UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF WISCONSIN MILWAUKEE DIVISION

JENNIFER GAJEWSKI, Individually and on) Case No.: 17-cv-996
Behalf of All Others Similarly Situated,) CLASS ACTION COMPLAINT
Plaintiff,	}
VS.	ý
PHILLIPS & COHEN ASSOCIATES, LTD.,) Jury Trial Demanded))
Defendant.	

INTRODUCTION

1. This class action seeks redress for collection practices that violate the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq.* (the "FDCPA").

JURISDICTION AND VENUE

2. The court has jurisdiction to grant the relief sought by the Plaintiff pursuant to 15 U.S.C. § 1692k and 28 U.S.C. §§ 1331 and 1337. Venue in this District is proper in that Defendant directed its collection efforts into the District.

PARTIES

- 3. Plaintiff Jennifer Gajewski is an individual who resides in the Eastern District of Wisconsin (Milwaukee County).
- 4. Plaintiff is a "consumer" as defined in the FDCPA, 15 U.S.C. § 1692a(3), in that Defendant sought to collect from her a debt allegedly incurred for personal, family or household purposes, namely an automobile loan.
- 5. Plaintiff is also a "customer" as defined in the Wisconsin Consumer Act, Wis. Stat. § 421.301(17), in that she engaged in a consumer credit transaction.
- 6. Defendant Phillips & Cohen. ("Phillips") is a debt collection agency with its principal place of business located at 1002 Justinson Street, Wilmington, Delaware 19801.

- 7. Phillips is engaged in the business of a collection agency, using the mails and telephone to collect consumer debts originally owed to others.
- 8. Phillips is engaged in the business of collecting debts owed to others and incurred for personal, family or household purposes. Phillips is a debt collector as defined in 15 U.S.C. § 1692a.

FACTS

- 9. On or about June 21, 2017, Phillips mailed a debt collection letter to Plaintiff regarding an alleged debt, allegedly owed to PCA and originally owed to "Capital One N.A." A copy of this letter is attached to this complaint as <u>Exhibit A</u>.
- 10. The alleged debt identified in Exhibit A is a loan on an automobile used for personal, family or household purposes.
- 11. Upon information and belief, <u>Exhibit A</u> is a form letter, generated by computer, and with the information specific to Plaintiff inserted by computer.
- 12. Upon information and belief, <u>Exhibit A</u> is a form debt collection letter used by Phillips to attempt to collect alleged debts.
- 13. <u>Exhibit A</u> is the first written communication Phillips sent to Plaintiff regarding the alleged debt referenced in <u>Exhibit A</u>.
 - 14. <u>Exhibit A</u> includes the following language:

YOU MAY CONTACT OUR OFFICE AT THE ABOVE TELEPHONE NUMBER WITH ANY QUESTIONS OR TO DISCUSS PAYMENT OPTIONS.

15. The text in Phillips's letter to Plaintiff is inconsistent with 15 U.S.C. §§ 1692g(a), which states:

(a) Notice of debt; contents

Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the

consumer has paid the debt, send the consumer a written notice containing—

- (1) the amount of the debt;
- (2) the name of the creditor to whom the debt is owed;
- (3) a statement that unless the consumer, within thirty days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector;
- (4) a statement that if the consumer notifies the debt collector *in writing* within the thirty-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain verification of the debt or a copy of a judgment against the consumer and a copy of such verification or judgment will be mailed to the consumer by the debt collector; and
- (5) a statement that, upon the consumer's written request within the thirty-day period, the debt collector will provide the consumer with the name and address of the original creditor, if different from the current creditor.

(emphasis added).

- 16. The language reproduced in paragraph 13, above, overshadows the FDCPA debt validation notice.
- 17. Exhibit A fails to clearly and unambiguously inform the unsophisticated consumer that, in order to invoke his or her right to require Phillips to cease most collection activities until it provides verification of the debt, the consumer must make the request in writing. 15 U.S.C. § 1692g(a)(4).
- 18. Instead, <u>Exhibit A</u> expressly tells the consumer to *call* Phillips: "with any questions." (emphasis added).
- 19. "Questions" that consumers may have regarding a debt qualify as "disputes." This is exactly the type of conduct that 15 U.S.C. § 1692g is intended to remedy. *Sanchez v. Jackson*, No. 16-cv-6144, 2016 U.S. Dist. LEXIS 160776 *26 (N.D. Ill. Nov. 21, 2016); *quoting* S. Rep. 95-382, at 4 (1977), reprinted in 1977 U.S.C.C.A.N. 1695, 1699 ("Congress believed the

validation provision would 'eliminate the recurring problem of debt collectors dunning the wrong person or attempting to collect debts which the consumer has already paid.'").

