

August 27, 2026 – On or around July 2, 2026, Golden State Orthopedics & Spine (“GSOS”) became aware of unusual activity within its network. Upon discovery, GSOS took immediate action to secure its network and investigate the event. This included engaging a third-party team of forensic experts to investigate the incident and determine the full nature and scope of the event. Following a thorough investigation, GSOS has confirmed that a limited amount of protected health information (“PHI”) may have been subject to unauthorized access in connection with this incident.

The type of information contained within the affected data included first and last name, in combination with one or more of the following: address, date of birth, Social Security number, health insurance information, and medical diagnosis information. Importantly, the information potentially impacted may vary for each individual, and may include all, or just one of the above-listed types of information.

GSOS takes its legal and regulatory obligations with respect to the privacy and security of PHI seriously and remains actively engaged in the investigative and review process. At this time, GSOS is undertaking a comprehensive and time-consuming process to review the potentially impacted files. This process is designed to identify the individuals whose information may have been involved and to confirm the data elements associated with impacted individuals, and subsequently notify all potentially impacted individuals as required by law.

In response to this incident, GSOS has implemented additional security measures within its network and facilities and is reviewing its current policies and procedures related to data security. Although GSOS has no evidence of actual misuse of information as a result of this incident, patients are nonetheless encouraged to monitor their account statements and explanation of benefits forms for suspicious activity and to detect errors. Patients may also wish to contact the three major credit agencies to place a fraud alert on their credit report – the credit agencies’ contact information is: Equifax (888-378-4329); TransUnion (833-395-6938); and Experian (888-397-3472).

GSOS has established a toll-free call center to answer questions about the incident and to address related concerns. The number for the hotline is 833-851-8897. You may also contact us by email at [dataincident@goldenstateortho.com](mailto:dataincident@goldenstateortho.com), or by writing to 2625 Shadelands Drive, Walnut Creek, CA 94598.

The privacy and protection of information is a top priority for us, and we deeply regret any inconvenience or concern this incident may cause.