compliance@fin-rec.com, submit on-line at www.fin-rec.com, or call us toll-free at (866) 438-2860 between 9am and 5pm CST Monday-Friday.

Federal Law prohibits certain methods of debt collection, and requires that we treat you fairly. You can stop us from contacting you by writing a letter to us that tells us to stop contact or that you refuse to pay the debt. Sending such a letter does not make the debt go away if you owe it. Once we receive your letter, we may not contact you again, except to let you know that there won't be any more contact or that we intend to take a specific action.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate	Box: Green	Bay Division	<u> </u>	Milwaukee Division	
I. (a) PLAINTIFFS			DEFENDANTS		
JENNIE GUI	ERRIDO		FINANCIAL	RECOVERY SERV	VICES, INC.
•	e of First Listed Plaintiff EXCEPT IN U.S. PLAINTIFF CAS	filwaukee ses)	NOTE: IN LANI	of First Listed Defendant (IN U.S. PLAINTIFF CASES OF CONDEMNATION CASES, USINVOLVED.	
Ademi & O'Reilly, LLP,	e, Address, and Telephone Number 3620 E. Layton Ave., Cudahy, WI 5 ne (414) 482-8001-Facsimile		Attorneys (If Known)		
II. BASIS OF JURISI		One Ben Only)	CITIZENSHIP OF P	DINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff
1 U.S. Government Plaintiff	☑ 3 Federal Question (U.S. Government N		(For Diversity Cases Only) P	PTF DEF 1 □ 1 Incorporated or Pr of Business In Thi	and One Box for Defendant) PTF DEF rincipal Place
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship	of Parties in Item III)	Citizen of Another State	2 Incorporated and I of Business In A	
			Citizen or Subject of a Foreign Country	3 Greign Nation	6 6
IV. NATURE OF SUI		•		_	
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	☐ 315 Airplane Product Liability ☐ 320 Assault, Libel & Slander ☐ 330 Federal Employers' Liability ☐ 340 Marine ☐ 345 Marine Product Liability ☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	PERSONAL INJURY 362 Personal Injury - Med. Malpractice 365 Personal Injury - Product Liability 368 Asbestos Personal Injury Product Liability PERSONAL PROPERTY 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage Product Liability PRISONER PETITIONS 510 Motions to Vacate Sentence Habeas Corpus: 530 General 535 Death Penalty 540 Mandamus & Other 550 Civil Rights 555 Prison Condition	G10 Agriculture G20 Other Food & Drug G25 Drug Related Seizure of Property 21 USC 881 G30 Liquor Laws G40 R.R. & Truck G50 Airline Regs. G60 Occupational Safety/Health G90 Other LABOR 710 Fair Labor Standards Act 720 Labor/Mgmt. Relations 730 Labor/Mgmt. Reporting & Disclosure Act 740 Railway Labor Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act IMMIGRATION 462 Naturalization Application 463 Habeas Corpus - Alien Detainee 465 Other Immigration Actions	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 893 Environmental Matters 894 Energy Allocation Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes
☑ 1 Original ☐ 2 R	tate Court	Appellate Court	Reopened another (speci		Judgment
VI. CAUSE OF ACTI	15 U.S.C. 1692 et seq	use:	iling (Do not cite jurisdiction	al statutes unless diversity):	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS I UNDER F.R.C.P.	S A CLASS ACTION 23	DEMAND \$	CHECK YES only JURY DEMAND	if demanded in complaint: : ☑ Yes ☐ No
VIII. RELATED CAS IF ANY	(See instructions):	JUDGE		DOCKET NUMBER	
DATE		SIGNATURE OF ATTOR			
November 1, 201	17	s/ John D. Blyt	thin		
FOR OFFICE USE ONLY					

- Case 2:17-cv-01503-LA Filed 11/01/17 Page 1 of 2 Document 1-2

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

)
IEMNIE CHI	EDDIDO))
JENNIE GUI)
Plaintifj V.	(S)) Civil Action No. 17-cv-1503
٧.) CIVII ACTION NO. 17-CV-1505
)
FINANCIAL RECOVER	LY SERVICES, INC.)
Defendar	nt(s)	
	SHMMON	S IN A CIVIL ACTION
To: (Defendant's name and address)	FINANCIAL RECOVE c/o C T CORPORATIO 301 S. Bedford St. Suite Madison, WI 53703	N SYSTEM
A lawsuit has been file	ed against you.	
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an of rve on the plaintiff an	
If you fail to respond. You also must file your answe		ill be entered against you for the relief demanded in the complaint.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

Civil Action No. 17-cv-1503

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

ceived by me on (date)	·		
☐ I personally served	the summons and the attached con	nplaint on the individual at (place):	
		on (date)	; or
☐ I left the summons a	and the attached complaint at the i	ndividual's residence or usual place of	abode with
	, a _I	erson of suitable age and discretion wh	no resides t
on (date)	, and mailed a copy	to the individual's last known address;	or
☐ I served the summon	ns and the attached complaint on (name of individual)	
who is designated by la	w to accept service of process on l	pehalf of (name of organization)	
		on (date)	; or
☐ I returned the summ	nons unexecuted because		
	nons unexecuted because		
Other (specify):			
Other (specify): My fees are \$		for services, for a total of \$	
Other (specify): My fees are \$	for travel and \$	for services, for a total of \$	
Other (specify): My fees are \$	for travel and \$	for services, for a total of \$	
Other (specify): My fees are \$ I declare under penalty	for travel and \$	for services, for a total of \$	

Additional information regarding attempted service, etc.:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Wisconsin Consumer Alleges FDCPA Violations in Suit Against Financial Recovery Services