- 20. The practical effect of the request to call Phillips is to discourage consumers from disputing debts in writing.
- 21. An oral dispute does not trigger the FDCPA verification requirements, which includes a temporary suspension of collection efforts until verification is provided. 15 U.S.C. § 1692g(b).
- 22. Phillips did not effectively convey to the consumers their rights under the FDCPA. *McCabe v. Crawford & Co.*, 272 F. Supp. 2d 736, 743 (N.D. Ill. 2003); *see also Desantis v. Computer Credit, Inc.*, 269 F.3d 159, 161 (2d Cir. 2001) (a "debt collector violates the Act if it fails to convey the information required by the Act.").
- 23. The consumer is not required to rely upon the debt collector to voluntarily comply with the FDCPA. *McCabe*, 272 F. Supp. 2d at 738 ("However, Crawford misses the point of the protection found in § 1692g(a)(4). Although a debt collector *may* provide verification upon *oral* notification, the debt collector *must* provide verification upon *written* notification. If the debtor gives only *oral* notification of the dispute, the FDCPA imposes no requirement on the debt collector to obtain verification of the debt.").
- 24. Failure to provide the correct validation notice within five days of the initial communication with Plaintiff and the class is a *per se* violation of the FDCPA. *Janetos v. Fulton Friedman & Gullace, LLP*, 825 F.3d 317, 324 (7th Cir. 2016) ("we have not extended the implicit materiality requirement of § 1692e to reach claims under § 1692g(a).).
- 25. For purposes of Plaintiff's claim under 15 U.S.C. §§ 1692e and 1692e(10), Phillips's omission is a material violation of the FDCPA. A consumer who attempts to orally

exercise verification rights or a request for the identity of the original creditor does not effectively invoke his or her rights under 15 U.S.C. § 1692g(b):

(b) Disputed debts

If the consumer notifies the debt collector in writing within the thirty-day period described in subsection (a) of this section that the debt, or any portion thereof, is disputed, or that the consumer requests the name and address of the original creditor, the debt collector shall cease collection of the debt, or any disputed portion thereof, until the debt collector obtains verification of the debt or a copy of a judgment, or the name and address of the original creditor, and a copy of such verification or judgment, or name and address of the original creditor, is mailed to the consumer by the debt collector. Collection activities and communications that do not otherwise violate this subchapter may continue during the 30-day period referred to in subsection (a) unless the consumer has notified the debt collector in writing that the debt, or any portion of the debt, is disputed or that the consumer requests the name and address of the original creditor. Any collection activities and communication during the 30-day period may not overshadow or be inconsistent with the disclosure of the consumer's right to dispute the debt or request the name and address of the original creditor.

(emphasis added).

- 26. Phillips's statement that the consumer should call with questions about a debt overshadows the validation notice. 16 U.S.C. § 1692g.
 - 27. Plaintiff was confused by Exhibit A.
 - 28. The unsophisticated consumer would be confused by Exhibit A.
 - 29. Plaintiff had to spend time and money investigating Exhibit A.
- 30. Plaintiff had to take time to obtain and meet with counsel, including traveling to counsel's office by car and its related expenses, including but not limited to the cost of gasoline and mileage, to advise Plaintiff on the consequences of Exhibit A.
- 31. The FDCPA creates substantive rights for consumers; violations cause injury to consumers, and such injuries are concrete and particularized. *Bock v. Pressler & Pressler, LLP*, No. 11-7593, 2017 U.S. Dist. LEXIS 81058 *21 (D.N.J. May 25, 2017) ("through [s]ection

