#### Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 1 of 49

1 2	tnarita@snllp.com	
3	tcampbell@snlip.com	
4	44 Montgomery Street, Suite 3010	
5	Telephone: (415) 283-1000	
6		
7	Comenity Bank	
8		
9		
10	EASTERN DISTRIC	T OF CALIFORNIA
11		CASE NO.
12	individually and an habilf of others )	NOTICE OF REMOVAL
13	1	
14		
15	ys.	
16	II COMENITY BANK.	
17	DOES 1-30,	
18	Defendants.	
19		
20		
21		
22		
23		
<ul><li>24</li><li>25</li></ul>		
26		
27		
28		

#### TO THE CLERK OF THE ABOVE-ENTITLED COURT:

PLEASE TAKE NOTICE that defendant Comenity Bank ("Defendant") hereby removes to this Court the state court action described below.

- 1. On January 29, 2019, a complaint ("Complaint") was filed against Defendant by plaintiff Lori Ann Gonzalez ("Plaintiff") in the Superior Court of the State of California in and for the County of Fresno, in an action styled as *Lori Ann Gonzalez, individually and on behalf of others similarly situated, vs. Comenity Bank, Does 1-30*, case number 19CECG00377. The Complaint asserts the following causes of action against Defendant: 1) "Violations of California Civil Code, § 1788.18's Requirement to Notify Oral Identity Theft Claimants that the Claim Must Be in Writing," 2) "Violations of California Penal Code, § 530.8, subd. (a)," 3) "Violations of California Business & Professions Code, §§ 17200 *et seq.*," and 4) "Action to Establish Identity Theft under California Civil Code, § 1798.93." A copy of the Complaint, the summons and all other documents that were served on Defendant are attached hereto as **Exhibit A**.
- 2. Plaintiff alleges that she "is and was at all times mentioned herein a resident of Fresno County, California." *See* Ex. A, Complaint at ¶ 3. Defendant is therefore informed and believes that Plaintiff is a citizen of California.
- 3. Defendant is a Delaware State Bank and has its principal place of business in Delaware. Accordingly, Defendant is a resident of Delaware.
- 4. As discussed in more detail below, the total amount of individual relief to which Plaintiff claims she is entitled if she prevails in this action exceeds \$75,000. *See* Ex. A, Complaint at Prayer for Relief, ¶¶ 1-6; *see*, *infra*, ¶¶ 7-16.
- 5. This removal petition is timely under 28 U.S.C. § 1446(b) because Defendant was served with the Complaint on February 24, 2019.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> The Proof of Service of Summons reflects that the Complaint was mailed to Defendant on February 14, 2019. As a result, service was deemed complete on February 24, 2019. *See* Cal. Code Civ. Proc. § 415.40 (service by mail on out-of-state defendant

#### **JURISDICTION**

- 6. This action is a civil action over which this Court has original jurisdiction under 28 U.S.C. §§ 1332(a)(1) and 1332(c), and that may be removed to this Court by Defendant pursuant to the provisions of 28 U.S.C. § 1441(b), because the action is between citizens of different states and the amount in controversy exceeds the sum of \$75,000. *See*, *supra*, ¶¶ 2-4.
- 7. The Ninth Circuit has recognized that the "amount in controversy," for purposes of removal, is the "amount at stake in the underlying litigation," and "includes all relief claimed at the time of the removal to which the plaintiff would be entitled if she prevails." *Chavez v. JP Morgan Chase & Co.*, 888 F.3d 413, 417-18 (9th Cir. 2018). That Court recently held that district courts "must include future attorneys' fees recoverable by statute or contract when assessing whether the amount-in-controversy requirement is met." *Fritsch v. Swift Transportation Co. of Arizona, LLC*, 899 F.3d 785, 794 (9th Cir. 2018).
- 8. Based on the claims alleged in the Complaint, which Defendant denies, the total relief Plaintiff claims she is entitled to in the event she prevails in this action exceeds \$75,000.
- 9. Plaintiff seeks actual and statutory damages for Defendant's alleged violations of Section 1788.18 of the California Rosenthal Fair Debt Collection Practices Act ("Rosenthal Act"). *See* Ex. A, Complaint at ¶¶ 47-52, Prayer for Relief at ¶ 1. Although Defendant denies any violation of law occurred, the Rosenthal Act authorizes a prevailing plaintiff to recover actual damages, and also allows the party to recover up to \$1,000 in statutory damages in the event a wilful violation is proven. *See* Cal. Civ. Code § 1788.30(a)-(b).
- 10. Plaintiff also alleges that Defendant violated Section 530.8(a) of the California Penal Code ("Penal Code") by allegedly failing to provide her certain

deemed complete ten days after mailing).

5

7 8

6

10

11

9

12 13

14 15

17

18

16

19 20

22 23

21

25

26

27

information and documents, in response to her request, in connection a credit card account issued by Defendant ("Account") that was allegedly opened in Plaintiff's name without her authorization. See Ex. A, Complaint at ¶¶ 13-18, 53-55. Section 530.8(a) of Penal Code states, in relevant part:

[i]f a person discovers that an application in his or her name for a . . . credit card . . . has been filed with any person or entity by an unauthorized person, or that an account in his or her name has been opened with a bank . . . by an unauthorized person then, upon presenting to the person or entity with which the application was filed or the account was opened a copy of a police report prepared pursuant to Section 530.6 and identifying information in the categories of information that the unauthorized person used to complete the application or to open the account, the person, shall be entitled to receive information related to the application or account, including a copy of the unauthorized person's application or application information and a record of transactions or charges associated with the application or account.

Penal Code § 530.8(a). If the statute applied as Plaintiff alleges, which Defendant denies, Defendant was required to provide Plaintiff with certain information and documents "within 10 business days of receipt" of her "request and submission of the required copy of the police report and identifying information." *Id.* 

- Plaintiff alleges that in August 2018 she sent a letter to Defendant 11. alleging she had been the victim of identity theft with respect to the Account and enclosed "a copy of police report" she filed "pursuant to section 530.6 of the Penal Code" that explained "the basis" for her claim. See Ex. A, Complaint at ¶¶ 23-25. She claims the letter "requested copies of the account application for the [Account], any signatures associated with the account, and any bills associated with the account." *Id.* at ¶ 26. She alleges Defendant received the letter and enclosures on September 5, 2018, but never provided her the requested documents. *Id.* at ¶¶ 27-35.
- 12. Based upon these allegations, Plaintiff seeks actual damages and penalties under Section 530.8(d)(1) of the Penal Code due to Defendant's alleged failure to comply with Section 530.8(a). See Ex. A, Complaint at ¶¶ 53-55, Prayer for Relief at ¶ 2. The Penal Code authorizes a prevailing plaintiff to recover "damages, injunctive relief or other equitable relief, and a penalty of one hundred dollars (\$100) per day of noncompliance . . . . " Penal Code § 530.8(d)(2). Although

Defendant denies that any noncompliance occurred, Plaintiff contends Defendant was required to provide her certain information and documents relating to the Account on or before September 19, 2018. As a result, the "penalty" Plaintiff claims she is entitled to as of the filing of this notice is \$17,500,<sup>2</sup> and, pursuant to the statute, is increasing daily at a rate of \$100.

- 13. Plaintiff also alleges that Defendant violated Section 17200 of California's Unfair Competition Law ("UCL"). *See* Ex. A, Complaint at ¶¶ 56-65. She seeks restitution, injunctive relief, and other unidentified equitable relief for the alleged violation. *Id.* at Prayer for Relief at ¶ 4.
- 14. Plaintiff also alleges that Defendant violated Section 1798.93 of the California Civil Code, the Identity Theft Act ("ID Theft Act"). *See* Ex. A, Complaint at ¶¶ 66-70. She seeks among other things, actual damages, injunctive relief and a "civil penalty" for the alleged violation. *Id.* at Prayer for Relief at ¶ 4. Although Defendant denies any violation occurred, the statute authorizes Plaintiff to seek recovery of actual damages and "[a] civil penalty" of up to \$30,000. *See* Cal. Civ. Code § 1798.93(c)(5)-(6).
- 15. Plaintiff also seek attorneys' fees and costs in connection with each of the four claims asserted in the Complaint. *See* Ex. A, Complaint, Prayer for Relief at ¶¶ 1-4. Again, although Defendant denies any violation of law has occurred, Defendant is informed and believes that the amount of future attorneys' fees and costs Plaintiff would be entitled to recover if she prevails at trial places the amount in controversy above the \$75,000 jurisdictional threshold. *See Seungtae Kim v. BMW Financial Services NA, LLC*, 2015 WL 12734013, at \*1, \*11 (C.D. Cal. Nov. 12, 2015) (awarding plaintiff \$280,934.90 in attorneys' fees where plaintiff prevailed at trial on claims brought under the ID Theft Act and Fair Credit Reporting Act). Here, Defendant is informed and believes that Plaintiff's counsel, Tavy A. Dumont and

<sup>&</sup>lt;sup>2</sup> 175 days have occurred since Defendant's alleged noncompliance.

1 Jo
2 h
3 h
4 c
5 c
6 p
7 d
8 si
9 tr
10
11 re
12 e

Jonathan Weiss, would seek court approval of an hourly rate of at least \$300 per hour.<sup>3</sup> Defendant is further informed and believes that Plaintiff's counsel would have to spend time on numerous tasks in order for Plaintiff to prevail at trial on the claims alleged in the Complaint, including attending scheduling and status conference, opposing any motions challenging the pleading filed by Defendant, preparing and filing any amended pleadings, conducting class and individual discovery, briefing a motion for class certification, opposing any motion for summary judgment filed by Defendant, preparing pre-trial filings and attending pre-trial hearings, and preparing for and conducting the trial.

- 16. As a result, although Defendant denies Plaintiff is entitled to any relief requested in the Complaint, if she prevailed on all of the claims asserted in their entirety, she would be entitled to an amount greater than \$75,000. As a result, the amount in controversy requirement is satisfied in this case. *See, e.g., Chavez*, 888 F.3d at 417-18; *Fritsch*, 899 F.3d at 794.
- 17. The Complaint was filed in the Superior Court of the State of California, County of Fresno. Venue in the Fresno or Bakersfield divisions of this District Court is proper. *See* 28 U.S.C. § 1441(a) (providing for removal "to the district court of the United States for the district and division embracing the place" where the state court action is pending); 28 U.S.C. § 84(b) (The Eastern District comprises the counties of, inter alia, Fresno); Local Rule 120(d) ("...all civil ...actions ... arising in ... Fresno ... shall be commenced in the United States District Court sitting Fresno, California, and in Bakersfield, California, Yosemite National Park ....").

<sup>&</sup>lt;sup>3</sup> In 2016, Ms. Dumont requested fees at a rate of \$300 per hour in a putative class action she handled in case styled *Newton v. American Debt Services, Inc.*, Case No. 3:11-cv-03228 EMC, U.S. District for the Northern District of California. A copy of the relevant portions of the motion identifying Ms. Dumont's rate are attached hereto as **Exhibit B**. The motion for fees was granted. *See Newton v. American Debt Services, Inc.*, 2016 WL 7757521, at \*3 (N.D. Cal. Jul. 1, 2016). Mr. Weiss has been practicing for a significantly longer period of time than Ms. Dumont and, therefore, Defendant is informed and believes he would seek fees at the same rate or higher.

#### Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 7 of 49

		·
1	18. Defendant is represented	d by the undersigned.
2	DATED: Monel, 14, 2010	CIMMONIDO 6- NIADITA LLD
3	DATED: March 14, 2019	SIMMONDS & NARITA LLP TOMIO B. NARITA R. TRAVIS CAMPBELL
5		
6		By: _/s/R. Travis Campbell
7		By: /s/R. Travis Campbell R. Travis Campbell Attorneys for Defendant Comenity Bank
8		Comenity Bank
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		

Exhibit A

**SUM-100** 

#### Case 1:19-cv-50444 Obligam Document 1 Filed 08/14/19 Proceedings 400 v (CITACION JUDICIAL)

**NOTICE TO DEFENDANT:** (AVISO AL DEMANDADO):

COMENITY BANK, DOES 1-30

(SOLO PARA USO DE LA CORTE)

E-FILED 01/31/2019

FRESNO COUNTY SUPERIOR COURT By: M. Sanchez, Deputy

#### YOU ARE BEING SUED BY PLAINTIFF:

(LO ESTÁ DEMANDANDO EL DEMANDANTE):

LORI ANN GONZALEZ, individually and on behalf of others similarly situated

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association. NOTE: The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case. ¡AVISO! Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que hava un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services. (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en contacto con la corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is: (El nombre y dirección de la corte es):

CASE NUMBER (Número del Caso): 19CECG00377	7

Fresno County Superior Court, B.F. Sisk Courthouse 1130 O Street Fresno, CA 93721-2220 The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is: (El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es): Tavy A. Dumont, Law Office of Tavy Alice Dumont 101 Cooper St., Suite 223, Santa Cruz, CA 95060-4526 (831) 288-0714 (Secretario) M. Sanchez
s (form POS-010).) DATE: Clerk, by (Fecha)1/31/2019 (For proof of service of this summons, use Proof of Service of Summons (form POS-010).)

Para prueba de entrega d	e esta citación use el formulario Proof of Service of Summons, (POS-010)).
[SEAL]	NOTICE TO THE PERSON SERVED: You are served  1. as an individual defendant.  2. as the person sued under the fictitious name of (specify):
	3. an behalf of (specify): Comenity Bank under: CCP 416.10 (corporation) CCP 416.20 (defunct corporation) CCP 416.70 (conservatee) CCP 416.40 (association or partnership) other (specify):
	4. D by personal delivery on (date):

, Deputy

(Adjunto)

# Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 10 of 49

1 2 3 4 5 6 7 8 9	Tavy A. Dumont, SBN 244946 LAW OFFICE OF TAVY A. DUMONT 101 Cooper Street # 223 Santa Cruz, California 95060-4526 Telephone: (831) 288-0714 E-mail: tavy.dumont@dumontlaw.com  Jonathan Weiss, SBN 143895 LAW OFFICE OF JONATHAN WEISS 10576 Troon Avenue Los Angeles, California 90064-4436 Telephone: (310) 558-0404 E-mail: jw@lojw.com	E-FILED 1/29/2019 4:09 PM FRESNO COUNTY SUPERIOR COURT By: M. Sanchez, Deputy
10	Attorneys for Plaintiff and the proposed Cla	asses
11 12	March 2000	HE STATE OF CALIFORNIA NTY OF FRESNO
13	LORI ANN GONZALEZ, individually and on behalf of others similarly situated,	NO.:19CECG00377 CLASS ACTION
15 16	Plaintiff, vs.	COMPLAINT
17   18   19   20   21   22   23   24   25   26   27	COMENITY BANK, DOES 1-30,  Defendants.	<ol> <li>Class Claims</li> <li>Violations of Civ. Code, § 1788.18, subd. (c);</li> <li>Violations of Pen. Code, § 530.8, subd. (a); and</li> <li>Violations of Bus. &amp; Prof. Code, §§ 17200, et seq.</li> <li>Individual Claim</li> <li>Action to Establish Identity Theft under Civ. Code, § 1798.93</li> </ol>
28		

CLASS ACTION COMPLAINT

INTRODUCTION

- 1. Defendants Comenity Bank and Does 1-30 pursued identity theft victim Lori Ann Gonzalez for a debt she did not owe; they ignored her when she said the account was not hers; and they ignored her requests for information about the alleged debt, violating California laws for how creditors and debt collector must respond to reports of identity theft.
- 2. Plaintiff brings this action on behalf of herself and two Classes of similarly situated persons in California. Plaintiff alleges the following based on her own knowledge, on information and belief, and on her counsel's investigation.

**PARTIES** 

- 3. Plaintiff Lori Ann Gonzalez is and was at all times mentioned herein a resident of Fresno County, California.
- 4. Defendant Comenity Bank, formerly known as World Financial Network Bank, is a Delaware corporation that regularly conducts business in California.
- 5. The true names and capacities of the defendants sued as Does 1-30 are unknown to Plaintiff.
- 6. Each of the Doe Defendants is a partner, agent (including but not limited to a debt collection agency working on behalf of Comenity Bank), alter ego, and/or coconspirator of the other Defendants, and/or is responsible in some manner for the occurrences herein alleged, and proximately caused Plaintiff's and the Class members' damages.
- 7. As to Defendants that are alter egos of other Defendants, there is such a unity of interest and ownership between the Defendants that no separation actually exists, leading to an inequitable result if the acts and omissions herein alleged are treated as those of one Defendant alone.
- 8. Unless otherwise required by the context of the allegation, references to the Defendants include their parents, subsidiaries, affiliates, divisions, predecessors,

successors, assigns, administrators, associates, alter egos, joint venturers, related or affiliated entities, partners, owners, managers, contractors, agents, servants, employees, assistants and/or consultants.

- 9. Unless otherwise alleged, whenever reference is made in this Complaint to any act of Comenity Bank, such allegations shall mean that the Defendant did the act through its agents, servants, employees, assistants, representatives, and/or consultants, while they were acting within the actual or ostensible scope of their authority.
- 10. Each Defendant, when acting as the agent of another Defendant, carried out a joint scheme, business plan or policy in all respects pertinent hereto, making the acts of each Defendant, when acting as the agent of another Defendant, legally attributable to the other Defendant.
- 11. Each Defendant, when acting as a principal, caused, knew of, and/or should have known of the wrongful actions of each and every one of its agents, servants, employees, assistants, representatives, and/or consultants.
- 12. Each Defendant, when acting as a principal, ratified the wrongful actions of each and every one of its agents, servants, employees, assistants, representatives, and/or consultants.

#### **GENERAL ALLEGATIONS**

- 13. In 2017 and 2018, Plaintiff Lori Ann Gonzalez learned of the existence of multiple financial accounts in her name that had been opened without her knowledge by an unauthorized person using her personal identifying information.
- 14. Among the accounts Plaintiff learned of was a "The Limited" branded credit card, issued by Defendant Comenity Bank.
- 15. "The Limited" is a retailer selling women's clothing and shoes primarily for personal, family or household use.
- 16. Plaintiff has never applied for or received a "The Limited" branded credit card, or any credit card issued by Defendant Comenity Bank.

17. Plaintiff did not use or possess the credit, goods, services, money, or property obtained by the identity theft.

- 18. Plaintiff learned of the existence of the "The Limited" branded credit card account in her name when she began receiving telephone calls in Fresno, California, from Defendants seeking to collect on the purported debt.
- 19. Defendants record telephone calls to debtors (as defined in Civil Code section 1788.18, subdivision (i)).
- 20. In these telephone calls, Plaintiff informed Defendants orally that she did not open the account and is a victim of identity theft.
- 21. Defendants never informed Plaintiff, orally or in writing, that the claim of identity theft must be in writing.
- 22. Defendants maintain a pattern and practice of failing to inform debtors who make oral claims of identity theft that the claims must be in writing.
- 23. In August of 2018, Plaintiff mailed, to a "Contact Us" address found on Comenity Bank's website, written notification that she did not open or apply for or make any transactions on the "The Limited" credit card account, and that she is a victim of identity theft with respect to that account.
- 24. Enclosed with Plaintiff's August 2018 letter was a copy of a police report filed by Plaintiff pursuant to section 530.6 of the Penal Code, alleging that she is the victim of an identity theft crime with respect to the specific "The Limited" credit card debt and explaining the basis for the allegation.
- 25. Plaintiff's August 2018 letter included a certification satisfying the requirements of Civil Code section 1788.18, subdivision (b)(3)(K).
- 26. In her August 2018 letter, Plaintiff requested copies of the account application for the "The Limited" credit card, any signatures associated with the account, and any bills associated with the account.
- 27. On September 5, 2018, Comenity Bank received Plaintiff's August 2018 letter.

- 28. On September 17, 2018, Plaintiff mailed a copy of the August 2018 letter, police report enclosed, to an address found on the Internet that had been designated by Comenity Bank for complaints related to credit reporting issues.
- 29. On September 20, 2018, Comenity Bank received the letter that Plaintiff mailed on September 17, 1018.
- 30. In response to Plaintiff's letter, Comenity Bank sent Plaintiff a letter dated October 7, 2018, rejecting her claim of identity theft without providing copies of any of the documents she had requested.
- 31. In December 2018, Plaintiff again sent a letter to Comenity Bank regarding the "The Limited" account; Comenity Bank received the letter on December 29, 2018.
- 32. In her December 2018 letter to Comenity Bank, Plaintiff included her identifying information and a copy of the police report filed pursuant to section 530.6 of the Penal Code.
- 33. In her December 2018 letter to Comenity Bank, Plaintiff asked what categories of identifying information were used to open the account, and she requested copies of the account application and other documents associated with the account.
- 34. Defendants did not inform Plaintiff what categories of identifying information were used to open the account, nor did they provide Plaintiff with copies of the account application and other documents associated with the "The Limited" account, as required by California Penal Code section 530.8.
- 35. Defendants maintain a pattern and practice of not providing requested information and documents as required under California Penal Code section 530.8, within ten business days of receiving a person's submission of a copy of their police report and identifying information or of receiving a person's request to be informed of what categories of identifying information were used to apply for or open an account.
  - 36. As a result of the Defendants' conduct, Plaintiff suffered actual damage.

9

10 11

1213

1415

17

16

18 19

2021

22

2324

2526

27

28

37. Defendants' practices alleged herein present a continuing threat to Plaintiff, the Classes, and members of the public unless enjoined or restrained.

#### **CLASS ACTION ALLEGATIONS**

- 38. This action is brought, and may properly be maintained, as a class action pursuant to the provisions of Code of Civil Procedure section 382.
- 39. *Definition*. Plaintiff brings this class action on behalf of herself and two Classes of persons residing within California at the time(s) of the alleged violations as further defined as follows:
  - a. <u>The Oral Identity Theft Claim Class</u>: Each and every California "debtor" (as defined in Civ. Code, § 1788.18, subd. (i)), who notified Defendants orally that the debtor is a victim of identity theft; and who Defendants did not inform that the claim of identity theft must be in writing.
  - b. The Information Request Class: Each and every California person (as defined in Pen. Code, § 530.8, subd. (e)(4)), who (1) informed Comenity Bank that an application (as defined in Pen. Code, § 530.8, subd. (e)(1)) in the person's name was filed or an account in the person's name was opened with Comenity Bank without the person's authorization; and who (2) either: (a) presented to Comenity Bank a copy of a police report prepared pursuant to section 530.6 of the California Penal Code and identifying information in the categories of information used to complete the application or to open the account, and requested information and/or documents related to the application or account, or (b) requested to be informed of the categories of identifying information used to complete the application or to open the account; and (3) to whom Comenity Bank did not provide the requested information within ten business days of receipt of the person's police report and identifying information, or within ten business days of receipt of the person's request to be informed of the categories of identifying information used.

