



Dear [REDACTED]:

The privacy and security of the information we maintain is of the utmost importance to Gastroenterology & Hepatology of Central New York, P.C. We are writing with important information regarding a data security incident that involved your information. We want to provide you with information about the incident, explain the services we are making available to you, and let you know that we continue to take significant measures to protect your information.

What Happened?

On or about March 6, 2026, we experienced a data security incident where an unauthorized party accessed certain systems in our network environment.

What We Are Doing.

Upon learning of this issue, we immediately contained the threat, notified local law enforcement and the FBI of the incident, and commenced a prompt and thorough investigation on March 6, 2026. As part of our investigation, we have been working very closely with external cybersecurity professionals experienced in handling these types of incidents. Following a thorough forensic investigation and extensive file review, it was determined on August 28, 2026, that an unauthorized third-party acquired records containing some of your personal and/or protected health information on or around March 6, 2026.

What Information Was Involved?

The potentially impacted files may have contained your full name in combination with the following: [REDACTED]

What You Can Do.

We have no evidence of fraud or identity theft that has occurred as a direct result of this incident. Nevertheless, out of an abundance of caution, we want to make you aware of the scope of the incident and offer a **complimentary [REDACTED] month membership of Epiq Privacy Solutions ID**. This product helps detect possible misuse of your information and provides you with identity protection services focused on immediate identification and resolution of identity theft. **Epiq Privacy Solutions ID** is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and **Epiq Privacy Solutions ID**, including instructions on how to activate your complimentary [REDACTED] month membership, please see the additional information provided in this letter.

This letter also provides other precautionary measures you can take to protect your information, including placing a fraud alert and/or security freeze on your credit files, and/or obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis.

For More Information

Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of the information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your information.

For further questions or additional information regarding this incident, please contact the dedicated tollfree response line [REDACTED]. The response line is available between the hours of 9:00 a.m. to 9:00 p.m. Eastern time, Monday through Friday, excluding holidays.

Sincerely,

Gastroenterology & Hepatology of Central New York, P.C.
5112 W. Taft Rd
Liverpool, NY 13088