1692e of the FDCPA, Congress established 'an enforceable right to truthful information concerning' debt collection practices, a decision that 'was undoubtedly influenced by congressional awareness that the intentional provision of misinformation' related to such practices, 'contribute[s] to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy,"); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 *8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 *9-10 (N.D. Ill. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems important enough for a lawsuit."); Church v. Accretive Health, Inc., No. 15-15708, 2016 U.S. App. LEXIS 12414 *7-11 (11th Cir. July 6, 2016) (same); see also Mogg v. Jacobs, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at *5 (S.D. III. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting Sterk v. Redbox Automated Retail, LLC, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a); Quinn v. Specialized Loan Servicing, LLC, No. 16 C 2021, 2016 U.S. Dist. LEXIS 107299 *8-13 (N.D. Ill. Aug. 11, 2016) (rejecting challenge to Plaintiff's standing based upon alleged FDCPA statutory violation); Lane v. Bayview Loan Servicing, LLC, No. 15 C 10446, 2016 U.S. Dist. LEXIS 89258 *9-10 (N.D. Ill. July 11, 2016) ("When a federal statute is violated, and especially when Congress has created a cause of action for its violation, by definition Congress has created a legally protected interest that it deems

important enough for a lawsuit."); Church v. Accretive Health, Inc., No. 15-15708, 2016 U.S. App. LEXIS 12414 *7-11 (11th Cir. July 6, 2016) (same); see also Mogg v. Jacobs, No. 15-CV-1142-JPG-DGW, 2016 U.S. Dist. LEXIS 33229, 2016 WL 1029396, at *5 (S.D. Ill. Mar. 15, 2016) ("Congress does have the power to enact statutes creating legal rights, the invasion of which creates standing, even though no injury would exist without the statute," (quoting Sterk v. Redbox Automated Retail, LLC, 770 F.3d 618, 623 (7th Cir. 2014)). For this reason, and to encourage consumers to bring FDCPA actions, Congress authorized an award of statutory damages for violations. 15 U.S.C. § 1692k(a).

- 32. Moreover, Congress has explicitly described the FDCPA as regulating "abusive practices" in debt collection. 15 U.S.C. §§ 1692(a) 1692(e). Any person who receives a debt collection letter containing a violation of the FDCPA is a victim of abusive practices. *See* 15 U.S.C. §§ 1692(e) ("It is the purpose of this subchapter to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses").
- 33. 15 U.S.C. § 1692e generally prohibits "any false, deceptive, or misleading representation or means in connection with the collection of any debt."
- 34. 15 U.S.C. § 1692e(2)(a) specifically prohibits misrepresentations of "the character, amount, or legal status of any debt."
- 35. 15 U.S.C. § 1692e(10) specifically prohibits the "use of any false representation or deceptive means to collect or attempt to collect any debt.

COUNT I -- FDCPA

- 36. Plaintiff incorporates by reference as if fully set forth herein the allegations contained in the preceding paragraphs of this Complaint.
- 37. Exhibit A fails to clearly inform the consumer that, in order to invoke his or her right to obtain verification of the debt, the consumer must make the request in writing. 15 U.S.C. § 1692g(a)(4).
- 38. Instead, <u>Exhibit A</u> expressly requests that consumers call Phillips's phone number if they have "any questions."
- 39. The request to call with "questions" sweeps in many disputes. The language contradicts and overshadows the FDCPA validation notice. 15 U.S.C. § 1692g(a).
 - 40. Phillips violated 15 U.S.C. §§ 1692g, 1692g(a), 1692g(b) and 1692e(10).

CLASS ALLEGATIONS

- 41. Plaintiff brings this action on behalf of a Class, consisting of (a) all natural persons in the State of Wisconsin (b) who were sent a collection letter in the form represented by Exhibit A to the complaint in this action (c) seeking to collect a debt for personal, family or household purposes, (d) between July 18, 2016 and July 18, 2017, inclusive, (e) that was not returned by the postal service.
- 42. The Class is so numerous that joinder is impracticable. Upon information and belief, there are more than 50 members of the Class.
- 43. There are questions of law and fact common to the members of the class, which common questions predominate over any questions that affect only individual class members. The predominant common question is whether the Defendant complied with 15 U.S.C. §§ 1692e, 1692e(2)(a), 1692e(10), 1692g, and 1692g(a).