- 40. Excluded from the Classes are: (a) Judges participating in this action and members of their immediate families; (b) Defendants and any entity in which Defendants have a controlling interest or which has a controlling interest in Defendants; (c) Defendants' legal representatives, assigns and successors; and (d) all persons who properly execute and file a timely request for exclusion from the Class.
- 41. *Numerosity*. Each Class consists of numerous persons, geographically dispersed throughout California, the joinder of whom in one action is impractical.
  - 42. Ascertainability. The Classes are ascertainable and identifiable.
- 43. Commonality. Questions of law and fact common to the Classes exist as to all members of the Classes and predominate over any questions affecting only individual members of the Classes. These common legal and factual issues include:
  - a. Whether Defendants maintain a pattern and practice of not telling debtors who orally claim identity theft that such claims must be in writing;
  - b. Whether Defendants maintain a pattern and practice of not providing upon request the information and documents that California persons are entitled to under California Penal Code section 530.8; and
    - c. Whether Defendants' conduct is unlawful and/or unfair.
- 44. *Typicality*. Plaintiff's claims are typical of the claims of the Class members, as all such claims arise out of Defendants' conduct alleged herein of maintaining standardized patterns and practices with regard to claims of identity theft, and failing to provide the Class members with information they are entitled to by law.
- 45. Adequacy of Representation. Plaintiff has retained counsel experienced in class action litigation. Plaintiff and her counsel will fairly and adequately protect the interests of the members of the Classes and have no interests antagonistic to those of the Classes.
- 46. Predominance and Superiority. This Class action is appropriate for certification because questions of law and fact common to the members of the Classes predominate over questions affecting only individual members, and a Class action is

superior to other available methods for the fair and efficient adjudication of this controversy, since individual joinder of all members of the Classes is impracticable. Were individual Class members required to bring separate actions, this Court and Courts throughout California would be confronted with multiple lawsuits burdening the court system while also creating the risk of inconsistent rulings and contradictory judgments. In contrast to proceeding on a case-by-case basis, in which inconsistent results could magnify the delay and expense to all parties and the court system, this Class action presents far fewer management difficulties while providing unitary adjudication, economies of scale and comprehensive supervision by a single Court.

#### **CLASS CAUSES OF ACTION**

#### FIRST CAUSE OF ACTION

(Violations of California Civil Code, § 1788.18's Requirement to Notify Oral Identity

Theft Claimants that the Claim Must Be in Writing)

(By Plaintiff Individually and on Behalf of the Oral Identity Theft Claim Class, against all Defendants)

- 47. Plaintiff realleges and incorporates by reference each of the preceding allegations as though fully set forth hereafter.
- 48. Plaintiff is a "debtor" as that term is defined in Civil Code section 1788.18, subdivision (i), in that she is a natural person from whom a debt collector seeks to collect a consumer debt that is alleged to be due and owing from Plaintiff.
  - 49. Does 1-10 are alter egos of other Defendants.
- 50. Defendants Comenity Bank and Does 11-20 are "debt collectors" as that term is defined in Civil Code section 1788.2, subdivision (c), in that they engage in acts and maintain practices in connection with the collection of consumer debts, in the ordinary course of business, regularly, on behalf of themselves or others.
- 51. Defendants' conduct in response to oral claims of identity theft was and is persistent, frequent, willful and knowing.

7

8 9

10

11 12

13

14

15 16

17

18

19

20 21

22

23

24 25

26

27 28

By failing to notify Plaintiff and the Oral Identity Theft Claim Class that 52. the claims of identity theft must be in writing, Defendants willfully and knowingly violated Civil Code section 1788.18, subdivision (c).

#### SECOND CAUSE OF ACTION

(Violations of California Penal Code, § 530.8, subd. (a))

(By Plaintiff Individually and on Behalf of the Information Request Class, against Defendants Comenity Bank and Does 1-10 and 21-30)

- 53. Plaintiff realleges and incorporates by reference each of the preceding allegations as though fully set forth hereafter.
- Defendants' conduct in response to Plaintiff's and the Information Request 54. Class members' requests for information and/or documents was and is persistent, frequent, willful and knowing.
- 55. By failing to provide the information and/or documents requested by Plaintiff and the Information Request Class members within ten business days of receipt of their police reports and identifying information or within ten business days of receipt of their requests to be informed of the categories of identifying information used to apply for or open accounts, Defendants have willfully and knowingly violated Penal Code section 530.8, subdivision (a).

#### THIRD CAUSE OF ACTION

(Violations of California Business & Professions Code, §§ 17200 et seq.) (By Plaintiff Individually and on Behalf of All Classes, against all Defendants)

- Plaintiff realleges and incorporates by reference each of the preceding 56. allegations as though fully set forth hereafter.
- 57. California Business and Professions Code sections 17200, et seq., also known as the Unfair Competition Law ("UCL"), prohibits acts of "unfair competition," including any unlawful, unfair or fraudulent business act or practice.

7

10

9

11 12

1314

15

1617

18

19

2021

2223

24

111

///

///

///

///

25

26

27

28

- 58. Defendants' conduct alleged herein constitutes unlawful and unfair acts or practices within the meaning of the UCL.
- 59. As a direct result of Defendants' unlawful and unfair acts and practices, Plaintiff and the members of the Classes sustained injuries in fact.
- 60. Defendants' unlawful and unfair business practices alleged herein present a continuing threat to Plaintiff, the Class and members of the public in that Defendants persist and continue to engage in these practices, and will not cease doing so unless and until forced to do so by this Court. Defendants' conduct is causing and will continue to cause irreparable injury to Plaintiff, the Classes and members of the public unless enjoined or restrained.
- 61. Defendants violated the UCL as alleged above and in the following regards.

#### Failure to Inform Oral Claimants that Identity Theft Claims Must Be in Writing

- 62. Unlawful. Defendants' conduct was and is unlawful insofar as it violates Civil Code section 1788.18, subdivision (c).
- 63. *Unfair.* Defendants' conduct was and is unfair in that the harm to consumers outweighs the utility of the conduct.

#### Failure to Provide Debtors with Requested Information Regarding Alleged Debts

- 64. *Unlawful*. Defendants' conduct was and is unlawful insofar as it violates Penal Code section 530.8, subdivision (a), Civil Code section 1748.95, subdivision (a), and Financial Code section 4002, subdivision (a).
- 65. Unfair. Defendants' conduct was and is unfair in that the harm to consumers outweighs the utility of the conduct.

^	

# INDIVIDUAL CAUSE OF ACTION

#### **FOURTH CAUSE OF ACTION**

(Action to Establish Identity Theft under California Civil Code, § 1798.93)

(By Plaintiff Individually,

against Defendants Comenity Bank and Does 1-10 and 21-30)

- 66. Plaintiff realleges and incorporates by reference each of the preceding allegations as though fully set forth hereafter.
- 67. Plaintiff provided written notice to Comenity Bank at the address designated by Comenity Bank for complaints related to credit reporting issues that a situation of identity theft might exist and explaining the basis for that belief, at least 30 days prior to her filing of this action.
- 68. Plaintiff's written notice to Comenity Bank included a valid copy of a police report promptly filed pursuant to section 530.6 of the Penal Code.
- 69. Defendants failed to diligently investigate Plaintiff's notification of identity theft.
- 70. Defendants continued to pursue the claim against Plaintiff after being presented with the facts underlying Plaintiff's claim of identity theft.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for relief as follows:

- 1. On the First Class Cause of Action (Violations of Civ. Code, § 1788.18, subd. (c), regarding oral claims of identity theft), actual damages according to proof and statutory damages to be paid to Plaintiff and each Oral Identity Theft Claim Class member, and attorneys' fees and costs;
- 2. On the Second Class Cause of Action (Violations of Pen. Code, § 530.8, subd. (a)), actual damages according to proof and a penalty as authorized by Penal Code section 530.8, subdivision (d)(2), to be paid to Plaintiff and each Information Request

Class member; injunctive relief and such other equitable relief as the Court may deem appropriate; and reasonable attorneys' fees and costs;

- 3. On the Third Class Cause of Action (Violations of Bus. & Profs. Code, §§ 17200, et seq.), restitution for Plaintiff and all Class members, injunctive relief and such other equitable relief as the Court may deem appropriate; and an award of attorneys' fees and costs pursuant to Code of Civil Procedure section 1021.5;
- 4. On the individual Fourth Cause of Action (Action to Establish Identity Theft under Civ. Code, § 1798.93), declaratory relief, injunctive relief, and such other equitable relief as the Court may deem appropriate; actual damages according to proof; a civil penalty; and attorneys' fees and costs;
- 5. Interest on all sums awarded at the maximum legal rate as provided by law; and
  - 6. Such other relief as the Court may deem appropriate.

Tavy A. Dumont, SBN 244946 LAW OFFICE OF TAVY A. DUMONT 101 Cooper Street # 223 Santa Cruz, California 95060-4526

Jonathan Weiss, SBN 143895 LAW OFFICE OF JONATHAN WEISS 10576 Troon Avenue Los Angeles, California 90064-4436

Attorneys for Plaintiff and the proposed Classes

By: /s/ Tavy A. Dumont
TAVY A. DUMONT

Dated: January 25, 2018

		CIVI-010	
Tavy A. Dumont 244946 Law Office of Tavy Ali 101 Cooper St., Suite Santa Cruz, CA 95060-4 TELEPHONE NO.: (831) 288-07 ATTORNEY FOR (Name): Plaintiff Lo  SUPERIOR COURT OF CALIFORNIA, COUNTY OF STREET ADDRESS: 1130 O Street MAILING ADDRESS: 1130 O Street	223 526 714		
CIVIL CASE COVER SHEET	Complex Case Designation	CASE NUMBER:	
Unlimited Limited	Counter Joinder	19CECG00377	
(Amount (Amount demanded is	Filed with first appearance by defendant	JUDGE:	
exceeds \$25,000) \$25,000 or less)	(Cal. Rules of Court, rule 3.402)	DEPT.:	
Items 1-	6 below must be completed (see instructions	on page 2).	
1. Check <b>one</b> box below for the case type			
Auto Tort Auto (22)	Contract  Breach of contract/warranty (06)	Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400-3.403)	
Uninsured motorist (46)	Rule 3.740 collections (09)	Antitrust/Trade regulation (03)	
Other PI/PD/WD (Personal Injury/Property	Other collections (09)	Construction defect (10)	
Damage/Wrongful Death) Tort	insurance coverage (18)	Mass tort (40)	
Asbestos (04)	Other contract (37)	Securities litigation (28) Environmental/Toxic tort (30)	
Product liability (24)	Real Property	Insurance coverage claims arising from the	
Medical malpractice (45) Other PI/PD/WD (23)	Eminent domain/Inverse condemnation (14)	above listed provisionally complex case	
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Wrongful eviction (33)	types (41)	
Non-PI/PD/WD (Other) Tort Business tort/unfair business practice (	O7) Other real property (26)	Enforcement of Judgment	
Civil rights (08)	Unlawful Detainer	Enforcement of judgment (20)	
Defamation (13)	Commercial (31)	Miscellaneous Civil Complaint	
Fraud (16) Intellectual property (19)	Residential (32) Drugs (38)	RICO (27)  Other complaint (not specified above) (42)	
Professional negligence (25)	2 <del>2                                   </del>	25 T	
Other non-PI/PD/WD tort (35)	Judicial Review Asset forfeiture (05)	Miscellaneous Civil Petition Partnership and corporate governance (21)	
Employment	Petition re: arbitration award (11)	Other petition (not specified above) (43)	
Wrongful termination (36)	Writ of mandate (02)	A CANADAM CONT. A CONTROL OF CONT	
Other employment (15)	Other judicial review (39)		
2. This case  is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management:  a. Large number of separately represented parties  b. Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve  Large number of witnesses  e. Coordination with related actions pending in one or more courts in other counties, states, or countries, or in a federal court			
c. X Substantial amount of documer	ntary evidence f. Substantial po ): a. X monetary b. X nonmonetary; dec	stjudgment judicial supervision	
<ol> <li>Number of causes of action (specify):</li> </ol>		laratory or injunctive relief c. L punitive	
5. This case 🔲 is not	a class action suit.		
<ol><li>If there are any known related cases, file</li></ol>	e and serve a notice of related case. (You ma	y use form CM-015.)	
Date: 1/25/2019			
Tavy A. Dumont, Atty for		A. Dumont	
(TYPE OR PRINT NAME)	(SIGN	NATURE OF PARTY OR ATTORNEY FOR PARTY)	
	NOTICE		
Plaintiff must file this cover sheet with t	he first paper filed in the action or proceeding	(except small claims cases or cases filed	
in sanctions.	or wenare and institutions code). (Cal. Rule:	s of Court, rule 3.220.) Failure to file may result	

- File this cover sheet in addition to any cover sheet required by local court rule.

  If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.
- Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

#### INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET

To Plaintiffs and Others Filing First Papers. If you are filing a first paper (for example, a complaint) in a civil case, you must complete and file, along with your first paper, the *Civil Case Cover Sheet* contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check one box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the **primary** cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

To Parties in Rule 3.740 Collections Cases. A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that will be expensed the second of t time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

To Parties in Complex Cases. In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

#### CASE TYPES AND EXAMPLES

#### **Auto Tort**

Auto (22)-Personal Injury/Property Damage/Wrongful Death Uninsured Motorist (46) (if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto)

#### Other PI/PD/WD (Personal Injury/ Property Damage/Wrongful Death) Tort

Asbestos (04)

Asbestos Property Damage Asbestos Personal Injury/ Wrongful Death Product Liability (not asbestos or toxic/environmental) (24)
Medical Malpractice (45) Medical Malpractice-Physicians & Surgeons Other Professional Health Care

Malpractice
Other PI/PD/WD (23)
Premises Line
Malpractice
Other PI/PD/WD (23)

and fall) Intentional Bodily Injury/PD/WD

(e.g., assault, vandalism) Intentional Infliction of

**Emotional Distress** Negligent Infliction of Emotional Distress Other PI/PD/WD

#### Non-PI/PD/WD (Other) Tort

Business Tort/Unfair Business Practice (07) Civil Rights (e.g., discrimination, false arrest) (not civil harassment) (08) Defamation (e.g., slander, libel)

Fraud (16)

Intellectual Property (19)

Professional Negligence (25) Legal Malpractice

Other Professional Malpractice (not medical or legal)
Other Non-PI/PD/WD Tort (35)

#### **Employment**

Wrongful Termination (36) Other Employment (15)

#### Contract

Breach of Contract/Warranty (06) Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction)
Contract/Warranty Breach-Seller Plaintiff (not fraud or negligence)
Negligent Breach of Contract/ Warranty

Other Breach of Contract/Warranty Collections (e.g., money owed, open book accounts) (09)

Collection Case-Seller Plaintiff Other Promissory Note/Collections Case

Insurance Coverage (not provisionally

complex) (18)
Auto Subrogation
Other Coverage Other Contract (37) Contractual Fraud Other Contract Dispute

**Real Property** 

Eminent Domain/Inverse Condemnation (14) Wrongful Eviction (33) Other Real Property (e.g., quiet title) (26)
Writ of Possession of Real Property Mortgage Foreclosure Quiet Title Other Real Property (not eminent domain, landlord/tenant, or foreclosure)

#### **Unlawful Detainer**

Commercial (31) Residential (32)

Drugs (38) (if the case involves illegal drugs, check this item; otherwise, report as Commercial or Residential)

#### **Judicial Review**

Asset Forfeiture (05) Petition Re: Arbitration Award (11) Writ of Mandate (02) Writ-Administrative Mandamus Writ-Mandamus on Limited Court Case Matter Writ-Other Limited Court Case Review

Other Judicial Review (39) Review of Health Officer Order Notice of Appeal-Labor Commissioner Appeals

# Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400-3.403)

Antitrust/Trade Regulation (03) Construction Defect (10)
Claims Involving Mass Tort (40)
Securities Litigation (28) Environmental/Toxic Tort (30) Insurance Coverage Claims (arising from provisionally complex case type listed above) (41)

#### **Enforcement of Judgment**

Enforcement of Judgment (20)
Abstract of Judgment (Out of County)
Confession of Judgment (nondomestic relations) Sister State Judgment Administrative Agency Award (not unpaid taxes) Petition/Certification of Entry of Judgment on Unpaid Taxes Other Enforcement of Judgment Case

#### Miscellaneous Civil Complaint

**RICO (27)** Other Complaint (not specified above) (42)
Declaratory Relief Only
Injunctive Relief Only (non-

harassment) Mechanics Lien Other Commercial Complaint

Case (non-tort/non-complex) Other Civil Complaint (non-tort/non-complex)

#### Miscellaneous Civil Petition

Partnership and Corporate Governance (21) Other Petition (not specified above) (43) Civil Harassment Workplace Violence Elder/Dependent Adult Abuse **Election Contest** 

Petition for Name Change Petition for Relief from Late Claim

Other Civil Petition







President Comenity Bank One Righter Parkway, Ste. 100 Wilmington, DE 19803



ATTORNEY OR PARTY WITHOUT ATTORNEY (No. 10. 10. 10. 10. 10. 10. 10. 10. 10. 10				
street address: 1130 O Street  Mailing address: 1130 O Street  City and zip code: Fresno, CA 93721-2220  BRANCH NAME: B. F. Sisk Courthouse  PLAINTIFF/PETITIONER: LORI ANN GONZALEZ	CASE NUMBER:			
DEFENDANT/RESPONDENT: COMENITY BANK, DOES 1-30				
PROOF OF SERVICE OF SUMMONS	Ref, No, or File No,;			
(Separate proof of service is required for each party served.)  1. At the time of service I was at least 18 years of age and not a party to this action.  2. I served copies of:  a. X summons  b. X complaint  c. X Alternative Dispute Resolution (ADR) package  d. X Civil Case Cover Sheet (served in complex cases only)  e. cross-complaint  f. X other (specify documents): Local Form CV-48 (Notice of Case Management Conference); Form CM-015 (Notice of Related Case)  3. a. Party served (specify name of party as shown on documents served):  Comenity Bank  b. X Person (other than the party in item 3a) served on behalf of an entity or as an authorized agent (and not a person under item 5b on whom substituted service was made) (specify name and relationship to the party named in item 3a):  "President" (President of Comenity Bank)  4. Address where the party was served:  One Righter Parkway, Ste. 100  Wilmington, DE 19803  I served the party (check proper box)				
<ul> <li>a. by personal service. I personally delivered the documents listed in item 2 to the receive service of process for the party (1) on (date):</li> </ul>	(2) at (time):			
b. <b>by substituted service.</b> On (date): at (time): in the presence of (name and title or relationship to person indicated in item 3):	l left the documents listed in item 2 with or			
<ul> <li>(1)  (business) a person at least 18 years of age apparently in charge at the of the person to be served. I informed him or her of the general nature (2)  (home) a competent member of the household (at least 18 years of applace of abode of the party. I informed him or her of the general nature (3)  (physical address unknown) a person at least 18 years of age apparaddress of the person to be served, other than a United States Postal him or her of the general nature of the papers.</li> <li>(4)  I thereafter mailed (by first-class, postage prepaid) copies of the document the place where the copies were left (Code Civ. Proc., § 415.20). In (date): from (city):</li> <li>(5)  I attach a declaration of diligence stating actions taken first to attempt</li> </ul>	e of the papers. ge) at the dwelling house or usual ge of the papers. rently in charge at the usual mailing Service post office box. I informed ments to the person to be served mailed the documents on or  a declaration of mailing is attached.			

	PLAINTIFF/PETITIONER: LORI ANN GONZALEZ CASE 1:19-cv-00348-LJO-BAM Document 1 Filed 03/15/NUMBER Dage 26 of 49  DEFENDANT/RESPONDENT:COMENITY BANK, DOES 1-30
5	by mail and acknowledgment of receipt of service. I mailed the documents listed in item 2 to the party, to the address shown in item 4, by first-class mail, postage prepaid,  (1) on (date): (2) from (city): (3) with two copies of the Notice and Acknowledgment of Receipt and a postage-paid return envelope addressed to me. (Attach completed Notice and Acknowledgment of Receipt.) (Code Civ. Proc., § 415.30.)  (4) to an address outside California with return receipt requested. (Code Civ. Proc., § 415.40.)  d. by other means (specify means of service and authorizing code section):
6	□ Additional page describing service is attached.  The "Notice to the Person Served" (on the summons) was completed as follows:  a. □ as an individual defendant.  b. □ as the person sued under the fictitious name of (specify):  c. □ as occupant.  d. ☒ On behalf of (specify): Comenity Bank under the following Code of Civil Procedure section:  ☒ 416.10 (corporation) □ 415.95 (business organization, form unknown)  ☐ 416.20 (defunct corporation) □ 416.60 (minor)  ☐ 416.30 (joint stock company/association) □ 416.70 (ward or conservatee)  ☐ 416.40 (association or partnership) □ 416.90 (authorized person)  ☐ 416.50 (public entity) □ other:
7	<ul> <li>Person who served papers</li> <li>a. Name: Tavy A. Dumont</li> <li>b. Address: 101 Cooper Street # 223, Santa Cruz, CA 95060</li> <li>c. Telephone number: 831-288-0714</li> <li>d. The fee for service was: \$ 0.00</li> <li>e. I am: <ul> <li>(1)  not a registered California process server.</li> <li>(2)  exempt from registration under Business and Professions Code section 22350(b).</li> <li>(3)  registered California process server: <ul> <li>(i)  owner  employee  independent contractor.</li> <li>(ii) Registration No.:</li> <li>(iii) County:</li> </ul> </li> </ul></li></ul>
8.	I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. or
9.	I am a California sheriff or marshal and I certify that the foregoing is true and correct.
)	ate: February 14, 2019
L	avy A. Dumont, Atty for Plaintiff (NAME OF PERSON WHO SERVED PAPERS/SHERIFF OR MARSHAL) (SIGNATURE)

#### Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 27 of 49

CM-015

	J 010
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address):	FOR COURT USE ONLY
— Tavy A. Dumont 244946	
Law Office of Tavy Alice Dumont	
101 Cooper St., Suite 223	E-FILED
Santa Cruz, CA 95060-4526	2/1/2019 8:55 AM
TELEPHONE NO.: (831) 288 - 0714 FAX NO.(Optional):	2/ 1/2010 0:00 / 11/1
E-MAIL ADDRESS (Optional): tavy.dumont@dumontlaw.com	FRESNO COUNTY SUPERIOR COURT
ATTORNEY FOR (Name): Plaintiff Lori Ann Gonzalez	By: A. Ramos, Deputy
SUPERIOR COURT OF CALIFORNIA, COUNTY OF Fresno	
STREET ADDRESS: 1130 O Street	
MAILING ADDRESS: 1130 O Street	
city and zip code: Fresno, CA 93721-2220	
BRANCH NAME: B. F. Sisk Courthouse	
PLAINTIFF/PETITIONER:LORI ANN GONZALEZ	CASE NUMBER:
	19CECG00377
DEFENDANT/RESPONDENT:COMENITY BANK, DOES 1-30	JUDICIAL OFFICER:
	unassigned
NOTICE OF RELATED CASE	DEPT.:
HOTIOL OF RELATED CASE	unassigned