- 44. Plaintiff's claims are typical of the claims of the Class members. All are based on the same factual and legal theories.
- 45. Plaintiff will fairly and adequately represent the interests of the Class members. Plaintiff has retained counsel experienced in consumer credit and debt collection abuse cases.
- 46. A class action is superior to other alternative methods of adjudicating this dispute. Individual cases are not economically feasible.

JURY DEMAND

47. Plaintiff hereby demands a trial by jury.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff requests that the Court enter judgment in favor of Plaintiff and the Class and against Defendant for:

- (a) actual damages;
- (b) statutory damages;
- (c) attorneys' fees, litigation expenses and costs of suit; and
- (d) such other or further relief as the Court deems proper.

Dated: July 18, 2017

ADEMI & O'REILLY, LLP

By: s/ John D. Blythin
Shpetim Ademi (SBN 1026973)
John D. Blythin (SBN 1046105)
Mark A. Eldridge (SBN 1089944)
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jblythin@ademilaw.com
meldridge@ademilaw.com
dmorris@ademilaw.com

EXHIBIT A



PO Box 5790 Hauppauge, NY 11788-0164

RETURN SERVICE REQUESTED

June 21, 2017

457488038

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Oak Creek WI 53154-8019

Phillips & Cohen Associates, Ltd.

Ph 866-321-2195 • mail@phillips-cohen.com Office Hours: M-Th: 8am-9pm, Fri: 8am-6pm

Sat: 8am-12pm

Phillips & Cohen Associates, Ltd. Mail Stop: 569 1002 Justison Street Wilmington, DE 19801-5148

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Reference #: Balance: \$1,288.06

PLEASE DETACH AND RETURN IN THE ENCLOSED ENVELOPE WITH YOUR PAYMENT

PORTFOLIO ASSET GROUP Re: Our Client/Your Creditor:

Original Creditor: CAPITAL ONE N.A.

Original Account #: ******8438 7990 Reference #: \$1,288.06 Balance:

Dear JENNIFER GAJEWSKI:

Your account has now been purchased by our client, PCA Acquisitions V, LLC. d/b/a PORTFOLIO ASSET GROUP. They outsourced your account to our office for collection on their behalf. To resolve this matter and prevent any collection letters and phone calls, full payment should be sent to this office at the address above.

YOU MAY CONTACT OUR OFFICE AT THE ABOVE TELEPHONE NUMBER WITH ANY QUESTIONS OR TO DISCUSS PAYMENT OPTIONS.

Sincerely,

Phillips & Cohen Associates, Ltd.

** IMPORTANT CONSUMER INFORMATION **

Unless you notify this office within thirty (30) days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within thirty (30) days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such verification or judgment. If you request this office in writing within thirty (30) days of receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor. This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

Place an X in the appropriate	Box: Green Bay Division	☑ Milwaukee Division
I. (a) PLAINTIFFS		DEFENDANTS
JENNIFER C	GAJEWSKI	PHILLIPS & COHEN ASSOCIATES, LTD.
` '	e of First Listed Plaintiff EXCEPT IN U.S. PLAINTIFF CASES)	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.
Ademi & O'Reilly, LLP,	e, Address, and Telephone Number) 3620 E. Layton Ave., Cudahy, WI 53110	Attorneys (If Known)
	ne (414) 482-8001-Facsimile	
II. BASIS OF JURISI	OICTION (Place an "X" in One Box Only) 2 3 Federal Question (U.S. Government Not a Party)	III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant) PTF DEF Citizen of This State 1 1 1 Incorporated or Principal Place 4 4 4
rianiun	(C.S. Government Not a Fairy)	of Business In This State
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another State 2 2 Incorporated and Principal Place 5 5 of Business In Another State
		Citizen or Subject of a 3 5 Foreign Nation 6 6 6
IV. NATURE OF SUI	T (Place an "X" in One Box Only)	Totalga Country
CONTRACT	TORTS	FORFEITURE/PENALTY BANKRUPTCY OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment □ 8 Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise ■ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	·	- 620 Other Food & Drug 423 Withdrawal 410 Antitrust 430 Banks and Banking 450 Commerce 450 Liquor Laws 450 Commerce 460 Deportation 470 Racketeer Influenced and 470 Racketeer Influenced and 470 Racketeer Influenced and 470 Racketeer Influenced and 480 Consumer Credit 490 Cable/Sat TV 490 Cable/Sat TV
☑ 1 Original ☐ 2 R	tate Court Appellate Court	4 Reinstated or Reopened 5 Transferred from another district (specify) 6 Multidistrict Litigation 7 Appeal to District Judge from Magistrate Judgment
VI. CAUSE OF ACTI	15 U.S.C. 1692 et seq	are filing (Do not cite jurisdictional statutes unless diversity):
VII. REQUESTED IN COMPLAINT:		
VIII. RELATED CAS IF ANY	(See instructions): JUDGE	DOCKET NUMBER
DATE	SIGNATURE OF A	TTORNEY OF RECORD
July 18, 2017	s/ John D.	Blythin
FOR OFFICE USE ONLY		