Identify, in chronological order according to date of filing, all cases related to the case referenced above. Title: Lori Ann Gonzalez v. Comenity Capital Bank, Does 1-30 Case number: 19CECG00339 b. Court: X same as above C. other state or federal court (name and address): Department: 403 Case type: Imited civil unlimited civil probate family law other (specify): e. Filing date: January 25, 2019 f. X Yes Has this case been designated or determined as "complex?" □ No g. Relationship of this case to the case referenced above (check all that apply): involves the same parties and is based on the same or similar claims. X arises from the same or substantially identical transactions, incidents, or events requiring the determination of the same or substantially identical questions of law or fact. involves claims against, title to, possession of, or damages to the same property. 🔳 is likely for other reasons to require substantial duplication of judicial resources if heard by different judges. Additional explanation is attached in attachment 1h Status of case: pending dismissed with without prejudice disposed of by judgment Title: 2. a. Case number: b. Court: same as above C. other state or federal court (name and address):

Department:

#### Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 28 of 49

CM-015

				CIVI-013
_	PL	AINTIFF/PETITIONER:LORI ANN GONZALEZ	CASE NUMBER: 19CECG00377	
DI	EFEN	DANT/RESPONDENT:COMENITY BANK, DOES 1-30	TJCECG00377	
2.	(coi	ntinued)  Case type:	other (specify):	
	f.	Filing date:		
	g.	Has this case been designated or determined as "complex?"	0	
	h.	Relationship of this case to the case referenced above <i>(check all that apply):</i> involves the same parties and is based on the same or similar claims.  arises from the same or substantially identical transactions, incidents, or events the same or substantially identical questions of law or fact.  involves claims against, title to, possession of, or damages to the same proper is likely for other reasons to require substantial duplication of judicial resources.  Additional explanation is attached in attachment 2h	ty.	
	i.	Status of case:  pending dismissed with without prejudice disposed of by judgment		
3.	a.	Title:		
	b.	Case number:		
	c.	Court: same as above other state or federal court (name and address):		
	d.	Department:		
	e.	Case type: Ilmited civil unlimited civil probate family law	other (specify):	
	f.	Filing date:		
	g.	Has this case been designated or determined as "complex?"	0	
	h.	Relationship of this case to the case referenced above (check all that apply):  involves the same parties and is based on the same or similar claims.  arises from the same or substantially identical transactions, incidents, or events the same or substantially identical questions of law or fact.  involves claims against, title to, possession of, or damages to the same proper is likely for other reasons to require substantial duplication of judicial resources.  Additional explanation is attached in attachment 3h	ty.	
	i.	Status of case:  pending dismissed with without prejudice disposed of by judgment		
<b>1</b> .		Additional related cases are described in Attachment 4. Number of pages attached:		
Date	e: F	ebruary 1, 2019		
Га	vy	A. Dumont, Atty for Plaintiff (TYPE OR PRINT NAME OF PARTY OR ATTORNEY)  /s/ Tavy A.	Dumon t	

#### Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 29 of 49

CM-015

	CIVI-U I
PLAINTIFF/PETITIONER:LORI ANN GONZALEZ	CASE NUMBER:
DESCRIPTION OF THE COMPANY DANK DOUG 1 20	19CECG00377
DEFENDANT/RESPONDENT:COMENITY BANK, DOES 1-30	

# PROOF OF SERVICE BY FIRST-CLASS MAIL NOTICE OF RELATED CASE

NOTICE OF RELATED CASE							
(NOTE: You cannot serve the Notice of Related Case if you are a party in the action. The person who served the notice must complete this proof of service. The notice must be served on all known parties in each related action or proceeding.)							
1,,	1. I am at least 18 years old and <b>not a party to this action.</b> I am a resident of or employed in the county where the mailing took place, and my residence or business address is (specify):						
2.		served a copy of the <i>Notice of Related Case</i> by enclosing it in a sealed envelope with first-class postage fully prepaid and <i>(check one):</i> a deposited the sealed envelope with the United States Postal Service.					
	b. placed the sealed envelope for collection and processing for mailing, following this business's usual practices, with which I am readily familiar. On the same day correspondence is placed for collection and mailing, it is deposited in the ordinary course of business with the United States Postal Service.						
3.	The	Notice of Related Case was mailed:					
	a.	on (date):					
	b.	from (city and state):					
4.	The	envelope was addressed and mailed as follows: Name of person served:	C.	Name of person served:			
		Street address:		Street address:			
		City:		City:			
		State and zip code:		State and zip code:			
	b.	Name of person served:	d.	Name of person served:			
		Street address:		Street address:			
		City:		City:			
		State and zip code:		State and zip code:			
	Nan	nes and addresses of additional persons served are atta	ached. <i>(You</i>	u may use form POS-030(P).)			
l de		under penalty of perjury under the laws of the State of					
		and of the state of	Camorna a	at the foregoing is true and confect.			
Date	e:						
			K				
		(TYPE OR PRINT NAME OF DECLARANT)	_ /-	(SIGNATURE OF DECLARANT)			

CM-015 [Rev. July 1, 2007]

CEB\*
Essential
ceb.com

#### Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 30 of 49

# SUPERIOR COURT OF CALIFORNIA • COUNTY OF FRESNO Civil Unlimited Department, Central Division 1130 "O" Street Fresno, California 93724-0002 (559) 457-1900 TITLE OF CASE: Lori Gonzalez vs. Comenity Bank NOTICE OF CASE MANAGEMENT CONFERENCE AND ASSIGNMENT OF JUDGE FOR ALL PURPOSES FOR COURT USE ONLY 2/1/2019 Filed by Court

#### To All Parties and their Attorneys of Record: Tavy A. Dumont

This case has been assigned to **Donald Black**, Judge for **all purposes**. All future hearings will be scheduled before this assigned judge.

You are required to appear at a Case Management Conference on 06/05/2019 at 3:30 PM in Department 402 of the court located at 1130 "O" Street, Fresno, California.

You must comply with the requirements set forth in Fresno Superior Court Local Rule Chapter 2.

Failure to appear at the conference may result in imposition of sanctions, waiver of jury trial, or other adverse consequences.

**Defendants:** Appearance at the Case Management Conference does not excuse you from having to file your response in proper legal form within 30 days after the Summons is served on you. You could lose the case if you do not file your response on time. If you do not know an attorney, and do not have one, you may call an attorney referral service or a legal aid office (*listed in the phone book*).

DECLARATION						
I declare under penalty of perjury under the laws of the State of California that I gave a copy of the <b>Notice of Case Management and Assignment of Judge for All Purposes</b> to the person who presented this case for filing.						
Date:	2/1/2019	Clerk, by	Marta Sanchez	, Deputy		

# Alternative Dispute Resolution Information Packet

#### **Overview & History**

Alternative Dispute Resolution (ADR) is an increasingly popular option that allows people to resolve disputes outside of court in a cooperative manner. ADR can be faster, cheaper, and less stressful than going to court. Most importantly, the use of ADR can provide greater satisfaction with the way disputes are resolved.

ADR has been gradually evolving within the Fresno Superior Court for the past several years. In 1999 the Court recognized a need for greater public access to dispute resolution for cases and established an ADR Department. This department assists parties by providing information regarding ADR processes and services.

#### Civil Standing Order Regarding ADR:

In 2006, a Case Management Conference (CMC) Standing Order 07-0628, was implemented requiring parties in general civil cases filed in Fresno County Superior Court to participate in ADR prior to trial. This order and supporting ADR forms can be found on the court's website, www.fresno.courts.ca.gov under the "Forms," section. Please note, participation in ADR does not eliminate the need for proper and timely filing of case documents, such as an Answer to Complaint.

#### **Disputes**

ADR techniques have been used successfully in a variety of disputes involving individuals, small and large businesses, government, and the general public. Various types of ADR processes are available depending on the nature of the dispute. Many types of conflict often lend themselves to an alternative and informal method of dispute resolution. Some examples of disputes often settled by ADR include **but are not limited to:** 

- Business disputes- contracts, partnerships
- Property / Land use disputes- property transfers, boundaries, easements
- Family disputes divorce, property, custody, visitation, support issues
- Consumer / Collection disputes- repairs, services, warranties, debts
- Employment disputes- employment contracts, terminations
- Landlord/tenant disputes- evictions, rent, repairs, security deposits
- Neighborhood disputes / Relational disputes or other civil or personal conflicts
- Personal Injury / Insurance disputes- accidents, coverage, liability

#### **Processes:**

The most common forms of ADR are Mediation, Arbitration, and Case Evaluation. In most ADR processes, a trained, impartial person decides or helps the parties reach resolution of their dispute together. The persons are neutrals who are normally chosen by the disputing parties or by the court. Neutrals can often

help parties resolve disputes without having to go to court or trial. Below is a description of commonly used processes:

#### Mediation

In mediation, the mediator (a neutral) assists the parties in reaching a mutually acceptable resolution of their dispute. Unlike lawsuits or some other types of ADR, the mediator **does not** decide how the dispute will be resolved, the parties do. It is a cooperative process guided by the mediator to create an agreement that addresses each person's interests. Mediation often leads to better communication between the parties and lasting resolutions. It is particularly effective when parties have a continuing relationship, such as neighbors or businesses. It also is very effective where personal feelings are getting in the way of a resolution. Mediation normally gives the parties a chance to express their concerns in a voluntary and confidential process while working towards a resolution. The mediation process is commonly used for most civil case types and can provide the greatest level of flexibility for parties.

#### Arbitration

In arbitration, the arbitrator (a neutral) reviews evidence, hears arguments, and **makes a decision (award)** to resolve the dispute. This is very different from mediation whereby the mediator helps the parties reach their own resolution. Arbitration is generally quicker, less expensive and less formal than a lawsuit. An arbitrator can often hear a case in a matter of hours rather than days in a trial. This is because the evidence can be submitted by documents rather than by testimony.

- 1. **Binding Arbitration**: Usually conducted by a private arbitrator, this process takes place outside of the court. "Binding" means that the arbitrator's decision (award) is final and there will not be a trial or an opportunity to appeal the decision.
- 2. Non-Binding Arbitration: May be ordered through the court (Judicial Arbitration) or conducted privately. In this process, the arbitrator's decision is "not binding." This means that if a party is not satisfied with the decision of the arbitrator, they can file a request for trial with the court within a specified time. However, depending on the process if that party does not receive a more favorable result at trial, they may have to pay a penalty.

#### Case Evaluation

In case evaluation, the evaluator (a neutral) gives an opinion on the strengths and weaknesses of each party's evidence and arguments. Each party gets a chance to present their case and hear the other side. This may lead to a settlement, or at the least, help the parties prepare to resolve the dispute later. Case evaluation, like mediation, can come early in the dispute and save time and money. The case evaluation process is most effective when parties have an unrealistic view of the dispute, need outside assistance in determining case value, and have technical or procedural questions to be worked out. This process is sometimes used in combination with mediation or arbitration.

#### **ADR Agreements:**

Agreements reached through ADR are normally put into writing and can become binding contracts that are enforceable in court. Parties may choose to seek the advice of an attorney as to your legal rights and other matters relating to the dispute before finalizing any agreement.

#### **ADR Process Selection & Information:**

There are several other types of ADR. Some of these include Conciliation, Settlement Conference, Fact Finding, Mini-Trial, Victim Offender Conferencing, and Summary Jury Trial. Sometimes parties will try a combination of ADR types. The important thing is to find the type of ADR that is most likely to resolve the dispute. Contact the ADR department staff for assistance for additional information and referral to services appropriate for each specific case.