- MAG JUDGE - Case 2:17-cv-00996 Filed 87/18/17 Page 1 of 2 Pocument 1-2

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- **II. Jurisdiction**. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example:

U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the Eastern District of Wisconsin

)
JENNIFER GA	AJEWSKI))
Plaintifj	f(s)	-)
v.		Civil Action No. 17-cv-996
)
)
PHILLIPS & COHEN A	SSOCIATES, LTD.)
Defendar	nt(s)	- ')
	CHIMMONIC	IN A CIVIL ACTION
	SUMMONS	IN A CIVIL ACTION
To: (Defendant's name and address)	PHILLIPS & COHEN AS c/o C T CORPORATION 301 S. BEDFORD ST., SU MADISON, WI 53703	SYSTEM
A lawsuit has been file	ed against you.	
the United States or a United 12(a)(2) or (3) – you must se	States agency, or an officerve on the plaintiff an an	n you (not counting the day you receive it) – or 60 days if you are cer or employee of the United States described in Fed. R. Civ. P. swer to the attached complaint or a motion under Rule 12 of the on must be served on the plaintiff or the plaintiff's attorney, whose
If you fail to respond. You also must file your answe		be entered against you for the relief demanded in the complaint.
		STEPHEN C. DRIES, CLERK OF COURT
Date:		Signature of Clerk or Deputy Clerk
		Signature of Clerk of Deputy Clerk

Civil Action No. 17-cv-996

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4(l))

ceived by me on (date)	·		
☐ I personally served t	the summons and the attached con	applaint on the individual at (place):	
		on (date)	; or
☐ I left the summons a	and the attached complaint at the i	ndividual's residence or usual place of a	abode with
	, a <u>r</u>	erson of suitable age and discretion wh	o resides t
on (date)	, and mailed a copy	to the individual's last known address;	or
☐ I served the summon	ns and the attached complaint on (name of individual)	
who is designated by lav	w to accept service of process on 1	pehalf of (name of organization)	
\mathcal{C}	w to accept service of process on t		
	w to decept service of process on t	on (date)	; or
		on (date)	; or
☐ I returned the summ	ons unexecuted because	On (date)	; or
☐ I returned the summ		On (date)	; or
☐ I returned the summ ☐ Other (specify):	ons unexecuted because	On (date)	; or
☐ I returned the summ ☐ Other (specify): My fees are \$	ons unexecuted because	on (date) for services, for a total of \$; or
☐ I returned the summ ☐ Other (specify): My fees are \$	for travel and \$	on (date) for services, for a total of \$; or
☐ I returned the summ ☐ Other (specify): My fees are \$	for travel and \$	on (date) for services, for a total of \$; or
☐ I returned the summ ☐ Other (specify): My fees are \$ I declare under penalty of	for travel and \$	on (date) for services, for a total of \$ crue.	; or
☐ I returned the summ ☐ Other (specify): My fees are \$ I declare under penalty of	for travel and \$	on (date) for services, for a total of \$ rue. Server's signature	; or

Additional information regarding attempted service, etc.:

ClassAction.org

This complaint is part of ClassAction.org's searchable class action lawsuit database and can be found in this post: Phillips and Cohen Allegedly Miscommunicates Consumers Right to Dispute Debts