#### Advantages & Disadvantages of ADR:

#### Advantages

- Often quicker than going to trial, a dispute may be resolved in a matter or days or weeks instead
  of months or years.
- Often less expensive, saving the litigants court costs, attorney's fees and expert fees.
- **Permits more participation and empowerment**, allowing the parties the opportunity to tell their side of the story and have more control over the outcome.
- Allows for flexibility in choice of ADR processes and resolution of the dispute.
- **Fosters cooperation** by allowing the parties to work together with the neutral to resolve the dispute and mutually agree to a remedy.
- Often less stressful than litigation. Most people have reported a high degree of satisfaction with ADR.

Because of these advantages, many parties choose ADR to resolve disputes instead of filing a lawsuit. Even after a lawsuit has been filed, the court can refer the dispute to a neutral before the lawsuit becomes costly. ADR is even used to resolve disputes after trial, when the result is appealed.

#### Disadvantages

- ADR may not be suitable for every dispute.
- If the ADR process is binding, the parties normally give up most court protections, including a decision by a judge or jury under formal rules of evidence and procedure, and review for legal error by an appellate court.
- ADR may not be effective if it takes place before the parties have sufficient information to resolve the dispute.
- The neutral may charge a fee for his or her services. If the dispute is not resolved through ADR, the parties may then have to face the usual and traditional costs, such as attorney's fees and expert fees.
  - Lawsuits must be brought within specified periods of time, known as Statutes of Limitations. Parties
    must be careful not to let a Statute of Limitation run while a dispute is in an ADR process

#### **Neutral Selection:**

The selection of a neutral is an important decision. Please note that currently there is no legal requirement that the neutral be licensed or hold any particular certificate. However, many programs and the Court have established qualification requirements and standards of conduct for their neutral panels.

### Mediation Services Offered by Fresno County Superior Court

#### Mediation Practitioner Panel:

Fresno County Superior Court, Alternative Dispute Resolution (ADR) Department maintains a fee-for-service Mediation Panel as a public service for court litigants and the community. Those listed have met the Court's eligibility requirements and have agreed to abide by the Court's professional standards of conduct in order to participate as a panel member. The panel list can be found on the Court's website under the Alternative Dispute Resolution link,

www.fresno.courts.ca.gov/alternative\_dispute\_resolution/Mediator

#### Free / Low Cost ADR Service Options

For cases involving self-represented litigants or those unable to afford a private mediator, the court contracts with the following organization to provide **free or low cost** mediation services through Dispute Resolution Program Act (DRPA) funding.

 Better Business Bureau Mediation Center- This organization provides mediation for family law property disputes, small claims, landlord / tenant, business, consumer/ merchant, harassment, and neighborhood disputes. For more information about their services go to www.mediationservicesbybbb.org

2600 W. Shaw Lane Fresno, CA 93711 559.256.6300 (phone) 800.675.8118, ext. 300 (toll free)

For more information, go to <a href="www.fresno.courts.ca.gov/alternative\_dispute\_resolution">www.fresno.courts.ca.gov/alternative\_dispute\_resolution</a> or contact:

Mari Henson, Administrator 1130 "O" Street, Fresno, CA. 93724 TEL (559) 457-1908, FAX (559) 457-1691 mhenson@fresno.courts.ca.gov

Camille Valentine, Asst. Administrator 1130 "O" Street, Fresno. CA. 93724 TEL (559) 457-1909, FAX (559) 457-1691 <a href="mailto:cvalentine@fresno.courts.ca.gov">cvalentine@fresno.courts.ca.gov</a>

Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14	1/19 Page 35 of 49			
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, state bar number, and address):	FOR COURT USE ONLY			
TELEPHONE NO: FAX NO:				
ATTORNEY FOR (Name):				
SUPERIOR COURT OF CALIFORNIA • COUNTY OF FRESNO 1130 "O" Street				
Fresno, California 93724-0002 (559) 457-1909				
PLAINTIFF/PETITIONER:				
DEFENDANT/RESPONDENT:				
ALTERNATIVE DISPUTE RESOLUTION STATUS REPORT (ADR)	CASE NUMBER:			
Type of Civil Case:				
Personal Injury – Property Damage/Auto Personal Injury – Property Damage	Contract Other			
Date Complaint Filed:				
Amount in controversy:  \$\Boxed{\subseteq} \\$0 to \\$25,000 \Boxed{\subseteq} \\$25,000 to \\$50,000 \Boxed{\subseteq} \\$50,000 to \\$100,000 \Boxed{\subseteq} \Over \\$100,000 \Boxed{\subseteq} \]	00,000.00 (specify)			
Date of Alternative Dispute Resolution (ADR) Conference:	=			
Name, address, and telephone number of person who conducted the Alternative Dis	spute Resolution (ADR) Conference:			
Case resolved by Alternative Dispute Resolution:				
Yes (proper filing of a <b>Notice of Settlement</b> or <b>Dismissal</b> form is required by a	clerk's office)			
□ No Reason:				
Alternative Dispute Resolution process concluded:				
Yes				
□ No Reason for delay:				
Next scheduled hearing date:				
Type of resolution process used:  Mediation Arbitration Neutral Case Evaluation Other (specify):				
Case was resolved by:  Direct Result of ADR Process  Resolut	ion was unrelated to ADR Process			
If case went through ADR and resolved, estimate the closest dollar amount that was saved in attorney fees and/or expert witness fees by participating in the process.  \$\Begin{align*} \\$0 & \Boxed* \\$250 & \Boxed* \\$500 & \Boxed* \\$750 & \Boxed* \\$1,000 & \Boxed*				
If case went through ADR and did not resolve, estimate the closest dollar amount of additional costs incurred due to				
participation in the ADR process. ☐ \$0 ☐ \$250 ☐ \$500 ☐ \$750 ☐ \$1,000 ☐ More than \$1,000 (specify)				

## Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 36 of 49 Case Number:

Check the closest estimated number of court days you saved in motions, hearings, conferences, trials, etc. as a direct result of this case being referred to this dispute resolution process:							
	☐ 0 Days	☐ 1 Day	More than 1 day (specify)				
If the dispute resolution process caused an increase in court time for this case, please check the estimated number of additional court days:							
	☐ 0 Days	☐ 1 Day	☐ More than 1 day (specify)				
I would be willing to use the dispute resolution process again:							
	Yes	□No					
Please provide any additional comments below regarding your experience with the ADR process:							
	2		X				
		įn.					
			is .				

0 000 0 -1-0 0 1 0 0	TTORNEY (Name, state bar number, and addres	
TELEPHONE NO:	FAX NO:	
ATTORNEY FOR (Name):		
	CALIFORNIA • COUNTY OF FRESNO	
	0 "O" Street	
Fresno	o, California 93724-0002 (559) 457-1909	
PLAINTIFF/PETITIONER:	(000) 407 1000	
DEFENDANT/RESPONDENT:		
STIPULATION REGARDING A	LTERNATIVE DISPUTE RESOLUTION (A	CASE NUMBER:
The parties stipulate that they will	engage in the following Alternative Dispute I	Resolution (ADR) process:
☐ Mediation ☐ Arbitration	☐ Neutral Case Evaluation ☐ Other _	
The parties further stipulate that	has beer	selected as the mediator/arbitrator/neutral.
	25	
Address:		
City, State, Zip		
<b>T</b>		5 1 ( ASS T A
Dispute Resolution (ADR) must be	/ shall engage in some form of Alternative Di e completed within <b>180 days</b> after the Case I	spute Resolution (ADR). The Alternative  Management Conference or prior to the
Mandatory Settlement Conference	e, whichever is earlier, unless given prior app	proval by the court to continue the date.
Parties will be required to file an A	Alternative Dispute Resolution (ADR) State	is Report at least 10 court days prior to
the Mandatory Settlement Conference	ence. Failure to do so may result in sanction	
hearing set by the court.		
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party
	· · · · · · · · · · · · · · · · · · ·	5
Date	Type or Print Name	Signature of Party or Attorney for Party
	Type of Fine Hamo	organical or raily or Attorney for raily
Additional signatures on Stigulation Regarding Alternative Dispute Resolution (ADR) Attaches and		
Additional signatures on Stipulation Regarding Alternative Dispute Resolution (ADR) Attachment		

Ca	so 1:10 cv 00248   10 PAM   Document 1   E	iled 02/14/10 Page 28 of 40
SUPER	se 1:19-cv-00348-LJO-BAM Document 1 Filiation   IOR COURT OF CALIFORNIA • COUNTY OF FRESNO 1130 "O" Street Fresno, California 93724-0002 (559) 457-1909	O FOR COURT USE ONLY
CASE TITLE:		
STIF	PULATION REGARDING ALTERNATIVE DISPUTE RESOLUTION (ADR) ATTACHMENT	CASE NUMBER:
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party
Date	Type or Print Name	Signature of Party or Attorney for Party

Signature of Party or Attorney for Party

Type or Print Name

Date

Exhibit B

1 2	Tavy A. Dumont (CSB #244946) LAW OFFICE OF TAVY A. DUMONT 101 Cooper Street, Suite 223					
3	Santa Cruz, CA 95060					
4	Telephone: (831) 288-0714 Facsimile: (831) 515-5013					
5	tavy.dumont@dumontlaw.com					
6	William E. Kennedy (CSB #158214)					
7	Santa Clara, California 95050 Telephone: (408) 241-1000 Facsimile: (408) 241-1500					
8						
9						
10	wkennedy@kennedyconsumerlaw.com					
11	Attorneys for Plaintiff HEATHER L. NEWTON and the Class					
12	Other council listed on signature nage					
13	Other counsel listed on signature page					
14		NG DIGTEDICIT COLUBT				
15	UNITED STATES DISTRICT COURT  NORTHERN DISTRICT OF CALIFORNIA					
16						
17	SAN FRANC	CISCO DIVISION				
18	HEATHER L. NEWTON, individually and on	Case No.: 3:11-cv-03228 EMC				
19	behalf of others similarly situated,	PLAINTIFF HEATHER L. NEWTON'S				
20	Plaintiff,	NOTICE OF MOTION AND MOTION FOR				
21	V.	ATTORNEYS' FEES, COSTS, AND SERVICE AWARD				
22	AMERICAN DEBT SERVICES, INC., et al,	Hearing Date: June 30, 2016				
23		Hearing Time: 1:30 p.m.				
24	Defendants.	Room: Courtroom 5, 17 <sup>th</sup> Floor Action filed: June 29, 2011				
25		Trial date: Vacated				
26						
27						
28						

1 ||

2

4

5

6 7

89

1011

12

13

1415

16

17

18 19

20

2122

23

24

25

2627

28

#### NOTICE OF MOTION AND MOTION

PLEASE TAKE NOTICE that on June 30, 2016 at 1:30 p.m. or as soon thereafter as the matter may be heard in Courtroom 5 of the above-entitled court, located at the Philip Burton Federal Building, 450 Golden Gate Ave., San Francisco, CA 94102, plaintiff Heather Newton will, and hereby does, respectfully apply to this Court for an award of attorneys' fees of \$348,091, litigation expenses of \$19,409, and a service award of \$7,500. Plaintiff makes this motion pursuant to California's private attorney general statute, Cal. Code Civ. Proc. § 1021.5, or in the alternative the common fund doctrine, and the Court's equitable powers.

This Motion is based on this Notice; the accompanying Points and Authorities; the Declarations of William E. Kennedy, Tavy A. Dumont, and Heather L. Newton; the complete files and records in this action; such evidence as may be presented at the hearing; and such other matters as the Court may take notice.

Dated: April 25, 2016

By: /s/ Tavy A. Dumont
Tavy A. Dumont
LAW OFFICE OF TAVY A. DUMONT
101 Cooper Street, Suite 223
Santa Cruz, CA 95060

CONSUMER LAW OFFICE OF WILLIAM E. KENNEDY 2797 Park Avenue, Suite 201 Santa Clara, California 95050

F. Paul Bland, Jr. PUBLIC JUSTICE, P.C. 1825 K Street, NW, Suite 200 Washington, D.C. 20006 (202) 797-8600

Attorneys for Plaintiff and the Class

Page 2

#### **TABLE OF CONTENTS** 1 2 I. INTRODUCTION...... STATEMENT OF ISSUES TO BE DECIDED....... 3 II. RELEVANT PROCEDURAL HISTORY ......2 4 III. 5 IV. 6 A. 7 B. Plaintiff Is Entitled to Attorneys' Fees under California Code of Civil Procedure 8 9 C. Under California Law, Attorneys' Fees in this Case Should be Calculated Using the 10 Lodestar Approach ......8 The Lodestar Supports an Award of \$348,091.....9 11 D. 12 1. Class Counsel Reasonably Expended 2,426 Hours on this Litigation ......9 2. 13 14 E. Even If Calculation of the Fee Award in this Case Were Governed by Federal Law, an 15 16 1. Use of the Lodestar Approach would be Appropriate in this Case under Federal 17 2. 18 If the Court Uses the Benchmark Approach, the Benchmark Should Be 19 20 V. AN AWARD OF \$19,409 IN COSTS IS APPROPRIATE ......18 21 VI. AN AWARD OF \$7,500 FOR PLAINTIFF'S SERVICE TO THE CLASS IS 22 23 VII. 24 25 26 27 28 Page iii

### **TABLE OF AUTHORITIES**

2	<u>Cases</u>		
3	Aamco Automatic Transmissions Inc. v. Tayloe, 82 F.R.D. 405 (E.D.Pa.1979)		
4	Abouab v. City and County of San Francisco, 141 Cal. App. 4th 643, 663 (2006)		
5	Allen v. Bedolla, 787 F.3d 1218 (9th Cir. 2015)		
6	Beech Cinema Inc. v. Twentieth Century Fox Film Corp., 480 F.Supp. 1195 (S.D.N.Y.1979)		
7	Bell v. Vista Unified Sch. Dist., 82 Cal. App. 4th 672, 690 (2000)		
8	Brown v. Hain Celestial Grp., Inc., No. 3:11-cv-03082-LB, 2016 U.S. Dist. LEXIS 20118 (N.D. Cal.		
9	Feb. 18, 2016)		
10	Cantor v. Detroit Edison Co., 86 F.R.D. 752 (E.D.Mi.1980)		
11	Dunk v. Ford Motor Co., 48 Cal.App.4th 1794 (1996)		
12	Flannery v. California Highway Patrol, 61 Cal.App.4th 629, 646 (1998)		
13	Folsom v. Butte County Assn. of Governments, 32 Cal.3d 668 (1982)		
14	Gonzalez v. Southern Wine & Spirits of Am., Inc., 555 F.App'x 704, 704-705 (9th Cir. 2014)5		
15	Gonzalez v. Southern Wine & Spirits of Am., Inc., No. 2:11-cv-05849-ODW(PLAx), 2014 U.S. Dist.		
16	LEXIS 57541, at *4 (C.D. Cal. Apr. 24, 2014)		
17	In re Ampicillin Antitrust Litig., 526 F. Supp. 494 (D.D.C. 1981)		
18	In re Heritage Bond Litig., 2005 U.S. Dist. LEXIS 13555 (C.D. Cal. June 10, 2005)		
19	In re Tobacco II Cases, 46 Cal.4th 298 (2009)		
20	Indep. Living Ctr. of S. Cal. v. Maxwell-Jolly, No. 2:08-cv-03315-CAS(MANx), 2015 U.S. Dist. LEXIS		
21	89371 (C.D. Cal. July 6, 2015)		
22	Kaufman & Broad-S. Bay v. Unisys Corp., 822 F. Supp. 1468 (N.D. Cal. 1993)		
23	Ketchum v. Moses, 24 Cal.4th 1122 (2001)		
24	KFC W., Inc. v. Meghrig, 49 F.3d 518 (9th Cir. 1995)		
25	Knight v. Red Door Salons, Inc., 2009 U.S. Dist. LEXIS 11149, 2009 WL 248367 (N.D. Cal. Feb. 2,		
26	2009)		
27	Lealao v. Beneficial Cal., Inc., 82 Cal.App.4th 19 (2000)		
28			
	Page iv		

## Case 3:11-cv-03228-EMC Document 337 Filed 04/25/16 Page 5 of 26 Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 44 of 49

1	Lewis v. Activision Blizzard, Inc., No. C 12-1096 CW, 2014 U.S. Dist. LEXIS 135889 (N.D. Cal. Sep.
2	25, 2014)
3	Lilly v. Jamba Juice Co., No. 13-cv-02998–JST, 2015 U.S. Dist. LEXIS 57637, 2015 WL 2062858
4	(N.D. Cal. May 1, 2015)9
5	Lyons v. Chinese Hosp. Assn., 136 Cal.App.4th 1331 (2006)
6	Mangold v. Cal. Pub. Utils. Comm'n, 67 F.3d 1470 (9th Cir. 1995)
7	Meister v. Regents of U. of California, 67 Cal.App.4th 437 (1998)
8	Nationwide Biweekly Admin., Inc. v. Owen, No. 14-CV-05166-LHK, 2015 U.S. Dist. LEXIS 34558
9	(N.D. Cal. Mar. 18, 2015)
10	Pearson v. Green Tree Serv., LLC, No. 13-cv-04524-JSC, 2015 U.S. Dist. LEXIS 18297, 2015 WL
11	632457 (N.D. Cal. Feb. 13, 2015)
12	Perez v. Safety-Kleen Sys., No. C 05-5338 PJH, 2010 U.S. Dist. LEXIS 23612 (N.D. Cal. Mar. 15,
13	2010)
14	Prison Legal News v. Schwarzenegger, 608 F.3d 446 (9th Cir. 2010)
15	Serrano v. Priest ("Serrano III"), 20 Cal.3d 25 (1977)
16	Serrano v. Unruh (Serrano IV), 32 Cal. 3d 621 (1982)
17	Six Mexican Workers v. Arizona Citrus Growers, 904 F.2d 1301 (9th Cir.1990)
18	Synapsis, LLC v. Evergreen Data Sys., 2006 U.S. Dist. LEXIS 76233, 2006 WL 3302432 (N.D. Cal.
19	Oct. 10, 2006)5
20	Van Gemert v. Boeing Co., 516 F.Supp. 412 (S.D.N.Y. 1981)
21	Van Vraken v. Atlantic Richfield Co., 901 F.Supp. 294 (N.D. Cal. 1995)
22	Vizcaino v. Microsoft Corp., 142 F.Supp.2d 1299 (W.D. Wash. 2001)
23	Wren v. RGIS Inventory Specialists, No. C-06-05778 JCS, 2011 U.S. Dist. LEXIS 38667 (N.D. Cal.
24	Apr. 1, 2011)
25	
26	<u>Statutes</u>
27	California Code of Civil Procedure § 1021.5
28	California Code of Civil Procedure § 1033.5
	Page v
	1

### Case 3:11-cv-03228-EMC Document 337 Filed 04/25/16 Page 6 of 26 Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 45 of 49

### **Rules** Page vi

# 

# 

# 

### 

# 

# 

#### MEMORANDUM OF POINTS AND AUTHORITIES

#### I. INTRODUCTION

After almost five years of hard-fought litigation, the proposed settlement before the Court would give the Class a payment amounting to more than nineteen times the money the settling Defendants, Global Client Solutions ("Global") and Rocky Mountain Bank & Trust ("RMBT"), gained from the Class members. The proposed settlement would give each Class member approximately two-thirds of the fees he or she paid to *all* defendants combined, including the defaulted defendants.

Settlement was reached after Plaintiff prevailed on a contested class certification motion, after Plaintiff's core claims withstood two motions to dismiss and three motions for summary judgment, after Plaintiff withstood a motion to compel arbitration, defeated an appeal in the Ninth Circuit, and fought through multiple discovery disputes, including two that led to discovery motions. Now, Plaintiff asks that the Court grant her application for a service award of \$7,500, attorneys' fees of \$348,091, and out-of-pocket litigation expenses of \$19,409.

California law governs the right to attorneys' fees in this case as well as the method of calculating those fees, because the Court is exercising supplemental jurisdiction of Plaintiff's state law claims.

#### II. STATEMENT OF ISSUES TO BE DECIDED

Whether the Court should grant Plaintiff's application for a service award of \$7,500, attorneys' fees of \$348,091, and out-of-pocket litigation expenses of \$19,409.

Page 1

6

12

14

16

19

22

24

25

26 27

28

law." Lilly v. Jamba Juice Co., No. 13-cv-02998–JST, 2015 U.S. Dist. LEXIS 57637, at \*12, 2015 WL 2062858, at \*5 (N.D. Cal. May 1, 2015). "[Serrano III] arguably renders it questionable whether a pure percentage fee can be awarded even in a conventional common fund case (see Dunk v. Ford Motor Co., [48 Cal.App.4th 1794] at p. 1809)...." Lealao v. Beneficial Cal., Inc., 82 Cal.App.4th 19, 39 (2000).

### D. The Lodestar Supports an Award of \$348,091

"The lodestar . . . is produced by multiplying the number of hours reasonably expended by counsel by a reasonable hourly rate." *Lealao*, supra, 82 Cal.App.4th at p. 26. The court may then increase or decrease that amount by applying a positive or negative multiplier to take into account a variety of other factors, including the quality of the representation, the novelty and complexity of the issues, the results obtained, and the contingent risk presented. *Id.* 

Class Counsel's time records, and a spreadsheet with hours subtotaled by category along with the lodestar calculations, are attached to the Declaration of Tavy A. Dumont, lodged herewith subject to a sealing motion. Attorneys Kennedy, Dumont, Paul Bland, Leslie Bailey and Amy Radon expended 640.2, 1510.2, 8.3, 255.73, and 11.6 hours, respectively, for a total of 2,426 hours. Using hourly rates of \$450 for Mr. Kennedy, \$300 for Ms. Dumont, \$505 for Mr. Bland, \$355 for Ms. Bailey, and \$290 for Ms. Radon (the hourly rates are discussed in section IV.2 below), the lodestar to date is \$823,621. Class Counsel project that they will spend an additional 65 hours on obtaining final approval and implementing the settlement, bringing the lodestar to \$846,121. Nevertheless, Class Counsel request a fee award of only \$348,091, which is less than 42% of Class Counsel's projected lodestar.

#### 1. Class Counsel Reasonably Expended 2,426 Hours on this Litigation

The procedural history of this litigation (see section III above) reflects that it has been labor-intensive and time consuming. For example:

Dumont Decl.).<sup>6</sup> In addition, \$7,791.13 is owed to Class Administrator CPT. (CPT agreed to charge a flat fee of \$9,000 for settlement administration expenses. Of that, Class Counsel have paid \$1,208.87 and the balance has not yet been invoiced. Dumont Decl., ¶ 11.) Therefore, Plaintiff requests an award of costs in the amount of \$19,409 (\$5,073.53 + 6,544.43 +\$7,791.13=19,409.09, rounded to whole dollars). These expenses are of the type ordinarily billed to a client and were necessarily incurred.

#### VI. AN AWARD OF \$7,500 FOR PLAINTIFF'S SERVICE TO THE CLASS IS **APPROPRIATE**

Plaintiff has contributed substantially to the litigation for nearly five years, by providing information and documents before suit was filed; having her deposition taken; responding to written discovery requests; meeting with her attorneys several times, reviewing and signing several documents, participating in two Settlement Conferences with Judge Westmore and the successful mediation with Judge Westerfield, including travel from her home in San Jose to Oakland and San Francisco, where the settlement discussions took place. Dumont Decl., ¶ 12; Newton Decl., ¶ 3. A list of the time Ms. Newton devoted to this case is contained in her declaration, filed herewith.

#### **CONCLUSION** VII.

For the reasons stated, Plaintiff Heather Newton's application for a service award of \$7,500, attorneys' fees of \$348,091, and costs of \$19,409 should be granted.

Respectfully submitted,

Dated: April 25, 2016

26

27 28 By: /s/ Tavy A. Dumont Tavy A. Dumont

LAW OFFICE OF TAVY A. DUMONT

<sup>&</sup>lt;sup>6</sup> Attorney Dumont has expended a total of \$7,064.33 to date, which includes charges of \$209.65 for court transcripts and \$310.25 for postage, which are not allowable as costs under Code of Civil Procedure section 1033.5, so those costs are not requested for purposes of an award under state law. Page 19

### Case 3:11-cv-03228-EMC Document 337 Filed 04/25/16 Page 26 of 26 Case 1:19-cv-00348-LJO-BAM Document 1 Filed 03/14/19 Page 49 of 49

CONSUMER LAW OFFICE OF WILLIAM E. **KENNEDY** F. Paul Bland, Jr. PUBLIC JUSTICE, P.C. 1825 K Street, NW, Suite 200 Washington, D.C. 20006 (202) 797-8600 Attorneys for Plaintiff and the Class Page 20

1 2 3 4 5 6 7 8	TOMIO B. NARITA (SBN 156576) tnarita@snllp.com R. TRAVIS CAMPBELL (SBN 271580 tcampbell@snllp.com SIMMONDS & NARITA LLP 44 Montgomery Street, Suite 3010 San Francisco, CA 94104-4816 Telephone: (415) 283-1000 Facsimile: (415) 352-2625  Attorneys for Defendant Comenity Bank	0)
	UNITED STAT	ES DISTRICT COURT
9	EASTERN DIST	RICT OF CALIFORNIA
10		
11	LORI ANN GONZALEZ,	) CASE NO.
12	individually and on behalf of others similarly situated,	) DEFENDANT'S NOTICE OF
13	Plaintiff,	) INTERESTED PARTIES
14	VS.	
15	COMENITY BANK, DOES 1-30,	
16	COMENTAL BANK, DOES 1-30,	
17	Defendants.	
18		_ }
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		

#### Case 1:19-cv-00348-LJO-BAM Document 1-1 Filed 03/14/19 Page 2 of 2

Pursuant to Federal Rule of Civil Procedure 7.1, the undersigned counsel of record for defendant COMENITY BANK certifies that the following persons, 3 association of persons, firms, partnerships, corporations (including parent corporation) or other entities have pecuniary interest in the outcome of this case and 4 hereby identifies its parent corporations and lists any publicly held company that owns 10% or more of its stock. These representations are made to enable the Court to evaluate possible disqualification or recusal. 1. Comenity LLC, a Delaware limited liability company. 8 9 2. ADS Alliance Data Systems, Inc., a Delaware corporation.

3. Alliance Data Systems Corporation, a publicly-traded Delaware corporation, which trades on the New York Stock Exchange as "ADS."

Comenity Bank

12

13

10

11

1

DATED: March 14, 2019 SIMMONDS & NARITA LLP TOMIO B. NARITA R. TRAVIS CAMPBELL

15

16

14

By: /s/R. Travis Campbell R. Travis Campbell Attorneys for Defendant

17

18

19

20

21 22

23

24

25

26

27

28

JS 44 (Rev. 08/16)

Case 1:19-cv-00348-LJO-BAM Document 1-2 Filed 03/14/19 Page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) I. (a) PLAINTIFFS **DEFENDANTS** LORI ANN GONZALEZ, individually and on behalf of others similarly COMENITY BANK situated **(b)** County of Residence of First Listed Plaintiff Fresno County of Residence of First Listed Defendant (EXCEPT IN U.S. PLAINTIFF CASES) (IN U.S. PLAINTIFF CASES ONLY) IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED. Attorneys (If Known) (c) Attorneys (Firm Name, Address, and Telephone Number) Tavý A. Dumont (244946) LAW OFFICE OF TAVY A. DUMONT Tomio B. Narita (156576); R. Travis Campbell (271580) - SIMMONDS 101 Cooper St., #223, Santa Cruz, CA 95060 (831) 288-0714 & NARITA LLP (415) 283-1000 Jonathan Weiss (143895) LAW OFFICE OF JONATHAN WEISS 44 Montgomery St., Ste. 3010, San Francisco, CA 94104 II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant) PTF □ 1 U.S. Government 3 Federal Question PTF Plaintiff (U.S. Government Not a Party) Citizen of This State **×** 1 ☐ 1 Incorporated or Principal Place 3 **1** 4 of Business In This State **≱** 4 Diversity 2 U.S. Government Citizen of Another State 2 2 Incorporated and Principal Place **★** 5 Defendant (Indicate Citizenship of Parties in Item III) of Business In Another State ☐ 3 Foreign Nation □ 6 Citizen or Subject of a 3 Foreign Country NATURE OF SUIT (Place an "X" in One Box Only) Click here for: Nature of Suit Code Description FORFEITURE/PENALTY CONTRACT BANKRUPTCY OTHER STATUTES PERSONAL INJURY ■ 110 Insurance PERSONAL INJURY 625 Drug Related Seizure ☐ 422 Appeal 28 USC 158 375 False Claims Act □ 120 Marine □ 310 Airplane □ 365 Personal Injury · of Property 21 USC 881 ☐ 423 Withdrawal □ 376 Qui Tam (31 USC ☐ 315 Airplane Product □ 130 Miller Act Product Liability ☐ 690 Other 28 USC 157 3729(a)) □ 140 Negotiable Instrument Liability ☐ 367 Health Care/ 400 State Reapportionment PROPERTY RIGHTS 150 Recovery of Overpayment □ 320 Assault, Libel & **Pharmaceutical** ☐ 410 Antitrust & Enforcement of Judgmen Slander Personal Injury 820 Copyrights 430 Banks and Banking ■ 151 Medicare Act 330 Federal Employers' Product Liability ■ 830 Patent ☐ 450 Commerce ■ 152 Recovery of Defaulted Liability □ 368 Asbestos Personal ☐ 840 Trademark ☐ 460 Deportation □ 340 Marine Student Loans Injury Product 470 Racketeer Influenced and (Excludes Veterans) □ 345 Marine Product Liability SOCIAL SECURIT Corrupt Organizations LABOR PERSONAL PROPERTY ★ 480 Consumer Credit □ 153 Recovery of Overpayment Liability 710 Fair Labor Standards ☐ 861 HIA (1395ff) ☐ 350 Motor Vehicle ☐ 370 Other Fraud ☐ 862 Black Lung (923) ☐ 490 Cable/Sat TV of Veteran's Benefits Act □ 863 DIWC/DIWW (405(g)) □ 160 Stockholders' Suits □ 355 Motor Vehicle □ 371 Truth in Lending ☐ 720 Labor/Management ☐ 850 Securities/Commodities/ ■ 190 Other Contract Product Liability □ 380 Other Personal Relations □ 864 SSID Title XVI Exchange 195 Contract Product Liability □ 360 Other Personal Property Damage ☐ 740 Railway Labor Act □ 865 RSI (405(g)) ■ 890 Other Statutory Actions ■ 196 Franchise Injury 385 Property Damage ☐ 751 Family and Medical ■ 891 Agricultural Acts 362 Personal Injury -Product Liability Leave Act ■ 893 Environmental Matters Medical Malpractice ☐ 790 Other Labor Litigation ☐ 895 Freedom of Information FEDERAL TAX SUITS REAL PROPERTY CIVIL RIGHTS PRISONER PETITIONS □ 791 Employee Retirement Act ☐ 440 Other Civil Rights 210 Land Condemnation **Habeas Corpus:** Income Security Act 870 Taxes (U.S. Plaintiff ☐ 896 Arbitration □ 220 Foreclosure □ 441 Voting 463 Alien Detainee ■ 899 Administrative Procedure or Defendant) ☐ 442 Employment ☐ 871 IRS—Third Party 230 Rent Lease & Ejectment 510 Motions to Vacate Act/Review or Appeal of □ 240 Torts to Land □ 443 Housing/ Sentence 26 USC 7609 Agency Decision 245 Tort Product Liability Accommodations 950 Constitutionality of ■ 290 All Other Real Property 445 Amer. w/Disabilities 535 Death Penalty IMMIGRATION State Statutes ☐ 462 Naturalization Application Employment Other: ☐ 446 Amer. w/Disabilities ☐ 540 Mandamus & Other ☐ 465 Other Immigration ☐ 550 Civil Rights Other Actions ¬ 448 Education 555 Prison Condition 560 Civil Detainee Conditions of Confinement V. ORIGIN (Place an "X" in One Box Only) Original **★**2 Removed from **3** Remanded from Reinstated or ☐ 6 Multidistrict □ 8 Multidistrict ☐ 5 Transferred from Proceeding State Court Appellate Court Litigation -Litigation -Reopened Another District Transfer Direct File (specify) Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 28 U.S.C. § 1332 VI. CAUSE OF ACTION Brief description of cause: Plaintiff alleges violations of Cal. Civ. Code §1788.18, Bus. & Prof. Code 17200 & Cal. Civ. Code §1798.93 VII. REQUESTED IN **DEMAND \$** CHECK IF THIS IS A CLASS ACTION CHECK YES only if demanded in complaint: UNDER RULE 23, F.R.Cv.P. **COMPLAINT:** JURY DEMAND: ☐ Yes VIII. RELATED CASE(S) (See instructions): IF ANY JUDGE DOCKET NUMBER DATE SIGNATURE OF ATTORNEY OF RECORD

**Print** 

AMOUNT

03/14/2019

RECEIPT #

FOR OFFICE USE ONLY

Save As..

/s/R. Travis Campbell

APPLYING IFP

MAG. JUDGE

JUDGE

Reset

### Case 1:19-cv-00348-LJO-BAM Document 1-2 Filed 03/14/19 Page 2 of 2 INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

#### Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- **I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
  - United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here. United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
  - Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
  - Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- **III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV.** Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: Nature of Suit Code Descriptions.
- **V. Origin.** Place an "X" in one of the seven boxes.
  - Original Proceedings. (1) Cases which originate in the United States district courts.
  - Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
  - Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
  - Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date. Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
  - Multidistrict Litigation Transfer. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407.
  - Multidistrict Litigation Direct File. (8) Check this box when a multidistrict case is filed in the same district as the Master MDL docket. **PLEASE NOTE THAT THERE IS NOT AN ORIGIN CODE 7.** Origin Code 7 was used for historical records and is no longer relevant due to changes in statue.
- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P. Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction. Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases. This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

**Date and Attorney Signature.** Date and sign the civil cover sheet.

### **ClassAction.org**

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: <u>Class Action Claims Comenity Bank Refused to Cooperate with Identity Theft Investigation</u>